



Resolution

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May 2025
FOI_7200

The following information was requested on 4 May 2025:

I am writing to request information under the Freedom of Information Act 2000 regarding clinical negligence claims and transformative learning in mental health and psychiatry services, with a focus on delivering fair resolution and sharing learning to improve safety across the NHS.
Background and Context:

Recent research (Medical Negligence Assist UK, 2024) has revealed that at least £121 million has been paid out nationally over five years in relation to poor care in mental health and psychiatry services. This includes £51 million for claims related to death, £28 million for failures or delays in treatment, and £18 million for self-harm-related claims.

<https://qbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.medicalnegligenceassist.co.uk%2Fmental-health-negligence-claims%2Four-research-into-mental-health-negligence-claims%23%3A~%3Atext%3DResults%2Cdeal%2520with%2520clinical%2520negligence%2520claims&data=05%7C02%7Cnhsr.foi%40nhs.net%7Ceb3c5dcc08544f18a0e108dd8b2999c7%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638819732977597058%7CUnknown%7CTWfPbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUslYiOilwLjAuMDAwMCIsIiAiOiJXaW4zMjIsIklFOljoitTWfPbClslldUljoyfQ%3D%3D%7C0%7C%7C%7C&sdata=AIWi%2Fk3k%2B1kgWT5UeV%2F54aTh%2FIMDnOwoAGM1SE9IkJA%3D&reserved=0>

In light of these findings and NHS Resolution's stated commitment to supporting the NHS in understanding claims risk profiles and sharing learning, I am seeking the following information:

1. Claims and Incidents Data

Please provide, in a tabular or otherwise easily readable format, the total number of clinical negligence claims and incidents involving mental health or psychiatry lodged against NHS Trusts in England from January 2013 to April 2025.

2. Per-Trust Breakdown

For the same period, please provide a breakdown by NHS Trust, showing:

- The number of claims and incidents per Trust*
- The total amount of damages paid out by each Trust in relation to mental health or psychiatry claims*

3. Causes and Injuries

Please provide a breakdown of:

- The leading causes of mental health and psychiatry negligence claims (e.g., failure to protect from self-harm, delays in treatment, inadequate risk assessment, etc.)*
- The leading types of injuries or harm alleged in these claims*

4. Trends and Thematic Analysis

Has NHS Resolution OR its predecessor organisations ever commissioned or produced any trends and thematic analysis reports regarding mental health and psychiatry negligence claims for the period in question?

- If so, please provide access to, or copies of, these reports.*

5. Review of MOU Effectiveness with CQC

Has NHS Resolution ever commissioned or conducted a review regarding the effectiveness of the Memorandum of Understanding (MOU) between NHS Resolution and the Care Quality Commission (CQC) for the period in question?

- If so, please provide a copy of any such review, particularly regarding trends analysis and data insights shared between the two organisations on medico-legal issues.*

Our Response

Please note we only hold the claims data for the NHS in England and not the rest of the UK. Please find attached the requested information we are able to provide.

We report in complete financial years (1 April – 31 March). The data for the financial year 2024/25 is currently unavailable and will be available on request from August 2025. We have provided the information for the financial years 2012/13 – 2023/24 in relation to the specialty: **Psychiatry/ Mental Health' or 'Community Mental Health Services'**.

NB: We have recently changed the way we report on our FOIs to align better with our published documents. Streamlining our reporting on FOIs with our annual published reports may mean a variation in snapshot dates. This means this data may not align with previous similar requests and it may not be possible for you to compare this information with a previous request. For further information, please refer to <https://resolution.nhs.uk/resources/understanding-nhs-resolution-data>.

Please note: Cover under the Clinical Negligence Scheme for Trusts (CNST) has also been available to independent sector providers (ISPs) of NHS care since 1st April 2013, but data relating to these ISPs has not been included in our response, as the request was for a breakdown by Trust.

It is worth noting that the article referred to in your request appears to have been drawn its data from our response to: [FOI 6692 Psychiatry Mental-Health -Community-Mental-Services.pdf](#). Our response to FOI_6692 does include ISPs, however, there were very few claims that related to ISPs.

Claims notified/received in any given year will often relate to incidents that have occurred many years prior. Due to the nature of clinical negligence claims and the level of investigation needed to bring them to a resolution, claims received and notified in a specific year may take years to settle and close. **They are not guaranteed to be settled and closed in the same year.** As such, there will be a time gap between incident and claim closure.

Due to the way in which data is extracted, it is also possible that the same claim may appear more than once in a dataset, across different year groups e.g. where the case has been closed (as nil damages payment), challenged, reopened and closed again at conclusion.

The data shows variation in numbers of cases received, closed per year and costs attributed to those claims. This is a reflection of the nature of individual claims received and resolved by NHS Resolution, which can vary significantly. As such, these fluctuations cannot be interpreted as trends.

The data provided covers our clinical negligence scheme. For more information about our clinical negligence scheme please visit our website here: [Clinical schemes - NHS Resolution](#).

In response to Q1-Q3 of your request please find attached the following tables:

Table 1 shows: - Number of Clinical Claims and Incidents received between financial years '2012/13' and '2023/24' where the Specialty is '**Psychiatry / Mental Health**' or '**Community Mental Health Services**'.

Table 2 shows: - Number of Clinical Claims and Incidents received between financial years '2012/13' and '2023/24' where the Specialty is '**Psychiatry / Mental Health**' or '**Community Mental Health Services**' Broken down by [NHS Organisation](#).

Please note Claims recorded against the Department of Health and Social Care (showing as Department of Health) include liabilities arising from defunct NHS organisations, which transferred to the Secretary of State for Health and Social Care when those organisations were abolished. These also include NHS clinical negligence claims made against current and former GP members of medical defence organisations (currently MDDUS and MPS only) in respect of liabilities incurred before 1 April 2019. These are managed under ELSGP. Please see our website for details ([Existing Liabilities Scheme for General Practice - NHS Resolution](#)).

Table 3 shows: - Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) between financial years '2012/13' and '2023/24' with a damages payment, where the Specialty is '**Psychiatry / Mental Health**' or '**Community Mental Health Services**'. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

Table 4 shows: - Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) between financial years '2012/13' and '2023/24' with a damages payment, where the Specialty is '**Psychiatry / Mental Health**' or '**Community Mental Health Services**'. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement. Broken down by [NHS Organisation](#).

Table 5 shows: - Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) between financial years '2012/13' and '2023/24' with a

damages payment, where the Specialty is '**Psychiatry / Mental Health**' or '**Community Mental Health Services**'. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement. Broken down by Primary Injury.

Table 6 shows: - Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) between financial years '2012/13' and '2023/24' with a damages payment, where the Specialty is '**Psychiatry / Mental Health**' or '**Community Mental Health Services**'. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement. Broken down by Primary Cause.

Please note: the tables broken down by Trusts should not be interpreted as a league table. Larger member organisations and those which provide more complex treatments may receive more claims than smaller organisations or those providing low risk care. Inevitably, different institutions face different levels of risk because of the variations in the nature and complexity of the procedures they perform.

PPOs

The information disclosed includes damages and costs paid up to the end of the settlement year (in Periodical payment order (PPO) cases) and up to the end of the closure year in non-PPO cases.

PPOs are an agreement between the parties, to pay an initial lump sum and regular future payments (PPO damages) related to the injured party's ongoing needs, usually care for life i.e., a percentage of the full value of the claim is paid at the point of settlement (lump sum damages) with the balance paid at regular intervals over subsequent years. The information disclosed includes lump sum damages, costs and any PPO damages paid up to the end of the year of settlement. It does not include PPO damages, which have been committed to but due to be paid after the settlement year.

Low Numbers

Please note we have suppressed low figures as we believe that disclosure of information with this level of granularity is exempt under Section 40(2) by virtue of section 40(3A) (a) of the Freedom of Information Act, where disclosure to a member of the public would contravene one or more of the data protection principles. The data protection principles are set out in Article 5 of the General Data Protection Regulation.

In some instances, the low numbers of claims (fewer than 5) in each category, the likelihood exists that individuals who are the subject of this information may be identified either from this information alone, or in combination with other available information. In addition to this, as this information is considered to be sensitive personal data (the data

subjects' medical condition); NHS Resolution believes it has a greater responsibility to protect those individuals' identities, as disclosure could potentially cause damage and/or distress to those involved. Where we are in the territory of such small numbers in the attached, we have used a '#' symbol in the relevant field. You should still be able to see aggregate/total details for higher-level fields containing this data.

In response to Q4 – *Trends and Thematic Analysis*

There are 2 reports that we are able to share that are relevant to your request. They are:

<https://resolution.nhs.uk/resources/learning-from-suicide-related-claims/>

<https://resolution.nhs.uk/resources/learning-from-workplace-violence-claims-within-the-nhs-a-thematic-review/>

In response to Q5 – *Review of MOU Effectiveness with CQC*

We hold an existing MoU with the CQC. Please see: [NHS Resolution and Care Quality Commission sign new Memorandum of Understanding - NHS Resolution](#). However, we do not hold a review of MOU Effectiveness with CQC.

Further to our obligations to provide advice and assistance, you may find it helpful to review the work of the [Getting It Right First Time team](#) with whom NHS Resolution has been working with to undertake in-depth analysis of our claims data. They have produced a number of [reports](#) from analysing our claims data which has been shared following approval of the confidentiality advisory group to the use of confidential patient information for this purpose.

If you would like to know how data is categorised in our Claims database please see the following link: [Glossary](#)

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Joanne Appleby](#), Deputy Data Protection Officer for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House

Water Lane
Wilmslow
Cheshire
SK9 5AF

<https://ico.org.uk/>

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NB: Number of claims fewer than 5 (and any associated values, within the same row) are masked with a "#" (in accordance with Data Protection guidelines). Accordingly, some total values may also be approximated to prevent masked values to be deduced through reverse calculation.

Table 1: Number of Clinical Claims and Incidents received between financial years '2012/13' and '2023/24' where the Specialty is 'Psychiatry / Mental Health' or 'Comm Mental Servs'.

Table 2: Number of Clinical Claims and Incidents received between financial years '2012/13' and '2023/24' where the Specialty is 'Psychiatry / Mental Health' or 'Comm Mental Servs'. Broken down by NHS Organisation.

Table 3: Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) between financial years '2012/13' and '2023/24' with a damages payment, where the Specialty is 'Psychiatry / Mental Health' or 'Comm Mental Servs'. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

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Table 5: Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) between financial years '2012/13' and '2023/24' with a damages payment, where the Specialty is 'Psychiatry / Mental Health' or 'Comm Mental Servs'. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement. Broken down by Primary Injury.

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Table 6: Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) between financial years '2012/13' and '2023/24' with a damages payment, where the Specialty is 'Psychiatry / Mental Health' or 'Comm Mental Servs'. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement. Broken down by Primary Cause.

Please note: the tables broken down by Trusts should not be interpreted as a league table. Larger member organisations and those which provide more complex treatments may receive more claims than smaller organisations or those providing low risk care. Inevitably, different institutions face different levels of risk because of the variations in the nature and complexity of the procedures they perform. In some circumstances, volumes of reported cases may be impacted by multiple claims notified in relation to one cause of action.

Table 1: Number of Clinical Claims and Incidents received between financial years '2012/13' and '2023/24' where the Specialty is 'Psychiatry / Mental Health' or 'Comm Mental Servs'.

Notified Clinical_NonClinical	Y Clinical
Year of Notification	No. of Claims
2012/13	290
2013/14	313
2014/15	274
2015/16	281
2016/17	320
2017/18	324
2018/19	354
2019/20	439
2020/21	351
2021/22	391
2022/23	435
2023/24	456
Grand Total	4,228

Please note: the tables broken down by Trusts should not be interpreted as a league table. Larger member organisations and those which provide more complex treatments may receive more claims than smaller organisations or those providing low risk care. Inevitably, different institutions face different levels of risk because of the variations in the nature and complexity of the procedures they perform. In some circumstances, volumes of reported cases may be impacted by multiple claims notified in relation to one cause of action.

Table 2: Number of Clinical Claims and Incidents received between financial years '2012/13' and '2023/24' where the Specialty is 'Psychiatry / Mental Health' or 'Comm Mental Servs'. Broken down by NHS Organisation.

Notified Clinical_NonClinical	Y Clinical
NHS Organisation	No. of Claims
Department of Health	236
Mersey Care NHS Foundation Trust	196
Essex Partnership University NHS Foundation Trust	177
Tees, Esk and Wear Valleys NHS Foundation Trust	175
Kent and Medway NHS and Social Care Partnership Trust	133
Lancashire and South Cumbria NHS Foundation Trust	127
Norfolk and Suffolk NHS Foundation Trust	126
Nottinghamshire Healthcare NHS Foundation Trust	117
Cumbria, Northumberland, Tyne and Wear NHS Foundation Trust	114
Greater Manchester Mental Health NHS Foundation Trust	114
East London NHS Foundation Trust	105
Sussex Partnership NHS Foundation Trust	94
Surrey & Borders Partnership NHS Foundation Trust	94
Birmingham & Solihull Mental Health NHS Foundation Trust	94
Central and North West London NHS Foundation Trust	89
Oxleas NHS Foundation Trust	86
South London & Maudsley NHS Foundation Trust	86
Lincolnshire Partnership NHS Foundation Trust	82
North East London NHS Foundation Trust	81
Barnet, Enfield and Haringey Mental Health NHS Trust	80
Southern Health NHS Foundation Trust	80
Leicestershire Partnership NHS Trust	79
West London NHS Trust	76
Hertfordshire Partnership NHS Foundation Trust	72
Oxford Health NHS Foundation Trust	71
Avon & Wiltshire Mental Health Partnership NHS Trust	70
Pennine Care NHS Foundation Trust	70
Humber Teaching NHS Foundation Trust	64
Midlands Partnership NHS FoundationTrust	60
South West London and St George's Mental Health NHS Trust	58
Derbyshire Healthcare NHS Foundation Trust	58
Cambridgeshire and Peterborough NHS Foundation Trust	54
Devon Partnership NHS Trust	51
South West Yorkshire Partnership NHS Foundation Trust	50
Cheshire & Wirral Partnership NHS Foundation Trust	50
Cornwall Partnership NHS Foundation Trust	47
Sheffield Health & Social Care NHS Foundation Trust	45
Coventry and Warwickshire Partnership NHS Trust	43
Leeds & York Partnerships NHS Foundation Trust	43
Rotherham Doncaster and South Humber NHS Foundation Trust	42
Camden and Islington NHS Foundation Trust	39
Bradford District Care Trust	37
Northamptonshire Healthcare NHS Foundation Trust	34
Dorset HealthCare NHS Foundation Trust	32
North Cumbria Integrated Care NHS Foundation Trust	32
NHS England	31
Gloucestershire Health and Care NHS Foundation Trust	27
Herefordshire and Worcestershire Health and Care NHS Trust	27
Somerset NHS Foundation Trust	26
Black Country Healthcare NHS Foundation Trust	26
Berkshire Healthcare NHS Foundation Trust	24
North Staffordshire Combined Healthcare NHS Trust	23
Isle of Wight NHS Trust	19
Tavistock and Portman NHS Foundation Trust (The)	13
Dudley Integrated Health and Care NHS Trust	13
Solent NHS Trust	11
Manchester University NHS Foundation Trust	10
Whittington Health NHS Trust	8
Northern Care Alliance NHS Foundation Trust	7

Please note: the tables broken down by Trusts should not be interpreted as a league table. Larger member organisations and those which provide more complex treatments may receive more claims than smaller organisations or those providing low risk care. Inevitably, different institutions face different levels of risk because of the variations in the nature and complexity of the procedures they perform. In some circumstances, volumes of reported cases may be impacted by multiple claims notified in relation to one cause of action.

Table 2: Number of Clinical Claims and Incidents received between financial years '2012/13' and '2023/24' where the Specialty is 'Psychiatry / Mental Health' or 'Comm Mental Servs'. Broken down by NHS Organisation.

Notified	Y
Clinical_NonClinical	Clinical
NHS Organisation	
No. of Claims	
University Hospitals Birmingham NHS Foundation Trust	6
Barts Health NHS Trust	5
East Lancashire Hospitals NHS Trust	5
Sheffield Children's NHS Foundation Trust	5
University Hospitals of Leicester NHS Trust	5
London Ambulance Service NHS Trust	5
Frimley Health NHS Foundation Trust	#
Imperial College Healthcare NHS Trust	#
Cambridge University Hospitals NHS Foundation Trust	#
Lewisham & Greenwich NHS Trust	#
Epsom and St Helier University Hospitals NHS Trust	#
Bridgewater Community Healthcare NHS Trust	#
Sheffield Teaching Hospitals NHS Foundation Trust	#
East Kent Hospitals University NHS Foundation Trust	#
The Leeds Teaching Hospitals NHS Trust	#
Northumbria Healthcare NHS Foundation Trust	#
Harrogate & District NHS Foundation Trust	#
Leeds Community Healthcare	#
King's College Hospital NHS Foundation Trust	#
University Hospitals Sussex NHS Foundation Trust	#
Bedfordshire Hospitals NHS Foundation Trust	#
Mid Yorkshire Teaching NHS Trust	#
North Bristol NHS Trust	#
Gateshead Health NHS Foundation Trust	#
Ashford & St Peter's Hospitals NHS Foundation Trust	#
Kettering General Hospital NHS Foundation Trust	#
Torbay & South Devon NHS Foundation Trust	#
Buckinghamshire Healthcare NHS Trust	#
University Hospitals of Derby and Burton NHS Foundation Trust	#
Sussex Integrated Care Board	#
Kingston Hospital NHS Foundation Trust	#
County Durham and Darlington NHS Foundation Trust	#
Homerton Healthcare NHS Foundation Trust	#
Milton Keynes Hospital NHS Foundation Trust	#
Blackpool Teaching Hospitals NHS Foundation Trust	#
Shropshire Community Health NHS Trust	#
London North West University Healthcare NHS Trust	#
Barnsley Hospital NHS Foundation Trust	#
Mersey and West Lancashire Hospitals NHS Trust	#
Doncaster and Bassetlaw Teaching Hospitals NHS Foundation Trust	#
Humber and North Yorkshire Integrated Care Board	#
Lancashire Teaching Hospitals NHS Foundation Trust	#
University Hospitals Dorset NHS Foundation Trust	#
Dorset Integrated Care Board	#
University Hospitals Plymouth NHS Trust	#
North Middlesex University Hospital NHS Trust	#
West Hertfordshire Hospitals NHS Trust	#
Calderdale & Huddersfield NHS Foundation Trust	#
West Suffolk NHS Foundation Trust	#
Northern Lincolnshire & Goole Hospitals NHS Foundation Trust	#
Wrightington, Wigan and Leigh NHS Foundation Trust	#
North West Ambulance NHS Trust	#
Chesterfield Royal Hospital NHS Foundation Trust	#
Hillingdon Hospitals NHS Foundation Trust (The)	#
Liverpool University Hospitals NHS Foundation Trust	#
Medway NHS Foundation Trust	#
Wye Valley NHS Trust	#
Chelsea & Westminster Hospital NHS Foundation Trust	#
Liverpool Women's Hospital NHS Foundation Trust	#

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Notified	Y
Clinical_NonClinical	Clinical
NHS Organisation	No. of Claims
Walton Centre NHS Foundation Trust (The)	#
Portsmouth Hospitals NHS Trust	#
Stockport NHS Foundation Trust	#
Airedale NHS Foundation Trust	#
Dudley Group NHS Foundation Trust (The)	#
Royal Berkshire NHS Foundation Trust	#
North West London Integrated Care Board	#
Royal Free London NHS Foundation Trust	#
Northampton General Hospital NHS Trust	#
Royal Marsden NHS Foundation Trust (The)	#
East and North Hertfordshire NHS Trust	#
Royal Papworth Hospital NHS Foundation Trust	#
Mid and South Essex NHS Foundation Trust	#
Royal Wolverhampton NHS Trust (The)	#
Dartford and Gravesham NHS Trust	#
Sandwell & West Birmingham Hospitals NHS Trust	#
Guy's and St Thomas' NHS Foundation Trust	#
Norfolk and Waveney Integrated Care Board	#
Hampshire Hospitals NHS Foundation Trust	#
Kent and Medway Integrated Care Board	#
Birmingham Women's and Children's NHS Foundation Trust	#
North Central London Integrated Care Board	#
The Rotherham NHS Foundation Trust	#
Sherwood Forest Hospitals NHS Foundation Trust	#
University College London Hospitals NHS Foundation Trust	#
Buckinghamshire, Oxfordshire and Berkshire West Integrated Care Board	#
University Hospitals Bristol & Weston NHS Foundation Trust	#
North East and North Cumbria Integrated Care Board	#
Bolton NHS Foundation Trust	#
Cambridgeshire Community Services NHS Trust	#
University Hospitals of Morecambe Bay NHS Foundation Trust	#
Great Ormond Street Hospital	#
Bradford Teaching Hospitals NHS Foundation Trust	#
South Tees Hospitals NHS Foundation Trust	#
Wandsworth Teaching PCT	#
Great Ormond Street Hospital for Children NHS Foundation Trust	#
Nottingham University Hospitals NHS Trust	#
Great Western Hospitals NHS Foundation Trust	#
Kent Community Health NHS Foundation Trust	#
South Western Ambulance Service NHS Foundation Trust	#
Oxford University Hospitals NHS Foundation Trust	#
Barnet and Chase Farm Hospitals NHS Trust	#
Cambridgeshire and Peterborough Integrated Care Board	#
James Paget University Hospitals NHS Foundation Trust	#
East Suffolk and North Essex NHS Foundation Trust	#
Grand Total	4,228

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Table 3: Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) between financial years '2012/13' and '2023/24' with a damages payment, where the Specialty is 'Psychiatry / Mental Health' or 'Comm Mental Servs'. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

ClosedSettled	Y
Claim_Outcome	Damages Paid

Year of Closure (Settlement Year for PPOs)	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid	Total Paid
2012/13	116	14,408,298	1,463,261	6,348,319	22,219,877
2013/14	116	14,639,508	1,813,572	7,942,749	24,395,828
2014/15	123	11,042,487	1,480,644	7,052,216	19,575,347
2015/16	117	8,707,391	1,225,880	7,460,467	17,393,738
2016/17	162	9,310,676	1,983,096	8,810,609	20,104,381
2017/18	159	16,071,981	2,467,608	12,157,201	30,696,790
2018/19	162	14,769,174	2,289,516	8,928,172	25,986,861
2019/20	168	20,163,347	2,749,194	13,527,511	36,440,053
2020/21	172	27,993,115	3,282,629	12,264,308	43,540,052
2021/22	179	27,432,013	3,449,325	12,012,205	42,893,543
2022/23	153	21,360,659	2,642,428	9,676,508	33,679,595
2023/24	164	23,236,434	2,892,556	11,037,155	37,166,144
Grand Total	1,791	209,135,083	27,739,709	117,217,419	354,092,211

Freedom of Information Request# 7200

Data correct as at: The end of every financial year



Resolution

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ClosedSettled	Y
Claim_Outcome	Damages Paid

NHS Organisation	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid	Total Paid
Mersey Care NHS Foundation Trust	80	5,772,004	921,310	3,925,678	10,618,992
Essex Partnership University NHS Foundation Trust	74	11,909,481	1,237,903	5,534,643	18,682,026
Kent and Medway NHS and Social Care Partnership Trust	64	7,077,084	790,730	3,408,525	11,276,339
Sussex Partnership NHS Foundation Trust	59	6,675,088	865,747	4,559,562	12,100,397
Nottinghamshire Healthcare NHS Foundation Trust	58	3,478,704	457,969	1,769,061	5,705,735
Norfolk and Suffolk NHS Foundation Trust	54	3,699,227	467,940	2,520,617	6,687,784
Tees, Esk and Wear Valleys NHS Foundation Trust	50	4,043,771	535,805	2,271,372	6,850,948
Birmingham & Solihull Mental Health NHS Foundation Trust	49	3,334,281	623,011	2,548,337	6,505,628
South London & Maudsley NHS Foundation Trust	47	4,124,739	782,918	3,150,496	8,058,153
Southern Health NHS Foundation Trust	46	11,559,376	729,511	3,823,284	16,112,172
Greater Manchester Mental Health NHS Foundation Trust	46	2,000,029	575,275	2,498,900	5,074,204
Central and North West London NHS Foundation Trust	44	3,843,233	513,816	3,054,589	7,411,639
Avon & Wiltshire Mental Health Partnership NHS Trust	42	5,139,287	771,452	3,757,470	9,668,209
East London NHS Foundation Trust	42	5,509,323	786,827	3,600,075	9,896,225
Barnet, Enfield and Haringey Mental Health NHS Trust	41	7,075,164	585,887	3,679,672	11,340,723
Lancashire and South Cumbria NHS Foundation Trust	39	4,350,088	390,276	2,256,871	6,997,235
Cumbria, Northumberland, Tyne and Wear NHS Foundation Trust	35	3,564,033	664,486	2,189,156	6,417,675
Hertfordshire Partnership NHS Foundation Trust	35	1,574,035	471,584	1,513,289	3,558,908
Devon Partnership NHS Trust	34	3,213,141	463,655	2,389,563	6,066,359
Pennine Care NHS Foundation Trust	34	5,704,333	1,179,442	4,793,286	11,677,062
Cambridgeshire and Peterborough NHS Foundation Trust	34	6,288,733	532,495	2,167,091	8,988,319
Department of Health	33	5,006,892	484,263	1,273,064	6,764,218
West London NHS Trust	32	9,799,430	960,954	4,699,113	15,459,498
Oxford Health NHS Foundation Trust	30	1,856,850	327,368	1,949,352	4,133,570
Surrey & Borders Partnership NHS Foundation Trust	28	3,727,862	754,194	2,615,888	7,097,944
Sheffield Health & Social Care NHS Foundation Trust	27	2,956,166	498,202	1,798,320	5,252,687
Leicestershire Partnership NHS Trust	27	1,882,701	494,524	1,786,867	4,164,091
Derbyshire Healthcare NHS Foundation Trust	26	2,601,522	286,134	1,014,134	3,901,789
Oxleas NHS Foundation Trust	26	3,041,991	470,803	1,693,259	5,206,053
South West London and St George's Mental Health NHS Trust	26	1,478,732	314,504	1,451,317	3,244,554
Cheshire & Wirral Partnership NHS Foundation Trust	25	3,703,808	487,333	1,686,563	5,877,703
Rotherham Doncaster and South Humber NHS Foundation Trust	25	1,920,105	342,703	1,215,182	3,477,989
Midlands Partnership NHS Foundation Trust	24	2,402,605	414,655	1,580,805	4,398,064
North East London NHS Foundation Trust	23	1,870,629	233,060	1,167,572	3,271,261
Camden and Islington NHS Foundation Trust	23	2,842,704	596,849	2,041,369	5,480,922
South West Yorkshire Partnership NHS Foundation Trust	22	2,184,429	318,714	1,311,793	3,814,937
North Cumbria Integrated Care NHS Foundation Trust	21	1,242,398	258,349	1,606,194	3,106,941
Cornwall Partnership NHS Foundation Trust	20	2,642,265	371,892	1,548,049	4,562,206
Dorset HealthCare NHS Foundation Trust	20	1,247,932	154,717	725,938	2,128,586
Lincolnshire Partnership NHS Foundation Trust	20	3,800,793	339,336	1,267,725	5,407,854
Leeds & York Partnerships NHS Foundation Trust	20	3,774,509	328,346	1,336,831	5,439,685
Coventry and Warwickshire Partnership NHS Trust	18	975,512	270,553	852,638	2,098,702
Northamptonshire Healthcare NHS Foundation Trust	18	2,888,349	296,413	1,529,672	4,714,434
Humber Teaching NHS Foundation Trust	17	1,484,079	347,231	1,200,764	3,032,074
Bradford District Care Trust	17	1,308,258	190,359	1,080,641	2,579,258
Gloucestershire Health and Care NHS Foundation Trust	16	6,821,190	404,471	1,052,190	8,277,851
Somerset NHS Foundation Trust	16	866,005	346,754	829,585	2,042,344
Black Country Healthcare NHS Foundation Trust	15	573,200	131,993	489,070	1,194,262
Herefordshire and Worcestershire Health and Care NHS Trust	14	9,737,063	554,132	1,402,500	11,693,695
Berkshire Healthcare NHS Foundation Trust	13	392,340	92,913	656,650	1,141,903
North Staffordshire Combined Healthcare NHS Trust	11	1,543,149	259,631	651,000	2,453,781
NHS England	9	242,730	109,962	508,750	861,442
Dudley Integrated Health and Care NHS Trust	9	628,450	114,500	598,551	1,341,501
Isle of Wight NHS Trust	5	122,806	37,826	104,350	264,982
University Hospitals Birmingham NHS Foundation Trust	#	#	#	#	#
Solent NHS Trust	#	#	#	#	#
Whittington Health NHS Trust	#	#	#	#	#
The Leeds Teaching Hospitals NHS Trust	#	#	#	#	#
East Lancashire Hospitals NHS Trust	#	#	#	#	#
Manchester University NHS Foundation Trust	#	#	#	#	#
Northern Lincolnshire & Goole Hospitals NHS Foundation Trust	#	#	#	#	#
Sheffield Children's NHS Foundation Trust	#	#	#	#	#
St George's University Hospitals NHS Foundation Trust	#	#	#	#	#
Bedfordshire Hospitals NHS Foundation Trust	#	#	#	#	#

Please note: the tables broken down by Trusts should not be interpreted as a league table. Larger member organisations and those which provide more complex treatments may receive more claims than smaller organisations or those providing low risk care. Inevitably, different institutions face different levels of risk because of the variations in the nature and complexity of the procedures they perform. In some circumstances, volumes of reported cases may be impacted by multiple claims notified in relation to one cause of action.

Table 4: Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) between financial years '2012/13' and '2023/24' with a damages payment, where the Specialty is 'Psychiatry / Mental Health' or 'Comm Mental Servs'. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement. Broken down by NHS Organisation.

ClosedSettled	Y
Claim_Outcome	Damages Paid

NHS Organisation	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid	Total Paid
North Middlesex University Hospital NHS Trust	#	#	#	#	#
East Kent Hospitals University NHS Foundation Trust	#	#	#	#	#
Barts Health NHS Trust	#	#	#	#	#
County Durham and Darlington NHS Foundation Trust	#	#	#	#	#
Chesterfield Royal Hospital NHS Foundation Trust	#	#	#	#	#
South West Strategic Health Authority	#	#	#	#	#
The Rotherham NHS Foundation Trust	#	#	#	#	#
King's College Hospital NHS Foundation Trust	#	#	#	#	#
University Hospitals of Leicester NHS Trust	#	#	#	#	#
Epsom and St Helier University Hospitals NHS Trust	#	#	#	#	#
Sandwell & West Birmingham Hospitals NHS Trust	#	#	#	#	#
Leeds Community Healthcare	#	#	#	#	#
Bolton NHS Foundation Trust	#	#	#	#	#
Cambridge University Hospitals NHS Foundation Trust	#	#	#	#	#
Walton Centre NHS Foundation Trust (The)	#	#	#	#	#
North Bristol NHS Trust	#	#	#	#	#
Liverpool Women's Hospital NHS Foundation Trust	#	#	#	#	#
South Staffordshire PCT	#	#	#	#	#
Birmingham Women's and Children's NHS Foundation Trust	#	#	#	#	#
Sussex Integrated Care Board	#	#	#	#	#
North Tees & Hartlepool NHS Foundation Trust	#	#	#	#	#
Cambridgeshire Community Services NHS Trust	#	#	#	#	#
North Yorkshire and York PCT	#	#	#	#	#
South London Healthcare NHS Trust	#	#	#	#	#
Airedale NHS Foundation Trust	#	#	#	#	#
Milton Keynes PCT	#	#	#	#	#
Northern Care Alliance NHS Foundation Trust	#	#	#	#	#
Stoke on Trent PCT	#	#	#	#	#
Barnsley PCT	#	#	#	#	#
Alder Hey Children's NHS Foundation Trust	#	#	#	#	#
Northumbria Healthcare NHS Foundation Trust	#	#	#	#	#
University Hospital Plymouth	#	#	#	#	#
Nottingham University Hospitals NHS Trust	#	#	#	#	#
University Hospitals Sussex NHS Foundation Trust	#	#	#	#	#
Great Ormond Street Hospital	#	#	#	#	#
West Hertfordshire Hospitals NHS Trust	#	#	#	#	#
Great Ormond Street Hospital for Children NHS Foundation Trust	#	#	#	#	#
South Staffordshire Health Authority (Dissolved 1/4/02)	#	#	#	#	#
Oxford University Hospitals NHS Foundation Trust	#	#	#	#	#
Bridgewater Community Healthcare NHS Trust	#	#	#	#	#
Great Western Hospitals NHS Foundation Trust	#	#	#	#	#
Dartford and Gravesham NHS Trust	#	#	#	#	#
Mersey and West Lancashire Hospitals NHS Trust	#	#	#	#	#
Dudley Group NHS Foundation Trust (The)	#	#	#	#	#
Hampshire Hospitals NHS Foundation Trust	#	#	#	#	#
Kettering General Hospital NHS Foundation Trust	#	#	#	#	#
East and North Hertfordshire NHS Trust	#	#	#	#	#
Chelsea & Westminster Hospital NHS Foundation Trust	#	#	#	#	#
Mid Yorkshire Teaching NHS Trust	#	#	#	#	#
Norfolk and Waveney Integrated Care Board	#	#	#	#	#
Lewisham & Greenwich NHS Trust	#	#	#	#	#
Torbay & South Devon NHS Foundation Trust	#	#	#	#	#
Sheffield Teaching Hospitals NHS Foundation Trust	#	#	#	#	#
University Hospital Southampton NHS Foundation Trust	#	#	#	#	#
Shropshire Community Health NHS Trust	#	#	#	#	#
East Suffolk and North Essex NHS Foundation Trust	#	#	#	#	#
Milton Keynes Hospital NHS Foundation Trust	#	#	#	#	#
Walsall Teaching Primary Care Trust	#	#	#	#	#
Hillingdon PCT	#	#	#	#	#
Wandsworth Teaching PCT	#	#	#	#	#
South Central Ambulance NHS Foundation Trust	#	#	#	#	#
Liverpool University Hospitals NHS Foundation Trust	#	#	#	#	#
Homerton Healthcare NHS Foundation Trust	#	#	#	#	#
London Ambulance Service NHS Trust	#	#	#	#	#

Please note: the tables broken down by Trusts should not be interpreted as a league table. Larger member organisations and those which provide more complex treatments may receive more claims than smaller organisations or those providing low risk care. Inevitably, different institutions face different levels of risk because of the variations in the nature and complexity of the procedures they perform. In some circumstances, volumes of reported cases may be impacted by multiple claims notified in relation to one cause of action.

Table 4: Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) between financial years '2012/13' and '2023/24' with a damages payment, where the Specialty is 'Psychiatry / Mental Health' or 'Comm Mental Servs'. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement. Broken down by NHS Organisation.

ClosedSettled	Y
Claim_Outcome	Damages Paid

NHS Organisation	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid	Total Paid
London North West University Healthcare NHS Trust	#	#	#	#	#
Grand Total	1,791	209,135,083	27,739,709	117,217,419	354,092,211

Please note: the tables broken down by Trusts should not be interpreted as a league table. Larger member organisations and those which provide more complex treatments may receive more claims than smaller organisations or those providing low risk care. Inevitably, different institutions face different levels of risk because of the variations in the nature and complexity of the procedures they perform. In some circumstances, volumes of reported cases may be impacted by multiple claims notified in relation to one cause of action.

Table 5: Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) between financial years '2012/13' and '2023/24' with a damages payment, where the Specialty is 'Psychiatry / Mental Health' or 'Comm Mental Servs'. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement. Broken down by Primary Injury.

ClosedSettled	Y
Claim_Outcome	Damages Paid

Primary Injury	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid	Total Paid
Fatality	947	93,147,565	14,994,875	67,162,951	175,305,391
Psychiatric/Psychological Dmge	319	14,536,533	3,160,123	11,553,850	29,250,506
Fracture	93	4,416,010	688,292	3,288,945	8,393,246
Unnecessary Pain	87	3,286,488	616,099	3,159,259	7,061,846
Multiple Injuries	42	19,298,452	1,920,336	7,681,494	28,900,281
Brain Damage	36	29,192,510	2,421,087	8,584,351	40,197,949
Burn(s)	29	1,786,389	144,643	966,515	2,897,547
Other	26	530,659	132,467	870,094	1,533,220
Scarring	22	569,109	105,748	846,096	1,520,954
Sexual Abuse	21	675,950	96,832	597,958	1,370,740
Bodily Harm/Murder	19	1,007,211	312,658	902,616	2,222,485
Bruising/ Extravasation	14	892,556	139,024	313,593	1,345,174
Amputation - Lower	14	13,502,755	765,671	2,737,418	17,005,844
Spinal Damage	9	6,114,756	404,202	1,366,000	7,884,958
Addiction/Dependency	8	292,060	112,305	578,500	982,865
Renal Damage/ Failure	6	192,451	57,517	269,569	519,537
Cardiac Arrest	6	239,250	76,632	329,500	645,382
Adtnl/unnecessary Operation(s)	5	335,343	54,256	289,350	678,949
Pressure Sores	5	2,014,504	118,768	621,555	2,754,827
Not Specified	5	348,798	90,093	283,935	722,826
Nerve Damage	5	157,460	53,892	129,341	340,693
Malnutrition	#	#	#	#	#
Psychiatric Damage	#	#	#	#	#
Tardive Dyskinesia	#	#	#	#	#
Perforation	#	#	#	#	#
Tissue Damage	#	#	#	#	#
Epilepsy	#	#	#	#	#
Anaphylact Shock/Allergic Shock/allergy	#	#	#	#	#
Cardiovascular Condition	#	#	#	#	#
Amputation - Upper	#	#	#	#	#
Thrombosis/Embolism	#	#	#	#	#
Other Visual Problems	#	#	#	#	#
Paraplegia	#	#	#	#	#
Thyroid Condition	#	#	#	#	#
Tendon Damage	#	#	#	#	#
Wrongful Birth	#	#	#	#	#
Oedema	#	#	#	#	#
Respiratory Disorder/ Failure	#	#	#	#	#
Bowel Damage/ Dysfunction	#	#	#	#	#
Dislocation	#	#	#	#	#
H.I.V.	#	#	#	#	#
Joint Damage	#	#	#	#	#
Anaesthetic	#	#	#	#	#
Blindness	#	#	#	#	#
Burns	#	#	#	#	#
Injuries Involving Paralysis	#	#	#	#	#
Foot Drop	#	#	#	#	#

Freedom of Information Request# 7200

Data correct as at: The end of every financial year

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Table 5: Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) between financial years '2012/13' and '2023/24' with a damages payment, where the Specialty is 'Psychiatry / Mental Health' or 'Comm Mental Servs'. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement. Broken down by Primary Injury.

ClosedSettled	Y
Claim_Outcome	Damages Paid

Primary Injury	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid	Total Paid
Chronic Fatigue Syndrome	#	#	#	#	#
Hospital Acquired Infection	#	#	#	#	#
Reduced Life Expectancy	#	#	#	#	#
Stroke	#	#	#	#	#
Removal Of Fallopian Tube	#	#	#	#	#
Orthopaedic Injuries	#	#	#	#	#
Liver Damage	#	#	#	#	#
Other Infection	#	#	#	#	#
Cosmetic Disfigurement	#	#	#	#	#
Cerebral Palsy	#	#	#	#	#
Dental Damage	#	#	#	#	#
Incontinence	#	#	#	#	#
Arterial Damage	#	#	#	#	#
Grand Total	1,791	209,135,083	27,739,709	117,217,419	354,092,211

Freedom of Information Request# 7200

Data correct as at: The end of every financial year

Please note: the tables broken down by Trusts should not be interpreted as a league table. Larger member organisations and those which provide more complex treatments may receive more claims than smaller organisations or those providing low risk care. Inevitably, different institutions face different levels of risk because of the variations in the nature and complexity of the procedures they perform. In some circumstances, volumes of reported cases may be impacted by multiple claims notified in relation to one cause of action.



Table 6: Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) between financial years '2012/13' and '2023/24' with a damages payment, where the Specialty is 'Psychiatry / Mental Health' or 'Comm Mental Servs'. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement. Broken down by Primary Cause.

ClosedSettled	Y
Claim_Outcome	Damages Paid

Primary Cause	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid	Total Paid
Fail / Delay Treatment	303	47,238,778	5,031,475	21,646,741	73,916,994
Self Harm	234	35,599,280	4,360,138	18,635,983	58,595,401
Fail To Supervise	182	32,298,123	3,255,921	14,803,586	50,357,630
Unexpected Death	148	14,897,429	2,360,409	9,881,688	27,139,526
Inappropriate Treatment	120	12,488,576	1,701,318	7,456,148	21,646,042
Inadequate Nursing Care	112	8,896,985	1,642,770	7,305,830	17,845,584
Medication Errors	94	2,405,729	491,815	3,080,910	5,978,454
Inappropriate Discharge	92	10,115,103	2,087,572	8,028,534	20,231,210
Sexual Abuse	64	2,044,555	369,500	1,818,889	4,232,944
Failure/Delay Diagnosis	61	5,532,418	815,512	2,912,982	9,260,912
Assault, Etc By Hospital Staff	44	1,296,117	267,708	968,292	2,532,117
Lack Of Assistance/Care	42	5,661,121	853,721	3,565,256	10,080,099
Fail/Delay Admitting To Hosp.	39	11,159,475	1,057,070	4,107,399	16,323,944
Injured By Another Patient	37	941,066	325,373	1,189,747	2,456,186
Fail To Follow-Up Arrangements	31	1,248,000	301,153	1,626,410	3,175,563
Other	30	2,656,342	296,644	1,302,204	4,255,190
Wrong Diagnosis	18	1,090,367	212,559	603,024	1,905,950
Application Of Excess Force	16	159,584	77,083	440,288	676,955
Injury To Others By Patient	15	3,883,513	562,378	1,611,268	6,057,159
Fail To Recog. Complication Of	14	1,055,919	158,557	782,194	1,996,670
Fail/Delay Referring To Hosp.	13	1,045,051	222,390	1,004,465	2,271,906
Failure To Perform Tests	12	361,125	141,674	556,457	1,059,255
Err With Agnt/Dose/Route/Selec	8	55,210	61,313	147,000	263,523
EscapeSecurePrm byMHPtsTransfPrisoners	7	765,596	119,697	664,000	1,549,293
InPatientSuicide- NonCollapsible Rails	7	610,399	154,728	704,411	1,469,538
Fail To Warn-Informed Consent	6	405,230	150,175	174,835	730,240
Assault	5	112,907	87,529	195,400	395,836
Inc In Comm By Absc/disch Pat	5	106,500	63,301	244,118	413,919
Not Specified	5	197,853	76,606	480,516	754,974
Fail To Act On Abnorm Test Res	#	#	#	#	#
Fail To Carry Out PO Observs.	#	#	#	#	#
Unlawful Detention - Mntl Hlth	#	#	#	#	#
Premature Ceasure Of Treatment	#	#	#	#	#
Inapprop. Case Selection	#	#	#	#	#
Fail To Infrm Test Rslts	#	#	#	#	#
Foreign Body Left In Situ	#	#	#	#	#
Personal Accident Claims	#	#	#	#	#
MisplacedNaso/OrogastricTubeNotDet	#	#	#	#	#
Probs With Medical Records	#	#	#	#	#
Fire	#	#	#	#	#
Intubation Problems	#	#	#	#	#
Failure To X-Ray	#	#	#	#	#
Breach of HRA	#	#	#	#	#
Incorrect Injection Site	#	#	#	#	#
Delay In Performing Operation	#	#	#	#	#
Inadequate Monitoring Intra-Op	#	#	#	#	#
Grand Total	1,791	209,135,083	27,739,709	117,217,419	354,092,211