



Resolution

8th Floor,
10 South Colonnade
Canary Wharf
London
E14 4PU

Telephone: 020 7811 2700

April 2026

FOI_7777

The following information was requested on 11 March 2026 and clarified on 20 March 2026:

[On 11 March 2026 you requested] -

How much money have you paid to victims/their families for cases at Great Ormond Street Hospital and what was the category of case (e.g. abuse, negligence)?

Please can you give me a breakdown by year, starting from 2015 or from the earliest you have this information available?

Please can you also state how many people successfully made claims in those years.

If you have other details - e.g. department, or name of clinician involved, please provide that too.

[On 13 March 2026 we replied with] –

Thank you for your request.

Before we can respond, I would like to clarify that we can only provide the data for the trust and not for individual hospital. In this case, we can provide data for Great Ormond Street Hospital for Children NHS Foundation Trust

Would you be interested in the above data?

[On 20 March 2026 you replied with] –

Yes, I would still like that information please.

Our Response

Thank you for your request for information. We record claims against Member Trusts, not hospitals. Our claims are also not recorded against individual clinicians

We are unable to provide you with the precise medical procedure without interrogating individual claims which would likely exceed the FOI cost limit. Therefore, we estimate that the cost of complying with the request in its entirety would exceed the 'appropriate limit.' Section 12(1) of the FOIA is a provision which allows a public authority to refuse

to comply with a request for information where the cost of compliance is estimated to exceed a set limit (known as the 'appropriate limit'). The 'appropriate limit' for NHS Resolution is £450. This equates to 18 hours of work at the rate of £25 per hour set out in the 'Fees Regulations'.

We have instead provided a breakdown of the specialty and primary cause associated with the claim. We hope this assists.

Please note: We have recently changed the way we report on our FOIs to align better with our published documents. Streamlining our reporting on FOIs with our annual published reports may mean a variation in snapshot dates. This means this data may not align with previous similar requests and it may not be possible for you to compare this information with a previous request. For further information, please refer to <https://resolution.nhs.uk/resources/understanding-nhs-resolution-data>.

Claims notified/received in any given year will often relate to incidents that have occurred many years prior. Due to the nature of clinical negligence claims and the level of investigation needed to bring them to a resolution, claims received and notified in a specific year may take years to settle and close. They are not guaranteed to be settled and closed in the same year. As such, there will be a time gap between incident and claim closure. Not all claims received will result in an award of compensation.

Due to the way in which data is extracted, it is also possible that the same claim may appear more than once in a dataset, across different year groups e.g. where the case has been closed (as unsuccessful), challenged, reopened, and closed again at conclusion.

The data shows variation in numbers of cases closed per year and costs attributed to those claims. This is a reflection of the nature of individual claims received and resolved by NHS Resolution, which can vary significantly. As such, these fluctuations cannot be interpreted as trends.

We have provided data based on our [Clinical Negligence Scheme for Trusts - NHS Resolution](#).

Please find attached the following information we are able to provide:

Table 1 shows: - Number and Cost of CNST Claims Closed (or settled with a periodical payment order) between financial years '2006/07' and '2024/25' with a damages payment, for **Great Ormond Street Hospital for Children NHS Foundation Trust**. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement. Breakdown by Year of Closure (Settlement Year for PPOs).

Table 2 shows: - Number and Cost of CNST Claims Closed (or settled with a periodical payment order) between financial years '2006/07' and '2024/25' with a damages

payment, for **Great Ormond Steet Hospital for Children NHS Foundation Trust**. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement. Breakdown by Specialty.

Table 3 shows: - Number and Cost of CNST Claims Closed (or settled with a periodical payment order) between financial years '2006/07' and '2024/25' with a damages payment, for **Great Ormond Steet Hospital for Children NHS Foundation Trust**. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement. Breakdown by Primary Cause.

PPOs

The information disclosed includes damages and costs paid up to the end of the settlement year (in Periodical payment order (PPO) cases) and up to the end of the closure year in non-PPO cases.

PPOs are an agreement between the parties, to pay an initial lump sum and regular future payments (PPO damages) related to the injured party's ongoing needs, usually care for life i.e., a percentage of the full value of the claim is paid at the point of settlement (lump sum damages) with the balance paid at regular intervals over subsequent years. The information disclosed includes lump sum damages, costs and any PPO damages paid up to the end of the year of settlement. It does not include PPO damages, which have been committed to but due to be paid after the settlement year.

Low figures

We have not provided the information for low figures involved as we believe that disclosure of information with this level of granularity is exempt under Section 40(2) by virtue of section 40(3A) (a) of the FOI Act, where disclosure to a member of the public would contravene one or more of the data protection principles. The data protection principles are set out in Article 5 of the General Data Protection Regulation. We take the view that it would not be fair or lawful (given the sensitive and confidential nature of the information held) to disclose such information and any disclosure would therefore contravene the first data protection principle.

In some instances, the low numbers of claims (fewer than 5) in each category, the likelihood exists that individuals who are the subject of this information may be identified either from this information alone, or in combination with other available information. In addition to this, as this information is considered to be sensitive personal data (the data subjects' medical condition); NHS Resolution believes it has a greater responsibility to protect those individuals' identities, as disclosure could potentially cause damage and/or distress to those involved.

Further to our obligations to provide advice and assistance, you may find it helpful to review the work of the [Getting It Right First Time team](#) with whom NHS Resolution has been working with to undertake in-depth analysis of our claims data. They have produced several [reports](#) from analysing our claims data which has been shared following approval of the confidentiality advisory group to the use of confidential patient information for this purpose.

Please refer to [Understanding NHS Resolution data](#) guidance for further details on how our Claims database is categorised.

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Joanne Appleby](#), Deputy Data Protection Officer for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

<https://ico.org.uk/>

TABLE OF CONTENTS

NB: Number of claims fewer than 5 (and any associated values, within the same row) are masked with a "#" (in accordance with Data Protection guidelines). Accordingly, some total values may also be approximated to prevent masked values to be deduced through reverse calculation.

Table 1: Number and Cost of CNST Claims Closed (or settled with a periodical payment order) between financial years '2006/07' and '2024/25' with a damages payment, for Great Ormond Steet Hospital for Children NHS Foundation Trust. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement. Breakdown by Year of Closure (Settlement Year for PPOs).

Table 2: Number and Cost of CNST Claims Closed (or settled with a periodical payment order) between financial years '2006/07' and '2024/25' with a damages payment, for Great Ormond Steet Hospital for Children NHS Foundation Trust. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement. Breakdown by Specialty.

Table 3: Number and Cost of CNST Claims Closed (or settled with a periodical payment order) between financial years '2006/07' and '2024/25' with a damages payment, for Great Ormond Steet Hospital for Children NHS Foundation Trust. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement. Breakdown by Primary Cause.

Table 1: Number and Cost of CNST Claims Closed (or settled with a periodical payment order) between financial years '2006/07' and '2024/25' with a damages payment, for Great Ormond Steet Hospital for Children NHS Foundation Trust. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement. Breakdown by Year of Closure (Settlement Year for PPOs).

ClaimOutcome	Damages Paid
ClosedSettled	Y

Year of Closure (Settlement Year for PPOs)	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs	Total Paid
2006/07	#	#	#	#	#
2007/08	#	#	#	#	#
2008/09	#	#	#	#	#
2009/10	6	2,719,920	171,395	277,000	3,168,316
2010/11	#	#	#	#	#
2011/12	#	#	#	#	#
2012/13	#	#	#	#	#
2013/14	#	#	#	#	#
2014/15	9	5,235,840	322,229	1,176,287	6,734,356
2015/16	#	#	#	#	#
2016/17	5	242,750	110,461	527,877	881,088
2017/18	#	#	#	#	#
2018/19	#	#	#	#	#
2019/20	8	3,776,346	328,025	1,011,050	5,115,421
2020/21	7	7,180,817	426,247	2,337,800	9,944,864
2021/22	9	2,375,972	645,059	1,114,766	4,135,797
2022/23	8	8,644,160	410,071	1,222,250	10,276,481
2023/24	#	#	#	#	#
2024/25	#	#	#	#	#
Grand Total	86	54,943,081	4,195,710	12,390,684	71,529,475

Table 2: Number and Cost of CNST Claims Closed (or settled with a periodical payment order) between financial years '2006/07' and '2024/25' with a damages payment, for Great Ormond Steet Hospital for Children NHS Foundation Trust. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement. Breakdown by Specialty.

ClaimOutcome	Damages Paid
ClosedSettled	Y

Specialty	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid	Total Paid
Specialties with less than 5 Claims	45	25,565,876	1,787,220	4,427,111	31,780,207
Paediatrics	10	12,520,013	1,119,917	2,470,158	16,110,087
Neurology	9	5,453,721	479,711	1,847,629	7,781,061
Cardiology	7	2,476,437	151,987	435,236	3,063,660
Orthopaedic Surgery	5	1,409,280	283,668	932,750	2,625,698
Oncology	5	93,214	36,328	162,800	292,341
Intensive Care Medicine	5	7,424,541	336,880	2,115,000	9,876,421
Grand Total	86	54,943,081	4,195,710	12,390,684	71,529,475



Table 3: Number and Cost of CNST Claims Closed (or settled with a periodical payment order) between financial years '2006/07' and '2024/25' with a damages payment, for Great Ormond Steet Hospital for Children NHS Foundation Trust. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement. Breakdown by Primary Cause.

ClaimOutcome	Damages Paid
ClosedSettled	Y

Primary Cause	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid	Total Paid
Causes with less than 5 Claims	45	19,158,671	1,684,316	4,679,863	25,522,850
Failure/Delay Diagnosis	20	10,527,672	797,494	2,685,646	14,010,812
Fail / Delay Treatment	11	10,011,291	477,609	2,512,675	13,001,574
Intra-Op Problems	5	4,930,547	817,516	1,369,500	7,117,564
Fail To Warn-Informed Consent	5	10,314,900	418,774	1,143,000	11,876,674
Grand Total	86	54,943,081	4,195,710	12,390,684	71,529,475