



Resolution

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February 2025

FOI_6958

The following information was requested on 12 January 2025 and clarified on 15 January 2025:

[You requested on 12 January 2025]

In cases where the primary specialty is 'General Surgery' and the causes are 'Operator Error' OR 'Intra-Op Problems', please supply information between financial years 1994/1995 and 2023/2024 for:

- 1. Nature of injuries in successful claims (closed claims with damages paid) in each financial year*
- 2. Nature of injuries in unsuccessful claims (closed claims with nil damages) in each financial year*
- 3. Free text incident description field for all successful claims (closed claims with damages paid) in each financial year*
- 4. Free text incident description field for all unsuccessful claims (closed claims with nil damages) in each financial year*
- 5. Total number of claims in each year*
- 6. Number of closed claims in each year with damages and legal costs paid*
- 7. Number of closed claims in each year with nil damages paid*
- 8. Number of open claims*

[We sought clarification on 13 January 2025]

Thank you for your request for information.

We are able to report on claims data from 2006/07 – 2023/24. Are you interested in this information?

We are not able to provide the information provided in the incident description field as it can be unreliable and is not recorded in a standardised way (it is also not always completed). It may also contain personal information which would need to be redacted.

We also do not report on open claims as it is subject to change on a daily basis.

We can provide the other information you have requested.

We look forward to hearing from you.

[You replied on 14 January 2025 with]

Thank you.

I am interested in claims data from 2006/07 – 2023/24, and I will look forward to receiving this in due course.

I understand that you are not able to provide the entire incident description field. Would you be able to provide information on number of claims in which the term 'cholecystectomy' appears in this field?

I understand that you cannot provide information on open claims. Are you able to inform me simply of the number of such open claims?

[We replied on 14 January 2025 with]:

Thank you for the response,

We do not have a code for cholecystectomy. For a list of the clinical codes used in our claims management system please see: [CNST-Codes.xlsx](#)

Please let us know if you would like us to search for another term listed in the above link.

[You replied on 15 January 2025 with]

Thank you.

Please omit the request for cholecystectomy and provide information as requested.

Our Response

Please find attached the requested information we are able to provide. We only hold claims data for England, not the rest of the UK.

Please note: We have recently changed the way we report on our FOIs to align better with our published documents. Streamlining our reporting on FOIs with our annual published reports may mean a variation in snapshot dates. This means this data may not align with previous similar requests and it may not be possible for you to compare this information with a previous request. For further information, please refer to [Understanding NHS Resolution data - NHS Resolution](#)

For part of this request (table 2 attached) we have used our Supplementary Annual Statistics (SAS) dataset to ensure the averages represent the most up to date information. For further information about our SAS dataset please see: [Annual statistics \(including Factsheet 5\) - NHS Resolution](#). Therefore, our response to this request may not align with other publications on our website.

Claims notified/received in any given year will often relate to incidents that have occurred many years prior. Due to the nature of clinical negligence claims and the level of investigation needed to bring them to a resolution, claims received and notified in a specific year may take years to settle and close. They are not guaranteed to be settled

and closed in the same year. As such, there will be a time gap between incident and claim closure.

Due to the way in which data is extracted, it is also possible that the same claim may appear more than once in a dataset, across different year groups e.g. where the case has been closed (as nil damages payment), challenged, reopened, and closed again at conclusion.

The data shows variation in numbers of cases received, closed per year and costs attributed to those claims. This is a reflection of the nature of individual claims received and resolved by NHS Resolution which can vary significantly. As such these fluctuations cannot be interpreted as trends.

The data provided relates to these indemnity schemes:

- Clinical Negligence Scheme for Trusts (CNST), which covers clinical negligence claims for incidents occurring on or after 1 April 1995.
- DHSC Clinical covers clinical negligence liabilities that have transferred to the Secretary of State for Health and Social Care following the abolition of any relevant health bodies.
- Existing Liabilities Scheme (DHSC) is centrally funded by the Department of Health and Social Care (DHSC), covering clinical negligence claims against NHS organisations for incidents occurring before 1 April 1995.
- Existing Liabilities Scheme for General Practice (ELSGP), a state indemnity scheme for general practice, providing indemnity cover for NHS clinical negligence claims made against current and former GP members of medical defence organisations in respect of liabilities incurred before 1 April 2019.

For information about our Clinical Negligence Schemes, please visit our website here: [Clinical schemes - NHS Resolution](#)

Table 1 shows: - Number of Clinical Claims and Incidents received between financial years 2006/07 and 2023/24 where the Specialty is 'General Surgery', and Primary Cause is either 'Operator Error' or 'Intra-Op Problems'.

Table 2 shows: - Number of Open Clinical Claims and Incidents received between financial years 2006/07 and 2023/24 where the Specialty is 'General Surgery', and Primary Cause is either 'Operator Error' or 'Intra-Op Problems'. The figure represents the number of open claims as at the end of the 2023/24 financial year.

Please note: Open cases are not yet concluded and may or may not result in an award for damages.

Table 3 shows: - Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) between financial years 2006/07 and 2023/24 with a damages payment, where the Specialty is 'General Surgery', and Primary Cause is

either 'Operator Error' or 'Intra-Op Problems'. Broken down by Year and Injury. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

Table 4 shows: - Number and Cost of Clinical Claims Closed between financial years 2006/07 and 2023/24 with **NIL** damages paid where the Specialty is 'General Surgery', and Primary Cause is either 'Operator Error' or 'Intra-Op Problems'. Broken down by Year and Injury.

PPOs

The information disclosed includes damages and costs paid up to the end of the settlement year (in Periodical payment order (PPO) cases) and up to the end of the closure year in non-PPO cases.

PPOs are an agreement between the parties, to pay an initial lump sum and regular future payments (PPO damages) related to the injured party's ongoing needs, usually care for life i.e., a percentage of the full value of the claim is paid at the point of settlement (lump sum damages) with the balance paid at regular intervals over subsequent years. The information disclosed includes lump sum damages, costs and any PPO damages paid up to the end of the year of settlement. It does not include PPO damages, which have been committed to but due to be paid after the settlement year.

Low figures

We have not provided the information for low figures involved as we believe that disclosure of information with this level of granularity is exempt under Section 40(2) by virtue of section 40(3A) (a) of the FOI Act, where disclosure to a member of the public would contravene one or more of the data protection principles. The data protection principles are set out in Article 5 of the General Data Protection Regulation. We take the view that it would not be fair or lawful (given the sensitive and confidential nature of the information held) to disclose such information, and any disclosure would therefore contravene the first data protection principle.

In some instances, the low numbers of claims (fewer than 5) in each category, the likelihood exists that individuals who are the subject of this information may be identified either from this information alone, or in combination with other available information. In addition to this, as this information is considered to be sensitive personal data (the data subjects' medical condition); NHS Resolution believes it has a greater responsibility to protect those individuals' identities, as disclosure could potentially cause damage and/or distress to those involved.

Further to our obligations to provide advice and assistance, you may find it helpful to review the work of the [Getting It Right First Time team](#) with whom NHS Resolution has

been working with to undertake in-depth analysis of our claims data. They have produced several [reports](#) from analysing our claims data which has been shared following approval of the confidentiality advisory group to the use of confidential patient information for this purpose.

Please refer to [Understanding NHS Resolution data](#) guidance for further details on how our Claims database is categorised.

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Tinku Mitra](#), Deputy Director of Corporate and Information Governance for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

<https://ico.org.uk/>

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NB: Number of claims fewer than 5 (and any associated values, within the same row) are masked with a "#" (in accordance with Data Protection guidelines). Accordingly, some total values may also be approximated to prevent masked values to be deduced through reverse calculation.

Table 1: Number of Clinical Claims and Incidents received between financial years 2006/07 and 2023/24 where the Specialty is 'General Surgery' and Primary Cause is either 'Operator Error' or 'Intra-Op Problems'.

Table 2: Number of Open Clinical Claims and Incidents (for claims received between financial years 2006/07 and 2023/24) where the Specialty is 'General Surgery' and Primary Cause is either 'Operator Error' or 'Intra-Op Problems'. The figure represents the number of open claims as at the end of the 2023/24 financial year.

Table 3: Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) between financial years 2006/07 and 2023/24 with a damages payment, where the Specialty is 'General Surgery' and Primary Cause is either 'Operator Error' or 'Intra-Op Problems'. Broken down by Year and Injury. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

Table 4: Number and Cost of Clinical Claims Closed between financial years 2006/07 and 2023/24 with NIL damages paid where the Specialty is 'General Surgery' and Primary Cause is either 'Operator Error' or 'Intra-Op Problems'. Broken down by Year and Injury.

Table 1: Number of Clinical Claims and Incidents received between financial years 2006/07 and 2023/24 where the Specialty is 'General Surgery' and Primary Cause is either 'Operator Error' or 'Intra-Op Problems'.

Notified Y

Year of Notification	No. of Claims
2006/07	106
2007/08	100
2008/09	135
2009/10	144
2010/11	184
2011/12	224
2012/13	180
2013/14	218
2014/15	208
2015/16	158
2016/17	155
2017/18	130
2018/19	121
2019/20	134
2020/21	138
2021/22	101
2022/23	98
2023/24	92
Grand Total	2,626

Table 2: Number of Open Clinical Claims and Incidents (for claims received between financial years 2006/07 and 2023/24) where the Specialty is 'General Surgery' and Primary Cause is either 'Operator Error' or 'Intra-Op Problems'. The figure represents the number of open claims as at the end of the 2023/24 financial year.

No. of Claims/Incidents
257

Table 3: Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) between financial years 2006/07 and 2023/24 with a damages payment, where the Specialty is 'General Surgery' and Primary Cause is either 'Operator Error' or 'Intra-Op Problems'. Broken down by Year and Injury. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

ClosedSettled	Y
Claim_Outcome	Damages Paid

Year of Closure (Settlement Year for PPOs)	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid
2006/07				
Adtnl/unnecessary Operation(s)	16	626,439	72,095	253,567
Unnecessary Pain	9	367,428	22,854	115,220
Nerve Damage	7	345,618	54,977	127,250
Bile Duct Damage	7	905,104	103,030	260,700
Bowel Damage/ Dysfunction	#	#	#	#
Perforation	#	#	#	#
Bladder Damage	#	#	#	#
Poor Outcome - Fractures Etc.	#	#	#	#
Liver Damage	#	#	#	#
Loss Of Sexual Function	#	#	#	#
Burn(s)	#	#	#	#
Other Infection	#	#	#	#
Burns	#	#	#	#
Peritonitis	#	#	#	#
Compartment Syndrome	#	#	#	#
Rupture	#	#	#	#
Fatality	#	#	#	#
Arterial Damage	#	#	#	#
Vocal Cord Damage	#	#	#	#
Incontinence	#	#	#	#
2007/08				
Adtnl/unnecessary Operation(s)	31	928,180	172,682	560,755
Bowel Damage/ Dysfunction	12	532,286	165,874	482,817
Bile Duct Damage	11	656,000	110,874	382,488
Unnecessary Pain	6	82,250	30,598	95,250
Perforation	5	110,489	59,541	72,911
Nerve Damage	5	561,991	117,698	199,500
Psychiatric/Psychological Dmge	#	#	#	#
Removal Of Testicle	#	#	#	#
Other	#	#	#	#
Scarring	#	#	#	#
Peritonitis	#	#	#	#
Fistula	#	#	#	#
Arterial Damage	#	#	#	#
Cosmetic Disfigurement	#	#	#	#
Other Infection	#	#	#	#
Thrombosis/Embolism	#	#	#	#
Dental Damage	#	#	#	#
Burn(s)	#	#	#	#
Fatality	#	#	#	#
Cystic Growth	#	#	#	#
Not Specified	#	#	#	#
Blindness	#	#	#	#
Loss Of Sexual Function	#	#	#	#
Incontinence	#	#	#	#
Liver Damage	#	#	#	#
2008/09				
Adtnl/unnecessary Operation(s)	21	636,983	93,093	428,145

Table 3: Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) between financial years 2006/07 and 2023/24 with a damages payment, where the Specialty is 'General Surgery' and Primary Cause is either 'Operator Error' or 'Intra-Op Problems'. Broken down by Year and Injury. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

ClosedSettled	Y
Claim_Outcome	Damages Paid

Year of Closure (Settlement Year for PPOs)	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid
Bile Duct Damage	9	656,782	56,330	242,133
Bowel Damage/ Dysfunction	7	402,384	243,916	541,380
Nerve Damage	7	555,113	146,480	313,267
Unnecessary Pain	6	292,500	73,362	191,843
Arterial Damage	#	#	#	#
Foot Drop	#	#	#	#
Bladder Damage	#	#	#	#
Blindness	#	#	#	#
Spinal Damage	#	#	#	#
Perforation	#	#	#	#
Cosmetic Disfigurement	#	#	#	#
Loss Of Sexual Function	#	#	#	#
Fatality	#	#	#	#
Other	#	#	#	#
Hernia	#	#	#	#
Peritonitis	#	#	#	#
Tendon Damage	#	#	#	#
Fistula	#	#	#	#
Liver Damage	#	#	#	#
Infertility	#	#	#	#
Fracture	#	#	#	#
2009/10				
Adtnl/unnecessary Operation(s)	27	1,323,380	198,189	780,958
Bile Duct Damage	10	1,274,539	163,789	540,208
Nerve Damage	6	506,000	85,914	303,500
Fatality	5	215,000	45,623	220,000
Bowel Damage/ Dysfunction	#	#	#	#
Cosmetic Disfigurement	#	#	#	#
Burn(s)	#	#	#	#
Perforation	#	#	#	#
Unnecessary Pain	#	#	#	#
Infertility	#	#	#	#
Dental Damage	#	#	#	#
Scarring	#	#	#	#
Psychiatric/Psychological Dmge	#	#	#	#
Cardiac Arrest	#	#	#	#
Arterial Damage	#	#	#	#
Joint Damage	#	#	#	#
Peritonitis	#	#	#	#
Limb Deformity	#	#	#	#
Renal Damage/ Failure	#	#	#	#
Lung Disease	#	#	#	#
Thrombosis/Embolism	#	#	#	#
Bruising/ Extravasation	#	#	#	#
Foot Drop	#	#	#	#
Other Infection	#	#	#	#
2010/11				
Adtnl/unnecessary Operation(s)	36	1,614,666	206,139	1,000,883
Unnecessary Pain	18	657,897	143,608	573,853

Table 3: Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) between financial years 2006/07 and 2023/24 with a damages payment, where the Specialty is 'General Surgery' and Primary Cause is either 'Operator Error' or 'Intra-Op Problems'. Broken down by Year and Injury. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

ClosedSettled	Y
Claim_Outcome	Damages Paid

Year of Closure (Settlement Year for PPOs)	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid
Bowel Damage/ Dysfunction	10	1,134,895	94,522	369,650
Bile Duct Damage	10	1,205,000	152,179	629,740
Cosmetic Disfigurement	6	185,500	35,247	152,536
Perforation	5	158,969	14,229	132,250
Nerve Damage	5	638,013	120,793	364,435
Bladder Damage	5	293,000	87,465	120,250
Fatality	#	#	#	#
Psychiatric/Psychological Dmge	#	#	#	#
Poor Outcome - Fractures Etc.	#	#	#	#
Burn(s)	#	#	#	#
Arterial Damage	#	#	#	#
Liver Damage	#	#	#	#
Cardiac Arrest	#	#	#	#
Stroke	#	#	#	#
Removal Of Testicle	#	#	#	#
Loss Of/Damage To Breast	#	#	#	#
Infertility	#	#	#	#
Multiple Injuries	#	#	#	#
Hernia	#	#	#	#
Fistula	#	#	#	#
Scarring	#	#	#	#
Other Infection	#	#	#	#
Thyroid Condition	#	#	#	#
Partial Paralysis	#	#	#	#
Vocal Cord Damage	#	#	#	#
Foot Drop	#	#	#	#
Fracture	#	#	#	#
2011/12				
Adtnl/unnecessary Operation(s)	38	1,971,731	254,509	1,340,038
Bowel Damage/ Dysfunction	11	1,100,231	71,926	417,277
Unnecessary Pain	11	393,560	88,795	410,000
Bile Duct Damage	10	1,011,200	58,879	378,500
Fatality	7	383,829	73,696	471,436
Perforation	6	247,847	41,076	252,869
Scarring	5	127,500	40,641	192,500
Nerve Damage	5	954,500	75,358	222,700
Peritonitis	#	#	#	#
Burn(s)	#	#	#	#
Poor Outcome - Fractures Etc.	#	#	#	#
Fistula	#	#	#	#
Bladder Damage	#	#	#	#
Psychiatric/Psychological Dmge	#	#	#	#
Tissue Damage	#	#	#	#
Amputation - Lower	#	#	#	#
Limb Deformity	#	#	#	#
Renal Damage/ Failure	#	#	#	#
Failed Sterilization	#	#	#	#
Foot Drop	#	#	#	#
Other Infection	#	#	#	#

Table 3: Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) between financial years 2006/07 and 2023/24 with a damages payment, where the Specialty is 'General Surgery' and Primary Cause is either 'Operator Error' or 'Intra-Op Problems'. Broken down by Year and Injury. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

ClosedSettled	Y
Claim_Outcome	Damages Paid

Year of Closure (Settlement Year for PPOs)	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid
Removal Of Testicle	#	#	#	#
Partial Paralysis	#	#	#	#
Dental Damage	#	#	#	#
Brain Damage	#	#	#	#
Amputation - Upper	#	#	#	#
Infertility	#	#	#	#
Hospital Acquired Infection	#	#	#	#
2012/13				
Adtnl/unnecessary Operation(s)	27	1,786,431	138,857	901,250
Bowel Damage/ Dysfunction	15	845,203	73,731	499,070
Bile Duct Damage	10	1,053,884	64,345	407,150
Unnecessary Pain	10	332,170	109,581	328,500
Poor Outcome - Fractures Etc.	6	215,500	30,060	69,048
Perforation	6	121,789	20,341	176,850
Fatality	6	464,500	21,582	393,675
Bladder Damage	#	#	#	#
Nerve Damage	#	#	#	#
Scarring	#	#	#	#
Peritonitis	#	#	#	#
Other	#	#	#	#
Cosmetic Disfigurement	#	#	#	#
Cardiac Arrest	#	#	#	#
Burn(s)	#	#	#	#
Psychiatric/Psychological Dmge	#	#	#	#
Brain Damage	#	#	#	#
Spinal Damage	#	#	#	#
Fistula	#	#	#	#
Pressure Sores	#	#	#	#
Tissue Damage	#	#	#	#
Loss Of/Damage To Breast	#	#	#	#
Hernia	#	#	#	#
Thyroid Condition	#	#	#	#
Incontinence	#	#	#	#
Cancer	#	#	#	#
Other Infection	#	#	#	#
Infertility	#	#	#	#
2013/14				
Adtnl/unnecessary Operation(s)	30	2,741,874	349,322	1,453,120
Unnecessary Pain	18	1,354,074	97,734	499,947
Bowel Damage/ Dysfunction	16	1,845,036	236,033	987,438
Bile Duct Damage	15	1,073,000	95,137	651,187
Poor Outcome - Fractures Etc.	13	2,277,326	224,132	476,356
Nerve Damage	8	809,364	81,640	456,714
Fatality	7	964,668	133,455	576,250
Perforation	#	#	#	#
Scarring	#	#	#	#
Bladder Damage	#	#	#	#
Fistula	#	#	#	#
Cosmetic Disfigurement	#	#	#	#

Table 3: Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) between financial years 2006/07 and 2023/24 with a damages payment, where the Specialty is 'General Surgery' and Primary Cause is either 'Operator Error' or 'Intra-Op Problems'. Broken down by Year and Injury. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

ClosedSettled	Y
Claim_Outcome	Damages Paid

Year of Closure (Settlement Year for PPOs)	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid
Cancer	#	#	#	#
Burn(s)	#	#	#	#
Other	#	#	#	#
Removal Of Testicle	#	#	#	#
Compartment Syndrome	#	#	#	#
Hernia	#	#	#	#
Brain Damage	#	#	#	#
Psychiatric/Psychological Dmge	#	#	#	#
Tissue Damage	#	#	#	#
Renal Damage/ Failure	#	#	#	#
Anaesthetic	#	#	#	#
Liver Damage	#	#	#	#
Addiction/Dependency	#	#	#	#
Other Infection	#	#	#	#
Foot Drop	#	#	#	#
2014/15				
Adtnl/unnecessary Operation(s)	24	1,888,933	203,098	965,571
Bowel Damage/ Dysfunction	17	3,502,044	400,529	1,567,020
Bile Duct Damage	15	1,223,915	63,261	653,483
Unnecessary Pain	10	148,640	56,503	195,562
Perforation	7	368,158	25,566	220,579
Poor Outcome - Fractures Etc.	7	426,470	73,278	240,607
Fatality	5	542,550	50,386	367,000
Scarring	#	#	#	#
Nerve Damage	#	#	#	#
Hernia	#	#	#	#
Bladder Damage	#	#	#	#
Cancer	#	#	#	#
Burn(s)	#	#	#	#
Incontinence	#	#	#	#
Tissue Damage	#	#	#	#
Psychiatric/Psychological Dmge	#	#	#	#
Peritonitis	#	#	#	#
Cosmetic Disfigurement	#	#	#	#
Multiple Injuries	#	#	#	#
Renal Damage/ Failure	#	#	#	#
Bruising/ Extravasation	#	#	#	#
Tendon Damage	#	#	#	#
Other	#	#	#	#
Fistula	#	#	#	#
Other Infection	#	#	#	#
Infectious Diseases	#	#	#	#
2015/16				
Adtnl/unnecessary Operation(s)	19	1,871,118	261,931	1,196,790
Bowel Damage/ Dysfunction	14	1,438,020	176,920	1,090,590
Unnecessary Pain	11	549,138	70,626	374,263
Bile Duct Damage	9	835,856	85,099	586,957
Poor Outcome - Fractures Etc.	8	589,727	77,070	409,096
Fatality	6	588,916	119,981	456,471

Table 3: Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) between financial years 2006/07 and 2023/24 with a damages payment, where the Specialty is 'General Surgery' and Primary Cause is either 'Operator Error' or 'Intra-Op Problems'. Broken down by Year and Injury. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

ClosedSettled	Y
Claim_Outcome	Damages Paid

Year of Closure (Settlement Year for PPOs)	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid
Scarring	5	141,415	25,278	160,750
Perforation	#	#	#	#
Nerve Damage	#	#	#	#
Peritonitis	#	#	#	#
Fistula	#	#	#	#
Other Infection	#	#	#	#
Burn(s)	#	#	#	#
Bladder Damage	#	#	#	#
Hernia	#	#	#	#
Liver Damage	#	#	#	#
Multiple Injuries	#	#	#	#
Renal Damage/ Failure	#	#	#	#
Removal Of Fallopian Tube	#	#	#	#
Stroke	#	#	#	#
Arterial Damage	#	#	#	#
Removal Of Testicle	#	#	#	#
Cardiac Arrest	#	#	#	#
Other	#	#	#	#
Dental Damage	#	#	#	#
Brain Damage	#	#	#	#
Psychiatric/Psychological Dmge	#	#	#	#
Loss Of/Damage To Breast	#	#	#	#
2016/17				
Adtnl/unnecessary Operation(s)	38	1,673,341	251,820	1,579,214
Bowel Damage/ Dysfunction	23	2,432,299	284,222	1,686,334
Bile Duct Damage	21	2,724,212	246,447	1,181,712
Fatality	11	1,015,594	152,452	944,528
Perforation	10	1,848,687	158,405	895,176
Unnecessary Pain	9	476,653	48,700	419,605
Nerve Damage	8	388,416	84,966	538,750
Bladder Damage	6	258,566	70,288	398,710
Burn(s)	#	#	#	#
Liver Damage	#	#	#	#
Removal Of Testicle	#	#	#	#
Scarring	#	#	#	#
Hernia	#	#	#	#
Incontinence	#	#	#	#
Rupture	#	#	#	#
Tissue Damage	#	#	#	#
Stroke	#	#	#	#
Advanced Stage Cancer	#	#	#	#
Vocal Cord Damage	#	#	#	#
Loss Of Kidney	#	#	#	#
Impotence	#	#	#	#
Multiple Injuries	#	#	#	#
Thyroid Condition	#	#	#	#
Cosmetic Disfigurement	#	#	#	#
Brain Damage	#	#	#	#
Anaesthetic	#	#	#	#

Table 3: Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) between financial years 2006/07 and 2023/24 with a damages payment, where the Specialty is 'General Surgery' and Primary Cause is either 'Operator Error' or 'Intra-Op Problems'. Broken down by Year and Injury. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

ClosedSettled	Y
Claim_Outcome	Damages Paid

Year of Closure (Settlement Year for PPOs)	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid
Infertility	#	#	#	#
Anal Fissure	#	#	#	#
2017/18				
Adtnl/unnecessary Operation(s)	25	1,416,691	165,894	1,366,806
Bile Duct Damage	16	3,188,751	302,394	1,358,854
Bowel Damage/ Dysfunction	16	2,345,859	362,484	1,156,370
Unnecessary Pain	15	622,315	134,403	617,336
Bladder Damage	7	106,500	53,176	310,050
Fatality	6	550,650	59,885	360,984
Perforation	#	#	#	#
Nerve Damage	#	#	#	#
Burn(s)	#	#	#	#
Hernia	#	#	#	#
Other Visual Problems	#	#	#	#
Psychiatric/Psychological Dmge	#	#	#	#
Peritonitis	#	#	#	#
Renal Damage/ Failure	#	#	#	#
Fistula	#	#	#	#
Rupture	#	#	#	#
Cancer	#	#	#	#
Compartment Syndrome	#	#	#	#
Poor Outcome - Fractures Etc.	#	#	#	#
Erb's Palsy	#	#	#	#
Removal Of Testicle	#	#	#	#
Other	#	#	#	#
Other Infection	#	#	#	#
Tissue Damage	#	#	#	#
Infertility	#	#	#	#
Anaphylact Shock/Allergic Shock/allergy	#	#	#	#
Vocal Cord Damage	#	#	#	#
Liver Damage	#	#	#	#
2018/19				
Adtnl/unnecessary Operation(s)	29	2,652,982	378,392	1,888,210
Bowel Damage/ Dysfunction	23	6,199,922	382,512	1,968,001
Bile Duct Damage	14	1,800,293	146,209	785,155
Perforation	9	517,922	98,743	531,715
Unnecessary Pain	8	114,548	15,582	111,523
Fatality	6	501,500	140,344	447,850
Other Infection	#	#	#	#
Poor Outcome - Fractures Etc.	#	#	#	#
Burn(s)	#	#	#	#
Psychiatric/Psychological Dmge	#	#	#	#
Bladder Damage	#	#	#	#
Infertility	#	#	#	#
Anaesthetic	#	#	#	#
Infectious Diseases	#	#	#	#
Scarring	#	#	#	#
Deafness	#	#	#	#
Hernia	#	#	#	#

Table 3: Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) between financial years 2006/07 and 2023/24 with a damages payment, where the Specialty is 'General Surgery' and Primary Cause is either 'Operator Error' or 'Intra-Op Problems'. Broken down by Year and Injury. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

ClosedSettled	Y
Claim_Outcome	Damages Paid

Year of Closure (Settlement Year for PPOs)	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid
Nerve Damage	#	#	#	#
Removal Of Fallopian Tube	#	#	#	#
Fistula	#	#	#	#
Spinal Damage	#	#	#	#
Blindness	#	#	#	#
Peritonitis	#	#	#	#
Impotence	#	#	#	#
2019/20				
Adtnl/unnecessary Operation(s)	40	1,669,444	306,827	1,490,793
Bile Duct Damage	18	1,465,896	231,172	867,670
Bowel Damage/ Dysfunction	18	1,900,623	303,616	1,079,429
Unnecessary Pain	13	1,316,001	151,147	462,100
Fatality	7	322,481	64,346	257,855
Burn(s)	5	25,500	#	39,725
Nerve Damage	#	#	#	#
Perforation	#	#	#	#
Bladder Damage	#	#	#	#
Arterial Damage	#	#	#	#
Fistula	#	#	#	#
Peritonitis	#	#	#	#
Liver Damage	#	#	#	#
Other	#	#	#	#
Blindness	#	#	#	#
Scarring	#	#	#	#
Hernia	#	#	#	#
Advanced Stage Cancer	#	#	#	#
Cosmetic Disfigurement	#	#	#	#
Brain Damage	#	#	#	#
Anal Fissure	#	#	#	#
Psychiatric/Psychological Dmge	#	#	#	#
Loss Of Kidney	#	#	#	#
Tissue Damage	#	#	#	#
Loss Of/Damage To Breast	#	#	#	#
Multiple Injuries	#	#	#	#
Fracture	#	#	#	#
2020/21				
Adtnl/unnecessary Operation(s)	22	2,223,353	317,278	1,340,329
Bowel Damage/ Dysfunction	22	4,072,641	413,035	1,727,870
Bile Duct Damage	16	3,637,521	428,720	1,515,150
Unnecessary Pain	15	1,937,614	174,969	613,694
Nerve Damage	5	1,982,142	268,834	1,309,000
Perforation	5	980,000	133,900	357,514
Bladder Damage	#	#	#	#
Poor Outcome - Fractures Etc.	#	#	#	#
Other Infection	#	#	#	#
Hernia	#	#	#	#
Renal Damage/ Failure	#	#	#	#
Fatality	#	#	#	#
Psychiatric/Psychological Dmge	#	#	#	#

Table 3: Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) between financial years 2006/07 and 2023/24 with a damages payment, where the Specialty is 'General Surgery' and Primary Cause is either 'Operator Error' or 'Intra-Op Problems'. Broken down by Year and Injury. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

ClosedSettled	Y
Claim_Outcome	Damages Paid

Year of Closure (Settlement Year for PPOs)	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid
Thrombosis/Embolism	#	#	#	#
Fistula	#	#	#	#
Tissue Damage	#	#	#	#
Brain Damage	#	#	#	#
Burn(s)	#	#	#	#
Loss Of Kidney	#	#	#	#
Incontinence	#	#	#	#
Liver Damage	#	#	#	#
2021/22				
Adtnl/unnecessary Operation(s)	27	2,158,687	288,070	1,365,892
Bile Duct Damage	18	2,536,798	374,053	1,286,362
Bowel Damage/ Dysfunction	18	2,250,299	408,859	1,534,358
Unnecessary Pain	17	744,315	82,258	593,304
Perforation	6	605,719	81,310	465,906
Nerve Damage	#	#	#	#
Bladder Damage	#	#	#	#
Peritonitis	#	#	#	#
Burn(s)	#	#	#	#
Tissue Damage	#	#	#	#
Fatality	#	#	#	#
Arterial Damage	#	#	#	#
Fistula	#	#	#	#
Scarring	#	#	#	#
Anaesthetic	#	#	#	#
Psychiatric/Psychological Dmge	#	#	#	#
Developmental Delay	#	#	#	#
Rupture	#	#	#	#
Renal Damage/ Failure	#	#	#	#
Sepsis	#	#	#	#
Compartment Syndrome	#	#	#	#
Cardiac Arrest	#	#	#	#
Other	#	#	#	#
Infertility	#	#	#	#
Multiple Injuries	#	#	#	#
Hernia	#	#	#	#
2022/23				
Adtnl/unnecessary Operation(s)	24	1,077,148	162,174	894,574
Unnecessary Pain	15	495,717	110,738	500,296
Bowel Damage/ Dysfunction	11	1,669,000	329,511	1,266,750
Bile Duct Damage	9	2,588,800	160,396	644,000
Fatality	#	#	#	#
Liver Damage	#	#	#	#
Perforation	#	#	#	#
Infection (bacterial)	#	#	#	#
Bladder Damage	#	#	#	#
Thrombosis/Embolism	#	#	#	#
Cancer	#	#	#	#
Peritonitis	#	#	#	#
Psychiatric/Psychological Dmge	#	#	#	#

Table 3: Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) between financial years 2006/07 and 2023/24 with a damages payment, where the Specialty is 'General Surgery' and Primary Cause is either 'Operator Error' or 'Intra-Op Problems'. Broken down by Year and Injury. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

ClosedSettled	Y
Claim_Outcome	Damages Paid

Year of Closure (Settlement Year for PPOs)	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid
Removal Of Fallopian Tube	#	#	#	#
Sepsis	#	#	#	#
Other	#	#	#	#
Arterial Damage	#	#	#	#
Hernia	#	#	#	#
Limb Deformity	#	#	#	#
2023/24				
Adtnl/unnecessary Operation(s)	34	2,618,297	481,833	1,762,455
Bile Duct Damage	11	1,785,316	148,479	696,240
Unnecessary Pain	11	2,133,076	89,783	722,625
Perforation	6	436,916	94,187	390,500
Bowel Damage/ Dysfunction	6	528,115	78,453	480,125
Scarring	5	25,000	10,481	100,828
Fatality	#	#	#	#
Peritonitis	#	#	#	#
Hernia	#	#	#	#
Nerve Damage	#	#	#	#
Sepsis	#	#	#	#
Bladder Damage	#	#	#	#
Poor Outcome - Fractures Etc.	#	#	#	#
Other Infection	#	#	#	#
Fistula	#	#	#	#
Infection (bacterial)	#	#	#	#
Liver Damage	#	#	#	#
Limb Deformity	#	#	#	#
Grand Total	1,975	177,010,049	25,012,639	100,572,475

Table 4: Number and Cost of Clinical Claims Closed between financial years 2006/07 and 2023/24 with NIL damages paid where the Specialty is 'General Surgery' and Primary Cause is either 'Operator Error' or 'Intra-Op Problems'. Broken down by Year and Injury.

ClosedSettled	Y
Claim_Outcome	Nil Damages

Year of Closure (Settlement Year for PPOs)	No. of Claims	NHS Legal Costs Paid	Claimant Legal Costs Paid
2006/07			
Adtn/unnecessary Operation(s)	11	#	0
Unnecessary Pain	9	7,027	0
Nerve Damage	6	19,644	0
Bile Duct Damage	#	#	#
Fatality	#	#	#
Loss Of Sexual Function	#	#	#
Bladder Damage	#	#	#
Removal Of Testicle	#	#	#
Perforation	#	#	#
Bowel Damage/ Dysfunction	#	#	#
Scarring	#	#	#
Poor Outcome - Fractures Etc.	#	#	#
Cystic Growth	#	#	#
Deafness	#	#	#
Tissue Damage	#	#	#
Arterial Damage	#	#	#
Incontinence	#	#	#
Fistula	#	#	#
2007/08			
Adtn/unnecessary Operation(s)	13	66,366	0
Unnecessary Pain	10	#	0
Bowel Damage/ Dysfunction	6	12,539	0
Nerve Damage	#	#	#
Bile Duct Damage	#	#	#
Vocal Cord Damage	#	#	#
Loss Of Kidney	#	#	#
Scarring	#	#	#
Perforation	#	#	#
Liver Damage	#	#	#
Tissue Damage	#	#	#
Brain Damage	#	#	#
Cosmetic Disfigurement	#	#	#
Other	#	#	#
Other Infection	#	#	#
2008/09			
Adtn/unnecessary Operation(s)	19	17,203	0
Unnecessary Pain	7	39,571	0
Fatality	7	10,476	0
Bowel Damage/ Dysfunction	#	#	#
Nerve Damage	#	#	#
Brain Damage	#	#	#
Cosmetic Disfigurement	#	#	#
Partial Paralysis	#	#	#
Perforation	#	#	#
Bile Duct Damage	#	#	#
Scarring	#	#	#
Other Infection	#	#	#
Loss Of Sexual Function	#	#	#
Burn(s)	#	#	#
Thyroid Condition	#	#	#
Incontinence	#	#	#
Vocal Cord Damage	#	#	#
Limb Deformity	#	#	#

Table 4: Number and Cost of Clinical Claims Closed between financial years 2006/07 and 2023/24 with NIL damages paid where the Specialty is 'General Surgery' and Primary Cause is either 'Operator Error' or 'Intra-Op Problems'. Broken down by Year and Injury.

ClosedSettled	Y
Claim_Outcome	Nil Damages

Year of Closure (Settlement Year for PPOs)	No. of Claims	NHS Legal Costs Paid	Claimant Legal Costs Paid
Liver Damage	#	#	#
2009/10			
Adtnl/unnecessary Operation(s)	17	21,459	0
Unnecessary Pain	9	38,941	0
Bowel Damage/ Dysfunction	8	8,700	0
Fatality	7	0	0
Nerve Damage	#	#	#
Arterial Damage	#	#	#
Cosmetic Disfigurement	#	#	#
Scarring	#	#	#
Bile Duct Damage	#	#	#
Perforation	#	#	#
Burn(s)	#	#	#
Dental Damage	#	#	#
Cancer	#	#	#
Other Infection	#	#	#
Spinal Damage	#	#	#
Removal Of Fallopian Tube	#	#	#
Cardiac Arrest	#	#	#
Joint Damage	#	#	#
Blindness	#	#	#
Foot Drop	#	#	#
Hospital Acquired Infection	#	#	#
2010/11			
Adtnl/unnecessary Operation(s)	14	20,684	0
Bowel Damage/ Dysfunction	7	7,025	0
Unnecessary Pain	5	0	0
Nerve Damage	#	#	#
Fatality	#	#	#
Peritonitis	#	#	#
Hernia	#	#	#
Fracture	#	#	#
Perforation	#	#	#
Other Infection	#	#	#
Poor Outcome - Fractures Etc.	#	#	#
Foot Drop	#	#	#
Spinal Damage	#	#	#
Scarring	#	#	#
Stroke	#	#	#
Bile Duct Damage	#	#	#
Bladder Damage	#	#	#
Infectious Diseases	#	#	#
Loss Of Sexual Function	#	#	#
2011/12			
Adtnl/unnecessary Operation(s)	21	50,634	0
Unnecessary Pain	10	17,484	0
Nerve Damage	9	26,231	0
Bile Duct Damage	7	29,746	0
Bowel Damage/ Dysfunction	5	#	0
Fatality	#	#	#
Hernia	#	#	#
Bladder Damage	#	#	#
Perforation	#	#	#
Cosmetic Disfigurement	#	#	#

Table 4: Number and Cost of Clinical Claims Closed between financial years 2006/07 and 2023/24 with NIL damages paid where the Specialty is 'General Surgery' and Primary Cause is either 'Operator Error' or 'Intra-Op Problems'. Broken down by Year and Injury.

ClosedSettled Claim_Outcome	Y Nil Damages
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Year of Closure (Settlement Year for PPOs)	No. of Claims	NHS Legal Costs Paid	Claimant Legal Costs Paid
Stroke	#	#	#
Removal Of Testicle	#	#	#
Other Visual Problems	#	#	#
Loss Of Sexual Function	#	#	#
Amputation - Upper	#	#	#
Psychiatric/Psychological Dmge	#	#	#
2012/13			
Adtnl/unnecessary Operation(s)	12	54,455	0
Bowel Damage/ Dysfunction	8	37,514	0
Unnecessary Pain	8	11,125	0
Nerve Damage	7	10,975	0
Fatality	6	63,710	0
Scarring	5	#	0
Perforation	#	#	#
Hernia	#	#	#
Bile Duct Damage	#	#	#
Fistula	#	#	#
Poor Outcome - Fractures Etc.	#	#	#
Bladder Damage	#	#	#
Stroke	#	#	#
Peritonitis	#	#	#
Brain Damage	#	#	#
Cosmetic Disfigurement	#	#	#
Spinal Damage	#	#	#
Other	#	#	#
Fracture	#	#	#
Other Infection	#	#	#
Impotence	#	#	#
2013/14			
Adtnl/unnecessary Operation(s)	27	68,595	0
Unnecessary Pain	12	8,270	0
Bowel Damage/ Dysfunction	10	22,838	0
Fatality	6	19,007	0
Bile Duct Damage	5	23,775	0
Other Infection	#	#	#
Rupture	#	#	#
Nerve Damage	#	#	#
Infertility	#	#	#
Hernia	#	#	#
Liver Damage	#	#	#
Removal Of Testicle	#	#	#
Liver Transplant	#	#	#
Scarring	#	#	#
Brain Damage	#	#	#
Psychiatric/Psychological Dmge	#	#	#
Not Specified	#	#	#
Bruising/ Extravasation	#	#	#
Other	#	#	#
Arterial Damage	#	#	#
Incontinence	#	#	#
Perforation	#	#	#
2014/15			
Adtnl/unnecessary Operation(s)	23	77,894	0
Bowel Damage/ Dysfunction	16	29,456	0

Table 4: Number and Cost of Clinical Claims Closed between financial years 2006/07 and 2023/24 with NIL damages paid where the Specialty is 'General Surgery' and Primary Cause is either 'Operator Error' or 'Intra-Op Problems'. Broken down by Year and Injury.

ClosedSettled	Y
Claim_Outcome	Nil Damages

Year of Closure (Settlement Year for PPOs)	No. of Claims	NHS Legal Costs Paid	Claimant Legal Costs Paid
Unnecessary Pain	13	44,133	0
Perforation	8	9,445	0
Fatality	8	28,443	0
Nerve Damage	6	14,874	0
Bile Duct Damage	5	#	0
Hernia	#	#	#
Arterial Damage	#	#	#
Removal Of Testicle	#	#	#
Liver Damage	#	#	#
Other	#	#	#
Bladder Damage	#	#	#
Other Infection	#	#	#
Amputation - Lower	#	#	#
Other Visual Problems	#	#	#
Psychiatric/Psychological Dmge	#	#	#
Compartment Syndrome	#	#	#
Scarring	#	#	#
Peritonitis	#	#	#
Vocal Cord Damage	#	#	#
Poor Outcome - Fractures Etc.	#	#	#
Pressure Sores	#	#	#
2015/16			
Adtnl/unnecessary Operation(s)	18	19,242	0
Unnecessary Pain	14	62,918	0
Bowel Damage/ Dysfunction	9	9,944	0
Nerve Damage	5	14,688	0
Fatality	#	#	#
Perforation	#	#	#
Compartment Syndrome	#	#	#
Scarring	#	#	#
Other Infection	#	#	#
Removal Of Testicle	#	#	#
Dental Damage	#	#	#
Fistula	#	#	#
Cosmetic Disfigurement	#	#	#
Rupture	#	#	#
Partial Hearing Loss	#	#	#
Bladder Damage	#	#	#
Peritonitis	#	#	#
Joint Damage	#	#	#
Cancer	#	#	#
Multiple Injuries	#	#	#
Hernia	#	#	#
Arterial Damage	#	#	#
Vocal Cord Damage	#	#	#
Infectious Diseases	#	#	#
2016/17			
Adtnl/unnecessary Operation(s)	21	29,129	0
Unnecessary Pain	10	23,000	0
Bowel Damage/ Dysfunction	8	23,075	0
Fatality	6	28,267	0
Bile Duct Damage	5	12,655	0
Perforation	#	#	#
Nerve Damage	#	#	#

Table 4: Number and Cost of Clinical Claims Closed between financial years 2006/07 and 2023/24 with NIL damages paid where the Specialty is 'General Surgery' and Primary Cause is either 'Operator Error' or 'Intra-Op Problems'. Broken down by Year and Injury.

ClosedSettled	Y
Claim_Outcome	Nil Damages

Year of Closure (Settlement Year for PPOs)	No. of Claims	NHS Legal Costs Paid	Claimant Legal Costs Paid
Hernia	#	#	#
Scarring	#	#	#
Bruising/ Extravasation	#	#	#
Cancer	#	#	#
Removal Of Testicle	#	#	#
Cardiac Arrest	#	#	#
Tissue Damage	#	#	#
Peritonitis	#	#	#
Vocal Cord Damage	#	#	#
Poor Outcome - Fractures Etc.	#	#	#
Pressure Sores	#	#	#
2017/18			
Adtnl/unnecessary Operation(s)	19	27,581	0
Unnecessary Pain	9	11,859	0
Bowel Damage/ Dysfunction	8	24,425	0
Fatality	7	26,852	0
Poor Outcome - Fractures Etc.	#	#	#
Bile Duct Damage	#	#	#
Perforation	#	#	#
Other Infection	#	#	#
Arterial Damage	#	#	#
Respiratory Disorder/ Failure	#	#	#
Bladder Damage	#	#	#
Cosmetic Disfigurement	#	#	#
Joint Damage	#	#	#
Tissue Damage	#	#	#
Nerve Damage	#	#	#
Burn(s)	#	#	#
Other	#	#	#
Fistula	#	#	#
Hernia	#	#	#
2018/19			
Unnecessary Pain	15	18,047	0
Adtnl/unnecessary Operation(s)	14	54,170	0
Bowel Damage/ Dysfunction	7	79,584	#
Fatality	#	#	#
Bile Duct Damage	#	#	#
Rupture	#	#	#
Perforation	#	#	#
Cardiac Arrest	#	#	#
Incontinence	#	#	#
Poor Outcome - Fractures Etc.	#	#	#
Tissue Damage	#	#	#
Scarring	#	#	#
Bladder Damage	#	#	#
Other Infection	#	#	#
Nerve Damage	#	#	#
Liver Damage	#	#	#
2019/20			
Adtnl/unnecessary Operation(s)	9	101,119	#
Unnecessary Pain	5	41,905	0
Bile Duct Damage	#	#	#
Other Infection	#	#	#
Perforation	#	#	#

Table 4: Number and Cost of Clinical Claims Closed between financial years 2006/07 and 2023/24 with NIL damages paid where the Specialty is 'General Surgery' and Primary Cause is either 'Operator Error' or 'Intra-Op Problems'. Broken down by Year and Injury.

ClosedSettled	Y
Claim_Outcome	Nil Damages

Year of Closure (Settlement Year for PPOs)	No. of Claims	NHS Legal Costs Paid	Claimant Legal Costs Paid
Bowel Damage/ Dysfunction	#	#	#
Fatality	#	#	#
Incontinence	#	#	#
Nerve Damage	#	#	#
Removal Of Fallopian Tube	#	#	#
Other	#	#	#
Thrombosis/Embolism	#	#	#
Other Visual Problems	#	#	#
Bruising/ Extravasation	#	#	#
Hernia	#	#	#
2020/21			
Adtnl/unnecessary Operation(s)	9	8,685	0
Fatality	8	28,747	0
Unnecessary Pain	8	10,187	0
Bowel Damage/ Dysfunction	#	#	#
Nerve Damage	#	#	#
Bile Duct Damage	#	#	#
Infectious Diseases	#	#	#
Other Infection	#	#	#
Respiratory Disorder/ Failure	#	#	#
Loss Of Kidney	#	#	#
Perforation	#	#	#
Peritonitis	#	#	#
Poor Outcome - Fractures Etc.	#	#	#
Removal Of Fallopian Tube	#	#	#
Fistula	#	#	#
Incontinence	#	#	#
Not Specified	#	#	#
Malnutrition	#	#	#
2021/22			
Adtnl/unnecessary Operation(s)	12	50,402	0
Bowel Damage/ Dysfunction	6	24,725	0
Unnecessary Pain	5	#	0
Bile Duct Damage	5	15,504	0
Fatality	5	19,134	0
Nerve Damage	#	#	#
Perforation	#	#	#
Liver Damage	#	#	#
Burn(s)	#	#	#
Spinal Damage	#	#	#
Tendon Damage	#	#	#
Thrombosis/Embolism	#	#	#
Anaphylact Shock/Allergic Shock/allergy	#	#	#
Removal Of Testicle	#	#	#
Respiratory Disorder/ Failure	#	#	#
2022/23			
Adtnl/unnecessary Operation(s)	12	24,658	0
Unnecessary Pain	7	6,995	0
Fatality	#	#	#
Bowel Damage/ Dysfunction	#	#	#
Nerve Damage	#	#	#
Infection (bacterial)	#	#	#
Sepsis	#	#	#
Perforation	#	#	#

Table 4: Number and Cost of Clinical Claims Closed between financial years 2006/07 and 2023/24 with NIL damages paid where the Specialty is 'General Surgery' and Primary Cause is either 'Operator Error' or 'Intra-Op Problems'. Broken down by Year and Injury.

ClosedSettled	Y
Claim_Outcome	Nil Damages

Year of Closure (Settlement Year for PPOs)	No. of Claims	NHS Legal Costs Paid	Claimant Legal Costs Paid
Removal Of Fallopian Tube	#	#	#
2023/24			
Adtnl/unnecessary Operation(s)	12	17,472	0
Unnecessary Pain	#	#	#
Perforation	#	#	#
Bowel Damage/ Dysfunction	#	#	#
Bladder Damage	#	#	#
Psychiatric/Psychological Dmge	#	#	#
Limb Deformity	#	#	#
Bile Duct Damage	#	#	#
Arterial Damage	#	#	#
Fatality	#	#	#
Cardiac Arrest	#	#	#
Grand Total	1,048	3,166,799	56,547