



Resolution

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December 2024
FOI_6881

The following information was requested on 25 November 2024:

I would be grateful if you would provide details of your current contract covering reprographics/print arrangements under the Freedom of Information Act 2000 as follows

- 1. Number of MFDs (Multi-functional devices) & photocopiers at NHS Resolution*
- 2. Name of incumbent supplier*
- 3. Start/end date of contract (if expired, WHEN do you expect to revisit the marketplace)*
- 4. Details of any extension options*
- 5. What framework / Route to market used*
- 6. Number of regular/desktop printers (in addition to above)*
- 7. Is there a support contract on above, if yes please state start/end date*
- 8. Does NHS Resolution have a Print Room*
- 9. If yes, name of supplier, number of devices and start/end date of contract, also details of any extension options*
- 10. Total annual print/copy volumes including, if applicable your Print Room, for (a) mono (b) colour*
- 11. What Print software does NHS Resolution run*
- 12. Your total annual spend on print*
- 13. Who at NHS Resolution is responsible for this contract*

Our Response

- 1. Number of devices*
 - a. Photocopiers/MFDs – NHS Resolution has 4 MSDs in the office building
 - b. Printers – 150 black and white printers used by staff working from home.
 - c. Print room / reprographics – N/A
 - d. Desktop Scanners – N/A

2. Name of incumbent supplier

- a. Govprint (Konica Minolta) and Annodata (Kyocera) for a network MFD
- b. Govprint (Konica Minolta)
- c. Print room / reprographics – This is provided by Government hub services
- d. Desktop Scanners – We do not have any desktop scanners, just the MFDs

3. Start/end date of contract

January 2021 to January 2026

4. Details of extension options.

TBC (minimum notice period is 90 working days).

5. Framework / route to market

- a. RM3781 – Multifunctional Devices, Managed Print and Content Services and Records and Information Management – framework used to place our current contract.
- b. b. RM6174 – framework that is likely to be used for re-tender

6. Number of regular/desktop printers.

There are 135 regular/desktop printers.

7. Is there a support contract on above, if yes please state start/end date.

Same as in question 3.

8. Does NHS Resolution have a Print Room?

Yes – provided by Government hub services.

9. If yes, name of supplier, number of devices and start/end date of contract, also details of any extension options

The MFD's located within our leased office space are outside of our control, as such we do not hold the information which you seek – The MFD's come as part of our building lease and are not controlled, owned or leased directly by NHS Resolution.

10. Total annual print/copy volumes including, if applicable your Print Room, for (a) mono (b) colour

We do not have access to usage reports as the MFD's are managed by Central Government and are tied into our workspace lease agreement.

11. What Print software does NHS Resolution run.

We do not have print management software.

12. Your total annual spend on print.

GPA Gov Print annual cost - £9348.37 incl. VAT

Paper consumption on these Gov print MFD in fy23 - £ 454 incl. VAT

13. Who at NHS Resolution is responsible for this contract

Robert Greaves, Deputy Head of Procurement, nhsr.procurement@nhs.net

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Tinku Mitra](#), Deputy Director of Corporate and Information Governance for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
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