



Resolution

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January 2026
FOI_7621

The following information was requested on 17 December 2025:

In a previous Fol response [Fol: 5769] you provided a series of tables on various causes of personal injury to NHS staff and the value of those claims made under employers' liability.

Two of the tables (Table 7 and Table 12) referred specifically to injury claims arising from slips, trips and falls.

Could you now provide me with a similar table to Table 7 but showing data for each of the following financial years: (2020/21) (2021/22) (2022/23) (2023/24) and (2024/25).

Could you also now provide me with a similar table to Table 12 but showing just the 20 organisations where there were the most payouts made in the five year period covering the following financial years (2020/21) (2021/22) (2022/23) (2023/24) and (2024/25).

Our Response

Please find attached the requested information. Please note we only hold information for England and not for the rest of the UK.

We have interpreted your request as seeking information on employer's liability cases reported under our [Liabilities to Third Parties Scheme \(LTPS\)](#) and under the categories you have specified and all data in this response is provided within these parameters. Please note a claim can be made due to more than one cause. Therefore, the tables provided within this response are based on concatenated causes.

NB: We have recently changed the way we report on our FOIs to align better with our published documents. Streamlining our reporting on FOIs with our annual published reports may mean a variation in snapshot dates. This means this data may not align with previous similar requests and it may not be possible for you to compare this information with a previous request. For further information, please refer to [Guidance-note-Understanding-NHS-Resolution-data-updated](#)

Due to the way in which data is extracted, it is also possible that the same claim may appear more than once in a dataset, across different year groups e.g. where the case

has been closed (as nil damages payment), challenged, reopened, and closed again at conclusion.

Claims notified/received in any given year will often relate to incidents that have occurred many years prior. Due to the nature of clinical negligence claims and the level of investigation needed to bring them to a resolution, claims received and notified in a specific year may take years to settle and close. **They are not guaranteed to be settled and closed in the same year.** As such, there will be a time gap between incident and claim closure.

The data shows variation in numbers of claims received, closed per year and costs attributed to those claims. This is a reflection of the nature of individual claims received and resolved by NHS Resolution, which can vary significantly. As such, these fluctuations cannot be interpreted as trends.

Please find attached the following tables:

Table 1 shows: Number and Cost of LTPS Claims closed between the financial years '2020/21' and '2024/25' with a damages payment, where the Liability Type is 'Employer's Liability', and any Cause relate to **Slips, trips and falls**. Broken down by year.

Table 2 shows: Number and Cost of LTPS Claims closed between the financial years '2020/21' and '2024/25' with a damages payment, where the Liability Type is 'Employer's Liability', and any Cause relate to **Slips, trips and falls**. Broken down by 22 Organisations with most payouts made.

Please note: the tables broken down by Trusts should not be interpreted as a league table. Larger member organisations and those which provide more complex treatments may receive more claims than smaller organisations or those providing low risk care. Inevitably, different institutions face different levels of risk because of the variations in the nature and complexity of the procedures they perform. In some circumstances, volumes of reported cases may be impacted by multiple claims notified in relation to one cause of action.

Low Numbers

Please note we have suppressed low figures (and high figures that would make it possible to work out low numbers) as we believe that disclosure of information with this level of granularity is exempt under Section 40(2) by virtue of section 40(3A) (a) of the Freedom of Information Act 2000, where disclosure to a member of the public would contravene one or more of the data protection principles. The data protection principles are set out in Article 5 of the General Data Protection Regulation. We take the view that it would not be fair or lawful (given the sensitive and confidential nature of the information held) to disclose such information, and any disclosure would therefore contravene the first data protection principle.

In some instances, the low numbers of claims (fewer than 5) in each category, the likelihood exists that individuals who are the subject of this information may be identified either from this information alone, or in combination with other available information. In addition to this, as this information is considered to be sensitive personal data (the data subjects' medical condition); NHS Resolution believes it has a greater responsibility to protect those individuals' identities, as disclosure could potentially cause damage and/or distress to those involved.

Please refer to [Understanding NHS Resolution data guidance](#) for further details on how our Claims database is categorised.

Further to our obligations to provide advice and assistance, you may find it helpful to review the work of the [Getting It Right First Time team](#) with whom NHS Resolution has been working with to undertake in-depth analysis of our claims data. They have produced a number of [reports](#) from analysing our claims data which has been shared following approval of the confidentiality advisory group to the use of confidential patient information for this purpose.

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Joanne Appleby](#), Deputy Data Protection Officer for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

<https://ico.org.uk/>

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NB: Number of claims fewer than 5 (and any associated values, within the same row) are masked with a "#" (in accordance with Data Protection guidelines). Accordingly, some total values may also be approximated to prevent masked values to be deduced through reverse calculation.

Table 1: Number and Cost of LTPS Claims closed between the financial years '2020/21' and '2024/25' with a damages payment, where the Liability Type is 'Employer Liability', and any Cause relates to 'slips, trips and falls'. Broken down by year.

Table 2: Number and Cost of LTPS Claims closed between the financial years '2020/21' and '2024/25' with a damages payment, where the Liability Type is 'Employer Liability', and any Cause relates to 'slips, trips and falls'. Broken down by 22 Organisations with most payouts made.



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Table 1: Number and Cost of LTPS Claims closed between the financial years '2020/21' and '2024/25' with a damages payment, where the Liability Type is 'Employer Liability', and any Cause relates to 'slips, trips and falls'. Broken down by year.

ClosedSettled	Y
ClaimOutcome	Damages Paid
Scheme	LTPS
Slips, Trips and Falls	1

Year of Closure	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid	Total Paid
2020/21	412	6,118,383	1,146,255	4,230,894	11,495,532
2021/22	350	5,427,391	1,018,649	3,335,988	9,782,028
2022/23	402	6,667,711	1,079,151	3,909,457	11,656,319
2023/24	459	6,119,524	781,445	3,714,700	10,615,669
2024/25	354	6,279,304	700,829	3,637,606	10,617,740
Grand Total	1,977	30,612,312	4,726,329	18,828,645	54,167,286

Please note: the tables broken down by Trusts should not be interpreted as a league table. Larger member organisations and those which provide more complex treatments may receive more claims than smaller organisations or those providing low risk care. Inevitably, different institutions face different levels of risk because of the variations in the nature and complexity of the procedures they perform. In some circumstances, volumes of reported cases may be impacted by multiple claims notified in relation to one cause of action.

Table 2: Number and Cost of LTPS Claims closed between the financial years '2020/21' and '2024/25' with a damages payment, where the Liability Type is 'Employer Liability', and any Cause relates to 'slips, trips and falls'. Broken down by 22 Organisations with most payouts made.

ClosedSettled	Y
ClaimOutcome	Damages Paid
Scheme	LTPS
Slips, Trips and Falls	1

NHS Organisation	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid
University Hospitals Birmingham NHS Foundation Trust	52	1,035,517	143,757	684,046
Northern Care Alliance NHS Foundation Trust	48	506,710	175,763	383,562
Liverpool University Hospitals NHS Foundation Trust	44	322,218	28,870	210,401
Mid and South Essex NHS Foundation Trust	40	754,579	76,572	404,970
University Hospitals of Leicester NHS Trust	35	481,938	132,028	330,281
Manchester University NHS Foundation Trust	35	817,478	138,072	590,777
Lancashire Teaching Hospitals NHS Foundation Trust	35	334,303	80,488	251,378
Mersey and West Lancashire Hospitals NHS Trust	32	269,527	53,568	249,577
Yorkshire Ambulance Service NHS Trust	29	193,789	46,762	232,032
Guy's and St Thomas' NHS Foundation Trust	28	996,980	212,257	576,456
The Leeds Teaching Hospitals NHS Trust	25	333,882	22,949	157,088
Nottingham University Hospitals NHS Trust	25	194,002	23,945	142,088
Sandwell & West Birmingham Hospitals NHS Trust	24	294,309	64,176	175,120
University Hospitals Coventry & Warwickshire NHS Trust	24	319,822	42,398	211,998
Mersey Care NHS Foundation Trust	23	429,156	73,994	265,924
Barts Health NHS Trust	23	714,604	74,369	272,299
Doncaster and Bassetlaw Teaching Hospitals NHS Foundation Trust	23	1,038,739	176,715	519,645
Royal Wolverhampton NHS Trust (The)	23	152,269	19,097	140,356
East Lancashire Hospitals NHS Trust	22	250,505	25,063	186,155
United Lincolnshire Teaching Hospitals NHS Trust	22	209,761	#	94,685
Shrewsbury and Telford Hospital NHS Trust	22	194,861	#	135,496
Sheffield Teaching Hospitals NHS Foundation Trust	22	169,599	12,335	116,605