



Resolution

8th Floor,
10 South Colonnade
Canary Wharf
London
E14 4PU
Telephone: 020 7811 2700

March 2023
FOI_5828

The following information was requested on 14 February 2023:

I would like the organisation to provide me with the following departmental documents around ICT and corporate procurement.

Many organisations within your region have different document title names:

1. 2023/24 IT Department Documents; *these types of documents have detailed information on the department's future plans and strategies. These documents could include: ICT Strategy/Plan, ICT Department Plan, ICT Financial Plan*

2. ICT Org Chart; *with names and job titles*

3. Corporate Procurement Strategy that covers 2023/24 and more.

For all the documents I have requested, please provide me with the 2023/24 documents, I only want to only receive documents that are live and valid. If the document is a strategic plan (e.g. 2020-2025) that covers a set number of years, please provide me with the 2023 version.

I also require the full version of the documents i have requested, if any parts of the document is missing, please state this in the response

If this cannot be provided, please provide me with information on when this version will be available.

Our Response

1. 2023/24 IT Department Documents – documents are attached below.

2. ICT Org Chart – documents are attached below.

3. Corporate Procurement Strategy

NHS Resolution does not currently have a Corporate Procurement Strategy. Instead, we work within our Corporate Procurement Policy, which can be found here: [Procurement - NHS Resolution](#).

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Tinku Mitra](#), Deputy Director of Corporate and Information Governance for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

<https://ico.org.uk/>

DDaT Vision & strategy

April 2022

NHS Resolution Strategy

Strategic priorities:



Priority 1.
Deliver fair resolution



Priority 2.
Share data and insights
as a catalyst for improvement



Priority 3
Collaborate to improve
maternity outcomes



Priority 4
Invest in our people
and systems to transform
our business

All of our services will focus on achieving fair and timely resolution, wherever possible keeping patients and healthcare staff out of formal processes to minimise distress and cost.

Ensuring that our unique datasets help derive usable insights that benefit patients and the healthcare and justice systems.

Bringing together key parties to determine what further improvements can be made within our areas of expertise to support the government's maternity safety ambition.

Develop our people, systems and services so that we can continue to deliver best value for public funds.

How does DDaT fit in?

DDaT supports NHSR by being “Frictionless, Intelligent, Time-proof”

- Integrated & aligned with the rest of the NHS
 - Use of NHS platforms and services, where appropriate
 - Seen as experts inside NHS R and across the system
- Easy to use technology tools
 - Seamless and promoting self service
 - Configurable and adaptable to changes in the business
- Intelligence at the core
 - Predictive & proactive analytics
 - One source of truth for data
- Innovative
 - Collaborative & business led
 - Solution focused



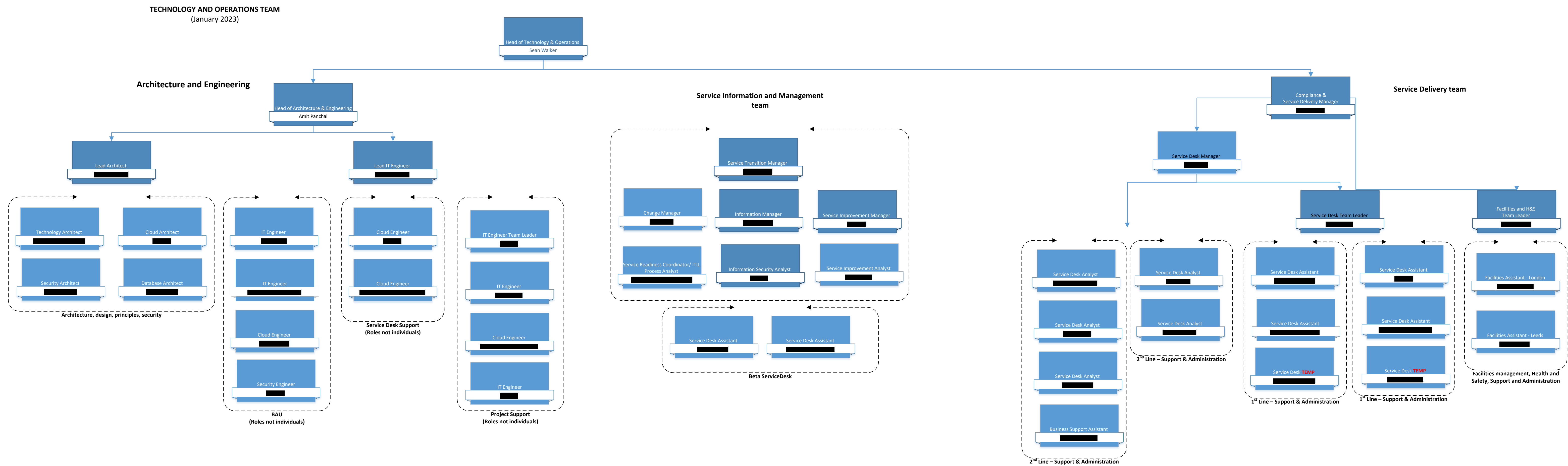
And Being Awesome!

For our Technology:

- Cloud first
- Open standards
- Secure by design
- Integrated / API driven
- Data collection and analysis built in
- Leveraging NHS architecture where relevant

For our Development:

- People at the heart of everything we do
- Be transparent
- Design for context and sustainability
- Do the hard work to make it simple
- Reusable, compatible and adaptable
- Use out of the box capability
- Make, learn, iterate & iterate again
- Show the thing



Compliance and Service Delivery