



Resolution

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February 2026
FOI_7671

The following information was requested on 20 January 2026:

Under the Freedom of Information Act 2000, please can you disclose the following information:

- The number of claims against NHS Trusts for Failure/Delay Diagnosis and Wrong Diagnosis in the last financial year (2024/25)? Can this be broken down by NHS Trust?*
- The number of claims settled and the cost of claims against NHS Trusts for Failure/Delay Diagnosis and Wrong Diagnosis, broken down by Trust. (Including No. of claims, Damages Paid, NHS Legal Costs paid, Claimant legal costs paid, Total paid)*
- Injuries that resulted from Failure/Delay Diagnosis and Wrong Diagnosis in the last financial year? Can this be broken down by type of injury and by NHS Trust?*

Could this please be presented in PDF format?

Our Response

Please find attached the requested information. Please note we only hold information for England and not for the rest of the UK.

NB: We have recently changed the way we report on our FOIs to align better with our published documents. Streamlining our reporting on FOIs with our annual published reports may mean a variation in snapshot dates. This means this data may not align with previous similar requests and it may not be possible for you to compare this information with a previous request. For further information, please refer to [Guidance-note-Understanding-NHS-Resolution-data-updated](#)

Due to the way in which data is extracted, it is also possible that the same claim may appear more than once in a dataset, across different year groups e.g. where the case has been closed (as nil damages payment), challenged, reopened, and closed again at conclusion.

Claims notified/received in any given year will often relate to incidents that have occurred many years prior. Due to the nature of clinical negligence claims and the level of investigation needed to bring them to a resolution, claims received and notified in a specific year may take years to settle and close. **They are not guaranteed to be**

settled and closed in the same year. As such, there will be a time gap between incident and claim closure.

The data shows variation in numbers of claims received, closed per year and costs attributed to those claims. This is a reflection of the nature of individual claims received and resolved by NHS Resolution, which can vary significantly. As such, these fluctuations cannot be interpreted as trends.

Please note: Cover under the Clinical Negligence Scheme for Trusts (CNST) has also been available to independent sector providers (ISPs) of NHS care since 1st April 2013, but data relating to these ISPs has not been included in our response, as the request was for a breakdown by Trust. Please visit our website for more information about our [Clinical Schemes for Trusts - NHS Resolution](#).

Please note: the tables broken down by Trusts should not be interpreted as a league table. Larger member organisations and those which provide more complex treatments may receive more claims than smaller organisations or those providing low risk care. Inevitably, different institutions face different levels of risk because of the variations in the nature and complexity of the procedures they perform. In some circumstances, volumes of reported cases may be impacted by multiple claims notified in relation to one cause of action.

Please find attached the following tables:

Table 1 shows: Number of CNST Claims and Incidents received during the **2024/25** financial year where the Primary Cause is '**Failure/Delay Diagnosis**' or '**Wrong Diagnosis**'. Broken down by **Member**.

Table 2 shows: Number and Cost of CNST Claims Closed (or settled with a periodical payment order) during the **2024/25** financial year with a damages payment, where the Primary Cause is '**Failure / Delay Diagnosis**' or '**Wrong Diagnosis**'. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement. Broken down by **Member** and **Primary Injury**.

Table 3 shows: Number and Cost of CNST Claims Closed during the **2024/25** financial year with **NIL** damages paid where the Primary Cause is '**Failure / Delay Diagnosis**' or '**Wrong Diagnosis**'. Broken down by **Member**.

PPOs

The information disclosed includes damages paid up to the end of the settlement year (in Periodical payment order (PPO) cases) and up to the end of the closure year in non-PPO cases.

PPOs are an agreement between the parties, to pay an initial lump sum and regular future payments (PPO damages) related to the injured party's ongoing needs, usually care for life i.e., a percentage of the full value of the claim is paid at the point of settlement (lump sum damages) with the balance paid at regular intervals over subsequent years. The information disclosed includes lump sum damages and any PPO damages paid up to the end of the year of settlement. It does not include PPO damages, which have been committed to but due to be paid after the settlement year.

Low Numbers

Please note we have suppressed low figures and Trusts with fewer than 5 claims as we believe that disclosure of information with this level of granularity is exempt under Section 40(2) by virtue of section 40(3A) (a) of the Freedom of Information Act 2000, where disclosure to a member of the public would contravene one or more of the data protection principles. The data protection principles are set out in Article 5 of the General Data Protection Regulation. We take the view that it would not be fair or lawful (given the sensitive and confidential nature of the information held) to disclose such information, and any disclosure would therefore contravene the first data protection principle.

In some instances, the low numbers of claims (fewer than 5) in each category, the likelihood exists that individuals who are the subject of this information may be identified either from this information alone, or in combination with other available information. In addition to this, as this information is considered to be sensitive personal data (the data subjects' medical condition); NHS Resolution believes it has a greater responsibility to protect those individuals' identities, as disclosure could potentially cause damage and/or distress to those involved.

Please refer to [Understanding NHS Resolution data guidance](#) for further details on how our Claims database is categorised.

Further to our obligations to provide advice and assistance, you may find it helpful to review the work of the [Getting It Right First Time team](#) with whom NHS Resolution has been working with to undertake in-depth analysis of our claims data. They have produced a number of [reports](#) from analysing our claims data which has been shared following approval of the confidentiality advisory group to the use of confidential patient information for this purpose.

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Joanne Appleby](#), Deputy Data Protection Officer for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

<https://ico.org.uk/>

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NB: Number of claims fewer than 5 (and any associated values, within the same row) are masked with a "#" (in accordance with Data Protection guidelines). Accordingly, some total values may also be approximated to prevent masked values to be deduced through reverse calculation.

Table 1: Number of CNST Claims and Incidents received during the 2024/25 financial year where the Primary Cause is 'Failure/Delay Diagnosis' or 'Wrong Diagnosis'. Broken down by Member.

Table 2: Number and Cost of CNST Claims Closed (or settled with a periodical payment order) during the 2024/25 financial year with a damages payment, where the Primary Cause is 'Failure / Delay Diagnosis' or 'Wrong Diagnosis'. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement. Broken down by Member and Primary Injury.

Table 3: Number and Cost of CNST Claims Closed during the 2024/25 financial year with NIL damages paid where the Primary Cause is 'Failure / Delay Diagnosis' or 'Wrong Diagnosis'. Broken down by Member.

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Data correct as at: The end of every financial year

Please note: the tables broken down by Trusts should not be interpreted as a league table. Larger member organisations and those which provide more complex treatments may receive more claims than smaller organisations or those providing low risk care. Inevitably, different institutions face different levels of risk because of the variations in the nature and complexity of the procedures they perform. In some circumstances, volumes of reported cases may be impacted by multiple claims notified in relation to one cause of action.



Table 1: Number of CNST Claims and Incidents received during the 2024/25 financial year where the Primary Cause is 'Failure/Delay Diagnosis' or 'Wrong Diagnosis'. Broken down by Member.

Notified Scheme	Y CNST
Year of Notification	No. of Claims
Trusts with less than 5 Claims	116
Northern Care Alliance NHS Foundation Trust	54
Manchester University NHS Foundation Trust	51
Mid and South Essex NHS Foundation Trust	37
Doncaster and Bassetlaw Teaching Hospitals NHS Foundation Trust	37
Hull University Teaching Hospitals NHS Trust	36
University Hospitals Birmingham NHS Foundation Trust	35
University Hospitals of Derby and Burton NHS Foundation Trust	32
Newcastle Upon Tyne Hospitals NHS Foundation Trust (The)	30
University Hospitals of Leicester NHS Trust	29
University Hospitals of North Midlands NHS Trust	29
The Leeds Teaching Hospitals NHS Trust	29
University Hospitals Plymouth NHS Trust	29
Nottingham University Hospitals NHS Trust	29
Royal Free London NHS Foundation Trust	28
Blackpool Teaching Hospitals NHS Foundation Trust	28
Northumbria Healthcare NHS Foundation Trust	27
York and Scarborough Teaching Hospitals NHS Foundation Trust	26
University Hospitals Sussex NHS Foundation Trust	25
Wye Valley NHS Trust	24
North West Anglia NHS Foundation Trust	24
Liverpool University Hospitals NHS Foundation Trust	24
Mersey and West Lancashire Hospitals NHS Trust	21
Barts Health NHS Trust	21
Lancashire Teaching Hospitals NHS Foundation Trust	21
Oxford University Hospitals NHS Foundation Trust	21
Sherwood Forest Hospitals NHS Foundation Trust	20
Mid Yorkshire Teaching NHS Trust	20
King's College Hospital NHS Foundation Trust	20
South Tyneside and Sunderland NHS Foundation Trust	19
University Hospitals Coventry & Warwickshire NHS Trust	19
United Lincolnshire Teaching Hospitals NHS Trust	19
Norfolk & Norwich University Hospitals NHS Foundation Trust	19
University Hospitals of Morecambe Bay NHS Foundation Trust	19
Ashford & St Peter's Hospitals NHS Foundation Trust	18
Sandwell & West Birmingham Hospitals NHS Trust	18
Wrightington, Wigan and Leigh NHS Foundation Trust	18
Royal Berkshire NHS Foundation Trust	18
East Suffolk and North Essex NHS Foundation Trust	17
South Tees Hospitals NHS Foundation Trust	17
Dudley Group NHS Foundation Trust (The)	17
Sheffield Teaching Hospitals NHS Foundation Trust	17
Bradford Teaching Hospitals NHS Foundation Trust	17
Hampshire Hospitals NHS Foundation Trust	17
County Durham and Darlington NHS Foundation Trust	16
Kettering General Hospital NHS Foundation Trust	16
Royal Wolverhampton NHS Trust (The)	15
Bedfordshire Hospitals NHS Foundation Trust	15
East Lancashire Hospitals NHS Trust	15
Warrington and Halton Hospitals NHS Foundation Trust	15
East Sussex Healthcare NHS Trust	15
George Eliot Hospital NHS Trust	15
Guy's and St Thomas' NHS Foundation Trust	15
East Kent Hospitals University NHS Foundation Trust	15
Worcestershire Acute Hospitals NHS Trust	15
Tameside and Glossop Integrated Care NHS Foundation Trust	15
Medway NHS Foundation Trust	15
North Bristol NHS Trust	14
Chelsea & Westminster Hospital NHS Foundation Trust	14
Imperial College Healthcare NHS Trust	14
Royal United Hospitals Bath NHS Foundation Trust	14
East and North Hertfordshire NHS Trust	13
Calderdale & Huddersfield NHS Foundation Trust	13
Barking, Havering and Redbridge University Hospitals NHS Trust	13
Gloucestershire Hospitals NHS Foundation Trust	13
Lewisham & Greenwich NHS Trust	13
London North West University Healthcare NHS Trust	13
Frimley Health NHS Foundation Trust	12
Buckinghamshire Healthcare NHS Trust	12
Cambridge University Hospitals NHS Foundation Trust	12
Northern Lincolnshire & Goole Hospitals NHS Foundation Trust	12
Harrogate & District NHS Foundation Trust	12
Bolton NHS Foundation Trust	12

Please note: the tables broken down by Trusts should not be interpreted as a league table. Larger member organisations and those which provide more complex treatments may receive more claims than smaller organisations or those providing low risk care. Inevitably, different institutions face different levels of risk because of the variations in the nature and complexity of the procedures they perform. In some circumstances, volumes of reported cases may be impacted by multiple claims notified in relation to one cause of action.

Table 1: Number of CNST Claims and Incidents received during the 2024/25 financial year where the Primary Cause is 'Failure/Delay Diagnosis' or 'Wrong Diagnosis'. Broken down by Member.

Notified Scheme	Y CNST
Year of Notification	No. of Claims
University Hospital Southampton NHS Foundation Trust	11
Portsmouth Hospitals NHS Trust	11
Somerset NHS Foundation Trust	11
Royal Devon University Healthcare NHS Foundation Trust	11
Maidstone and Tunbridge Wells NHS Trust	11
Great Western Hospitals NHS Foundation Trust	11
Stockport NHS Foundation Trust	10
Surrey and Sussex Healthcare NHS Trust	10
Royal Cornwall Hospitals NHS Trust	10
Dartford and Gravesham NHS Trust	10
West Suffolk NHS Foundation Trust	10
South Warwickshire NHS Foundation Trust	9
University Hospitals Bristol & Weston NHS Foundation Trust	9
Mid Cheshire Hospitals NHS Foundation Trust	9
West Hertfordshire Hospitals NHS Trust	9
Epsom and St Helier University Hospitals NHS Trust	9
The Rotherham NHS Foundation Trust	8
Shrewsbury and Telford Hospital NHS Trust	8
University College London Hospitals NHS Foundation Trust	8
Princess Alexandra Hospital NHS Trust (The)	8
Wirral University Teaching Hospital NHS Foundation Trust	8
North Tees & Hartlepool NHS Foundation Trust	8
Gateshead Health NHS Foundation Trust	8
Northampton General Hospital NHS Trust	8
James Paget University Hospitals NHS Foundation Trust	7
Chesterfield Royal Hospital NHS Foundation Trust	7
Croydon Health Services NHS Trust	7
Liverpool Women's Hospital NHS Foundation Trust	7
Kingston and Richmond NHS Foundation Trust	6
Torbay & South Devon NHS Foundation Trust	6
Hillingdon Hospitals NHS Foundation Trust (The)	6
Hampshire and Isle of Wight Healthcare NHS Foundation Trust	6
Royal Surrey County Hospital NHS Foundation Trust (The)	6
Isle of Wight NHS Trust	6
Walsall Healthcare NHS Trust	6
North Cumbria Integrated Care NHS Foundation Trust	6
Barnsley Hospital NHS Foundation Trust	6
Countess of Chester Hospital NHS Foundation Trust	5
Sussex Community NHS Foundation Trust	5
University Hospitals Dorset NHS Foundation Trust	5
Milton Keynes Hospital NHS Foundation Trust	5
Grand Total	1,922

Please note: the tables broken down by Trusts should not be interpreted as a league table. Larger member organisations and those which provide more complex treatments may receive more claims than smaller organisations or those providing low risk care. Inevitably, different institutions face different levels of risk because of the variations in the nature and complexity of the procedures they perform. In some circumstances, volumes of reported cases may be impacted by multiple claims notified in relation to one cause of action.

Table 2: Number and Cost of CNST Claims Closed (or settled with a periodical payment order) during the 2024/25 financial year with a damages payment, where the Primary Cause is 'Failure / Delay Diagnosis' or 'Wrong Diagnosis'. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement. Broken down by Member and Primary Injury.

ClosedSettled ClaimOutcome Scheme	Y Damages Paid CNST				
Member Name -- Primary Injury	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Costs Paid	Total Paid
Trusts with less than 5 Claims	134	32,985,939	3,178,276	11,652,287	47,816,502
Manchester University NHS Foundation Trust					
Injuries with less than 5 claims	26	6,596,942	327,972	1,461,237	8,386,150
Cancer	7	450,915	45,128	287,700	783,743
Mid and South Essex NHS Foundation Trust					
Injuries with less than 5 claims	28	15,622,141	844,140	2,823,465	19,289,745
Adtnl/unnecessary Operation(s)	5	181,148	34,716	186,200	402,064
Northern Care Alliance NHS Foundation Trust					
Injuries with less than 5 claims	21	4,660,892	482,920	1,836,809	6,980,620
Unnecessary Pain	5	44,000	18,674	119,130	181,804
Mid Yorkshire Teaching NHS Trust					
Injuries with less than 5 claims	21	2,325,842	367,660	2,137,715	4,831,217
South Tees Hospitals NHS Foundation Trust					
Injuries with less than 5 claims	18	4,148,635	500,882	1,819,025	6,468,541
University Hospitals Birmingham NHS Foundation Trust					
Injuries with less than 5 claims	17	10,242,835	636,310	2,293,206	13,172,350
North West Anglia NHS Foundation Trust					
Injuries with less than 5 claims	12	5,383,855	339,591	1,157,450	6,880,896
Fatality	5	782,250	67,710	343,750	1,193,710
Buckinghamshire Healthcare NHS Trust					
Injuries with less than 5 claims	17	4,728,492	552,874	2,074,234	7,355,600
Hull University Teaching Hospitals NHS Trust					
Injuries with less than 5 claims	17	1,167,738	261,412	975,056	2,404,206
University Hospitals Sussex NHS Foundation Trust					
Injuries with less than 5 claims	12	700,178	307,750	929,134	1,937,062
Unnecessary Pain	5	58,510	12,766	71,000	142,276
Lewisham & Greenwich NHS Trust					
Injuries with less than 5 claims	16	7,434,885	474,947	2,460,096	10,369,928
University Hospitals of Derby and Burton NHS Foundation Trust					
Injuries with less than 5 claims	16	7,616,151	516,802	1,565,132	9,698,085
County Durham and Darlington NHS Foundation Trust					
Injuries with less than 5 claims	15	1,356,170	171,929	842,250	2,370,349
Royal Free London NHS Foundation Trust					
Injuries with less than 5 claims	15	1,143,505	173,198	927,083	2,243,786
The Leeds Teaching Hospitals NHS Trust					
Injuries with less than 5 claims	15	1,726,039	225,974	940,399	2,892,412
United Lincolnshire Teaching Hospitals NHS Trust					
Injuries with less than 5 claims	15	6,011,267	354,241	1,297,018	7,662,526
University Hospitals of Leicester NHS Trust					
Injuries with less than 5 claims	15	602,763	154,036	669,200	1,425,999
University Hospitals of North Midlands NHS Trust					
Injuries with less than 5 claims	15	1,538,753	343,319	778,217	2,660,289
Gloucestershire Hospitals NHS Foundation Trust					
Injuries with less than 5 claims	14	8,132,339	310,681	1,394,500	9,837,519
University Hospitals Coventry & Warwickshire NHS Trust					
Injuries with less than 5 claims	14	1,587,380	183,517	840,736	2,611,633
Liverpool University Hospitals NHS Foundation Trust					
Injuries with less than 5 claims	14	2,080,080	281,119	1,193,558	3,554,757
Medway NHS Foundation Trust					
Injuries with less than 5 claims	9	5,048,500	173,059	767,583	5,989,141
Unnecessary Pain	5	133,844	30,634	245,550	410,028
Northumbria Healthcare NHS Foundation Trust					
Injuries with less than 5 claims	14	770,276	87,311	656,337	1,513,925
University Hospitals Plymouth NHS Trust					
Injuries with less than 5 claims	14	3,947,743	312,386	1,430,880	5,691,009
East Kent Hospitals University NHS Foundation Trust					
Injuries with less than 5 claims	14	3,603,628	301,940	1,184,650	5,090,218
Northampton General Hospital NHS Trust					
Injuries with less than 5 claims	14	468,564	169,475	648,610	1,286,650
Tameside and Glossop Integrated Care NHS Foundation Trust					
Injuries with less than 5 claims	13	1,017,416	301,578	1,028,500	2,347,494
King's College Hospital NHS Foundation Trust					
Injuries with less than 5 claims	13	3,923,016	373,567	1,639,680	5,936,262
Bolton NHS Foundation Trust					
Injuries with less than 5 claims	12	469,245	111,995	673,595	1,254,836
East Suffolk and North Essex NHS Foundation Trust					
Injuries with less than 5 claims	12	2,467,984	287,006	1,181,193	3,936,183
Shrewsbury and Telford Hospital NHS Trust					
Injuries with less than 5 claims	12	1,094,456	157,308	711,644	1,963,409
Kettering General Hospital NHS Foundation Trust					
Injuries with less than 5 claims	12	4,637,300	314,198	739,264	5,690,762
Northern Lincolnshire & Goole Hospitals NHS Foundation Trust					
Injuries with less than 5 claims	12	2,565,403	328,983	1,369,314	4,263,700
Ashford & St Peter's Hospitals NHS Foundation Trust					
Injuries with less than 5 claims	12	1,067,453	102,018	603,875	1,773,346
Doncaster and Bassetlaw Teaching Hospitals NHS Foundation Trust					
Injuries with less than 5 claims	12	1,796,517	182,546	786,300	2,765,363
Royal Cornwall Hospitals NHS Trust					
Injuries with less than 5 claims	12	994,494	107,994	704,500	1,806,988

Please note: the tables broken down by Trusts should not be interpreted as a league table. Larger member organisations and those which provide more complex treatments may receive more claims than smaller organisations or those providing low risk care. Inevitably, different institutions face different levels of risk because of the variations in the nature and complexity of the procedures they perform. In some circumstances, volumes of reported cases may be impacted by multiple claims notified in relation to one cause of action.

Table 2: Number and Cost of CNST Claims Closed (or settled with a periodical payment order) during the 2024/25 financial year with a damages payment, where the Primary Cause is 'Failure / Delay Diagnosis' or 'Wrong Diagnosis'. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement. Broken down by Member and Primary Injury.

ClosedSettled ClaimOutcome Scheme	Y Damages Paid CNST				
Member Name -- Primary Injury	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Costs Paid	Total Paid
Bedfordshire Hospitals NHS Foundation Trust					
Injuries with less than 5 claims	12	2,146,269	262,150	1,112,856	3,521,274
Sheffield Teaching Hospitals NHS Foundation Trust					
Injuries with less than 5 claims	12	4,160,181	151,202	691,120	5,002,503
Somerset NHS Foundation Trust					
Injuries with less than 5 claims	11	1,645,706	177,341	966,350	2,789,397
Guy's and St Thomas' NHS Foundation Trust					
Injuries with less than 5 claims	11	3,103,598	312,963	1,033,249	4,449,809
Isle of Wight NHS Trust					
Injuries with less than 5 claims	11	4,824,676	260,721	1,174,088	6,259,485
Lancashire Teaching Hospitals NHS Foundation Trust					
Injuries with less than 5 claims	11	443,432	121,812	435,000	1,000,245
Worcestershire Acute Hospitals NHS Trust					
Injuries with less than 5 claims	11	2,512,900	244,665	801,750	3,559,315
East Lancashire Hospitals NHS Trust					
Injuries with less than 5 claims	11	5,328,942	322,434	890,313	6,541,689
Royal Devon University Healthcare NHS Foundation Trust					
Injuries with less than 5 claims	11	3,786,129	363,298	1,286,485	5,435,912
Nottingham University Hospitals NHS Trust					
Injuries with less than 5 claims	11	1,896,201	297,793	1,089,200	3,283,194
Barnsley Hospital NHS Foundation Trust					
Injuries with less than 5 claims	11	2,341,775	238,550	916,550	3,496,875
York and Scarborough Teaching Hospitals NHS Foundation Trust					
Injuries with less than 5 claims	11	501,556	100,319	515,500	1,117,375
Newcastle Upon Tyne Hospitals NHS Foundation Trust (The)					
Injuries with less than 5 claims	11	3,817,253	219,564	1,210,056	5,246,874
Hampshire Hospitals NHS Foundation Trust					
Injuries with less than 5 claims	10	1,017,525	100,722	500,400	1,618,647
Calderdale & Huddersfield NHS Foundation Trust					
Injuries with less than 5 claims	10	1,254,290	101,807	634,250	1,990,347
Warrington and Halton Hospitals NHS Foundation Trust					
Injuries with less than 5 claims	10	862,500	89,322	696,310	1,648,131
Surrey and Sussex Healthcare NHS Trust					
Injuries with less than 5 claims	10	1,382,495	161,965	668,503	2,212,963
University Hospitals of Morecambe Bay NHS Foundation Trust					
Injuries with less than 5 claims	10	4,344,104	214,195	993,200	5,551,499
Bradford Teaching Hospitals NHS Foundation Trust					
Injuries with less than 5 claims	10	3,047,603	187,837	778,480	4,013,920
Countess of Chester Hospital NHS Foundation Trust					
Injuries with less than 5 claims	10	138,360	95,348	446,292	680,000
Frimley Health NHS Foundation Trust					
Injuries with less than 5 claims	10	3,036,777	333,129	1,459,058	4,828,964
Barts Health NHS Trust					
Injuries with less than 5 claims	9	5,094,469	205,669	980,250	6,280,387
Chelsea & Westminster Hospital NHS Foundation Trust					
Injuries with less than 5 claims	9	3,528,103	223,667	701,250	4,453,020
Imperial College Healthcare NHS Trust					
Injuries with less than 5 claims	9	1,934,999	225,570	889,000	3,049,569
Mersey and West Lancashire Hospitals NHS Trust					
Injuries with less than 5 claims	9	2,311,567	184,422	678,500	3,174,489
West Suffolk NHS Foundation Trust					
Injuries with less than 5 claims	9	494,355	72,872	392,873	960,100
South Tyneside and Sunderland NHS Foundation Trust					
Injuries with less than 5 claims	9	1,603,876	160,954	707,000	2,471,830
Stockport NHS Foundation Trust					
Injuries with less than 5 claims	8	457,333	132,713	383,800	973,846
Barking, Havering and Redbridge University Hospitals NHS Trust					
Injuries with less than 5 claims	8	979,383	152,968	686,250	1,818,600
Norfolk & Norwich University Hospitals NHS Foundation Trust					
Injuries with less than 5 claims	8	972,842	165,963	494,500	1,633,304
Dartford and Gravesham NHS Trust					
Injuries with less than 5 claims	7	488,622	22,732	350,625	861,979
University Hospitals Dorset NHS Foundation Trust					
Injuries with less than 5 claims	7	1,972,117	115,948	519,852	2,607,918
The Rotherham NHS Foundation Trust					
Injuries with less than 5 claims	7	415,583	76,118	337,500	829,201
Cambridge University Hospitals NHS Foundation Trust					
Injuries with less than 5 claims	7	710,969	71,591	287,000	1,069,560
South Warwickshire NHS Foundation Trust					
Injuries with less than 5 claims	7	3,157,900	72,438	607,000	3,837,338
East Sussex Healthcare NHS Trust					
Injuries with less than 5 claims	7	232,961	24,492	256,000	513,453
Great Western Hospitals NHS Foundation Trust					
Injuries with less than 5 claims	7	867,169	109,033	526,081	1,502,283
Salisbury NHS Foundation Trust					
Injuries with less than 5 claims	7	2,336,668	296,360	1,083,000	3,716,028
University Hospitals Bristol & Weston NHS Foundation Trust					
Injuries with less than 5 claims	7	549,201	61,778	351,250	962,229
Sandwell & West Birmingham Hospitals NHS Trust					

Please note: the tables broken down by Trusts should not be interpreted as a league table. Larger member organisations and those which provide more complex treatments may receive more claims than smaller organisations or those providing low risk care. Inevitably, different institutions face different levels of risk because of the variations in the nature and complexity of the procedures they perform. In some circumstances, volumes of reported cases may be impacted by multiple claims notified in relation to one cause of action.

Table 2: Number and Cost of CNST Claims Closed (or settled with a periodical payment order) during the 2024/25 financial year with a damages payment, where the Primary Cause is 'Failure / Delay Diagnosis' or 'Wrong Diagnosis'. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement. Broken down by Member and Primary Injury.

ClosedSettled ClaimOutcome Scheme	Y Damages Paid CNST				
Member Name -- Primary Injury	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Costs Paid	Total Paid
Injuries with less than 5 claims	7	1,030,415	146,970	571,750	1,749,134
Harrogate & District NHS Foundation Trust					
Injuries with less than 5 claims	7	1,116,000	138,543	440,350	1,694,893
East and North Hertfordshire NHS Trust					
Injuries with less than 5 claims	7	1,068,564	162,711	412,265	1,643,540
West Hertfordshire Hospitals NHS Trust					
Injuries with less than 5 claims	7	212,951	32,302	301,400	546,653
Royal United Hospitals Bath NHS Foundation Trust					
Injuries with less than 5 claims	6	501,159	68,515	360,250	929,925
Epsom and St Helier University Hospitals NHS Trust					
Injuries with less than 5 claims	6	1,398,191	207,410	1,015,850	2,621,451
Portsmouth Hospitals NHS Trust					
Injuries with less than 5 claims	6	624,565	71,219	332,313	1,028,097
George Eliot Hospital NHS Trust					
Injuries with less than 5 claims	6	201,257	16,509	171,500	389,266
London North West University Healthcare NHS Trust					
Injuries with less than 5 claims	6	449,705	208,479	512,775	1,170,958
Maidstone and Tunbridge Wells NHS Trust					
Injuries with less than 5 claims	6	1,737,000	83,392	526,850	2,347,242
Dudley Group NHS Foundation Trust (The)					
Injuries with less than 5 claims	5	4,573,838	351,180	1,188,250	6,113,268
Wirral University Teaching Hospital NHS Foundation Trust					
Injuries with less than 5 claims	5	5,540,849	337,484	1,487,500	7,365,833
Sherwood Forest Hospitals NHS Foundation Trust					
Injuries with less than 5 claims	5	677,051	92,478	285,050	1,054,578
Gateshead Health NHS Foundation Trust					
Injuries with less than 5 claims	5	233,652	55,801	204,500	493,953
Wrightington, Wigan and Leigh NHS Foundation Trust					
Injuries with less than 5 claims	5	41,760	14,397	107,000	163,157
Liverpool Women's Hospital NHS Foundation Trust					
Injuries with less than 5 claims	5	890,436	711,378	1,193,501	2,795,315
North Bristol NHS Trust					
Injuries with less than 5 claims	5	701,927	131,451	462,000	1,295,377
St George's University Hospitals NHS Foundation Trust					
Injuries with less than 5 claims	5	125,039	15,449	109,050	249,538
Torbay & South Devon NHS Foundation Trust					
Injuries with less than 5 claims	5	126,804	40,239	162,750	329,793
Blackpool Teaching Hospitals NHS Foundation Trust					
Injuries with less than 5 claims	5	1,662,636	124,851	496,350	2,283,837
Grand Total	1,186	265,929,667	24,253,723	96,319,054	386,502,444

Please note: the tables broken down by Trusts should not be interpreted as a league table. Larger member organisations and those which provide more complex treatments may receive more claims than smaller organisations or those providing low risk care. Inevitably, different institutions face different levels of risk because of the variations in the nature and complexity of the procedures they perform. In some circumstances, volumes of reported cases may be impacted by multiple claims notified in relation to one cause of action.

Table 3: Number and Cost of CNST Claims Closed during the 2024/25 financial year with NIL damages paid where the Primary Cause is 'Failure / Delay Diagnosis' or 'Wrong Diagnosis'. Broken down by Member.

ClosedSettled	Y
Scheme	CNST
ClaimOutcome	NIL Damages

Member Name	No. of Claims	NHS Legal Costs Paid	Claimant Costs Paid	Total Paid
Trusts with less than 5 Claims	205	1,216,303	33,265	1,249,569
Northern Care Alliance NHS Foundation Trust	22	57,557	0	57,557
Manchester University NHS Foundation Trust	21	231,043	0	231,043
University Hospitals of Derby and Burton NHS Foundation Trust	13	95,381	0	95,381
Chelsea & Westminster Hospital NHS Foundation Trust	13	47,364	0	47,364
Doncaster and Bassetlaw Teaching Hospitals NHS Foundation Trust	13	38,246	25,000	63,246
King's College Hospital NHS Foundation Trust	12	65,792	0	65,792
Mid Yorkshire Teaching NHS Trust	12	38,222	0	38,222
University Hospitals of Leicester NHS Trust	11	124,715	0	124,715
Oxford University Hospitals NHS Foundation Trust	11	21,274	0	21,274
The Leeds Teaching Hospitals NHS Trust	11	28,076	0	28,076
Blackpool Teaching Hospitals NHS Foundation Trust	11	59,565	0	59,565
Sheffield Teaching Hospitals NHS Foundation Trust	11	26,541	0	26,541
Hull University Teaching Hospitals NHS Trust	10	18,372	0	18,372
Tameside and Glossop Integrated Care NHS Foundation Trust	10	10,740	0	10,740
Royal Free London NHS Foundation Trust	10	52,574	0	52,574
University Hospitals of North Midlands NHS Trust	9	22,667	0	22,667
Mersey and West Lancashire Hospitals NHS Trust	9	57,387	0	57,387
Newcastle Upon Tyne Hospitals NHS Foundation Trust (The)	9	57,912	0	57,912
Royal Devon University Healthcare NHS Foundation Trust	8	33,804	0	33,804
Norfolk & Norwich University Hospitals NHS Foundation Trust	8	37,380	0	37,380
South Tees Hospitals NHS Foundation Trust	8	38,215	18,000	56,215
County Durham and Darlington NHS Foundation Trust	8	162,785	0	162,785
Royal Berkshire NHS Foundation Trust	8	13,181	0	13,181
Harrogate & District NHS Foundation Trust	8	21,882	0	21,882
Barts Health NHS Trust	8	23,017	0	23,017
University Hospitals Birmingham NHS Foundation Trust	8	58,781	0	58,781
Nottingham University Hospitals NHS Trust	7	18,358	0	18,358
University Hospitals Sussex NHS Foundation Trust	7	27,678	0	27,678
Lewisham & Greenwich NHS Trust	7	112,984	0	112,984
Bolton NHS Foundation Trust	7	10,814	0	10,814
Medway NHS Foundation Trust	7	44,953	0	44,953
Northern Lincolnshire & Goole Hospitals NHS Foundation Trust	7	47,000	0	47,000
Mid and South Essex NHS Foundation Trust	7	33,501	0	33,501
East Kent Hospitals University NHS Foundation Trust	6	23,785	0	23,785
Bradford Teaching Hospitals NHS Foundation Trust	6	47,420	0	47,420
East Lancashire Hospitals NHS Trust	6	13,625	0	13,625
Walsall Healthcare NHS Trust	6	10,451	0	10,451
Mid Cheshire Hospitals NHS Foundation Trust	6	11,307	0	11,307
Northumbria Healthcare NHS Foundation Trust	6	5,320	0	5,320
Guy's and St Thomas' NHS Foundation Trust	5	8,126	0	8,126
Warrington and Halton Hospitals NHS Foundation Trust	5	18,254	0	18,254
Portsmouth Hospitals NHS Trust	5	7,561	0	7,561
Worcestershire Acute Hospitals NHS Trust	5	25,179	0	25,179
Lancashire Teaching Hospitals NHS Foundation Trust	5	10,648	0	10,648
Buckinghamshire Healthcare NHS Trust	5	23,083	0	23,083
University Hospitals Dorset NHS Foundation Trust	5	22,587	0	22,587
Sherwood Forest Hospitals NHS Foundation Trust	5	8,159	0	8,159
Princess Alexandra Hospital NHS Trust (The)	5	11,915	0	11,915
Shrewsbury and Telford Hospital NHS Trust	5	76,025	0	76,025
Liverpool University Hospitals NHS Foundation Trust	5	49,623	0	49,623
Somerset NHS Foundation Trust	5	19,961	0	19,961
North West Anglia NHS Foundation Trust	5	20,055	0	20,055
Grand Total	637	3,367,149	76,265	3,443,414