



Resolution

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10 South Colonnade
Canary Wharf
London
E14 4PU
Telephone: 020 7811 2700

October 2025
FOI_7455

The following information was requested on 25 September 2025:

Under the Freedom of Information Act, I would request you to respond to questions included in the attachment.
For any reason if you are unable to open the attachment do let me know. I can then send the questions within the email itself.
Please note: If you do not have records relating to the questions in the attachment, please pass on this request to your IT department to provide us with the required information.

Our Response

Please find our response in the attached worksheet.

We are unable to disclose the details of our security infrastructure on the grounds of security. Please see our refusal notice below.

Refusal Notice for not disclosing details of security infrastructure

NHS Resolution is unable to disclose the information requested as this information is considered to be exempt from disclosure under:

Section 31 of the Freedom of Information Act 2000 – Law Enforcement

31(1) Information which is not exempt information by virtue of section 30 is exempt information if its disclosure under this Act would, or would be likely to, prejudice –

(a) the prevention or detection of crime

We consider that disclosing the details of our security infrastructure would be likely to materially increase the risk of successful attempts to hack our network. The information could be used by any person in the world (as is the nature of a disclosure under FOIA) particularly in conjunction with other information about our systems, to plan or prepare more sophisticated attacks.

Public Interest Test –

Public Interest considerations in disclosing the information

There is a general public interest in openness and transparency in public sector bodies which can help to maintain public trust. We recognise that there is a legitimate interest in knowing what systems we utilise, which helps to promote public confidence that the organisation maintains high levels of security.

Public interest considerations in favour of maintaining the exemption

NHS Resolution recognises its duty to protect personal data and confidential information held on our systems, as disclosure will, in our opinion, weaken our ability to protect our stakeholders & perform our functions.

Disclosing the information requested would mean releasing details about our systems and their security into the public domain. This could make the information accessible to criminals, by enhancing criminals' abilities to carry out cyber-attacks. It also follows that a risk to our systems will also constitute a risk to both the general public and NHS Resolution staff whose information we hold.

By withholding this information, criminals will be prevented from exploiting such information in order to target our systems or individuals.

Balance of Public Interest Test (PIT)

NHS Resolution acknowledges that there is an interest in the public knowing that the organisation has adequate levels of protection in place for its IT systems, to ensure that we mitigate any risks befalling our systems on which we rely to run the organisation. We believe that ensuring the safety of our systems is paramount and on the balance of the PIT, we believe that there would be a clear causative link in disclosing the information you have requested which could expose the organisation to the risk of crime and subsequently endanger or cause harm to those whose data we hold.

NHS Resolution therefore believes that the greater public interest is in withholding this information.

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Joanne Appleby](#), Deputy Data Protection Officer for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

<https://ico.org.uk/>

Q1. Can you please list the number of devices deployed by your organisation for the following?	
Device Type	Number of Devices
Desktop PCs	0
Laptops	950
Mobile Phones	97
Printers	129
Multi Functional Devices (MFDs)	0
Tablets	16
Physical Servers	30
Storage Devices (for example: NAS, SAN)	2
Networking Infrastructure (for example: Switches, Routers, Interfaces, Wireless Access Points)	15
Security Infrastructure (for example: Firewalls, Intrusion Detection Systems (IDS), Virus Monitoring Tools)	Unable to disclose on grounds of cyber security

Q2. Does your organisation have plans to procure any of the below services, if yes then please provide information in the below format?	2025/26 Spend/Budget	2026/27 Spend/Budget	27/28 Spend/Budget	28/29 Spend/Budget
Example: Platform as a Service	1,000,000		200000	
a. Cloud computing	Our budgets are not broken down in this manner, we have a CSP contract with spend on Azure up to 30K per month	Our budgets are not broken down in this manner, we have a CSP contract with spend on Azure up to 40K per month	Not yet known	Not yet known
b. Software as a Service (SaaS)				
c. Platform as a Service (PaaS)				
d. Infrastructure as a Service (IaaS)				
e. Anything as a Service (XaaS)				

Q3. Does your organisation have any plans to procure the below services, if yes then please provide required information in the below format?	2025/26 Spend/Budget	2026/27 Spend/Budget	27/28 Spend/Budget	28/29 Spend/Budget
Example: IoT security	50000	50000	80000	
a. Network Security	We have a security testing contract in place with a budget of 200k per annum	We have a security testing contract in place	Not yet known	Not yet known
b. Cloud Security				
c. Endpoint Security				
d. Mobile Security				
e. IoT Security				
f. Application Security				

Q4. Does your organisation have any plans to procure below services, if yes then please provide information in the below format?	2025/26 Spend/Budget	2026/27 Spend/Budget	27/28 Spend/Budget	28/29 Spend/Budget
Example: Data and Analytics	1750000	2000000		
a. Data and Analytics	No further procurment expected over the course of this year over these areas	Yes but this is subject to ongoing budget discussions	Not yet known	Not yet known
b. AI and Automation			Not yet known	Not yet known
c. Digital Transformation			Not yet known	Not yet known
d. ERP Systems	No	No	Not yet known	Not yet known

Q5. Has your organisation implemented any form of AI or Automation services, and if not, what is the reason for not implementing?	Yes	No	Reason
Example: Yes, Example: No, Legacy System			
a. Implemented			
b. Minor implementation with completed AI strategy	Yes		CoPilot pilot on NHS.net Connect
c. Plans to develop implementation			
d. Due to legacy systems			