



Resolution

8th Floor,
10 South Colonnade
Canary Wharf
London
E14 4PU
Telephone: 020 7811 2700

June 2026
FOI_7865

The following information was requested on 1 May and clarified on 11 May 2025:

[On the 1 May, you requested]

FOI request: Fatal clinical negligence cases against North East Ambulance Service NHS Foundation Trust

1) Please disclose for each of the following years, in regards to North East Ambulance Service NHS Foundation Trust, the number of negligence claims involving a primary injury of "fatality"

2015
2016
2017
2018
2019
2020
2021
2022
2023
2024
2025

2) For the above claims of negligence with an outcome of fatality, please filter out and give the primary cause given against each fatal case:

For example:

*Fail / Delay Treatment
Fail/Delay Admitting To Hosp.
Fail/Delay Referring To Hosp.
Failure/Delay Diagnosis
Fail To Supervise
Unexpected Death
Other
Fail To Recognise Complication Of
Wrong Diagnosis
Inappropriate Treatment
Lack Of Assistance/Care*

[We responded on the 1 May with]

Thank you for your request to NHS Resolution. Before we can respond, I would like to clarify what information we hold and are able to provide.

Please refer to our publication: [Guidance-note-Understanding-NHS-Resolution-data-updated](#) and a set of codes against which claims are logged: [CNST-Codes.xlsx \(live.com\)](#) (see the three tabs in the spreadsheet).

In regards of Q2, we would like to advise you that we would be unable to disclose any details that would allow the identification of the individual claim, where it could lead to the breach of the Data Protection requirements.

We are able to provide aggregated numbers of claims where injury was fatality, broken down by causes.

Please, could you advise if this is sufficient for you?

[You replied on the 1 May with]

Yes, regarding question 2, aggregated data is fine, thank you.

[on the 11 May we sought further clarification with]

Please accept our apologies, but my team asked for further clarification.

Please, could you confirm if you are after numbers of fatality claims notified to us or whether you would like the numbers of claims closed/settled (and also whether you want damages and nil damages).

We look forward to hearing from you.

[You replied on the 11 May with]

Thank you. I primarily wish to know the number of fatality claims notified to you. If it can be done within Section 12 FOIA cost limits, it would be useful to also have the number of claims closed/settled, and the damages/nil damages. But if not that is fine.

Our Response

Please find attached the requested information. This information only covers England and not the rest of the UK.

NB: We have recently changed the way we report on our FOIs to align better with our published documents. Streamlining our reporting on FOIs with our annual published reports may mean a variation in snapshot dates. This means this data may not align with previous similar requests and it may not be possible for you to compare this information with a previous request. For further information, please refer to [Guidance-note-Understanding-NHS-Resolution-data-updated](#)

Please note claims notified/received and open are not guaranteed to be settled in the same year and can take many years to be concluded. Claims notified/received in any given year will often relate to incidents that have occurred many years prior. Claims closed in any given year will often relate to claims received/notified many years prior. Not all claims received will result in an award of compensation.

The data shows variation in numbers of cases received, closed per year and costs attributed to those claims. This is a reflection of the nature of individual claims received and resolved by NHS Resolution, which can vary significantly. As such, these fluctuations cannot be interpreted as trends.

Due to the way in which data is extracted, it is also possible that the same claim may appear more than once in a dataset, across different year groups e.g. where the case has been closed (as nil damages payment), challenged, reopened, and closed again at conclusion.

Please visit our website for more information about our [Clinical Schemes for Trusts - NHS Resolution](#).

Please find attached the following tables:

Table 1: Number of CNST Claims and Incidents received between financial years '2014/15' and '2024/25' where the trust is North East Ambulance Service NHS Foundation Trust and the Primary Injury is Fatality, broken down by year.

Table 2: Number of CNST Claims and Incidents received between financial years '2014/15' and '2024/25' where the trust is North East Ambulance Service NHS Foundation Trust and the Primary Injury is **Fatality**, broken down by **Primary Cause**.

Table 3: Number and Cost of CNST Claims Closed between financial years '2014/15' and '2024/25' with a damages payment, where the trust is North East Ambulance Service NHS Foundation Trust and the Primary Injury is **Fatality**, broken down by **year**. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure.

There were no claims during the financial years 2018/19 and 2019/20 that met the above criteria.

Table 4: Number and Cost of CNST Claims Closed between financial years '2014/15' and '2024/25' with **NIL** damages paid , where the trust is North East Ambulance Service NHS Foundation Trust and the Primary Injury is **Fatality**, broken down by **year**.

There were no claims during the financial year 2020/21 that met the above criteria.

Table 5: Number and Cost of CNST Claims Closed between financial years '2014/15' and '2024/25' with a damages payment, where the trust is North East Ambulance Service NHS Foundation Trust and the Primary Injury is **Fatality**, broken down by **Primary Cause**. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure.

Table 6: Number and Cost of CNST Claims Closed between financial years '2014/15' and '2024/25' with **NIL** damages paid, where the trust is North East Ambulance Service NHS Foundation Trust and the Primary Injury is Fatality, broken down by cause.

Low Numbers

Please note we have suppressed low figures as we believe that disclosure of information with this level of granularity is exempt under Section 40(2) by virtue of section 40(3A) (a) of the Freedom of Information Act 2000, where disclosure to a member of the public would contravene one or more of the data protection principles. The data protection principles are set out in Article 5 of the General Data Protection Regulation. We take the view that it would not be fair or lawful (given the sensitive and confidential nature of the information held) to disclose such information, and any disclosure would therefore contravene the first data protection principle.

In some instances, the low numbers of claims (fewer than 5) in each category, the likelihood exists that individuals who are the subject of this information may be identified either from this information alone, or in combination with other available information. In addition to this, as this information is considered to be sensitive personal data (the data subjects' medical condition); NHS Resolution believes it has a greater responsibility to protect those individuals' identities, as disclosure could potentially cause damage and/or distress to those involved. Where we are in the territory of such small numbers in the attached, we have used a '#' symbol in the relevant field. You should still be able to see aggregate/total details for higher level fields containing this data.

Further to our obligations to provide advice and assistance, you may find it helpful to review the work of the [Getting It Right First Time team](#) with whom NHS Resolution has been working with to undertake in-depth analysis of our claims data. They have produced a number of [reports](#) from analysing our claims data which has been shared following approval of the confidentiality advisory group to the use of confidential patient information for this purpose.

If you would like to know how data is categorised in our Claims database please see the following link: [Glossary](#)

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Joanne Appleby](#), Deputy Data Protection Officer for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

<https://ico.org.uk/>

TABLE OF CONTENTS

NB: Number of claims fewer than 5 (and any associated values, within the same row) are masked with a "#" (in accordance with Data Protection guidelines). Accordingly, some total values may also be approximated to prevent masked values to be deduced through reverse calculation.

Table 1: Number of CNST Claims and Incidents received between financial years '2014/15' and '2024/25' where the trust is North East Ambulance Service NHS Foundation Trust and the Primary Injury is Fatality, broken down by year.

Table 2: Number of CNST Claims and Incidents received between financial years '2014/15' and '2024/25' where the trust is North East Ambulance Service NHS Foundation Trust and the Primary Injury is Fatality, broken down by Primary Cause.

Table 3: Number and Cost of CNST Claims Closed between financial years '2014/15' and '2024/25' with a damages payment, where the trust is North East Ambulance Service NHS Foundation Trust and the Primary Injury is Fatality, broken down by year. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure.

Table 4: Number and Cost of CNST Claims Closed between financial years '2014/15' and '2024/25' with NIL damages paid , where the trust is North East Ambulance Service NHS Foundation Trust and the Primary Injury is Fatality, broken down by year.

Table 5: Number and Cost of CNST Claims Closed between financial years '2014/15' and '2024/25' with a damages payment, where the trust is North East Ambulance Service NHS Foundation Trust and the Primary Injury is Fatality, broken down by Primary Cause. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure.

Table 6: Number and Cost of CNST Claims Closed between financial years '2014/15' and '2024/25' with NIL damages paid , where the trust is North East Ambulance Service NHS Foundation Trust and the Primary Injury is Fatality, broken down by cause.

TABLE OF CONTENTS

NB: Number of claims fewer than 5 (and any associated values, within the same row) are masked with a "#" (in accordance with Data Protection guidelines). Accordingly, some total values may also be approximated to prevent masked values to be deduced through reverse calculation.

Table 1: Number of CNST Claims and Incidents received between financial years '2014/15' and '2024/25' where the trust is North East Ambulance Service NHS Foundation Trust and the Primary Injury is Fatality, broken down by year.

Notified Scheme	Y CNST
-----------------	-----------

Year of Notification	No. of Claims
2014/15	5
2015/16	6
2016/17	#
2017/18	6
2018/19	#
2019/20	#
2020/21	6
2021/22	#
2022/23	#
2023/24	7
2024/25	11
Grand Total	55

Table 2: Number of CNST Claims and Incidents received between financial years '2014/15' and '2024/25' where the trust is North East Ambulance Service NHS Foundation Trust and the Primary Injury is Fatality, broken down by Primary Cause.

Notified Scheme	Y CNST
Primary Cause	No. of Claims
Fail / Delay Treatment	28
Fail/Delay Admitting To Hosp.	8
Fail/Delay Referring To Hosp.	8
Failure/Delay Diagnosis	#
Medication Errors	#
Operator Error	#
Other	#
Unexpected Death	#
Grand Total	55

Table 3: Number and Cost of CNST Claims Closed between financial years ‘2014/15’ and ‘2024/25’ with a damages payment, where the trust is North East Ambulance Service NHS Foundation Trust and the Primary Injury is Fatality, broken down by year. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure.

ClaimOutcome	Damages Paid
ClosedSettled	Y
Scheme	CNST

Closure Year	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs	Total Paid
2014/15	#	#	#	#	#
2015/16	#	#	#	#	#
2016/17	#	#	#	#	#
2017/18	#	#	#	#	#
2020/21	#	#	#	#	#
2021/22	#	#	#	#	#
2022/23	#	#	#	#	#
2023/24	#	#	#	#	#
2024/25	#	#	#	#	#
Grand Total	15	252,566	130,693	288,448	671,707

Table 4: Number and Cost of CNST Claims Closed between financial years ‘2014/15’ and ‘2024/25’ with NIL damages paid , where the trust is North East Ambulance Service NHS Foundation Trust and the Primary Injury is Fatality, broken down by year.

ClaimOutcome	Nil Damages
ClosedSettled	Y
Scheme	CNST

Closure Year	No. of Claims	NHS Legal Costs Paid	Claimant Legal Costs Paid	Total Paid
2014/15	#	#	#	#
2015/16	#	#	#	#
2016/17	6	27,733	0	27,733
2017/18	#	#	#	#
2018/19	#	#	#	#
2019/20	#	#	#	#
2021/22	#	#	#	#
2022/23	#	#	#	#
2023/24	#	#	#	#
2024/25	#	#	#	#
Grand Total	33	151,037	0	151,037



Table 5: Number and Cost of CNST Claims Closed between financial years ‘2014/15’ and ‘2024/25’ with a damages payment, where the trust is North East Ambulance Service NHS Foundation Trust and the Primary Injury is Fatality, broken down by Primary Cause. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure.

ClaimOutcome	Damages Paid				
ClosedSettled	Y				
Scheme	CNST				

Primary Cause	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs	Total Paid
Fail / Delay Treatment	10	155,566	83,599	167,650	406,815
Fail To Act On Abnorm Test Res	#	#	#	#	#
Fail To Recog. Complication Of	#	#	#	#	#
Fail/Delay Admitting To Hosp.	#	#	#	#	#
Fail/Delay Referring To Hosp.	#	#	#	#	#
Grand Total	15	252,566	130,693	288,448	671,707

Table 6: Number and Cost of CNST Claims Closed between financial years ‘2014/15’ and ‘2024/25’ with NIL damages paid , where the trust is North East Ambulance Service NHS Foundation Trust and the Primary Injury is Fatality, broken down by cause.

ClaimOutcome	Nil Damages			
ClosedSettled	Y			
Scheme	CNST			

Primary Cause	No. of Claims	NHS Legal Costs Paid	Claimant Legal Costs Paid	Total Paid
Fail / Delay Treatment	13	61,848	0	61,848
Fail/Delay Admitting To Hosp.	7	60,256	0	60,256
Fail/Delay Referring To Hosp.	6	9,041	0	9,041
Failure/Delay Diagnosis	#	#	#	#
Inappropriate Treatment	#	#	#	#
Operator Error	#	#	#	#
Other	#	#	#	#
Unexpected Death	#	#	#	#
Grand Total	33	151,037	0	151,037