



Resolution

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January 2026
FOI_7631

The following information was requested on 25 December and clarified on 31 December 2025:

[On the 25 December, you requested]

I am writing to request information under the Freedom of Information Act 2000.

Scope of request

Please provide information relating to clinical negligence claims involving missed or delayed diagnosis of acute myocardial infarction (AMI), including but not limited to STEMI, NSTEMI, or “acute coronary syndrome subsequently confirmed as MI”.

For the avoidance of doubt, this request refers to claims where the primary or contributory allegation includes:

- Missed diagnosis of AMI*
- Delayed diagnosis of AMI*
- Failure to recognise ECG changes consistent with acute MI*
- Failure to escalate, convey, or act on suspected MI*

Requested data

For each financial year 2014/15 to 2023/24 inclusive, please provide:

- 1. The number of clinical negligence claims closed in that year where the allegation included missed or delayed diagnosis of AMI.*
- 2. The total damages paid (£) for those claims (excluding legal costs).*
- 3. The total claimant legal costs paid (£) for those claims.*
- 4. The total NHS legal costs paid (£) for those claims.*
- 5. A breakdown (where available) of claims by organisation type, specifically:*
 - Ambulance trusts*
 - Acute hospital trusts*
- 6. Where possible, the subset of the above attributable to London Ambulance Service NHS Trust.*

Coding and definitions

If NHS Resolution uses internal cause, allegation, or injury coding (e.g. diagnostic error, cardiovascular injury, emergency medicine, ambulance services), please use those codes to identify relevant cases.

If exact diagnostic specificity (“missed myocardial infarction”) is not available, please include the closest applicable coded category and explain the limitation.

Exclusions

- Claims still open or unresolved*

- Claims closed with nil damages
- Other NHS Resolution schemes (unless unavoidable due to data structure — if so, please specify)

Data protection

I am not requesting any patient-identifiable or clinician-identifiable data. Aggregated numerical data only is sufficient.

Clarification and cost limits

If any part of this request risks exceeding the Section 12 cost limit, please:

- Advise which elements cause difficulty, and
- Provide the remainder that can be supplied within the limit.

I would prefer the data in tabular electronic format (Excel or CSV), but PDF is acceptable if necessary.

[On the 29 December, we responded with]

Thank you for your request to NHS Resolution. Before we can respond, I would like to clarify what information we hold and can provide.

Please refer to our publication: [Guidance-note-Understanding-NHS-Resolution-data-updated](#) and a set of codes against which claims are logged: [CNST-Codes.xlsx](#) (see the three tabs in the spreadsheet).

Whilst we do have following cause codes: wrong diagnosis and failure/delay diagnosis, we won't be able to break it down by diagnosis of acute myocardial infarction (AMI), including but not limited to STEMI, NSTEMI, or "acute coronary syndrome subsequently confirmed as MI.

Please, could you review the codes and let us know if any information we hold would be helpful to you.

Your request will be put on hold until we receive the clarification requested above.

[On the 31 December, you replied with]

Thank you for your email and for the information on the codes.

The cause codes: wrong diagnosis and failure/delay diagnosis will be helpful referenced to the injury code: Cardiovascular Condition and the Speciality code: Cardiology

Would it please be possible to provide that data.

Our Response

Please find attached the requested information. Please note we only hold information for England and not for the rest of the UK.

NB: We have recently changed the way we report on our FOIs to align better with our published documents. Streamlining our reporting on FOIs with our annual published reports may mean a variation in snapshot dates. This means this data may not align with previous similar requests and it may not be possible for you to compare this information with a previous request. For further information, please refer to [Guidance-note-Understanding-NHS-Resolution-data-updated](#)

Due to the way in which data is extracted, it is also possible that the same claim may appear more than once in a dataset, across different year groups e.g. where the case has been closed (as nil damages payment), challenged, reopened, and closed again at conclusion.

Claims notified/received in any given year will often relate to incidents that have occurred many years prior. Due to the nature of clinical negligence claims and the level of investigation needed to bring them to a resolution, claims received and notified in a specific year may take years to settle and close. **They are not guaranteed to be settled and closed in the same year.** As such, there will be a time gap between incident and claim closure.

The data shows variation in numbers of claims received, closed per year and costs attributed to those claims. This is a reflection of the nature of individual claims received and resolved by NHS Resolution, which can vary significantly. As such, these fluctuations cannot be interpreted as trends.

Please note: Cover under the Clinical Negligence Scheme for Trusts (CNST) has also been available to independent sector providers (ISPs) of NHS care since 1st April 2013, but data relating to these ISPs has not been included in our response, as the request was for a breakdown by Trust. Please visit our website for more information about our [Clinical Negligence Scheme for Trusts - NHS Resolution](#).

Please note: the tables broken down by Trusts should not be interpreted as a league table. Larger member organisations and those which provide more complex treatments may receive more claims than smaller organisations or those providing low risk care. Inevitably, different institutions face different levels of risk because of the variations in the nature and complexity of the procedures they perform. In some circumstances, volumes of reported cases may be impacted by multiple claims notified in relation to one cause of action.

Please find attached the following tables:

Table 1 shows: Number and Cost of CNST Claims Closed (or settled with a periodical payment order) between financial years '2014/15' and '2023/24' with a damages payment, where the Specialty is '**Cardiology**' and the Primary Cause is either '**Wrong Diagnosis**' or '**Failure/Delay Diagnosis**', broken down by **NHS Organisation**. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

Table 2 shows: Number and Cost of CNST Claims Closed between financial years '2014/15' and '2023/24' with a damages payment, where the Primary Injury is '**Cardiovascular Condition**' and the Primary Cause is either '**Wrong Diagnosis**' or '**Failure/Delay Diagnosis**', broken down by **NHS Organisation**. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure.

PPOs

The information disclosed includes damages paid up to the end of the settlement year (in Periodical payment order (PPO) cases) and up to the end of the closure year in non-PPO cases.

PPOs are an agreement between the parties, to pay an initial lump sum and regular future payments (PPO damages) related to the injured party's ongoing needs, usually care for life i.e., a percentage of the full value of the claim is paid at the point of settlement (lump sum damages) with the balance paid at regular intervals over subsequent years. The information disclosed includes lump sum damages and any PPO damages paid up to the end of the year of settlement. It does not include PPO damages, which have been committed to but due to be paid after the settlement year.

Low Numbers

Please note we have suppressed low figures (and high figures that would make it possible to work out low numbers) and Trusts with fewer than 5 claims as we believe that disclosure of information with this level of granularity is exempt under Section 40(2) by virtue of section 40(3A) (a) of the Freedom of Information Act 2000, where disclosure to a member of the public would contravene one or more of the data protection principles. The data protection principles are set out in Article 5 of the General Data Protection Regulation. We take the view that it would not be fair or lawful (given the sensitive and confidential nature of the information held) to disclose such information, and any disclosure would therefore contravene the first data protection principle.

In some instances, the low numbers of claims (fewer than 5) in each category, the likelihood exists that individuals who are the subject of this information may be identified either from this information alone, or in combination with other available information. In addition to this, as this information is considered to be sensitive personal data (the data subjects' medical condition); NHS Resolution believes it has a greater responsibility to protect those individuals' identities, as disclosure could potentially cause damage and/or distress to those involved.

Please refer to [Understanding NHS Resolution data guidance](#) for further details on how our Claims database is categorised.

Further to our obligations to provide advice and assistance, you may find it helpful to review the work of the [Getting It Right First Time team](#) with whom NHS Resolution has been working with to undertake in-depth analysis of our claims data. They have produced a number of [reports](#) from analysing our claims data which has been shared following approval of the confidentiality advisory group to the use of confidential patient information for this purpose.

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Joanne Appleby](#), Deputy Data Protection Officer for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

<https://ico.org.uk/>

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NB: Number of claims fewer than 5 (and any associated values, within the same row) are masked with a "#" (in accordance with Data Protection guidelines). Accordingly, some total values may also be approximated to prevent masked values to be deduced through reverse calculation.

Table 1: Number and Cost of CNST Claims Closed (or settled with a periodical payment order) between financial years '2014/15' and '2023/24' with a damages payment, where the Specialty is 'Cardiology' and the Primary Cause is either 'Wrong Diagnosis' or 'Failure/Delay Diagnosis', broken down by NHS Organisation. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

Table 2: Number and Cost of CNST Claims Closed between financial years '2014/15' and '2023/24' with a damages payment, where the Primary Injury is 'Cardiovascular Condition' and the Primary Cause is either 'Wrong Diagnosis' or 'Failure/Delay Diagnosis', broken down by NHS Organisation. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure.

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ClosedSettled	Y
ClaimOutcome	Damages Paid
Cause + Specialty Flag	Y

NHS Organisation	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid	Total Paid
United Lincolnshire Teaching Hospitals NHS Trust	11	520,494	232,278	479,988	1,232,759
Guy's and St Thomas' NHS Foundation Trust	6	475,792	68,694	322,840	867,326
Norfolk & Norwich University Hospitals NHS Foundation Trust	#	#	#	#	#
Calderdale & Huddersfield NHS Foundation Trust	#	#	#	#	#
Northern Care Alliance NHS Foundation Trust	#	#	#	#	#
Royal Wolverhampton NHS Trust (The)	#	#	#	#	#
Manchester University NHS Foundation Trust	#	#	#	#	#
Mid and South Essex NHS Foundation Trust	#	#	#	#	#
Medway NHS Foundation Trust	#	#	#	#	#
East Suffolk and North Essex NHS Foundation Trust	#	#	#	#	#
Sheffield Teaching Hospitals NHS Foundation Trust	#	#	#	#	#
Blackpool Teaching Hospitals NHS Foundation Trust	#	#	#	#	#
Barts Health NHS Trust	#	#	#	#	#
Shrewsbury and Telford Hospital NHS Trust	#	#	#	#	#
Imperial College Healthcare NHS Trust	#	#	#	#	#
Northern Lincolnshire & Goole Hospitals NHS Foundation Trust	#	#	#	#	#
Ashford & St Peter's Hospitals NHS Foundation Trust	#	#	#	#	#
Doncaster and Bassetlaw Teaching Hospitals NHS Foundation Trust	#	#	#	#	#
Frimley Health NHS Foundation Trust	#	#	#	#	#
York and Scarborough Teaching Hospitals NHS Foundation Trust	#	#	#	#	#
Mid Yorkshire Teaching NHS Trust	#	#	#	#	#
Torbay & South Devon NHS Foundation Trust	#	#	#	#	#
Gloucestershire Hospitals NHS Foundation Trust	#	#	#	#	#
Northumbria Healthcare NHS Foundation Trust	#	#	#	#	#
North West Anglia NHS Foundation Trust	#	#	#	#	#
University Hospitals Coventry & Warwickshire NHS Trust	#	#	#	#	#
Hampshire Hospitals NHS Foundation Trust	#	#	#	#	#
University College London Hospitals NHS Foundation Trust	#	#	#	#	#
University Hospitals of Derby and Burton NHS Foundation Trust	#	#	#	#	#
Royal Devon University Healthcare NHS Foundation Trust	#	#	#	#	#
University Hospitals of Leicester NHS Trust	#	#	#	#	#
King's College Hospital NHS Foundation Trust	#	#	#	#	#
Liverpool University Hospitals NHS Foundation Trust	#	#	#	#	#
Northampton General Hospital NHS Trust	#	#	#	#	#
Royal Berkshire NHS Foundation Trust	#	#	#	#	#
County Durham and Darlington NHS Foundation Trust	#	#	#	#	#
Liverpool Heart and Chest Hospital NHS Foundation Trust	#	#	#	#	#
The Leeds Teaching Hospitals NHS Trust	#	#	#	#	#
University Hospital Southampton NHS Foundation Trust	#	#	#	#	#
South Tyneside and Sunderland NHS Foundation Trust	#	#	#	#	#
Royal Surrey County Hospital NHS Foundation Trust (The)	#	#	#	#	#
Epsom and St Helier University Hospitals NHS Trust	#	#	#	#	#
Mersey and West Lancashire Hospitals NHS Trust	#	#	#	#	#
East Kent Hospitals University NHS Foundation Trust	#	#	#	#	#
Stockport NHS Foundation Trust	#	#	#	#	#
Oxford University Hospitals NHS Foundation Trust	#	#	#	#	#
Warrington and Halton Hospitals NHS Foundation Trust	#	#	#	#	#
Royal Cornwall Hospitals NHS Trust	#	#	#	#	#
George Eliot Hospital NHS Trust	#	#	#	#	#
Somerset NHS Foundation Trust	#	#	#	#	#
Bolton NHS Foundation Trust	#	#	#	#	#
Walsall Healthcare NHS Trust	#	#	#	#	#
University Hospitals of Morecambe Bay NHS Foundation Trust	#	#	#	#	#
St George's University Hospitals NHS Foundation Trust	#	#	#	#	#
Lancashire Teaching Hospitals NHS Foundation Trust	#	#	#	#	#
North Cumbria Integrated Care NHS Foundation Trust	#	#	#	#	#
Kettering General Hospital NHS Foundation Trust	#	#	#	#	#
Salisbury NHS Foundation Trust	#	#	#	#	#
University Hospitals of North Midlands NHS Trust	#	#	#	#	#
Chelsea & Westminster Hospital NHS Foundation Trust	#	#	#	#	#

Please note: the tables broken down by Trusts should not be interpreted as a league table. Larger member organisations and those which provide more complex treatments may receive more claims than smaller organisations or those providing low risk care. Inevitably, different institutions face different levels of risk because of the variations in the nature and complexity of the procedures they perform. In some circumstances, volumes of reported cases may be impacted by multiple claims notified in relation to one cause of action.

Table 1: Number and Cost of CNST Claims Closed (or settled with a periodical payment order) between financial years '2014/15' and '2023/24' with a damages payment, where the Specialty is 'Cardiology' and the Primary Cause is either 'Wrong Diagnosis' or 'Failure/Delay Diagnosis', broken down by NHS Organisation. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

ClosedSettled	Y
ClaimOutcome	Damages Paid
Cause + Specialty Flag	Y

NHS Organisation	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid	Total Paid
Milton Keynes Hospital NHS Foundation Trust	#	#	#	#	#
West Suffolk NHS Foundation Trust	#	#	#	#	#
North Bristol NHS Trust	#	#	#	#	#
Alder Hey Children's NHS Foundation Trust	#	#	#	#	#
Portsmouth Hospitals NHS Trust	#	#	#	#	#
Lewisham & Greenwich NHS Trust	#	#	#	#	#
Tameside and Glossop Integrated Care NHS Foundation Trust	#	#	#	#	#
Surrey and Sussex Healthcare NHS Trust	#	#	#	#	#
University Hospitals Bristol & Weston NHS Foundation Trust	#	#	#	#	#
Countess of Chester Hospital NHS Foundation Trust	#	#	#	#	#
Hull University Teaching Hospitals NHS Trust	#	#	#	#	#
East Sussex Healthcare NHS Trust	#	#	#	#	#
University Hospitals Sussex NHS Foundation Trust	#	#	#	#	#
East and North Hertfordshire NHS Trust	#	#	#	#	#
Leicestershire Partnership NHS Trust	#	#	#	#	#
University Hospitals Birmingham NHS Foundation Trust	#	#	#	#	#
South London & Maudsley NHS Foundation Trust	#	#	#	#	#
Yorkshire Ambulance Service NHS Trust	#	#	#	#	#
Isle of Wight NHS Trust	#	#	#	#	#
Barking, Havering and Redbridge University Hospitals NHS Trust	#	#	#	#	#
University Hospitals Plymouth NHS Trust	#	#	#	#	#
London North West University Healthcare NHS Trust	#	#	#	#	#
East Lancashire Hospitals NHS Trust	#	#	#	#	#
Chesterfield Royal Hospital NHS Foundation Trust	#	#	#	#	#
Grand Total	176	16,510,342	2,842,917	11,210,937	30,564,196

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Table 2: Number and Cost of CNST Claims Closed between financial years '2014/15' and '2023/24' with a damages payment, where the Primary Injury is 'Cardiovascular Condition' and the Primary Cause is either 'Wrong Diagnosis' or 'Failure/Delay Diagnosis', broken down by NHS Organisation. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure.

ClosedSettled	Y
ClaimOutcome	Damages Paid
Cause + Injury Flag	Y

NHS Organisation	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid	Total Paid
Barts Health NHS Trust	#	#	#	#	#
Doncaster and Bassetlaw Teaching Hospitals NHS Foundation Trust	#	#	#	#	#
East Sussex Healthcare NHS Trust	#	#	#	#	#
Guy's and St Thomas' NHS Foundation Trust	#	#	#	#	#
Hull University Teaching Hospitals NHS Trust	#	#	#	#	#
King's College Hospital NHS Foundation Trust	#	#	#	#	#
Liverpool University Hospitals NHS Foundation Trust	#	#	#	#	#
Manchester University NHS Foundation Trust	#	#	#	#	#
Medway NHS Foundation Trust	#	#	#	#	#
Norfolk & Norwich University Hospitals NHS Foundation Trust	#	#	#	#	#
Northern Care Alliance NHS Foundation Trust	#	#	#	#	#
Northern Lincolnshire & Goole Hospitals NHS Foundation Trust	#	#	#	#	#
Royal Berkshire NHS Foundation Trust	#	#	#	#	#
Royal Free London NHS Foundation Trust	#	#	#	#	#
Royal Surrey County Hospital NHS Foundation Trust (The)	#	#	#	#	#
Royal Wolverhampton NHS Trust (The)	#	#	#	#	#
Sheffield Teaching Hospitals NHS Foundation Trust	#	#	#	#	#
Shrewsbury and Telford Hospital NHS Trust	#	#	#	#	#
Somerset NHS Foundation Trust	#	#	#	#	#
Surrey and Sussex Healthcare NHS Trust	#	#	#	#	#
United Lincolnshire Teaching Hospitals NHS Trust	#	#	#	#	#
University Hospitals Coventry & Warwickshire NHS Trust	#	#	#	#	#
University Hospitals of Derby and Burton NHS Foundation Trust	#	#	#	#	#
University Hospitals of Leicester NHS Trust	#	#	#	#	#
University Hospitals of Morecambe Bay NHS Foundation Trust	#	#	#	#	#
York and Scarborough Teaching Hospitals NHS Foundation Trust	#	#	#	#	#
University Hospitals Birmingham NHS Foundation Trust	#	#	#	#	#
Lewisham & Greenwich NHS Trust	#	#	#	#	#
North West Anglia NHS Foundation Trust	#	#	#	#	#
Worcestershire Acute Hospitals NHS Trust	#	#	#	#	#
Frimley Health NHS Foundation Trust	#	#	#	#	#
Blackpool Teaching Hospitals NHS Foundation Trust	#	#	#	#	#
Hampshire and Isle of Wight Healthcare NHS Foundation Trust	#	#	#	#	#
County Durham and Darlington NHS Foundation Trust	#	#	#	#	#
Imperial College Healthcare NHS Trust	#	#	#	#	#
Gloucestershire Hospitals NHS Foundation Trust	#	#	#	#	#
South Tyneside and Sunderland NHS Foundation Trust	#	#	#	#	#
Yorkshire Ambulance Service NHS Trust	#	#	#	#	#
Dudley Group NHS Foundation Trust (The)	#	#	#	#	#
East Suffolk and North Essex NHS Foundation Trust	#	#	#	#	#
George Eliot Hospital NHS Trust	#	#	#	#	#
North Tees & Hartlepool NHS Foundation Trust	#	#	#	#	#
East Kent Hospitals University NHS Foundation Trust	#	#	#	#	#
Warrington and Halton Hospitals NHS Foundation Trust	#	#	#	#	#
Nottingham University Hospitals NHS Trust	#	#	#	#	#
Gateshead Health NHS Foundation Trust	#	#	#	#	#
South Warwickshire NHS Foundation Trust	#	#	#	#	#
North West London Hospitals NHS Trust (The)	#	#	#	#	#
Grand Total	66	4,350,210	962,712	4,015,199	9,328,120