



Resolution

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FOI_7723

The following information was requested on 12 February 2026:

This is not a FOI request but I am looking to clarify some data in the latest Annual Report Statistics 2024/25 and I don't know who to contact and I wondered if you could help. [Annual statistics - NHS Resolution](#)

Sheet B has a breakdown by category but there is also data for this in the latest [Annual Report](#) itself. The percentages in the [Annual Report](#) do not coincide exactly with the numbers (if calculated as percentages) in the All Claims table in Sheet B. [Annual Report](#) percentages are slightly higher for the larger categories. For example, if you combine the 2 obstetrics categories in the [Annual Report](#) graph Figure 18 the percentage is 11.2% (10.1 + 1.1). In Sheet B combining the figures for obstetrics in lines 11 and 12 (239 and 1,047) and calculating this as a percentage of total claims (line 31) this comes to 8.9%.

Is there a reason for this or am I missing something?

Our Response

Please find our response to your request for clarification of information regarding differences between the obstetrics percentages shown in **Figure 18 of the [Annual Report and Accounts 2024/25](#)** and the equivalent figures calculated from **Sheet B (All Claims) of the [Annual Report Statistics 2024/25](#)**.

Why the percentages differ

The two publications you are comparing use **different underlying claim totals**, because they apply **different scheme inclusions/exclusions**:

1. Annual Report Statistics 2024/25

- Includes **all clinical claims** across **all schemes**, including:
 - CNST, ELS, DH Clinical, CNSC, **CNSGP and ELSGP**.
- In 2024/25 this totals **14,428 notified claims**. Obstetrics (CP/BD + Non-CP/BD):
 $239 + 1,047 = 1,286$ notified claims, which is **8.9% of the total**.

2. Annual Report & Accounts (ARA) Figure 18

- **Excludes General Practice Indemnity (GPI) schemes** (i.e. **CNSGP and ELSGP**).

- Figure 18 therefore only reflects clinical claims received under **CNST, CNSC, ELS, DHSC clinical schemes**, totalling **11,512 claims**.
- Within this reduced denominator, obstetrics accounts for **11.2%** (10.1% + 1.1%).

Both figures are correct within the context of the datasets they belong to, but they are **not directly comparable** because they are based on **different scheme scopes**.

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Joanne Appleby](#), Deputy Data Protection Officer for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

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