

Understanding and using ‘Maintaining High Professional Standards in the Modern NHS’ (MHPS) effectively

Secondary Care: England

Overview and programme

DELEGATE VERSION

Overview

This half day workshop will guide you through the complete MHPS documentation, section by section, using fictional scenarios at each stage. These will allow you to test your understanding of the process, and how it may apply in practice. The workshop will lead you through group discussions on the factors that affect performance, common challenges and top tips.

Is this training right for me?

The workshop has been designed for senior staff with management responsibilities, or those interested in the management of practitioner performance concerns.

You do not need any prior knowledge or experience.

How long is the training and how will it be delivered?

The workshop provides 3 hours and 45 mins worth of learning, plus an additional break half way through.

The workshop will be a facilitated in-person or virtual training event and will use group discussions, sharing of experiences, and fictional scenarios as learning tools.

What will I learn?

By the end of this training you will be able to:

- Describe the key sections of the Maintaining High Professional Standards in the Modern NHS guidance
- Recognise when to use national frameworks, alongside local processes and practices, in the management of performance concerns
- Consider how the good practice usage of these frameworks applies to their work managing performance concerns
- Explore common pitfalls when utilising these frameworks and relate these to their own experiences

- Identify further sources of support (internal and external from the Trust) and how their services could be utilised to manage performance concerns more effectively
- Identify further learning needs for themselves and others in managing concerns about performance.

Who will train me?

Our facilitators are Advisers at the Practitioner Performance Adviser service, a team comprised of senior staff from a variety of backgrounds in the clinical, managerial and legal professions. All our advisers have considerable experience in managing concerns about practitioner performance. Each organisation that the Practitioner Performance Advice team work with has a linked adviser; for more details (including biographies) access <https://resolution.nhs.uk/practitioner-performance-advisers/>

How do I book?

We can deliver this workshop in your organisation on request, details are available on our website, along with the price <https://resolution.nhs.uk/ppa-training/understanding-and-using-mhps-effectively/>

I have a question...

Contact our events team on nhsr.adviceeducation@nhs.net or 0207 811 2700

Programme

This programme is indicative of the content areas which will be covered. Timings are flexible and will be tailored to focus on areas of particular interest to delegates.

Start	Registration
1 hour 30 mins	Welcome and introductions • Overview of the day, housekeeping, getting to know each other
	Responding to performance concerns: an overview • How to define and identify a concern, understanding factors that affect performance, warning signs and sources
	Overview of the MHPS guidance • Working through part I to V, covering key points, pitfalls and using case studied to illustrate each section
10 mins	Break
2 hours	Overview of the MHPS guidance continued...
15 mins	Summary and reflection • Evaluate the day, pick up any remaining questions and plan for next steps
End	Close

NHS Resolution confidentiality principles

The training will adhere to our confidentiality principles, familiarise yourself with the statement before you attend <https://resolution.nhs.uk/services/practitioner-performance-advice/training-courses/confidentiality-principles/>