



Resolution

8th Floor,
10 South Colonnade
Canary Wharf
London
E14 4PU

Telephone: 020 7811 2700

November 2024

FOI_6828

The following information was requested on 25 October 2024:

I am writing to make a free-of-charge, open government request for all the information to which I am entitled under the Freedom of Information Act 2000.

Could you please send me the following information:

- *What is your spend with external law firms (please provide for the last 4 financial years)?*
- *Do you use eBilling technology to manage your law firms billing (e.g. systems such as Legal Tracker, Brightflag, Apperio, CT Tymetrix, Mitrastech etc.)?*
- *Who is your Head of Legal or General Counsel (please provide email address)?*
- *Who is your Head of Procurement (please provide email address)?*
- *Do you have a law firm panel / preferred supplier list / use a framework to buy your external law firm services? Please provide details where possible.*

Our Response

We have interpreted the entire request to be about our Panel Firms. Please find below our response to each question.

1. Please see a response to a previous FOI request which provides this information [FOI 6377 Panel-firms Solicitor-costs.pdf](#)
2. We do not use an e-billing technology to manage our panel firms.
3. We do not have either of these roles at NHS Resolution.
4. Emma Banton, Head of Procurement & Contracts – nhsr.procurement@nhs.net
5. We have a legal panel that is appointed to provide our external legal services. Details are on our website: <https://resolution.nhs.uk/2022/01/21/legal-firms-appointed-to-nhs-resolution-legal-panel/>

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Tinku Mitra](#), Deputy Director of Corporate and Information Governance for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

<https://ico.org.uk/>