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August 2024
FOI_6663

Thank you for your email on 18th July 2024 in which you requested the following information:

Follow up to: [FOI 6622 Number-of-Advice-concerns-about-Dental-practitioners.pdf \(resolution.nhs.uk\)](#)

Please, provide me with the additional information in reference to Table 1:

- *Breakdown of the number of dentists involving Advice cases per year and per place of qualification (previous table 1 englobed from 2018 to 2023)*
- *Breakdown of the total number of dentists per year and per place of qualification who are included in the Dental Performers List.*
- *Breakdown of the proportion of dentists involving Advice cases per year and per place of qualification from the Performer Lists.*

Our response

To help respond to your request, we are including the below information as we did in [our previous response](#) to provide the purpose of the two divisions of NHS Resolution which are relevant to your request.

Practitioner Performance Advice ('the Advice service') is an advisory body and our role is to help healthcare employers/contracting bodies and practitioners where concerns have been raised about individual practitioners' performance, and work with those involved to resolve these issues. You can find more information about the Advice service here: [Practitioner Performance Advice \(formerly NCAS\) - NHS](#)

[Resolution](#). Our services are provided primarily to NHS organisations in England, Wales and Northern Ireland.

The Advice service does not manage complaints, but we advise healthcare organisations on the management and resolution of concerns regarding the performance and conduct of individual doctors, dentists and pharmacists. We are not made aware of every concern, just those where employers/contracting bodies or practitioners contact us for advice or about our services. There is more detailed information on our webpage, [What we can do](#).

Primary Care Appeals is a division of NHS Resolution which has been directed by the Secretary of State for Health and Social Care to independently discharge their appellate and other functions. Primary Care Appeals interpret and apply complex primary care regulations alongside consideration of public law issues to the fair resolution of appeals and disputes. Our services are provided to NHS organisations in England and you can find more information about Primary Care Appeals [here](#).

We have responded to each part of your request below.

1. Breakdown of the number of dentists involving Advice cases per year and per place of qualification (previous table 1 englobed from 2018 to 2023).

We are able to provide the following breakdown of information from the Advice service. We do not hold more detailed or specific information about the place of qualification of dentists who have been the subject of Advice cases.

Table 1: Place of qualification for Advice cases involving dentists between 2018 and 2023 broken down by calendar year. Please note that the table below outlines the number of dentists. An individual dentist may be the subject of multiple cases.

Place of Qualification	2018	2019	2020	2021	2022	2023	Total
UK	30	38	29	24	24	30	175
EEA	9	4	8	7	7	4	39
Elsewhere	5	3	8	8	11	8	43
Unknown	4	1	0	0	0	2	7
Total	48	46	45	39	42	44	264

2. Breakdown of the total number of dentists per year and per place of qualification who are included in the Dental Performers List.

We do not hold or manage the Dental Performers List and therefore do not have the data that is requested.

Information on the Performers Lists is available from NHS England's Professional Standards function: [NHS England » Professional standards](#).

3. Breakdown of the proportion of dentists involving Advice cases per year and per place of qualification from the Performer Lists.

We do not hold or manage the Performers Lists and therefore do not have the data that is requested.

Information on the Performers Lists is available from NHS England's Professional Standards function: [NHS England » Professional standards](#).

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your Information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Tinku Mitra](#), Deputy Director of Corporate and Information Governance, Data Protection Officer for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

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