



Resolution

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Telephone: 020 7811 2700

December 2023
FOI_6322

The following information was requested on 11 December 2023:

I am writing to you under the Freedom of Information Act 2000 to request the following information from you. Please may you provide me with:

- 1. The number of settled claims, broken down by the ethnicity of the medical practitioner responsible (where applicable) between the years 2012-2023.*
- 2. The costs associated with claims by ethnicity - i.e. a breakdown of total damages and legal fees, by ethnicity 2012-2023.*
- 3. The number of settled claims against international medical graduates between the years 2012-2023.*
- 4. The costs associated with settled claims against international medical graduates- as before, total damages and legal fees paid 2012-2023.*

Our Response

The ethnicity breakdown of the medical practitioners responsible for the claim is not routinely captured in our claims management system and therefore this information is not held.

Further to our obligations to provide advice and assistance, you may find it helpful to review the work of the [Getting It Right First Time team](#) with whom NHS Resolution has been working with to undertake in-depth analysis of our claims data. They have produced a number of [reports](#) from analysing our claims data which has been shared following approval of the confidentiality advisory group to the use of confidential patient information for this purpose.

If you would like to know how data is categorised in our Claims database please see the following link: [Glossary](#)

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review

of our decisions. If you choose to do this, you should write to [Tinku Mitra](#), Deputy Director of Corporate and Information Governance, Data Protection Officer for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

<https://ico.org.uk/>