



Resolution

8th Floor,
10 South Colonnade
Canary Wharf
London
E14 4PU

Telephone: 020 7811 2700

June 2026

FOI_7913

The following information was requested on 22 May 2026:

I am submitting this request under the Freedom of Information Act 2000.

*Please provide the following information relating to Oakfields Health Group, Hamsterley Colliery, Newcastle Upon Tyne NE17 7SB, covering the last **five full financial years** (or the most recent period for which data is held):*

- 1. The **number of clinical negligence claims** made against the practice under the Clinical Negligence Scheme for General Practice (CNSGP).*
- 2. The **total damages paid** in relation to those claims.*
- 3. The **total legal costs** paid by NHS Resolution for those claims (claimant and defence costs, if held separately).*
- 4. A breakdown of the **categories or types of claims** (e.g., diagnosis, medication, treatment delay), if recorded.*
- 5. The **number of open, closed, and settled claims** for each year.*

*For clarity, I am requesting **aggregated data only**, not any information that could identify individual patients, staff, or claimants.*

Our Response

Thank you for your request for information. Please find below our response.

The **Clinical Negligence Scheme for General Practice (CNSGP)**, established on 1 April 2019, covers clinical negligence liabilities arising from incidents occurring on or after that date in general practice. The **Existing Liabilities Scheme for General Practice (ELSGP)** complements the CNSGP and provides indemnity for clinical negligence claims relating to general practice liabilities incurred before 1 April 2019.

Following reasonable and proportionate searches of our claims management system, NHS Resolution can confirm that we did not locate any claims relating to Oakfields Health Group, Hamsterley Colliery, Newcastle Upon Tyne NE17 7SB, under the CNSGP or ELSGP schemes.

For more information about our Clinical Scheme, please visit our website here: [Clinical schemes - NHS Resolution](#).

Please note that the information provided reflects claims data reported up to 31 March 2025 as we report data in financial years. The audited information for the 2025/26 financial year will not be available until August 2026.

Further to our obligations to provide advice and assistance, you may find it helpful to review the work of the [Getting It Right First Time team](#) with whom NHS Resolution has been working with to undertake in-depth analysis of our claims data. They have produced a number of [reports](#) from analysing our claims data which has been shared following approval of the confidentiality advisory group to the use of confidential patient information for this purpose.

If you would like to know how data is categorised in our Claims database, please see the following link: [Glossary](#)

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Joanne Appleby](#), Deputy Data Protection Officer for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

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