



Resolution

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February 2026
FOI_7666

The following information was requested on 15 January 2026 and clarified on 20 January 2026:

[On the 15 January 2026, you requested]

I am writing to make a request under the Freedom of Information Act 2000 for information relating to clinical negligence claims in ophthalmology handled by NHS Resolution (formerly the NHS Litigation Authority).

Background and Purpose:

This request seeks to update and extend previous published analyses of ophthalmology litigation in the NHS:

Ali N. (2007) - BMC Ophthalmology: 1995-2006

Mathew et al. (2013) - Ophthalmology: 1995-2009

McMaster & Tucker (2019) - Medico-Legal Journal: 2005/2006-2017/2018

The aim is to conduct a comprehensive analysis of ophthalmology clinical negligence claims covering the period from April 2010 to December 2024, identifying trends, common causes, and areas for patient safety improvement.

I request the following information for all ophthalmology-related clinical negligence claims from April 1, 2018 to the present day (or most up to date available)

1. BASIC CLAIM INFORMATION

Unique claim reference number (anonymized if necessary)

Year the clinical incident occurred

Year the claim was received/filed

Year the claim was closed (if applicable)

Claim status: Open or Closed

Outcome: Payment made / No payment / Claim abandoned / Other

2. DETAILED CLINICAL INFORMATION

For each claim, I specifically request:

A. Primary Cause of Claim (using NHS Resolution coding categories, e.g.):

Failure and/or delay in treatment

Failure and/or delay in diagnosis

Intraoperative problems

Inappropriate treatment

Operator error

Failure to warn (informed consent issues)

Failure to recognize complication

Failure to follow up
Delay in performing operation
Failure to perform tests
Medication errors
Error with agent/dose/route
Equipment malfunction
Wrong diagnosis
Other (please specify)

B. Primary Injury/Outcome (e.g. but not limited to):

Diagnosis
Other visual problems
Blindness (specify if partial/complete, unilateral/bilateral if available)
Additional and/or unnecessary operations
Unnecessary pain
Wrong/incorrect intraocular lens
Retinal detachment
Infection/endophthalmitis
Other (please specify)

C. Ophthalmic Subspecialty Category:

Cataract surgery
Vitreoretinal surgery
Medical retina (including diabetic retinopathy, age-related macular degeneration)
Glaucoma
Cornea and external disease
Neuro-ophthalmology
Paediatric ophthalmology
Strabismus (squint surgery)
Oculoplastics
Uveitis
Ocular oncology
Ocular trauma
Accident & Emergency (A&E) ophthalmology
Laser procedures (non-retinal)
Refractive surgery (LASIK/PRK/etc.)
Ocular anaesthesia complications
Pharmacy/medication-related
Other/General ophthalmology

D. Brief Description of Incidents if available:

Anonymized narrative description of what occurred (e.g. similar to descriptions provided in previous FOI responses to McMaster & Tucker, 2019)

3. FINANCIAL INFORMATION

For each closed claim with payment:

Total damages paid to claimant (compensation only)
Defence legal costs (NHS Resolution costs)
Claimant legal costs
Total amount paid (sum of above)

For analysis purposes, please also provide:

Total damages paid per year
Total legal costs per year

Number of claims by damages value bands (e.g., £0-10k, £10-50k, £50-100k, £100-250k, £250k-500k, £500k-1m, >£1m)

4. CLAIM RESOLUTION DATA

Method of resolution: Settled out of court / Court judgment / Mediation / Abandoned by claimant

Time from incident to claim notification (in months)

Time from notification to settlement/closure (in months)

5. SEVERITY GRADING

Where recorded, please provide severity of outcome using applicable classification system (e.g., National Patient Safety Agency grading or equivalent):

None (no harm)

Low (minimal harm)

Moderate (temporary harm)

Severe (permanent harm)

Death

6. ADDITIONAL CONTEXTUAL INFORMATION

Where recorded in claim data:

Whether a trainee/junior doctor was involved in care (as stated in claim)

Type of procedure involved (if surgical)

Patient age group (if available: paediatric <18, adult 18-65, elderly >65)

Whether the incident occurred in NHS trust or primary care setting

FORMAT AND PRESENTATION:

Please provide data in Microsoft Excel or CSV format with:

One row per claim

Separate columns for each data field requested above

Include all closed claims AND open claims (clearly marked)

If certain fields are not recorded for some claims, please leave cells blank rather than excluding the claim entirely

Specific REQUEST:

Unlike aggregate statistics, I specifically require individual claim-level data with the detailed clinical information described above (primary cause, primary injury, subspecialty, and incident description). This level of detail is essential to:

Identify specific patterns and trends within subspecialties

Understand the relationship between causes and outcomes

Develop targeted patient safety interventions

Compare findings with previous published studies

This detailed data was previously provided to McMaster & Tucker (2019) via FOI requests 3504, 3540, and 3684, and to Mathew et al. (2013) for their published study. I am requesting the same level of detail for the 2018-2026 period.

CLARIFICATIONS:

Incomplete Data: If complete clinical details are not available for all claims, please provide whatever data exists and indicate which fields have incomplete information, rather than withholding entire datasets.

Classification Systems: If current NHS Resolution coding/classification systems differ from those used in 2010 or cited in this request, please:

Provide data using your current classification system

Include a data dictionary/key explaining all codes and categories

Note any changes in classification over the time period

Cost Limits: I understand that under the Freedom of Information Act 2000, you are required to respond within 20 working days, and that the request must not exceed the appropriate cost limit (£450 for central government). If you believe this request would exceed the cost limit, please:

*Contact me before refusing the request
Specify which elements are causing the excess cost
Allow me to refine the request to bring it within the limit*

*Potential refinements could include:
Reducing the time period
Providing data in phases
Focusing on closed claims only initially*

Data Protection: I understand all data must be anonymized to protect patient and clinician confidentiality. Individual identifiers should be removed while maintaining analytical utility of the dataset.

*JUSTIFICATION:
This research has clear public interest value:*

*Identifying patient safety risks in ophthalmology
Enabling evidence-based improvements in clinical practice
Understanding financial burden on NHS resources
Contributing to medical education and training
Informing risk management strategies
Building on established published literature in this field*

*If you require any clarification regarding this request, or wish to discuss how it might be refined to facilitate processing, please contact me.
Thank you for your assistance with this important patient safety research.*

[On the 19 January 2026, we sought for clarification with]

Thank you for your request to NHS Resolution. Before we can respond I would like to clarify what information we hold and are able to provide.

Please refer to our publication: [Guidance-note-Understanding-NHS-Resolution-data-updated](#) and a set of codes against which claims are logged: [CNST-Codes.xlsx](#) (see the three tabs in the spreadsheet).

We would like to advise you that we would be unable to disclose any details that would allow the identification of the individual claim, where it could lead to the breach of the Data Protection requirements.

We hold data in financial years – we could provide you with information covering 2018/19 to 2024/25.

We could provide you with the number of claims received for the specialty Ophthalmology and also the number closed with nil damages paid, number closed with damages payment and associated costs, breakdown by primary cause and by primary injury.

Please refer to the above guidance and please advise if we can assist further.

You can also review our previous responses related to Ophthalmology: [Fol Requests Archive - Ophthalmology](#)

[On the 20 January 2026, you replied with]

Thank you for your prompt response.

Yes the information stated below would be appropriate, as you say identifiable detail would not be appropriate.

In addition please could I have headline figures for:

- Headline figure for no. of claims within Ophthalmology (closed without payment and with payment) as far back as records go (ie pre 2018)*
- As above for Award amounts*

I will effectively require updated data for 24/5 financial year, as was provided in your previous requests in Ophthalmology which covers up until the 2023/24 year:

- FOI_7298*
- FOI_6423*
- FOI_6873*

Our Response

Please find attached the requested information. Please note we only hold information for England and not for the rest of the UK.

NB: We have recently changed the way we report on our FOIs to align better with our published documents. Streamlining our reporting on FOIs with our annual published reports may mean a variation in snapshot dates. This means this data may not align with previous similar requests and it may not be possible for you to compare this information with a previous request. For further information, please refer to [Guidance-note-Understanding-NHS-Resolution-data-updated](#)

Due to the way in which data is extracted, it is also possible that the same claim may appear more than once in a dataset, across different year groups e.g. where the case has been closed (as nil damages payment), challenged, reopened, and closed again at conclusion.

Claims notified/received in any given year will often relate to incidents that have occurred many years prior. Due to the nature of clinical negligence claims and the level of investigation needed to bring them to a resolution, claims received and notified in a specific year may take years to settle and close. **They are not guaranteed to be settled and closed in the same year.** As such, there will be a time gap between incident and claim closure.

The data shows variation in numbers of claims received, closed per year and costs attributed to those claims. This is a reflection of the nature of individual claims received and resolved by NHS Resolution, which can vary significantly. As such, these fluctuations cannot be interpreted as trends.

The data provided covers our Clinical schemes. For information about our Clinical Negligence Scheme, please visit our website here: [Clinical schemes - NHS Resolution](#)

Please find attached the following tables:

Table 1 shows: Number of Clinical Claims and Incidents received in the financial year '2024/25' where the Specialty is '**Ophthalmology**'. Broken down by **Primary Injury**.

Table 2 shows: Number of Clinical Claims and Incidents received in the financial year '2024/25' where the Specialty is '**Ophthalmology**'. Broken down by **Primary Cause**.

Table 3 shows: Number of Clinical Claims and Incidents received in the financial year '2024/25' where the Specialty is '**Ophthalmology**', broken down by **Provider of Care** and **Region**.

Table 4 shows: Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) in the financial year '**2024/25**' with a damages payment, where the Specialty is '**Ophthalmology**'. Broken down by **Primary Injury**. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

Table 5 shows: Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) in the financial year '**2024/25**' with a damages payment, where the Specialty is '**Ophthalmology**'. Broken down by **Primary Cause**. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

Table 6 shows: Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) in the financial year '**2024/25**' with a damages payment, where the Specialty is '**Ophthalmology**', broken down by **Provider of Care** and **Region**. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

Table 7 shows: Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) in the financial year '**2024/25**' with a damages payment, where the Specialty is '**Ophthalmology**', broken down by **Provider of Care**, **Region** and **Primary Cause**. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

Table 8 shows: Number and Cost of Clinical Claims Closed in the financial year '2024/25' with **NIL** damages paid where the Specialty is '**Ophthalmology**'. Broken down by **Primary Injury**.

Table 9 shows: Number and Cost of Clinical Claims Closed in the financial year '2024/25' with **NIL** damages paid where the Specialty is '**Ophthalmology**'. Broken

down by **Primary Cause**.

Table 10 shows: Number and Cost of Clinical Claims Closed in the financial year '2024/25' with **NIL** damages paid where the Specialty is '**Ophthalmology**', broken down by **Provider of Care** and **Region**.

Table 10 shows: Number and Cost of Clinical Claims Closed in the financial year '2024/25' with **NIL** damages paid where the Specialty is '**Ophthalmology**', broken down by **Provider of Care**, **Region** and **Primary Cause**.

PPOs

The information disclosed includes damages paid up to the end of the settlement year (in Periodical payment order (PPO) cases) and up to the end of the closure year in non-PPO cases.

PPOs are an agreement between the parties, to pay an initial lump sum and regular future payments (PPO damages) related to the injured party's ongoing needs, usually care for life i.e., a percentage of the full value of the claim is paid at the point of settlement (lump sum damages) with the balance paid at regular intervals over subsequent years. The information disclosed includes lump sum damages and any PPO damages paid up to the end of the year of settlement. It does not include PPO damages, which have been committed to but due to be paid after the settlement year.

Low Numbers

Please note we have suppressed low figures (and high figures that would make it possible to work out low numbers) and Trusts with fewer than 5 claims as we believe that disclosure of information with this level of granularity is exempt under Section 40(2) by virtue of section 40(3A) (a) of the Freedom of Information Act 2000, where disclosure to a member of the public would contravene one or more of the data protection principles. The data protection principles are set out in Article 5 of the General Data Protection Regulation. We take the view that it would not be fair or lawful (given the sensitive and confidential nature of the information held) to disclose such information, and any disclosure would therefore contravene the first data protection principle.

In some instances, the low numbers of claims (fewer than 5) in each category, the likelihood exists that individuals who are the subject of this information may be identified either from this information alone, or in combination with other available information. In addition to this, as this information is considered to be sensitive personal data (the data subjects' medical condition); NHS Resolution believes it has a greater responsibility to protect those individuals' identities, as disclosure could potentially cause damage and/or distress to those involved.

Please refer to [Understanding NHS Resolution data guidance](#) for further details on how our Claims database is categorised.

Further to our obligations to provide advice and assistance, you may find it helpful to review the work of the [Getting It Right First Time team](#) with whom NHS Resolution has been working with to undertake in-depth analysis of our claims data. They have produced a number of [reports](#) from analysing our claims data which has been shared following approval of the confidentiality advisory group to the use of confidential patient information for this purpose.

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Joanne Appleby](#), Deputy Data Protection Officer for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

<https://ico.org.uk/>

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NB: Number of claims fewer than 5 (and any associated values, within the same row) are masked with a "#" (in accordance with Data Protection guidelines). Accordingly, some total values may also be approximated to prevent masked values to be deduced through reverse calculation.

Table 1: Number of Clinical Claims and Incidents received in the financial year '2024/25' where the Specialty is 'Ophthalmology'. Broken down by Primary Injury.

Table 2: Number of Clinical Claims and Incidents received in the financial year '2024/25' where the Specialty is 'Ophthalmology'. Broken down by Primary Cause.

Table 3: Number of Clinical Claims and Incidents received in the financial year '2024/25' where the Specialty is 'Ophthalmology', broken down by Provider of Care and Region.

Table 4: Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) in the financial year '2024/25' with a damages payment, where the Specialty is 'Ophthalmology'. Broken down by Primary Injury. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

Table 5: Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) in the financial year '2024/25' with a damages payment, where the Specialty is 'Ophthalmology'. Broken down by Primary Cause. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

Table 6: Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) in the financial year '2024/25' with a damages payment, where the Specialty is 'Ophthalmology', broken down by Provider of Care and Region. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

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NB: Number of claims fewer than 5 (and any associated values, within the same row) are masked with a "#" (in accordance with Data Protection guidelines). Accordingly, some total values may also be approximated to prevent masked values to be deduced through reverse calculation.

Table 7: Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) in the financial year '2024/25' with a damages payment, where the Specialty is 'Ophthalmology', broken down by Provider of Care, Region and Primary Cause. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

Table 8: Number and Cost of Clinical Claims Closed in the financial year '2024/25' with NIL damages paid where the Specialty is 'Ophthalmology'. Broken down by Primary Injury.

Table 9: Number and Cost of Clinical Claims Closed in the financial year '2024/25' with NIL damages paid where the Specialty is 'Ophthalmology'. Broken down by Primary Cause.

Table 10: Number and Cost of Clinical Claims Closed in the financial year '2024/25' with NIL damages paid where the Specialty is 'Ophthalmology', broken down by Provider of Care and Region.

Table 11: Number and Cost of Clinical Claims Closed in the financial year '2024/25' with NIL damages paid where the Specialty is 'Ophthalmology', broken down by Provider of Care, Region and Primary Cause.

Table 1: Number of Clinical Claims and Incidents received in the financial year '2024/25' where the Specialty is 'Ophthalmology'. Broken down by Primary Injury.

Notified	Y
Specialty1L1ARA	Ophthalmology
ClinicalNonClinical	Clinical

Primary Injury	No. of Claims
Other Visual Problems	168
Blindness	77
Adtnl/unnecessary Operation(s)	22
Unnecessary Pain	17
Cancer	5
Injuries with less than 5 Claims	26
Grand Total	315

Table 2: Number of Clinical Claims and Incidents received in the financial year '2024/25' where the Specialty is 'Ophthalmology'. Broken down by Primary Cause.

Notified	Y
Specialty1L1ARA	Ophthalmology
ClinicalNonClinical	Clinical

Primary Cause	No. of Claims
Fail / Delay Treatment	86
Failure/Delay Diagnosis	49
Fail To Follow-Up Arrangements	32
Fail To Warn-Informed Consent	19
Inappropriate Treatment	16
Operator Error	16
Failure To Perform Tests	14
Fail To Recog. Complication Of	11
Intra-Op Problems	10
Delay In Performing Operation	8
Equipment Malfunction	7
Medication Errors	5
Err With Agnt/Dose/Route/Selec	5
Causes with less than 5 Claims	37
Grand Total	315

Table 3: Number of Clinical Claims and Incidents received in the financial year '2024/25' where the Specialty is 'Ophthalmology', broken down by Provider of Care and Region.

Notified	Y
Specialty1L1ARA	Ophthalmology
ClinicalNonClinical	Clinical

Provider of Care --Region	No. of Claims
NHS Provider	
MIDLANDS	53
NORTH EAST AND YORKSHIRE	44
LONDON	40
SOUTH EAST	36
EAST OF ENGLAND	32
NORTH WEST	27
SOUTH WEST	#
NHS England	#
Independent Sector Provider	
ISP	59

Table 4: Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) in the financial year '2024/25' with a damages payment, where the Specialty is 'Ophthalmology'. Broken down by Primary Injury. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

ClosedSettled	Y
ClaimOutcome	Damages Paid
ClinicalNonClinical	Clinical
Specialty1L1ARA	Ophthalmology

Primary Injury	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Costs Paid	Total Paid
Other Visual Problems	87	14,344,879	1,204,291	4,443,506	19,992,675
Blindness	55	15,780,424	1,140,909	4,465,138	21,386,471
Adtnl/unnecessary Operation(s)	15	399,968	159,441	501,000	1,060,409
Unnecessary Pain	9	162,615	32,721	284,000	479,336
Injuries with less than 5 Claims	8	1,084,632	82,642	602,650	1,769,924
Grand Total	174	31,772,518	2,620,003	10,296,294	44,688,815

Table 5: Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) in the financial year '2024/25' with a damages payment, where the Specialty is 'Ophthalmology'. Broken down by Primary Cause. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

ClosedSettled	Y
ClaimOutcome	Damages Paid
ClinicalNonClinical	Clinical
Specialty1L1ARA	Ophthalmology

Primary Cause	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Costs Paid	Total Paid
Fail / Delay Treatment	55	13,626,646	983,246	3,446,193	18,056,085
Failure/Delay Diagnosis	31	9,166,634	878,759	2,968,891	13,014,283
Fail To Follow-Up Arrangements	14	1,470,876	103,440	768,250	2,342,566
Inappropriate Treatment	13	134,744	43,992	310,000	488,736
Intra-Op Problems	9	622,532	103,162	478,000	1,203,694
Operator Error	8	219,498	26,640	246,950	493,088
Fail To Warn-Informed Consent	7	3,548,078	146,340	600,000	4,294,418
Causes with less than 5 Claims	37	2,983,510	334,425	1,478,010	4,795,946
Grand Total	174	31,772,518	2,620,003	10,296,294	44,688,815

Table 6: Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) in the financial year '2024/25' with a damages payment, where the Specialty is 'Ophthalmology', broken down by Provider of Care and Region. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

ClosedSettled	Y
ClaimOutcome	Damages Paid
ClinicalNonClinical	Clinical
Specialty1L1ARA	Ophthalmology

Provider of Care --Region	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid	Total Paid
NHS Provider					
MIDLANDS	33	4,184,338	608,419	1,695,276	6,488,032
SOUTH EAST	30	8,655,156	626,595	2,235,296	11,517,048
NORTH EAST AND YORKSHIRE	28	5,770,872	263,327	1,520,040	7,554,239
NORTH WEST	23	6,394,776	476,047	1,748,159	8,618,982
SOUTH WEST	17	1,779,146	228,334	750,576	2,758,055
LONDON	17	2,703,714	224,957	1,206,360	4,135,031
EAST OF ENGLAND	12	1,105,734	106,372	586,288	1,798,394
Independent Sector Provider					
ISP	14	1,178,783	85,952	554,300	1,819,035
Grand Total	174	31,772,518	2,620,003	10,296,294	44,688,815

Table 7: Number and Cost of Clinical Claims Closed (or settled with a periodical payment order) in the financial year '2024/25' with a damages payment, where the Specialty is 'Ophthalmology', broken down by Provider of Care, Region and Primary Cause. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

ClosedSettled	Y
ClaimOutcome	Damages Paid
ClinicalNonClinical	Clinical
Specialty1L1ARA	Ophthalmology

Provider of Care					
--Region					
---Primary Cause	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Costs Paid	Total Paid
NHS Provider					
MIDLANDS					
Fail / Delay Treatment	10	601,392	188,396	416,276	1,206,064
Failure/Delay Diagnosis	7	2,919,037	323,761	768,250	4,011,049
Inappropriate Treatment	5	39,000	15,548	109,500	164,048
Causes with less than 5 Claims	11	624,908	80,714	401,250	1,106,872
SOUTH EAST					
Fail / Delay Treatment	10	6,322,594	263,250	980,796	7,566,640
Failure/Delay Diagnosis	5	916,497	231,148	493,000	1,640,645
Causes with less than 5 Claims	15	1,416,066	132,198	761,500	2,309,763
NORTH EAST AND YORKSHIRE					
Fail / Delay Treatment	12	1,058,299	113,250	571,975	1,743,524
Failure/Delay Diagnosis	5	1,928,497	73,720	549,565	2,551,782
Causes with less than 5 Claims	11	2,784,075	76,358	398,500	3,258,933
NORTH WEST					
Fail / Delay Treatment	7	3,746,433	160,616	504,159	4,411,207
Failure/Delay Diagnosis	5	1,300,321	96,594	349,500	1,746,414
Causes with less than 5 Claims	11	1,348,022	218,838	894,500	2,461,360
SOUTH WEST					
Fail / Delay Treatment	7	1,159,981	147,810	483,000	1,790,790
Causes with less than 5 Claims	10	619,165	80,524	267,576	967,264
LONDON					
Failure/Delay Diagnosis	5	1,978,982	141,590	661,500	2,782,071
Causes with less than 5 Claims	12	724,732	83,368	544,860	1,352,960
EAST OF ENGLAND					
Causes with less than 5 Claims	12	1,105,734	106,372	586,288	1,798,394
Independent Sector Provider					
ISP					
Causes with less than 5 Claims	14	1,178,783	85,952	554,300	1,819,035
Grand Total	174	31,772,518	2,620,003	10,296,294	44,688,815

Table 8: Number and Cost of Clinical Claims Closed in the financial year '2024/25' with NIL damages paid where the Specialty is 'Ophthalmology'. Broken down by Primary Injury.

ClosedSettled	Y
ClaimOutcome	Nil Damages
ClinicalNonClinical	Clinical
Specialty1L1ARA	Ophthalmology

Primary Injury	No. of Claims	NHS Legal Costs Paid	Claimant Costs Paid	Total Paid
Other Visual Problems	39	118,971	0	118,971
Blindness	22	77,189	0	77,189
Adtnl/unnecessary Operation(s)	7	16,251	0	16,251
Unnecessary Pain	6	14,425	0	14,425
Injuries with less than 5 Claims	16	72,955	0	72,955
Grand Total	90	299,790	0	299,790

Table 9: Number and Cost of Clinical Claims Closed in the financial year '2024/25' with NIL damages paid where the Specialty is 'Ophthalmology'. Broken down by Primary Cause.

ClosedSettled	Y
ClaimOutcome	Nil Damages
ClinicalNonClinical	Clinical
Specialty1L1ARA	Ophthalmology

Primary Cause	No. of Claims	NHS Legal C	Claimant Costs F	Total Paid
Fail / Delay Treatment	30	91,314	0	91,314
Fail To Warn-Informed Consent	10	42,465	0	42,465
Failure/Delay Diagnosis	8	24,168	0	24,168
Fail To Follow-Up Arrangements	6	33,901	0	33,901
Failure To Perform Tests	6	6,636	0	6,636
Causes with less than 5 Claims	30	101,306	0	101,306
Grand Total	90	299,790	0	299,790

Table 10: Number and Cost of Clinical Claims Closed in the financial year '2024/25' with NIL damages paid where the Specialty is 'Ophthalmology', broken down by Provider of Care and Region.

ClosedSettled	Y
ClaimOutcome	Nil Damages
ClinicalNonClinical	Clinical
Specialty1L1ARA	Ophthalmology

Provider of Care --Region	No. of Claims	NHS Legal Costs Paid	Claimant Legal Costs Paid	Total Paid
NHS Provider				
MIDLANDS	19	56,420	0	56,420
NORTH EAST AND YORKSHIRE	16	56,363	0	56,363
SOUTH EAST	11	54,353	0	54,353
NORTH WEST	11	38,993	0	38,993
LONDON	10	32,130	0	32,130
EAST OF ENGLAND	8	24,882	0	24,882
NHS England	#	#	#	#
SOUTH WEST	#	#	#	#
Independent Sector Provider				
ISP	9	27,268	0	27,268
Grand Total	90	299,790	0	299,790

Table 11: Number and Cost of Clinical Claims Closed in the financial year '2024/25' with NIL damages paid where the Specialty is 'Ophthalmology', broken down by Provider of Care, Region and Primary Cause.

ClosedSettled	Y
ClaimOutcome	Nil Damages
ClinicalNonClinical	Clinical
Specialty1L1ARA	Ophthalmology

Provider of Care				
--Region				
---Primary Cause	No. of Claims	NHS Legal Costs Paid	Claimant Costs Paid	Total Paid
NHS Provider				
MIDLANDS				
Fail / Delay Treatment	8	24,058	0	24,058
Causes with less than 5 Claims	11	32,362	0	32,362
NORTH EAST AND YORKSHIRE				
Causes with less than 5 Claims	16	56,363	0	56,363
SOUTH EAST				
Fail / Delay Treatment	5	20,797	0	20,797
Causes with less than 5 Claims	6	33,556	0	33,556
NORTH WEST				
Causes with less than 5 Claims	11	38,993	0	38,993
LONDON				
Fail / Delay Treatment	5	9,761	0	9,761
Causes with less than 5 Claims	5	22,370	0	22,370
EAST OF ENGLAND				
Causes with less than 5 Claims	8	24,882	0	24,882
NHS England				
Causes with less than 5 Claims	#	#	#	#
SOUTH WEST				
Causes with less than 5 Claims	#	#	#	#
Independent Sector Provider				
ISP				
Causes with less than 5 Claims	9	27,268	0	27,268
Grand Total	90	299,790	0	299,790