



Resolution

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Telephone: 020 7811 2700

April 2025
FOI_7145

The following information was requested on 5 April 2025:

In ... a qualified pharmacistapplied to open a dispensing chemist in the village of Monkton, South Ayrshire.KA9 2QJ Over the last 8 years a company called Burns Pharmacy also known as Toll pharmacy located in Ayr Road Prestwick has taken task at the opening of this community asset. As a result, there has been 3 legal challenges that have went to the Court of Session instigated by The Toll Pharmacy. The last one last month was dismissed by the judge.

I am trying to establish how much money the NHS has had to spend on defending these actions by the Toll Pharmacy that could have been used to a better use. The Toll Pharmacy already has a massive slice of money from the NHS for services that it provides.

My request is simple.

I wish to know how much the NHS has spent in defending these actions.

Our Response

NHS Resolution does not hold this information. This enquiry relates to Scotland, which has devolved functions. You will need to contact the Scottish Government directly:

[Healthcare in Scotland | Scotland.org](#)

Scottish Government
St Andrew's House
Regent Road
Edinburgh
EH1 3DG

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Joanne Appleby](#), Deputy Data Protection Officer for NHS Resolution, within 28 days of your receipt of this reply.

Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

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