



Resolution

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March 2025

FOI_7049

The following information was requested on 16 February 2025:

Dear NHS resolution team,

*The claims data between 2006 and 2022 has recently been updated and published:
<https://pubmed.ncbi.nlm.nih.gov/38967609/>*

May I ask, is the data for 2023, 2024 available? I would like to update for 2006-2024. Thank you

[Previous request is here: [FOI 5130 Urology.pdf](#)]

Our Response

We report in complete financial years. We are able to provide the information for the financial years 2006/07 - 2023/24. The information for the financial year 2024/25 will be available on request from August 2025.

Please find attached the requested information we are able to provide. We only hold claims data for England, not the rest of the UK.

Please note: We have recently changed the way we report on our FOIs to align better with our published documents. Streamlining our reporting on FOIs with our annual published reports may mean a variation in snapshot dates. This means this data may not align with previous similar requests and it may not be possible for you to compare this information with a previous request. For further information, please refer to [Understanding NHS Resolution data - NHS Resolution](#)

As we have changed the way we run our reports since your last request the data covers the entire period 2006/07 – 2023/24. It is therefore not comparable with [FOI 5130 Urology.pdf](#).

Claims notified/received in any given year will often relate to incidents that have occurred many years prior. Due to the nature of clinical negligence claims and the level of investigation needed to bring them to a resolution, claims received and notified in a specific year may take years to settle and close. They are not guaranteed to be settled and closed in the same year. As such, there will be a time gap between incident and claim closure.

Due to the way in which data is extracted, it is also possible that the same claim may appear more than once in a dataset, across different year groups e.g. where the case has been closed (as nil damages payment), challenged, reopened, and closed again at conclusion.

The data shows variation in numbers of cases closed per year and costs attributed to those claims. This is a reflection of the nature of individual claims received and resolved by NHS Resolution which can vary significantly. As such these fluctuations cannot be interpreted as trends.

For information about our Clinical Negligence Schemes, please visit our website here: [Clinical schemes - NHS Resolution](#)

Table 1 shows: - Number of Clinical Claims and Incidents received between financial years '2006/07' and '2023/24' where the Specialty is '**Urology**'.

Table 2 shows: - Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) between financial years '2006/07' and '2023/24' with a damages payment, where the Specialty is '**Urology**'. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

Table 3 shows: - Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) between financial years '2006/07' and '2023/24' with a damages payment, where the Specialty is '**Urology**' broken down by primary cause. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

Table 4 shows: - Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) between financial years '2006/07' and '2023/24' with a damages payment, where the Specialty is '**Urology**' broken down by primary injury. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

PPOs

The information disclosed includes damages and costs paid up to the end of the settlement year (in Periodical payment order (PPO) cases) and up to the end of the closure year in non-PPO cases.

PPOs are an agreement between the parties, to pay an initial lump sum and regular future payments (PPO damages) related to the injured party's ongoing needs, usually care for life i.e., a percentage of the full value of the claim is paid at the point of settlement (lump sum damages) with the balance paid at regular intervals over

subsequent years. The information disclosed includes lump sum damages, costs and any PPO damages paid up to the end of the year of settlement. It does not include PPO damages, which have been committed to but due to be paid after the settlement year.

Low figures

We have not provided the information for low figures involved as we believe that disclosure of information with this level of granularity is exempt under Section 40(2) by virtue of section 40(3A) (a) of the FOI Act, where disclosure to a member of the public would contravene one or more of the data protection principles. The data protection principles are set out in Article 5 of the General Data Protection Regulation. We take the view that it would not be fair or lawful (given the sensitive and confidential nature of the information held) to disclose such information, and any disclosure would therefore contravene the first data protection principle.

In some instances, the low numbers of claims (fewer than 5) in each category, the likelihood exists that individuals who are the subject of this information may be identified either from this information alone, or in combination with other available information. In addition to this, as this information is considered to be sensitive personal data (the data subjects' medical condition); NHS Resolution believes it has a greater responsibility to protect those individuals' identities, as disclosure could potentially cause damage and/or distress to those involved.

Further to our obligations to provide advice and assistance, you may find it helpful to review the work of the [Getting It Right First Time team](#) with whom NHS Resolution has been working with to undertake in-depth analysis of our claims data. They have produced several [reports](#) from analysing our claims data which has been shared following approval of the confidentiality advisory group to the use of confidential patient information for this purpose.

Please refer to [Understanding NHS Resolution data](#) guidance for further details on how our Claims database is categorised.

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Joanne Appleby](#), Deputy Data Protection Officer for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information

Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

<https://ico.org.uk/>

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NB: Number of claims fewer than 5 (and any associated values, within the same row) are masked with a "#" (in accordance with Data Protection guidelines). Accordingly, some total values may also be approximated to prevent masked values to be deduced through reverse calculation.

Table 1: Number of Clinical Claims and Incidents received between financial years '2006/07' and '2023/24' where the Specialty is 'Urology'.

Table 2: Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) between financial years '2006/07' and '2023/24' with a damages payment, where the Specialty is 'Urology'. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

Table 3: Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) between financial years '2006/07' and '2023/24' with a damages payment, where the Specialty is 'Urology' broken down by primary cause. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

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Table 1: Number of Clinical Claims and Incidents received between financial years '2006/07' and '2023/24' where the Specialty is 'Urology'.

Notified	Y
Clinical_NonClinical	Clinical
Specialty1L1ARA	Urology

Year of Notification	No. of Claims
2006/07	136
2007/08	111
2008/09	132
2009/10	128
2010/11	157
2011/12	173
2012/13	223
2013/14	273
2014/15	285
2015/16	314
2016/17	348
2017/18	339
2018/19	319
2019/20	345
2020/21	287
2021/22	308
2022/23	246
2023/24	276
Grand Total	4,400

Table 2: Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) between financial years '2006/07' and '2023/24' with a damages payment, where the Specialty is 'Urology'. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

ClosedSettled	Y
Claim_Outcome	Damages Paid
Clinical_NonClinical	Clinical
Specialty1L1ARA	Urology

Year of Closure (Settlement Year for PPOs)	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid	Total Paid
2006/07	76	1,867,014	435,658	1,180,695	3,483,368
2007/08	85	8,383,780	966,712	3,040,612	12,391,105
2008/09	74	4,592,180	637,038	2,059,014	7,288,232
2009/10	75	2,125,318	292,505	1,607,714	4,025,537
2010/11	115	6,929,103	1,181,900	4,498,856	12,609,859
2011/12	118	4,626,423	650,746	3,400,989	8,678,158
2012/13	122	6,083,359	814,744	4,529,539	11,427,642
2013/14	124	5,613,687	944,867	4,760,550	11,319,103
2014/15	142	6,133,447	926,485	5,417,188	12,477,120
2015/16	143	5,924,433	1,146,070	6,629,358	13,699,860
2016/17	172	7,255,434	1,230,686	6,190,679	14,676,799
2017/18	187	8,305,812	1,482,946	7,724,532	17,513,289
2018/19	210	14,686,115	1,820,894	9,005,176	25,512,185
2019/20	218	16,976,762	2,279,257	9,456,693	28,712,711
2020/21	196	10,426,485	2,071,954	8,000,756	20,499,196
2021/22	237	15,481,582	2,317,512	10,654,371	28,453,465
2022/23	217	19,130,184	2,039,111	10,306,661	31,475,956
2023/24	201	20,337,307	2,118,406	10,256,873	32,712,586
Grand Total	2,712	164,878,424	23,357,492	108,720,256	296,956,171

Table 3: Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) between financial years '2006/07' and '2023/24' with a damages payment, where the Specialty is 'Urology' broken down by primary cause. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

ClosedSettled	Y
Claim_Outcome	Damages Paid
Clinical_NonClinical	Clinical
Specialty1L1ARA	Urology

Primary Causes	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid
Fail / Delay Treatment	571	31,495,156	5,344,053	23,620,108
Failure/Delay Diagnosis	394	32,079,053	3,782,791	17,983,518
Intra-Op Problems	238	20,982,206	2,789,801	12,620,549
Inappropriate Treatment	229	11,180,652	2,184,640	9,341,417
Fail To Warn-Informed Consent	181	9,810,814	1,551,276	7,312,400
Fail To Follow-Up Arrangements	116	5,438,527	714,138	4,009,510
Operator Error	95	4,831,584	695,172	3,598,501
Foreign Body Left In Situ	92	1,935,507	329,680	1,680,315
Fail To Recog. Complication Of	88	7,294,986	1,006,091	4,255,682
Inadequate Nursing Care	82	3,096,146	382,633	2,042,313
Delay In Performing Operation	68	2,653,457	488,006	2,552,702
Fail To Act On Abnorm Test Res	61	3,261,514	397,941	2,155,295
Failure To Perform Tests	47	4,369,430	384,918	1,803,077
Medication Errors	38	2,183,730	325,316	1,472,525
Wrong Diagnosis	33	748,302	177,296	780,904
Failure To Perform Operation	28	1,297,892	130,798	926,453
Perform. Of Op. Not Indicated	28	1,252,423	370,552	1,366,738
Lack Of Assistance/Care	25	1,865,013	175,135	660,469
Other	17	1,370,605	105,794	679,538
Fail To Supervise	16	416,225	53,033	377,223
Inadequate Monitoring Intra-Op	15	1,777,955	202,507	808,303
Equipment Malfunction	15	556,870	65,540	429,499
Fail To Carry Out PO Observs.	15	4,379,202	234,945	1,121,053
Wrong Site Surgery	13	445,200	9,817	212,475
Bacterial Infection	13	1,033,935	104,785	650,225
Inappropriate Discharge	13	1,682,100	181,438	534,670
Retained Instrument Post-Operation	13	265,989	34,963	287,638
Failure To Interpret X-Ray	12	605,345	65,455	507,520
Lack Of Pre-Op Evaluation	11	191,000	43,855	376,032
Failure To X-Ray	10	275,600	55,921	293,693
Err With Agnt/Dose/Route/Selec	10	672,750	115,233	434,800
Surg Foreign Body Left In Situ	9	218,575	40,318	194,978
Fail/Delay Referring To Hosp.	9	730,499	76,796	357,982
Failed Sterilisation	8	137,047	47,024	240,800
Application Of Excess Force	8	598,720	82,660	279,362
Failed Infection Control Policy/Hospital Hygiene	8	141,000	15,749	156,000
Fail To Interpret USS	8	442,250	61,357	360,850
Diathermy Burns/react. To Prep	7	210,198	180,294	431,442
Fail To Infrm Test Rslts	7	307,469	31,560	194,860
Cross Infection	6	37,500	#	32,061
Probs With Medical Records	5	31,800	#	12,600
Lack Of Facilities/Equipment	5	84,000	19,698	99,000
Retained Instrument Post-Operation (Never Event)	#	#	#	#
Infusion Problems	#	#	#	#
Fail/Delay Admitting To Hosp.	#	#	#	#
Incorrect Injection Site	#	#	#	#
Injured By Another Patient	#	#	#	#
Op. On Wrong Patient/Body Part	#	#	#	#
Wrong Site Surgery (Never Event)	#	#	#	#
Re-Canalisation	#	#	#	#
Sexual Abuse	#	#	#	#
Unexpected Death	#	#	#	#
Inc In Comm By Absc/disch Pat	#	#	#	#
Inapprop. Case Selection	#	#	#	#
Improp. Delegation To Junior	#	#	#	#
Retained Instrument Post-Operation - Other	#	#	#	#

Table 3: Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) between financial years '2006/07' and '2023/24' with a damages payment, where the Specialty is 'Urology' broken down by primary cause. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

ClosedSettled	Y
Claim_Outcome	Damages Paid
Clinical_NonClinical	Clinical
Specialty1L1ARA	Urology

Primary Causes	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid
Unknown	#	#	#	#
Fail Antenatal Screening	#	#	#	#
Premature Ceasure Of Treatment	#	#	#	#
Not Specified	#	#	#	#
Fail To Diag Pre-Eclampsia	#	#	#	#
Intubation Problems	#	#	#	#
Fail To Monitor 1st Stg Labour	#	#	#	#
Grand Total	2,712	164,878,424	23,357,492	108,720,256

Table 4: Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) between financial years '2006/07' and '2023/24' with a damages payment, where the Specialty is 'Urology' broken down by primary injury. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

ClosedSettled	Y
Claim_Outcome	Damages Paid
Clinical_NonClinical	Clinical
Specialty1L1ARA	Urology

Primary Injuries	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid
Unnecessary Pain	524	11,423,026	2,117,160	12,713,694
Adtnl/unnecessary Operation(s)	419	15,238,442	2,687,835	14,095,329
Bladder Damage	237	15,415,274	2,338,112	10,075,891
Fatality	195	13,864,260	1,847,099	8,461,270
Cancer	159	10,110,708	1,471,559	7,551,931
Removal Of Testicle	124	3,332,741	470,508	3,237,116
Renal Damage/ Failure	90	9,105,773	1,347,399	5,317,907
Advanced Stage Cancer	90	5,598,159	642,085	3,952,221
Loss Of Kidney	70	5,059,857	722,482	4,177,023
Psychiatric/Psychological Dmge	70	1,715,115	445,580	1,629,564
Incontinence	70	3,527,694	845,131	3,245,145
Bowel Damage/ Dysfunction	70	9,216,630	1,308,033	5,250,816
Other Infection	58	3,198,611	475,265	2,169,655
Perforation	34	5,838,615	593,612	2,585,634
Loss Of Sexual Function	33	1,061,107	217,189	1,453,249
Fracture	32	681,886	106,058	545,006
Pressure Sores	31	1,609,659	256,477	1,254,703
Nerve Damage	28	3,570,310	614,196	2,111,281
Other	28	2,859,754	230,299	1,128,225
Infertility	22	1,004,534	232,081	818,959
Tissue Damage	19	1,012,499	160,928	794,665
Thrombosis/Embolism	18	576,433	80,343	532,490
Infection (bacterial)	18	347,936	30,998	289,850
Impotence	17	954,593	141,276	582,508
Burn(s)	17	156,779	65,735	139,324
Scarring	16	214,266	32,748	252,193
Multiple Injuries	15	666,139	131,766	481,982
Compartment Syndrome	12	3,885,962	523,813	2,031,065
Sepsis	11	4,164,300	110,857	417,400
Anaphylact Shock/Allergic Shock/allergy	10	69,487	19,848	126,350
Poor Outcome - Fractures Etc.	10	359,714	56,177	224,075
Fistula	9	669,618	288,474	855,105
Malignant Tumour	9	1,380,716	141,189	709,310
Cosmetic Disfigurement	8	93,697	175,994	359,050
Reduced Life Expectancy	8	128,010	38,431	180,900
Stroke	8	2,363,541	208,377	570,505
Amputation - Lower	7	2,250,698	316,339	889,100
Infectious Diseases	7	241,052	81,528	496,090
Failed Sterilization	7	163,063	22,935	158,700
Bruising/ Extravasation	7	35,825	36,124	162,850
Brain Damage	7	2,060,187	208,374	578,450
Respiratory Disorder/ Failure	5	169,500	13,695	128,010
Hospital Acquired Infection	5	119,250	76,204	240,000
Cystic Growth	5	101,500	26,652	177,750
Liver Damage	5	114,999	31,604	128,320
Paraplegia	#	#	#	#
Arterial Damage	#	#	#	#
Wrongful Birth	#	#	#	#
Hernia	#	#	#	#
Not Specified	#	#	#	#
Peritonitis	#	#	#	#

Table 4: Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) between financial years '2006/07' and '2023/24' with a damages payment, where the Specialty is 'Urology' broken down by primary injury. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

ClosedSettled	Y
Claim_Outcome	Damages Paid
Clinical_NonClinical	Clinical
Specialty1L1ARA	Urology

Primary Injuries	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid
Bile Duct Damage	#	#	#	#
Benign Tumour	#	#	#	#
Rupture	#	#	#	#
Cardiac Arrest	#	#	#	#
Lung Disease	#	#	#	#
Deafness	#	#	#	#
Hemiparesis	#	#	#	#
Joint Damage	#	#	#	#
Tuberculosis	#	#	#	#
Blindness	#	#	#	#
Anal Fissure	#	#	#	#
Multiple Disabilities	#	#	#	#
Limb Deformity	#	#	#	#
Tetraplegia/ Quadraplegia	#	#	#	#
Removal Of Cervix	#	#	#	#
Amputation - Upper	#	#	#	#
Tetraplegia/ Quadriplegia	#	#	#	#
Foot Drop	#	#	#	#
Partial Paralysis	#	#	#	#
Other Visual Problems	#	#	#	#
Viral Infection	#	#	#	#
Anaesthetic	#	#	#	#
Radiation Exposure	#	#	#	#
Vocal Cord Damage	#	#	#	#
Epilepsy	#	#	#	#
Unknown	#	#	#	#
Removal Of Fallopian Tube	#	#	#	#
Spinal Damage	#	#	#	#
Grand Total	2,712	164,878,424	23,357,492	108,720,256