



Resolution

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August 2025

FOI_7302

The following information was requested on 3 July 2025:

- 1. Please provide the total number and total cost of clinical negligence claims closed with damages paid against general practitioners and nurse practitioners since the Clinical Negligence Scheme for General Practice was introduced in 2019, broken down by financial year.*
- 2. Please provide the total number and total cost of clinical negligence claims closed with damages paid against general practitioners and nurse practitioners since the Clinical Negligence Scheme for General Practice was introduced in 2019, broken down by region.*
- 3. Please provide the total number and total cost of clinical negligence claims closed with damages paid against general practitioners and nurse practitioners since the Clinical Negligence Scheme for General Practice was introduced in 2019, broken down by both cause and injury.*

Our Response

Thank you for your request for information. Please note our claims data only covers England and not the rest of the UK.

We note that your request also refers specifically to *general practitioners and nurse practitioners*. We have however provided data for **all** CNSGP cases.

Claims are recorded against the Legal Defendant which will either be an NHS Trust or, in the case of General Practice, the individual or practice. The incidents which lead to claims can however involve a range of healthcare professionals. These are not coded separately given that the data is collected primarily for the management of the claim, however, we do identify the healthcare specialty to support the pricing of the indemnity schemes which also enables us to derive insights and trends.

We do not have a code for: *nurse practitioners*. Therefore, while there may be information held in our records, we are not readily able to identify the relevant files by

searching the database. To do so would involve a manual review of all of the CNSGP cases to identify which ones relate to claims involving *nurse practitioners*. NHS Resolution receives thousands of claims each year.

Therefore, we estimate that the cost of complying with the request in its entirety would exceed the 'appropriate limit'. Section 12(1) of the FOIA is a provision which allows a public authority to refuse to comply with a request for information where the cost of compliance is estimated to exceed a set limit (known as the 'appropriate limit'). The 'appropriate limit' for NHS Resolution is £450. This equates to 18 hours of work at the rate of £25 per hour set out in the 'Fees Regulations'.

We are also unable to provide a regional breakdown for CNSGP Claims as region is not recorded in our Claims Database in this way. In order for us to provide a regional level breakdown it would require us to manually review individual CNSGP claims to determine and extract the relevant information. This exercise would likely exceed the FOI cost limit. We have provided the information that is readily available and within the FOI cost limit.

We are able to provide some of the requested information in financial years. The data for the financial year 2024/25 is currently unavailable and will be available on request from August 2025. We have therefore provided data for 2019/20 – 2023/24.

Please note: We have recently changed the way we report on our FOIs to align better with our published documents. Streamlining our reporting on FOIs with our annual published reports may mean a variation in snapshot dates. This means this data may not align with previous similar requests and it may not be possible for you to compare this information with a previous request. For further information, please refer to <https://resolution.nhs.uk/resources/understanding-nhs-resolution-data>.

Claims notified/received in any given year will often relate to incidents that have occurred many years prior. Due to the nature of negligence claims and the level of investigation needed to bring them to a resolution, claims received and notified in a specific year may take years to settle and close. They are not guaranteed to be settled and closed in the same year. As such, there will be a time gap between incident and claim closure.

Due to the way in which data is extracted, it is also possible that the same claim may appear more than once in a dataset, across different year groups e.g. where the case has been closed (as unsuccessful), challenged, reopened and closed again at conclusion.

The individual nature of claims received by NHS Resolution means they can vary significantly in value and any such fluctuations cannot be interpreted as trends.

Please find attached the following tables:

Table 1 shows: - Number and Cost of CNSGP Claims Closed between financial years 2019/20 and 2023/24 with a damages payment. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure.

Table 2 shows: - Number and Cost of CNSGP Claims Closed between financial years 2019/20 and 2023/24 with a damages payment. Broken down by Primary Cause. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure.

Table 3 shows: - Number and Cost of CNSGP Claims Closed between financial years 2019/20 and 2023/24 with a damages payment. Broken down by Injury. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure.

Low figures

We have not provided the information for low figures involved as we believe that disclosure of information with this level of granularity is exempt under Section 40(2) by virtue of section 40(3A) (a) of the FOI Act, where disclosure to a member of the public would contravene one or more of the data protection principles. The data protection principles are set out in Article 5 of the General Data Protection Regulation. We take the view that it would not be fair or lawful (given the sensitive and confidential nature of the information held) to disclose such information and any disclosure would therefore contravene the first data protection principle.

In some instances, the low numbers of claims (fewer than 5) in each category, the likelihood exists that individuals who are the subject of this information may be identified either from this information alone, or in combination with other available information. In addition to this, as this information is considered to be sensitive personal data (the data subjects' medical condition); NHS Resolution believes it has a greater responsibility to protect those individuals' identities, as disclosure could potentially cause damage and/or distress to those involved.

Further to our obligations to provide advice and assistance, you may find it helpful to review the work of the [Getting It Right First Time team](#) with whom NHS Resolution has been working with to undertake in-depth analysis of our claims data. They have produced a number of [reports](#) from analysing our claims data, which has been shared following approval of the confidentiality advisory group to the use of confidential patient information for this purpose.

If you would like to know how data is categorised in our Claims database please see the following link: [Glossary](#)

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Joanne Appleby](#), Deputy Data Protection Officer for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

<https://ico.org.uk/>

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NB: Number of claims fewer than 5 (and any associated values, within the same row) are masked with a "#" (in accordance with Data Protection guidelines). Accordingly, some total values may also be approximated to prevent masked values to be deduced through reverse calculation.

Table 1: Number and Cost of CNSGP Claims Closed between financial years 2019/20 and 2023/24 with a damages payment. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure.

Table 2: Number and Cost of CNSGP Claims Closed between financial years 2019/20 and 2023/24 with a damages payment. Broken down by Primary Cause. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure.

Table 3: Number and Cost of CNSGP Claims Closed between financial years 2019/20 and 2023/24 with a damages payment. Broken down by Primary Injury. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure.

Table 1: Number and Cost of CNSGP Claims Closed between financial years 2019/20 and 2023/24 with a damages payment. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure.

ClosedSettled scheme	Y
Claim_Outcome	CNSGP Damages Paid

Year of Closure	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid	Total Paid
	#	#	#	#	#
2019/20					
2020/21	17	106,168	27,110	81,915	215,193
2021/22	67	340,111	115,623	402,987	858,720
2022/23	175	2,077,480	500,628	2,502,231	5,080,338
2023/24	269	5,671,190	942,357	5,835,861	12,449,408

Table 2: Number and Cost of CNSGP Claims Closed between financial years 2019/20 and 2023/24 with a damages payment. Broken down by Primary Cause. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure.

ClosedSettled scheme	Y
Claim_Outcome	CNSGP Damages Paid

Primary Cause	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid
Medication Errors	113	1,018,929	202,640	1,121,482
Fail/Delay Referring To Hosp.	90	1,628,110	358,887	1,903,509
Failure/Delay Diagnosis	90	2,065,100	383,868	1,876,096
Fail / Delay Treatment	75	1,053,276	214,720	1,234,573
Failure To Perform Tests	26	509,870	81,152	583,920
Inappropriate Treatment	24	224,922	63,596	303,762
Fail/Delay Admitting To Hosp.	14	317,419	53,939	302,700
Fail To Act On Abnorm Test Res	10	514,106	36,150	243,400
Fail To Warn-Informed Consent	9	101,572	16,642	176,001
Fail To Follow-Up Arrangements	7	147,653	19,152	105,743
Other	7	11,976	#	5,500
Fail To Infrm Test Rslts	7	95,938	20,015	120,000
Lack Of Assistance/Care	6	30,684	16,292	79,970
Operator Error	6	64,360	14,308	99,000
Err With Agnt/Dose/Route/Selec	6	35,336	9,360	49,492
Failure To X-Ray	6	96,741	13,997	122,500
Incorrect Injection Site	5	31,713	12,296	77,750
Inadequate Nursing Care	5	73,533	8,982	63,300
Wrong Diagnosis	#	#	#	#
Fail To Recog. Complication Of	#	#	#	#
Failure To Interpret X-Ray	#	#	#	#
Premature Ceasure Of Treatment	#	#	#	#
Inapprop. Case Selection	#	#	#	#
Foreign Body Left In Situ	#	#	#	#
Fail To Supervise	#	#	#	#
Failed Sterilisation	#	#	#	#
Equipment Malfunction	#	#	#	#
Diathermy Burns/react. To Prep	#	#	#	#
Lack Of Pre-Op Evaluation	#	#	#	#
Probs With Medical Records	#	#	#	#
Failed Infection Control Policy/Hospital Hygiene	#	#	#	#
Fail Mon Dose/rate Syntocinon	#	#	#	#
Intra-Op Problems	#	#	#	#
Grand Total	532	8,199,348	1,589,709	8,826,094

Table 3: Number and Cost of CNSGP Claims Closed between financial years 2019/20 and 2023/24 with a damages payment. Broken down by Primary Injury. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure.

ClosedSettled scheme	Y
Claim_Outcome	CNSGP Damages Paid

Primary Injury	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid
Unnecessary Pain	135	749,980	298,008	1,549,667
Psychiatric/Psychological Dmge	39	236,689	66,019	260,557
Adtnl/unnecessary Operation(s)	37	554,748	84,549	570,022
Advanced Stage Cancer	32	563,724	123,764	870,270
Other	27	121,843	45,084	161,935
Fatality	24	1,205,347	133,717	691,782
Other Infection	13	87,572	33,053	213,000
Removal Of Testicle	11	229,465	48,058	309,250
Cardiovascular Condition	11	156,608	31,052	179,550
Fracture	11	85,889	23,456	126,484
Amputation - Lower	11	653,744	87,630	464,250
Anaphylact Shock/Allergic Shock/allergy	10	43,783	20,845	108,359
Scarring	9	56,712	22,882	104,801
Other Visual Problems	9	222,640	28,641	201,300
Poor Outcome - Fractures Etc.	9	141,691	25,566	179,100
Stroke	8	341,148	45,913	155,000
Nerve Damage	8	398,955	69,649	390,200
Thrombosis/Embolism	8	131,122	27,171	194,500
Blindness	7	673,211	31,815	159,500
Cancer	6	91,570	34,751	121,900
Multiple Injuries	6	36,628	23,245	70,350
Spinal Damage	6	163,429	17,447	255,100
Cardiac Arrest	6	130,120	11,959	71,700
Burn(s)	6	29,543	10,816	67,610
Respiratory Disorder/ Failure	6	42,575	15,311	105,493
Addiction/Dependency	5	56,250	#	49,325
Deafness	#	#	#	#
Perforation	#	#	#	#
Partial Hearing Loss	#	#	#	#
Pressure Sores	#	#	#	#
Tissue Damage	#	#	#	#
Joint Damage	#	#	#	#
Infertility	#	#	#	#
Bowel Damage/ Dysfunction	#	#	#	#
Not Specified	#	#	#	#
Bruising/ Extravasation	#	#	#	#
Liver Damage	#	#	#	#
Unwanted Pregnancy	#	#	#	#
Epilepsy	#	#	#	#
Dental Damage	#	#	#	#
Removal Of Fallopian Tube	#	#	#	#
Tendon Damage	#	#	#	#
Renal Damage/ Failure	#	#	#	#
Scalp Damage	#	#	#	#
Rupture	#	#	#	#
Wrongful Birth	#	#	#	#

Table 3: Number and Cost of CNSGP Claims Closed between financial years 2019/20 and 2023/24 with a damages payment. Broken down by Primary Injury. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure.

ClosedSettled scheme	Y
Claim_Outcome	CNSGP Damages Paid

Primary Injury	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid
Amputation - Upper	#	#	#	#
Removal Of Cervix	#	#	#	#
Pierced Ear Drum	#	#	#	#
Hernia	#	#	#	#
Benign Tumour	#	#	#	#
Tardive Dyskinesia	#	#	#	#
Hospital Acquired Infection	#	#	#	#
Foot Drop	#	#	#	#
Arterial Damage	#	#	#	#
Tuberculosis	#	#	#	#
Cystic Growth	#	#	#	#
Impotence	#	#	#	#
Limb Deformity	#	#	#	#
Anal Fissure	#	#	#	#
Malignant Tumour	#	#	#	#
Grand Total	532	8,199,348	1,589,709	8,826,094