



Resolution

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Canary Wharf
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E14 4PU
Telephone: 020 7811 2700

July 2025
FOI_7265

The following information was requested on 11 June 2025:

1. Contract Register

*Please provide a **complete and current extract** of your organisation's **contract register** or equivalent database. We are not asking you to compile new information or manually populate missing fields – we simply request the register in its **existing form**, preferably in **Excel or CSV format**.*

Where available, we are particularly interested in the following fields (though this is not a strict requirement):

- Contract Title
- Supplier Name
- Estimated Spend (Total or Annual)
- Contract Duration and Total Period (including extensions)
- Contract Start and Expiry Dates
- Review Date
- Contract Description
- Contract Owner (Name, Job Title, Contact Details if available)
- Contract Notes
- Managing Department
- Award Date
- Participating Organisations
- Procurement Category
- Framework or Tender References
- Central Purchasing Body
- Classification Codes (CPV, Pro-Class, etc.)

Please don't spend time populating these fields if they aren't readily available – we welcome receiving the raw register as it exists in your system.

2. Total Number of Active Contracts

Please confirm the total number of contracts currently listed as active.

3. Procurement Strategy (2025/2026)

Please provide your organisation's Procurement Strategy for 2025/2026.

- *If this is part of a multi-year strategy (e.g., 2024–2028), please provide the most recent version covering 2025/2026 or indicate when this will be available.*
- *If any parts are redacted, please identify the redacted sections and the reason.*

4. Contact Information

If possible, please provide the name, job title, phone number, and email address for the following roles:

- *Responsible officer for API access or data sharing (if applicable)*
- *Individual managing the contract register*
- *Finance Director*
- *Head/Director of Procurement or Purchasing*
- *Head/Director of ICT*
- *Head of Estates and Facilities*
- *Relevant Committee Member, Councillor, or Board Member for Procurement/Finance*

If direct contact details are restricted due to GDPR, please indicate the best department or method of contact.

5. Additional Notes

- *If your contract register is available via an online portal, please ensure all records are accessible (as some portals may only show summary data).*
- *If your organisation uses a contract management system or CRM, please confirm whether it allows for data exports.*

*If you intend to withhold spend figures, please note that we are requesting an **overall total or indicative spend** only – not a line-by-line financial breakdown.*

Our Response

1. Please, find NHS Resolution's contract register attached below. Please note, we have redacted some parts of the information within the contracts' register which we are unable to disclose on the grounds of security. Please see our refusal notice below.
2. As confirmed in the attached register, we currently have 111 of active contracts.
3. NHS Resolution does not have an overarching procurement strategy.
4. Responsible officer for API access or data sharing (if applicable) – Niamh McKenna, Chief Information Officer.
 - Individual managing the contract register – it is the Procurement team's responsibility. Emma Banton, Head of Procurement. nhsr.procurement@nhs.net.
 - Finance Director – Sara Pollock.
 - Head/Director of Procurement or Purchasing – Emma Banton.
 - Head/Director of ICT – Niamh McKenna (Director).
 - Head of Estates and Facilities – Amit Panchal, Head of Service Operations.
 - Relevant Board Member for Procurement/Finance – Sara Pollock.

Refusal notice

NHS Resolution is unable to disclose some of the information requested as this information is considered to be exempt from disclosure under:

Section 31 of the Freedom of Information Act 2000 – Law Enforcement

31(1) Information which is not exempt information by virtue of section 30 is exempt information if its disclosure under this Act would, or would be likely to, prejudice:

- a) the prevention or detection of crime.

We consider that disclosing the manufacturer of some of our software Provider and Cyber security solutions would be likely to materially increase the risk of successful attempts to hack our network. The information could be used by any person in the world (as is the nature of a disclosure under FOIA) particularly in conjunction with other information about our systems, to plan or prepare more sophisticated attacks.

Public Interest Test (PIT)

Public Interest considerations in disclosing the information

There is a general public interest in openness and transparency in public sector bodies which can help to maintain public trust. We recognise that there is a legitimate interest in knowing what systems we utilise, which helps to promote public confidence that the organisation maintains high levels of security.

Public interest considerations in favour of maintaining the exemption

NHS Resolution recognises its duty to protect personal data and confidential information held on our systems, as disclosure will, in our opinion, weaken our ability to protect our stakeholders and perform our functions.

Disclosing the withheld information would mean releasing details about our systems and their security into the public domain. This could make the information accessible to criminals, by enhancing criminals' abilities to carry out cyber-attacks. It also follows that a risk to our systems will also constitute a risk to both the general public and NHS Resolution staff whose information we hold.

By withholding this information, criminals will be prevented from exploiting such information in order to target our systems or individuals.

Balance of Public Interest Test

NHS Resolution acknowledges that there is an interest in the public knowing that the organisation has adequate levels of protection in place for its IT systems, to ensure that we mitigate any risks befalling our systems on which we rely to run the organisation. We believe that ensuring the safety of our systems is paramount and on the balance of the PIT, we believe that there would be a clear causative link in disclosing the information you have requested which could expose the organisation to the risk of crime and subsequently endanger or cause harm to those whose data we hold.

NHS Resolution therefore believes that the greater public interest is in withholding this information

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Joanne Appleby](#), Deputy Data Protection Officer for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

<https://ico.org.uk/>

Contract Ref	Project/Contract: Contract Name	Short Description	Start Date	Current End Date	Extendable?	Max Extension End Date	Extension Exercised?	Current Value	Supplier	Business Unit	Primary Category	Contract Owner	Review Date
C173822	Quality assured professional appraisals	Quality assured professional appraisals service	02/05/2023	01/05/2026	0	01/05/2026	0	3000	MEDSU Ltd	Advice Assessment & Intervention	Medical Assessment Forms Records Tests	Procurement and Contracts Team - nhsr.procurement@nhs.net	01/02/2027
C153375	Simulations Agreement	The simulation services will be used to support and supplement our clinical performance assessments (CPA). The purpose of a CPA is to provide an independent view on the clinical performance of the practitioner.	20/03/2023	20/03/2026	1	20/03/2027	0	12500	BARTS HEALTH NHS TRUST	Advice Assessment & Intervention	Medical Assessment Forms Records Tests	Procurement and Contracts Team - nhsr.procurement@nhs.net	20/12/2026
C106495	Behavioural Assessment Contract Edgumbe	Professional services to conduct behavioural assessments.	12/10/2022	11/10/2025	1	11/10/2025	1	194620	Edgecumbe Consulting Group Limited	Advice Assessment & Intervention	Medical Assessment Forms Records Tests	Procurement and Contracts Team - nhsr.procurement@nhs.net	11/07/2026
C106492	Behavioural Assessment Contract WPG	Professional services to conduct behavioural assessments.	12/10/2022	11/10/2025	1	11/10/2025	0	164000	Work Psychology Group	Advice Assessment & Intervention	Medical Assessment Forms Records Tests	Procurement and Contracts Team - nhsr.procurement@nhs.net	11/07/2026
C366564	NHSR_284 Mail Management Services	NHS Resolution requires a new Mail Management provider.	26/05/2025	25/05/2029	0	25/05/2029	0	400000	XEROX (UK) LIMITED	Claims	Post Services	Procurement and Contracts Team - nhsr.procurement@nhs.net	25/02/2030
C186997	NHSR_131 Loss Adjuster Services	A claims handling service for property damage and loss under the Property Expenses Scheme (PES).	16/04/2023	15/04/2026	1	15/04/2027	0	360000	Gallagher Bassett International LTD.	Claims	Insurance Services	Procurement and Contracts Team - nhsr.procurement@nhs.net	15/01/2027
C177592	NHSR_122 Cost Lawyers	Provision of Cost Lawyers service	01/06/2023	31/05/2026	1	31/05/2026	0	7500000	KEOGHS LLP	Claims	Legal services	Procurement and Contracts Team - nhsr.procurement@nhs.net	28/02/2027
C177591	NHSR_122 Cost Lawyers	Provision of Cost Lawyers service	01/06/2023	31/05/2026	1	31/05/2026	0	7500000	Hill Dickinson LLP	Claims	Legal services	Procurement and Contracts Team - nhsr.procurement@nhs.net	28/02/2027
C117777	NHSR_138 - Surveillance	Provision of surveillance services as required in the defense of claims	01/12/2022	30/11/2025	1	30/11/2027	0	0	Robertson & Co. (Investigations) Limited	Claims	Security surveillance and detection	Procurement and Contracts Team - nhsr.procurement@nhs.net	30/08/2026
C330197	External Auditors	External Audit to ensure ISO accreditation are re-certificated for NHS Resolution.	21/11/2024	20/11/2026	0		0	10000	SGS UK	Corporate Governance	Internal audit services	Procurement and Contracts Team - nhsr.procurement@nhs.net	20/08/2027
C325998	Off-Site Storage Services	Provision of off-site document storage services for NHS Resolution. Services to include Archiving, storage, document retrieval, and secure destruction.	28/11/2024	27/11/2029	0		0	250000	RESTORE PLC	Corporate Governance	Document storage services	Procurement and Contracts Team - nhsr.procurement@nhs.net	27/08/2030
C251676	NHSR_190 - Internal Audit	Internal audit and assurance contract	01/04/2024	31/03/2027	1	31/03/2028	0	323600	RSM UK RISK ASSURANCE SERVICES	Finance	Networking - Unclassified	Procurement and Contracts Team - nhsr.procurement@nhs.net	31/12/2027
C141076	Business Travel & Accommodation Booking	Business travel services	24/02/2023	23/02/2027	1	23/02/2028	0	332000	Corporate Travel Management (North)	Finance	Business Travel	Procurement and Contracts Team - nhsr.procurement@nhs.net	23/11/2027
C218769	Digital ID Verification	Provision of ID Verification software	09/10/2023	08/10/2025	0	08/10/2025	0	1728	Cretas Technologies Ltd	HR	Data Software licences	Procurement and Contracts Team - nhsr.procurement@nhs.net	08/07/2026
C103194	LinkedIn Recruiter Licence	STA_12 HR LinkedIn Recruiter Licence	15/07/2022	14/07/2025	0	14/07/2025	0	151000	Linkedin	HR	Recruitment Advertising Services	Procurement and Contracts Team - nhsr.procurement@nhs.net	14/04/2026
C43334	NHSR_144 Occupational Health and Employee Assistance Programme Services	Occupational Health and Employee Assistance Programme Services for NHS Resolution staff.	18/12/2023	17/12/2025	0		0	90000	PAM WELLBEING LIMITED t/a Pam Assist	HR	Staff Health and Safety	Procurement and Contracts Team - nhsr.procurement@nhs.net	17/09/2026
C371907	██████████ ██████████	████████████████████ ██████████████████	27/06/2025	26/06/2026	0	26/06/2026	0	139417.78	██████████ ██████████	IT & Facilities	IT software package	Procurement and Contracts Team - nhsr.procurement@nhs.net	26/03/2027
C370087	██████████ ██████████ ██████████	████████████████████ ██████████████████ ██████████████████	01/07/2025	30/06/2028	0	30/06/2028	0	19260	██████████████████	IT & Facilities	Computer Software Licences	Procurement and Contracts Team - nhsr.procurement@nhs.net	30/03/2029
C368761	GovPrint	Secure Print, Copy and Scan Services	19/05/2025	18/06/2035	0		0	4628	XEROX (UK) LIMITED	IT & Facilities	Print and Print Management	Procurement and Contracts Team - nhsr.procurement@nhs.net	18/03/2036
C366515	Altova MapForce	Altova MapForce licence renewal	02/08/2025	01/08/2026	0	01/08/2026	0	850.47	Phoenix Software Limited	IT & Facilities	Computer Software Licences	Procurement and Contracts Team - nhsr.procurement@nhs.net	01/05/2027
C365868	Lawtel Legal Database	Online legal information provider offering access to UK and EU case law, legislation and articles.	01/06/2025	31/05/2028	0	31/05/2028	0	47626	Thomson Reuters	IT & Facilities	Legal services	Procurement and Contracts Team - nhsr.procurement@nhs.net	28/02/2029
C365831	NHS Resolution Training	NHS Resolution Training for Digital Data & Technology Transformation	02/06/2025	01/05/2026	0	01/05/2026	0	42500	THE KNOWLEDGE ACADEMY LIMITED	IT & Facilities	Learning and Development	Procurement and Contracts Team - nhsr.procurement@nhs.net	01/02/2027
C358917	All England Law reports (weekly updates and 4 bound volumes per annum)	All England Law reports (weekly updates and 4 bound volumes per annum)	14/05/2025	13/05/2026	0	13/05/2026	0	2440	Lexis Nexis	IT & Facilities	Purchase Subscriptions Journals Periodicals Electronic Journals & Databases	Procurement and Contracts Team - nhsr.procurement@nhs.net	13/02/2027

C357720	All England Law Reports (Annual Index and Tables)	All England Law Reports (Annual Index and Tables)	06/01/2025	05/01/2026	0	05/01/2026	0	1102	Lexis Nexis	IT & Facilities	Purchase Subscriptions Journals Periodicals Electronic Journals & Databases	Procurement and Contracts Team - nhsr.procurement@nhs.net	05/10/2026
C356316	Cyber Security Services	Framework call-off Contract for cyber security services	01/04/2025	31/03/2029	0	31/03/2029	0	800000	MTI Technology Limited	IT & Facilities	Security and protection software	Procurement and Contracts Team - nhsr.procurement@nhs.net	31/12/2029
C349027	HSCN lines	1000M Secure Plus Fibre Ethernet Dual Router	18/03/2025	17/03/2028	0	17/03/2028	0	36354.21	BRITISH TELECOMMUNICATIONS PUBLIC LIMITED COMPANY	IT & Facilities	Telecoms Facilities and Services	Procurement and Contracts Team - nhsr.procurement@nhs.net	17/12/2028
C348745	NetOp Impero Connect renewal	NetOp Impero Connect subscription renewal	31/03/2025	30/03/2026	0	30/03/2028	0	22312.74	GREY MATTER LTD	IT & Facilities	Computer Software Licences	Procurement and Contracts Team - nhsr.procurement@nhs.net	30/12/2026
C348216	Legal Information resource	Legal Information resource subscription	23/03/2025	22/03/2026	0	22/03/2028	0	1893	Lexis Nexis	IT & Facilities	Computer Software Licences	Procurement and Contracts Team - nhsr.procurement@nhs.net	22/12/2026
C348195	Law Journal Subscription	Law Journal annual Subscription	27/03/2025	26/03/2026	0	26/03/2026	0	710	Lexis Nexis	IT & Facilities	Computer Software Licences	Procurement and Contracts Team - nhsr.procurement@nhs.net	26/12/2026
C347712	Nerdio Manager Enterprise subscription	Nerdio Manager Enterprise subscription for Azure Virtual Network.	01/04/2025	31/03/2028	0	31/03/2028	0	28440	Nerdio	IT & Facilities	Computer Software Licences	Procurement and Contracts Team - nhsr.procurement@nhs.net	31/12/2028
C345991			17/03/2025	17/06/2025	0	17/06/2025	0	33671.64		IT & Facilities	Professional Services Other	Procurement and Contracts Team - nhsr.procurement@nhs.net	17/03/2026
C343060	File Compression software	File compression software	15/03/2025	14/03/2026	0	14/03/2026	0	5040.5	GREY MATTER LTD	IT & Facilities	Computer Software Licences	Procurement and Contracts Team - nhsr.procurement@nhs.net	14/12/2026
C342678	Matrix Booking	Desk subscription	08/12/2024	07/12/2025	0	07/12/2025	0	14136	MATRIX BOOKING LIMITED	IT & Facilities	Specialist Software (SaaS)	Procurement and Contracts Team - nhsr.procurement@nhs.net	07/09/2026
C342293	Mural Workspace ID subscription renewal	Mural Workspace ID subscription renewal	02/04/2025	01/04/2026	1	01/04/2027	0	8042.57	SOFTCAT PLC	IT & Facilities	Computer Software Licences	Procurement and Contracts Team - nhsr.procurement@nhs.net	01/01/2027
C340944	Large File Transfer	Solution to support secure large file transfer and storage originated from the Pre-litigation workstream of the Claims Evolution Programme at NHS Resolution.	12/05/2025	11/05/2028	0	11/05/2029	0	19197	PHOENIX SOFTWARE LIMITED	IT & Facilities	Data Software licences	Procurement and Contracts Team - nhsr.procurement@nhs.net	11/02/2029
C339646			01/04/2025	31/03/2027	0	31/03/2027	0	12155.55		IT & Facilities	Computer Software Licences	Procurement and Contracts Team - nhsr.procurement@nhs.net	31/12/2027
C337575			01/03/2025	28/02/2027	1	29/02/2028	0	50730.86		IT & Facilities	Computer Software Licences	Procurement and Contracts Team - nhsr.procurement@nhs.net	28/11/2027
C336423	Atlassian-Jira licence renewal	Renewal of Atlassian-Jira licences.	22/02/2025	21/02/2026	0	21/02/2026	0	62652.27	SOFTCAT PLC	IT & Facilities	Data Software licences	Procurement and Contracts Team - nhsr.procurement@nhs.net	21/11/2026
C334158	Data Modelling software	Data Modelling software	04/02/2025	03/02/2026	0	03/02/2026	0	15680	SANDHILL CONSULTANTS LIMITED	IT & Facilities	Data Software licences	Procurement and Contracts Team - nhsr.procurement@nhs.net	03/11/2026
C333574	Bill & Hold Agreement	NHS Resolution are seeking a supplier to provide a Bill & Hold service for ICT Goods (Hardware)	20/01/2025	19/01/2028	0	19/01/2029	0	11690	MISCO TECHNOLOGIES LIMITED	IT & Facilities	Computer Hardware & Software	Procurement and Contracts Team - nhsr.procurement@nhs.net	19/10/2028
C331227	Text to Speech subscription	Scale for starters and publishers 2m credits limit (subscription per month)	23/01/2025	22/07/2025	0	22/07/2025	0	1610.53	Elevenlabs	IT & Facilities	IT software package	Procurement and Contracts Team - nhsr.procurement@nhs.net	22/04/2026
C331020			01/02/2025	31/01/2026	0	31/01/2026	0	2319.16		IT & Facilities	Data Software licences	Procurement and Contracts Team - nhsr.procurement@nhs.net	31/10/2026
C326902	Managed Print Services	Managed Print and Print Audit Services	28/01/2021	27/01/2026	0	27/01/2026	0	15211	KONICA MINOLTA BUSINESS SOLUTIONS (UK) LIMITED	IT & Facilities	Multifunctional Devices Printers Faxes and Scanners	Procurement and Contracts Team - nhsr.procurement@nhs.net	27/10/2026
C325955			06/01/2025	05/01/2026	0	05/01/2026	0	12181.5		IT & Facilities	Portables Laptops & Handheld Integrated Systems	Procurement and Contracts Team - nhsr.procurement@nhs.net	05/10/2026
C325784	Vyond Professional subscription renewal	Vyond Professional - 1 Seat - 1 Year - Subscription Renewal - (ESD) - Licence	01/02/2025	31/01/2026	0	31/01/2027	0	902.13	Phoenix Software Limited	IT & Facilities	Data Software licences	Procurement and Contracts Team - nhsr.procurement@nhs.net	31/10/2026
C325263	Sharegate Professional licence renewal	Sharegate Professional licence renewal for 12 months	21/01/2025	20/01/2026	0	20/01/2026	0	7486.69	TRUSTMARQUE SOLUTIONS LIMITED	IT & Facilities	Data Software licences	Procurement and Contracts Team - nhsr.procurement@nhs.net	20/10/2026
C323374	Portable Appliance Testing	PAT Testing at 10SC Canary Wharfe site location	09/12/2024	08/12/2025	0	08/12/2025	0	1240	OCS GROUP UK LIMITED	IT & Facilities	Electric equip. Repairs & Maintenance Portable Appliance & Fixed Installation	Procurement and Contracts Team - nhsr.procurement@nhs.net	08/09/2026
C321120	Accusoft PrismDoc viewer	Accusoft PrismDoc viewer renewal	20/12/2024	22/12/2025	0	22/12/2026	0	17940	SOFTCAT PLC	IT & Facilities	Data Software licences	Procurement and Contracts Team - nhsr.procurement@nhs.net	22/09/2026

C318703			30/11/2024	29/11/2025	0		29/11/2025	0	7399		IT & Facilities	Data Software licences	Procurement and Contracts Team - nhsr.procurement@nhs.net	29/08/2026
C317797			12/11/2024	11/11/2025	0		11/11/2025	0	13980		IT & Facilities	Website Development and Maintenance	Procurement and Contracts Team - nhsr.procurement@nhs.net	11/08/2026
C316498	H&S training	Health & Safety training	28/10/2024	28/10/2025	0		28/10/2025	0	525	iHASCO Ltd	IT & Facilities	Training & Education Services	Procurement and Contracts Team - nhsr.procurement@nhs.net	28/07/2026
C312862	DDaTT training provider	Training provider for Prince/Digital services/BSC	02/12/2024	01/12/2025	0		01/12/2025	0	29166.3	THE KNOWLEDGE ACADEMY LIMITED	IT & Facilities	IT Training	Procurement and Contracts Team - nhsr.procurement@nhs.net	01/09/2026
C308775	SmartSurvey	SmartSurvey subscription service to gather feedback from stakeholders, service users, event attendees, recruiters and candidates	30/09/2024	29/09/2025	0		29/09/2027	0	1800	SMARTSURVEY LTD	IT & Facilities	Data Software licences	Procurement and Contracts Team - nhsr.procurement@nhs.net	29/06/2026
C306838	Server & Client antivirus software	Server & Client antivirus software renewal	21/09/2024	20/09/2025	1		20/09/2027	0	22473	Integrity360 Limited	IT & Facilities	Data Software licences	Procurement and Contracts Team - nhsr.procurement@nhs.net	20/06/2026
C303288			21/07/2024	20/07/2025	0		20/07/2025	0	2148		IT & Facilities	Data Software licences	Procurement and Contracts Team - nhsr.procurement@nhs.net	20/04/2026
C300764	Learning software licences and storage renewal	Learning software licences and storage renewal	15/08/2024	14/08/2027	0		14/08/2027	0	13492	GOMO Learning	IT & Facilities	Data Software licences	Procurement and Contracts Team - nhsr.procurement@nhs.net	14/05/2028
C300797			14/08/2024	13/08/2026	0		13/08/2026	0	7712		IT & Facilities	Data Software licences	Procurement and Contracts Team - nhsr.procurement@nhs.net	13/05/2027
C300748			07/08/2024	06/08/2026	0		06/08/2026	0	25773.21		IT & Facilities	Data Software licences	Procurement and Contracts Team - nhsr.procurement@nhs.net	06/05/2027
C298844			01/08/2024	31/07/2027	0		31/07/2027	0	99941.03		IT & Facilities	Server Hardware	Procurement and Contracts Team - nhsr.procurement@nhs.net	30/04/2028
C291449	Asset Management Software	Licence renewal for Asset management software	01/07/2024	30/06/2025	0		30/06/2025	0	3250	MRI SOFTWARE LIMITED	IT & Facilities	Data Software licences	Procurement and Contracts Team - nhsr.procurement@nhs.net	30/03/2026
C291410	NHSR_264 Project Portfolio Management System	Project Portfolio Management System	24/06/2024	23/06/2026	1		23/06/2029	0	40930.66	BYTES SOFTWARE SERVICES LIMITED	IT & Facilities	Software package and information systems	Procurement and Contracts Team - nhsr.procurement@nhs.net	23/03/2027
C289166	Altova MapForce Enterprise licence	Altova MapForce Enterprise licence renewal	02/08/2024	01/08/2025	0		01/08/2025	0	814.41	Phoenix Software Limited	IT & Facilities	Data Software licences	Procurement and Contracts Team - nhsr.procurement@nhs.net	01/05/2026
C285512	Applicant Tracker System	Provision of an applicant tracker system	16/05/2024	15/05/2026	0		15/05/2029	0	31690	Jobtrain Limited	IT & Facilities	Software package and information systems	Procurement and Contracts Team - nhsr.procurement@nhs.net	15/02/2027
C282338	Doc Search Licence, Support and Maintenance	Provision of Doc Search licence, support and maintenance.	23/03/2024	23/03/2026	1		23/03/2026	0	388620	ACCENTURE (UK) LIMITED	IT & Facilities	Software package and information systems	Procurement and Contracts Team - nhsr.procurement@nhs.net	23/12/2026
C265327	Directory Manager Solution	Completion of last phase of implementation and 12 months support for direct integration with ESR and other systems that provide identity information needed to automate handling of starters, changes and leavers.	15/04/2024	14/08/2025	0		14/08/2025	0	13979	INSIGHT DIRECT (UK) LTD	IT & Facilities	Data Software licences	Procurement and Contracts Team - nhsr.procurement@nhs.net	14/05/2026
C257903			25/03/2024	24/03/2027	0		31/12/2035	0	155292		IT & Facilities	IT software package	Procurement and Contracts Team - nhsr.procurement@nhs.net	24/12/2027
C254837	Subscription for IT Membership	Subscription for IT Membership	01/04/2024	31/03/2026	0		31/03/2026	0	7450	BCS LEARNING & DEVELOPMENT LIMITED	IT & Facilities	Data Software licences	Procurement and Contracts Team - nhsr.procurement@nhs.net	31/12/2026
C254237	Enterprise licences to Build tech skills that stick with tailored learning	Renewal of Enterprise licences to Build tech skills that stick with tailored learning	31/03/2024	30/03/2026	0		30/03/2026	0	34895	Pluralsight, LLC	IT & Facilities	Data Software licences	Procurement and Contracts Team - nhsr.procurement@nhs.net	30/12/2026
C253926	Supply of Laptops and support	Supply of Laptops and support	13/03/2024	12/03/2027	0		12/03/2027	0	90370	GETECH LIMITED	IT & Facilities	Portables Laptops & Handheld Integrated Systems	Procurement and Contracts Team - nhsr.procurement@nhs.net	12/12/2027
C250524	Mobile Voice and Data	Mobile Voice and Data	14/02/2024	13/02/2026	0		13/02/2028	0	18636	BRITISH TELECOMMUNICATIONS PUBLIC LIMITED COMPANY	IT & Facilities	Telecoms Facilities and Services	Procurement and Contracts Team - nhsr.procurement@nhs.net	13/11/2026
C246669			12/02/2024	31/10/2025	0		31/10/2025	0	11331		IT & Facilities	Data Software licences	Procurement and Contracts Team - nhsr.procurement@nhs.net	31/07/2026
C246664	Expenses Software	Expenses claiming platform for staff to use for their work associated expenses	12/02/2024	11/02/2027	0			0	18648	Webexpenses	IT & Facilities	Data Software licences	Procurement and Contracts Team - nhsr.procurement@nhs.net	11/11/2027

C244467			03/04/2024	02/04/2027	0	02/04/2027	0	4031		IT & Facilities	Data Software licences	Procurement and Contracts Team - nhsr.procurement@nhs.net	02/01/2028
C243752	Collection, Repair and Return Service of IT Equipment	Provision of a Collection, Repair and Return Service to NHS Resolution for various IT equipment.	26/01/2024	25/01/2028	0	25/01/2028	0	12640	Creative IT UK Ltd	IT & Facilities	ICT Repair and Maintenance	Procurement and Contracts Team - nhsr.procurement@nhs.net	25/10/2028
C234484	PR Manager	Delivery of media platform services	01/01/2024	31/12/2025	0	31/12/2025	0	3500	PRgloo Limited	IT & Facilities	Staff & Patient Consulting Services & Expenses	Procurement and Contracts Team - nhsr.procurement@nhs.net	30/09/2026
C220140	Pega Migration Team	provision of a team of data engineers / architects on a Contract to hire basis.	06/11/2023	05/11/2025	0	05/11/2025	0	743304	Labb Ltd	IT & Facilities	IT/IS Consultancy	Procurement and Contracts Team - nhsr.procurement@nhs.net	05/08/2026
C215253	HSCN RAS Tokens	HSCN Remote Access Soft Tokens	21/09/2021	20/09/2025	1	20/09/2026	1	22000	EXPONENTIAL-E LIMITED	IT & Facilities	Data Software licences	Procurement and Contracts Team - nhsr.procurement@nhs.net	20/06/2026
C162903	NHSR_184 - Cabinet space at Spring & Cody Parks	Rental of 20kw of cabinet space at Spring park Data Centre & 24kw at Cody park	01/06/2023	31/05/2026	0	31/05/2026	0	408460.65	Crown Hosting Data Centres Limited	IT & Facilities	Software maintenance and support	Procurement and Contracts Team - nhsr.procurement@nhs.net	28/02/2027
C161820			27/03/2023	26/03/2026	1	26/03/2026	1	465921.26		IT & Facilities	Software maintenance and support	Procurement and Contracts Team - nhsr.procurement@nhs.net	26/12/2026
C127943	Microsoft ESA & SCE Licenses	Provision of Microsoft Licenses	01/02/2023	31/01/2026	0	31/01/2026	0	1721517.88	TRUSTMARQUE SOLUTIONS LIMITED	IT & Facilities	Data Software licences	Procurement and Contracts Team - nhsr.procurement@nhs.net	31/10/2026
C123710	Modern Data Centre Services	Services that cover multicloud and hybrid cloud scenarios such as VMware, AWS and Azure. Customers can plan there on premises hardware refresh and cloud strategy from a single holistic assessment.	13/01/2023	12/01/2026	1	12/01/2028	0	146371.44	TRUSTMARQUE SOLUTIONS LIMITED	IT & Facilities	Software maintenance and support	Procurement and Contracts Team - nhsr.procurement@nhs.net	12/10/2026
C120719	Diligent Software	Software to aid Board minutes	29/08/2018	28/08/2025	1	28/08/2028	1	50000	Diligent Boardbooks Limited	IT & Facilities	Data Software licences	Procurement and Contracts Team - nhsr.procurement@nhs.net	28/05/2026
C106214	NHSR_130 Modern Data Platform	Pre-sales data architecture support as further defined in the Statement of Work contained in Schedule 1 of this Order Form	25/10/2022	25/10/2025	1	25/10/2025	0	199200	ANS GROUP LIMITED	IT & Facilities	Software maintenance and support	Procurement and Contracts Team - nhsr.procurement@nhs.net	25/07/2026
C104650			04/10/2022	03/10/2025	0	03/10/2025	0	124769.84		IT & Facilities	Data Software licences	Procurement and Contracts Team - nhsr.procurement@nhs.net	03/07/2026
C102369	Microsoft Dynamics Business Central Support Services	Microsoft Dynamics Business Central Support Services	31/03/2022	30/03/2026	1	30/03/2026	1	233471	NODE 4 LIMITED	IT & Facilities	IT/IS Consultancy	Procurement and Contracts Team - nhsr.procurement@nhs.net	30/12/2026
C101293			31/03/2022	27/06/2025	0	27/06/2025	0	323803.77		IT & Facilities	Software maintenance and support	Procurement and Contracts Team - nhsr.procurement@nhs.net	27/03/2026
C75665	Office Supplies Contract	Supplier of Stationary and Office Supplies	14/02/2022	13/02/2026	1	13/02/2026	1	26099	BANNER GROUP LIMITED	IT & Facilities	Paper Items & General Stationery Sundries	Procurement and Contracts Team - nhsr.procurement@nhs.net	13/11/2026
C75643	Connectivity Services	Connectivity Services	01/05/2022	30/04/2026	1	30/04/2027	0	216000	M247 UK Limited	IT & Facilities	Software maintenance and support	Procurement and Contracts Team - nhsr.procurement@nhs.net	30/01/2027
C75636	Zendesk Licences	Provision of Zendesk licences	21/02/2022	20/02/2026	1	20/02/2026	1	362268	Zendesk UK Limited	IT & Facilities	Data Software licences	Procurement and Contracts Team - nhsr.procurement@nhs.net	20/11/2026
C57399	Core Systems Quality Assurance Partner	The delivery of eight reviews shall be priced according to the effort / duration as shown in schedule 20, there is additional content at three key stages (Initiation, Mid-point, and Completion).	20/12/2021	31/03/2026	0	31/03/2026	0	94500	Tiaa Limited	IT & Facilities	IT/IS Consultancy	Procurement and Contracts Team - nhsr.procurement@nhs.net	31/12/2026
C44180	Core Systems Programme	Provision of a new core system (and associated software)	13/09/2021	12/09/2026	1	12/09/2028	0	9608388.24	ACCENTURE (UK) LIMITED	IT & Facilities	Software maintenance and support	Procurement and Contracts Team - nhsr.procurement@nhs.net	12/06/2027
C43216	Cloud Telephony (MS Teams direct routing)	Cloud telephony (MS Teams direct routing)	01/09/2020	31/08/2025	1	01/09/2025	1	112410	GAMMA TELECOM LTD	IT & Facilities	Software maintenance and support	Procurement and Contracts Team - nhsr.procurement@nhs.net	31/05/2026
C43166	Accenture Top Up Services Agreement	Accenture Top Up Services Agreement NHSR_70	02/12/2020	01/01/2026	0	01/01/2026	0	1	ACCENTURE (UK) LIMITED	IT & Facilities	IT/IS Consultancy	Procurement and Contracts Team - nhsr.procurement@nhs.net	01/10/2026
C321155	NHSR_300 Media Training	Procurement for media training services	25/11/2024	24/11/2027	0		0	30000	Electric Airwaves Limited	MSE	Public relations programs or services	Procurement and Contracts Team - nhsr.procurement@nhs.net	24/08/2028
C97684	NHSR_109 Booking Solutions Venues & Events	Venue and Event booking solution	28/03/2022	31/03/2026	1	30/03/2027	0	106668	CALDER CONFERENCES LIMITED	MSE	Event services	Procurement and Contracts Team - nhsr.procurement@nhs.net	31/12/2026

C339171	NHSR_358 Proof Reading Services	This supplier will provide proofreading services which include edits to documents, addressing grammatical, spelling, and punctuation issues, and ensuring consistency in tone and formatting across all documents. Occasionally we also request copywriting support where the documentation is considered from a readability perspective, ensuring sense making as well as the standard checks for error.	08/05/2025	07/05/2028	0	07/05/2028	0	15000	Kindlemix Communications	Policy, Strategy & Communications	Proofreading services	Procurement and Contracts Team - nhsr.procurement@nhs.net	07/02/2029
C339124	NLA Media Licences	This supplies NHS Resolution with the appropriate licences to legally make copies of newspaper and magazine content for internal use. This licence is essential for our organisation to: 1. Copy articles relating to our services 2. Share relevant news content internally 3. Receive and distribute newspaper and specified magazine content from PR agencies and media monitoring services	31/12/2024	30/12/2027	0		0	41207.61	NLA Media Access Limited (NLA)	Policy, Strategy & Communications	Data Software licences	Procurement and Contracts Team - nhsr.procurement@nhs.net	30/09/2028
C228201	Insights and Dashboard media reporting	Insights and Dashboard media reporting	01/01/2024	31/12/2025	0	31/12/2025	0	21123	Signal AI	Policy, Strategy & Communications	Staff & Patient Consulting Services & Expenses	Procurement and Contracts Team - nhsr.procurement@nhs.net	30/09/2026
C324157	NHSR_218 Language Services	Procurement to procure Language services to support communication activities within for the EN Team.	17/06/2024	16/06/2026	0		0	80000	WORD360 LTD	Safety & Learning	In person language interpretation services	Procurement and Contracts Team - nhsr.procurement@nhs.net	16/03/2027
C264521	NHSR_178 Maternity Academic Partner	Procurement to procure Maternity academic partner services to evaluate MIS and EN.	20/03/2024	19/03/2026	0	19/03/2026	0	171587	CAMBRIDGE UNIVERSITY TECHNICAL SERVICES LIMITED	Safety & Learning	Research and development services and related consultancy services	Procurement and Contracts Team - nhsr.procurement@nhs.net	19/12/2026
C63582	Legal Services Framework	Framework agreement for legal services	01/03/2022	28/02/2026	0	28/02/2026	-	£52,636,363.64	Kennedys Law LLP	Claims	Legal Consultancy	Procurement and Contracts Team - nhsr.procurement@nhs.net	28/11/2026
C63582	Legal Services Framework	Framework agreement for legal services	01/03/2022	28/02/2026	0	28/02/2026	-	£52,636,363.64	DAC Beachcroft LLP	Claims	Legal Consultancy	Procurement and Contracts Team - nhsr.procurement@nhs.net	28/11/2026
C63582	Legal Services Framework	Framework agreement for legal services	01/03/2022	28/02/2026	0	28/02/2026	-	£52,636,363.64	Weightmans LLP	Claims	Legal Consultancy	Procurement and Contracts Team - nhsr.procurement@nhs.net	28/11/2026
C63582	Legal Services Framework	Framework agreement for legal services	01/03/2022	28/02/2026	0	28/02/2026	-	£52,636,363.64	Capsticks Solicitors LLP	Claims	Legal Consultancy	Procurement and Contracts Team - nhsr.procurement@nhs.net	28/11/2026
C63582	Legal Services Framework	Framework agreement for legal services	01/03/2022	28/02/2026	0	28/02/2026	-	£52,636,363.64	Becan Brittan LLP	Claims	Legal Consultancy	Procurement and Contracts Team - nhsr.procurement@nhs.net	28/11/2026
C63582	Legal Services Framework	Framework agreement for legal services	01/03/2022	28/02/2026	0	28/02/2026	-	£52,636,363.64	Blake Morgan LLP	Claims	Legal Consultancy	Procurement and Contracts Team - nhsr.procurement@nhs.net	28/11/2026
C63582	Legal Services Framework	Framework agreement for legal services	01/03/2022	28/02/2026	0	28/02/2026	-	£52,636,363.64	Hempsons LLP	Claims	Legal Consultancy	Procurement and Contracts Team - nhsr.procurement@nhs.net	28/11/2026
C63582	Legal Services Framework	Framework agreement for legal services	01/03/2022	28/02/2026	0	28/02/2026	-	£52,636,363.64	Clyde & Co LLP	Claims	Legal Consultancy	Procurement and Contracts Team - nhsr.procurement@nhs.net	28/11/2026
C63582	Legal Services Framework	Framework agreement for legal services	01/03/2022	28/02/2026	0	28/02/2026	-	£52,636,363.64	Hill Dickinson LLP	Claims	Legal Consultancy	Procurement and Contracts Team - nhsr.procurement@nhs.net	28/11/2026
C63582	Legal Services Framework	Framework agreement for legal services	01/03/2022	28/02/2026	0	28/02/2026	-	£52,636,363.64	DWF Law LLP	Claims	Legal Consultancy	Procurement and Contracts Team - nhsr.procurement@nhs.net	28/11/2026
C63582	Legal Services Framework	Framework agreement for legal services	01/03/2022	28/02/2026	0	28/02/2026	-	£52,636,363.64	Browne Jacobson LLP	Claims	Legal Consultancy	Procurement and Contracts Team - nhsr.procurement@nhs.net	28/11/2026