



Resolution

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Telephone: 020 7811 2700

June 2025

FOI_7235

The following information was requested on 27 May 2025 and clarified on 2 June 2025:

[On 27 May 2025 you requested]

Information relating to settled claims, claims received and damages paid in relation to degenerative cervical myelopathy, cervical myelopathy, spinal stenosis for the 10 years to 31 December 2024 (or for the most recent 10 years for which data is available).

OPCS codes (operation procedure codes) relating to these conditions are:

V221

V222

V224

V226

V228

V402

V691

ICD codes (disease nomenclature codes) relating to these conditions are:

M50.5

M48.02

M47.12

G99.2

M47.1

M99.3

M99.4

M99.5

NHSR Cause codes:

8

14

21

39

40

41

42

43

53

71

73

88

91

NHSR Injury Codes:

14

79

81

82

85

89

91

95

98

113

120

126

127

NHSR Speciality codes:

19

20

32

34

35

38

46

47

53

60

66

[On 28 May 2025 we sought clarification]

Thank you for your request. Before we can respond, I would like to clarify what information we do hold and are able to provide.

We hold information in Financial years and can provide information up to 31/03/2024.

We do not use OPCS nor ICD codes. We can only provide information as per our codes listed in our publication: [Guidance-note-Understanding-NHS-Resolution-data-updated](#) and a set of codes against which claims are logged: [CNST-Codes.xlsx \(live.com\)](#) (see the three tabs in the spreadsheet). For ease of reference:

NHSR Cause codes:

8 - Delay In Performing Operation

14 - Fail / Delay Treatment

21 - Fail To Follow-Up Arrangements

39 - Failure To Interpret X-Ray

40 - Failure To Perform Operation

41 - Failure To Perform Tests

42 - Failure To X-Ray

43 - Failure/Delay Diagnosis

53 - Inappropriate Treatment
71 - Not Specified
73 - Other
88 - Unknown
91 - Wrong Diagnosis

NHSR Injury Codes:

14 - Bladder Damage
79 - Multiple Disabilities
81 - Nerve Damage
82 - Not Specified
85 - Other
89 - Paraplegia
91 – Partial paralysis
95 - Poor Outcome - Fractures Etc.
98 - Psychiatric/Psychological Dmge
113 – Spinal damage
120 - Tetraplegia/ Quadraplegia
126 - Unknown
127 – Unnecessary pain

NHSR Speciality codes:

19 – General medicine
20 – General practice
32 - Miscellaneous
34 - Neurology
35 - Neurosurgery
38 – Not specified
46 – Orthopaedic surgery
47 - Other
53 - Physiotherapy
60 - Rehabilitation
66 – Unknown

Please, could you confirm if you are interested in the above data.

Your request will be put on hold until we receive the clarification requested above.

[On 2 June 2025 you replied with]

*Yes please could you provide information for the codes as set out below.
Many thanks*

Our Response

Please find attached the requested information we are able to provide. Please note we only hold information for England, not the rest of the UK. We report in complete financial years. We are able to provide the data for the financial years 2014/15 –

2023/24. The data for the financial year 2024/25 is currently unavailable and will be available on request from August 2025.

Please note: We have recently changed the way we report on our FOIs to align better with our published documents. Streamlining our reporting on FOIs with our annual published reports may mean a variation in snapshot dates. This means this data may not align with previous similar requests and it may not be possible for you to compare this information with a previous request. For further information, please refer to <https://resolution.nhs.uk/resources/understanding-nhs-resolution-data>.

Please note claims notified/received and open are not guaranteed to be settled in the same year and can take many years to be concluded. Claims notified/received in any given year will often relate to incidents that have occurred many years prior. Due to the nature of clinical negligence claims and the level of investigation needed to bring them to a resolution, claims received and notified in a specific year may take years to settle. **They are not guaranteed to be settled and closed in the same year.** As such, there will be a time gap between incident and claim closure.

Due to the way in which data is extracted, it is also possible that the same claim may appear more than once in a dataset, across different year groups e.g. where the case has been closed (as unsuccessful), challenged, reopened, and closed again at conclusion.

The data shows variation in numbers of cases received, closed per year and costs attributed to those claims. This is a reflection of the nature of individual claims received and resolved by NHS Resolution, which can vary significantly. As such, these fluctuations cannot be interpreted as trends.

For information about our Clinical Negligence Schemes, please visit our website here: [Clinical schemes - NHS Resolution](#)

The data provided includes the following:

- Clinical Negligence Scheme for General Practice (CNSGP) covers incidents that occurred after 1st April 2019.
- Existing Liabilities Scheme for General Practice (ELSGP) provides indemnity cover for NHS clinical negligence claims made against current and former GP members of medical defence organisations (MDOs) in respect of liabilities incurred before 1 April 2019. The ELSGP currently covers historical liabilities for those who were members of the Medical and Dental Defence Union of Scotland (MDDUS) or the Medical Protection Society (MPS) at the time of the incident in respect of which a claim is made, and any practice staff working for the MDDUS or MPS member at the time of that incident. For further information please refer to the full explanation on our website: [General Practice Indemnity - NHS Resolution](#)

- Clinical Negligence Scheme for Trusts (CNST), which covers clinical negligence claims for incidents occurring on or after 1 April 1995.
- DHSC Clinical (DH CL) covers clinical negligence liabilities that have transferred to the Secretary of State for Health and Social Care following the abolition of any relevant health bodies.
- Existing Liabilities Scheme (ELS) covers clinical negligence claims against NHS organisations for incidents occurring before 1 April 1995.
- Clinical Negligence Scheme for Coronavirus (CNSC), which will meet liabilities arising from the special healthcare arrangements taken in response to the Covid-19 pandemic.

Please find attached the following tables:

Table 1 shows: - Number of Clinical Claims and Incidents received between financial years '2014/15' and '2023/24' where the Specialty is 'General medicine', 'General practice', 'Miscellaneous', 'Neurology', 'Neurosurgery', 'Not specified', 'Orthopaedic surgery', 'Other', 'Physiotherapy', 'Rehabilitation' or 'Unknown' and Primary Injury is 'Bladder Damage', 'Multiple Disabilities', 'Nerve Damage', 'Not Specified', 'Other', 'Paraplegia', 'Partial paralysis', 'Poor Outcome - Fractures Etc.', 'Psychiatric/Psychological Damage', 'Spinal damage', 'Tetraplegia/ Quadraplegia', 'Unknown', or 'Unnecessary pain' and Primary Cause is 'Delay In Performing Operation', 'Fail / Delay Treatment', 'Fail To Follow-Up Arrangements', 'Failure To Interpret X-Ray', 'Failure To Perform Operation', 'Failure To Perform Tests', 'Failure To X-Ray', 'Failure/Delay Diagnosis', 'Inappropriate Treatment', 'Not Specified', 'Other', 'Unknown', or 'Wrong Diagnosis', broken down by Specialty.

Table 2 shows: - Number of Clinical Claims and Incidents received between financial years '2014/15' and '2023/24' where the Specialty is 'General medicine', 'General practice', 'Miscellaneous', 'Neurology', 'Neurosurgery', 'Not specified', 'Orthopaedic surgery', 'Other', 'Physiotherapy', 'Rehabilitation' or 'Unknown' and Primary Injury is 'Bladder Damage', 'Multiple Disabilities', 'Nerve Damage', 'Not Specified', 'Other', 'Paraplegia', 'Partial paralysis', 'Poor Outcome - Fractures Etc.', 'Psychiatric/Psychological Damage', 'Spinal damage', 'Tetraplegia/ Quadraplegia', 'Unknown', or 'Unnecessary pain' and Primary Cause is 'Delay In Performing Operation', 'Fail / Delay Treatment', 'Fail To Follow-Up Arrangements', 'Failure To Interpret X-Ray', 'Failure To Perform Operation', 'Failure To Perform Tests', 'Failure To X-Ray', 'Failure/Delay Diagnosis', 'Inappropriate Treatment', 'Not Specified', 'Other', 'Unknown', or 'Wrong Diagnosis', broken down by Primary Injury.

Table 3 shows: - Number of Clinical Claims and Incidents received between financial years '2014/15' and '2023/24' where the Specialty is 'General medicine', 'General practice', 'Miscellaneous', 'Neurology', 'Neurosurgery', 'Not specified', 'Orthopaedic surgery', 'Other', 'Physiotherapy', 'Rehabilitation' or 'Unknown' and Primary Injury is 'Bladder Damage', 'Multiple Disabilities', 'Nerve Damage', 'Not Specified', 'Other', 'Paraplegia', 'Partial paralysis', 'Poor Outcome - Fractures Etc.', 'Psychiatric/Psychological Damage', 'Spinal damage', 'Tetraplegia/ Quadraplegia',

'Unknown', or 'Unnecessary pain' and Primary Cause is 'Delay In Performing Operation', 'Fail / Delay Treatment', 'Fail To Follow-Up Arrangements', 'Failure To Interpret X-Ray', 'Failure To Perform Operation', 'Failure To Perform Tests', 'Failure To X-Ray', 'Failure/Delay Diagnosis', 'Inappropriate Treatment', 'Not Specified', 'Other', 'Unknown', or 'Wrong Diagnosis', broken down by Primary Cause.

Table 4 shows: - Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) between financial years '2014/15' and '2023/24' with a damages payment, where the Specialty is 'General medicine', 'General practice', 'Miscellaneous', 'Neurology', 'Neurosurgery', 'Not specified', 'Orthopaedic surgery', 'Other', 'Physiotherapy', 'Rehabilitation' or 'Unknown' and Primary Injury is 'Bladder Damage', 'Multiple Disabilities', 'Nerve Damage', 'Not Specified', 'Other', 'Paraplegia', 'Partial paralysis', 'Poor Outcome - Fractures Etc.', 'Psychiatric/Psychological Damage', 'Spinal damage', 'Tetraplegia/ Quadraplegia', 'Unknown', or 'Unnecessary pain' and Primary Cause is 'Delay In Performing Operation', 'Fail / Delay Treatment', 'Fail To Follow-Up Arrangements', 'Failure To Interpret X-Ray', 'Failure To Perform Operation', 'Failure To Perform Tests', 'Failure To X-Ray', 'Failure/Delay Diagnosis', 'Inappropriate Treatment', 'Not Specified', 'Other', 'Unknown', or 'Wrong Diagnosis', broken down by Specialty. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

Table 5 shows: - Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) between financial years '2014/15' and '2023/24' with a damages payment, where the Specialty is 'General medicine', 'General practice', 'Miscellaneous', 'Neurology', 'Neurosurgery', 'Not specified', 'Orthopaedic surgery', 'Other', 'Physiotherapy', 'Rehabilitation' or 'Unknown' and Primary Injury is 'Bladder Damage', 'Multiple Disabilities', 'Nerve Damage', 'Not Specified', 'Other', 'Paraplegia', 'Partial paralysis', 'Poor Outcome - Fractures Etc.', 'Psychiatric/Psychological Damage', 'Spinal damage', 'Tetraplegia/ Quadraplegia', 'Unknown', or 'Unnecessary pain' and Primary Cause is 'Delay In Performing Operation', 'Fail / Delay Treatment', 'Fail To Follow-Up Arrangements', 'Failure To Interpret X-Ray', 'Failure To Perform Operation', 'Failure To Perform Tests', 'Failure To X-Ray', 'Failure/Delay Diagnosis', 'Inappropriate Treatment', 'Not Specified', 'Other', 'Unknown', or 'Wrong Diagnosis', broken down by Primary Injury. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

Table 6 shows: - Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) between financial years '2014/15' and '2023/24' with a damages payment, where the Specialty is 'General medicine', 'General practice', 'Miscellaneous', 'Neurology', 'Neurosurgery', 'Not specified', 'Orthopaedic surgery', 'Other', 'Physiotherapy', 'Rehabilitation' or 'Unknown' and Primary Injury is 'Bladder Damage', 'Multiple Disabilities', 'Nerve Damage', 'Not Specified', 'Other', 'Paraplegia', 'Partial paralysis', 'Poor Outcome - Fractures Etc.', 'Psychiatric/Psychological Damage', 'Spinal damage', 'Tetraplegia/ Quadraplegia', 'Unknown', or 'Unnecessary pain' and Primary Cause is 'Delay In Performing Operation', 'Fail / Delay Treatment', 'Fail To Follow-Up Arrangements', 'Failure To Interpret X-Ray', 'Failure To Perform Operation',

'Failure To Perform Tests', 'Failure To X-Ray', 'Failure/Delay Diagnosis', 'Inappropriate Treatment', 'Not Specified', 'Other', 'Unknown', or 'Wrong Diagnosis', broken down by Primary Cause. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

PPOs

The information disclosed includes damages and costs paid up to the end of the settlement year (in Periodical payment order (PPO) cases) and up to the end of the closure year in non-PPO cases.

PPOs are an agreement between the parties, to pay an initial lump sum and regular future payments (PPO damages) related to the injured party's ongoing needs, usually care for life i.e., a percentage of the full value of the claim is paid at the point of settlement (lump sum damages) with the balance paid at regular intervals over subsequent years. The information disclosed includes lump sum damages, costs and any PPO damages paid up to the end of the year of settlement. It does not include PPO damages, which have been committed to but due to be paid after the settlement year.

Low figures

We have not provided the information for low figures involved as we believe that disclosure of information with this level of granularity is exempt under Section 40(2) by virtue of section 40(3A) (a) of the FOI Act, where disclosure to a member of the public would contravene one or more of the data protection principles. The data protection principles are set out in Article 5 of the General Data Protection Regulation. We take the view that it would not be fair or lawful (given the sensitive and confidential nature of the information held) to disclose such information and any disclosure would therefore contravene the first data protection principle.

In some instances, the low numbers of claims (fewer than 5) in each category, the likelihood exists that individuals who are the subject of this information may be identified either from this information alone, or in combination with other available information. In addition to this, as this information is considered to be sensitive personal data (the data subjects' medical condition); NHS Resolution believes it has a greater responsibility to protect those individuals' identities, as disclosure could potentially cause damage and/or distress to those involved.

Further to our obligations to provide advice and assistance, you may find it helpful to review the work of the [Getting It Right First Time team](#) with whom NHS Resolution has been working with to undertake in-depth analysis of our claims data. They have produced a number of [reports](#) from analysing our claims data which has been shared following approval of the confidentiality advisory group to the use of confidential patient information for this purpose.

If you would like to know how data is categorised in our Claims database please see the following link: [Glossary](#)

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Joanne Appleby](#), Deputy Data Protection Officer for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

<https://ico.org.uk/>

TABLE OF CONTENTS

NB: Number of claims fewer than 5 (and any associated values, within the same row) are masked with a "#" (in accordance with Data Protection guidelines). Accordingly, some total values may also be approximated to prevent masked values to be deduced through reverse calculation.

Table 1: Number of Clinical Claims and Incidents received between financial years '2014/15' and '2023/24' where the Specialty is 'General medicine', 'General practice', 'Miscellaneous', 'Neurology', 'Neurosurgery', 'Not specified', 'Orthopaedic surgery', 'Other', 'Physiotherapy', 'Rehabilitation' or 'Unknown' and Primary Injury is 'Bladder Damage', 'Multiple Disabilities', 'Nerve Damage', 'Not Specified', 'Other', 'Paraplegia', 'Partial paralysis', 'Poor Outcome - Fractures Etc.', 'Psychiatric/Psychological Dmge', 'Spinal damage', 'Tetraplegia/ Quadraplegia', 'Unknown', or 'Unnecessary pain' and Primary Cause is 'Delay In Performing Operation', 'Fail / Delay Treatment', 'Fail To Follow-Up Arrangements', 'Failure To Interpret X-Ray', 'Failure To Perform Operation', 'Failure To Perform Tests', 'Failure To X-Ray', 'Failure/Delay Diagnosis', 'Inappropriate Treatment', 'Not Specified', 'Other', 'Unknown', or 'Wrong Diagnosis', broken down by Specialty.

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TABLE OF CONTENTS

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TABLE OF CONTENTS

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Notified	Y
Clinical_NonClinical	Clinical

Specialty	No. of Claims
Orthopaedic Surgery	3,637
General Practice	2,891
General Medicine	619
Neurosurgery	522
Neurology	447
Physiotherapy	185
Other	124
Unknown	95
Not Specified	41
Rehabilitation	31
Miscellaneous	6
Grand Total	8,598

Table 2: Number of Clinical Claims and Incidents received between financial years '2014/15' and '2023/24' where the Specialty is 'General medicine', 'General practice', 'Miscellaneous', 'Neurology', 'Neurosurgery', 'Not specified', 'Orthopaedic surgery', 'Other', 'Physiotherapy', 'Rehabilitation' or 'Unknown' and Primary Injury is 'Bladder Damage', 'Multiple Disabilities', 'Nerve Damage', 'Not Specified', 'Other', 'Paraplegia', 'Partial paralysis', 'Poor Outcome - Fractures Etc.', 'Psychiatric/Psychological Dmge', 'Spinal damage', 'Tetraplegia/ Quadraplegia', 'Unknown', or 'Unnecessary pain' and Primary Cause is 'Delay In Performing Operation', 'Fail / Delay Treatment', 'Fail To Follow-Up Arrangements', 'Failure To Interpret X-Ray', 'Failure To Perform Operation', 'Failure To Perform Tests', 'Failure To X-Ray', 'Failure/Delay Diagnosis', 'Inappropriate Treatment', 'Not Specified', 'Other', 'Unknown', or 'Wrong Diagnosis', broken down by Primary Injury.

Notified	Y
Clinical_NonClinical	Clinical

Notification Year --Primary Cause	No. of Claims
2014/15	
Unnecessary Pain	305
Poor Outcome - Fractures Etc.	139
Nerve Damage	52
Other	50
Spinal Damage	40
Unknown	17
Psychiatric/Psychological Dmge	17
Paraplegia	13
Partial Paralysis	11
Multiple Disabilities	#
Bladder Damage	#
Not Specified	#
2015/16	
Unnecessary Pain	374
Poor Outcome - Fractures Etc.	127
Nerve Damage	47
Other	32
Spinal Damage	29
Unknown	20
Psychiatric/Psychological Dmge	17
Bladder Damage	8
Paraplegia	8
Partial Paralysis	5
Multiple Disabilities	5
Not Specified	#
2016/17	
Unnecessary Pain	322
Poor Outcome - Fractures Etc.	100
Nerve Damage	66
Spinal Damage	34

Table 2: Number of Clinical Claims and Incidents received between financial years '2014/15' and '2023/24' where the Specialty is 'General medicine', 'General practice', 'Miscellaneous', 'Neurology', 'Neurosurgery', 'Not specified', 'Orthopaedic surgery', 'Other', 'Physiotherapy', 'Rehabilitation' or 'Unknown' and Primary Injury is 'Bladder Damage', 'Multiple Disabilities', 'Nerve Damage', 'Not Specified', 'Other', 'Paraplegia', 'Partial paralysis', 'Poor Outcome - Fractures Etc.', 'Psychiatric/Psychological Dmge', 'Spinal damage', 'Tetraplegia/ Quadraplegia', 'Unknown', or 'Unnecessary pain' and Primary Cause is 'Delay In Performing Operation', 'Fail / Delay Treatment', 'Fail To Follow-Up Arrangements', 'Failure To Interpret X-Ray', 'Failure To Perform Operation', 'Failure To Perform Tests', 'Failure To X-Ray', 'Failure/Delay Diagnosis', 'Inappropriate Treatment', 'Not Specified', 'Other', 'Unknown', or 'Wrong Diagnosis', broken down by Primary Injury.

Notified	Y
Clinical_NonClinical	Clinical

Notification Year --Primary Cause	No. of Claims
Other	20
Psychiatric/Psychological Dmge	15
Partial Paralysis	11
Unknown	9
Not Specified	6
Paraplegia	6
Bladder Damage	5
Multiple Disabilities	5
2017/18	
Unnecessary Pain	293
Poor Outcome - Fractures Etc.	102
Nerve Damage	45
Spinal Damage	31
Psychiatric/Psychological Dmge	19
Other	17
Paraplegia	9
Unknown	8
Partial Paralysis	7
Not Specified	5
Multiple Disabilities	#
Bladder Damage	#
2018/19	
Unnecessary Pain	272
Poor Outcome - Fractures Etc.	108
Nerve Damage	55
Spinal Damage	50
Other	23
Paraplegia	17
Partial Paralysis	12
Psychiatric/Psychological Dmge	11
Bladder Damage	6

Table 2: Number of Clinical Claims and Incidents received between financial years '2014/15' and '2023/24' where the Specialty is 'General medicine', 'General practice', 'Miscellaneous', 'Neurology', 'Neurosurgery', 'Not specified', 'Orthopaedic surgery', 'Other', 'Physiotherapy', 'Rehabilitation' or 'Unknown' and Primary Injury is 'Bladder Damage', 'Multiple Disabilities', 'Nerve Damage', 'Not Specified', 'Other', 'Paraplegia', 'Partial paralysis', 'Poor Outcome - Fractures Etc.', 'Psychiatric/Psychological Dmge', 'Spinal damage', 'Tetraplegia/ Quadraplegia', 'Unknown', or 'Unnecessary pain' and Primary Cause is 'Delay In Performing Operation', 'Fail / Delay Treatment', 'Fail To Follow-Up Arrangements', 'Failure To Interpret X-Ray', 'Failure To Perform Operation', 'Failure To Perform Tests', 'Failure To X-Ray', 'Failure/Delay Diagnosis', 'Inappropriate Treatment', 'Not Specified', 'Other', 'Unknown', or 'Wrong Diagnosis', broken down by Primary Injury.

Notified	Y
Clinical_NonClinical	Clinical

Notification Year --Primary Cause	No. of Claims
Not Specified	5
Unknown	#
Multiple Disabilities	#
2019/20	
Unnecessary Pain	337
Poor Outcome - Fractures Etc.	118
Nerve Damage	56
Other	54
Spinal Damage	42
Psychiatric/Psychological Dmge	19
Paraplegia	12
Not Specified	11
Bladder Damage	11
Partial Paralysis	9
Multiple Disabilities	7
Unknown	5
2020/21	
Unnecessary Pain	517
Other	174
Unknown	159
Poor Outcome - Fractures Etc.	124
Not Specified	97
Nerve Damage	95
Spinal Damage	74
Psychiatric/Psychological Dmge	66
Partial Paralysis	15
Multiple Disabilities	12
Bladder Damage	12
Paraplegia	10
2021/22	
Unnecessary Pain	703

Table 2: Number of Clinical Claims and Incidents received between financial years '2014/15' and '2023/24' where the Specialty is 'General medicine', 'General practice', 'Miscellaneous', 'Neurology', 'Neurosurgery', 'Not specified', 'Orthopaedic surgery', 'Other', 'Physiotherapy', 'Rehabilitation' or 'Unknown' and Primary Injury is 'Bladder Damage', 'Multiple Disabilities', 'Nerve Damage', 'Not Specified', 'Other', 'Paraplegia', 'Partial paralysis', 'Poor Outcome - Fractures Etc.', 'Psychiatric/Psychological Dmge', 'Spinal damage', 'Tetraplegia/ Quadraplegia', 'Unknown', or 'Unnecessary pain' and Primary Cause is 'Delay In Performing Operation', 'Fail / Delay Treatment', 'Fail To Follow-Up Arrangements', 'Failure To Interpret X-Ray', 'Failure To Perform Operation', 'Failure To Perform Tests', 'Failure To X-Ray', 'Failure/Delay Diagnosis', 'Inappropriate Treatment', 'Not Specified', 'Other', 'Unknown', or 'Wrong Diagnosis', broken down by Primary Injury.

Notified	Y
Clinical_NonClinical	Clinical

Notification Year --Primary Cause	No. of Claims
Other	230
Poor Outcome - Fractures Etc.	128
Nerve Damage	115
Spinal Damage	100
Psychiatric/Psychological Dmge	89
Not Specified	36
Paraplegia	22
Unknown	21
Bladder Damage	20
Multiple Disabilities	10
Partial Paralysis	#
2022/23	
Unnecessary Pain	550
Poor Outcome - Fractures Etc.	121
Spinal Damage	88
Nerve Damage	78
Psychiatric/Psychological Dmge	59
Other	49
Unknown	40
Not Specified	27
Bladder Damage	14
Paraplegia	7
Partial Paralysis	#
Multiple Disabilities	#
2023/24	
Unnecessary Pain	502
Poor Outcome - Fractures Etc.	120
Nerve Damage	82
Spinal Damage	72
Not Specified	55
Psychiatric/Psychological Dmge	51

Table 2: Number of Clinical Claims and Incidents received between financial years '2014/15' and '2023/24' where the Specialty is 'General medicine', 'General practice', 'Miscellaneous', 'Neurology', 'Neurosurgery', 'Not specified', 'Orthopaedic surgery', 'Other', 'Physiotherapy', 'Rehabilitation' or 'Unknown' and Primary Injury is 'Bladder Damage', 'Multiple Disabilities', 'Nerve Damage', 'Not Specified', 'Other', 'Paraplegia', 'Partial paralysis', 'Poor Outcome - Fractures Etc.', 'Psychiatric/Psychological Dmge', 'Spinal damage', 'Tetraplegia/ Quadraplegia', 'Unknown', or 'Unnecessary pain' and Primary Cause is 'Delay In Performing Operation', 'Fail / Delay Treatment', 'Fail To Follow-Up Arrangements', 'Failure To Interpret X-Ray', 'Failure To Perform Operation', 'Failure To Perform Tests', 'Failure To X-Ray', 'Failure/Delay Diagnosis', 'Inappropriate Treatment', 'Not Specified', 'Other', 'Unknown', or 'Wrong Diagnosis', broken down by Primary Injury.

Notified	Y
Clinical_NonClinical	Clinical

Notification Year --Primary Cause	No. of Claims
Other	47
Unknown	47
Bladder Damage	17
Paraplegia	13
Multiple Disabilities	5
Partial Paralysis	5
Tetraplegia/ Quadraplegia	#
Grand Total	8,598

Table 3: Number of Clinical Claims and Incidents received between financial years '2014/15' and '2023/24' where the Specialty is 'General medicine', 'General practice', 'Miscellaneous', 'Neurology', 'Neurosurgery', 'Not specified', 'Orthopaedic surgery', 'Other', 'Physiotherapy', 'Rehabilitation' or 'Unknown' and Primary Injury is 'Bladder Damage', 'Multiple Disabilities', 'Nerve Damage', 'Not Specified', 'Other', 'Paraplegia', 'Partial paralysis', 'Poor Outcome - Fractures Etc.', 'Psychiatric/Psychological Dmge', 'Spinal damage', 'Tetraplegia/ Quadraplegia', 'Unknown', or 'Unnecessary pain' and Primary Cause is 'Delay In Performing Operation', 'Fail / Delay Treatment', 'Fail To Follow-Up Arrangements', 'Failure To Interpret X-Ray', 'Failure To Perform Operation', 'Failure To Perform Tests', 'Failure To X-Ray', 'Failure/Delay Diagnosis', 'Inappropriate Treatment', 'Not Specified', 'Other', 'Unknown', or 'Wrong Diagnosis', broken down by Primary Cause.

Notified	Y
Clinical_NonClinical	Clinical

Primary Cause	No. of Claims
Fail / Delay Treatment	3,058
Failure/Delay Diagnosis	2,221
Inappropriate Treatment	946
Other	638
Delay In Performing Operation	280
Unknown	273
Fail To Follow-Up Arrangements	251
Failure To Perform Tests	234
Failure To Interpret X-Ray	203
Failure To X-Ray	151
Wrong Diagnosis	131
Failure To Perform Operation	116
Not Specified	96
Grand Total	8,598

Table 4: Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) between financial years '2014/15' and '2023/24' with a damages payment, where the Specialty is 'General medicine', 'General practice', 'Miscellaneous', 'Neurology', 'Neurosurgery', 'Not specified', 'Orthopaedic surgery', 'Other', 'Physiotherapy', 'Rehabilitation' or 'Unknown' and Primary Injury is 'Bladder Damage', 'Multiple Disabilities', 'Nerve Damage', 'Not Specified', 'Other', 'Paraplegia', 'Partial paralysis', 'Poor Outcome - Fractures Etc.', 'Psychiatric/Psychological Dmge', 'Spinal damage', 'Tetraplegia/ Quadraplegia', 'Unknown', or 'Unnecessary pain' and Primary Cause is 'Delay In Performing Operation', 'Fail / Delay Treatment', 'Fail To Follow-Up Arrangements', 'Failure To Interpret X-Ray', 'Failure To Perform Operation', 'Failure To Perform Tests', 'Failure To X-Ray', 'Failure/Delay Diagnosis', 'Inappropriate Treatment', 'Not Specified', 'Other', 'Unknown', or 'Wrong Diagnosis', broken down by Specialty. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

ClosedSettled	Y
Claim_Outcome	Damages Paid
Clinical_NonClinical	Clinical

Specialty	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid	Total Paid
Orthopaedic Surgery	2,391	211,309,518	32,040,959	132,588,767	375,939,244
General Practice	427	31,322,529	4,071,049	17,437,370	52,830,948
General Medicine	356	29,307,158	4,228,181	16,594,172	50,129,511
Neurosurgery	233	79,265,955	8,947,763	30,923,759	119,137,478
Neurology	206	57,684,352	5,799,719	20,263,651	83,747,722
Physiotherapy	84	13,344,482	1,611,434	6,936,765	21,892,681
Other	38	6,769,059	302,114	1,803,863	8,875,036
Rehabilitation	13	1,847,905	356,404	1,231,395	3,435,704
Not Specified	6	23,996	7,909	52,550	84,455
Miscellaneous	#	#	#	#	#

Table 5: Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) between financial years '2014/15' and '2023/24' with a damages payment, where the Specialty is 'General medicine', 'General practice', 'Miscellaneous', 'Neurology', 'Neurosurgery', 'Not specified', 'Orthopaedic surgery', 'Other', 'Physiotherapy', 'Rehabilitation' or 'Unknown' and Primary Injury is 'Bladder Damage', 'Multiple Disabilities', 'Nerve Damage', 'Not Specified', 'Other', 'Paraplegia', 'Partial paralysis', 'Poor Outcome - Fractures Etc.', 'Psychiatric/Psychological Dmge', 'Spinal damage', 'Tetraplegia/ Quadraplegia', 'Unknown', or 'Unnecessary pain' and Primary Cause is 'Delay In Performing Operation', 'Fail / Delay Treatment', 'Fail To Follow-Up Arrangements', 'Failure To Interpret X-Ray', 'Failure To Perform Operation', 'Failure To Perform Tests', 'Failure To X-Ray', 'Failure/Delay Diagnosis', 'Inappropriate Treatment', 'Not Specified', 'Other', 'Unknown', or 'Wrong Diagnosis', broken down by Primary Injury. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

ClosedSettled	Y
Claim_Outcome	Damages Paid
Clinical_NonClinical	Clinical

Primary Injury	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid	Total Paid
Unnecessary Pain	1,838	84,588,882	15,844,323	70,813,875	171,247,081
Poor Outcome - Fractures Etc.	820	48,400,269	8,784,523	39,055,480	96,240,271
Nerve Damage	359	84,523,657	11,446,109	40,374,958	136,344,724
Spinal Damage	212	95,222,820	8,576,322	30,868,737	134,667,879
Other	212	12,938,073	2,003,555	8,534,933	23,476,561
Psychiatric/Psychological Dmge	95	2,825,795	638,386	3,307,653	6,771,835
Paraplegia	58	36,001,491	3,481,752	11,666,569	51,149,812
Partial Paralysis	58	30,199,394	3,382,887	12,250,525	45,832,805
Bladder Damage	43	14,748,212	1,482,964	4,816,610	21,047,786
Multiple Disabilities	26	11,821,241	1,061,911	4,015,788	16,898,940
Not Specified	26	494,142	174,440	832,532	1,501,115
Unknown	7	32,716	15,239	106,333	154,288
Tetraplegia/ Quadraplegia	#	#	#	#	#

Table 6: Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) between financial years '2014/15' and '2023/24' with a damages payment, where the Specialty is 'General medicine', 'General practice', 'Miscellaneous', 'Neurology', 'Neurosurgery', 'Not specified', 'Orthopaedic surgery', 'Other', 'Physiotherapy', 'Rehabilitation' or 'Unknown' and Primary Injury is 'Bladder Damage', 'Multiple Disabilities', 'Nerve Damage', 'Not Specified', 'Other', 'Paraplegia', 'Partial paralysis', 'Poor Outcome - Fractures Etc.', 'Psychiatric/Psychological Dmg', 'Spinal damage', 'Tetraplegia/ Quadraplegia', 'Unknown', or 'Unnecessary pain' and Primary Cause is 'Delay In Performing Operation', 'Fail / Delay Treatment', 'Fail To Follow-Up Arrangements', 'Failure To Interpret X-Ray', 'Failure To Perform Operation', 'Failure To Perform Tests', 'Failure To X-Ray', 'Failure/Delay Diagnosis', 'Inappropriate Treatment', 'Not Specified', 'Other', 'Unknown', or 'Wrong Diagnosis', broken down by Primary Cause. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

ClosedSettled	Y
Claim_Outcome	Damages Paid
Clinical_NonClinical	Clinical

Primary Cause	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid	Total Paid
Fail / Delay Treatment	1,402	158,197,675	22,774,323	87,907,247	268,879,245
Failure/Delay Diagnosis	1,017	142,002,124	17,105,589	68,290,452	227,398,165
Inappropriate Treatment	518	52,066,456	7,300,305	28,852,512	88,219,273
Failure To Interpret X-Ray	166	11,246,297	1,518,858	7,569,969	20,335,124
Delay In Performing Operation	153	19,215,526	2,598,346	9,250,287	31,064,159
Fail To Follow-Up Arrangements	109	10,692,674	904,920	3,999,029	15,596,623
Failure To X-Ray	96	8,318,209	1,561,118	5,812,175	15,691,502
Other	83	6,016,456	685,757	3,501,543	10,203,756
Failure To Perform Tests	81	12,900,215	1,511,757	5,965,162	20,377,134
Failure To Perform Operation	62	3,098,335	635,426	3,515,413	7,249,174
Wrong Diagnosis	60	6,699,692	699,992	2,841,871	10,241,556
Unknown	7	47,046	31,207	156,750	235,003
Not Specified	#	#	#	#	#