



Resolution

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May 2024
FOI_6535

The following information was requested on 14 May 2024:

Further to your previous response [\[FOI 6317\]](#), Softcat SAN contract has expired in January. Please share the latest contract updates.

Our Response

1. Contract Title:

Virtualisation Maintenance/Support/ Licensing (VMware, Solaris, Unix, Linux, Windows Server) – Standard vendor support contract with licensing

2. Type of Contract:

NetApp – Storage/Direct vendor support

3. Existing/Current Supplier:

Netapp – Softcat (reseller)

4. Brand:

NetApp – Hardware and software

5. Annual Spend:

NetApp – Approx £22,192.66

6. Contract Duration:

NetApp – 1 year

7. Contract Expiry Date:

NetApp —February 2025

8. Microsoft – January 2026 Contract Review Date:

NetApp – December 2024

9. Brief Contract Description:

NetApp – Licensing and basic support direct with vendor

10. Contract Owner:

Amit Panchal
Head of Architecture and Engineering
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This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Tinku Mitra](#), Deputy Director of Corporate and Information Governance for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

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