



Resolution

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Canary Wharf
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E14 4PU

Telephone: 020 7811 2700

July 2024

FOI_6669

The following information was requested on 22 July 2024:

I am interested in cyber security in the NHS, and who assists the trust, so are you able to advise the details as per my spreadsheet please (table copied below).

Can you advise with the recent Cyber Challenges if you have a cyber team?	Name	E Mail	Phone	Full Address
Cyber Security Manager				
Cyber Security Assistant Manager				
Cyber Security Team members (Add Below)				

Our Response

Thank you for your request for information. It may be helpful to clarify the role of NHS Resolution. NHS Resolution is not a trust.

NHS Resolution was established to provide the following service:

- Claims Management – providing indemnity schemes for the NHS in England and resolving claims for compensation fairly.
- Practitioner Performance Advice – assisting healthcare organisations with resolving concerns about the performance of individual practitioners.
- Primary Care Appeals – ensuring the prompt and fair resolution of appeals and disputes between primary care contractors and NHS England.
- Safety and Learning – supports our Claims Management service members to better understand their claims risk profiles to target their safety activity while sharing learning across the system.

For further information about NHS Resolution please visit our website here: [About - NHS Resolution](#)

We do not have a cyber team in the way that it is described in your request.

However, the following have responsibility for Cybersecurity:

- Head of Technology and Operations – Sean Walker,
nhsr.generalenquiries@nhs.net
- Head of Architecture and Engineering – Amit Panchal,
nhsr.generalenquiries@nhs.net

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Tinku Mitra](#), Deputy Director of Corporate and Information Governance for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

<https://ico.org.uk/>