



Resolution

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Telephone: 020 7811 2700

30 September 2025
FOI_7434

The following information was requested on 11 September 2025:

Please can you provide data on:

- 1. the number of claims raised*
- 2. the number of claims paid*
- 3. the total value of those claims*

which had the injury code of sepsis in the 2023/24 and 2024/25 financial years for any speciality and any cause code.

Our Response

Please find attached the requested information. This information only covers England and not the rest of the UK.

NB: We have recently changed the way we report on our FOIs to align better with our published documents. Streamlining our reporting on FOIs with our annual published reports may mean a variation in snapshot dates. This means this data may not align with previous similar requests and it may not be possible for you to compare this information with a previous request. For further information, please refer to [Guidance-note-Understanding-NHS-Resolution-data-updated](#)

Please note claims notified/received and open are not guaranteed to be settled in the same year and can take many years to be concluded. Claims notified/received in any given year will often relate to incidents that have occurred many years prior. Claims closed in any given year will often relate to claims received/notified many years prior.

The data shows variation in numbers of cases received, closed per year and costs attributed to those claims. This is a reflection of the nature of individual claims received and resolved by NHS Resolution, which can vary significantly. As such, these fluctuations cannot be interpreted as trends.

Please find attached the following tables:

Table 1: Number of Clinical Claims and Incidents received between financial years '2023/24' and '2024/25' where the Primary Injury is '**Sepsis**'.

Table 2: Number and Cost of Clinical Claims Closed between financial years '2023/24' and '2024/25' with a damages payment, where the Primary Injury is '**Sepsis**'. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure.

Further to our obligations to provide advice and assistance, you may find it helpful to review the work of the [Getting It Right First Time team](#) with whom NHS Resolution has been working with to undertake in-depth analysis of our claims data. They have produced a number of [reports](#) from analysing our claims data which has been shared following approval of the confidentiality advisory group to the use of confidential patient information for this purpose.

If you would like to know how data is categorised in our Claims database please see the following link: [Glossary](#)

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Joanne Appleby](#), Deputy Data Protection Officer for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

<https://ico.org.uk/>

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NB: Number of claims fewer than 5 (and any associated values, within the same row) are masked with a "#" (in accordance with Data Protection guidelines). Accordingly, some total values may also be approximated to prevent masked values to be deduced through reverse calculation.

Table 1: Number of Clinical Claims and Incidents received between financial years '2023/24' and '2024/25' where the Primary Injury is 'Sepsis'.

Table 2: Number and Cost of Clinical Claims Closed between financial years '2023/24' and '2024/25' with a damages payment, where the Primary Injury is 'Sepsis'. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure.

Table 1: Number of Clinical Claims and Incidents received between financial years '2023/24' and '2024/25' where the Primary Injury is 'Sepsis'.

Notified	Y
Year of Notification	No. of Claims
2023/24	150
2024/25	147
Grand Total	297



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Table 2: Number and Cost of Clinical Claims Closed between financial years '2023/24' and '2024/25' with a damages payment, where the Primary Injury is 'Sepsis'. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure.

ClosedSettled	Y
ClaimOutcome	Damages Paid

Year of Closure	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid	Total Paid
2023/24	66	5,171,658	629,101	2,645,625	8,446,384
2024/25	81	8,248,486	794,004	3,869,150	12,911,640
Grand Total	147	13,420,144	1,423,105	6,514,775	21,358,024