



Resolution

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February 2026
FOI_7652

The following information was requested on 07 January 2026 and clarified on 20 January 2026:

[On 07 January 2026 you requested]

I am writing to request information under the Freedom of Information Act 2000.

Please provide aggregated, anonymised data relating to claims involving skin surgery (excluding cosmetic surgery), which can include skin surgery (performed by dermatologists, plastic surgeons, other specialties etc) handled by NHS Resolution over the past 10 years (ie. 01/01/2016-31/12/2025).

In Particular, we would like to request

1. Overall Claims

- * Total claims related to skin surgery excluding cosmetic surgery*
- * Claims that were settled with damages paid*
- * Claims that were settled with no damages claimed*
- * Claim frequency by year*
- * Trends over time in claim volume and cost*
- * Total sum of damages paid*

2. Individual claim details:

- * Type of skin surgical procedure - eg. Punch Biopsy, Curettage and Cautery, Shave Biopsy, Incisional Biopsy, Excision Biopsy, Wide Local Excision, MOHS Surgery*
- * Reason for claim eg. Failure/delayed diagnosis, fail/delay treatment, wrong site surgery, inappropriate treatment, failed to follow up arrangements, failed to warn informed consent*
- * Contributing factors eg. Procedural error, Diagnostic error, Treatment-related complication; Psychiatric/psychological damage, cosmetic disfigurement, tissue damage, burns, fatality, additional/unnecessary operations, advanced stage cancer, pain, scarring, cancer*
- * Outcome of claim*

If NHS Resolution uses different terminology or categorisation, please provide the closest equivalent classifications.

This information is requested for patient safety learning, service improvement, and professional research relating to risk, consent, and outcomes in skin surgery. It is not intended for commercial use or individual case analysis.

Thank you for your assistance. I look forward to your response within the statutory timeframe.

[On 08 January 2026 we sought clarification on the request]

Thank you for your request. Before we can respond, I would like to clarify what information we hold and can provide.

Please refer to our publication: [Guidance-note-Understanding-NHS-Resolution-data-updated](#) and a set of codes against which claims are logged: [CNST-Codes.xlsx](#) (see the three tabs in the spreadsheet).

We hold data in financial years and could provide information from 2015/16 up to 2024/25.

Please, would you be able to review the above codes and let us know which specialties you are interested in?

In respect of Q2, we would like to advise you that we would be unable to disclose any details that would allow the identification of the individual claim, where it could lead to the breach of the Data Protection requirements. We can provide aggregated data, i.e. numbers of claims.

We would not be able to provide information about the type of skin procedure. We could provide information about selected specialties, broken down by cause and injury and also the number closed with nil damages paid, number closed with a damages payment and associated costs.

Your request will be put on hold until we receive the clarification requested above.

[On 19 January 2026 you replied with]

Many thanks for your help.

Please could you provide data related to:

- 13 - Dermatology
- 54 - Plastic Surgery

Would it also be possible to kindly provide a breakdown by skin cancer types eg. Melanoma, squamous cell carcinoma, basal cell carcinoma as per this previous NHS resolution document?

[On 20 January 2026 we sought further clarification on the request]

Thank you for your response.

Unfortunately, we won't be able to break the data by skin cancer type – we don't have codes that would allow us to identify skin cancer type. The [FOI 6383](#) response that you've attached presents data broken down by cause and injury. Would you be interested in similar breakdown?

[On 20 January 2026 you replied with]

Yes, please could you provide a breakdown as per the [FOI 6383](#) response document related to dermatology and plastic surgery (please could you kindly provide the data for dermatology and plastic surgery separately eg. Individual tables for dermatology and plastic surgery).

Additionally, would you be able to provide (as much as possible related to dermatology claims) similar statistics contained in the document "[NHS-Resolution-CNST-dermatology-claims-20231122](#)" which I have attached here?

Additionally, as per your previous email - please could you provide data on: aggregated data, i.e. numbers of claims, number of claims closed with nil damages paid, number closed with a damages payment and associated costs related to dermatology and plastic surgery (also please could you kindly provide the data for dermatology and plastic surgery separately eg. Individual tables)

Our Response

Please find attached the requested information. Please note we only hold information for England and not for the rest of the UK.

NB: We have recently changed the way we report on our FOIs to align better with our published documents. Streamlining our reporting on FOIs with our annual published reports may mean a variation in snapshot dates. This means this data may not align with previous similar requests and it may not be possible for you to compare this information with a previous request. For further information, please refer to [Understanding NHS Resolution data - NHS Resolution](#).

We are unable to reproduce the data as in [NHS-Resolution-CNST-dermatology-claims-20231122.pdf](#) under a Freedom of Information request as doing this would likely exceed the FOI appropriate limit.

Therefore, we estimate that the cost of complying with the request in its entirety would exceed the 'appropriate limit'. Section 12(1) of the FOIA is a provision which allows a public authority to refuse to comply with a request for information where the cost of compliance is estimated to exceed a set limit (known as the 'appropriate limit'). The 'appropriate limit' for NHS Resolution is £450. This equates to 18 hours of work at the rate of £25 per hour set out in the 'Fees Regulations'. We have provided the information we are able to extract within the FOI cost limit. Please see the attached tables.

Claims notified/received in any given year will often relate to incidents that have occurred many years prior. Due to the nature of clinical negligence claims and the level of investigation needed to bring them to a resolution, claims received and notified in a specific year may take years to settle and close. **They are not guaranteed to be settled and closed in the same year.** As such, there will be a time gap between incident and claim closure.

The data shows variation in numbers of cases received, closed per year and costs attributed to those claims. This is a reflection of the nature of individual claims received and resolved by NHS Resolution, which can vary significantly. As such, these fluctuations cannot be interpreted as trends.

Due to the way in which data is extracted, it is also possible that the same claim may appear more than once in a dataset, across different year groups e.g. where the case has been closed (as nil damages payment), challenged, reopened, and closed again at conclusion.

The data provided covers our Clinical schemes. For information about our Clinical Negligence Scheme, please visit our website here: [Clinical schemes - NHS Resolution](#)

Table 1 shows: - Number of Clinical Claims and Incidents received between financial years '2015/16' and '2024/25' where the Specialty is '**Dermatology**'. Broken down by **Primary Injury**.

Table 2 shows: - Number of Clinical Claims and Incidents received between financial years '2015/16' and '2024/25' where the Specialty is '**Plastic Surgery**'. Broken down by **Primary Injury**.

Table 3 shows: - Number of Clinical Claims and Incidents received between financial years '2015/16' and '2024/25' where the Specialty is '**Dermatology**'. Broken down by **Primary Cause**.

Table 4 shows: - Number of Clinical Claims and Incidents received between financial years '2015/16' and '2024/25' where the Specialty is '**Plastic Surgery**'. Broken down by **Primary Cause**.

Table 5 shows: - Number and Cost of Clinical Claims Closed between financial years '2015/16' and '2024/25' with a damages payment, where the Specialty is '**Dermatology**'. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure. Broken down by **Primary Injury**.

Table 6 shows: - Number and Cost of Clinical Claims Closed between financial years '2015/16' and '2024/25' with a damages payment, where the Specialty is '**Plastic Surgery**'. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure. Broken down by **Primary Injury**.

Table 7 shows: - Number and Cost of Clinical Claims Closed between financial years '2015/16' and '2024/25' with a damages payment, where the Specialty is '**Dermatology**'. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure. Broken down by **Primary Cause**.

Table 8 shows: - Number and Cost of Clinical Claims Closed between financial years '2015/16' and '2024/25' with a damages payment, where the Specialty is '**Plastic Surgery**'. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure. Broken down by **Primary Cause**.

Table 9 shows: - Number and Cost of Clinical Claims Closed between financial years '2015/16' and '2024/25' with **NIL** damages paid where the Specialty is '**Dermatology**'. Broken down by **Primary Injury**.

Table 10 shows: - Number and Cost of Clinical Claims Closed between financial years '2015/16' and '2024/25' with **NIL** damages paid where the Specialty is '**Plastic Surgery**'. Broken down by **Primary Injury**.

Table 11 shows: - Number and Cost of Clinical Claims Closed between financial years '2015/16' and '2024/25' with **NIL** damages paid where the Specialty is '**Dermatology**'. Broken down by **Primary Cause**.

Table 12 shows: - Number and Cost of Clinical Claims Closed between financial years '2015/16' and '2024/25' with **NIL** damages paid where the Specialty is '**Plastic Surgery**'. Broken down by **Primary Cause**.

Low figures

We have not provided the information for low figures involved or the names of Trusts with fewer than 5 claims, as we believe that disclosure of information with this level of granularity is exempt under Section 40(2) by virtue of section 40(3A) (a) of the FOI Act, where disclosure to a member of the public would contravene one or more of the data protection principles. The data protection principles are set out in Article 5 of the General Data Protection Regulation. We take the view that it would not be fair or lawful (given the sensitive and confidential nature of the information held) to disclose such information, and any disclosure would therefore contravene the first data protection principle.

In some instances, the low numbers of claims (fewer than 5) in each category, the likelihood exists that individuals who are the subject of this information may be identified either from this information alone, or in combination with other available information. In addition to this, as this information is considered to be sensitive personal data (the data subjects' medical condition); NHS Resolution believes it has a greater responsibility to protect those individuals' identities, as disclosure could potentially cause damage and/or distress to those involved.

Further to our obligations to provide advice and assistance, you may find it helpful to review the work of the [Getting It Right First Time team](#) with whom NHS Resolution has been working with to undertake in-depth analysis of our claims data. They have produced several [reports](#) from analysing our claims data which has been shared following approval of the confidentiality advisory group to the use of confidential patient information for this purpose.

Please refer to [Understanding NHS Resolution data](#) guidance for further details on how our Claims database is categorised.

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Joanne Appleby](#), Deputy Data Protection Officer for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

<https://ico.org.uk/>

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NB: Number of claims fewer than 5 (and any associated values, within the same row) are masked with a "#" (in accordance with Data Protection guidelines). Accordingly, some total values may also be approximated to prevent masked values to be deduced through reverse calculation.

Table 1: Number of Clinical Claims and Incidents received between financial years '2015/16' and '2024/25' where the Specialty is 'Dermatology'. Broken down by Primary Injury.

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Table 1: Number of Clinical Claims and Incidents received between financial years '2015/16' and '2024/25' where the Specialty is 'Dermatology'. Broken down by Primary Injury.

Notified ClinicalNonClinical Specialty1L1ARA	Y Clinical Dermatology
Year of Notification -- Primary Injury	No. of Claims
2015/16	62
Injuries with less than 5 claims	27
Scarring	12
Unnecessary Pain	10
Burn(s)	7
Cancer	6
2016/17	61
Injuries with less than 5 claims	22
Cancer	11
Scarring	8
Unnecessary Pain	8
Burn(s)	7
Advanced Stage Cancer	5
2017/18	62
Injuries with less than 5 claims	19
Unnecessary Pain	12
Adtnl/unnecessary Operation(s)	11
Scarring	7
Cancer	7
Advanced Stage Cancer	6
2018/19	68
Injuries with less than 5 claims	20
Cancer	11
Unnecessary Pain	10
Adtnl/unnecessary Operation(s)	9
Burn(s)	8
Fatality	5
Advanced Stage Cancer	5
2019/20	71
Injuries with less than 5 claims	24
Unnecessary Pain	13
Scarring	11
Cancer	9
Burn(s)	8
Fatality	6
2020/21	60
Injuries with less than 5 claims	31
Cancer	10
Advanced Stage Cancer	7
Adtnl/unnecessary Operation(s)	6
Scarring	6
2021/22	61
Injuries with less than 5 claims	26
Unnecessary Pain	9
Advanced Stage Cancer	8
Cancer	7
Adtnl/unnecessary Operation(s)	6
Scarring	5
2022/23	89
Injuries with less than 5 claims	32
Cancer	17
Unnecessary Pain	11
Scarring	10
Adtnl/unnecessary Operation(s)	9
Pressure Sores	5
Psychiatric/Psychological Dmge	5
2023/24	60
Injuries with less than 5 claims	26
Adtnl/unnecessary Operation(s)	9
Cancer	7
Unnecessary Pain	7

Table 1: Number of Clinical Claims and Incidents received between financial years '2015/16' and '2024/25' where the Specialty is 'Dermatology'. Broken down by Primary Injury.

Notified	Y
ClinicalNonClinical	Clinical
Specialty1L1ARA	Dermatology

Year of Notification	
-- Primary Injury	No. of Claims
Psychiatric/Psychological Dmge	6
Scarring	5
2024/25	73
Injuries with less than 5 claims	21
Cancer	16
Scarring	10
Adtnl/unnecessary Operation(s)	9
Advanced Stage Cancer	7
Unnecessary Pain	5
Fatality	5
Grand Total	667

Table 2: Number of Clinical Claims and Incidents received between financial years '2015/16' and '2024/25' where the Specialty is 'Plastic Surgery'. Broken down by Primary Injury.

Notified	Y
ClinicalNonClinical	Clinical
Specialty1L1ARA	Plastic Surgery

Year of Notification -- Primary Injury	No. of Claims
2015/16	103
Injuries with less than 5 claims	36
Adtnl/unnecessary Operation(s)	26
Unnecessary Pain	17
Scarring	16
Cosmetic Disfigurement	8
2016/17	101
Injuries with less than 5 claims	22
Adtnl/unnecessary Operation(s)	24
Unnecessary Pain	13
Scarring	11
Cosmetic Disfigurement	7
Other	6
Nerve Damage	6
Poor Outcome - Fractures Etc.	6
Amputation - Upper	6
2017/18	86
Injuries with less than 5 claims	34
Unnecessary Pain	14
Adtnl/unnecessary Operation(s)	14
Scarring	10
Other Infection	7
Nerve Damage	7
2018/19	86
Injuries with less than 5 claims	34
Adtnl/unnecessary Operation(s)	24
Unnecessary Pain	12
Scarring	9
Cosmetic Disfigurement	7
2019/20	98
Injuries with less than 5 claims	34
Adtnl/unnecessary Operation(s)	15
Unnecessary Pain	13
Scarring	10
Nerve Damage	9
Amputation - Upper	7
Poor Outcome - Fractures Etc.	5
Fatality	5
2020/21	77
Injuries with less than 5 claims	26
Adtnl/unnecessary Operation(s)	15
Cosmetic Disfigurement	9
Poor Outcome - Fractures Etc.	8
Unnecessary Pain	8
Nerve Damage	6
Burn(s)	5
2021/22	74
Injuries with less than 5 claims	32
Scarring	11
Adtnl/unnecessary Operation(s)	11
Unnecessary Pain	9
Amputation - Upper	6
Poor Outcome - Fractures Etc.	5
2022/23	61
Injuries with less than 5 claims	25
Adtnl/unnecessary Operation(s)	13
Scarring	6
Unnecessary Pain	6
Infection (bacterial)	6
Amputation - Upper	5
2023/24	53
Injuries with less than 5 claims	27

Table 2: Number of Clinical Claims and Incidents received between financial years '2015/16' and '2024/25' where the Specialty is 'Plastic Surgery'. Broken down by Primary Injury.

Notified	Y
ClinicalNonClinical	Clinical
Specialty1L1ARA	Plastic Surgery

Year of Notification	
-- Primary Injury	No. of Claims
Unnecessary Pain	11
Adtnl/unnecessary Operation(s)	9
Nerve Damage	6
2024/25	75
Injuries with less than 5 claims	43
Adtnl/unnecessary Operation(s)	12
Nerve Damage	7
Scarring	7
Unnecessary Pain	6
Grand Total	814

Table 3: Number of Clinical Claims and Incidents received between financial years '2015/16' and '2024/25' where the Specialty is 'Dermatology'. Broken down by Primary Cause.

Notified	Y
ClinicalNonClinical	Clinical
Specialty1L1ARA	Dermatology

Year of Notification -- Primary Cause	No. of Claims
2015/16	62
Causes with less than 5 claims	32
Failure/Delay Diagnosis	15
Fail / Delay Treatment	10
Fail To Warn-Informed Consent	5
2016/17	61
Causes with less than 5 claims	19
Failure/Delay Diagnosis	16
Fail / Delay Treatment	15
Inappropriate Treatment	6
Wrong Site Surgery	5
2017/18	62
Causes with less than 5 claims	28
Fail / Delay Treatment	17
Failure/Delay Diagnosis	10
Wrong Site Surgery	7
2018/19	68
Causes with less than 5 claims	15
Fail / Delay Treatment	24
Inappropriate Treatment	7
Fail To Warn-Informed Consent	6
Fail To Follow-Up Arrangements	6
Wrong Site Surgery	5
Failure/Delay Diagnosis	5
2019/20	71
Causes with less than 5 claims	20
Failure/Delay Diagnosis	18
Fail / Delay Treatment	16
Fail To Warn-Informed Consent	6
Inappropriate Treatment	6
Wrong Site Surgery	5
2020/21	60
Causes with less than 5 claims	16
Fail / Delay Treatment	15
Failure/Delay Diagnosis	14
Wrong Site Surgery	5
Fail To Follow-Up Arrangements	5
Fail To Warn-Informed Consent	5
2021/22	61
Causes with less than 5 claims	24
Failure/Delay Diagnosis	17
Fail / Delay Treatment	13
Inappropriate Treatment	7
2022/23	89
Causes with less than 5 claims	33
Fail / Delay Treatment	31
Failure/Delay Diagnosis	20
Failure To Perform Tests	5
2023/24	60
Causes with less than 5 claims	22
Failure/Delay Diagnosis	13
Fail / Delay Treatment	11
Inappropriate Treatment	8
Wrong Site Surgery	6
2024/25	73
Causes with less than 5 claims	26
Fail / Delay Treatment	21
Failure/Delay Diagnosis	21
Inappropriate Treatment	5
Grand Total	667

Table 4: Number of Clinical Claims and Incidents received between financial years '2015/16' and '2024/25' where the Specialty is 'Plastic Surgery'. Broken down by Primary Cause.

Notified	Y
ClinicalNonClinical	Clinical
Specialty1L1ARA	Plastic Surgery

Year of Notification -- Primary Cause	No. of Claims
2015/16	103
Causes with less than 5 claims	34
Fail / Delay Treatment	18
Fail To Warn-Informed Consent	12
Intra-Op Problems	9
Inappropriate Treatment	9
Operator Error	7
Failure/Delay Diagnosis	7
Foreign Body Left In Situ	7
2016/17	101
Causes with less than 5 claims	33
Fail / Delay Treatment	20
Failure/Delay Diagnosis	15
Operator Error	9
Inappropriate Treatment	9
Foreign Body Left In Situ	8
Fail To Warn-Informed Consent	7
2017/18	86
Causes with less than 5 claims	25
Fail / Delay Treatment	18
Failure/Delay Diagnosis	13
Inappropriate Treatment	12
Fail To Warn-Informed Consent	8
Inadequate Nursing Care	5
Foreign Body Left In Situ	5
2018/19	86
Causes with less than 5 claims	24
Fail / Delay Treatment	23
Inappropriate Treatment	9
Fail To Warn-Informed Consent	8
Fail To Follow-Up Arrangements	6
Operator Error	6
Intra-Op Problems	5
Foreign Body Left In Situ	5
2019/20	98
Causes with less than 5 claims	27
Fail / Delay Treatment	24
Inappropriate Treatment	13
Fail To Warn-Informed Consent	10
Intra-Op Problems	9
Failure To Perform Operation	5
Foreign Body Left In Situ	5
Failure/Delay Diagnosis	5
2020/21	77
Causes with less than 5 claims	27
Fail / Delay Treatment	21
Fail To Warn-Informed Consent	11
Inappropriate Treatment	7
Intra-Op Problems	6
Fail To Recog. Complication Of	5
2021/22	74
Causes with less than 5 claims	29
Fail / Delay Treatment	21
Fail To Warn-Informed Consent	8
Delay In Performing Operation	6
Failure/Delay Diagnosis	5
Operator Error	5
2022/23	61
Causes with less than 5 claims	19
Fail / Delay Treatment	12
Failure/Delay Diagnosis	11

Table 4: Number of Clinical Claims and Incidents received between financial years '2015/16' and '2024/25' where the Specialty is 'Plastic Surgery'. Broken down by Primary Cause.

Notified	Y
ClinicalNonClinical	Clinical
Specialty1L1ARA	Plastic Surgery

Year of Notification	
-- Primary Cause	No. of Claims
Fail To Warn-Informed Consent	7
Inappropriate Treatment	6
Operator Error	6
2023/24	53
Causes with less than 5 claims	29
Fail / Delay Treatment	13
Fail To Follow-Up Arrangements	6
Fail To Warn-Informed Consent	5
2024/25	75
Causes with less than 5 claims	33
Fail / Delay Treatment	20
Inappropriate Treatment	8
Intra-Op Problems	7
Operator Error	7
Grand Total	814

Table 5: Number and Cost of Clinical Claims Closed between financial years '2015/16' and '2024/25' with a damages payment, where the Specialty is 'Dermatology'. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure. Broken down by Primary Injury.

ClosedSettled	Y
ClaimOutcome	Damages Paid
ClinicalNonClinical	Clinical
Specialty1L1ARA	Dermatology

Year of Closure -- Primary Injury	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Costs Paid
2015/16				
Injuries with less than 5 claims	27	1,366,321	193,007	1,014,626
Scarring	7	46,585	23,985	137,405
2016/17				
Injuries with less than 5 claims	22	1,512,639	137,863	864,453
Unnecessary Pain	8	243,847	43,668	393,936
Scarring	7	164,000	43,289	323,145
Cancer	6	63,750	26,495	188,763
2017/18				
Injuries with less than 5 claims	29	1,200,982	231,550	986,400
Unnecessary Pain	11	293,880	74,994	453,071
Scarring	8	82,250	45,778	210,111
2018/19				
Injuries with less than 5 claims	11	231,821	31,271	230,325
Cancer	13	899,681	163,035	924,873
Scarring	6	49,750	17,770	91,755
Burn(s)	5	23,097	6,318	50,700
2019/20				
Injuries with less than 5 claims	18	1,425,060	214,836	840,618
Unnecessary Pain	8	53,200	14,173	118,554
Scarring	8	407,110	47,783	181,900
Burn(s)	8	77,188	10,947	112,450
Adtnl/unnecessary Operation(s)	7	77,500	11,538	95,750
Advanced Stage Cancer	5	186,300	59,837	235,587
2020/21				
Injuries with less than 5 claims	25	963,425	296,412	1,023,377
Unnecessary Pain	6	178,550	37,760	165,350
Cancer	5	294,000	63,039	256,500
Burn(s)	5	28,665	11,102	54,742
2021/22				
Injuries with less than 5 claims	12	486,998	94,623	317,400
Cancer	7	720,018	69,353	442,500
Scarring	6	47,178	#	33,625
Unnecessary Pain	6	1,036,413	125,967	444,347
Advanced Stage Cancer	5	139,010	32,096	123,000
Fatality	5	159,900	27,582	171,250
2022/23				
Injuries with less than 5 claims	20	516,043	147,264	845,216
Scarring	7	94,017	37,183	171,619
Advanced Stage Cancer	6	801,775	37,955	264,450
Cancer	5	289,000	46,478	270,451
2023/24				
Injuries with less than 5 claims	23	1,127,928	275,578	965,000
Adtnl/unnecessary Operation(s)	10	90,375	26,279	176,200
Scarring	7	171,178	49,068	232,750
Advanced Stage Cancer	5	270,000	53,944	305,250
2024/25				
Injuries with less than 5 claims	15	1,886,521	195,176	866,255
Scarring	7	369,750	75,821	331,433
Cancer	6	103,000	14,114	141,826
Adtnl/unnecessary Operation(s)	5	2,089,100	57,216	351,500
Unnecessary Pain	5	106,494	10,658	80,250

Table 6: Number and Cost of Clinical Claims Closed between financial years '2015/16' and '2024/25' with a damages payment, where the Specialty is 'Plastic Surgery'. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure. Broken down by Primary Injury.

ClosedSettled	Y
ClaimOutcome	Damages Paid
ClinicalNonClinical	Clinical
Specialty1L1ARA	Plastic Surgery

Year of Closure -- Primary Injury	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Costs Paid
2015/16				
Injuries with less than 5 claims	26	1,125,608	184,938	962,667
Adtnl/unnecessary Operation(s)	12	959,390	230,611	1,099,885
Unnecessary Pain	9	199,566	51,552	277,650
Scarring	9	325,389	68,627	423,574
2016/17				
Injuries with less than 5 claims	26	2,731,773	331,867	2,079,969
Adtnl/unnecessary Operation(s)	12	248,309	136,336	384,492
Unnecessary Pain	8	51,450	#	65,696
Scarring	6	81,005	19,766	233,747
Burn(s)	5	68,000	15,078	156,374
2017/18				
Injuries with less than 5 claims	25	1,089,967	257,684	1,407,994
Adtnl/unnecessary Operation(s)	14	384,098	76,142	592,536
Scarring	12	316,000	48,274	357,299
Cosmetic Disfigurement	6	121,000	#	58,832
2018/19				
Injuries with less than 5 claims	29	2,316,245	277,074	1,826,728
Adtnl/unnecessary Operation(s)	19	318,630	67,913	425,950
Scarring	9	132,986	31,490	236,450
Unnecessary Pain	7	98,304	46,822	174,737
2019/20				
Injuries with less than 5 claims	26	1,140,810	190,194	924,642
Adtnl/unnecessary Operation(s)	16	350,787	89,905	433,406
Scarring	10	488,627	79,352	278,029
Nerve Damage	7	544,844	228,588	770,367
Unnecessary Pain	7	313,830	88,968	293,910
2020/21				
Injuries with less than 5 claims	26	1,696,903	371,151	1,294,105
Adtnl/unnecessary Operation(s)	8	358,000	59,756	235,700
Unnecessary Pain	8	78,137	15,948	134,165
Scarring	6	102,071	16,245	94,048
Cosmetic Disfigurement	6	259,490	39,213	235,850
2021/22				
Injuries with less than 5 claims	27	3,498,025	499,969	1,485,675
Adtnl/unnecessary Operation(s)	19	747,488	106,185	657,066
Unnecessary Pain	8	166,061	88,302	343,533
Scarring	6	84,500	7,190	78,022
Cosmetic Disfigurement	5	58,500	21,148	127,250
2022/23				
Injuries with less than 5 claims	29	2,302,525	338,723	1,317,467
Adtnl/unnecessary Operation(s)	10	145,373	62,635	236,100
Unnecessary Pain	8	78,351	13,404	152,675
2023/24				
Injuries with less than 5 claims	24	904,491	147,647	982,844
Adtnl/unnecessary Operation(s)	8	360,777	113,669	471,293
Unnecessary Pain	6	62,500	13,299	140,487
Nerve Damage	5	138,188	42,540	226,735
2024/25				
Injuries with less than 5 claims	19	2,880,505	345,767	1,187,956
Adtnl/unnecessary Operation(s)	11	465,844	65,481	384,000
Unnecessary Pain	6	190,085	32,538	295,000
Scarring	5	51,500	19,434	156,500
Psychiatric/Psychological Dmge	5	634,330	253,818	694,000

Table 7: Number and Cost of Clinical Claims Closed between financial years '2015/16' and '2024/25' with a damages payment, where the Specialty is 'Dermatology'. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure. Broken down by Primary Cause.

ClosedSettled	Y
ClaimOutcome	Damages Paid
ClinicalNonClinical	Clinical
Specialty1L1ARA	Dermatology

Year of Closure -- Primary Cause	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Costs Paid
2015/16				
Causes with less than 5 claims	20	514,267	51,592	356,329
Fail / Delay Treatment	8	784,219	116,315	613,505
Failure/Delay Diagnosis	6	114,420	49,085	182,198
2016/17				
Causes with less than 5 claims	23	569,767	97,256	721,162
Failure/Delay Diagnosis	11	1,178,927	96,550	679,425
Fail / Delay Treatment	9	235,542	57,510	369,709
2017/18				
Causes with less than 5 claims	21	476,822	120,028	541,295
Failure/Delay Diagnosis	10	499,018	132,300	688,158
Fail / Delay Treatment	9	574,523	96,204	368,600
Wrong Site Surgery	8	26,750	#	51,530
2018/19				
Causes with less than 5 claims	14	231,347	82,034	448,151
Fail / Delay Treatment	7	153,821	17,814	154,155
Wrong Site Surgery	7	62,500	9,123	65,555
Failure/Delay Diagnosis	7	756,681	109,423	629,792
2019/20				
Causes with less than 5 claims	23	1,288,816	198,333	782,379
Fail / Delay Treatment	15	213,897	82,026	377,250
Failure/Delay Diagnosis	11	659,957	71,238	319,379
Inappropriate Treatment	5	63,688	7,518	105,850
2020/21				
Causes with less than 5 claims	26	369,529	133,229	592,919
Fail / Delay Treatment	10	850,611	223,168	626,300
Failure/Delay Diagnosis	5	244,500	51,917	280,750
2021/22				
Causes with less than 5 claims	18	1,261,891	154,943	641,047
Fail / Delay Treatment	9	572,758	114,406	448,750
Failure/Delay Diagnosis	8	714,868	77,665	421,250
Wrong Site Surgery	6	40,000	7,194	21,075
2022/23				
Causes with less than 5 claims	20	969,374	142,658	834,159
Failure/Delay Diagnosis	12	415,960	71,327	370,077
Fail / Delay Treatment	6	315,500	54,895	347,500
2023/24				
Causes with less than 5 claims	21	1,119,178	254,897	849,950
Failure/Delay Diagnosis	10	234,084	82,926	486,500
Fail / Delay Treatment	9	288,219	64,667	322,000
Wrong Site Surgery	5	18,000	#	20,750
2024/25				
Causes with less than 5 claims	18	395,544	36,862	434,500
Failure/Delay Diagnosis	11	3,973,821	271,876	1,082,683
Fail / Delay Treatment	9	185,500	44,247	254,081

Table 8: Number and Cost of Clinical Claims Closed between financial years '2015/16' and '2024/25' with a damages payment, where the Specialty is 'Plastic Surgery'. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure. Broken down by Primary Cause.

ClosedSettled	Y
ClaimOutcome	Damages Paid
ClinicalNonClinical	Clinical
Specialty1L1ARA	Plastic Surgery

Year of Closure -- Primary Cause	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Costs Paid
2015/16				
Causes with less than 5 claims	26	1,392,860	201,465	1,036,004
Inappropriate Treatment	9	143,647	55,961	474,083
Operator Error	8	498,826	114,032	436,969
Fail / Delay Treatment	8	149,620	75,560	301,250
Fail To Warn-Informed Consent	5	425,000	88,710	515,469
2016/17				
Causes with less than 5 claims	38	2,753,032	428,231	2,376,426
Fail / Delay Treatment	8	107,505	32,460	148,950
Intra-Op Problems	6	207,000	29,577	218,516
Operator Error	5	113,000	17,770	176,387
2017/18				
Causes with less than 5 claims	20	603,249	149,345	735,309
Operator Error	9	186,115	28,884	317,433
Intra-Op Problems	9	364,750	65,181	497,768
Fail / Delay Treatment	7	174,390	64,912	423,450
Fail To Warn-Informed Consent	6	430,260	52,378	303,950
Failure/Delay Diagnosis	6	152,301	24,602	138,750
2018/19				
Causes with less than 5 claims	34	1,639,950	241,949	1,085,445
Failure/Delay Diagnosis	15	471,862	62,855	803,050
Fail / Delay Treatment	9	287,843	58,314	467,614
Fail To Warn-Informed Consent	6	466,510	60,180	307,756
2019/20				
Causes with less than 5 claims	26	701,137	125,174	623,399
Fail / Delay Treatment	18	731,848	124,148	595,218
Fail To Warn-Informed Consent	10	754,103	322,073	969,455
Inappropriate Treatment	6	157,615	33,421	144,350
Intra-Op Problems	6	494,195	72,191	367,932
2020/21				
Causes with less than 5 claims	28	1,689,034	273,563	1,136,783
Fail / Delay Treatment	13	119,068	120,357	430,870
Inappropriate Treatment	8	432,174	71,379	232,500
Fail To Warn-Informed Consent	5	254,325	37,015	193,715
2021/22				
Causes with less than 5 claims	27	2,844,217	419,957	1,241,411
Fail / Delay Treatment	19	789,050	121,712	549,408
Inappropriate Treatment	9	288,270	99,933	358,527
Intra-Op Problems	5	204,500	20,869	153,200
Fail To Warn-Informed Consent	5	428,536	60,323	389,000
2022/23				
Causes with less than 5 claims	28	473,705	143,740	701,673
Fail / Delay Treatment	14	492,379	77,459	348,293
Fail To Warn-Informed Consent	5	1,560,164	193,564	656,277
2023/24				
Causes with less than 5 claims	22	814,219	136,716	821,496
Fail / Delay Treatment	9	369,915	114,475	567,086
Fail To Warn-Informed Consent	7	185,597	48,509	278,637
Operator Error	5	96,225	17,454	154,140
2024/25				
Causes with less than 5 claims	20	3,262,446	329,081	1,289,956
Fail / Delay Treatment	9	274,415	65,870	499,000
Operator Error	7	82,725	11,030	127,250
Fail To Warn-Informed Consent	5	555,928	255,214	674,250
Fail To Follow-Up Arrangements	5	46,750	55,843	127,000

Table 9: Number and Cost of Clinical Claims Closed between financial years '2015/16' and '2024/25' with NIL damages paid where the Specialty is 'Dermatology'. Broken down by Primary Injury.

ClosedSettled	Y
ClaimOutcome	Nil Damages
ClinicalNonClinical	Clinical
Specialty1L1ARA	Dermatology

Year of Closure -- Primary Injury	No. of Claims	NHS Legal Costs Paid	Claimant Costs Paid
2015/16			
Injuries with less than 5 claims	13	14,649	0
Unnecessary Pain	7	9,903	0
Scarring	6	28,602	0
Cancer	5	44,282	0
2016/17			
Injuries with less than 5 claims	14	26,613	0
Scarring	9	10,430	0
Unnecessary Pain	6	6,353	0
2017/18			
Injuries with less than 5 claims	30	97,286	0
Scarring	6	8,412	0
2018/19			
Injuries with less than 5 claims	17	71,288	0
Scarring	5	42,581	0
Adtnl/unnecessary Operation(s)	5	5,442	0
Cancer	5	6,252	0
2019/20			
Injuries with less than 5 claims	24	102,978	0
2020/21			
Injuries with less than 5 claims	15	41,002	0
Unnecessary Pain	6	10,607	0
2021/22			
Injuries with less than 5 claims	21	53,963	0
Adtnl/unnecessary Operation(s)	5	#	0
2022/23			
Injuries with less than 5 claims	21	231,390	0
Cancer	5	10,986	0
Unnecessary Pain	5	6,240	0
2023/24			
Injuries with less than 5 claims	21	38,275	0
Cancer	7	11,623	0
Unnecessary Pain	7	45,269	0
Scarring	6	7,403	0
2024/25			
Injuries with less than 5 claims	23	58,904	0
Cancer	6	14,911	0

Table 10: Number and Cost of Clinical Claims Closed between financial years '2015/16' and '2024/25' with NIL damages paid where the Specialty is 'Plastic Surgery'. Broken down by Primary Injury.

ClosedSettled	Y
ClaimOutcome	Nil Damages
ClinicalNonClinical	Clinical
Specialty1L1ARA	Plastic Surgery

Year of Closure -- Primary Injury	No. of Claims	NHS Legal Costs Paid	Claimant Costs Paid
2015/16			
Injuries with less than 5 claims	13	22,906	0
Adtnl/unnecessary Operation(s)	10	58,669	0
Unnecessary Pain	8	#	0
Other Infection	6	8,300	0
Scarring	5	#	0
Cosmetic Disfigurement	5	#	0
2016/17			
Injuries with less than 5 claims	17	23,266	0
Adtnl/unnecessary Operation(s)	13	26,761	18,000
Unnecessary Pain	7	6,387	0
Scarring	6	7,787	0
2017/18			
Injuries with less than 5 claims	25	64,121	#
Unnecessary Pain	13	21,089	0
Adtnl/unnecessary Operation(s)	11	33,510	0
Scarring	5	6,543	0
2018/19			
Injuries with less than 5 claims	20	63,596	0
Adtnl/unnecessary Operation(s)	9	37,536	0
Unnecessary Pain	5	14,093	0
2019/20			
Injuries with less than 5 claims	20	67,455	0
Unnecessary Pain	7	14,204	0
Scarring	6	#	0
2020/21			
Injuries with less than 5 claims	26	122,712	0
Adtnl/unnecessary Operation(s)	11	31,396	0
2021/22			
Injuries with less than 5 claims	24	181,444	13,675
Cosmetic Disfigurement	8	21,832	0
Scarring	5	26,741	0
2022/23			
Injuries with less than 5 claims	23	131,731	0
Amputation - Upper	5	17,739	0
2023/24			
Injuries with less than 5 claims	26	77,053	0
Adtnl/unnecessary Operation(s)	7	21,478	0
2024/25			
Injuries with less than 5 claims	17	47,815	0
Unnecessary Pain	7	16,019	0

Table 11: Number and Cost of Clinical Claims Closed between financial years '2015/16' and '2024/25' with NIL damages paid where the Specialty is 'Dermatology'. Broken down by Primary Cause.

ClosedSettled	Y
ClaimOutcome	Nil Damages
ClinicalNonClinical	Clinical
Specialty1L1ARA	Dermatology

Year of Closure -- Primary Cause	No. of Claims	NHS Legal Costs Paid	Claimant Costs Paid
2015/16			
Causes with less than 5 claims	12	32,240	0
Fail / Delay Treatment	10	11,274	0
Failure/Delay Diagnosis	9	53,922	0
2016/17			
Causes with less than 5 claims	14	15,607	0
Failure/Delay Diagnosis	8	26,291	0
Fail / Delay Treatment	7	#	0
2017/18			
Causes with less than 5 claims	16	62,668	0
Fail / Delay Treatment	10	12,879	0
Failure/Delay Diagnosis	5	25,699	0
Inappropriate Treatment	5	#	0
2018/19			
Causes with less than 5 claims	15	33,837	0
Failure/Delay Diagnosis	7	10,500	0
Fail / Delay Treatment	5	42,659	0
Fail To Warn-Informed Consent	5	38,566	0
2019/20			
Causes with less than 5 claims	12	37,983	0
Fail / Delay Treatment	7	48,017	0
Inappropriate Treatment	5	16,978	0
2020/21			
Causes with less than 5 claims	9	17,787	0
Fail / Delay Treatment	7	27,597	0
Failure/Delay Diagnosis	5	6,225	0
2021/22			
Causes with less than 5 claims	10	17,130	0
Fail / Delay Treatment	9	31,417	0
Failure/Delay Diagnosis	7	10,100	0
2022/23			
Causes with less than 5 claims	13	33,785	0
Failure/Delay Diagnosis	10	36,157	0
Fail / Delay Treatment	8	178,675	0
2023/24			
Causes with less than 5 claims	20	50,308	0
Fail / Delay Treatment	16	29,450	0
Failure To Perform Tests	5	22,814	0
2024/25			
Causes with less than 5 claims	15	40,439	0
Fail / Delay Treatment	8	17,399	0
Failure/Delay Diagnosis	6	15,977	0

Table 12: Number and Cost of Clinical Claims Closed between financial years '2015/16' and '2024/25' with NIL damages paid where the Specialty is 'Plastic Surgery'. Broken down by Primary Cause.

ClosedSettled	Y
ClaimOutcome	Nil Damages
ClinicalNonClinical	Clinical
Specialty1L1ARA	Plastic Surgery

Year of Closure -- Primary Cause	No. of Claims	NHS Legal Costs Paid	Claimant Costs Paid
2015/16			
Causes with less than 5 claims	22	20,481	0
Fail / Delay Treatment	15	19,630	0
Intra-Op Problems	5	54,704	0
Fail To Warn-Informed Consent	5	5,495	0
2016/17			
Causes with less than 5 claims	26	43,211	18,000
Fail / Delay Treatment	9	13,271	0
Inappropriate Treatment	8	7,720	0
2017/18			
Causes with less than 5 claims	26	64,155	#
Inappropriate Treatment	8	10,087	0
Foreign Body Left In Situ	7	8,938	0
Fail / Delay Treatment	7	14,033	0
Fail To Warn-Informed Consent	6	28,049	0
2018/19			
Causes with less than 5 claims	21	73,648	0
Fail / Delay Treatment	8	8,414	0
Fail To Warn-Informed Consent	5	33,163	0
2019/20			
Causes with less than 5 claims	23	58,468	0
Fail / Delay Treatment	10	26,394	0
2020/21			
Causes with less than 5 claims	24	111,751	0
Fail / Delay Treatment	13	42,356	0
2021/22			
Causes with less than 5 claims	16	58,751	#
Fail / Delay Treatment	8	40,007	16,875
Fail To Recog. Complication Of	7	84,526	0
Fail To Warn-Informed Consent	6	46,732	0
2022/23			
Causes with less than 5 claims	14	28,526	0
Fail / Delay Treatment	8	38,253	0
Inappropriate Treatment	6	82,692	0
2023/24			
Causes with less than 5 claims	24	56,214	0
Fail / Delay Treatment	9	42,316	0
2024/25			
Causes with less than 5 claims	18	42,092	0
Fail / Delay Treatment	6	21,742	0