



Resolution

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September 2025
FOI_7409

The following information was requested on 28 August 2025:

*Following my previous requested dated 17th June, [\[FOI 7278 Blindness Pressure-Sores.pdf\]](#) I am now requesting the total number of clinical negligence claims paid out where the primary injury is **blindness** and the total sum of settlement amounts relating to these claims. Please provide this information for claims settled in the financial year 2024-25. Please provide this data broken down by year financial and by individual NHS trust.*

*Please also provide the total number of clinical negligence claims settled where the primary injury was **pressure sores** and the total sum of settlement amounts relating to these claims. Please provide this information for claims settled in the financial year 2024-25. Please provide this data broken down by financial year and also by individual NHS trust*

Our Response

Please find attached the requested information we are able to provide. This information only covers Trusts in England and not the rest of the UK.

Please note: We have recently changed the way we report on our FOIs to align better with our published documents. Streamlining our reporting on FOIs with our annual published reports may mean a variation in snapshot dates. This means this data may not align with previous similar requests and it may not be possible for you to compare this information with a previous request. For further information, please refer to <https://resolution.nhs.uk/resources/understanding-nhs-resolution-data>.

Claims notified/received in any given year will often relate to incidents that have occurred many years prior. Due to the nature of clinical negligence claims and the level of investigation needed to bring them to a resolution, claims received and notified in a specific year may take years to settle and close. They are not guaranteed to be settled and closed in the same year. As such, there will be a time gap between incident and claim closure.

Due to the way in which data is extracted, it is also possible that the same claim may appear more than once in a dataset, across different year groups e.g. where the case

has been closed (as nil damages payment), challenged, reopened, and closed again at conclusion.

The data shows variation in numbers of cases closed per year, and costs attributed to those claims. This is a reflection of the nature of individual claims received and resolved by NHS Resolution which can vary significantly. As such these fluctuations cannot be interpreted as trends.

The data provided covers our [Clinical Negligence Scheme for Trusts - NHS Resolution](#).

Please note: Cover under the Clinical Negligence Scheme for Trusts (CNST) has also been available to independent sector providers (ISPs) of NHS care since 1st April 2013, but data relating to these ISPs has not been included in our response, as the request was for a breakdown by Trust.

Please find attached the following tables:

Table 1 shows: - Number and Cost of CNST Claims Closed (or settled with a periodical payment order) during the 2024/25 financial year with a damages payment, where the Primary Injury is '**Blindness**'. Broken down by NHS Trust. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

Table 2 shows: - Number and Cost of CNST Claims Closed during the 2024/25 financial year with a damages payment, where the Primary Injury is '**Pressure Sores**'. Broken down by NHS Trust. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure.

Please note: the tables broken down by Trusts should not be interpreted as a league table. Larger member organisations and those which provide more complex treatments may receive more claims than smaller organisations or those providing low risk care. Inevitably, different institutions face different levels of risk because of the variations in the nature and complexity of the procedures they perform. In some circumstances, volumes of reported cases may be impacted by multiple claims notified in relation to one cause of action.

PPOs

The information disclosed includes damages and costs paid up to the end of the settlement year (in Periodical payment order (PPO) cases) and up to the end of the closure year in non-PPO cases.

PPOs are an agreement between the parties, to pay an initial lump sum and regular future payments (PPO damages) related to the injured party's ongoing needs, usually care for life i.e., a percentage of the full value of the claim is paid at the point of

settlement (lump sum damages) with the balance paid at regular intervals over subsequent years. The information disclosed includes lump sum damages, costs and any PPO damages paid up to the end of the year of settlement. It does not include PPO damages, which have been committed to but due to be paid after the settlement year.

Low figures

We have not provided the information for low figures involved, as we believe that disclosure of information with this level of granularity is exempt under Section 40(2) by virtue of section 40(3A) (a) of the FOI Act, where disclosure to a member of the public would contravene one or more of the data protection principles. The data protection principles are set out in Article 5 of the General Data Protection Regulation. We take the view that it would not be fair or lawful (given the sensitive and confidential nature of the information held) to disclose such information and any disclosure would therefore contravene the first data protection principle.

In some instances, the low numbers of claims (fewer than 5) in each category, the likelihood exists that individuals who are the subject of this information may be identified either from this information alone, or in combination with other available information. In addition to this, as this information is considered to be sensitive personal data (the data subjects' medical condition); NHS Resolution believes it has a greater responsibility to protect those individuals' identities, as disclosure could potentially cause damage and/or distress to those involved.

Further to our obligations to provide advice and assistance, you may find it helpful to review the work of the [Getting It Right First Time team](#) with whom NHS Resolution has been working with to undertake in-depth analysis of our claims data. They have produced a number of [reports](#) from analysing our claims data which has been shared following approval of the confidentiality advisory group to the use of confidential patient information for this purpose.

If you would like to know how data is categorised in our Claims database please see the following link: [Glossary](#)

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Joanne Appleby](#), Deputy Data Protection Officer for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

<https://ico.org.uk/>

TABLE OF CONTENTS

NB: Number of claims fewer than 5 (and any associated values, within the same row) are masked with a "#" (in accordance with Data Protection guidelines). Accordingly, some total values may also be approximated to prevent masked values to be deduced through reverse calculation.

Table 1: Number and Cost of CNST Claims Closed (or settled with a periodical payment order) during the 2024/25 financial year with a damages payment, where the Primary Injury is 'Blindness'. Broken down by NHS Trust. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

Table 2: Number and Cost of CNST Claims Closed during the 2024/25 financial year with a damages payment, where the Primary Injury is 'Pressure Sores'. Broken down by NHS Trust. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure.

Freedom of Information Request# 7409

Data correct as at: The end of every financial year

Please note: the tables broken down by Trusts should not be interpreted as a league table. Larger member organisations and those which provide more complex treatments may receive more claims than smaller organisations or those providing low risk care. Inevitably, different institutions face different levels of risk because of the variations in the nature and complexity of the procedures they perform. In some circumstances, volumes of reported cases may be impacted by multiple claims notified in relation to one cause of action.



Table 1: Number and Cost of CNST Claims Closed (or settled with a periodical payment order) during the 2024/25 financial year with a damages payment, where the Primary Injury is 'Blindness'. Broken down by NHS Trust. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

Injury1L1	Blindness
ClosedSettled	Y
ClaimOutcome	Damages Paid
Scheme	CNST

Member Name	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid	Total Paid
United Lincolnshire Teaching Hospitals NHS Trust	#	#	#	#	#
Surrey and Sussex Healthcare NHS Trust	#	#	#	#	#
University Hospital Southampton NHS Foundation Trust	#	#	#	#	#
Moorfields Eye Hospital NHS Foundation Trust	#	#	#	#	#
Portsmouth Hospitals NHS Trust	#	#	#	#	#
University Hospitals of North Midlands NHS Trust	#	#	#	#	#
University Hospitals Birmingham NHS Foundation Trust	#	#	#	#	#
Northern Lincolnshire & Goole Hospitals NHS Foundation Trust	#	#	#	#	#
University Hospitals Plymouth NHS Trust	#	#	#	#	#
University Hospitals Coventry & Warwickshire NHS Trust	#	#	#	#	#
Manchester University NHS Foundation Trust	#	#	#	#	#
Newcastle Upon Tyne Hospitals NHS Foundation Trust (The)	#	#	#	#	#
University Hospitals Sussex NHS Foundation Trust	#	#	#	#	#
South Tees Hospitals NHS Foundation Trust	#	#	#	#	#
Nottingham University Hospitals NHS Trust	#	#	#	#	#
Mersey and West Lancashire Hospitals NHS Trust	#	#	#	#	#
University Hospitals of Morecambe Bay NHS Foundation Trust	#	#	#	#	#
Hull University Teaching Hospitals NHS Trust	#	#	#	#	#
Countess of Chester Hospital NHS Foundation Trust	#	#	#	#	#
Wirral University Teaching Hospital NHS Foundation Trust	#	#	#	#	#
County Durham and Darlington NHS Foundation Trust	#	#	#	#	#
University College London Hospitals NHS Foundation Trust	#	#	#	#	#
NHS England	#	#	#	#	#
Imperial College Healthcare NHS Trust	#	#	#	#	#
North West Anglia NHS Foundation Trust	#	#	#	#	#
Lancashire Teaching Hospitals NHS Foundation Trust	#	#	#	#	#
Northern Care Alliance NHS Foundation Trust	#	#	#	#	#
Wrightington, Wigan and Leigh NHS Foundation Trust	#	#	#	#	#
Doncaster and Bassetlaw Teaching Hospitals NHS Foundation Trust	#	#	#	#	#
Gloucestershire Hospitals NHS Foundation Trust	#	#	#	#	#
Airedale NHS Foundation Trust	#	#	#	#	#
Hampshire Hospitals NHS Foundation Trust	#	#	#	#	#
East Kent Hospitals University NHS Foundation Trust	#	#	#	#	#
University Hospitals Bristol & Weston NHS Foundation Trust	#	#	#	#	#
Royal Berkshire NHS Foundation Trust	#	#	#	#	#
University Hospitals of Derby and Burton NHS Foundation Trust	#	#	#	#	#
Sheffield Teaching Hospitals NHS Foundation Trust	#	#	#	#	#
King's College Hospital NHS Foundation Trust	#	#	#	#	#
South London & Maudsley NHS Foundation Trust	#	#	#	#	#
Cambridge University Hospitals NHS Foundation Trust	#	#	#	#	#
East Suffolk and North Essex NHS Foundation Trust	#	#	#	#	#
Worcestershire Acute Hospitals NHS Trust	#	#	#	#	#
East Sussex Healthcare NHS Trust	#	#	#	#	#
York and Scarborough Teaching Hospitals NHS Foundation Trust	#	#	#	#	#
Tameside and Glossop Integrated Care NHS Foundation Trust	#	#	#	#	#
The Queen Elizabeth Hospital King's Lynn NHS Foundation Trust	#	#	#	#	#
Grand Total	66	21,617,652	1,889,548	7,063,214	30,570,414

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Table 2: Number and Cost of CNST Claims Closed during the 2024/25 financial year with a damages payment, where the Primary Injury is 'Pressure Sores'. Broken down by NHS Trust. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure.

Injury1L1	Pressure Sores
ClosedSettled	Y
ClaimOutcome	Damages Paid
Scheme	CNST

Member Name	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid	Total Paid
Nottingham University Hospitals NHS Trust	9	171,000	30,756	254,850	456,606
Liverpool University Hospitals NHS Foundation Trust	7	142,250	20,582	223,000	385,832
Northumbria Healthcare NHS Foundation Trust	6	123,500	14,977	124,932	263,409
East Suffolk and North Essex NHS Foundation Trust	6	91,000	19,208	77,000	187,208
Blackpool Teaching Hospitals NHS Foundation Trust	6	130,900	22,424	86,000	239,324
Portsmouth Hospitals NHS Trust	6	118,566	33,568	114,100	266,234
Newcastle Upon Tyne Hospitals NHS Foundation Trust (The)	6	71,000	27,692	150,875	249,567
Mid and South Essex NHS Foundation Trust	6	163,947	15,753	246,000	425,700
Royal Berkshire NHS Foundation Trust	5	77,000	18,049	186,875	281,924
Manchester University NHS Foundation Trust	5	60,500	29,738	124,190	214,428
University Hospitals Sussex NHS Foundation Trust	5	119,545	10,588	112,070	242,203
Cambridge University Hospitals NHS Foundation Trust	5	81,250	6,649	139,250	227,149
York and Scarborough Teaching Hospitals NHS Foundation Trust	5	108,725	15,572	116,750	241,047
Croydon Health Services NHS Trust	5	158,000	37,276	215,250	410,526
Tameside and Glossop Integrated Care NHS Foundation Trust	5	76,966	20,036	139,215	236,216
East Kent Hospitals University NHS Foundation Trust	5	156,750	20,926	190,750	368,426
King's College Hospital NHS Foundation Trust	5	87,200	26,073	226,675	339,948
Barts Health NHS Trust	5	77,210	9,011	130,500	216,721
Lancashire Teaching Hospitals NHS Foundation Trust	#	#	#	#	#
Pennine Care NHS Foundation Trust	#	#	#	#	#
Mid Yorkshire Teaching NHS Trust	#	#	#	#	#
Hull University Teaching Hospitals NHS Trust	#	#	#	#	#
Walsall Healthcare NHS Trust	#	#	#	#	#
County Durham and Darlington NHS Foundation Trust	#	#	#	#	#
Royal Devon University Healthcare NHS Foundation Trust	#	#	#	#	#
University Hospitals of Leicester NHS Trust	#	#	#	#	#
The Leeds Teaching Hospitals NHS Trust	#	#	#	#	#
Surrey and Sussex Healthcare NHS Trust	#	#	#	#	#
Mersey Care NHS Foundation Trust	#	#	#	#	#
United Lincolnshire Teaching Hospitals NHS Trust	#	#	#	#	#
Princess Alexandra Hospital NHS Trust (The)	#	#	#	#	#
Frimley Health NHS Foundation Trust	#	#	#	#	#
Ashford & St Peter's Hospitals NHS Foundation Trust	#	#	#	#	#
East Sussex Healthcare NHS Trust	#	#	#	#	#
Royal Cornwall Hospitals NHS Trust	#	#	#	#	#
The Rotherham NHS Foundation Trust	#	#	#	#	#
Lewisham & Greenwich NHS Trust	#	#	#	#	#
University Hospitals of Derby and Burton NHS Foundation Trust	#	#	#	#	#
Sheffield Teaching Hospitals NHS Foundation Trust	#	#	#	#	#
University Hospitals of North Midlands NHS Trust	#	#	#	#	#
South Tyneside and Sunderland NHS Foundation Trust	#	#	#	#	#
North Tees & Hartlepool NHS Foundation Trust	#	#	#	#	#
St George's University Hospitals NHS Foundation Trust	#	#	#	#	#
Oxford University Hospitals NHS Foundation Trust	#	#	#	#	#
Northern Lincolnshire & Goole Hospitals NHS Foundation Trust	#	#	#	#	#
Wrightington, Wigan and Leigh NHS Foundation Trust	#	#	#	#	#
Kingston and Richmond NHS Foundation Trust	#	#	#	#	#
Maidstone and Tunbridge Wells NHS Trust	#	#	#	#	#
Torbay & South Devon NHS Foundation Trust	#	#	#	#	#
Calderdale & Huddersfield NHS Foundation Trust	#	#	#	#	#
Gloucestershire Hospitals NHS Foundation Trust	#	#	#	#	#
Royal Free London NHS Foundation Trust	#	#	#	#	#
West Hertfordshire Hospitals NHS Trust	#	#	#	#	#
Royal Wolverhampton NHS Trust (The)	#	#	#	#	#
Leicestershire Partnership NHS Trust	#	#	#	#	#
Medway NHS Foundation Trust	#	#	#	#	#
Northern Care Alliance NHS Foundation Trust	#	#	#	#	#
South Tees Hospitals NHS Foundation Trust	#	#	#	#	#
Birmingham Community Healthcare	#	#	#	#	#
Mersey and West Lancashire Hospitals NHS Trust	#	#	#	#	#
University Hospitals Plymouth NHS Trust	#	#	#	#	#
Great Western Hospitals NHS Foundation Trust	#	#	#	#	#
Barking, Havering and Redbridge University Hospitals NHS Trust	#	#	#	#	#
Chesterfield Royal Hospital NHS Foundation Trust	#	#	#	#	#
London North West University Healthcare NHS Trust	#	#	#	#	#
Leeds Community Healthcare	#	#	#	#	#
Norfolk & Norwich University Hospitals NHS Foundation Trust	#	#	#	#	#
University Hospitals Birmingham NHS Foundation Trust	#	#	#	#	#
Gateshead Health NHS Foundation Trust	#	#	#	#	#
Warrington and Halton Hospitals NHS Foundation Trust	#	#	#	#	#
Bedfordshire Hospitals NHS Foundation Trust	#	#	#	#	#
Hampshire Hospitals NHS Foundation Trust	#	#	#	#	#
Kettering General Hospital NHS Foundation Trust	#	#	#	#	#
North Bristol NHS Trust	#	#	#	#	#
Nottinghamshire Healthcare NHS Foundation Trust	#	#	#	#	#
Worcestershire Acute Hospitals NHS Trust	#	#	#	#	#
Oxford Health NHS Foundation Trust	#	#	#	#	#

Please note: the tables broken down by Trusts should not be interpreted as a league table. Larger member organisations and those which provide more complex treatments may receive more claims than smaller organisations or those providing low risk care. Inevitably, different institutions face different levels of risk because of the variations in the nature and complexity of the procedures they perform. In some circumstances, volumes of reported cases may be impacted by multiple claims notified in relation to one cause of action.

Table 2: Number and Cost of CNST Claims Closed during the 2024/25 financial year with a damages payment, where the Primary Injury is 'Pressure Sores'. Broken down by NHS Trust. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure.

Injury1L1	Pressure Sores
ClosedSettled	Y
ClaimOutcome	Damages Paid
Scheme	CNST

Member Name	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid	Total Paid
Bradford Teaching Hospitals NHS Foundation Trust	#	#	#	#	#
Dartford and Gravesham NHS Trust	#	#	#	#	#
Harrogate & District NHS Foundation Trust	#	#	#	#	#
Oxleas NHS Foundation Trust	#	#	#	#	#
Alder Hey Children's NHS Foundation Trust	#	#	#	#	#
Derbyshire Healthcare NHS Foundation Trust	#	#	#	#	#
Hillingdon Hospitals NHS Foundation Trust (The)	#	#	#	#	#
Birmingham Women's and Children's NHS Foundation Trust	#	#	#	#	#
West London NHS Trust	#	#	#	#	#
Doncaster and Bassetlaw Teaching Hospitals NHS Foundation Trust	#	#	#	#	#
Isle of Wight NHS Trust	#	#	#	#	#
East and North Hertfordshire NHS Trust	#	#	#	#	#
Countess of Chester Hospital NHS Foundation Trust	#	#	#	#	#
Cambridgeshire and Peterborough NHS Foundation Trust	#	#	#	#	#
Hampshire and Isle of Wight Healthcare NHS Foundation Trust	#	#	#	#	#
East Lancashire Hospitals NHS Trust	#	#	#	#	#
Airedale NHS Foundation Trust	#	#	#	#	#
Central London Community Healthcare NHS Trust	#	#	#	#	#
Herefordshire and Worcestershire Health and Care NHS Trust	#	#	#	#	#
Royal National Orthopaedic Hospital NHS Trust	#	#	#	#	#
University Hospitals Dorset NHS Foundation Trust	#	#	#	#	#
Royal Papworth Hospital NHS Foundation Trust	#	#	#	#	#
Norfolk Community Health and Care NHS Trust	#	#	#	#	#
Royal Surrey County Hospital NHS Foundation Trust (The)	#	#	#	#	#
North East London NHS Foundation Trust	#	#	#	#	#
Liverpool Women's Hospital NHS Foundation Trust	#	#	#	#	#
North West Anglia NHS Foundation Trust	#	#	#	#	#
Chelsea & Westminster Hospital NHS Foundation Trust	#	#	#	#	#
Northamptonshire Healthcare NHS Foundation Trust	#	#	#	#	#
Shrewsbury and Telford Hospital NHS Trust	#	#	#	#	#
Wirral Community NHS Foundation Trust	#	#	#	#	#
Shropshire Community Health NHS Trust	#	#	#	#	#
Bridgewater Community Healthcare NHS Trust	#	#	#	#	#
Somerset NHS Foundation Trust	#	#	#	#	#
Buckinghamshire Healthcare NHS Trust	#	#	#	#	#
Mid Cheshire Hospitals NHS Foundation Trust	#	#	#	#	#
Grand Total	279	6,572,558	1,299,135	8,913,525	16,785,218