



Resolution

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Telephone: 020 7811 2700

May 2025

FOI_7189

The following information was requested on 23 April 2025:

Under the Freedom of Information Act 2000, please provide the following information about your procurement of any

- i. external Data Protection Officer (DPO),*
- ii. Data protection GDPR compliance services for the period FY2022-23 to FY2024-25:*

1. Current DPO arrangements

1.1 Is the organisation's DPO and other staff that work on data protection compliance:

- a) An internal employee*
- b) A DPO provided by an external service provider*
- c) Hybrid (internal staff with external service provider support)*

1.2 Where services are provided by external providers, please share the following information:

- a) The Company name(s)*
- b) Annual spend by your organisation (FY2022/2023 through to FY2024/2025)*
- c) The highest day rate paid*
- d) Contract dates (start/end/renewal terms)*
- e) A brief description of the project or services provided (for instance, project title or internal reference)*
- f) Services covered (e.g., audits, breach management, SAR management, delivery of DPIAs)*
 - Please indicate what deliverables were produced*
 - Procurement method (e.g., open competition, framework agreement, direct award) and name of the procurement framework, if applicable.*

2. Consultancy Spend

2.1 What is the organisation's, total annual expenditure on data protection/GDPR consultancy services?

2.2 For SoW/projects which have a spend of more than £5k), please share the following information:

- Supplier company name*
- The scope of the Project (e.g., "ICO investigation support", DPIA support, Internal Audit recommendation support)*
- Spend*
- Procurement method*

3. Data Protection Compliance staffing

3.1 The Number of in-house data protection staff in the organisation? (FTE)

3.2 Are there any vacant roles? (Yes/No)

3.3 Where there any ICO investigations, audits, or enforcement actions for the period from FY2022/2023 to FY 2024/2025?

4. Future Plans

4.1 Is your organisation planning to put out to tender for any DPO/GDPR services in the current financial year?

4.2 If yes please provide the following:

- Expected timeline
- Budget range
- Key service requirements
- Procurement method

Our Response

1. NHS Resolution's Data Protection Officer (DPO) is an internal employee.
2. NHS Resolution did not have consultancy expenditure on Data Protection.
- 3.1 We do have some roles that have Data Protection elements in their JD; however, all of our staff are expected to ensure compliance with GDPR requirements.
The following roles have dedicated Data Protection elements in their role:

Data Protection Officer
Deputy Data Protection Officer
Senior Information Governance and Security Manager
Information Risk and ISO Compliance Lead
Head of Technology and Facilities – Information Security Officer
- 3.2 There are currently no vacant roles.
- 3.3 None.
4. No, we do not plan to tender for any DPO/GDPR services in the current financial year.

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Joanne Appleby](#), Deputy Data Protection Officer for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House

Water Lane
Wilmslow
Cheshire
SK9 5AF

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