



Resolution

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March 2025
FOI_6982

The following information was requested on 17 January 2025:

*Dear NHS Resolutions team,
I hope this email finds you well. I am writing to submit a formal request under the Freedom of Information Act 2000 (FOIA).*

Firstly, I'd like to request data related to claims made in the specialty of general practise from financial years 2004 to 2024.

In regards to general practise, I would specially like to request information on:

- 1. The number of claims made between financial years 2004 and 2024.*
- 2. Whether these claims were successful or not.*
- 3. If they were successful, the cost in damages paid out.*
- 4. The reason/ cause of the claims.*

[We contacted you on 24 March 2024]

Please accept our sincere apology for the delay in responding to your request. The subject matter experts have asked that we advise you:

NHS Resolution took over indemnifying General Practice clinical negligence claims as of 1st April 2019. As part of this process, we inherited claims from medical defence organisations which were notified and (in some cases) part-settled prior to migration. These cases are managed under our ELSGP scheme and the claims would have been managed in whole or in part by the representative medical defence union with responsibility at the relevant time. As such, whilst we can easily provide details of claims notified to NHS Resolution between financial years 2019 and 2024, the picture is more complex for cases pre-dating that.

Claims colleagues have offered to discuss your request with you directly over the phone to provide more information.

Would you like to take up this offer?

[You replied on 24 March 2025 with]

Thanks for your response.

In that case, could you please send over the claims information you have from financial year 1/4/2019 onwards.

Our Response

Thank you for your request. We hold claims data for England, not the rest of the UK. We are able to report in complete financial years between 2019/20 – 2023/24. The data for the financial year 2024/25 is currently unavailable. It will be available on request from August 2025. Please find attached the requested information we are able to provide.

NB: We have recently changed the way we report on our FOIs to align better with our published documents. Streamlining our reporting on FOIs with our annual published reports may mean a variation in snapshot dates. This means this data may not align with previous similar requests and it may not be possible for you to compare this information with a previous request. For further information, please refer to <https://resolution.nhs.uk/resources/understanding-nhs-resolution-data>.

Please note claims notified/received and open are not guaranteed to be settled in the same year and can take many years to be concluded. Claims notified/received in any given year will often relate to incidents that have occurred many years prior. Claims closed in any given year will often relate to claims received/notified many years prior.

The data shows variation in numbers of cases received, closed per year and costs attributed to those claims. This is a reflection of the nature of individual claims received and resolved by NHS Resolution, which can vary significantly. As such, these fluctuations cannot be interpreted as trends.

Due to the way in which data is extracted, it is also possible that the same claim may appear more than once in a dataset, across different year groups e.g. where the case has been closed (as nil damages payment), challenged, reopened, and closed again at conclusion.

The data provided relates to General practice claims received under all of our indemnity schemes, primarily CNSGP and ELSGP (see below):

- Clinical Negligence Scheme for General Practice (CNSGP) is a state funded scheme for any incidents that occurred after 1st April 2019.
- Existing Liabilities Scheme for General Practice (ELSGP) provides indemnity cover for NHS clinical negligence claims made against current and former GP members of medical defence organisations (MDOs) in respect of liabilities incurred before 1 April 2019. The ELSGP currently covers historical liabilities for those who were members of the Medical and Dental Defence Union of Scotland (MDDUS) or the Medical Protection Society (MPS) at the time of the incident in respect of which a claim is made, and any practice staff working for the MDDUS or MPS member at the time of that incident. NHS Resolution administers the scheme on behalf of the Secretary of State for Health and Social Care, and in the first instance, is also responsible for claims handling. For further information

please refer to the full explanation on our website: [General Practice Indemnity - NHS Resolution](#)

- Clinical Negligence Scheme for Trusts (CNST), which covers clinical negligence claims for incidents occurring on or after 1 April 1995.
- DHSC Clinical covers clinical negligence liabilities that have transferred to the Secretary of State for Health and Social Care following the abolition of any relevant health bodies.
- Existing Liabilities Scheme (DHSC) is centrally funded by the Department of Health and Social Care (DHSC), covering clinical negligence claims against NHS organisations for incidents occurring before 1 April 1995.
- Clinical Negligence Scheme for Coronavirus (CNSC), which will meet liabilities arising from the special healthcare arrangements taken in response to the Covid-19 pandemic.

For information about our Clinical Negligence Schemes, please visit our website here: [Clinical schemes - NHS Resolution](#).

Please find attached the following tables:

Table 1 shows: - Number of Clinical Claims and Incidents received between financial years '2019/20' and '2023/24' where the Specialty is '**General Practice**'. Broken down by Year and Primary Cause.

Table 2 shows: - Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) between financial years '2019/20' and '2023/24' with a damages payment, where the Specialty is '**General Practice**'. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement. Broken down by Year and Primary Cause.

Table 3 shows: - Number and Cost of Clinical Claims Closed between financial years '2019/20' and '2023/24' with **NIL** damages paid where the Specialty is '**General Practice**'. The data includes legal costs paid up until the end of each relevant financial year of closure. Broken down by Year and Primary Cause.

PPOs -

The information disclosed includes damages and costs paid up to the end of the settlement year (in Periodical payment order (PPO) cases) and up to the end of the closure year in non-PPO cases.

PPOs are an agreement between the parties, to pay an initial lump sum and regular future payments (PPO damages) related to the injured party's ongoing needs, usually care for life i.e., a percentage of the full value of the claim is paid at the point of settlement (lump sum damages) with the balance paid at regular intervals over

subsequent years. The information disclosed includes lump sum damages, costs and any PPO damages paid up to the end of the year of settlement. It does not include PPO damages, which have been committed to but due to be paid after the settlement year.

Low Numbers

We have suppressed low figures as we believe that disclosure of information with this level of granularity is exempt under Section 40(2) by virtue of section 40(3A) (a) of the Act, where disclosure to a member of the public would contravene one or more of the data protection principles. The data protection principles are set out in Article 5 of the General Data Protection Regulation. We take the view that it would not be fair or lawful (given the sensitive and confidential nature of the information held) to disclose such information, and any disclosure would therefore contravene the first data protection principle.

In some instances, the low numbers of claims in each category, the likelihood exists that individuals who are the subject of this information may be identified either from this information alone, or in combination with other available information. In addition to this, as this information is considered to be sensitive personal data (the data subjects' medical condition); NHS Resolution believes it has a greater responsibility to protect those individuals' identities, as disclosure could potentially cause damage and/or distress to those involved. Where we are in the territory of such small numbers in the attached, we have used a '#' symbol in the relevant field. You should still be able to see aggregate/total details for higher level fields containing this data.

Further to our obligations to provide advice and assistance, you may find it helpful to review the work of the [Getting It Right First Time team](#) with whom NHS Resolution has been working with to undertake in-depth analysis of our claims data. They have produced several [reports](#) from analysing our claims data which has been shared following approval of the confidentiality advisory group to the use of confidential patient information for this purpose.

Please refer to [Understanding NHS Resolution data](#) guidance for further details on how our Claims database is categorised.

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Joanne Appleby](#), Deputy Data Protection Officer for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

<https://ico.org.uk/>

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NB: Number of claims fewer than 5 (and any associated values, within the same row) are masked with a "#" (in accordance with Data Protection guidelines). Accordingly, some total values may also be approximated to prevent masked values to be deduced through reverse calculation.

Table 1: Number of Clinical Claims and Incidents received between financial years '2019/20' and '2023/24' where the Specialty is 'General Practice'. Broken down by Year and Primary Cause.

Table 2: Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) between financial years '2019/20' and '2023/24' with a damages payment, where the Specialty is 'General Practice'. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement. Broken down by Year and Primary Cause.

Table 3: Number and Cost of Clinical Claims Closed between financial years '2019/20' and '2023/24' with NIL damages paid where the Specialty is 'General Practice'. The data includes legal costs paid up until the end of each relevant financial year of closure. Broken down by Year and Primary Cause.

**Table 1: Number of Clinical Claims and Incidents received between financial years '2019/20' and '2023/24' where the Specialty is 'General Practice'.
Broken down by Year and Primary Cause.**

Notified	Y
Year of Notification -- Primary Cause	No. of Claims
2019/20	388
Failure/Delay Diagnosis	132
Fail / Delay Treatment	52
Medication Errors	45
Fail/Delay Referring To Hosp.	37
Fail/Delay Admitting To Hosp.	23
Inappropriate Treatment	17
Fail To Follow-Up Arrangements	9
Operator Error	7
Failure To Perform Tests	6
Lack Of Assistance/Care	5
Not Specified	5
Fail To Supervise	#
Wrong Diagnosis	#
Other	#
Fail To Warn-Informed Consent	#
Self Harm	#
Fail To Act On Abnorm Test Res	#
Incorrect Injection Site	#
Fail To Recog. Complication Of	#
Err With Agnt/Dose/Route/Selec	#
Premature Ceasure Of Treatment	#
Fail To Infrm Test Rslts	#
Inadequate Nursing Care	#
Assault, Etc By Hospital Staff	#
Unknown	#
Failure To X-Ray	#
Failed Infection Control Policy/Hospital Hygiene	#
Sexual Abuse	#
Wrong Site Surgery	#
Bacterial Infection	#
Fail To Carry Out PO Observs.	#
Failure To Perform Operation	#
Equipment Malfunction	#
Failure To Interpret X-Ray	#
Inapprop. Case Selection	#
2020/21	2,377
Failure/Delay Diagnosis	770
Fail / Delay Treatment	395
Fail/Delay Referring To Hosp.	386
Medication Errors	146
Unknown	134
Inappropriate Treatment	130
Other	74
Fail/Delay Admitting To Hosp.	40
Failure To Perform Tests	38
Fail To Follow-Up Arrangements	36
Not Specified	36
Fail To Act On Abnorm Test Res	30
Operator Error	15
Fail To Warn-Informed Consent	15
Wrong Diagnosis	15
Err With Agnt/Dose/Route/Selec	14
Fail To Infrm Test Rslts	14
Lack Of Assistance/Care	12
Inadequate Nursing Care	11
Failure To X-Ray	11
(blank)	9
Fail To Recog. Complication Of	8
Fail To Supervise	6
Probs With Medical Records	#
Foreign Body Left In Situ	#
Sexual Abuse	#
Incorrect Injection Site	#
Unexpected Death	#

**Table 1: Number of Clinical Claims and Incidents received between financial years '2019/20' and '2023/24' where the Specialty is 'General Practice'.
Broken down by Year and Primary Cause.**

Notified	Y
Year of Notification -- Primary Cause	No. of Claims
Delay In Performing Operation	#
Unlawful Detention - Mntl Hlth	#
Inapprop. Case Selection	#
Failed Sterilisation	#
Application Of Excess Force	#
Fail Mon Dose/rate Syntocinon	#
Failure To Interpret X-Ray	#
Equipment Malfunction	#
Premature Ceasure Of Treatment	#
Birth Defects	#
Intra-Op Problems	#
Diathermy Burns/react. To Prep	#
Inappropriate Discharge	#
Bacterial Infection	#
2021/22	4,695
Other	1,488
Fail/Delay Referring To Hosp.	914
Failure/Delay Diagnosis	741
Fail / Delay Treatment	561
Medication Errors	223
Failure To Perform Tests	147
Inappropriate Treatment	144
Fail To Act On Abnorm Test Res	84
Fail/Delay Admitting To Hosp.	73
Fail To Follow-Up Arrangements	57
Fail To Infrm Test Rslts	38
Fail To Warn-Informed Consent	29
Err With Agnt/Dose/Route/Selec	28
Wrong Diagnosis	17
Fail To Supervise	16
Unknown	16
Inadequate Nursing Care	14
Failure To X-Ray	14
Fail To Recog. Complication Of	11
Incorrect Injection Site	11
Not Specified	10
Foreign Body Left In Situ	9
Lack Of Assistance/Care	6
Operator Error	5
Probs With Medical Records	5
Failure To Interpret X-Ray	5
Unexpected Death	#
Bacterial Infection	#
(blank)	#
Fail Antenatal Screening	#
Assault, Etc By Hospital Staff	#
Inappropriate Discharge	#
Fail To Carry Out PO Observs.	#
Failure To Perform Operation	#
Self Harm	#
Fail To Interpret USS	#
Fail Mon Dose/rate Syntocinon	#
Inapprop. Case Selection	#
Cross Infection	#
Equipment Malfunction	#
Perform. Of Op. Not Indicated	#
Intra-Op Problems	#
Failed Sterilisation	#
2022/23	2,735
Fail/Delay Referring To Hosp.	645
Failure/Delay Diagnosis	574
Fail / Delay Treatment	548
Medication Errors	244
Failure To Perform Tests	162
Fail To Act On Abnorm Test Res	109

**Table 1: Number of Clinical Claims and Incidents received between financial years '2019/20' and '2023/24' where the Specialty is 'General Practice'.
Broken down by Year and Primary Cause.**

Notified	Y
Year of Notification -- Primary Cause	No. of Claims
Inappropriate Treatment	75
Fail/Delay Admitting To Hosp.	62
Fail To Follow-Up Arrangements	56
Fail To Recog. Complication Of	30
Fail To Infrm Test Rslts	27
Unknown	25
Wrong Diagnosis	24
Fail To Warn-Informed Consent	16
Failure To X-Ray	16
Other	15
Inadequate Nursing Care	14
Operator Error	12
Err With Agnt/Dose/Route/Selec	11
Lack Of Assistance/Care	11
Not Specified	9
Fail To Supervise	6
Incorrect Injection Site	6
Foreign Body Left In Situ	5
Failure To Interpret X-Ray	5
Self Harm	#
Unexpected Death	#
Probs With Medical Records	#
Bacterial Infection	#
Fail To Interpret USS	#
Fail Antenatal Screening	#
Delay In Performing Operation	#
Inappropriate Discharge	#
Inapprop. Case Selection	#
Intra-Op Problems	#
Sexual Abuse	#
Failure To Perform Operation	#
Fail Mon Dose/rate Syntocinon	#
Lack Of Pre-Op Evaluation	#
Failed Sterilisation	#
Birth Defects	#
2023/24	2,742
Failure/Delay Diagnosis	681
Fail/Delay Referring To Hosp.	583
Fail / Delay Treatment	470
Medication Errors	229
Failure To Perform Tests	182
Fail To Act On Abnorm Test Res	109
Inappropriate Treatment	80
Fail To Infrm Test Rslts	47
Fail To Follow-Up Arrangements	46
Not Specified	45
Fail/Delay Admitting To Hosp.	39
Wrong Diagnosis	26
Unknown	21
Fail To Recog. Complication Of	21
Lack Of Assistance/Care	18
Fail To Warn-Informed Consent	17
Incorrect Injection Site	17
Operator Error	15
Failure To X-Ray	15
Other	14
Inadequate Nursing Care	10
Fail To Supervise	6
Err With Agnt/Dose/Route/Selec	6
Failure To Interpret X-Ray	6
Intra-Op Problems	5
Bacterial Infection	5
Inappropriate Discharge	#
Application Of Excess Force	#
Foreign Body Left In Situ	#

**Table 1: Number of Clinical Claims and Incidents received between financial years '2019/20' and '2023/24' where the Specialty is 'General Practice'.
Broken down by Year and Primary Cause.**

Notified	Y
Year of Notification	
-- Primary Cause	No. of Claims
Probs With Medical Records	#
Lack Of Pre-Op Evaluation	#
Unexpected Death	#
Self Harm	#
Sexual Abuse	#
Cross Infection	#
(blank)	#
Wrong Site Surgery	#
Fail To Diag Pre-Eclampsia	#
Assault, Etc By Hospital Staff	#
Fail Mon Dose/rate Syntocinon	#
Grand Total	12,937

Table 2: Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) between financial years '2019/20' and '2023/24' with a damages payment, where the Specialty is 'General Practice'. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement. Broken down by Year and Primary Cause.

ClosedSettled Claim_Outcome	Y Damages Paid
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Year of Closure (Settlement Year for PPOs) -- Primary Cause	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid
2019/20	26	1,196,385	237,975	1,111,705
Fail / Delay Treatment	8	464,249	131,286	505,325
Failure/Delay Diagnosis	5	666,000	66,715	431,529
Medication Errors	#	#	#	#
Inappropriate Treatment	#	#	#	#
Fail/Delay Admitting To Hosp.	#	#	#	#
Failure To Perform Tests	#	#	#	#
Fail/Delay Referring To Hosp.	#	#	#	#
Fail To Infrm Test Rslts	#	#	#	#
Wrong Diagnosis	#	#	#	#
Failed Infection Control Policy/Hospital Hygiene	#	#	#	#
2020/21	102	4,694,442	746,409	3,427,660
Failure/Delay Diagnosis	29	1,966,577	208,354	1,301,160
Fail / Delay Treatment	24	1,664,278	293,819	1,234,516
Medication Errors	15	100,160	20,457	135,130
Inappropriate Treatment	10	274,270	21,173	121,525
Failure To Perform Tests	#	#	#	#
Fail/Delay Referring To Hosp.	#	#	#	#
Operator Error	#	#	#	#
Other	#	#	#	#
Unknown	#	#	#	#
Failure To X-Ray	#	#	#	#
Fail To Act On Abnorm Test Res	#	#	#	#
Premature Ceasure Of Treatment	#	#	#	#
Bacterial Infection	#	#	#	#
Lack Of Assistance/Care	#	#	#	#
Fail/Delay Admitting To Hosp.	#	#	#	#
Failed Sterilisation	#	#	#	#
Fail To Follow-Up Arrangements	#	#	#	#
2021/22	445	36,943,321	4,226,552	16,550,050
Failure/Delay Diagnosis	140	10,864,216	1,323,603	5,192,000
Fail/Delay Referring To Hosp.	70	13,531,843	994,200	3,729,916
Medication Errors	57	530,687	103,681	562,322
Fail / Delay Treatment	54	7,145,618	837,599	3,369,158
Inappropriate Treatment	30	1,327,096	320,123	622,796
Other	23	880,013	98,580	572,637
Failure To Perform Tests	18	1,090,099	122,515	827,000
Fail/Delay Admitting To Hosp.	9	784,955	206,512	662,193
Fail To Act On Abnorm Test Res	8	336,266	34,955	260,900
Fail To Follow-Up Arrangements	7	244,591	77,476	228,700
Fail To Infrm Test Rslts	#	#	#	#
Foreign Body Left In Situ	#	#	#	#
Unknown	#	#	#	#
Err With Agnt/Dose/Route/Selec	#	#	#	#
Wrong Diagnosis	#	#	#	#
Operator Error	#	#	#	#
Inadequate Nursing Care	#	#	#	#
Failure To Interpret X-Ray	#	#	#	#
Intra-Op Problems	#	#	#	#
Probs With Medical Records	#	#	#	#
Sexual Abuse	#	#	#	#
Fail To Warn-Informed Consent	#	#	#	#
Inapprop. Case Selection	#	#	#	#
Lack Of Assistance/Care	#	#	#	#
Failure To X-Ray	#	#	#	#

Table 2: Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) between financial years '2019/20' and '2023/24' with a damages payment, where the Specialty is 'General Practice'. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement. Broken down by Year and Primary Cause.

ClosedSettled Claim_Outcome	Y Damages Paid
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Year of Closure (Settlement Year for PPOs) -- Primary Cause	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid
2022/23	807	47,458,931	9,476,225	35,490,967
Failure/Delay Diagnosis	230	17,920,159	3,304,692	11,860,972
Fail/Delay Referring To Hosp.	173	8,433,685	2,018,831	7,454,978
Fail / Delay Treatment	109	9,275,613	1,601,928	6,062,045
Medication Errors	92	1,432,336	392,008	1,658,384
Failure To Perform Tests	35	1,394,097	334,855	1,309,818
Inappropriate Treatment	31	624,097	334,636	835,414
Other	25	4,534,423	464,227	2,210,315
Fail To Follow-Up Arrangements	20	351,490	142,241	627,143
Fail To Infrm Test Rslts	14	1,065,221	106,527	502,618
Fail To Act On Abnorm Test Res	13	766,756	164,627	981,551
Fail/Delay Admitting To Hosp.	13	759,783	231,872	707,954
Fail To Warn-Informed Consent	8	267,496	122,962	424,075
Err With Agnt/Dose/Route/Selec	7	35,466	16,606	50,965
Foreign Body Left In Situ	7	64,950	#	102,025
Lack Of Assistance/Care	6	45,579	12,303	91,270
Failure To X-Ray	5	137,688	31,692	124,000
Operator Error	#	#	#	#
Fail To Recog. Complication Of	#	#	#	#
Wrong Diagnosis	#	#	#	#
Incorrect Injection Site	#	#	#	#
Inadequate Nursing Care	#	#	#	#
Fail To Supervise	#	#	#	#
Sexual Abuse	#	#	#	#
Probs With Medical Records	#	#	#	#
Unknown	#	#	#	#
Failure To Interpret X-Ray	#	#	#	#
Inapprop. Case Selection	#	#	#	#
Not Specified	#	#	#	#
2023/24	783	81,767,403	9,280,031	37,403,539
Fail/Delay Referring To Hosp.	200	15,059,322	2,575,062	9,875,099
Fail / Delay Treatment	146	16,210,028	1,698,893	5,967,461
Failure/Delay Diagnosis	138	20,191,828	2,471,958	9,470,415
Medication Errors	79	6,028,278	642,917	3,329,276
Failure To Perform Tests	37	1,380,309	258,193	1,208,580
Inappropriate Treatment	34	1,536,125	242,409	935,792
Fail To Act On Abnorm Test Res	31	4,536,526	463,186	1,937,493
Fail To Follow-Up Arrangements	18	1,497,331	96,960	617,310
Fail/Delay Admitting To Hosp.	18	4,310,021	184,440	956,450
Fail To Warn-Informed Consent	15	245,890	97,912	435,966
Fail To Infrm Test Rslts	11	144,791	48,425	317,437
Wrong Diagnosis	7	504,379	164,305	517,500
Incorrect Injection Site	5	47,313	25,813	137,250
Operator Error	5	93,559	35,336	193,500
Lack Of Assistance/Care	5	46,887	16,928	95,688
Fail To Recog. Complication Of	5	9,251,693	52,329	415,188
Other	#	#	#	#
Inadequate Nursing Care	#	#	#	#
Failure To X-Ray	#	#	#	#
Fail To Supervise	#	#	#	#
Bacterial Infection	#	#	#	#
Foreign Body Left In Situ	#	#	#	#
Failed Sterilisation	#	#	#	#
Probs With Medical Records	#	#	#	#
Diathermy Burns/react. To Prep	#	#	#	#

Table 2: Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) between financial years '2019/20' and '2023/24' with a damages payment, where the Specialty is 'General Practice'. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement. Broken down by Year and Primary Cause.

ClosedSettled	Y
Claim_Outcome	Damages Paid

Year of Closure (Settlement Year for PPOs) -- Primary Cause	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid
Lack Of Pre-Op Evaluation	#	#	#	#
Premature Ceasure Of Treatment	#	#	#	#
Inappropriate Discharge	#	#	#	#
Application Of Excess Force	#	#	#	#
Fail Mon Dose/rate Syntocinon	#	#	#	#
Err With Agnt/Dose/Route/Selec	#	#	#	#
Grand Total	2,163	172,060,481	23,967,192	93,983,921

Table 3: Number and Cost of Clinical Claims Closed between financial years '2019/20' and '2023/24' with NIL damages paid where the Specialty is 'General Practice'. The data includes legal costs paid up until the end of each relevant financial year of closure. Broken down by Year and Primary Cause.

ClosedSettled	Y
Claim_Outcome	Nil Damages

Year of Closure -- Primary Cause	No. of Claims	NHS Legal Costs Paid	Claimant Legal Costs Paid
2019/20	187	137,133	0
Failure/Delay Diagnosis	66	#	0
Fail / Delay Treatment	25	78,265	0
Medication Errors	21	12,739	0
Fail/Delay Admitting To Hosp.	16	#	0
Fail/Delay Referring To Hosp.	9	21,171	0
Inappropriate Treatment	8	13,853	0
Fail To Follow-Up Arrangements	6	#	0
Operator Error	#	#	#
Not Specified	#	#	#
Lack Of Assistance/Care	#	#	#
Other	#	#	#
Wrong Diagnosis	#	#	#
Failure To Perform Tests	#	#	#
Err With Agnt/Dose/Route/Selec	#	#	#
Self Harm	#	#	#
Premature Ceasure Of Treatment	#	#	#
Incorrect Injection Site	#	#	#
Fail To Warn-Informed Consent	#	#	#
Fail To Act On Abnorm Test Res	#	#	#
Inadequate Nursing Care	#	#	#
Fail To Recog. Complication Of	#	#	#
Failure To Perform Operation	#	#	#
Equipment Malfunction	#	#	#
Fail To Carry Out PO Observs.	#	#	#
2020/21	1,048	742,695	1,101,117
Failure/Delay Diagnosis	367	353,457	386,131
Fail / Delay Treatment	193	121,018	358,839
Fail/Delay Referring To Hosp.	167	78,972	16,000
Medication Errors	56	48,827	0
Inappropriate Treatment	48	28,656	0
Other	44	11,174	80,500
Unknown	23	18,016	116,814
Fail/Delay Admitting To Hosp.	19	#	0
Not Specified	16	#	128,833
Fail To Follow-Up Arrangements	15	#	0
Failure To Perform Tests	15	6,205	0
Fail To Act On Abnorm Test Res	9	5,260	0
Operator Error	9	#	0

Table 3: Number and Cost of Clinical Claims Closed between financial years '2019/20' and '2023/24' with NIL damages paid where the Specialty is 'General Practice'. The data includes legal costs paid up until the end of each relevant financial year of closure. Broken down by Year and Primary Cause.

ClosedSettled	Y
Claim_Outcome	Nil Damages

Year of Closure -- Primary Cause	No. of Claims	NHS Legal Costs Paid	Claimant Legal Costs Paid
Failure To X-Ray	7	0	0
Fail To Warn-Informed Consent	6	#	0
Fail To Supervise	6	6,265	0
Lack Of Assistance/Care	6	6,336	0
Wrong Diagnosis	5	18,451	0
Fail To Infrm Test Rslts	5	0	0
Fail To Recog. Complication Of	5	#	0
Inadequate Nursing Care	5	#	14,000
Err With Agnt/Dose/Route/Selec	#	#	#
Sexual Abuse	#	#	#
Foreign Body Left In Situ	#	#	#
Assault, Etc By Hospital Staff	#	#	#
Incorrect Injection Site	#	#	#
Equipment Malfunction	#	#	#
Wrong Site Surgery	#	#	#
Self Harm	#	#	#
Bacterial Infection	#	#	#
Unexpected Death	#	#	#
Failure To Interpret X-Ray	#	#	#
Intra-Op Problems	#	#	#
Inapprop. Case Selection	#	#	#
Failed Sterilisation	#	#	#
Probs With Medical Records	#	#	#
2021/22	2,148	2,390,906	1,082,815
Failure/Delay Diagnosis	554	712,591	514,169
Fail/Delay Referring To Hosp.	534	688,026	43,500
Fail / Delay Treatment	390	267,396	45,854
Medication Errors	122	104,984	0
Failure To Perform Tests	94	126,736	0
Inappropriate Treatment	89	63,494	0
Other	56	85,659	27,500
Fail To Act On Abnorm Test Res	41	94,844	0
Fail To Follow-Up Arrangements	39	45,380	176,320
Fail/Delay Admitting To Hosp.	33	26,727	0
Unknown	27	11,341	145,920
Fail To Warn-Informed Consent	26	12,889	0
Fail To Infrm Test Rslts	17	8,944	104,551
Operator Error	14	8,583	0
Wrong Diagnosis	14	31,038	0

Table 3: Number and Cost of Clinical Claims Closed between financial years '2019/20' and '2023/24' with NIL damages paid where the Specialty is 'General Practice'. The data includes legal costs paid up until the end of each relevant financial year of closure. Broken down by Year and Primary Cause.

ClosedSettled	Y
Claim_Outcome	Nil Damages

Year of Closure -- Primary Cause	No. of Claims	NHS Legal Costs Paid	Claimant Legal Costs Paid
Err With Agnt/Dose/Route/Selec	13	#	0
Not Specified	12	#	0
Inadequate Nursing Care	11	9,317	0
Failure To X-Ray	9	16,237	0
Fail To Supervise	7	0	0
Incorrect Injection Site	5	5,931	0
Probs With Medical Records	5	0	0
Unexpected Death	5	#	25,000
Fail To Recog. Complication Of	#	#	#
Lack Of Assistance/Care	#	#	#
Self Harm	#	#	#
Failure To Interpret X-Ray	#	#	#
Foreign Body Left In Situ	#	#	#
Unlawful Detention - Mntl Hlth	#	#	#
Failure To Perform Operation	#	#	#
Premature Ceasure Of Treatment	#	#	#
Perform. Of Op. Not Indicated	#	#	#
Intra-Op Problems	#	#	#
Cross Infection	#	#	#
Inappropriate Discharge	#	#	#
Sexual Abuse	#	#	#
Equipment Malfunction	#	#	#
(blank)	#	#	#
Fail To Carry Out PO Observs.	#	#	#
Bacterial Infection	#	#	#
Fail Antenatal Screening	#	#	#
Assault, Etc By Hospital Staff	#	#	#
Application Of Excess Force	#	#	#
2022/23	2,323	3,514,119	260,225
Fail/Delay Referring To Hosp.	596	1,112,017	92,775
Failure/Delay Diagnosis	576	1,051,043	17,485
Fail / Delay Treatment	454	528,481	39,075
Medication Errors	144	153,857	41,070
Failure To Perform Tests	90	150,049	0
Inappropriate Treatment	72	80,611	0
Fail To Act On Abnorm Test Res	58	52,801	#
Fail/Delay Admitting To Hosp.	58	72,008	0
Fail To Follow-Up Arrangements	36	26,209	0
Unknown	23	12,536	32,000

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ClosedSettled	Y
Claim_Outcome	Nil Damages

Year of Closure -- Primary Cause	No. of Claims	NHS Legal Costs Paid	Claimant Legal Costs Paid
Wrong Diagnosis	21	14,143	0
Fail To Warn-Informed Consent	19	23,826	0
Fail To Infrm Test Rslts	18	16,250	0
Other	18	22,426	32,500
Err With Agnt/Dose/Route/Selec	18	33,674	0
Inadequate Nursing Care	15	19,057	0
Fail To Recog. Complication Of	12	16,239	0
Fail To Supervise	11	5,403	0
Not Specified	11	16,632	0
Failure To X-Ray	11	#	0
Operator Error	9	7,147	0
Lack Of Assistance/Care	8	6,179	0
Incorrect Injection Site	8	16,346	0
Probs With Medical Records	6	#	0
Failure To Interpret X-Ray	5	#	0
Bacterial Infection	#	#	#
Foreign Body Left In Situ	#	#	#
Intra-Op Problems	#	#	#
Self Harm	#	#	#
Fail Mon Dose/rate Syntocinon	#	#	#
Inapprop. Case Selection	#	#	#
Inappropriate Discharge	#	#	#
Fail To Interpret USS	#	#	#
Fail To Carry Out PO Observs.	#	#	#
Fail To Correctly Apply Forcep	#	#	#
Unlawful Detention - Mntl Hlth	#	#	#
Delay In Performing Operation	#	#	#
Unexpected Death	#	#	#
Perform. Of Op. Not Indicated	#	#	#
2023/24	2,242	3,610,627	415,727
Failure/Delay Diagnosis	583	874,663	82,180
Fail/Delay Referring To Hosp.	504	956,938	19,422
Fail / Delay Treatment	459	478,530	283,625
Medication Errors	151	226,168	0
Failure To Perform Tests	121	142,115	0
Inappropriate Treatment	62	116,888	0
Fail To Act On Abnorm Test Res	55	71,047	10,500
Fail/Delay Admitting To Hosp.	42	391,338	20,000
Not Specified	41	#	0

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ClosedSettled	Y
Claim_Outcome	Nil Damages

Year of Closure -- Primary Cause	No. of Claims	NHS Legal Costs Paid	Claimant Legal Costs Paid
Fail To Follow-Up Arrangements	38	65,390	0
Unknown	25	#	0
Other	23	22,884	0
Fail To Infrm Test Rslts	22	35,686	0
Wrong Diagnosis	16	21,391	0
Operator Error	12	8,643	0
Fail To Warn-Informed Consent	11	16,477	0
Failure To X-Ray	10	7,851	0
Fail To Recog. Complication Of	10	19,769	0
Incorrect Injection Site	8	11,730	0
Inadequate Nursing Care	6	#	0
Unexpected Death	#	#	#
Fail To Supervise	#	#	#
Inappropriate Discharge	#	#	#
Lack Of Assistance/Care	#	#	#
Failure To Interpret X-Ray	#	#	#
Bacterial Infection	#	#	#
Err With Agnt/Dose/Route/Selec	#	#	#
Application Of Excess Force	#	#	#
Probs With Medical Records	#	#	#
Foreign Body Left In Situ	#	#	#
Sexual Abuse	#	#	#
(blank)	#	#	#
Unlawful Detention - Mntl Hlth	#	#	#
Lack Of Pre-Op Evaluation	#	#	#
Self Harm	#	#	#
Failure To Perform Operation	#	#	#
Delay In Performing Operation	#	#	#
Birth Defects	#	#	#
Assault, Etc By Hospital Staff	#	#	#
Grand Total	7,948	10,395,480	2,859,884