



Resolution

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January 2025

FOI_6917

The following information was requested on 15 December 2024 and clarified on 23 December 2024:

[You requested on 15 December 2024]

We would like to request data on all litigation claims made related to our specialty of ENT (or otolaryngology) surgery to the NHS Resolution (or previously to the Litigation Authority) from fiscal year 2014 to 2024, covering all locations and cases and their outcomes.

[We sought clarification on 16 December 2024]

Thank you for your request. Before we can respond we require clarification.

We are not clear what you mean by location and reason for the claim. By location, do you mean the trust or a region? By reason, would you like a breakdown by cause or injury?

Please refer to our publication: [Guidance-note-Understanding-NHS-Resolution-data-updated](#) and a set of codes against which claims are logged: [CNST-Codes.xlsx \(live.com\)](#) (see the three tabs in the spreadsheet).

Your request will be put on hold until we receive the clarification requested above.

[You replied on 16 December 2024 with]

Thank you for your prompt response.

*By location, we mean **both** the Trust (if possible) and the region please. We would like to inspect the regional trends and identify any Trusts that are outliers. Both are important to consider as some Trusts perform more complex procedures and some regions have different demographics or concentration of expertise in some of our sub-specialties. This would make it more comparable to the Get It Right First-Time historical Litigation Reports in ENT too. Furthermore, the exact location of the incidents would also be useful if available (e.g. outpatient clinic or operating theatre).*

*By reason, we mean that we would like to see a breakdown of claims **both** by cause and by injury please.*

To be more specific and clearer, we are interested in the litigation cases under the following codes:

- Specialty Codes of "Otorhinolaryngology / ENT", "Audiological Medicine", and "Speech Therapy" without exclusion.*
- Related to both Emergency and Elective activities*
- Both Open and Closed claims for the last 10 years, between 2014 and 2024 (inclusive)*

For all the cases, we would like to have as much information as possible, but specifically, the following data are desirable:

- Confidential demographic of the patient (e.g. whether the case is related to a child, or an adult is crucial),*
- Claim status or outcome of the claim so far (successful or unsuccessful, open or closed),*
- Incidence date,*
- Operation date (if applicable),*
- Date of notification to NHSR,*
- Date the claim was resolved (if applicable),*
- Cause code/likely cause,*
- Injury code/nature of the injury,*
- Primary and other claim reasons (if more than one reason for the claim),*
- Clinical summary of the claim/alleged injury from the free text incident description field,*
- Costs incurred - outstanding (including any periodical payment orders) and/or estimated (including damages, defence costs, legal claimant costs and total costs),*
- Was the settlement simply given to avoid further litigation costs or was health-care related harm proven by the claimant and the court? (I appreciate this is a grey area and we might never know the answer to this),*
- We aim to analyse how our specialty compares against other specialties too in the ranking for: number of claims, total incurred costs up until today, estimated potential total cost (inclusive of potential outstanding estimates), and mean cost per claim. This might be better sent as a separate dataset.*
- Related subspecialty in ENT and the operation performed (if applicable) - I doubt you would have this information, so we will be analysing the claims and inferring the subspecialties and operations from the claim descriptions.*

[You met with our Safety and Learning colleagues on 23 December 2024, and we understand the request to be for the following information:]

The number of Otorhinolaryngology / ENT claims received between the financial years 202013/2014 to 2013/2024? Broken down by year?

Same as the above broken down by age?

The number of Otorhinolaryngology / ENT claims closed/settled with a damages payment between the financial years 202013/2014 to 2013/2024? – including the costs breakdown by year

The number of Otorhinolaryngology / ENT claims closed/settled with nil damages paid between the financial years 202013/2014 to 2013/2024?

The number of Otorhinolaryngology / ENT claims closed/settled with a damages payment between the financial years 202013/2014 to 2013/2024? – broken down by primary cause – include the costs

The number of Otorhinolaryngology / ENT claims closed/settled with a damages payment between the financial years 202013/2014 to 2013/2024? – broken down by primary injury – include the costs

The number of Otorhinolaryngology / ENT claims closed/settled with a damages payment between the financial years 202013/2014 to 2013/2024? – including the costs - breakdown by age range?

The number of Otorhinolaryngology / ENT claims closed/settled with a damages payment between the financial years 202013/2014 to 2013/2024? – including the costs - breakdown by incident date?

Our Response

Please find attached the requested information we are able to provide. We only hold claims data for England, not the rest of the UK.

Please note: We have recently changed the way we report on our FOIs to align better with our published documents. Streamlining our reporting on FOIs with our annual published reports may mean a variation in snapshot dates. This means this data may not align with previous similar requests and it may not be possible for you to compare this information with a previous request. For further information, please refer to [Understanding NHS Resolution data - NHS Resolution](#)

Claims notified/received in any given year will often relate to incidents that have occurred many years prior. Due to the nature of clinical negligence claims and the level of investigation needed to bring them to a resolution, claims received and notified in a specific year may take years to settle and close. They are not guaranteed to be settled and closed in the same year. As such, there will be a time gap between incident and claim closure.

Due to the way in which data is extracted, it is also possible that the same claim may appear more than once in a dataset, across different year groups e.g. where the case has been closed (as nil damages payment), challenged, reopened, and closed again at conclusion.

The data shows variation in numbers of cases received, closed per year and costs attributed to those claims. This is a reflection of the nature of individual claims received and resolved by NHS Resolution which can vary significantly. As such these fluctuations cannot be interpreted as trends.

The data provided relates to these indemnity schemes:

- Clinical Negligence Scheme for Trusts (CNST), which covers clinical negligence claims for incidents occurring on or after 1 April 1995.
- DHSC Clinical covers clinical negligence liabilities that have transferred to the Secretary of State for Health and Social Care following the abolition of any relevant health bodies.
- Existing Liabilities Scheme (DHSC) is centrally funded by the Department of Health and Social Care (DHSC), covering clinical negligence claims against NHS organisations for incidents occurring before 1 April 1995.

For information about our Clinical Negligence Schemes, please visit our website here: [Clinical schemes - NHS Resolution](#)

Table 1 shows: - Number of Clinical Claims and Incidents received between financial years 2013/14 and 2023/24 where the specialty is 'Otorhinolaryngology/ ENT'

Table 2 shows: - Number of Clinical Claims and Incidents received between financial years 2013/14 and 2023/24 where the specialty is '**Otorhinolaryngology/ ENT**', broken down by patient's age at incident (years).

Table 3 shows: - Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) between financial years 2013/14 and 2023/24 with a damages payment, where the specialty is '**Otorhinolaryngology/ ENT**'. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

Table 4 shows: - Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) between financial years 2013/14 and 2023/24 with a damages payment, where the specialty is '**Otorhinolaryngology/ ENT**', broken down by primary cause. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

Table 5 shows: - Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) between financial years 2013/14 and 2023/24 with a damages payment, where the specialty is '**Otorhinolaryngology/ ENT**', broken down by primary injury. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

Table 6 shows: - Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) between financial years 2013/14 and 2023/24 with a damages payment, where the specialty is '**Otorhinolaryngology/ ENT**', broken down by patient's age at incident (years). The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

Table 7 shows: - Number and Cost of Clinical Claims Closed between financial years 2013/14 and 2023/24 with **NIL** damages paid where the specialty is '**Otorhinolaryngology/ ENT**'. The data includes the legal costs paid up until the end of each relevant financial year of closure.

Table 8 shows: - Number of Clinical Claims Closed (or settled as a PPO) between financial years 2013/14 and 2023/24 with damages paid, where the specialty is '**Otorhinolaryngology/ ENT**', broken down by incident year. The data includes the legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

Table 9 shows: - Number of Clinical Claims Closed between financial years 2013/14 and 2023/24 with **NIL** damages, where the specialty is '**Otorhinolaryngology/ ENT**', broken down by incident year. The data includes the legal costs paid up until the end of each relevant financial year of closure.

PPOs

The information disclosed includes damages and costs paid up to the end of the settlement year (in Periodical payment order (PPO) cases) and up to the end of the closure year in non-PPO cases.

PPOs are an agreement between the parties, to pay an initial lump sum and regular future payments (PPO damages) related to the injured party's ongoing needs, usually care for life i.e., a percentage of the full value of the claim is paid at the point of settlement (lump sum damages) with the balance paid at regular intervals over subsequent years. The information disclosed includes lump sum damages, costs and any PPO damages paid up to the end of the year of settlement. It does not include PPO damages, which have been committed to but due to be paid after the settlement year.

Low figures

We have not provided the information for low figures involved as we believe that disclosure of information with this level of granularity is exempt under Section 40(2) by virtue of section 40(3A) (a) of the FOI Act, where disclosure to a member of the public would contravene one or more of the data protection principles. The data protection principles are set out in Article 5 of the General Data Protection Regulation. We take the view that it would not be fair or lawful (given the sensitive and confidential nature of the information held) to disclose such information, and any disclosure would therefore contravene the first data protection principle.

In some instances, the low numbers of claims (fewer than 5) in each category, the likelihood exists that individuals who are the subject of this information may be identified either from this information alone, or in combination with other available information. In addition to this, as this information is considered to be sensitive personal data (the data subjects' medical condition); NHS Resolution believes it has a greater responsibility to protect those individuals' identities, as disclosure could potentially cause damage and/or distress to those involved.

Further to our obligations to provide advice and assistance, you may find it helpful to review the work of the [Getting It Right First Time team](#) with whom NHS Resolution has been working with to undertake in-depth analysis of our claims data. They have produced several [reports](#) from analysing our claims data which has been shared following approval of the confidentiality advisory group to the use of confidential patient information for this purpose.

Please refer to [Understanding NHS Resolution data](#) guidance for further details on how our Claims database is categorised.

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Tinku Mitra](#), Deputy Director of Corporate and Information Governance for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

<https://ico.org.uk/>

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NB: Number of claims fewer than 5 (and any associated values, within the same row) are masked with a "#" (in accordance with Data Protection guidelines). Accordingly, some total values may also be approximated to prevent masked values to be deduced through reverse calculation.

Table 1: Number of Clinical Claims and Incidents received between financial years 2013/14 and 2023/24 where the specialty is 'Otorhinolaryngology/ ENT'

Table 2: Number of Clinical Claims and Incidents received between financial years 2013/14 and 2023/24 where the specialty is 'Otorhinolaryngology/ ENT', broken down by patient's age at incident (years).

Table 3: Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) between financial years 2013/14 and 2023/24 with a damages payment, where the specialty is 'Otorhinolaryngology/ ENT'. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

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Table 7: Number and Cost of Clinical Claims Closed between financial years 2013/14 and 2023/24 with NIL damages paid where the specialty is 'Otorhinolaryngology/ ENT'. The data includes the legal costs paid up until the end of each relevant financial year of closure.

Table 8: Number of Clinical Claims Closed (or settled as a PPO) between financial years 2013/14 and 2023/24 with damages paid, where the specialty is 'Otorhinolaryngology/ ENT', broken down by incident year. The data includes the legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

Table 9: Number of Clinical Claims Closed between financial years 2013/14 and 2023/24 with NIL damages, where the specialty is 'Otorhinolaryngology/ ENT', broken down by incident year. The data includes the legal costs paid up until the end of each relevant financial year of closure.

Table 1: Number of Clinical Claims and Incidents received between financial years 2013/14 and 2023/24 where the specialty is 'Otorhinolaryngology/ ENT'

Notified	Y
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Year of Notification	No. of Claims
2013/14	149
2014/15	158
2015/16	130
2016/17	152
2017/18	125
2018/19	154
2019/20	133
2020/21	130
2021/22	109
2022/23	104
2023/24	106
Grand Total	1,450

Table 2: Number of Clinical Claims and Incidents received between financial years 2013/14 and 2023/24 where the specialty is 'Otorhinolaryngology/ ENT', broken down by patient's age at incident (years).

Notified	Y
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Patient's Age at Incident (years)	No. of Claims
Child (0-17)	150
Adult (18+)	1,267
Unknown at time of notification	33
Grand Total	1,450

Table 3: Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) between financial years 2013/14 and 2023/24 with a damages payment, where the specialty is 'Otorhinolaryngology/ ENT'. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

ClosedSettled	Y
Claim_Outcome	Damages Paid

Year of Closure (Settlement Year for PPOs)	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid	Total Paid
2013/14	69	3,744,911	631,564	2,402,476	6,778,951
2014/15	59	3,861,054	556,704	2,494,485	6,912,243
2015/16	75	9,024,494	941,255	4,689,404	14,655,153
2016/17	74	3,747,928	721,866	3,173,327	7,643,121
2017/18	81	7,630,944	1,066,327	4,299,134	12,996,406
2018/19	86	16,943,416	1,485,032	5,722,411	24,150,859
2019/20	106	8,469,693	1,549,485	5,646,884	15,666,062
2020/21	93	8,466,108	1,371,869	4,871,564	14,709,541
2021/22	99	10,836,554	1,523,079	5,577,383	17,937,016
2022/23	90	19,603,322	1,533,122	6,138,572	27,275,017
2023/24	87	10,914,939	1,793,185	7,136,168	19,844,292
Grand Total	919	103,243,364	13,173,487	52,151,808	168,568,659

Table 4: Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) between financial years 2013/14 and 2023/24 with a damages payment, where the specialty is 'Otorhinolaryngology/ ENT', broken down by primary cause. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

ClosedSettled	Y
Claim_Outcome	Damages Paid

Primary Cause	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid	Total Paid
Fail / Delay Treatment	188	24,044,580	2,576,844	9,989,646	36,611,071
Failure/Delay Diagnosis	186	24,178,718	3,559,471	14,314,834	42,053,022
Intra-Op Problems	84	5,313,281	806,594	4,210,533	10,330,408
Fail To Warn-Informed Consent	82	12,406,191	1,515,375	5,071,558	18,993,124
Inappropriate Treatment	65	4,437,897	922,622	3,647,249	9,007,768
Operator Error	51	3,692,199	717,247	1,796,566	6,206,012
Failure To Perform Tests	29	1,595,412	421,048	1,368,846	3,385,307
Fail To Recog. Complication Of	27	2,047,437	565,582	2,539,250	5,152,269
Foreign Body Left In Situ	23	167,688	30,914	306,200	504,802
Fail To Follow-Up Arrangements	17	1,028,892	105,908	574,156	1,708,956
Inadequate Nursing Care	15	239,084	55,414	220,170	514,668
Delay In Performing Operation	11	207,376	60,274	305,100	572,749
Fail To Act On Abnorm Test Res	11	1,641,440	207,677	622,789	2,471,905
Wrong Site Surgery	10	170,746	13,061	161,500	345,307
Medication Errors	9	846,700	72,632	360,202	1,279,534
Failure To Perform Operation	9	2,892,698	181,813	697,800	3,772,311
Diathermy Burns/react. To Prep	8	139,635	13,165	178,938	331,738
Perform. Of Op. Not Indicated	8	492,634	50,414	294,287	837,335
Inadequate Monitoring Intra-Op	8	6,280,198	468,984	1,493,025	8,242,207
Other	7	77,150	12,172	116,139	205,461
Lack Of Assistance/Care	7	326,737	80,138	442,325	849,200
Lack Of Pre-Op Evaluation	6	4,639,058	151,816	782,162	5,573,036
Wrong Diagnosis	6	386,000	64,970	277,319	728,289
Err With Agnt/Dose/Route/Selec	6	165,300	24,032	116,240	305,572
Inappropriate Discharge	#	#	#	#	#
Fail To Infrm Test Rslts	#	#	#	#	#
Equipment Malfunction	#	#	#	#	#
Bacterial Infection	#	#	#	#	#
Cross Infection	#	#	#	#	#
Failure To Interpret X-Ray	#	#	#	#	#
Fail/Delay Admitting To Hosp.	#	#	#	#	#
Failure To X-Ray	#	#	#	#	#
Unexpected Death	#	#	#	#	#
Fail To Interpret USS	#	#	#	#	#
Fail/Delay Referring To Hosp.	#	#	#	#	#
Lack Of Facilities/Equipment	#	#	#	#	#
MisplacedNaso/OrogastricTubeNotDet	#	#	#	#	#
Retained Instrument Post-Operation	#	#	#	#	#
Fail To Carry Out PO Observs.	#	#	#	#	#
Tooth Inj & Patient Posit Prob	#	#	#	#	#
Intubation Problems	#	#	#	#	#
Application Of Excess Force	#	#	#	#	#
Wrong Site Surgery	#	#	#	#	#
Inapprop. Case Selection	#	#	#	#	#
Failed Infection Control Policy/Hospital Hygiene	#	#	#	#	#
Fail To Make Resp To Abnrm FHR	#	#	#	#	#
Grand Total	919	103,243,364	13,173,487	52,151,808	168,568,659

Table 5: Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) between financial years 2013/14 and 2023/24 with a damages payment, where the specialty is 'Otorhinolaryngology/ ENT', broken down by primary injury. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

ClosedSettled	Y
Claim_Outcome	Damages Paid

Primary Injury	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid	Total Paid
Unnecessary Pain	163	4,283,306	907,117	4,986,508	10,176,931
Adtnl/unnecessary Operation(s)	125	3,726,403	788,968	4,023,457	8,538,827
Nerve Damage	75	6,606,362	1,184,400	4,861,115	12,651,877
Cancer	73	7,674,752	1,148,132	4,206,925	13,029,809
Deafness	62	5,348,841	759,796	3,480,738	9,589,375
Advanced Stage Cancer	51	9,350,985	1,256,774	4,703,340	15,311,099
Fatality	43	6,799,231	622,064	2,694,333	10,115,627
Partial Hearing Loss	33	3,059,305	537,840	2,426,888	6,024,034
Cosmetic Disfigurement	26	833,296	178,104	1,071,961	2,083,360
Brain Damage	26	32,642,967	2,465,994	7,730,590	42,839,552
Scarring	24	375,592	181,583	652,523	1,209,698
Perforation	20	588,794	114,421	735,974	1,439,188
Psychiatric/Psychological Dmge	18	933,000	284,054	1,187,394	2,404,448
Vocal Cord Damage	17	2,170,168	356,702	1,376,235	3,903,105
Other Infection	15	304,213	104,855	386,306	795,374
Other Visual Problems	15	1,308,571	175,028	829,583	2,313,181
Burn(s)	15	113,673	19,605	156,713	289,990
Other	11	848,568	108,785	517,350	1,474,703
Blindness	9	1,024,288	67,192	457,500	1,548,980
Dental Damage	7	36,881	5,038	60,922	102,842
Respiratory Disorder/ Failure	6	198,125	36,890	159,750	394,765
Thrombosis/Embolism	6	46,951	10,315	110,426	167,691
Poor Outcome - Fractures Etc.	6	72,646	18,283	162,462	253,391
Thyroid Condition	5	148,099	18,540	112,050	278,689
Tissue Damage	5	440,500	104,311	381,377	926,188
Malignant Tumour	5	392,955	139,499	163,574	696,028
Meningitis	5	787,134	202,547	733,729	1,723,410
Fracture	5	45,165	10,600	57,400	113,165
Epilepsy	#	#	#	#	#
Infection (bacterial)	#	#	#	#	#
Partial Paralysis	#	#	#	#	#
Anaphylact Shock/Allergic Shock/allergy	#	#	#	#	#
Fistula	#	#	#	#	#
Benign Tumour	#	#	#	#	#
Cardiac Arrest	#	#	#	#	#
Arterial Damage	#	#	#	#	#
Paraplegia	#	#	#	#	#
Bowel Damage/ Dysfunction	#	#	#	#	#
Aneurysm	#	#	#	#	#
Infectious Diseases	#	#	#	#	#
Amputation - Upper	#	#	#	#	#
Addiction/Dependency	#	#	#	#	#
Hospital Acquired Infection	#	#	#	#	#
Multiple Disabilities	#	#	#	#	#
Viral Infection	#	#	#	#	#

Table 5: Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) between financial years 2013/14 and 2023/24 with a damages payment, where the specialty is 'Otorhinolaryngology/ ENT', broken down by primary injury. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

ClosedSettled	Y
Claim_Outcome	Damages Paid

Primary Injury	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid	Total Paid
Pressure Sores	#	#	#	#	#
Stroke	#	#	#	#	#
Developmental Delay	#	#	#	#	#
Cystic Growth	#	#	#	#	#
Renal Damage/ Failure	#	#	#	#	#
Infertility	#	#	#	#	#
Not Specified	#	#	#	#	#
Anaesthetic	#	#	#	#	#
H.I.V.	#	#	#	#	#
Sepsis	#	#	#	#	#
Grand Total	919	103,243,364	13,173,487	52,151,808	168,568,659

Table 6: Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) between financial years 2013/14 and 2023/24 with a damages payment, where the specialty is 'Otorhinolaryngology/ ENT', broken down by patient's age at incident (years). The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

ClosedSettled	Y
Claim_Outcome	Damages Paid

Patient's Age at Incident (Years)	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid	Total Paid
Child (0-17)	98	20,682,985	1,931,396	7,168,893	29,783,274
Adult (18+)	811	82,330,979	11,161,190	44,738,772	138,230,941
Unknown at time of notification	10	229,400	80,901	244,143	554,444
Grand Total	919	103,243,364	13,173,487	52,151,808	168,568,659

Table 7: Number and Cost of Clinical Claims Closed between financial years 2013/14 and 2023/24 with NIL damages paid where the specialty is 'Otorhinolaryngology/ ENT'. The data includes the legal costs paid up until the end of each relevant financial year of closure.

ClosedSettled Y
Claim_Outcome Nil Damages

Year of Closure	No. of Claims	NHS Legal Costs Paid	Claimant Legal Costs Paid
2013/14	72	93,213	#
2014/15	65	154,748	0
2015/16	80	217,293	0
2016/17	63	173,460	0
2017/18	66	271,095	0
2018/19	52	149,681	0
2019/20	64	190,427	0
2020/21	63	305,626	#
2021/22	44	169,280	0
2022/23	60	283,897	0
2023/24	46	161,371	0
Grand Total	675	2,170,091	#

Table 8: Number of Clinical Claims Closed (or settled as a PPO) between financial years 2013/14 and 2023/24 with damages paid, where the specialty is 'Otorhinolaryngology/ ENT', broken down by incident year. The data includes the legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

ClosedSettled Y
Claim_Outcome Damages Paid

Incident Year	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid	Total Paid
1981/82	#	#	#	#	#
1986/87	#	#	#	#	#
1989/90	#	#	#	#	#
1993/94	#	#	#	#	#
1995/96	#	#	#	#	#
1996/97	#	#	#	#	#
1997/98	#	#	#	#	#
1998/99	#	#	#	#	#
1999/00	#	#	#	#	#
2000/01	#	#	#	#	#
2001/02	8	702,937	100,743	473,379	1,277,058
2002/03	#	#	#	#	#
2003/04	#	#	#	#	#
2004/05	6	928,338	209,042	248,321	1,385,702
2005/06	15	2,453,500	302,782	1,173,951	3,930,234
2006/07	18	12,103,270	1,101,895	3,871,300	17,076,465
2007/08	26	2,629,063	708,691	2,576,803	5,914,556
2008/09	30	3,536,019	395,993	1,958,254	5,890,267
2009/10	54	4,606,859	743,475	3,603,812	8,954,146
2010/11	66	12,057,221	1,093,688	4,384,359	17,535,268
2011/12	94	14,300,058	1,607,372	5,432,627	21,340,057
2012/13	92	6,113,423	1,099,262	4,160,151	11,372,836
2013/14	82	9,725,944	1,311,200	4,806,540	15,843,684
2014/15	76	5,541,265	803,806	3,184,574	9,529,644
2015/16	93	11,400,281	1,078,674	4,828,449	17,307,404
2016/17	72	5,039,927	812,339	3,387,497	9,239,763
2017/18	67	2,856,318	529,979	2,177,462	5,563,759
2018/19	54	2,427,853	319,835	1,763,122	4,510,809
2019/20	31	1,221,250	106,280	869,181	2,196,712
2020/21	7	199,500	13,412	135,764	348,677
2021/22	5	19,000	5,537	51,775	76,312
Grand Total	919	103,243,364	13,173,487	52,151,808	168,568,659

Table 9: Number of Clinical Claims Closed between financial years 2013/14 and 2023/24 with NIL damages, where the specialty is 'Otorhinolaryngology/ ENT', broken down by incident year. The data includes the legal costs paid up until the end of each relevant financial year of closure.

ClosedSettled Y
Claim_Outcome Nil Damages

Incident Year	No. of Claims	NHS Legal Costs Paid	Claimant Legal Costs Paid
1996/97	#	#	#
1997/98	#	#	#
1999/00	#	#	#
2000/01	#	#	#
2001/02	#	#	#
2002/03	6	5,895	0
2003/04	#	#	#
2004/05	5	6,746	0
2005/06	5	18,703	0
2006/07	6	12,147	0
2007/08	15	186,864	#
2008/09	25	79,199	0
2009/10	32	178,354	#
2010/11	33	98,235	0
2011/12	61	128,597	0
2012/13	79	243,560	0
2013/14	58	252,734	0
2014/15	64	169,362	0
2015/16	71	241,905	0
2016/17	53	107,857	0
2017/18	39	142,662	0
2018/19	55	113,555	0
2019/20	31	69,806	0
2020/21	12	32,995	0
2021/22	10	21,921	0
2022/23	#	#	#
Grand Total	675	2,170,091	#