



Resolution

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October 2024

FOI_6807

The following information was requested on 11 October 2024:

1. In (i) 2023/2024 how many claims has the NHSLA paid out where the injury code has been removal of testicle and what was the total value paid out in damages for such claims?

2. Please state how many “removal of testicle” claims were linked to each separate type of cause code e.g. (wrong diagnosis, operation on wrong part of body etc).

(Please note that this question relates to when the claims were paid regardless of when the incident took place or when the claim was lodged.

Our Response

Please find attached the requested information.

Please note: We have recently changed the way we report on our FOIs to align better with our published documents. Streamlining our reporting on FOIs with our annual published reports may mean a variation in snapshot dates. This means this data may not align with previous similar requests and it may not be possible for you to compare this information with a previous request. For further information, please refer to <https://resolution.nhs.uk/resources/understanding-nhs-resolution-data>.

Claims notified/received in any given year will often relate to incidents that have occurred many years prior. Due to the nature of clinical negligence claims and the level of investigation needed to bring them to a resolution, claims received and notified in a specific year may take years to settle and close. They are not guaranteed to be settled and closed in the same year. As such, there will be a time gap between incident and claim closure.

Many of the claims notified will have been repudiated and settled without damages paid.

Due to the way in which data is extracted, it is also possible that the same claim may appear more than once in a dataset, across different year groups e.g. where the case has been closed (as with nil damages paid), challenged, reopened, and closed again at conclusion.

Table 1 shows: - Number and damages payment for Clinical Claims Closed with a damages payment in the financial year 2023/24 where the Primary Injury is '**Removal of Testicle**'.

Table 2 shows: - Number and damages payment for Clinical Claims Closed with a damages payment in the financial year 2023/24 where the Primary Injury is '**Removal of Testicle**'. Breakdown by Primary Cause.

Low Numbers

We have suppressed low figures as we believe that disclosure of information with this level of granularity is exempt under Section 40(2) by virtue of section 40(3A) (a) of the FOI Act, where disclosure to a member of the public would contravene one or more of the data protection principles. The data protection principles are set out in Article 5 of the General Data Protection Regulation. We take the view that it would not be fair or lawful (given the sensitive and confidential nature of the information held) to disclose such information, and any disclosure would therefore contravene the first data protection principle.

In some instances, the low numbers of claims (fewer than 5) in each category, the likelihood exists that individuals who are the subject of this information may be identified either from this information alone, or in combination with other available information. In addition to this, as this information is considered to be sensitive personal data (the data subjects' medical condition); NHS Resolution believes it has a greater responsibility to protect those individuals' identities, as disclosure could potentially cause damage and/or distress to those involved. Where we are in the territory of such small numbers in the attached, we have used a '#' symbol in the relevant field. You should still be able to see aggregate/total details for higher level fields containing this data.

If you would like to know how data is categorised in our Claims database please see the following link: [Glossary](#)

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Tinku Mitra](#), Deputy Director of Corporate and Information Governance, Data Protection Officer for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in

relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

<https://ico.org.uk/>

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NB: Number of claims fewer than 5 (and any associated values, within the same row) are masked with a "#" (in accordance with Data Protection guidelines). Accordingly, some total values may also be approximated to prevent masked values to be deduced through reverse calculation.

[Table 1: Number and damages payment for Clinical Claims Closed with a damages payment in the year 2023/24 where the Primary Injury is 'Removal of Testicle'](#)

[Table 2: Number and damages payment for Clinical Claims Closed with a damages payment in the financial year 2023/24 where the Primary Injury is 'Removal of Testicle'. Breakdown by Primary Cause.](#)

Table 1: Number and damages payment for Clinical Claims Closed with a damages payment in the year 2023/24 where the Primary Injury is 'Removal of Testicle'

ClosedSettled	Y
Claim_Outcome	Damages Paid

Year of Closure	No. of Claims	Damages Paid
2023/24	38	1,508,453

Table 2: Number and damages payment for Clinical Claims Closed with a damages payment in the financial year 2023/24 where the Primary Injury is 'Removal of Testicle'. Breakdown by Primary Cause.

ClosedSettled	Y
Claim_Outcome	Damages Paid

Primary Cause	No. of Claims	Damages Paid
Failure/Delay Diagnosis	19	451,544
Fail/Delay Referring To Hosp.	#	#
Failure To Perform Tests	#	#
Failure To X-Ray	#	#
Fail To Recog. Complication Of	#	#
Fail / Delay Treatment	#	#
Delay In Performing Operation	#	#
Operator Error	#	#
Fail To Warn-Informed Consent	#	#
Perform. Of Op. Not Indicated	#	#
Fail To Act On Abnorm Test Res	#	#
Wrong Site Surgery	#	#
Grand Total	38	1,508,453