



Resolution

8th Floor,
10 South Colonnade
Canary Wharf
London
E14 4PU
Telephone: 020 7811 2700

September 2025
FOI_7412

The following information was requested on 28 August 2025:

Request for detail on REF: SHA/26264 Appeal against NHS Decision to grant an Application by CA-Health limited 25 October 2024

In regard to this appeal report which I have dated 24 October I wish to ask for detail that is missing, namely:

*The names and relevant details of the appeal group. The end of the report just has the reference ' Case Manager Primary Care Appeals.' There is no name given.
Your web address reference for this report.*

Our Response

NHS Resolution Primary Care Appeals publish their decisions on our website: [PCA Decisions Archive - NHS Resolution](#). Decision Ref. SHA/26264 can be found here: [26264-Pharmaceutical-Decision-Reg-18-Wallingford.pdf](#)

The Case Manager does not make decisions. In this case, the decision was made by the Appeals Committee, which included the Head of Appeals, the Technical Case Manager, and two Appeals panel members.

The Head of Appeals is Jonathan Haley.

The name of the case manager has been withheld in accordance with section 40 of the Freedom of Information Act 2000 (FOIA). Additional details can be found in the section 40 refusal notice below.

Section 40 refusal notice

We have withheld the name of the Case Manager from the decision as we believe that disclosure of this information is exempt under Section 40(2) by virtue of section 40(3A) (i) of the FOI Act, where disclosure to a member of the public would contravene one or more of the data protection principles. The data protection principles are set out in Article 5 of the General Data Protection Regulation. We take the view that it would not

be fair or lawful to disclose such information, and any disclosure would therefore contravene the first data protection principle.

The individual has not consented to their information being used in this way and we do not believe they would have a reasonable expectation that their personal data would be released in this way. NHS Resolution believes it has a greater responsibility to protect the individual's identity, as disclosure could potentially cause damage and/or distress to those involved.

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Joanne Appleby](#), Deputy Data Protection Officer for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

<https://ico.org.uk/>