



Resolution

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October 2023
FOI_6225

The following information was requested on 5 October 2023:

Follow up to FOI_6115 - [FOI 6115 Treatments-in-non-NHS-hospitals.pdf \(resolution.nhs.uk\)](#)

Just wondered if you might be able to help me answer a few questions about the attached FOI response on the private sector claims.

Do you know if these include patients claims for Ian Patterson?

The claims increase year on year (until 2021-22) is there a clear reason for this do you know?

Is there anywhere I could find the equivalent figures for total claims paid to patients treated by NHS hospitals?

Our Response

In response to:

Did the data provided for [FOI 6115 Treatments-in-non-NHS-hospitals.pdf \(resolution.nhs.uk\)](#) include patients claims for Ian Patterson?

The answer is No.

The claims increase year on year (until 2021-22) is there a clear reason for this do you know?

The data shows variation in damages paid in the relevant financial years. This is a reflection of the nature of individual claims received by NHS Resolution, which can vary significantly. As such, year on year fluctuations cannot necessarily be interpreted as trends.

Please find attached the requested information in respect of **Non-Independent Providers**.

Please note we have supplied the amount of compensation excluding any legal costs paid, in line with the previous FOI response [FOI 6115 Treatments-in-non-NHS-hospitals.pdf \(resolution.nhs.uk\)](#) .

Please note claims notified/received and open are not guaranteed to be settled and/or closed in the same year and can take many years to be concluded. Claims notified/received in any given year will often relate to incidents that have occurred many years prior. Due to the nature of clinical negligence claims and the level of investigation needed to bring them to a resolution, claims received and notified in a specific year may take years to settle.

Table 1 shows: - Number and Cost of Claims Closed (or settled as a PPO) between financial years 2018/19 - 2022/23 with a damages payment (damages paid up to the end of the settlement year (in Periodical payment order (PPO) cases)) and up to the end of the closure year in non-PPO cases.) for **Non-Independent Providers**.

Tables 2 shows: - Number and Cost of claims Closed (or settled as a PPO) between financial years 2018/19 and 2022/23 with a damages payment (including damages paid up to the end of the settlement year in the case of PPOs and up to the end of the closure year in non-PPO cases.) for **Non-Independent Providers**. Breakdown by **Injury**.

Table 3 shows: - Number and Cost of Claims Closed (or Settled as a PPO) between financial years 2018/19 and 2022/23 with a damages payment (including damages paid up to the end of the settlement year in the case of PPOs and up to the end of the closure year in non-PPO cases.) for **Non-Independent Providers**. Breakdown by **Cause**.

PPOs -

The information disclosed includes damages and costs paid up to the end of the settlement year (in Periodical payment order (PPO) cases) and up to the end of the closure year in non-PPO cases.

PPOs are an agreement between the parties, to pay an initial lump sum and regular future payments (PPO damages) related to the injured party's ongoing needs, usually care for life i.e., a percentage of the full value of the claim is paid at the point of settlement (lump sum damages) with the balance paid at regular intervals over subsequent years. The information disclosed includes lump sum damages, costs and any PPO damages paid up to the end of the year of settlement. It does not include PPO damages, which have been committed to but due to be paid after the settlement year.

Low Figures

Please note we have suppressed low figures as we believe that disclosure of information with this level of granularity is exempt under Section 40(2) by virtue of section 40(3A)(a) of the FOI Act, where disclosure to a member of the public would contravene one or more of the data protection principles. The data protection principles are set out in Article 5 of the General Data Protection Regulation. We take the view that it would not be fair or lawful (given the sensitive and confidential nature of the information held) to disclose such information, and any disclosure would therefore contravene the first data protection principle.

In some instances the low numbers of claims (fewer than 5) in each category, the likelihood exists that individuals who are the subject of this information may be identified either from this information alone, or in combination with other available information. In addition to this, as this information is considered to be sensitive personal data (the data subjects' medical condition); NHS Resolution believes it has a greater responsibility to protect those individuals' identities, as disclosure could potentially cause damage and/or distress to those involved. Where we are in the territory of such small numbers in the attached, we have used a '#' symbol in the relevant field. You should still be able to see aggregate/total details for higher level fields containing this data.

If you would like to know how data is categorised in our Claims database please see the following link: [Glossary](#)

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Tinku Mitra](#), Deputy Director of Corporate and Information Governance, Data Protection Officer for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

<https://ico.org.uk/>

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NB: Number of claims fewer than 5 (and any associated values, within the same row) are masked with a "#" (in accordance with Data Protection guidelines). Accordingly, some total values may also be approximated to prevent masked values to be deduced through reverse calculation.

Table 1: Number and Cost of Claims Closed/Settled as a PPO between financial years 2018/19 and 2022/23 with damages paid (damages and costs paid up to the end of the settlement year (in Periodical payment order (PPO) cases)) and up to the end of the closure year in non-PPO cases.) for non-private providers.

Table 2: Number and Cost of claims Closed/Settled as a PPO between financial years 2018/19 and 2022/23 with damages paid (including damages and costs paid up to the end of the settlement year (in Periodical payment order (PPO) cases) and up to the end of the closure year in non-PPO cases.) for non-private providers. Breakdown by Closure/Settlement Year for PPOs and Injury.

Table 3: Number and Cost of Claims Closed/Settled as a PPO between financial years 2018/19 and 2022/23 with damages paid (including PPOs paid to date) for non-private providers. Breakdown by Closure/Settlement Year for PPOs and Cause.

Table 1: Number and Cost of Claims Closed/Settled as a PPO between financial years 2018/19 and 2022/23 with damages paid (damages and costs paid up to the end of the settlement year (in Periodical payment order (PPO) cases)) and up to the end of the closure year in non-PPO cases.) for non-private providers.

FOI View	Closed Settled
scheme	(All)
Claim_Outcome	Successful
ISP	N

Year of Closure (Settlement Year for PPOs)	No. of Claims	Damages Paid
2018/19	9,092	1,344,847,091
2019/20	9,509	1,232,944,899
2020/21	8,323	1,204,804,153
2021/22	9,154	1,511,176,161
2022/23	9,150	1,580,647,083
Grand Total	45,228	6,874,419,386

Table 2: Number and Cost of claims Closed/Settled as a PPO between financial years 2018/19 and 2022/23 with damages paid (including damages and costs paid up to the end of the settlement year (in Periodical payment order (PPO) cases) and up to the end of the closure year in non-PPO cases.) for non-private providers. Breakdown by Closure/Settlement Year for PPOs and Injury.

FOI View	Closed Settled
scheme	(All)
Claim_Outcome	Successful
ISP	N

Closure/Settlement Year for PPOs --Primary Injury	No. of Claims	Damages Paid
2018/19		
Orthopaedic Injuries	1,604	24,960,060
Unnecessary Pain	1,128	39,697,431
Adtnl/unnecessary Operation(s)	770	39,829,873
Fatality	765	58,041,311
Fracture	356	10,600,565
Pressure Sores	296	9,925,342
Psychiatric Damage	253	5,278,867
Poor Outcome - Fractures Etc.	227	17,435,504
Psychiatric/Psychological Dmge	181	4,916,559
Nerve Damage	176	41,004,915
Cancer	174	17,621,668
Bowel Damage/ Dysfunction	160	35,349,243
Brain Damage	133	275,299,125
Stillborn	111	4,075,032
Scarring	109	1,850,972
Bladder Damage	109	7,624,849
Head Injuries	109	1,630,514
Other Infection	103	5,953,385
Cerebral Palsy	99	383,094,541
Amputation - Lower	96	43,393,389
Facial Injuries	94	990,276
Other Visual Problems	90	9,932,034
Other	86	4,335,261
Cardiac Arrest	80	8,965,996
Burn(s)	80	1,061,732
Advanced Stage Cancer	76	4,536,419
Perforation	69	9,268,413
Spinal Damage	64	26,087,167
Blindness	62	14,764,462
Thrombosis/Embolism	61	2,441,017
Joint Damage	59	4,472,610
Tendon Damage	53	897,951
Dental Damage	49	695,223
Tissue Damage	49	3,534,550
Renal Damage/ Failure	48	4,419,342
Stroke	48	24,531,354
Burns	48	297,643
Bruising/ Extravasation	46	399,612
Incontinence	42	4,834,835

Table 2: Number and Cost of claims Closed/Settled as a PPO between financial years 2018/19 and 2022/23 with damages paid (including damages and costs paid up to the end of the settlement year (in Periodical payment order (PPO) cases) and up to the end of the closure year in non-PPO cases.) for non-private providers. Breakdown by Closure/Settlement Year for PPOs and Injury.

FOI View	Closed Settled
scheme	(All)
Claim_Outcome	Successful
ISP	N

Closure/Settlement Year for PPOs --Primary Injury	No. of Claims	Damages Paid
Injuries to Internal Organs	40	839,282
Loss Of Baby	32	2,339,671
Cosmetic Disfigurement	31	1,340,490
Respiratory Disorder/ Failure	29	727,107
Dislocation	28	1,605,649
Erb's Palsy	27	14,714,347
Removal Of Testicle	26	492,104
Removal Of Fallopian Tube	25	368,866
Cardiovascular Condition	25	905,231
Rupture	25	710,017
Multiple Injuries	24	6,240,501
Peritonitis	24	1,502,940
Bile Duct Damage	23	2,303,539
Amputation - Upper	22	4,645,228
Anaphylact Shock/Allergic Shock/allergy	21	587,583
Paraplegia	21	29,437,460
Infertility	21	1,067,950
Hospital Acquired Infection	20	3,320,868
Limb Deformity	19	2,878,218
Injuries affecting the senses	18	160,451
Reduced Life Expectancy	16	962,703
Loss Of Kidney	16	1,008,208
Infectious Diseases	15	596,486
Sickness/Disease	15	734,940
Compartment Syndrome	15	4,734,166
Damage	14	137,534
Deafness	14	5,297,345
Epilepsy	14	2,866,984
Sexual Abuse	13	366,500
Partial Paralysis	13	4,675,615
Contents	12	1,064,921
Scarring (Except Facial)	12	141,882
Malignant Tumour	12	2,162,290
Loss Of/Damage To Breast	11	336,884
Unwanted Pregnancy	11	240,127
Fistula	10	853,787
Liver Damage	10	196,337
Arterial Damage	10	1,323,052
Foot Drop	10	1,073,522
Partial Hearing Loss	9	367,148

Table 2: Number and Cost of claims Closed/Settled as a PPO between financial years 2018/19 and 2022/23 with damages paid (including damages and costs paid up to the end of the settlement year (in Periodical payment order (PPO) cases) and up to the end of the closure year in non-PPO cases.) for non-private providers. Breakdown by Closure/Settlement Year for PPOs and Injury.

FOI View	Closed Settled
scheme	(All)
Claim_Outcome	Successful
ISP	N

Closure/Settlement Year for PPOs --Primary Injury	No. of Claims	Damages Paid
Meningitis	9	19,332,195
Multiple Disabilities	9	2,736,697
Loss Of Sexual Function	9	479,500
Wrongful Birth	9	17,275,750
Oedema	8	302,960
Goods/Equipment	8	868,705
Aneurysm	8	1,149,324
Hernia	7	167,000
Lung Disease	6	69,647
Not Specified	6	55,906
Tuberculosis	6	193,387
Viral Infection	5	239,279
Impotence	5	280,000
Anaesthetic	5	146,536
Tetraplegia/ Quadriplegia	#	#
Electrical	#	#
Osteoporosis	#	#
Developmental Delay	#	#
Financial	#	#
Anal Fissure	#	#
Structural	#	#
Benign Tumour	#	#
Various	#	#
Cystic Growth	#	#
Malnutrition	#	#
Hemiparesis	#	#
Labial Fusion	#	#
Ulcerative Colitis	#	#
Roof	#	#
Spinabifida	#	#
Downs Syndrome	#	#
Thyroid Condition	#	#
Bodily Harm/Murder	#	#
Vocal Cord Damage	#	#
Money	#	#
Scalp Damage	#	#
Failed Sterilization	#	#
Pierced Ear Drum	#	#
Damage to Hair	#	#
Learning Difficulties	#	#

Table 2: Number and Cost of claims Closed/Settled as a PPO between financial years 2018/19 and 2022/23 with damages paid (including damages and costs paid up to the end of the settlement year (in Periodical payment order (PPO) cases) and up to the end of the closure year in non-PPO cases.) for non-private providers. Breakdown by Closure/Settlement Year for PPOs and Injury.

FOI View	Closed Settled
scheme	(All)
Claim_Outcome	Successful
ISP	N

Closure/Settlement Year for PPOs --Primary Injury	No. of Claims	Damages Paid
Boilers/Pumps	#	#
Outbuildings	#	#
Liver Transplant	#	#
Addiction/Dependency	#	#
Decompression Illness	#	#
Office Equipment	#	#
H.I.V.	#	#
Interior - Furnishings	#	#
Chromosomal Abnormality	#	#
Unknown	#	#
2019/20		
Orthopaedic Injuries	1,440	24,275,143
Unnecessary Pain	1,238	41,491,191
Adtnl/unnecessary Operation(s)	853	44,251,255
Fatality	798	62,800,381
Fracture	388	9,573,664
Pressure Sores	282	6,761,934
Poor Outcome - Fractures Etc.	254	13,354,296
Psychiatric/Psychological Dmge	235	5,788,489
Psychiatric Damage	227	5,230,946
Cancer	215	22,418,981
Nerve Damage	178	29,108,713
Bowel Damage/ Dysfunction	164	35,816,185
Brain Damage	145	287,746,071
Advanced Stage Cancer	137	13,832,428
Scarring	123	3,920,458
Other Visual Problems	123	11,664,018
Stillborn	121	5,285,691
Amputation - Lower	113	40,060,292
Other Infection	112	8,210,695
Head Injuries	112	1,941,690
Bladder Damage	104	11,295,279
Other	95	6,536,353
Facial Injuries	87	1,046,072
Cardiac Arrest	84	17,460,490
Thrombosis/Embolism	83	6,041,554
Burn(s)	78	1,295,951
Perforation	77	5,596,501
Blindness	75	19,430,659
Joint Damage	71	9,083,420

Table 2: Number and Cost of claims Closed/Settled as a PPO between financial years 2018/19 and 2022/23 with damages paid (including damages and costs paid up to the end of the settlement year (in Periodical payment order (PPO) cases) and up to the end of the closure year in non-PPO cases.) for non-private providers. Breakdown by Closure/Settlement Year for PPOs and Injury.

FOI View	Closed Settled
scheme	(All)
Claim_Outcome	Successful
ISP	N

Closure/Settlement Year for PPOs --Primary Injury	No. of Claims	Damages Paid
Cerebral Palsy	69	240,549,857
Bruising/ Extravasation	65	1,388,597
Tissue Damage	64	3,577,839
Spinal Damage	56	21,916,196
Renal Damage/ Failure	56	7,742,786
Dental Damage	54	814,191
Tendon Damage	47	944,530
Respiratory Disorder/ Failure	39	929,566
Stroke	39	7,792,785
Incontinence	34	3,852,377
Injuries to Internal Organs	34	1,093,197
Reduced Life Expectancy	33	2,647,205
Bile Duct Damage	33	2,689,748
Burns	32	139,152
Cardiovascular Condition	32	3,911,439
Cosmetic Disfigurement	31	2,078,804
Removal Of Testicle	28	837,045
Loss Of Baby	27	934,752
Peritonitis	27	2,004,210
Multiple Injuries	26	9,571,345
Dislocation	26	2,059,103
Infertility	25	1,472,086
Damage	24	95,851
Injuries affecting the senses	24	549,552
Amputation - Upper	22	5,183,164
Foot Drop	22	5,409,614
Infectious Diseases	22	772,631
Removal Of Fallopian Tube	22	361,187
Limb Deformity	21	2,170,251
Paraplegia	21	23,381,015
Erb's Palsy	21	12,573,935
Rupture	20	871,440
Hospital Acquired Infection	19	3,108,039
Fistula	19	3,468,078
Deafness	19	1,976,993
Anaphylact Shock/Allergic Shock/allergy	17	211,959
Loss Of Kidney	17	1,503,704
Hernia	16	1,337,000
Partial Paralysis	14	11,006,349
Unwanted Pregnancy	14	415,745

Table 2: Number and Cost of claims Closed/Settled as a PPO between financial years 2018/19 and 2022/23 with damages paid (including damages and costs paid up to the end of the settlement year (in Periodical payment order (PPO) cases) and up to the end of the closure year in non-PPO cases.) for non-private providers. Breakdown by Closure/Settlement Year for PPOs and Injury.

FOI View	Closed Settled
scheme	(All)
Claim_Outcome	Successful
ISP	N

Closure/Settlement Year for PPOs --Primary Injury	No. of Claims	Damages Paid
Compartment Syndrome	14	3,391,991
Wrongful Birth	12	27,819,992
Malignant Tumour	12	1,004,422
Multiple Disabilities	12	5,321,507
Aneurysm	12	965,710
Arterial Damage	11	621,435
Liver Damage	11	1,338,275
Goods/Equipment	9	1,125,513
Sexual Abuse	8	274,500
Loss Of/Damage To Breast	8	540,218
Not Specified	7	214,943
Scarring (Except Facial)	7	31,800
Electrical	7	614,958
Tuberculosis	7	286,369
Contents	7	964,148
Epilepsy	7	3,914,785
Cystic Growth	6	92,000
Meningitis	6	5,536,210
Vocal Cord Damage	6	1,104,850
Sickness/Disease	5	52,619
Unknown	5	109,455
Failed Sterilization	5	68,750
Scalp Damage	5	43,000
Anaesthetic	#	#
Tetraplegia/ Quadriplegia	#	#
Developmental Delay	#	#
Hemiparesis	#	#
Partial Hearing Loss	#	#
Structural	#	#
Lung Disease	#	#
Benign Tumour	#	#
Various	#	#
H.I.V.	#	#
Learning Difficulties	#	#
Premature Onset Of Menopause	#	#
Oedema	#	#
Money	#	#
Thyroid Condition	#	#
Computers	#	#
Anal Fissure	#	#

Table 2: Number and Cost of claims Closed/Settled as a PPO between financial years 2018/19 and 2022/23 with damages paid (including damages and costs paid up to the end of the settlement year (in Periodical payment order (PPO) cases) and up to the end of the closure year in non-PPO cases.) for non-private providers. Breakdown by Closure/Settlement Year for PPOs and Injury.

FOI View	Closed Settled
scheme	(All)
Claim_Outcome	Successful
ISP	N

Closure/Settlement Year for PPOs --Primary Injury	No. of Claims	Damages Paid
Loss Of Sexual Function	#	#
Osteoporosis	#	#
Malnutrition	#	#
Pacemaker Installation	#	#
Removal Of Cervix	#	#
Labial Fusion	#	#
Addiction/Dependency	#	#
Tardive Dyskinesia	#	#
Interior - Furnishings	#	#
Foetal Abnormality	#	#
Downs Syndrome	#	#
Radiation Exposure	#	#
Mechanical	#	#
Viral Infection	#	#
Decompression Illness	#	#
Walls/Fences/Gates	#	#
Financial	#	#
(blank)	#	#
Glass Structures	#	#
Damage to Hair	#	#
2020/21		
Orthopaedic Injuries	1,239	17,822,741
Unnecessary Pain	1,021	42,200,467
Fatality	760	65,961,357
Adtnl/unnecessary Operation(s)	725	46,850,944
Fracture	354	15,668,905
Pressure Sores	270	8,943,031
Psychiatric Damage	256	3,364,179
Cancer	221	21,335,565
Psychiatric/Psychological Dmge	201	8,542,121
Poor Outcome - Fractures Etc.	189	11,315,915
Nerve Damage	161	32,480,488
Bowel Damage/ Dysfunction	143	30,896,758
Brain Damage	127	227,151,425
Advanced Stage Cancer	122	19,856,529
Amputation - Lower	116	40,278,454
Other Visual Problems	93	6,450,612
Other	90	3,310,153
Head Injuries	89	1,252,281
Facial Injuries	84	621,031

Table 2: Number and Cost of claims Closed/Settled as a PPO between financial years 2018/19 and 2022/23 with damages paid (including damages and costs paid up to the end of the settlement year (in Periodical payment order (PPO) cases) and up to the end of the closure year in non-PPO cases.) for non-private providers. Breakdown by Closure/Settlement Year for PPOs and Injury.

FOI View	Closed Settled
scheme	(All)
Claim_Outcome	Successful
ISP	N

Closure/Settlement Year for PPOs --Primary Injury	No. of Claims	Damages Paid
Stillborn	83	4,444,043
Bladder Damage	81	7,968,969
Cardiac Arrest	77	10,582,376
Other Infection	76	11,876,045
Scarring	73	2,694,770
Thrombosis/Embolism	71	4,461,791
Cerebral Palsy	71	260,745,034
Burn(s)	70	1,215,568
Blindness	70	19,081,303
Renal Damage/ Failure	58	9,144,024
Joint Damage	56	6,646,449
Stroke	55	20,893,950
Perforation	53	4,898,281
Bruising/ Extravasation	51	1,125,115
Tendon Damage	49	2,177,719
Tissue Damage	46	3,144,926
Spinal Damage	43	18,675,209
Injuries to Internal Organs	42	1,296,838
Cosmetic Disfigurement	39	1,620,053
Incontinence	38	8,486,517
Multiple Injuries	35	8,332,191
Cardiovascular Condition	32	2,441,798
Loss Of Baby	27	1,105,274
Damage	27	273,036
Removal Of Fallopian Tube	26	567,956
Respiratory Disorder/ Failure	25	1,431,644
Burns	24	176,077
Erb's Palsy	24	9,711,649
Infertility	24	1,966,652
Fistula	23	3,508,972
Bile Duct Damage	23	4,323,824
Dental Damage	23	420,400
Amputation - Upper	22	7,034,536
Paraplegia	22	25,577,622
Removal Of Testicle	21	579,597
Infectious Diseases	21	2,175,889
Rupture	20	807,704
Reduced Life Expectancy	18	3,132,858
Limb Deformity	18	1,024,722
Foot Drop	17	3,076,293

Table 2: Number and Cost of claims Closed/Settled as a PPO between financial years 2018/19 and 2022/23 with damages paid (including damages and costs paid up to the end of the settlement year (in Periodical payment order (PPO) cases) and up to the end of the closure year in non-PPO cases.) for non-private providers. Breakdown by Closure/Settlement Year for PPOs and Injury.

FOI View	Closed Settled
scheme	(All)
Claim_Outcome	Successful
ISP	N

Closure/Settlement Year for PPOs --Primary Injury	No. of Claims	Damages Paid
Dislocation	16	3,447,009
Partial Paralysis	16	7,514,955
Not Specified	15	1,778,907
Hernia	14	567,468
Loss Of Kidney	14	861,722
Compartment Syndrome	13	1,657,230
Unwanted Pregnancy	13	263,000
Anaphylact Shock/Allergic Shock/allergy	13	91,110
Peritonitis	13	348,504
Hospital Acquired Infection	11	1,596,982
Malignant Tumour	11	931,601
Contents	10	1,016,807
Wrongful Birth	10	32,947,268
Injuries affecting the senses	10	157,915
Deafness	10	1,104,247
Structural	9	803,915
Developmental Delay	8	15,176,529
Liver Damage	8	430,191
Aneurysm	8	468,701
Tuberculosis	7	2,725,680
Sexual Abuse	7	302,000
Unknown	7	240,731
Benign Tumour	7	1,111,600
Anaesthetic	7	116,500
Partial Hearing Loss	7	318,647
Bodily Harm/Murder	7	462,203
Multiple Disabilities	7	14,372,000
Epilepsy	6	446,584
Cystic Growth	5	233,171
Loss Of Sexual Function	5	303,454
Scarring (Except Facial)	5	25,758
Arterial Damage	#	#
Infection (bacterial)	#	#
Tetraplegia/ Quadriplegia	#	#
H.I.V.	#	#
Osteoporosis	#	#
Scalp Damage	#	#
Sickness/Disease	#	#
Vocal Cord Damage	#	#
Lung Disease	#	#

Table 2: Number and Cost of claims Closed/Settled as a PPO between financial years 2018/19 and 2022/23 with damages paid (including damages and costs paid up to the end of the settlement year (in Periodical payment order (PPO) cases) and up to the end of the closure year in non-PPO cases.) for non-private providers. Breakdown by Closure/Settlement Year for PPOs and Injury.

FOI View	Closed Settled
scheme	(All)
Claim_Outcome	Successful
ISP	N

Closure/Settlement Year for PPOs --Primary Injury	No. of Claims	Damages Paid
Meningitis	#	#
Goods/Equipment	#	#
Loss Of Lung	#	#
Mechanical	#	#
Sepsis	#	#
Removal Of Cervix	#	#
Liver Transplant	#	#
Electrical	#	#
Oedema	#	#
Malnutrition	#	#
Foetal Abnormality	#	#
Addiction/Dependency	#	#
Various	#	#
Radiation Exposure	#	#
(blank)	#	#
Ulcerative Colitis	#	#
Loss Of/Damage To Breast	#	#
Anal Fissure	#	#
Hypoglycaemia	#	#
Labial Fusion	#	#
Interior - Furnishings	#	#
Tardive Dyskinesia	#	#
Learning Difficulties	#	#
Impotence	#	#
Outbuildings	#	#
Decompression Illness	#	#
Bodywork - Minor	#	#
Downs Syndrome	#	#
Spinabifida	#	#
Thyroid Condition	#	#
Damage to Hair	#	#
Failed Sterilization	#	#
Lifts/Escalators	#	#
Chromosomal Abnormality	#	#
2021/22		
Unnecessary Pain	1,170	53,786,167
Orthopaedic Injuries	993	16,795,593
Fatality	837	99,902,858
Adtnl/unnecessary Operation(s)	806	56,366,947
Fracture	366	12,706,534

Table 2: Number and Cost of claims Closed/Settled as a PPO between financial years 2018/19 and 2022/23 with damages paid (including damages and costs paid up to the end of the settlement year (in Periodical payment order (PPO) cases) and up to the end of the closure year in non-PPO cases.) for non-private providers. Breakdown by Closure/Settlement Year for PPOs and Injury.

FOI View	Closed Settled
scheme	(All)
Claim_Outcome	Successful
ISP	N

Closure/Settlement Year for PPOs --Primary Injury	No. of Claims	Damages Paid
Pressure Sores	280	9,493,293
Cancer	246	26,299,378
Psychiatric Damage	241	2,827,455
Poor Outcome - Fractures Etc.	233	12,973,877
Advanced Stage Cancer	205	21,350,217
Psychiatric/Psychological Dmge	191	6,448,494
Bowel Damage/ Dysfunction	185	32,001,148
Nerve Damage	178	44,100,127
Brain Damage	158	274,953,962
Other	136	5,040,777
Amputation - Lower	133	65,557,652
Other Visual Problems	132	20,506,668
Head Injuries	116	3,279,871
Cardiac Arrest	106	10,380,505
Stillborn	101	5,059,759
Bladder Damage	96	24,308,855
Scarring	95	2,073,812
Other Infection	94	12,207,920
Thrombosis/Embolism	90	8,996,312
Spinal Damage	86	54,936,373
Blindness	84	22,601,306
Facial Injuries	68	589,605
Renal Damage/ Failure	67	6,220,413
Perforation	64	6,884,232
Stroke	61	18,782,943
Joint Damage	60	10,998,009
Cerebral Palsy	56	217,370,035
Tendon Damage	56	1,875,722
Bruising/ Extravasation	54	2,374,799
Tissue Damage	52	2,850,359
Burn(s)	51	861,902
Multiple Injuries	46	12,128,814
Loss Of Baby	41	1,760,569
Infertility	39	5,472,325
Incontinence	38	9,050,827
Cardiovascular Condition	37	5,054,876
Removal Of Testicle	35	797,315
Bile Duct Damage	33	4,126,309
Dental Damage	33	635,780
Cosmetic Disfigurement	31	1,498,712

Table 2: Number and Cost of claims Closed/Settled as a PPO between financial years 2018/19 and 2022/23 with damages paid (including damages and costs paid up to the end of the settlement year (in Periodical payment order (PPO) cases) and up to the end of the closure year in non-PPO cases.) for non-private providers. Breakdown by Closure/Settlement Year for PPOs and Injury.

FOI View	Closed Settled
scheme	(All)
Claim_Outcome	Successful
ISP	N

Closure/Settlement Year for PPOs --Primary Injury	No. of Claims	Damages Paid
Dislocation	31	3,401,946
Rupture	30	1,791,896
Injuries to Internal Organs	30	1,175,545
Respiratory Disorder/ Failure	30	2,362,136
Infection (bacterial)	29	394,000
Fistula	27	4,612,243
Erb's Palsy	27	16,504,862
Removal Of Fallopian Tube	25	580,928
Paraplegia	25	23,233,856
Burns	23	136,036
Loss Of Kidney	23	1,774,350
Reduced Life Expectancy	22	1,441,841
Peritonitis	22	2,085,150
Sepsis	21	428,830
Damage	20	126,868
Amputation - Upper	20	8,457,052
Infectious Diseases	19	1,339,154
Not Specified	19	447,537
Compartment Syndrome	19	3,767,257
Foot Drop	17	12,546,083
Hospital Acquired Infection	16	1,269,266
Liver Damage	16	1,434,439
Partial Paralysis	16	9,431,200
Limb Deformity	15	1,821,428
Malignant Tumour	15	1,696,543
Deafness	14	1,989,199
Multiple Disabilities	14	24,566,855
Developmental Delay	12	21,862,422
Anaphylact Shock/Allergic Shock/allergy	12	1,157,800
Wrongful Birth	12	62,726,777
Aneurysm	11	1,164,753
Tetraplegia/ Quadriplegia	10	5,754,459
Epilepsy	10	1,336,053
Unwanted Pregnancy	10	601,415
Arterial Damage	10	2,602,709
Radiation Exposure	10	2,519,332
Injuries affecting the senses	8	134,808
Contents	8	2,155,466
Addiction/Dependency	8	92,575
Foetal Abnormality	8	8,242,142

Table 2: Number and Cost of claims Closed/Settled as a PPO between financial years 2018/19 and 2022/23 with damages paid (including damages and costs paid up to the end of the settlement year (in Periodical payment order (PPO) cases) and up to the end of the closure year in non-PPO cases.) for non-private providers. Breakdown by Closure/Settlement Year for PPOs and Injury.

FOI View	Closed Settled
scheme	(All)
Claim_Outcome	Successful
ISP	N

Closure/Settlement Year for PPOs --Primary Injury	No. of Claims	Damages Paid
Anaesthetic	8	326,688
Structural	7	2,887,538
Meningitis	7	20,910,228
Loss Of Sexual Function	7	534,877
Lung Disease	6	139,212
Hernia	6	115,064
Scalp Damage	6	36,850
Sexual Abuse	6	198,550
Loss Of/Damage To Breast	5	146,500
Partial Hearing Loss	5	342,500
Tuberculosis	5	7,735,285
Scarring (Except Facial)	5	16,250
Benign Tumour	5	105,310
Anal Fissure	#	#
Sickness/Disease	#	#
Removal Of Cervix	#	#
Oedema	#	#
H.I.V.	#	#
Various	#	#
Thyroid Condition	#	#
Roof	#	#
Osteoporosis	#	#
Unknown	#	#
Financial	#	#
Spinabifida	#	#
Malnutrition	#	#
Viral Infection	#	#
Vocal Cord Damage	#	#
Electrical	#	#
Liver Transplant	#	#
Office Equipment	#	#
Learning Difficulties	#	#
Outbuildings	#	#
Goods/Equipment	#	#
Bodily Harm/Murder	#	#
Failed Sterilization	#	#
Infection (group B strep)	#	#
Decompression Illness	#	#
Downs Syndrome	#	#
Tardive Dyskinesia	#	#

Table 2: Number and Cost of claims Closed/Settled as a PPO between financial years 2018/19 and 2022/23 with damages paid (including damages and costs paid up to the end of the settlement year (in Periodical payment order (PPO) cases) and up to the end of the closure year in non-PPO cases.) for non-private providers. Breakdown by Closure/Settlement Year for PPOs and Injury.

FOI View	Closed Settled
scheme	(All)
Claim_Outcome	Successful
ISP	N

Closure/Settlement Year for PPOs --Primary Injury	No. of Claims	Damages Paid
Vehicle	#	#
(blank)	#	#
Stunted Growth	#	#
Pacemaker Installation	#	#
Impotence	#	#
Hypothermia	#	#
Chronic Fatigue Syndrome	#	#
Foetal Anti-Convulsant Syndr.	#	#
Hemiparesis	#	#
Hypoxia	#	#
Loss Of Lung	#	#
Money	#	#
Ulcerative Colitis	#	#
Premature Onset Of Menopause	#	#
2022/23		
Orthopaedic Injuries	1,083	16,513,721
Unnecessary Pain	1,030	41,904,265
Fatality	774	69,255,852
Adtnl/unnecessary Operation(s)	755	55,646,167
Fracture	368	11,210,853
Psychiatric Damage	343	5,934,661
Cancer	265	32,144,668
Advanced Stage Cancer	247	24,449,747
Pressure Sores	245	9,153,821
Psychiatric/Psychological Dmge	228	8,555,484
Poor Outcome - Fractures Etc.	202	11,752,071
Nerve Damage	167	34,938,943
Bowel Damage/ Dysfunction	165	27,652,868
Brain Damage	154	283,804,674
Amputation - Lower	149	85,410,677
Other	135	10,328,093
Head Injuries	122	3,884,238
Other Visual Problems	104	20,335,272
Cardiac Arrest	97	10,117,173
Thrombosis/Embolism	94	5,723,808
Scarring	93	2,395,034
Other Infection	93	8,226,050
Facial Injuries	87	858,724
Stillborn	82	7,124,507
Renal Damage/ Failure	82	7,460,446

Table 2: Number and Cost of claims Closed/Settled as a PPO between financial years 2018/19 and 2022/23 with damages paid (including damages and costs paid up to the end of the settlement year (in Periodical payment order (PPO) cases) and up to the end of the closure year in non-PPO cases.) for non-private providers. Breakdown by Closure/Settlement Year for PPOs and Injury.

FOI View	Closed Settled
scheme	(All)
Claim_Outcome	Successful
ISP	N

Closure/Settlement Year for PPOs --Primary Injury	No. of Claims	Damages Paid
Cerebral Palsy	82	353,214,011
Blindness	81	11,992,740
Bladder Damage	80	8,965,144
Spinal Damage	78	42,649,379
Stroke	77	38,387,110
Infection (bacterial)	67	2,048,387
Joint Damage	65	8,192,424
Perforation	61	10,622,780
Burn(s)	58	1,497,131
Tissue Damage	55	2,175,851
Tendon Damage	54	2,937,949
Multiple Injuries	51	6,539,023
Sepsis	49	6,578,404
Bruising/ Extravasation	46	1,655,766
Incontinence	41	14,502,900
Injuries to Internal Organs	41	705,380
Cardiovascular Condition	38	6,753,419
Respiratory Disorder/ Failure	36	1,480,217
Removal Of Testicle	33	773,560
Dental Damage	33	701,795
Rupture	32	743,465
Infertility	29	2,545,411
Reduced Life Expectancy	28	1,290,987
Bile Duct Damage	27	4,099,449
Anaphylact Shock/Allergic Shock/allergy	27	211,453
Damage	26	162,233
Dislocation	26	1,682,710
Peritonitis	24	3,898,353
Loss Of Baby	24	1,804,514
Paraplegia	23	27,013,628
Removal Of Fallopian Tube	23	458,333
Amputation - Upper	21	24,248,383
Burns	21	219,887
Foot Drop	20	5,839,653
Limb Deformity	19	1,970,796
Deafness	18	2,499,801
Aneurysm	18	2,935,535
Cosmetic Disfigurement	18	2,751,418
Erb's Palsy	18	14,570,727
Partial Paralysis	17	13,341,885

Table 2: Number and Cost of claims Closed/Settled as a PPO between financial years 2018/19 and 2022/23 with damages paid (including damages and costs paid up to the end of the settlement year (in Periodical payment order (PPO) cases) and up to the end of the closure year in non-PPO cases.) for non-private providers. Breakdown by Closure/Settlement Year for PPOs and Injury.

FOI View	Closed Settled
scheme	(All)
Claim_Outcome	Successful
ISP	N

Closure/Settlement Year for PPOs --Primary Injury	No. of Claims	Damages Paid
Wrongful Birth	17	59,348,216
Compartment Syndrome	16	1,510,054
Loss Of Kidney	16	713,147
Arterial Damage	15	2,148,775
Infectious Diseases	14	803,482
Malignant Tumour	14	691,830
Liver Damage	14	1,773,117
Not Specified	13	538,056
Contents	13	1,568,054
Hospital Acquired Infection	13	842,451
Lung Disease	12	789,118
Fistula	12	2,356,454
Partial Hearing Loss	11	633,851
Loss Of Sexual Function	11	2,844,012
Cystic Growth	10	725,969
Hernia	10	389,389
Unwanted Pregnancy	10	10,152,398
Structural	9	3,730,928
Multiple Disabilities	9	2,400,584
Developmental Delay	9	11,607,666
Injuries affecting the senses	9	192,164
Meningitis	8	18,313,613
Benign Tumour	7	178,714
Anaesthetic	7	173,500
Oedema	6	117,910
Scarring (Except Facial)	6	50,380
Tetraplegia/ Quadraplegia	6	5,558,578
Sickness/Disease	6	14,175
Hypoxia	6	250,200
Goods/Equipment	5	538,013
Radiation Exposure	5	495,000
Thyroid Condition	5	173,750
Tuberculosis	#	#
(blank)	#	#
Sexual Abuse	#	#
Hypoglycaemia	#	#
Tardive Dyskinesia	#	#
Loss Of/Damage To Breast	#	#
Osteoporosis	#	#
Anal Fissure	#	#

Table 2: Number and Cost of claims Closed/Settled as a PPO between financial years 2018/19 and 2022/23 with damages paid (including damages and costs paid up to the end of the settlement year (in Periodical payment order (PPO) cases) and up to the end of the closure year in non-PPO cases.) for non-private providers. Breakdown by Closure/Settlement Year for PPOs and Injury.

FOI View	Closed Settled
scheme	(All)
Claim_Outcome	Successful
ISP	N

Closure/Settlement Year for PPOs --Primary Injury	No. of Claims	Damages Paid
Various	#	#
Scalp Damage	#	#
Premature Onset Of Menopause	#	#
Vocal Cord Damage	#	#
Unknown	#	#
Hemiparesis	#	#
Epilepsy	#	#
Interior - Furnishings	#	#
Bodily Harm/Murder	#	#
Removal Of Cervix	#	#
Viral Infection	#	#
Roof	#	#
H.I.V.	#	#
Computers	#	#
Labial Fusion	#	#
Injuries Involving Paralysis	#	#
Total Loss - AD	#	#
Chromosomal Abnormality	#	#
Downs Syndrome	#	#
Impotence	#	#
Mechanical	#	#
Financial	#	#
Chronic Fatigue Syndrome	#	#
Loss Of Lung	#	#
Ulcerative Colitis	#	#
Grand Total	45,228	6,874,419,386

Table 3: Number and Cost of Claims Closed/Settled as a PPO between financial years 2018/19 and 2022/23 with damages paid (including PPOs paid to date) for non-private providers. Breakdown by Closure/Settlement Year for PPOs and Cause.

FOI View scheme Claim_Outcome ISP	Closed Settled (All) Successful N	
Closure/Settlement Year for PPOs --Primary Cause	No. of Claims	Damages Paid
2018/19		
Fail / Delay Treatment	1,460	202,652,999
Failure/Delay Diagnosis	1,094	181,431,122
Slip or Trip	573	7,710,239
Inadequate Nursing Care	502	33,295,702
Inappropriate Treatment	437	32,043,892
Intra-Op Problems	314	53,273,910
Operator Error	266	18,460,544
Workplace (Health, Safety and Welfare) Regulations	260	5,102,651
Assault	220	4,996,358
Sharps Injury	215	547,666
Hit by Object	212	1,778,722
Fail To Recog. Complication Of	204	90,721,961
Fail To Warn-Informed Consent	203	21,618,297
Failure To Interpret X-Ray	203	20,724,853
Defective Tools/Equip	162	3,195,112
Medication Errors	160	4,256,946
Fail To Act On Abnorm Test Res	125	23,077,685
Manual Handling Regulations	114	2,157,425
Foreign Body Left In Situ	113	1,747,290
Failure To Perform Tests	111	20,684,467
Delay In Performing Operation	106	35,481,830
Fail To Follow-Up Arrangements	100	9,874,411
Fail To Supervise	98	3,894,394
Wrong Diagnosis	85	9,878,473
Lack Of Assistance/Care	83	8,779,628
Manual Handling	79	1,310,229
Failure To X-Ray	73	8,758,672
Fail To Monitor 2nd Stg Labour	69	120,295,643
Inappropriate Discharge	65	8,266,905
Err With Agnt/Dose/Route/Selec	58	9,044,142
Breach of DPA	51	233,750
Provision and Use of Work Equipment Regulations	50	1,862,268
Fail/Delay Referring To Hosp.	46	13,269,642
Mgt of H & S at W Regs	45	540,513
Wrong Site Surgery	45	1,123,015
Fail To Make Resp To Abnrm FHR	44	155,230,476
Fail/Delay Admitting To Hosp.	42	3,799,219
Failure To Perform Operation	39	3,784,295
Perform. Of Op. Not Indicated	39	3,558,455
Diathermy Burns/react. To Prep	38	1,055,634
Other	38	1,261,982
Equipment Malfunction	35	8,733,616
Stress	35	3,155,720
Fell into From Object	33	278,355
Fail Antenatal Screening	33	23,919,331
Burns/Scalds	32	160,950
Breach of COSHH	32	752,722

Table 3: Number and Cost of Claims Closed/Settled as a PPO between financial years 2018/19 and 2022/23 with damages paid (including PPOs paid to date) for non-private providers. Breakdown by Closure/Settlement Year for PPOs and Cause.

FOI View scheme Claim_Outcome ISP	Closed Settled (All) Successful N	
Closure/Settlement Year for PPOs --Primary Cause	No. of Claims	Damages Paid
Application Of Excess Force	30	18,181,411
Unexpected Death	29	1,717,151
Fail To Monitor 1st Stg Labour	25	53,100,208
Retained Instrument Post-Operation	24	287,887
Perineal Tear-1st,2nd,3rd Deg	24	6,884,847
Infusion Problems	22	884,600
Self Harm	22	4,655,026
Assault, Etc By Hospital Staff	22	444,313
Fail To Infrm Test Rslts	21	2,480,053
Fail To Carry Out PO Observs.	21	2,575,679
Inadequate Monitoring Intra-Op	20	4,216,090
Lack Of Pre-Op Evaluation	19	1,169,106
Use of Tools/Mach/Equip	19	204,015
Property Damage Expenses Contents	19	2,017,828
Sexual Abuse	19	523,306
Fail To Interpret USS	17	3,874,224
Property Damage Expenses Buildings	17	1,754,607
Bacterial Infection	15	4,358,809
Intubation Problems	12	512,349
Breach of HRA	12	155,700
Incorrect Injection Site	12	673,976
Failed Sterilisation	11	238,127
Failed Infection Control Policy/Hospital Hygiene	11	3,116,242
Cross Infection	10	440,080
Lack Of Facilities/Equipment	9	238,637
Electric Shock	8	81,934
Unlawful Detention	8	111,156
Lifting/Loading/Unloading	8	58,825
Birth Defects	8	14,577,698
Professional Indemnity Claims	7	1,211,225
Forceps Delivery	7	2,602,739
Theft/Criminal Damage	7	14,794
Damage to vehicle	7	15,580
Inapprop. Case Selection	7	4,974,222
Fail To Diag Pre-Eclampsia	7	5,192,149
Inapp Use Of Forceps/Ventouse	7	5,351,952
Re-Canalisation	6	143,500
Tooth Inj & Patient Posit Prob	6	110,740
Injured By Another Patient	6	51,871
Illness/Disease	6	49,076
Improp. Delegation To Junior	6	249,527
Poor Application Of Plstr Cast	6	100,000
MisplacedNaso/OrogastricTubeNotDet	5	3,030,500
Business Interruption Expense	5	966,469
Labial Tear	5	841,600
Repetitive Process	5	208,667
Prov & Use of Personal Prot Equip Regs	#	#
Display Screen Equipment Regulations	#	#

Table 3: Number and Cost of Claims Closed/Settled as a PPO between financial years 2018/19 and 2022/23 with damages paid (including PPOs paid to date) for non-private providers. Breakdown by Closure/Settlement Year for PPOs and Cause.

FOI View scheme Claim_Outcome ISP	Closed Settled (All) Successful N
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Closure/Settlement Year for PPOs --Primary Cause	No. of Claims	Damages Paid
Fail/Delay Resus By Paediatric	#	#
Infect/Inhale/Irritation	#	#
RTA	#	#
Fail/Delay Avail Op Thtre	#	#
Food Poisoning	#	#
Premature Ceasure Of Treatment	#	#
Personal Accident Claims	#	#
Removal & Retention Of Organs	#	#
Probs With Medical Records	#	#
Problem Blood Fluids	#	#
Repeat Attempt Forcep/Ventouse	#	#
Fail Mon Dose/rate Syntocinon	#	#
Inadqte Monitor In Recov Room	#	#
Noise	#	#
Unlawful Detention - Mntl Hlth	#	#
Inc In Comm By Absc/disch Pat	#	#
Directors and Officers Liability Claims	#	#
Fail/Delay Avail Of SCBU Beds	#	#
Financial Loss (Not FG)	#	#
Not Specified	#	#
Unknown	#	#
Breach of Contract	#	#
InhospMaternalDeathPostPartumHaemorrCS	#	#
2019/20		
Fail / Delay Treatment	1,632	210,384,803
Failure/Delay Diagnosis	1,325	183,253,237
Slip or Trip	544	5,673,654
Inadequate Nursing Care	508	15,543,263
Inappropriate Treatment	482	56,332,590
Intra-Op Problems	326	31,972,110
Fail To Warn-Informed Consent	274	37,521,599
Operator Error	254	29,079,002
Assault	240	9,364,385
Failure To Interpret X-Ray	238	27,557,454
Fail To Recog. Complication Of	194	72,284,079
Sharps Injury	191	411,962
Hit by Object	182	1,314,096
Medication Errors	172	10,411,120
Defective Tools/Equip	163	2,735,907
Workplace (Health, Safety and Welfare) Regulations	152	4,327,965
Failure To Perform Tests	134	25,838,083
Fail To Act On Abnorm Test Res	124	40,582,307
Fail To Supervise	114	18,230,553
Foreign Body Left In Situ	113	2,152,048
Fail To Follow-Up Arrangements	113	5,710,803
Breach of DPA	102	678,023
Delay In Performing Operation	96	28,136,161
Lack Of Assistance/Care	94	2,866,405

Table 3: Number and Cost of Claims Closed/Settled as a PPO between financial years 2018/19 and 2022/23 with damages paid (including PPOs paid to date) for non-private providers. Breakdown by Closure/Settlement Year for PPOs and Cause.

FOI View scheme Claim_Outcome ISP	Closed Settled (All) Successful N	
Closure/Settlement Year for PPOs --Primary Cause	No. of Claims	Damages Paid
Wrong Diagnosis	90	4,883,815
Manual Handling Regulations	75	1,489,986
Manual Handling	72	948,768
Failure To X-Ray	71	5,848,173
Err With Agnt/Dose/Route/Selec	59	3,828,046
Failure To Perform Operation	58	2,939,326
Inappropriate Discharge	56	4,771,937
Fail/Delay Admitting To Hosp.	52	11,348,457
Fail To Monitor 2nd Stg Labour	52	80,056,874
Wrong Site Surgery	48	585,650
Equipment Malfunction	45	2,213,457
Other	44	4,226,430
Fell into From Object	44	238,479
Perform. Of Op. Not Indicated	43	6,795,080
Fail To Make Resp To Abnrm FHR	41	85,899,789
Fail/Delay Referring To Hosp.	37	6,766,001
Unexpected Death	34	5,207,638
Mgt of H & S at W Regs	32	634,647
Inadequate Monitoring Intra-Op	31	5,910,799
Application Of Excess Force	28	13,355,342
Fail Antenatal Screening	27	10,235,607
Fail To Monitor 1st Stg Labour	27	23,337,662
Lack Of Pre-Op Evaluation	26	2,798,007
Diathermy Burns/react. To Prep	26	611,017
Fail To Infrm Test Rslts	25	7,748,060
Self Harm	24	3,266,130
Fail To Carry Out PO Observs.	24	10,608,742
Bacterial Infection	24	2,361,889
Provision and Use of Work Equipment Regulations	23	905,213
Stress	22	1,838,778
Property Damage Expenses Contents	21	2,279,156
Perineal Tear-1st,2nd,3rd Deg	21	4,620,507
Assault, Etc By Hospital Staff	19	611,748
Infusion Problems	19	2,196,843
Sexual Abuse	18	515,125
Burns/Scalds	18	62,355
Breach of COSHH	16	90,292
Breach of HRA	16	119,000
Lifting/Loading/Unloading	15	98,167
Use of Tools/Mach/Equip	15	1,040,725
Repetitive Process	15	1,465,031
Fail To Interpret USS	14	418,129
Retained Instrument Post-Operation	14	210,737
Property Damage Expenses Buildings	14	2,420,799
Failed Sterilisation	12	367,446
Inapp Use Of Forceps/Ventouse	11	4,645,008
Birth Defects	11	18,645,664
MisplacedNaso/OrogastricTubeNotDet	10	230,799

Table 3: Number and Cost of Claims Closed/Settled as a PPO between financial years 2018/19 and 2022/23 with damages paid (including PPOs paid to date) for non-private providers. Breakdown by Closure/Settlement Year for PPOs and Cause.

FOI View scheme Claim_Outcome ISP	Closed Settled (All) Successful N	
Closure/Settlement Year for PPOs --Primary Cause	No. of Claims	Damages Paid
Incorrect Injection Site	9	878,460
Theft/Criminal Damage	9	149,877
Illness/Disease	9	394,325
Inadqte Monitor In Recov Room	9	1,574,767
Damage to vehicle	9	11,206
Fail To Diag Pre-Eclampsia	9	11,748,958
Failed Infection Control Policy/Hospital Hygiene	8	1,657,133
Forceps Delivery	8	7,532,059
Cross Infection	8	133,947
Tooth Inj & Patient Posit Prob	7	51,425
Electric Shock	7	17,988
Poor Application Of Plstr Cast	7	66,100
Fail To Correctly Apply Forcep	7	715,700
Fail/Delay Resus By Paediatric	6	10,993,415
Lack Of Facilities/Equipment	6	156,751
Intubation Problems	6	3,031,500
Professional Indemnity Claims	6	415,721
Injured By Another Patient	6	104,009
Premature Ceasure Of Treatment	6	605,594
Inapprop. Case Selection	5	444,115
Infect/Inhale/Irritation	5	13,949
Business Interruption Expense	#	#
Probs With Medical Records	#	#
Food Poisoning	#	#
Fail Mon Dose/rate Syntocinon	#	#
Prov & Use of Personal Prot Equip Regs	#	#
Display Screen Equipment Regulations	#	#
Unknown	#	#
Not Specified	#	#
Fire	#	#
Unlawful Detention	#	#
Financial Loss (Not FG)	#	#
Wrong Route Admin of Chemotherapy	#	#
Fail/Delay Avail Op Thtre	#	#
Problem Blood Fluids	#	#
Injury To Others By Patient	#	#
InhospMaternalDeathPostPartumHaemorrCS	#	#
Improp. Delegation To Junior	#	#
Fidelity Guarantee Expense	#	#
Fail/Delay Of Avail Emgy Anaes	#	#
Fail/Delay Obtain Cord PH	#	#
Removal & Retention Of Organs	#	#
Directors and Officers Liability Claims	#	#
Goods in Transit Expense	#	#
Spread of fire	#	#
Inc In Comm By Absc/disch Pat	#	#
Re-Canalisation	#	#
InPatientSuicide- NonCollapsible Rails	#	#

Table 3: Number and Cost of Claims Closed/Settled as a PPO between financial years 2018/19 and 2022/23 with damages paid (including PPOs paid to date) for non-private providers. Breakdown by Closure/Settlement Year for PPOs and Cause.

FOI View scheme Claim_Outcome ISP	Closed Settled (All) Successful N	
Closure/Settlement Year for PPOs --Primary Cause		
2020/21		
Fail / Delay Treatment	1,481	226,964,253
Failure/Delay Diagnosis	1,134	151,893,396
Slip or Trip	536	7,321,712
Inadequate Nursing Care	435	24,445,776
Inappropriate Treatment	399	53,972,422
Intra-Op Problems	293	60,727,785
Assault	225	3,464,864
Fail To Warn-Informed Consent	218	26,131,839
Operator Error	204	15,263,515
Medication Errors	171	7,923,048
Failure To Interpret X-Ray	166	13,051,324
Fail To Recog. Complication Of	154	53,839,824
Sharps Injury	152	390,614
Defective Tools/Equip	149	1,873,211
Hit by Object	142	1,458,765
Breach of DPA	130	651,277
Fail To Follow-Up Arrangements	126	6,951,609
Failure To Perform Tests	113	35,950,019
Delay In Performing Operation	107	41,678,271
Fail To Supervise	107	4,982,607
Fail To Act On Abnorm Test Res	100	37,248,831
Foreign Body Left In Situ	97	3,050,666
Workplace (Health, Safety and Welfare) Regulations	90	2,260,796
Wrong Diagnosis	79	7,573,209
Lack Of Assistance/Care	78	11,595,152
Manual Handling	65	1,016,439
Failure To X-Ray	61	3,410,848
Err With Agnt/Dose/Route/Selec	55	2,782,268
Equipment Malfunction	54	5,984,403
Fail/Delay Admitting To Hosp.	53	12,689,268
Manual Handling Regulations	52	1,393,821
Inappropriate Discharge	47	4,938,416
Failure To Perform Operation	45	4,313,549
Fail/Delay Referring To Hosp.	43	11,598,191
Other	41	2,099,172
Fail Antenatal Screening	41	50,544,821
Wrong Site Surgery	36	1,214,112
Fail To Make Resp To Abnrm FHR	35	91,020,397
Fell into From Object	34	409,255
Unexpected Death	33	4,117,138
Perform. Of Op. Not Indicated	31	2,401,747
Fail To Monitor 2nd Stg Labour	30	55,591,477
Infusion Problems	28	1,560,000
Self Harm	26	6,462,639
Fail To Monitor 1st Stg Labour	24	41,206,668
Fail To Infrm Test Rslts	23	1,242,794
Inadequate Monitoring Intra-Op	23	2,394,379

Table 3: Number and Cost of Claims Closed/Settled as a PPO between financial years 2018/19 and 2022/23 with damages paid (including PPOs paid to date) for non-private providers. Breakdown by Closure/Settlement Year for PPOs and Cause.

FOI View scheme Claim_Outcome ISP	Closed Settled (All) Successful N
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Closure/Settlement Year for PPOs --Primary Cause	No. of Claims	Damages Paid
Diathermy Burns/react. To Prep	22	1,138,473
Perineal Tear-1st,2nd,3rd Deg	22	2,617,188
Stress	20	769,781
Fail To Interpret USS	20	12,359,673
Bacterial Infection	19	1,158,740
Provision and Use of Work Equipment Regulations	19	730,078
Breach of HRA	18	197,913
Property Damage Expenses Contents	18	1,340,464
Burns/Scalds	17	229,586
Application Of Excess Force	17	4,083,751
Property Damage Expenses Buildings	16	1,156,860
Mgt of H & S at W Regs	16	109,188
Fail To Carry Out PO Observs.	15	11,239,735
Lack Of Pre-Op Evaluation	14	795,527
Use of Tools/Mach/Equip	14	81,688
Lifting/Loading/Unloading	13	485,875
Damage to vehicle	13	40,013
Sexual Abuse	13	340,913
Failed Sterilisation	12	243,066
Infect/Inhale/Irritation	12	81,528
Retained Instrument Post-Operation	12	289,665
Forceps Delivery	12	7,589,320
Electric Shock	11	83,475
Repetitive Process	10	206,003
Cross Infection	10	1,226,065
Illness/Disease	9	497,113
Failed Infection Control Policy/Hospital Hygiene	9	47,676
Unlawful Detention	9	28,320
Assault, Etc By Hospital Staff	9	493,562
Breach of COSHH	9	1,032,877
Birth Defects	8	18,468,216
Lack Of Facilities/Equipment	7	206,737
Not Specified	7	283,735
Poor Application Of Plstr Cast	6	47,250
Premature Ceasure Of Treatment	6	654,647
Incorrect Injection Site	6	109,456
Intubation Problems	6	122,353
Improp. Delegation To Junior	5	442,303
Unknown	5	211,368
Fail To Diag Pre-Eclampsia	5	4,412,168
Professional Indemnity Claims	5	53,609
Theft/Criminal Damage	5	59,293
Inapp Use Of Forceps/Ventouse	5	569,137
Fail To Correctly Apply Forcep	#	#
Fail/Delay Resus By Paediatric	#	#
Breach of Contract	#	#
Removal & Retention Of Organs	#	#
Injury To Others By Patient	#	#

Table 3: Number and Cost of Claims Closed/Settled as a PPO between financial years 2018/19 and 2022/23 with damages paid (including PPOs paid to date) for non-private providers. Breakdown by Closure/Settlement Year for PPOs and Cause.

FOI View scheme Claim_Outcome ISP	Closed Settled (All) Successful N	
Closure/Settlement Year for PPOs --Primary Cause	No. of Claims	Damages Paid
MisplacedNaso/OrogastricTubeNotDet	#	#
Re-Canalisation	#	#
Inadqte Monitor In Recov Room	#	#
Probs With Medical Records	#	#
Fail/Delay Avail Op Thtre	#	#
Financial Loss (Not FG)	#	#
Labial Tear	#	#
Fail Mon Dose/rate Syntocinon	#	#
Tooth Inj & Patient Posit Prob	#	#
Prov & Use of Personal Prot Equip Regs	#	#
Noise	#	#
InhospMaternalDeathPostPartumHaemorrCS	#	#
Inc In Comm By Absc/disch Pat	#	#
Injured By Another Patient	#	#
Business Interruption Expense	#	#
Fail/Delay Avail Of SCBU Beds	#	#
Fail/Delay Of Avail Emgy Anaes	#	#
Spread of fire	#	#
Inapprop. Case Selection	#	#
Food Poisoning	#	#
RTA	#	#
(blank)	#	#
Directors and Officers Liability Claims	#	#
EscapeSecurePrm byMHPtsTransfPrisoners	#	#
2021/22		
Fail / Delay Treatment	1,691	294,994,541
Failure/Delay Diagnosis	1,437	229,200,938
Inappropriate Treatment	504	81,678,770
Inadequate Nursing Care	447	18,988,614
Slip or Trip	437	6,536,234
Intra-Op Problems	350	61,924,775
Fail To Warn-Informed Consent	234	51,598,193
Operator Error	218	27,694,422
Failure To Interpret X-Ray	205	20,825,199
Assault	200	3,627,492
Medication Errors	197	10,792,934
Fail To Recog. Complication Of	189	45,677,803
Fail To Follow-Up Arrangements	161	16,561,136
Breach of DPA	160	607,738
Failure To Perform Tests	159	26,446,955
Hit by Object	158	3,105,299
Fail To Act On Abnorm Test Res	130	56,228,265
Fail To Supervise	130	13,661,088
Delay In Performing Operation	126	15,482,377
Fail/Delay Referring To Hosp.	118	19,203,981
Defective Tools/Equip	118	3,856,335
Sharps Injury	114	292,067
Foreign Body Left In Situ	91	1,637,043

Table 3: Number and Cost of Claims Closed/Settled as a PPO between financial years 2018/19 and 2022/23 with damages paid (including PPOs paid to date) for non-private providers. Breakdown by Closure/Settlement Year for PPOs and Cause.

FOI View scheme Claim_Outcome ISP	Closed Settled (All) Successful N	
Closure/Settlement Year for PPOs --Primary Cause	No. of Claims	Damages Paid
Wrong Diagnosis	83	10,650,597
Failure To X-Ray	77	5,051,717
Other	71	4,908,160
Lack Of Assistance/Care	63	2,176,730
Manual Handling	59	926,335
Failure To Perform Operation	55	4,645,222
Inappropriate Discharge	50	2,704,024
Err With Agnt/Dose/Route/Selec	50	12,052,186
Workplace (Health, Safety and Welfare) Regulations	48	1,848,864
Fail/Delay Admitting To Hosp.	48	19,482,577
Fell into From Object	47	433,683
Fail Antenatal Screening	44	68,858,795
Fail To Monitor 2nd Stg Labour	43	84,820,546
Unexpected Death	36	4,611,925
Equipment Malfunction	33	3,185,078
Bacterial Infection	32	18,510,695
Self Harm	31	6,210,587
Fail To Make Resp To Abnrm FHR	30	78,413,999
Fail To Infrm Test Rslts	28	15,683,327
Fail To Interpret USS	26	22,637,326
Wrong Site Surgery	25	1,622,226
Infusion Problems	24	1,254,951
Fail To Monitor 1st Stg Labour	23	27,046,511
Retained Instrument Post-Operation	22	868,757
Lack Of Pre-Op Evaluation	22	3,044,970
Breach of HRA	21	186,225
Manual Handling Regulations	21	779,175
Perform. Of Op. Not Indicated	20	4,073,395
Application Of Excess Force	19	5,985,603
Inadequate Monitoring Intra-Op	18	3,138,628
Birth Defects	17	28,442,145
Fail To Carry Out PO Observs.	16	4,441,684
Perineal Tear-1st,2nd,3rd Deg	16	2,848,723
Diathermy Burns/react. To Prep	16	358,691
Mgt of H & S at W Regs	15	519,812
Property Damage Expenses Contents	14	3,579,640
Fail To Diag Pre-Eclampsia	13	601,665
Stress	12	964,106
Incorrect Injection Site	12	2,674,558
Cross Infection	12	154,239
Property Damage Expenses Buildings	12	3,034,707
Not Specified	12	1,375,844
Sexual Abuse	11	333,050
Use of Tools/Mach/Equip	10	294,986
Inapprop. Case Selection	10	2,078,803
Business Interruption Expense	9	2,706,359
Repetitive Process	9	138,111
Failed Infection Control Policy/Hospital Hygiene	9	67,657

Table 3: Number and Cost of Claims Closed/Settled as a PPO between financial years 2018/19 and 2022/23 with damages paid (including PPOs paid to date) for non-private providers. Breakdown by Closure/Settlement Year for PPOs and Cause.

FOI View scheme Claim_Outcome ISP	Closed Settled (All) Successful N	
Closure/Settlement Year for PPOs --Primary Cause	No. of Claims	Damages Paid
Forceps Delivery	9	2,526,449
Damage to vehicle	9	18,701
Electric Shock	8	119,670
Theft/Criminal Damage	8	52,899
Failed Sterilisation	8	1,795,165
Illness/Disease	8	278,481
Injured By Another Patient	8	126,013
Provision and Use of Work Equipment Regulations	7	59,503
Burns/Scalds	7	31,852
Breach of COSHH	7	254,482
Infect/Inhale/Irritation	7	80,132
Intubation Problems	6	303,500
Fail Mon Dose/rate Syntocinon	6	13,661,804
Assault, Etc By Hospital Staff	5	103,842
Poor Application Of Plstr Cast	5	363,115
MisplacedNaso/OrogastricTubeNotDet	5	544,018
Lifting/Loading/Unloading	5	32,800
Inapp Use Of Forceps/Ventouse	5	7,042,756
Lack Of Facilities/Equipment	5	133,078
Labial Tear	#	#
Tooth Inj & Patient Posit Prob	#	#
Premature Ceasure Of Treatment	#	#
Fail To Correctly Apply Forcep	#	#
Probs With Medical Records	#	#
Injury To Others By Patient	#	#
Unlawful Detention - Mntl Hlth	#	#
Unknown	#	#
Unlawful Detention	#	#
Inadqte Monitor In Recov Room	#	#
Problem Blood Fluids	#	#
Wrong Route Admin of Chemotherapy	#	#
RTA	#	#
Inc In Comm By Absc/disch Pat	#	#
Display Screen Equipment Regulations	#	#
Re-Canalisation	#	#
(blank)	#	#
Directors and Officers Liability Claims	#	#
InPatientSuicide- NonCollapsible Rails	#	#
Improp. Delegation To Junior	#	#
Professional Indemnity Claims	#	#
Removal & Retention Of Organs	#	#
Fire	#	#
Repeat Attempt Forcep/Ventouse	#	#
Clinical Trial	#	#
EscapeSecurePrm byMHPTsTransfPrisoners	#	#
Prov & Use of Personal Prot Equip Regs	#	#
2022/23		
Fail / Delay Treatment	1,575	319,299,234

Table 3: Number and Cost of Claims Closed/Settled as a PPO between financial years 2018/19 and 2022/23 with damages paid (including PPOs paid to date) for non-private providers. Breakdown by Closure/Settlement Year for PPOs and Cause.

FOI View scheme Claim_Outcome ISP	Closed Settled (All) Successful N	
Closure/Settlement Year for PPOs --Primary Cause	No. of Claims	Damages Paid
Failure/Delay Diagnosis	1,483	281,162,920
Slip or Trip	508	7,715,919
Inappropriate Treatment	411	55,238,184
Inadequate Nursing Care	401	20,531,347
Fail To Warn-Informed Consent	298	49,358,949
Assault	278	4,306,496
Breach of DPA	246	1,007,537
Medication Errors	244	14,802,837
Intra-Op Problems	243	29,988,532
Fail/Delay Referring To Hosp.	214	12,941,042
Failure To Interpret X-Ray	195	16,600,845
Operator Error	180	18,292,226
Fail To Recog. Complication Of	173	78,417,873
Failure To Perform Tests	173	39,024,222
Hit by Object	162	1,676,312
Fail To Follow-Up Arrangements	152	20,308,870
Delay In Performing Operation	127	25,268,910
Fail To Act On Abnorm Test Res	119	18,888,013
Sharps Injury	110	596,399
Defective Tools/Equip	108	1,898,530
Fail To Supervise	97	15,402,581
Foreign Body Left In Situ	85	2,619,306
Wrong Diagnosis	75	12,476,639
Inappropriate Discharge	74	11,719,019
Lack Of Assistance/Care	73	6,056,585
Other	63	7,880,784
Failure To X-Ray	63	3,455,286
Manual Handling	58	827,057
Err With Agnt/Dose/Route/Selec	47	3,790,458
Fail/Delay Admitting To Hosp.	47	7,038,845
Fail To Infrm Test Rslts	46	8,355,492
Fail To Monitor 2nd Stg Labour	46	100,470,069
Failure To Perform Operation	44	6,344,339
Workplace (Health, Safety and Welfare) Regulations	44	1,406,841
Fell into From Object	43	479,653
Fail To Make Resp To Abnrm FHR	39	89,597,604
Fail Antenatal Screening	35	64,898,300
Equipment Malfunction	34	4,223,906
Manual Handling Regulations	34	1,187,934
Self Harm	33	3,209,751
Wrong Site Surgery	33	2,221,074
Fail To Interpret USS	29	6,166,988
Unexpected Death	26	2,534,491
Property Damage Expenses Contents	24	3,103,072
Fail To Monitor 1st Stg Labour	24	38,195,845
Perform. Of Op. Not Indicated	23	5,319,162
Stress	22	3,281,925
Diathermy Burns/react. To Prep	22	606,784

Table 3: Number and Cost of Claims Closed/Settled as a PPO between financial years 2018/19 and 2022/23 with damages paid (including PPOs paid to date) for non-private providers. Breakdown by Closure/Settlement Year for PPOs and Cause.

FOI View scheme Claim_Outcome ISP	Closed Settled (All) Successful N	
Closure/Settlement Year for PPOs --Primary Cause	No. of Claims	Damages Paid
Bacterial Infection	22	8,711,280
Breach of HRA	20	316,150
Retained Instrument Post-Operation	16	311,775
Application Of Excess Force	16	5,337,427
Inadequate Monitoring Intra-Op	16	2,841,683
Perineal Tear-1st,2nd,3rd Deg	16	7,122,818
Property Damage Expenses Buildings	15	3,593,910
Failed Infection Control Policy/Hospital Hygiene	14	538,241
Birth Defects	14	60,772,370
Fail To Carry Out PO Observs.	13	1,271,899
Infusion Problems	13	155,000
Illness/Disease	13	875,728
Burns/Scalds	12	156,536
Theft/Criminal Damage	11	74,084
Poor Application Of Plstr Cast	11	410,732
Infect/Inhale/Irritation	11	1,162,155
Breach of COSHH	10	91,800
Lack Of Pre-Op Evaluation	10	4,073,456
Not Specified	10	438,706
Forceps Delivery	10	1,768,184
Fail To Correctly Apply Forcep	10	2,470,670
Mgt of H & S at W Regs	9	101,834
Repetitive Process	9	206,967
Intubation Problems	9	12,734,499
Incorrect Injection Site	9	554,841
Inapprop. Case Selection	9	851,402
Sexual Abuse	8	296,750
Cross Infection	8	4,297,250
Lack Of Facilities/Equipment	7	127,000
Inapp Use Of Forceps/Ventouse	7	563,705
Assault, Etc By Hospital Staff	7	231,500
Provision and Use of Work Equipment Regulations	7	66,214
Fail To Diag Pre-Eclampsia	6	627,299
Damage to vehicle	6	8,832
Electric Shock	6	33,234
MisplacedNaso/OrogastricTubeNotDet	6	213,125
Use of Tools/Mach/Equip	5	75,880
Injured By Another Patient	5	65,616
Fail Mon Dose/rate Syntocinon	5	18,791,940
Labial Tear	#	#
Business Interruption Expense	#	#
Injury To Others By Patient	#	#
Failed Sterilisation	#	#
Unlawful Detention	#	#
Lifting/Loading/Unloading	#	#
Action of Tree Roots	#	#
Probs With Medical Records	#	#
Fail/Delay Resus By Paediatric	#	#

Table 3: Number and Cost of Claims Closed/Settled as a PPO between financial years 2018/19 and 2022/23 with damages paid (including PPOs paid to date) for non-private providers. Breakdown by Closure/Settlement Year for PPOs and Cause.

FOI View	Closed	Settled
scheme	(All)	
Claim_Outcome	Successful	
ISP	N	

Closure/Settlement Year for PPOs --Primary Cause	No. of Claims	Damages Paid
Tooth Inj & Patient Posit Prob	#	#
Wrong Application Of Electrode	#	#
Noise	#	#
Unknown	#	#
Display Screen Equipment Regulations	#	#
Food Poisoning	#	#
RTA	#	#
Repeat Attempt Forcep/Ventouse	#	#
Inadqte Monitor In Recov Room	#	#
EscapeSecurePrm byMHPtsTransfPrisoners	#	#
Wrong Route Admin of Chemotherapy	#	#
Prov & Use of Personal Prot Equip Regs	#	#
Problem Blood Fluids	#	#
Fail/Delay Of Avail Emgy Anaes	#	#
Inc In Comm By Absc/disch Pat	#	#
Breach of Contract	#	#
Premature Ceasure Of Treatment	#	#
Improp. Delegation To Junior	#	#
Re-Canalisation	#	#
Grand Total	45,228	6,874,419,386