

NHS Resolution
8th Floor
10 South Colonnade
Canary Wharf
London
E14 4PU
Telephone: 020 7811 2700

November 2025
FOI 7527

Thank you for your email of 01 November 2025 (following your original Freedom of Information request dated 09 October 2025) in which you requested the following information:

[With reference to our response to [FOI 7481](#)] If you cannot provide the summaries please provide all 18 organisational activity reports.

We understand you are requesting the Organisational Activity Reports (OARs) delivered to 18 secondary care trusts in 2024/25.

Our response

To help respond to your request, it might be helpful to first direct you to our website which outlines the purpose of Practitioner Performance Advice's ('the Advice Service's') [OAR service](#). The Advice Service provides OARs to organisations as part of NHS Resolution's strategic commitment to share data and insights across the healthcare system to support the ongoing improvement and enhancement of performance management practice in the NHS. In addition to offering the service to organisations on a non-obligatory basis, reports are also provided to organisations on request to assist their understanding and support effective local governance of performance concerns management.

We regret that we are unable to fully meet your request to provide the information requested. This is because OARs contain information from which we believe the likelihood exists that individuals who are the subject of this information may be identified either from this information alone, or in combination with other available information. In addition to this, as this information is considered to be confidential in nature (relating to an individual's performance at work) NHS Resolution believes it

has a greater responsibility to protect those individuals' identities, as disclosure could potentially cause damage and/or distress to those involved. The withheld data also includes sensitive personal data about the demographic of practitioners (e.g. age, gender, ethnicity), and we note that this type of information is considered confidential.

Disclosure of information with this level of granularity is exempt under section 40(2) and when section 40(3A) (a) of the Freedom of Information Act is satisfied, where disclosure to a member of the public would contravene one or more of the data protection principles. The first data protection principle concerns fairness and lawfulness, and we take the view that it would be neither fair nor lawful to disclose more granular information. This is in part because data subjects who use our service would not expect us to process their personal information in this way, and we do not believe there is a legal requirement for us to do so.

Please also refer to the following Information Commissioner's Office decision notice which supports our reliance section 40(2): [Decision notice](#).

We can provide you with the following information, taken from the OARs requested, to partly meet your request and in accordance with the exemption stated above. This information includes the name of the organisation who elected to receive an OAR and the number of cases (the range) they discussed with the Advice Service, as would be indicated on the case summary page of the report.

In providing this information it is important to note that as an advisory body our role is to help healthcare employers/contracting bodies and practitioners where concerns have been raised about individual practitioners' performance, and work with those involved to resolve these issues. You can find more information about us [here](#).

We are unable to provide specific numbers of cases discussed with the Advice Service but have provided a range for each organisation based on the number of cases stated in their report. The number of cases per trust will vary according to a number of factors, including but not limited to the size of the trust and the number of employees. As an advisory body which provides expertise and guidance to support the fair and effective resolution of concerns, we always encourage organisations to contact us as soon as possible when concerns come to light, and there is no minimum threshold for seeking advice from us.

We have also provided the reporting date range within which cases were received. The variation in these data ranges is due to the dates in which reports were generated.

Name of NHS trust	Number of cases (range)	Reporting date range
Buckinghamshire Healthcare NHS Trust	11 to 20	April 2019 to March 2024
Countess of Chester Hospital NHS Foundation Trust	11 to 20	April 2020 to February 2025
Croydon Health Services NHS Trust	11 to 20	April 2019 to March 2024
Doncaster and Bassetlaw Teaching Hospitals NHS Foundation Trust	11 to 20	April 2020 to January 2025
Dorset County Hospital NHS Foundation Trust	Up to 10	April 2019 to March 2024
East Lancashire Hospitals NHS Trust	21 to 30	April 2019 to March 2024
Epsom and St Helier University Hospitals NHS Trust	Up to 10	April 2020 to November 2024
Great Western Hospitals NHS Foundation Trust	31 to 40	April 2019 to March 2024
Hampshire and Isle of Wight Healthcare NHS Foundation Trust	Up to 10	April 2020 to January 2025
Homerton Healthcare NHS Foundation Trust	Up to 10	April 2019 to March 2024
Imperial College Healthcare NHS Trust	11 to 20	April 2019 to March 2024
Lancashire Teaching Hospitals NHS Foundation Trust	11 to 20	April 2019 to March 2024
Lewisham and Greenwich NHS Trust	11 to 20	April 2019 to March 2024
North West Anglia NHS Foundation Trust	21 to 30	April 2019 to March 2024
Royal Free London NHS Foundation Trust	41 to 50	April 2020 to November 2024
Tameside and Glossop Integrated Care NHS Foundation Trust	31 to 40	April 2020 to January 2025
The Walton Centre NHS Foundation Trust	Up to 10	April 2019 to March 2024
United Lincolnshire Hospitals NHS Trust	11 to 20	April 2019 to February 2024

This concludes our response to your request.

We hope the above information is helpful. If you are not satisfied with the service that you have received in response to your Information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Joanne Appleby](#), Deputy Data Protection Officer for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your review, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House

Water Lane

Wilmslow

Cheshire

SK9 5AF

[Information Commissioner's Office](#)