



Resolution

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April 2025

FOI_7127

The following information was requested on 28 March 2025:

I write under the terms of the Freedom of Information Act to request data on the total cost of settling legal claims relating to assaults of staff employed by the East of England Ambulance Service, Cambridge University Hospitals NHS Foundation Trust, North West Anglian NHS Foundation Trust, and Cambridgeshire and Peterborough NHS Foundation Trust between 2019-24.

As part of the request, I'd like the information broken down into the following:

i) The total number of assaults claims brought by staff against the aforementioned trusts between 2019-24, broken down into trusts, years and a grand total.

ii) The total number of assault claims reported by aforementioned trust staff between 2019-24, broken down into trusts, years and a grand total.

iii) Of these, the total number of assault claims brought by staff against the above trusts that were upheld, unsuccessful or withdrawn between 2019-24, broken down into trusts, years and grand total.

iii) The total cost of settling assault claims brought forward by staff from the above trusts between 2019-24, broken down into trusts, years and a grand total.

Our Response

Thank you for your request for information. We report in complete financial years. We are able to provide the claims data for the financial years 2019/20 – 2023/24. The data for the financial year 2024/25 is currently unavailable. It will be available on request from August 2025.

Please find attached the requested information we are able to provide. We are able to provide the data on the claims and incidents notified to us. We will not hold the details of **all** incidents relating to physical assault. Individual Trusts will hold this.

Please note: We have recently changed the way we report on our FOIs to align better with our published documents. Streamlining our reporting on FOIs with our annual

published reports may mean a variation in snapshot dates. This means this data may not align with previous similar requests and it may not be possible for you to compare this information with a previous request. For further information, please refer to [Understanding NHS Resolution data - NHS Resolution](#)

Please note claims notified/received and open are not guaranteed to be settled in the same year and can take many years to be concluded. Claims notified/received in any given year will often relate to incidents that have occurred many years prior. Due to the nature of clinical negligence claims and the level of investigation needed to bring them to a resolution, claims received and notified in a specific year may take years to settle.

Due to the way in which data is extracted, it is also possible that the same claim may appear more than once in a dataset, across different year groups e.g. where the case has been closed (as unsuccessful), challenged, reopened, and closed again at conclusion. This can mean that large value claims appearing more than once can have a significant impact on the totals for Trusts.

LTPS Scheme – Non-Clinical Claims

NHS Resolution manages a number of risk-pooling schemes (similar to insurance) for the NHS, one of which is the Liability to Third Parties Scheme (LTPS). This covers both employers' liability (**EL**) (i.e. in relation to duties of care owed to employees) and public liability (**PL**) (i.e. in relation to duties of care owed other patients, visitors, and other members of the public). You can find out more about the LTPS scheme here: [Liabilities to Third Parties Scheme - NHS Resolution](#)

Please **find attached** the following tables:

Table 1 shows: – Number of Non-clinical claim (LTPS) Claims and Incidents received between financial years 2019/20 and 2023/24 for East of England Ambulance Service; Cambridge University Hospitals NHS Foundation Trust; North West Anglian NHS Foundation Trust and Cambridgeshire and Peterborough NHS Foundation Trust, where the liability type is 'Employers Liability' and any cause is '**Assault**'. Broken down by Year.

Table 2 shows: - Number of Non-clinical claims (LTPS) Claims and Incidents received between financial years 2019/20 and 2023/24 for East of England Ambulance Service; Cambridge University Hospitals NHS Foundation Trust; North West Anglian NHS Foundation Trust and Cambridgeshire and Peterborough NHS Foundation Trust, where the liability type is 'Employers Liability' and any cause is '**Assault**'. Broken down by Trust.

Where a specified trust is not shown this means there were no claims meeting the above criteria for that Trust.

Table 3 shows: - Number and Cost of Non-clinical claims (LTPS) Claims Closed between financial years 2019/20 and 2023/24 with a damages payment, for East of

England Ambulance Service; Cambridge University Hospitals NHS Foundation Trust; North West Anglian NHS Foundation Trust and Cambridgeshire and Peterborough NHS Foundation Trust, where the liability type is 'Employers Liability' and any cause is '**Assault**'. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure. Broken down by Year.

Table 4 shows: - Number and Cost of Non-Clinical (LTPS) Claims Closed between financial years 2019/20 and 2023/24 with a damages payment, for East of England Ambulance Service; Cambridge University Hospitals NHS Foundation Trust; North West Anglian NHS Foundation Trust and Cambridgeshire and Peterborough NHS Foundation Trust, where the liability type is 'Employers Liability' and any cause is '**Assault**'. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure. Broken down by Trust.

Table 5 shows: - Number and Cost of Non-Clinical (LTPS) Claims Closed between financial years 2019/20 and 2023/24 with **NIL** damages paid, for East of England Ambulance Service; Cambridge University Hospitals NHS Foundation Trust; North West Anglian NHS Foundation Trust and Cambridgeshire and Peterborough NHS Foundation Trust, where the liability type is 'Employers Liability' and any cause contains '**Assault**'. Broken down by Year.

Table 6 shows: - Number and Cost of Non-clinical claims (LTPS) Claims Closed between financial years 2019/20 and 2023/24 with **NIL** damages paid, for East of England Ambulance Service; Cambridge University Hospitals NHS Foundation Trust; North West Anglian NHS Foundation Trust and Cambridgeshire and Peterborough NHS Foundation Trust, where the liability type is 'Employers Liability' and any cause is '**Assault**'. Broken down by Trust.

Where a specified trust is not shown this means there were no claims meeting the above criteria for that Trust.

Please note: these tables should not be interpreted as a league table. Larger member organisations and those which provide more complex treatments may receive more claims than smaller organisations or those providing low risk care. Inevitably, different institutions face different levels of risk because of the variations in the nature and complexity of the procedures they perform. It also worth noting that there may be Trusts with fewer than 5 claims but higher damages payments. Due to Data Protection grounds, we are unable to provide you with the details of these claims.

Low Numbers -

We have suppressed low figures as we believe that disclosure of information with this level of granularity is exempt under Section 40(2) by virtue of section 40(3A) (a) of the FOI Act, where disclosure to a member of the public would contravene one or more of

the data protection principles. The data protection principles are set out in Article 5 of the General Data Protection Regulation. We take the view that it would not be fair or lawful (given the sensitive and confidential nature of the information held) to disclose such information, and any disclosure would therefore contravene the first data protection principle.

In some instances, the low numbers of claims (fewer than 5) in each category, the likelihood exists that individuals who are the subject of this information may be identified either from this information alone, or in combination with other available information. In addition to this, as this information is considered to be sensitive personal data (the data subjects' medical condition); NHS Resolution believes it has a greater responsibility to protect those individuals' identities, as disclosure could potentially cause damage and/or distress to those involved. Where we are in the territory of such small numbers in the attached, we have used a '#' symbol in the relevant field. You should still be able to see aggregate/total details for higher level fields containing this data.

Please also visit our [Learning from workplace violence claims within the NHS: A thematic review - NHS Resolution](#) produced by NHS Resolution in collaboration with the Social Partnership Forum and NHS England.

Further to our obligations to provide advice and assistance, you may find it helpful to review the work of the [Getting It Right First Time team](#) with whom NHS Resolution has been working with to undertake in-depth analysis of our claims data. They have produced a number of [reports](#) from analysing our claims data, which has been shared following approval of the confidentiality advisory group to the use of confidential patient information for this purpose.

If you would like to know how data is categorised in our Claims database please see the following link: [Glossary](#)

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Joanne Appleby](#), Deputy Data Protection Officer for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane

Wilmslow

Cheshire

SK9 5AF

<https://ico.org.uk/>

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NB: Number of claims fewer than 5 (and any associated values, within the same row) are masked with a "#" (in accordance with Data Protection guidelines). Accordingly, some total values may also be approximated to prevent masked values to be deduced through reverse calculation.

Table 1: Number of LTPS Claims and Incidents received between financial years 2019/20 and 2023/24 for East of England Ambulance Service; Cambridge University Hospitals NHS Foundation Trust; North West Anglian NHS Foundation Trust and Cambridgeshire and Peterborough NHS Foundation Trust, where the liability type is 'Employers Liability' and any cause is 'Assault'. Broken down by Year.

Table 2: Number of LTPS Claims and Incidents received between financial years 2019/20 and 2023/24 for East of England Ambulance Service; Cambridge University Hospitals NHS Foundation Trust; North West Anglian NHS Foundation Trust and Cambridgeshire and Peterborough NHS Foundation Trust, where the liability type is 'Employers Liability' and any cause is 'Assault'. Broken down by Trust.

Table 3: Number and Cost of LTPS Claims Closed between financial years 2019/20 and 2023/24 with a damages payment, for East of England Ambulance Service; Cambridge University Hospitals NHS Foundation Trust; North West Anglian NHS Foundation Trust and Cambridgeshire and Peterborough NHS Foundation Trust, where the liability type is 'Employers Liability' and any cause is 'Assault'. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure. Broken down by Year.

Table 4: Number and Cost of LTPS Claims Closed between financial years 2019/20 and 2023/24 with a damages payment, for East of England Ambulance Service; Cambridge University Hospitals NHS Foundation Trust; North West Anglian NHS Foundation Trust and Cambridgeshire and Peterborough NHS Foundation Trust, where the liability type is 'Employers Liability' and any cause is 'Assault'. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure. Broken down by Trust.

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Table 5: Number and Cost of LTPS Claims Closed between financial years 2019/20 and 2023/24 with NIL damages paid, for East of England Ambulance Service; Cambridge University Hospitals NHS Foundation Trust; North West Anglian NHS Foundation Trust and Cambridgeshire and Peterborough NHS Foundation Trust, where the liability type is 'Employers Liability' and any cause is 'Assault'. Broken down by Year.

Table 6: Number and Cost of LTPS Claims Closed between financial years 2019/20 and 2023/24 with NIL damages paid, for East of England Ambulance Service; Cambridge University Hospitals NHS Foundation Trust; North West Anglian NHS Foundation Trust and Cambridgeshire and Peterborough NHS Foundation Trust, where the liability type is 'Employers Liability' and any cause is 'Assault'. Broken down by Trust.

Table 1: Number of LTPS Claims and Incidents received between financial years 2019/20 and 2023/24 for East of England Ambulance Service; Cambridge University Hospitals NHS Foundation Trust; North West Anglian NHS Foundation Trust and Cambridgeshire and Peterborough NHS Foundation Trust, where the liability type is 'Employers Liability' and any cause is 'Assault'. Broken down by Year.

Notified scheme	Y LTPS
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Year of Notification	No. of Claims
2019/20	8
2020/21	#
2021/22	#
2022/23	6
2023/24	6

Table 2: Number of LTPS Claims and Incidents received between financial years 2019/20 and 2023/24 for East of England Ambulance Service; Cambridge University Hospitals NHS Foundation Trust; North West Anglian NHS Foundation Trust and Cambridgeshire and Peterborough NHS Foundation Trust, where the liability type is 'Employers Liability' and any cause is 'Assault'. Broken down by Trust.

Notified	Y
scheme	LTPS

Trust Name	No. of Claims
Cambridgeshire and Peterborough NHS Foundation Trust	10
North West Anglia NHS Foundation Trust	9
East of England Ambulance NHS Trust	7
Cambridge University Hospitals NHS Foundation Trust	#

Table 3: Number and Cost of LTPS Claims Closed between financial years 2019/20 and 2023/24 with a damages payment, for East of England Ambulance Service; Cambridge University Hospitals NHS Foundation Trust; North West Anglian NHS Foundation Trust and Cambridgeshire and Peterborough NHS Foundation Trust, where the liability type is 'Employers Liability' and any cause is 'Assault'. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure. Broken down by Year.

ClosedSettled	Y
scheme	LTPS
Claim_Outcome	Damages Paid

Year of Closure	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid	Total Paid
2019/20	#	#	#	#	#
2020/21	#	#	#	#	#
2022/23	#	#	#	#	#
2023/24	#	#	#	#	#
Grand Total	12	700,227	175,182	464,811	1,340,220

Table 4: Number and Cost of LTPS Claims Closed between financial years 2019/20 and 2023/24 with a damages payment, for East of England Ambulance Service; Cambridge University Hospitals NHS Foundation Trust; North West Anglian NHS Foundation Trust and Cambridgeshire and Peterborough NHS Foundation Trust, where the liability type is 'Employers Liability' and any cause is 'Assault'. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure. Broken down by Trust.

ClosedSettled	Y
scheme	LTPS
Claim_Outcome	Damages Paid

Trust Name	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid	Total Paid
North West Anglia NHS Foundation Trust	6	341,325	70,774	208,502	620,601
Cambridge University Hospitals NHS Foundation Trust	#	#	#	#	#
Cambridgeshire and Peterborough NHS Foundation Trust	#	#	#	#	#
Grand Total	12	700,227	175,182	464,811	1,340,220

Table 5: Number and Cost of LTPS Claims Closed between financial years 2019/20 and 2023/24 with NIL damages paid, for East of England Ambulance Service; Cambridge University Hospitals NHS Foundation Trust; North West Anglian NHS Foundation Trust and Cambridgeshire and Peterborough NHS Foundation Trust, where the liability type is 'Employers Liability' and any cause is 'Assault'. Broken down by Year.

ClosedSettled scheme Claim_Outcome	Y LTPS Nil Damages
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Year of Closure	No. of Claims	NHS Legal Costs Paid	Claimant Legal Costs Paid	Total Paid
2019/20	5	9,861	0	9,861
2020/21	#	#	#	#
2021/22	#	#	#	#
2022/23	7	0	#	#
2023/24	#	#	#	#
Grand Total	21	10,361	#	11,166

Table 6: Number and Cost of LTPS Claims Closed between financial years 2019/20 and 2023/24 with NIL damages paid, for East of England Ambulance Service; Cambridge University Hospitals NHS Foundation Trust; North West Anglian NHS Foundation Trust and Cambridgeshire and Peterborough NHS Foundation Trust, where the liability type is 'Employers Liability' and any cause is 'Assault'. Broken down by Trust.

ClosedSettled scheme	Y
Claim_Outcome	LTPS Nil Damages

Trust Name	No. of Claims	NHS Legal Costs Paid	Claimant Legal Costs Paid	Total Paid
Cambridgeshire and Peterborough NHS Foundation Trust	11	#	#	#
East of England Ambulance NHS Trust	7	9,861	0	9,861
North West Anglia NHS Foundation Trust	#	#	#	#