



Resolution

8th Floor,
10 South Colonnade
Canary Wharf
London
E14 4PU
Telephone: 020 7811 2700

August 2023
FOI_6081

The following information was requested on 21 July 2023:

I would like to submit a request for some information from the organisation, in relation to their contract's register.

The FULL contract register should display all the organisations existing/live contracts I would like the register to display the following columns/headings:

- 1. Contract Reference -Unique reference number associated with the contract.*
- 2. Contract Title*
- 3. Procurement Category –Please state the category name of the contract, I wish to know the category the contract is under.*
- 4. Supplier Name*
- 5. Spend (Total, Annual or contract value)*
- 6. Contract's Duration*
- 7. Contract's Extensions*
- 8. Contract's Start Date*
- 9. Contract's Expiry Date*
- 10. Contract Description [Please provide me with as much detail as possible.]*
- 11. Contact Owner (Person that manages the contract register)*
- 12. Contact details of section 151 officer*
- 13. CPV codes/Pro-Class*

Contract Data/API Contact Details

- 1. Can you also provide me with contact details of the person responsible for the actual contract's register or someone responsible for API? [Name, Job Title, Telephone, Email Address] At the very least provide me with their actual job title.*

(Meaning of API "a set of functions and procedures that allow the creation of applications which access the features or data of an operating system, application, or other service.")

Our Response

Please find attached our contracts register.

Please note we do not have a section 151 Officer as we are not a local authority.

In regards to the following question:

Contract Data/API Contact Details

- 1. Can you also provide me with contact details of the person responsible for the actual contract's register or someone responsible for API? [Name, Job Title, Telephone, Email Address] At the very least provide me with their actual job title.*

Emma Banton
Head of Procurement
nhsr.procurement@nhs.net

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Tinku Mitra](#), Deputy Director of Corporate and Information Governance, Data Protection Officer for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

<https://ico.org.uk/>

Contract Ref	Project/Contract: Contract Name	Contract Description	Primary Category	Supplier	Current Value	Start Date	Current End Date	Extendable?	Max Extension	End Date	Maximum Term (months)
C43163	Occupational Health Assessments Service	Occupational Health Assessments Services	Occupational health or safety services	Healthworks	18600	30/06/2020	30/07/2023	1		30/07/2024	49
C51840	IT Recruitment	Supply of suitably experienced , qualified and capable candidates for a range of digital data and technology roles	Recruitment Advertising Services	MICHAEL PAGE INTERNATIONAL RECRUITMENT LIMITED	200000	02/08/2021	01/08/2023	1		01/08/2025	48
C197303	Backup solution of Office 365	Backup solution of Office 365	Data Software licences	TRUSTMARQUE SOLUTIONS LIMITED	8580	07/08/2023	06/08/2023	0		06/08/2024	12
C164862	NHSR_186 - AI Pen Test	Provision of penetration testing services on AI Doc Search	IT/IS Consultancy	NCC Group Security Services Ltd	5000	15/05/2023	11/08/2023	0		11/08/2023	3
C164863	NHSR_187 - Exchange Online Pen Test	Provision of penetration testing services on Exchange Online	IT/IS Consultancy	NCC Group Security Services Ltd	6250	15/05/2023	11/08/2023	0		11/08/2023	3
C120719	Diligent Software	Software to aid Board minutes	Data Software licences	Diligent Boardbooks Limited	50000	30/08/2018	30/08/2023	1		30/08/2028	120
C43216	Cloud Telephony (MS Teams direct routing)	Cloud telephony (MS Teams direct routing)	Software maintenance and support	GAMMA TELECOM LTD	112860	02/09/2020	01/09/2023	1		01/09/2025	60
C106225	Cloud Solutions SLA	For the supply of Professional services in support of Discovery and Design exercises across the below projects	Software maintenance and support	TRUSTMARQUE SOLUTIONS LIMITED	8900	17/10/2022	16/09/2023	0		16/09/2023	11
C106190	NHSR_123 - Directory Manager Solution	Directory Manager provides direct integration with ESR and other systems that provide identity information needed to automate handling of starters, changes and leavers. Through the configuration of business rules, the software reduces Active Directory acc	Data Software licences	INSIGHT DIRECT (UK) LTD	20454	23/09/2022	22/09/2023	0		22/09/2023	12
C43150	Multifunctional Printing Machines (Leeds Office)	Multifunctional Printing machines(Leeds Office) NHSR_11	Multifunctional Devices Printers Faxes and Scanners	KYOCERA DOCUMENT SOLUTIONS (U.K.) LIMITED	16793.16	01/02/2019	28/09/2023	1		01/02/2024	60
C49262	Quality Assurance Behavioural Assessments	Quality assurance services to provide assurance about the consistency and quality of our behavioural assessment work, which we contract through two external suppliers.	Research and development services and related consultancy services	Worklife Consulting Ltd	7500	01/10/2021	30/09/2023	1		30/09/2024	36
C106214	NHSR_130 Modern Data Platform	Pre-sales data architecture support as further defined in the Statement of Work contained in Schedule 1 of this Order Form	Software maintenance and support	ANS GROUP LIMITED	180000	10/10/2022	09/10/2023	1		10/10/2025	36
C43164	Inbound/Outbound Digital Mail Service	Inbound/Outbound Digital Mail Service NHSR_49. Charges depend on input/output	Electronic Mail Services	DUPLICATE - Xerox (UK)	86021.11	13/10/2020	12/10/2023	0		11/10/2024	48
C43142	NHSR_86 - Support and Maintenance of IT systems	Support and Maintenance of IT systems NHSR_86	Software maintenance and support	Dorset Software Services Limited	2484067.67	17/09/2017	31/10/2023	1		31/10/2023	73
C43206	ZOHO Key Manager (Passwords)	ZOHO Software used for the management of Passwords	Data Software licences	Zoho Corp Ltd Service provider: Manage Engine	290	02/05/2021	31/10/2023	0		31/10/2023	30
C83952	Clearswift secure mail gateway	Clearswift secure mail gateway	Data Software licences	London Computer Centre	49187.1	01/11/2021	31/10/2023	0		31/10/2023	24
C52809	Provision of PAT services	Provision of PAT services across staff homes and 2 offices. Also includes Asset registering	Electrical Equipment	L123 Limited t/a Veriserv	12950	28/09/2021	01/11/2023	1		01/11/2024	37
C67531	Creative Cloud All Apps	Purchasing 65229227 Creative Cloud All Apps	Data Software licences	Adobe Systems Software Ireland Ltd	4248	16/11/2022	15/11/2023	0		15/11/2023	12
C55708	Actuarial Services	An agreement between the Government Actuary?s Department (GAD) and NHS Resolution (?the client?) for the provision of actuarial advice as required by the client. Call off contract with fixed contract award price	Corporate Finance Services	GOVERNMENT ACTUARYS DEPARTMENT GAD	1300001	01/12/2021	01/12/2023	1		01/12/2026	60
C43141	HR Occupational Health Services	HR Occupational Health Services NHSR_07	Occupational health or safety services	Sugarman Health & Well Being Ltd	0	18/12/2017	17/12/2023	1		17/12/2023	72
C57399	Core Systems Quality Assurance Partner	The delivery of eight reviews shall be priced according to the effort / duration as shown in schedule 20, there is additional content at three key stages (Initiation, Mid-point, and Completion).	IT/IS Consultancy	TIAA LTD	94500	20/12/2021	19/12/2023	0		19/12/2023	24
C124056	Figma Design Seats	Provision of a collaborative piece of software called Figma design seats. Price is in US dollars and has been converted to exchange rate at start date	Data Software licences	Figma, INC	3552.76	03/01/2022	03/01/2024	0		03/01/2024	24
C108115	NHSR_139 - NCC Pega Pen Test	Provision of penetration testing services	IT/IS Consultancy	NCC GROUP SECURITY SERVICES LTD	77050	02/11/2022	30/01/2024	1		31/01/2024	15
C136427	Vyond Software	Animation Software	Data Software licences	GoAnimate Inc	1069	31/01/2023	30/01/2024	0		30/01/2024	12
C43170	Design & Print Services	Design & Print Services NHSR_64	Printing & Publishing Services	Eleven Marketing & Communications Ltd	205000	01/02/2021	31/01/2024	1		31/01/2024	36
C43186	Matrix Desk and Room Booking (10SC)	Online Desk and Room Booking software for 10SC Office	Data Software licences	Keytree Limited	33470.8	30/11/2020	31/01/2024	1		31/01/2024	38
C139046	Clearswift WEB Gateway	Provision of Clearswift WEB Gateway	Data Software licences	London Computer Centre	6630.6	01/02/2023	31/01/2024	0		31/01/2024	12
C140963	NetApp	Software and Maintenance for data applications	Data Software licences	SOFTCAT PLC	36000	01/02/2023	31/01/2024	1		30/01/2026	36
C161838	NHSR_168 - Voiceovers	Provision of voice overs for online training manual	IT/IS Consultancy	ZIC Media Limited	4680	01/02/2023	31/01/2024	0		31/01/2024	12
C75665	Office Supplies Contract	Supplier of Stationary and Office Supplies	Paper Items & General Stationery Sundries	Banner Group Limited	40000	14/02/2022	13/02/2024	1		13/02/2026	48
C75636	Zendesk Licences	Provision of Zendesk licences	Data Software licences	Zendesk Uk Ltd	190080	21/02/2022	20/02/2024	1		20/02/2026	48
C127422	Sweethawk Zendesk Add On	Suite of applications within the Zendesk Platform	Data Software licences	Sweethawk	5221.16	22/08/2022	20/02/2024	0		20/02/2024	18
C71969	Atlassian/Jira Licencing and Support	Provision of Atlassian/Jira Licences	Data Software licences	SOFTCAT PLC	40553.72	22/02/2022	21/02/2024	0		21/04/2024	26
C144764	Acronis Cyber Backup	Provision of cyber backup software	Data Software licences	TRUSTMARQUE SOLUTIONS LIMITED	6224.32	27/02/2023	26/02/2024	0		26/02/2024	12
C43157	Payroll and Pension System	Payroll and Pension System NHSR_21	Finance Accounting Payroll & Payment Services	NHS SHARED BUSINESS SERVICES LIMITED	77882	01/03/2020	29/02/2024	1		28/02/2025	60
C153356	NHSR_174 Veeam Enterprise	Provision of Veeam Suite Enterprise & Backup	Data Software licences	TRUSTMARQUE SOLUTIONS LIMITED	47448.16	16/03/2023	15/03/2024	0		15/03/2024	12
C101271	Managed Service Development Services	Engagement which will provide preventive and corrective support and maintenance to the application on an 8 hours per day, 5 days per week basis, it requires specialized support with a team experienced in Search-based solutions and Cloud infrastructure.	Software maintenance and support	ACCENTURE (UK) LIMITED	625330	22/03/2022	21/03/2024	0		21/03/2024	24
C127680	NHSR_167 Lexis PSL Subscription	Annual subscription to the Lexis PSL database	Data Software licences	Rexel UK Limited	1509	23/03/2023	22/03/2024	0		22/03/2024	12
C161820	NHSR_161 - Checkpoint	Provision of Checkpoint premium support	Software maintenance and support	BYTES SOFTWARE SERVICES LIMITED	203394.04	27/03/2023	26/03/2024	1		26/03/2026	36
C161823	NHSR_162 - Pulse Software	Provision if Pulse remote access software	Software maintenance and support	BYTES SOFTWARE SERVICES LIMITED	16652.62	27/03/2023	26/03/2024	1		26/03/2026	36
C169594	Smart Deploy Licence	Software Solution to assist with Laptop set up	Software maintenance and support	Smart Deploy	9300	30/03/2023	29/03/2024	0		29/03/2024	12
C103931	Annual Security Assessment 2022	To provide the Buyer with: ? Cloud Security Assessment ? Infrastructure Security Assessment ? Physical Security Assessment ? Phishing & Vishing Assessment	IT/IS Consultancy	NCC GROUP SECURITY SERVICES LTD	42100	26/09/2022	30/03/2024	1		30/03/2024	18
C191724	Microsoft Dynamics Business Central Support Services	Microsoft Dynamics Business Central Support Services	Software maintenance and support	Tisski Ltd	233471.54	31/03/2022	30/03/2024	1		30/03/2026	48
C194814	NetOp ? Impero Connect Licencing	Impero Connect provides borderless connectivity with Impero's web enabled remote access solutions. The solution secures access to devices outside LANs without maintaining open port or VPNs and by encrypting communication tunnels.	Computer Software Licences	GREY MATTER LTD	9624.24	28/06/2023	31/03/2024	1		30/03/2027	45
C43168	Internal Audit Services	Internal Audit Services- NHSR_60	Financial and Insurance Services	RSM UK RISK ASSURANCE SERVICES LLP	365120	01/04/2021	31/03/2024	1		31/03/2024	36
C169624	External website Support	Support & Maintenance of our external Website	IT/IS Consultancy	Little Bird Web Services	2000	01/04/2023	31/03/2024	0		31/03/2024	12
C43159	Mediation Services-ST JOHNS	Mediation Services for the resolution of disputes arising from personal injury and clinical negligence incidents and/or claims (Lot 1); and from claims for legal costs (Lot2)	Professional Services	St Johns Building	218952.35	01/05/2020	30/04/2024	1		30/04/2024	48
C50369	Strategic Partner Services	The commissioning process, consultancy services relating to complex programmes, performance improvement, structural reviews, advisory services and transformation management of NHS Resolution.	Professional Services	ERNST & YOUNG LLP	750000	10/05/2021	09/05/2024	1		09/05/2024	36
C193156	Asset Management Software	Provision of Series 5000 Asset Management Software	Data Software licences	MRI SOFTWARE LIMITED	2805	30/06/2024	30/06/2024	0		30/06/2024	0
C67537	Barracuda Load Balancer	Barracuda Load Balancer	Data Software licences	SOFTCAT PLC	2992.54	05/02/2022	13/08/2024	0		13/08/2024	30
C43208	Server & Client Antivirus Support	Server & Client Antivirus Support	Software maintenance and support	CARETOWER LTD	43895.34	20/09/2021	21/09/2024	0		21/09/2024	36
C106492	Behavioural Assessment Contract WPG	Professional services to conduct behavioural assessments.	Medical Assessment Forms Records Tests	Work Psychology Group	164000	12/10/2022	11/10/2024	1		11/10/2025	36
C106495	Behavioural Assessment Contract Edgumbe	Professional services to conduct behavioural assessments.	Medical Assessment Forms Records Tests	Edgumbe Consulting Group	194620	12/10/2022	11/10/2024	1		11/10/2025	36
C57018	Erwin Data Modeler & Data Intelligence Software	The Erwin tool will aid in efficiently using reverse engineer capability to present NHSR Meta Data map and make it accessible to DE Team and through web portal facility to the organisation at large.	Data Software licences	SANDHILL CONSULTANTS LIMITED	39147	06/12/2021	05/12/2024	0		05/12/2024	36

C66786	Managed Vulnerability Scanning	NCC Managed Vulnerability Scanning	IT/IS Consultancy	NCC	36660	10/12/2021	09/12/2024	0	09/12/2024	36
C127919	NHSR_165 - MentiMeter Subscription	Provision of a 2 year subscription to MentiMeter	Data Software licences	Mentimeter AB (publ)	5850	25/01/2023	24/01/2025	0	24/01/2025	24
C67486	NHSR_91 - iBoss Software	Provision of iBoss for cloud based web filtering on our client machines	Data Software licences	SOFTCAT PLC	73737.05	01/03/2022	28/02/2025	0	28/02/2025	36
C101255	Risk & Compliance Software	Risk & Compliance Software (One Trust)	Data Software licences	Barrier Networks	128870	21/03/2022	20/03/2025	0	20/03/2025	36
C75643	Connectivity Services	Provision of Connectivity Services	Software maintenance and support	M247	151620	25/03/2022	24/03/2025	1	24/03/2027	60
C101293	Managed Back Up of Rubrick Solution	Managed Back Up of Rubrick Solution	Software maintenance and support	BYTES SOFTWARE SERVICES LIMITED	262272	31/03/2022	31/03/2025	0	31/03/2025	36
C120327	Apprenticeships	Apprenticeship service delivery	Training & Education Services	BPP Professional Education Ltd	76500	01/11/2022	31/03/2025	0	31/03/2025	29
C189078	NHSR_203 - Mural Subscription	Provision of Mural licenses to enable online collaboration	Data Software licences	Tactivos, Inc. d/b/a MURAL	13566	30/03/2023	01/04/2025	0	01/04/2025	24
C186997	NHSR_131 Loss Adjuster Services	A claims handling service for property damage and loss under the Property Expenses Scheme (PES).	Insurance Services	Gallagher Bassett International Limited	360000	16/04/2023	15/04/2025	1	15/04/2027	48
C192893	Adobe Licencing	Acrobat Pro for teams Captivate for teams Creative Cloud for teams	Data Software licences	TRUSTMARQUE SOLUTIONS LIMITED	13900.02	24/04/2023	24/04/2025	1	24/04/2027	48
C102733	Maternity eLearning (ELFH)	STA for Digital Events Training project provided by Health Education England using the elearning for healthcare (elfh) platform- Maternity eLearning	Education and training services	Health Education England	28284	18/05/2022	17/05/2025	0	17/05/2025	36
C80018	Online Database Subscription	Provision of Lawtel Subscription	Software-related services	THOMSON REUTERS (PROFESSIONAL) UK LIMITED	42009	01/06/2022	31/05/2025	0	31/05/2025	36
C177591	NHSR_122 Cost Lawyers	Provision of Cost Lawyers service	Legal Services	Hill Dickinson LLP	7500000	01/06/2023	31/05/2025	1	31/05/2026	36
C177592	NHSR_122 Cost Lawyers	Provision of Cost Lawyers service	Legal Services	Keoghs LLP	7500000	01/06/2023	31/05/2025	1	31/05/2026	36
C103194	LinkedIn Recruiter Licence	STA_12 HR LinkedIn Recruiter Licence	Recruitment Advertising Services	Linkedin	151000	15/07/2022	14/07/2025	0	14/07/2025	36
C104650	Tenable Vulnerability Management	Provision of Tenable Licences	Data Software licences	CARETOWER LTD	124769.84	04/10/2022	03/10/2025	0	03/10/2025	36
C117777	NHSR_138 - Surveillance	Provision of surveillance services as required in the defense of claims	Security surveillance and detection	Robertson & Co (investigations) LTD	0	01/12/2022	30/11/2025	1	30/11/2027	60
C43166	Accenture Top Up Services Agreement	Accenture Top Up Services Agreement NHSR_70	IT/IS Consultancy	ACCENTURE (UK) LIMITED	1	02/12/2020	01/01/2026	0	01/01/2026	61
C123710	Modern Data Centre Services	Services that cover multicloud and hybrid cloud scenarios such as VMware, AWS and Azure. Customers can plan there on premises hardware refresh and cloud strategy from a single holistic assessment.	Software maintenance and support	TRUSTMARQUE SOLUTIONS LIMITED	146371.44	13/01/2023	12/01/2026	1	12/01/2028	60
C127943	Microsoft ESA & SCE Licenses	Provision of Microsoft Licenses	Data Software licences	TRUSTMARQUE SOLUTIONS LIMITED	1610893.24	01/02/2023	31/01/2026	0	31/01/2026	36
C97684	NHSR_109 Booking Solutions Venues & Events	Venue and Event booking solution	Event services.	Calder Conferences Limited	106668	28/03/2022	31/03/2026	1	30/03/2027	60
C173822	Quality assured professional appraisals	Quality assured professional appraisals service	Medical Assessment Forms Records Tests	MEDSU Ltd	3000	02/05/2023	01/05/2026	0	01/05/2026	36
C162903	NHSR_184 - Cabinet space at Spring & Cody Parks	Rental of 20kw of cabinet space at Spring park Data Centre & 24kw at Cody park	Software maintenance and support	Crown Hosting Data Centres Limited	408460.65	01/06/2023	31/05/2026	0	31/05/2026	36
C44180	Core Systems Program (Pega)	Provision of a new core system (and associated software)	Software maintenance and support	ACCENTURE (UK) LIMITED	7653796	13/09/2021	12/09/2026	1	12/09/2028	84
C141076	Business Travel & Accommodation Booking	Business travel services	Business Travel	Corporate Travel Management	332000	24/02/2023	23/02/2027	1	23/02/2028	60