



Resolution

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January 2025

FOI_6914

The following information was requested on 13 December 2024:

Follow up to FOI_6880 - [FOI 6880 South-Western-Ambulance-Service-NHS-Foundation-Trust.pdf](#)

Thank you for your last response.

Please consider this as a request under the Freedom of Information Act and provide the following records:

- 1. A list of all financial settlements, including non-disclosure agreements, paid/agreed by **East of England Ambulance Service** in relation to allegations of child sexual abuse from January 1, 2019 until the day this request is fulfilled.*
- 2. Please provide redacted copies of available incident and investigatory reports corresponding to these case files.*

Our Response

Thank you for your request for information. We are able to provide the claims data in respect of **East of England Ambulance Service NHS Trust**.

We would like to reiterate we do not hold the details of **all** incidents recorded for the Trust. We only hold the details of claims (and some incidents) notified to us. You may wish to approach the Trust directly for further information. Details of how to make a request to the Trust are here: [Freedom of information | EEAST](#) .

We have carried out a search between the financial years 2018/19 to 2023/24 for East of England Ambulance Service NHS Trust and we can confirm that there are no claims recorded for the named Trust where the patient was under 18 years old, and the cause or injury is sexual abuse.

We also carried out a further search between the financial years 2018/19 to 2023/24 for East of England Ambulance Service NHS Trust for any claim where the patient at the time of the incident was under 18 years of age. This search resulted in 13 claims. We

then manually reviewed these 13 claim files individually to check if sexual abuse was referred to in the case. We can confirm that following the manual review none of the 13 claim files refer to sexual abuse.

Further to our obligations to provide advice and assistance, you may find it helpful to review the work of the [Getting It Right First Time team](#) with whom NHS Resolution has been working with to undertake in-depth analysis of our claims data. They have produced a number of [reports](#) from analysing our claims data, which has been shared following approval of the confidentiality advisory group to the use of confidential patient information for this purpose.

If you would like to know how data is categorised in our Claims database please see the following link: [Glossary](#)

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Tinku Mitra](#), Deputy Director of Corporate and Information Governance, Data Protection Officer for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

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