



Resolution

8th Floor,
10 South Colonnade
Canary Wharf
London
E14 4PU

Telephone: 020 7811 2700

FOI_7072
March 2025

The following information was requested on 26 February 2025:

*I have attached previous information which you have provided in FOI request [FOI 6928](#).
Please could you provide further information under the Freedom of Information Act:*

- 1. In the previous response you said, £64,427,473 of compensation had been paid out under the scheme. Of this, the total amount of compensation which has been paid for final settlements.*
- 2. Of the total amount of compensation provided, the total amount of compensation paid for interim payments.*
- 3. Out of the 3247 incidents which have met the scheme criteria, the total number of claimants who had legal representation.*
- 4. Out of the 108 cases which have had financial compensation provided, the total number of cases who had legal representation.*
- 5. The average time it has taken from notification of the incident to the provision of a final settlement.*

Please provide data for the time frame 1 April 2017 to 31 March 2024.

Our Response

The dataset presented in the responses below are from 1 April 2017 to 31 March 2024. Data for the financial year 2024/25 is still subject to audit and is not yet available. This information will be available on request from August 2025.

Please note: We have recently changed the way we report on our FOIs to align better with our published documents. Streamlining our reporting on FOIs with our annual published reports may mean a variation in snapshot dates. This means this data may not align with previous similar requests and it may not be possible for you to compare this information with a previous request. We strongly recommend exercising caution when trying to compare previous similar requests to establish any trend patterns, such as increase or decreases in volumes and values. For further information, please refer to <https://resolution.nhs.uk/resources/understanding-nhs-resolution-data>.

For this request we have used our Supplementary Annual Statistics (SAS) dataset to ensure the averages represent the most up to date information. For further information

about our SAS dataset please see: [Annual statistics \(including Factsheet 5\) - NHS Resolution](#). Therefore, our response to this request may not align with other publications on our website.

Claims notified/received in any given year will often relate to incidents that have occurred many years prior. Due to the nature of clinical negligence claims and the level of investigation needed to bring them to a resolution, claims received and notified in a specific year may take years to settle and close. They are not guaranteed to be settled and closed in the same year. As such, there will be a time gap between incident and claim closure.

1. *In the previous response you said, £64,427,473 of compensation had been paid out under the scheme. Of this, the total amount of compensation which has been paid for final settlements.*

£18,933,301

2. *Of the total amount of compensation provided, the total amount of compensation paid for interim payments.*

£45,494,172

3. *Out of the 3247 incidents which have met the scheme criteria, the total number of claimants who had legal representation.*

571

4. *Out of the 108 cases which have had financial compensation provided, the total number of cases who had legal representation.*

108

5. *The average time it has taken from notification of the incident to the provision of a final settlement.*

3.39yrs

For further information about our Early Notification Scheme please see: [Early Notification Scheme](#).

If you would like to know how data is categorised in our Claims database please see the following link: [Glossary](#)

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Tinku Mitra](#), Deputy Director of Corporate and Information Governance, Data Protection Officer for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

<https://ico.org.uk/>