

8th Floor,
10 South Colonnade
Canary Wharf
London
E14 4PU
Telephone: 020 7811 2700

July 2026
FOI_7867

The following information was requested on 1 May and clarified 7 May 2026:

[On the 1 May, you requested]

Under the Freedom of Information Act 2000, I am writing to request data regarding clinical negligence claims settled or lodged against the NHS between January 1, 2020, and December 31, 2025.

Specifically, I am requesting data for the following medical specialities:

- *Ophthalmology*
- *Otolaryngology (ENT)*
- *Oral & Maxillofacial Surgery (MaxFax)*
- *Neurosurgery*
- *Plastic Surgery (specifically cases categorised as Head and Neck related)*

Data Requirements:

Please provide the data broken down by the subheadings provided in the attached document. For your convenience, these primary data fields include:

Administrative: Claims status (open, closed, or settled but not paid), incident date, NHSR notification date, date claim closed, primary speciality associated with claim, location of incident, CNST Member/ Trust name, defendant law firm, claimant law firm.

Clinical: Incident details/ description, primary cause, injury sustained, patient sex and age at incident

Financial: Damages paid, defence costs paid, claimant costs paid, total paid to date, total damages reserved/ claimed, total claimant costs claimed, claim scheme, outcome/ resolution method (e.g., settled out of court, trial, dropped).

[On the 6 May, we responded with]

Thank you for your request to NHS Resolution. Before we can respond, I would like to clarify what information we hold and are able to provide.

Please refer to our publication: [Guidance-note-Understanding-NHS-Resolution-data-updated](#) and a set of codes against which claims are logged: [CNST-Codes.xlsx](#) (see the three tabs in the spreadsheet).

We hold data in financial years, so we could provide data from 2019/20 to 2024/25.

We would like to advise you that we would be unable to disclose any details that would allow the identification of the individual claim, where it could lead to the breach of the Data Protection requirements.

Also, regarding incident description field, this search can be incomplete, inaccurate as it relies on the search term being used and spelt correctly in the free text field.

Please find link to our publication Annual Reports and Accounts which contain information about number of claims that went to trial: [NHS Resolution Annual report and accounts 2024/25](#). You can also refer to our previous similar responses that you may find relevant:

[FOI 7329 Claims-taken-to-Trial.pdf](#)

[FOI 7679 Claims-involving-plastic-surgery.pdf](#)

[FOI 7719 Claims-for-dermatology-and-plastic-surgery.pdf](#)

[FOI 7778 Ophthalmology.pdf](#)

[FOI 6917 Otorhinolaryngology ENT.pdf](#)

[FOI 7393 Oral-and-Maxillofacial-Surgery final.pdf](#)

[FOI 7363 All-Surgical-Claims.pdf](#)

I hope this helps and please feel free to get back to us with any queries. We look forward to receiving your clarified request.

[On the 09 March, you replied with]

Thank you for your email and clarification. Yes, please provide the aforementioned data for the financial years 2019/20 to 2024/25.

I understand that you are unable to disclose any details that would allow for the identification of individual claims. I also appreciate that the incident description field may be incomplete or inaccurate, and I accept this.

Our Response

Please find attached the requested information we are able to provide. Please note we only hold information for England and not for the rest of the UK.

Please note: We have recently changed the way we report on our FOIs to align better with our published documents. Streamlining our reporting on FOIs with our annual published reports may mean a variation in snapshot dates. This means this data may not align with previous similar requests and it may not be possible for you to compare this information with a previous request. We strongly recommend exercising caution when trying to compare previous similar requests to establish any trend patterns, such as increase or decreases in volumes and values. For further information, please refer to <https://resolution.nhs.uk/resources/understanding-nhs-resolution-data>.

For this request we have used our Supplementary Annual Statistics (SAS) dataset. For further information about our SAS dataset please see: [Annual statistics \(including Factsheet 5\) - NHS Resolution](#). Therefore, our response to this request may not align with other publications on our website.

Claims notified/received in any given year will often relate to incidents that have occurred many years prior. Due to the nature of clinical negligence claims and the level of investigation needed to bring them to a resolution, claims received and notified in a specific year may take years to settle and close. **They are not guaranteed to be settled and closed in the same year.** As such, there will be a time gap between incident and claim closure. Not all claims received will result in an award of compensation.

Please note: in relation to data broken down by incident year, for the reasons set out above, we are unlikely to have been notified of and concluded all cases relating to more recent incident years, so changes in volumes across years should not be interpreted as trends.

The data shows variation in numbers of claims received, closed per year and costs attributed to those claims. This is a reflection of the nature of individual claims received and resolved by NHS Resolution, which can vary significantly. As such, these fluctuations cannot be interpreted as trends.

We have provided data on CNST cases only. For further information about our CNST scheme please visit our website [Clinical Negligence Scheme for Trusts - NHS Resolution](#).

Table 1 shows: - Number of CNST Claims and Incidents received between financial years '2019/20' and '2024/25' where the Specialty is '**Ophthalmology**', '**Otorhinolaryngology/ ENT**', '**Oral & Maxillo facial Surgery**', '**Neurosurgery**' or '**Plastic Surgery**'. Broken down by **Notification Year**.

Table 2 shows: - Number of CNST Claims and Incidents received between financial years '2019/20' and '2024/25' where the Specialty is '**Ophthalmology**', '**Otorhinolaryngology/ ENT**', '**Oral & Maxillo facial Surgery**', '**Neurosurgery**' or '**Plastic Surgery**'. Broken down by **Incident Year**.

Table 3 shows: - Number of CNST Claims and Incidents received between financial years '2019/20' and '2024/25' that are Open as at 31st March 2025, where the Specialty is '**Ophthalmology**', '**Otorhinolaryngology/ ENT**', '**Oral & Maxillo facial Surgery**', '**Neurosurgery**' or '**Plastic Surgery**'. Broken down by **Notification Year**.

Open claims are not yet concluded and may or may not result in an award for damages.

Table 4 shows: - Number and Cost of CNST Claims Closed (or settled with a periodical payment order) between financial years '2019/20' and '2024/25' with a damages payment, where the Specialty is '**Ophthalmology**', '**Otorhinolaryngology/ ENT**', '**Oral & Maxillo facial Surgery**', '**Neurosurgery**' or '**Plastic Surgery**'. Broken down by **Specialty** and **Year**. The data includes the damages and legal costs paid up until 31st March 2025.

Table 5 shows: - Number and Cost of CNST Claims Closed (or settled with a periodical payment order) between financial years '2019/20' and '2024/25' with a damages payment, where the Specialty is '**Ophthalmology**', '**Otorhinolaryngology/ ENT**', '**Oral & Maxillo facial Surgery**', '**Neurosurgery**' or '**Plastic Surgery**'. Broken down by **Primary Injury**. The data includes the damages and legal costs paid up until 31st March 2025.

Table 6 shows: - Number and Cost of CNST Claims Closed (or settled with a periodical payment order) between financial years '2019/20' and '2024/25' with a damages payment, where the Specialty is '**Ophthalmology**', '**Otorhinolaryngology/ ENT**', '**Oral & Maxillo facial Surgery**', '**Neurosurgery**' or '**Plastic Surgery**'. Broken down by **Primary Cause**. The data includes the damages and legal costs paid up until 31st March 2025.

Table 7 shows: - Number and Cost of CNST Claims Closed (or settled with a periodical payment order) between financial years '2019/20' and '2024/25' with a damages payment, where the Specialty is '**Ophthalmology**', '**Otorhinolaryngology/ ENT**', '**Oral & Maxillo facial Surgery**', '**Neurosurgery**' or '**Plastic Surgery**'. Broken down by **Patient Age at Incident**. The data includes the damages and legal costs paid up until 31st March 2025.

Please note: The patient age at incident is taken from the data recorded as the date of birth of the injured party as at 31st March 2025. In some cases, there may be errors or omissions with the recording of the date of birth; or the claim may relate to more than one claimant, which may account for why in some instances, the incident date is prior to the date of birth, or the age is shown as "unknown".

Table 8 shows: - Number and Cost of CNST Claims Closed (or settled with a periodical payment order) between financial years '2019/20' and '2024/25' with a damages payment, where the Specialty is '**Ophthalmology**', '**Otorhinolaryngology/ ENT**', '**Oral & Maxillo facial Surgery**', '**Neurosurgery**' or '**Plastic Surgery**'. Broken down by **Member**. The data includes the damages and legal costs paid up until 31st March 2025.

Table 9 shows: - Number and Cost of CNST Claims Closed (or settled with a periodical payment order) between financial years '2019/20' and '2024/25' with a damages payment, where the Specialty is '**Ophthalmology**', '**Otorhinolaryngology/ ENT**', '**Oral & Maxillo facial Surgery**', '**Neurosurgery**' or '**Plastic Surgery**'. Broken down by **Patient Sex**. The data includes the damages and legal costs paid up until 31st March 2025.

Table 10 shows: - Number and Cost of CNST Claims Closed (or settled with a periodical payment order) between financial years '2019/20' and '2024/25' with a damages payment, where the Specialty is '**Ophthalmology**', '**Otorhinolaryngology/ ENT**', '**Oral & Maxillo facial Surgery**', '**Neurosurgery**' or '**Plastic Surgery**'. Broken

down by **Panel Firm**. The data includes the damages and legal costs paid up until 31st March 2025.

Please note: the data relates to the firm instructed on the file at the point of closure. The current legal panel came into effect in March 2022. Some firms were on the previous panel, and others were only added in March 2022 and claims may have moved between firms.

Table 11 shows: - Number and Cost of CNST Claims Closed (or settled with a periodical payment order) between financial years '2019/20' and '2024/25' with a damages payment, where the Specialty is '**Ophthalmology**', '**Otorhinolaryngology/ENT**', '**Oral & Maxillo facial Surgery**', '**Neurosurgery**' or '**Plastic Surgery**'. Broken down by **Claimant Solicitor Firm**. The data includes the damages and legal costs paid up until 31st March 2025.

Please note: the tables broken down by Trust should not be interpreted as a league table. Larger member organisations and those which provide more complex treatments may receive more claims than smaller organisations or those providing low risk care. Inevitably, different institutions face different levels of risk because of the variations in the nature and complexity of the procedures they perform. In some circumstances, volumes of reported cases and costs attributed to them may be impacted by multiple claims notified in relation to one cause of action.

PPOs

The information disclosed includes damages paid up to the end of the settlement year (in Periodical payment order (PPO) cases) and up to the end of the closure year in non-PPO cases.

PPOs are an agreement between the parties, to pay an initial lump sum and regular future payments (PPO damages) related to the injured party's ongoing needs, usually care for life i.e., a percentage of the full value of the claim is paid at the point of settlement (lump sum damages) with the balance paid at regular intervals over subsequent years. The information disclosed includes lump sum damages and any PPO damages paid up to the end of the year of settlement. It does not include PPO damages, which have been committed to but due to be paid after the settlement year.

Low figures and location of incident

We have not provided the information for low figures involved, high numbers that could give out low numbers and location of incident, as we believe that disclosure of information with this level of granularity is exempt under Section 40(2) by virtue of section 40(3A) (a) of the FOI Act, where disclosure to a member of the public would contravene one or more of the data protection principles. The data protection principles

are set out in Article 5 of the General Data Protection Regulation. We take the view that it would not be fair or lawful (given the sensitive and confidential nature of the information held) to disclose such information, and any disclosure would therefore contravene the first data protection principle.

In some instances, the low numbers of claims (fewer than 5) in each category, the likelihood exists that individuals who are the subject of this information may be identified either from this information alone, or in combination with other available information. In addition to this, as this information is considered to be sensitive personal data (the data subjects' medical condition); NHS Resolution believes it has a greater responsibility to protect those individuals' identities, as disclosure could potentially cause damage and/or distress to those involved.

In regard to your **question on Incident details/ description**

Please note, we do not provide information contained within incident description field as this information has proven to be incomplete and provided a misleading picture as there are a number of causes for claims and they are settled for a number of multi-factorial reasons and the primary cause and injury may not relate entirely to what has been entered into the incident description field. We would also have to carry out a manual review of the individual cases identified from the incident description to ensure they are in fact relevant to your search criteria. This would be a time-consuming exercise. As such, we have decided not to provide information on the incident description field.

Therefore, we estimate that the cost of complying with the request in its entirety would exceed the 'appropriate limit.' Section 12(1) of the FOIA is a provision which allows a public authority to refuse to comply with a request for information where the cost of compliance is estimated to exceed a set limit (known as the 'appropriate limit'). The 'appropriate limit' for NHS Resolution is £450. This equates to 18 hours of work at the rate of £25 per hour set out in the 'Fees Regulations'.

We estimate that it would take on average 20 minutes to locate, retrieve and extract the requested information from an individual file. It may therefore be the case that we would be able to examine only 54 files within 18 hours. We have provided in the attached tables the information that is readily available within the 18 hour limit.

Further to our obligations to provide advice and assistance, you may find it helpful to review the work of the [Getting It Right First Time team](#) with whom NHS Resolution has been working with to undertake in-depth analysis of our claims data. They have produced several [reports](#) from analysing our claims data which has been shared following approval of the confidentiality advisory group to the use of confidential patient information for this purpose.

Please refer to [Understanding NHS Resolution data](#) guidance for further details on how our Claims database is categorised.

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Joanne Appleby](#), Deputy Data Protection Officer for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

<https://ico.org.uk/>

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NB: Number of claims fewer than 5 (and any associated values, within the same row) are masked with a "#" (in accordance with Data Protection guidelines). Accordingly, some total values may also be approximated to prevent masked values to be deduced through reverse calculation.

Table 1: Number of CNST Claims and Incidents received between financial years '2019/20' and '2024/25' where the Specialty is 'Ophthalmology', 'Otorhinolaryngology/ ENT', 'Oral & Maxillo facial Surgery', 'Neurosurgery' or 'Plastic Surgery'. Broken down by Notification Year.

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Table 3: Number of CNST claims and incidents received between financial years 2019/20 and 2024/25 which remain open as at 31 March 2025, where the Specialty is 'Ophthalmology', 'Otorhinolaryngology/ ENT', 'Oral & Maxillo facial Surgery', 'Neurosurgery' or 'Plastic Surgery'. Broken down by Notification Year.

Table 4: Number and Cost of CNST Claims Closed (or settled with a periodical payment order) between financial years '2019/20' and '2024/25' with a damages payment, where the Specialty is 'Ophthalmology', 'Otorhinolaryngology/ ENT', 'Oral & Maxillo facial Surgery', 'Neurosurgery' or 'Plastic Surgery'. Broken down by Specialty and Year. The data includes the damages and legal costs paid up until 31st March 2025.

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Table 1: Number of CNST Claims and Incidents received between financial years '2019/20' and '2024/25' where the Specialty is 'Ophthalmology', 'Otorhinolaryngology/ ENT', 'Oral & Maxillo facial Surgery', 'Neurosurgery' or 'Plastic Surgery'. Broken down by Notification Year.

Notified	Y
Year of Notification	No. of Claims
2019/20	808
2020/21	753
2021/22	653
2022/23	709
2023/24	678
2024/25	799
Grand Total	4,400

Table 2: Number of CNST Claims and Incidents received between financial years '2019/20' and '2024/25' where the Specialty is 'Ophthalmology', 'Otorhinolaryngology/ ENT', 'Oral & Maxillo facial Surgery', 'Neurosurgery' or 'Plastic Surgery'. Broken down by Incident Year.

Notified	Y
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Year of Incident	No. of Claims
1995/96	#
1997/98	#
1998/99	#
1999/00	#
2001/02	6
2002/03	5
2003/04	#
2004/05	6
2005/06	5
2006/07	10
2007/08	14
2008/09	18
2009/10	23
2010/11	23
2011/12	24
2012/13	41
2013/14	39
2014/15	117
2015/16	164
2016/17	370
2017/18	512
2018/19	715
2019/20	729
2020/21	411
2021/22	552
2022/23	408
2023/24	164
2024/25	32
Grand Total	4,400

Table 3: Number of CNST claims and incidents received between financial years 2019/20 and 2024/25 which remain open as at 31 March 2025, where the Specialty is 'Ophthalmology', 'Otorhinolaryngology/ ENT', 'Oral & Maxillo facial Surgery', 'Neurosurgery' or 'Plastic Surgery'. Broken down by Notification Year.

Notified	Y
CurrentStatusFlag	(Multiple Items)

Year of Notification	No. of Claims
2019/20	69
2020/21	112
2021/22	175
2022/23	276
2023/24	440
2024/25	746
Grand Total	1,818

Table 4: Number and Cost of CNST Claims Closed (or settled with a periodical payment order) between financial years '2019/20' and '2024/25' with a damages payment, where the Specialty is 'Ophthalmology', 'Otorhinolaryngology/ ENT', 'Oral & Maxillo facial Surgery', 'Neurosurgery' or 'Plastic Surgery'. Broken down by Specialty and Year. The data includes the damages and legal costs paid up until 31st March 2025.

ClaimOutcome Closed/Settled	Damages Paid Y				
Specialty					
--Year of Closure (Settlement Year for PPOs)	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Costs Paid	Total Paid
Ophthalmology	1,044	160,282,910	14,286,958	56,034,748	230,604,615
2019/20	187	21,862,382	2,132,722	7,603,979	31,599,083
2020/21	157	17,673,244	1,746,421	6,710,080	26,129,744
2021/22	190	31,177,460	2,984,860	11,616,216	45,778,536
2022/23	161	27,193,286	2,100,515	8,695,471	37,989,272
2023/24	175	30,604,020	2,702,437	11,112,708	44,419,165
2024/25	174	31,772,518	2,620,003	10,296,294	44,688,815
Neurosurgery	574	269,352,859	21,845,926	75,900,375	367,099,160
2019/20	93	47,066,386	3,528,008	12,603,403	63,197,797
2020/21	97	26,686,546	3,011,245	9,380,898	39,078,689
2021/22	105	61,971,459	4,578,530	16,035,852	82,585,841
2022/23	90	60,060,901	3,943,682	14,928,351	78,932,933
2023/24	85	30,118,595	2,809,602	8,974,316	41,902,513
2024/25	104	43,448,972	3,974,859	13,977,556	61,401,387
Otorhinolaryngology/ ENT	524	77,560,752	8,812,633	33,809,796	120,183,181
2019/20	98	8,222,647	1,495,631	5,377,884	15,096,162
2020/21	87	7,744,783	1,079,911	3,921,732	12,746,425
2021/22	95	10,521,571	1,499,873	5,384,883	17,406,327
2022/23	85	20,104,334	1,565,892	6,134,072	27,804,298
2023/24	86	21,340,343	1,854,016	7,726,168	30,920,527
2024/25	73	9,627,073	1,317,310	5,265,058	16,209,441
Oral & Maxillo Facial Surgery	450	29,076,479	4,271,122	15,622,566	48,970,166
2019/20	78	3,900,417	701,314	2,369,642	6,971,373
2020/21	78	2,733,429	629,836	2,161,896	5,525,161
2021/22	94	8,053,805	1,014,947	3,137,961	12,206,714
2022/23	79	5,306,625	747,205	2,663,951	8,717,781
2023/24	58	3,490,225	449,867	2,108,264	6,048,356
2024/25	63	5,591,978	727,952	3,180,852	9,500,781
Plastic Surgery	308	17,653,083	3,245,686	13,151,525	34,050,294
2019/20	64	2,831,898	661,949	2,620,354	6,114,201
2020/21	50	2,392,040	468,811	1,879,318	4,740,169
2021/22	59	4,235,425	663,600	2,418,296	7,317,321
2022/23	46	2,505,499	417,133	1,694,742	4,617,374
2023/24	43	1,465,956	317,154	1,821,359	3,604,469
2024/25	46	4,222,264	717,038	2,717,456	7,656,759
Grand Total	2,900	553,926,082	52,462,325	194,519,010	800,907,416

Table 5: Number and Cost of CNST Claims Closed (or settled with a periodical payment order) between financial years '2019/20' and '2024/25' with a damages payment, where the Specialty is 'Ophthalmology', 'Otorhinolaryngology/ ENT', 'Oral & Maxillo facial Surgery', 'Neurosurgery' or 'Plastic Surgery'. Broken down by Primary Injury. The data includes the damages and legal costs paid up until 31st March 2025.

ClaimOutcome Closed/Settled	Damages Paid Y				
Primary Injury	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Costs Paid	Total Paid
Other Visual Problems	520	66,174,674	6,326,326	24,994,805	97,495,805
Adtnl/unnecessary Operation(s)	399	25,925,225	3,998,173	15,101,628	45,025,027
Blindness	316	83,364,253	6,665,864	24,441,255	114,471,372
Unnecessary Pain	280	12,186,287	2,115,901	10,024,986	24,327,175
Nerve Damage	196	38,623,810	5,699,068	17,752,540	62,075,418
Cancer	92	8,911,601	1,495,372	6,129,768	16,536,741
Fatality	92	10,465,720	1,213,485	5,096,041	16,775,247
Brain Damage	79	110,021,770	6,134,812	21,907,497	138,064,079
Scarring	74	2,055,830	406,168	1,992,906	4,454,904
Advanced Stage Cancer	73	13,539,769	1,587,569	6,495,899	21,623,236
Cosmetic Disfigurement	53	4,073,183	473,586	2,224,461	6,771,230
Spinal Damage	53	40,423,863	3,133,495	10,066,994	53,624,353
Dental Damage	51	986,100	358,879	1,275,445	2,620,424
Fracture	44	1,006,711	187,043	1,254,704	2,448,458
Poor Outcome - Fractures Etc.	44	3,745,940	671,347	2,620,289	7,037,576
Deafness	39	3,174,784	528,057	2,170,106	5,872,947
Psychiatric/Psychological Dmge	37	4,945,462	540,324	2,087,738	7,573,524
Other	32	3,836,620	340,063	1,687,575	5,864,258
Burn(s)	29	719,727	84,693	658,967	1,463,387
Paraplegia	28	27,757,458	1,868,974	6,722,544	36,348,976
Pressure Sores	28	737,125	117,089	874,801	1,729,015
Other Infection	24	1,467,848	327,997	878,165	2,674,010
Infection (bacterial)	20	567,188	89,632	514,001	1,170,821
Partial Paralysis	19	12,907,646	1,022,153	3,952,631	17,882,430
Partial Hearing Loss	19	2,310,016	403,392	1,459,601	4,173,009
Bowel Damage/ Dysfunction	17	3,352,041	534,793	1,773,230	5,660,064
Stroke	16	12,105,828	579,982	2,445,200	15,131,010
Vocal Cord Damage	15	1,136,629	308,717	968,262	2,413,608
Tissue Damage	14	632,000	147,097	657,564	1,436,662
Perforation	14	2,352,044	130,637	827,781	3,310,462
Multiple Injuries	12	2,156,430	162,614	496,798	2,815,842
Thrombosis/Embolism	11	2,186,160	129,302	493,065	2,808,527
Cardiac Arrest	10	389,625	88,819	429,500	907,944
Amputation - Upper	9	658,846	150,903	484,287	1,294,036
Foot Drop	9	4,071,874	301,921	1,245,250	5,619,045
Tetraplegia/ Quadraplegia	9	10,960,761	784,354	1,711,367	13,456,482
Compartment Syndrome	7	414,312	257,848	401,500	1,073,660
Respiratory Disorder/ Failure	7	846,018	127,194	493,750	1,466,962
Bladder Damage	7	1,761,252	205,856	689,750	2,656,858
Joint Damage	6	576,132	34,160	222,466	832,758
Multiple Disabilities	6	8,607,784	301,655	1,794,000	10,703,439
Tendon Damage	6	484,323	52,820	305,096	842,239
Incontinence	5	2,631,382	323,792	987,025	3,942,200
Aneurysm	5	183,000	88,680	254,750	526,430
Amputation - Lower	5	4,644,603	336,757	1,157,500	6,138,860
Infectious Diseases	5	83,627	28,201	143,316	255,144
Epilepsy	#	#	#	#	#
Anaphylact Shock/Allergic Shock/allergy	#	#	#	#	#
Scalp Damage	#	#	#	#	#
Meningitis	#	#	#	#	#
Hospital Acquired Infection	#	#	#	#	#
Not Specified	#	#	#	#	#
Reduced Life Expectancy	#	#	#	#	#
Oedema	#	#	#	#	#
Benign Tumour	#	#	#	#	#
Bruising/ Extravasation	#	#	#	#	#
Fistula	#	#	#	#	#
Arterial Damage	#	#	#	#	#
Malignant Tumour	#	#	#	#	#
Sepsis	#	#	#	#	#
Hemiparesis	#	#	#	#	#
Developmental Delay	#	#	#	#	#
Rupture	#	#	#	#	#
Renal Damage/ Failure	#	#	#	#	#
Anaesthetic	#	#	#	#	#
Addiction/Dependency	#	#	#	#	#
Decompression Illness	#	#	#	#	#
Hypoxia	#	#	#	#	#
Thyroid Condition	#	#	#	#	#
Infertility	#	#	#	#	#
Loss Of/Damage To Breast	#	#	#	#	#

Table 5: Number and Cost of CNST Claims Closed (or settled with a periodical payment order) between financial years '2019/20' and '2024/25' with a damages payment, where the Specialty is 'Ophthalmology', 'Otorhinolaryngology/ ENT', 'Oral & Maxillo facial Surgery', 'Neurosurgery' or 'Plastic Surgery'. Broken down by Primary Injury. The data includes the damages and legal costs paid up until 31st March 2025.

ClaimOutcome	Damages Paid
Closed/Settled	Y

Primary Injury	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Costs Paid	Total Paid
(blank)	#	#	#	#	#
Radiation Exposure	#	#	#	#	#
Limb Deformity	#	#	#	#	#
Osteoporosis	#	#	#	#	#
Sexual Abuse	#	#	#	#	#
Cystic Growth	#	#	#	#	#
Removal Of Fallopian Tube	#	#	#	#	#
Grand Total	2,900	553,926,082	52,462,325	194,519,010	800,907,416

Table 6: Number and Cost of CNST Claims Closed (or settled with a periodical payment order) between financial years '2019/20' and '2024/25' with a damages payment, where the Specialty is 'Ophthalmology', 'Otorhinolaryngology/ ENT', 'Oral & Maxillo facial Surgery', 'Neurosurgery' or 'Plastic Surgery'. Broken down by Primary Cause. The data includes the damages and legal costs paid up until 31st March 2025.

ClaimOutcome Closed/Settled	Damages Paid Y				
Primary Cause	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Costs Paid	Total Paid
Fail / Delay Treatment	693	140,620,203	13,075,736	46,488,813	200,184,752
Failure/Delay Diagnosis	449	95,850,026	10,022,138	38,245,483	144,117,648
Inappropriate Treatment	286	40,070,108	4,167,413	14,543,864	58,781,386
Fail To Warn-Informed Consent	219	48,640,383	5,316,152	18,031,592	71,988,126
Intra-Op Problems	192	44,346,092	4,006,900	14,418,295	62,771,287
Operator Error	146	27,036,921	1,940,089	8,017,797	36,994,808
Fail To Follow-Up Arrangements	134	11,779,063	1,410,107	5,463,052	18,652,222
Delay In Performing Operation	90	31,401,630	2,319,929	8,281,842	42,003,400
Failure To Perform Tests	62	9,652,962	938,374	4,087,757	14,679,093
Fail To Recog. Complication Of	51	9,114,164	1,169,920	4,223,870	14,507,954
Foreign Body Left In Situ	51	1,119,838	210,785	1,155,097	2,485,720
Inadequate Nursing Care	50	2,519,181	515,764	1,982,646	5,017,591
Wrong Site Surgery	50	2,366,117	289,968	1,369,011	4,025,096
Equipment Malfunction	36	2,773,575	209,590	840,280	3,823,444
Failure To Perform Operation	35	3,414,918	467,111	2,203,935	6,085,965
Medication Errors	30	8,599,393	719,213	2,130,130	11,448,736
Lack Of Assistance/Care	25	547,271	173,432	804,605	1,525,308
Wrong Diagnosis	24	7,301,549	428,444	1,825,150	9,555,143
Fail To Act On Abnorm Test Res	23	9,167,452	615,395	2,339,300	12,122,147
Fail/Delay Referring To Hosp.	22	2,733,386	277,908	1,056,100	4,067,394
Err With Agnt/Dose/Route/Selec	22	5,899,115	232,728	1,357,268	7,489,111
Failure To Interpret X-Ray	21	6,811,857	357,332	1,352,775	8,521,964
Perform. Of Op. Not Indicated	20	7,040,346	504,027	1,902,032	9,446,406
Lack Of Pre-Op Evaluation	20	5,643,392	285,804	1,475,550	7,404,745
Inadequate Monitoring Intra-Op	18	11,597,803	735,584	1,977,742	14,311,130
Bacterial Infection	15	2,654,240	459,261	1,786,698	4,900,200
Fail/Delay Admitting To Hosp.	12	1,220,735	176,196	888,769	2,285,699
Other	11	2,409,013	238,176	1,036,739	3,683,929
Fail To Infrm Test Rsults	10	1,172,316	100,133	437,781	1,710,230
Fail To Supervise	10	392,834	101,997	343,400	838,231
Failure To X-Ray	8	209,673	50,673	265,861	526,207
Diathermy Burns/react. To Prep	7	209,688	39,404	345,203	594,295
Inappropriate Discharge	7	125,163	26,015	227,250	378,427
Fail To Carry Out PO Observs.	6	1,851,558	193,807	691,250	2,736,615
Incorrect Injection Site	5	101,477	22,881	168,250	292,608
Cross Infection	5	117,300	13,280	80,500	211,080
Probs With Medical Records	#	#	#	#	#
Application Of Excess Force	#	#	#	#	#
Inapprop. Case Selection	#	#	#	#	#
Retained Instrument Post-Operation	#	#	#	#	#
MisplacedNaso/OrogastricTubeNotDet	#	#	#	#	#
Fail To Interpret USS	#	#	#	#	#
Infusion Problems	#	#	#	#	#
Unexpected Death	#	#	#	#	#
Intubation Problems	#	#	#	#	#
Lack Of Facilities/Equipment	#	#	#	#	#
Improp. Delegation To Junior	#	#	#	#	#
Tooth Inj & Patient Posit Prob	#	#	#	#	#
Assault, Etc By Hospital Staff	#	#	#	#	#
(blank)	#	#	#	#	#
Wrong Application Of Electrode	#	#	#	#	#
Injured By Another Patient	#	#	#	#	#
Grand Total	2,900	553,926,082	52,462,325	194,519,010	800,907,416

Table 7: Number and Cost of CNST Claims Closed (or settled with a periodical payment order) between financial years '2019/20' and '2024/25' with a damages payment, where the Specialty is 'Ophthalmology', 'Otorhinolaryngology/ ENT', 'Oral & Maxillo facial Surgery', 'Neurosurgery' or 'Plastic Surgery'. Broken down by Patient Age at Incident. The data includes the damages and legal costs paid up until 31st March 2025.

ClaimOutcome	Damages Paid				
Closed/Settled	Y				

Patient Age At Incident	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Costs Paid	Total Paid
18+ Years	2,712	453,306,494	46,713,450	175,738,719	675,758,664
0-17 Years	169	98,416,134	5,406,402	17,663,591	121,486,126
Unknown	#	#	#	#	#
Less than 0 Years	#	#	#	#	#

Please note: the tables broken down by Trusts should not be interpreted as a league table. Larger member organisations and those which provide more complex treatments may receive more claims than smaller organisations or those providing low risk care. Inevitably, different institutions face different levels of risk because of the variations in the nature and complexity of the procedures they perform. In some circumstances, volumes of reported cases may be impacted by multiple claims notified in relation to one cause of action.

Table 8: Number and Cost of CNST Claims Closed (or settled with a periodical payment order) between financial years '2019/20' and '2024/25' with a damages payment, where the Specialty is 'Ophthalmology', 'Otorhinolaryngology/ ENT', 'Oral & Maxillo facial Surgery', 'Neurosurgery' or 'Plastic Surgery'. Broken down by Member. The data includes the damages and legal costs paid up until 31st March 2025.

ClaimOutcome Closed/Settled		Damages Paid Y				
Member	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Costs Paid	Total Paid	
University Hospitals of North Midlands NHS Trust	94	7,041,145	1,162,874	2,661,287	10,865,306	
University Hospitals Birmingham NHS Foundation Trust	82	36,212,090	2,968,914	7,988,879	47,169,883	
Northern Care Alliance NHS Foundation Trust	76	25,973,345	2,098,943	6,881,037	34,953,326	
University Hospitals of Leicester NHS Trust	73	12,811,337	1,194,920	4,023,980	18,030,238	
Hull University Teaching Hospitals NHS Trust	72	6,330,600	826,772	3,638,674	10,796,046	
Newcastle Upon Tyne Hospitals NHS Foundation Trust (The)	62	14,929,552	1,502,652	6,776,049	23,208,252	
Mid and South Essex NHS Foundation Trust	61	8,591,866	771,746	3,112,641	12,476,252	
Barts Health NHS Trust	60	38,065,159	1,970,771	7,562,579	47,598,509	
King's College Hospital NHS Foundation Trust	59	23,870,845	1,683,062	6,539,935	32,093,843	
University Hospitals Coventry & Warwickshire NHS Trust	58	8,937,748	985,195	3,568,466	13,491,409	
The Leeds Teaching Hospitals NHS Trust	57	13,525,581	1,305,043	5,124,886	19,955,510	
Manchester University NHS Foundation Trust	56	5,661,992	741,285	2,861,813	9,265,090	
Sheffield Teaching Hospitals NHS Foundation Trust	52	9,763,001	863,035	3,069,986	13,696,023	
Lancashire Teaching Hospitals NHS Foundation Trust	49	7,389,324	792,039	3,508,116	11,689,479	
Nottingham University Hospitals NHS Trust	48	13,689,833	1,276,216	3,649,025	18,615,075	
Moorfields Eye Hospital NHS Foundation Trust	44	4,947,601	523,114	2,492,172	7,962,887	
Liverpool University Hospitals NHS Foundation Trust	44	2,711,253	485,027	2,106,614	5,302,894	
Oxford University Hospitals NHS Foundation Trust	41	7,809,583	951,642	3,836,465	12,597,689	
United Lincolnshire Teaching Hospitals NHS Trust	39	3,931,586	582,865	1,902,036	6,416,487	
University Hospitals Sussex NHS Foundation Trust	39	10,395,596	1,212,233	3,822,634	15,430,463	
Mersey and West Lancashire Hospitals NHS Trust	39	2,037,272	476,957	1,983,718	4,497,946	
Barking, Havering and Redbridge University Hospitals NHS Trust	38	8,367,976	1,259,563	3,836,924	13,464,463	
University Hospital Southampton NHS Foundation Trust	36	13,158,991	588,464	3,285,946	17,033,401	
Royal Devon University Healthcare NHS Foundation Trust	35	4,062,224	432,818	1,873,460	6,368,502	
Royal Free London NHS Foundation Trust	34	3,690,765	456,636	2,015,461	6,162,863	
University Hospitals Plymouth NHS Trust	34	5,256,853	692,647	2,563,152	8,512,652	
University College London Hospitals NHS Foundation Trust	34	10,987,887	1,293,001	3,643,366	15,924,255	
Cambridge University Hospitals NHS Foundation Trust	33	6,085,231	508,142	1,950,122	8,543,495	
Norfolk & Norwich University Hospitals NHS Foundation Trust	33	2,524,416	235,562	1,249,531	4,009,509	
Walton Centre NHS Foundation Trust (The)	32	16,490,856	1,331,129	4,496,572	22,318,557	
County Durham and Darlington NHS Foundation Trust	32	5,282,097	341,883	1,493,225	7,117,205	
Sandwell & West Birmingham Hospitals NHS Trust	31	3,424,581	481,629	1,941,219	5,847,430	
Imperial College Healthcare NHS Trust	31	19,894,888	908,322	3,851,262	24,654,472	
Worcestershire Acute Hospitals NHS Trust	31	3,256,570	447,947	1,771,213	5,475,730	
East Kent Hospitals University NHS Foundation Trust	30	3,694,410	436,570	1,551,300	5,682,280	
North West Anglia NHS Foundation Trust	30	3,222,916	291,157	1,409,805	4,923,878	
SpaMedica	30	737,319	116,978	672,486	1,526,783	
University Hospitals of Derby and Burton NHS Foundation Trust	29	4,596,412	596,588	1,940,537	7,133,537	
East Lancashire Hospitals NHS Trust	29	2,807,458	274,938	1,244,393	4,326,789	
University Hospitals of Morecambe Bay NHS Foundation Trust	28	2,642,682	331,328	1,373,175	4,347,185	
St George's University Hospitals NHS Foundation Trust	28	7,456,308	1,005,698	3,312,376	11,774,382	
Royal Wolverhampton NHS Trust (The)	28	4,979,631	414,458	1,526,749	6,920,838	
Northern Lincolnshire & Goole Hospitals NHS Foundation Trust	27	2,321,251	302,487	1,246,150	3,869,888	
University Hospitals Bristol & Weston NHS Foundation Trust	26	2,110,719	357,771	1,412,077	3,880,567	
Portsmouth Hospitals NHS Trust	26	3,400,617	507,408	1,575,640	5,483,664	
Ramsay Healthcare	24	2,894,438	400,619	1,763,525	5,058,582	
Mid Yorkshire Teaching NHS Trust	23	1,571,163	428,095	1,378,726	3,377,984	
Bradford Teaching Hospitals NHS Foundation Trust	22	1,781,672	172,226	1,024,960	2,978,858	
East Sussex Healthcare NHS Trust	22	9,130,278	511,578	2,086,968	11,728,823	
Countess of Chester Hospital NHS Foundation Trust	21	1,087,992	229,248	803,308	2,120,548	
Northampton General Hospital NHS Trust	20	1,093,726	219,785	1,053,875	2,367,386	
North Bristol NHS Trust	20	3,577,362	222,900	1,769,318	5,569,580	
South Tees Hospitals NHS Foundation Trust	20	1,376,332	287,151	1,189,995	2,853,479	
Calderdale & Huddersfield NHS Foundation Trust	20	4,487,655	245,103	1,080,200	5,812,958	
Queen Victoria Hospital NHS Foundation Trust	20	449,254	186,594	495,100	1,130,948	
Maidstone and Tunbridge Wells NHS Trust	19	956,846	219,818	701,625	1,878,289	
East Suffolk and North Essex NHS Foundation Trust	19	1,344,562	122,263	744,851	2,211,676	
Buckinghamshire Healthcare NHS Trust	19	3,209,780	313,171	1,468,050	4,991,001	
South Tyneside and Sunderland NHS Foundation Trust	19	1,301,022	149,231	664,409	2,114,662	
Kettering General Hospital NHS Foundation Trust	18	5,563,093	341,362	1,472,848	7,377,303	
Surrey and Sussex Healthcare NHS Trust	18	882,375	201,901	862,902	1,947,178	
Guy's and St Thomas' NHS Foundation Trust	18	1,774,065	299,399	1,052,660	3,126,124	
Hampshire Hospitals NHS Foundation Trust	18	963,469	229,188	832,100	2,024,757	
York and Scarborough Teaching Hospitals NHS Foundation Trust	16	2,780,072	190,903	779,994	3,750,970	
Barnsley Hospital NHS Foundation Trust	16	1,755,586	185,348	578,700	2,519,634	
Salisbury NHS Foundation Trust	15	1,821,353	169,788	820,150	2,811,291	
Blackpool Teaching Hospitals NHS Foundation Trust	15	3,616,595	270,164	896,750	4,783,509	
Doncaster and Bassetlaw Teaching Hospitals NHS Foundation Trust	15	1,069,139	151,627	645,145	1,865,911	
Sherwood Forest Hospitals NHS Foundation Trust	15	566,424	108,993	540,560	1,215,978	
Bolton NHS Foundation Trust	14	5,116,349	226,577	745,675	6,088,601	
Royal Cornwall Hospitals NHS Trust	14	1,613,833	170,237	678,450	2,462,519	
London North West University Healthcare NHS Trust	14	395,094	82,965	482,000	960,059	
Wirral University Teaching Hospital NHS Foundation Trust	14	977,449	350,190	908,067	2,235,706	
East and North Hertfordshire NHS Trust	13	465,623	96,157	493,211	1,054,991	
Royal Berkshire NHS Foundation Trust	13	5,582,905	551,594	1,531,771	7,666,271	
University Hospitals Dorset NHS Foundation Trust	13	855,217	79,469	664,038	1,598,724	
Chesterfield Royal Hospital NHS Foundation Trust	13	614,389	137,548	711,025	1,462,962	
Spire Healthcare	13	387,233	100,144	588,215	1,075,592	
The Rotherham NHS Foundation Trust	12	665,980	112,224	697,562	1,475,766	

Please note: the tables broken down by Trusts should not be interpreted as a league table. Larger member organisations and those which provide more complex treatments may receive more claims than smaller organisations or those providing low risk care. Inevitably, different institutions face different levels of risk because of the variations in the nature and complexity of the procedures they perform. In some circumstances, volumes of reported cases may be impacted by multiple claims notified in relation to one cause of action.

Table 8: Number and Cost of CNST Claims Closed (or settled with a periodical payment order) between financial years '2019/20' and '2024/25' with a damages payment, where the Specialty is 'Ophthalmology', 'Otorhinolaryngology/ ENT', 'Oral & Maxillo facial Surgery', 'Neurosurgery' or 'Plastic Surgery'. Broken down by Member. The data includes the damages and legal costs paid up until 31st March 2025.

ClaimOutcome Closed/Settled	Damages Paid Y				
Member	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Costs Paid	Total Paid
Practice Plus Group	12	228,839	19,605	247,500	495,944
Shrewsbury and Telford Hospital NHS Trust	12	1,488,892	325,817	778,111	2,592,819
Bedfordshire Hospitals NHS Foundation Trust	12	592,476	89,903	499,572	1,181,951
Wrightington, Wigan and Leigh NHS Foundation Trust	12	1,147,064	176,437	730,289	2,053,791
Chelsea & Westminster Hospital NHS Foundation Trust	12	1,803,224	453,820	1,315,750	3,572,795
Somerset NHS Foundation Trust	12	6,276,968	410,945	1,050,950	7,738,863
The Queen Elizabeth Hospital King's Lynn NHS Foundation Trust	11	1,491,959	121,275	612,400	2,225,635
Great Western Hospitals NHS Foundation Trust	11	967,620	81,975	349,985	1,399,581
Mid Cheshire Hospitals NHS Foundation Trust	10	277,764	91,738	327,715	697,217
Dudley Group NHS Foundation Trust (The)	10	735,566	174,031	447,539	1,357,136
Gloucestershire Hospitals NHS Foundation Trust	9	881,054	67,009	374,498	1,322,560
West Suffolk NHS Foundation Trust	9	1,316,423	116,276	475,500	1,908,199
Kingston and Richmond NHS Foundation Trust	9	638,316	110,552	586,300	1,335,168
Tameside and Glossop Integrated Care NHS Foundation Trust	9	933,242	74,473	461,200	1,468,915
Princess Alexandra Hospital NHS Trust (The)	9	486,916	69,457	361,165	917,539
Frimley Health NHS Foundation Trust	8	569,637	81,362	345,739	996,738
Warrington and Halton Hospitals NHS Foundation Trust	8	3,368,985	230,981	910,590	4,510,555
Alder Hey Children's NHS Foundation Trust	8	3,934,951	329,264	906,650	5,170,865
Dorset County Hospital NHS Foundation Trust	8	137,895	15,525	132,216	285,635
Ashford & St Peter's Hospitals NHS Foundation Trust	8	2,867,658	197,353	734,025	3,799,036
Lewisham & Greenwich NHS Trust	7	584,755	150,737	549,500	1,284,992
Torbay & South Devon NHS Foundation Trust	7	1,599,492	110,947	444,010	2,154,449
West Hertfordshire Hospitals NHS Trust	7	220,461	39,333	297,950	557,744
North Cumbria Integrated Care NHS Foundation Trust	7	1,923,606	74,400	307,350	2,305,356
Isle of Wight NHS Trust	6	153,826	73,605	318,400	545,831
Wye Valley NHS Trust	6	730,953	68,731	276,725	1,076,409
Birmingham Women's and Children's NHS Foundation Trust	6	1,957,724	113,006	282,731	2,353,461
Walsall Healthcare NHS Trust	6	1,352,509	168,036	832,810	2,353,355
Epsom and St Helier University Hospitals NHS Trust	6	1,566,976	131,474	507,236	2,205,686
Milton Keynes Hospital NHS Foundation Trust	6	512,373	119,795	393,350	1,025,517
South Warwickshire NHS Foundation Trust	6	315,578	24,505	160,500	500,583
Medway NHS Foundation Trust	6	229,919	25,191	200,375	455,484
Stockport NHS Foundation Trust	6	8,817,041	352,128	882,850	10,052,019
One Health Group PLC	5	287,651	22,182	146,325	456,158
Royal Surrey County Hospital NHS Foundation Trust (The)	5	152,949	85,568	220,610	459,127
NHS England	5	778,387	217,026	823,000	1,818,412
East Cheshire NHS Trust	#	#	#	#	#
Sheffield Children's NHS Foundation Trust	#	#	#	#	#
Community Eye Care	#	#	#	#	#
New Medical Systems Limited	#	#	#	#	#
Nuffield Health	#	#	#	#	#
Great Ormond Street Hospital for Children NHS Foundation Trust	#	#	#	#	#
Harrogate & District NHS Foundation Trust	#	#	#	#	#
Royal United Hospitals Bath NHS Foundation Trust	#	#	#	#	#
James Paget University Hospitals NHS Foundation Trust	#	#	#	#	#
Airedale NHS Foundation Trust	#	#	#	#	#
Anglia Community Eye Service	#	#	#	#	#
Cambridgeshire Community Services NHS Trust	#	#	#	#	#
Gateshead Health NHS Foundation Trust	#	#	#	#	#
Pioneer Healthcare	#	#	#	#	#
Croydon Health Services NHS Trust	#	#	#	#	#
Homerton Healthcare NHS Foundation Trust	#	#	#	#	#
The Christie NHS Foundation Trust	#	#	#	#	#
CHG Management Services Limited	#	#	#	#	#
Dartford and Gravesham NHS Trust	#	#	#	#	#
Northamptonshire Healthcare NHS Foundation Trust	#	#	#	#	#
Hampshire and Isle of Wight Healthcare NHS Foundation Trust	#	#	#	#	#
Oxford Health NHS Foundation Trust	#	#	#	#	#
Somerset Surgical Services	#	#	#	#	#
Derbyshire Community Health Services	#	#	#	#	#
Royal Marsden NHS Foundation Trust (The)	#	#	#	#	#
North Tees & Hartlepool NHS Foundation Trust	#	#	#	#	#
Epsom Medical	#	#	#	#	#
George Eliot Hospital NHS Trust	#	#	#	#	#
Whittington Health NHS Trust	#	#	#	#	#
Barnet and Chase Farm Hospitals NHS Trust	#	#	#	#	#
Omnes Group Limited	#	#	#	#	#
Dorset HealthCare NHS Foundation Trust	#	#	#	#	#
The Healthcare Management Trust	#	#	#	#	#
Isight Limited	#	#	#	#	#
Hertfordshire Community Services NHS Trust	#	#	#	#	#
KIMS Hospital	#	#	#	#	#
Grand Total	2,900	553,926,082	52,462,325	194,519,010	800,907,416

Table 9: Number and Cost of CNST Claims Closed (or settled with a periodical payment order) between financial years '2019/20' and '2024/25' with a damages payment, where the Specialty is 'Ophthalmology', 'Otorhinolaryngology/ ENT', 'Oral & Maxillo facial Surgery', 'Neurosurgery' or 'Plastic Surgery'. Broken down by Patient Sex. The data includes the damages and legal costs paid up until 31st March 2025.

ClaimOutcome Closed/Settled		Damages Paid Y				
Patient Sex	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Costs Paid	Total Paid	
Male	1,452	296,419,728	26,794,396	100,126,822	423,340,947	
Female	1,448	257,506,353	25,667,928	94,392,188	377,566,470	
Grand Total	2,900	553,926,082	52,462,325	194,519,010	800,907,416	

Table 10: Number and Cost of CNST Claims Closed (or settled with a periodical payment order) between financial years '2019/20' and '2024/25' with a damages payment, where the Specialty is 'Ophthalmology', 'Otorhinolaryngology/ ENT', 'Oral & Maxillo facial Surgery', 'Neurosurgery' or 'Plastic Surgery'. Broken down by Panel Firm. The data includes the damages and legal costs paid up until 31st March 2025.

ClaimOutcome Closed/Settled	Damages Paid Y				
Panel Firm	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Costs Paid	Total Paid
No Panel Firm on Record	465	43,742,898	4,480,189	19,060,091	67,283,178
DAC Beachcroft Solicitors	443	73,577,512	6,998,492	29,635,523	110,211,528
Hill Dickinson Solicitors	290	69,395,253	6,775,100	23,066,012	99,236,365
Hempsons Solicitors	269	70,437,954	6,851,985	22,140,844	99,430,783
Bevan Brittan Solicitors	265	59,972,684	6,589,761	22,018,199	88,580,644
Kennedys Solicitors	261	79,513,909	5,173,341	21,386,570	106,073,820
Capsticks Solicitors	245	50,005,656	4,029,391	16,992,181	71,027,228
Browne Jacobson Solicitors	239	50,124,964	4,985,619	16,531,363	71,641,946
Weightmans Solicitors	209	32,441,206	3,966,551	12,160,670	48,568,428
Clyde and Co Solicitors	163	15,472,810	1,790,003	8,002,748	25,265,560
Ward Hadaway Solicitors	37	7,084,745	740,937	2,659,176	10,484,858
DWF LLP Solicitors	14	2,156,489	80,957	865,632	3,103,078
Grand Total	2,900	553,926,082	52,462,325	194,519,010	800,907,416

Table 11: Number and Cost of CNST Claims Closed (or settled with a periodical payment order) between financial years '2019/20' and '2024/25' with a damages payment, where the Specialty is 'Ophthalmology', 'Otorhinolaryngology/ ENT', 'Oral & Maxillo facial Surgery', 'Neurosurgery' or 'Plastic Surgery'. Broken down by Claimant Solicitor Firm. The data includes the damages and legal costs paid up until 31st March 2025.

ClaimOutcome Closed/Settled	Damages Paid Y				
Claimant Solicitor Firm	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Costs Paid	Total Paid
Fletchers	243	25,503,512	2,199,989	11,690,290	39,393,791
Irwin Mitchell	225	72,475,773	6,388,654	22,247,555	101,111,981
No Claimant Solicitor Firm on Record	94	2,490,517	484,711	307,210	3,282,439
Slater & Gordon	85	26,022,027	1,753,625	7,010,905	34,786,557
Freeeths	80	10,339,228	1,259,955	2,372,240	13,971,424
Thompsons	66	6,970,461	987,369	3,875,388	11,833,218
Hudgell	48	3,785,954	587,054	2,558,136	6,931,144
JMW	46	24,116,777	1,890,747	5,818,024	31,825,549
Pryers	34	5,063,978	354,029	2,151,270	7,569,276
Enable Law	32	7,986,981	916,136	3,468,709	12,371,826
New Law	30	1,805,686	309,696	1,118,897	3,234,279
Simpson Millar	30	2,679,638	556,869	1,804,627	5,041,134
Wolferstans	29	3,187,630	456,089	1,580,411	5,224,130
Shoosmiths	29	6,821,787	704,793	2,779,220	10,305,800
Scott Rees & Co	29	508,494	95,268	732,850	1,336,611
Dental Law Partnership	28	529,341	303,632	580,858	1,413,831
Leigh Day	28	16,464,670	1,158,634	4,740,371	22,363,674
Bridge McFarland	27	3,257,274	415,171	1,738,314	5,410,759
Stewarts Law	27	28,191,213	2,227,451	7,982,061	38,400,725
Neil Hudgell	24	1,466,043	172,459	775,025	2,413,526
Price Slater Gawne	23	5,107,264	628,896	1,942,270	7,678,430
Ashtons	23	1,348,710	186,464	1,007,121	2,542,295
Jackson Lees	22	1,960,229	315,631	1,564,197	3,840,057
Lyons Davidson	21	3,699,669	190,160	619,120	4,508,949
Gadsby Wicks	21	7,983,584	547,417	2,158,608	10,689,609
Lime Personal Injury	21	1,769,483	343,474	1,341,425	3,454,383
Stephensons	19	6,885,594	694,020	2,370,997	9,950,611
Brindley Twist Tafft & James	19	2,232,436	260,502	826,650	3,319,588
Penningtons Manches	18	8,747,313	570,240	2,911,685	12,229,238
Thomson Snell & Passmore	17	3,542,162	360,855	1,431,750	5,334,767
Harris Fowler	15	806,688	155,700	571,813	1,534,200
BLV LAW	15	1,708,851	233,396	660,096	2,602,344
Switalskis	15	1,207,710	279,781	1,422,850	2,910,341
Liddy's	15	1,555,216	333,070	784,173	2,672,459
Hodge Jones & Allen	14	1,135,725	404,965	1,421,100	2,961,790
Hay & Kilner	14	3,544,903	244,036	1,370,507	5,159,445
Hugh James	13	11,534,231	706,656	2,423,304	14,664,192
Morrish	13	1,416,190	114,975	551,550	2,082,715
Oliver & Co	13	1,758,012	186,531	730,250	2,674,793
Fairweathers	13	1,491,279	190,586	815,350	2,497,215
Tees Law	12	3,379,990	273,940	1,184,568	4,838,498
Shakespeare Martineau	12	1,373,836	154,664	844,250	2,372,750
Russell Cooke	12	2,564,517	318,442	922,590	3,805,549
Bower & Bailey	12	503,113	117,314	378,500	998,927
Graystons	12	1,321,159	166,903	707,625	2,195,687
Longden Walker And Renney	11	3,728,203	174,975	724,615	4,627,793
Lamb Brooks	11	183,317	35,060	244,600	462,977
Trethowans	11	999,907	79,438	522,450	1,601,795
Wilkin Chapman	11	636,090	95,475	304,200	1,035,765
Fieldfisher	11	6,131,103	492,500	2,145,817	8,769,419
OP Law	11	872,920	78,469	403,865	1,355,254
Taylor Emmet	10	703,730	198,115	750,721	1,652,566
Yes Personal Injury Lawyers	10	175,325	82,266	287,000	544,591
FBC Manby Bowdler	10	404,082	92,513	411,060	907,654
Pattinson & Brewer	10	286,250	191,384	487,596	965,229
Howells	10	875,421	156,939	796,000	1,828,360
Harding Evans	10	664,962	136,113	434,316	1,235,391
Medical Accident Group	10	3,982,642	312,971	985,700	5,281,312
Maxwell Hodge	10	568,264	152,468	688,935	1,409,667
The Roland Partnership Specialists	9	597,148	115,336	526,250	1,238,734
Smith Partnership	9	2,684,524	163,297	576,144	3,423,964
Shoosmiths Access Legal	9	1,169,542	334,890	829,500	2,333,932
Girlings	9	1,886,871	146,142	740,250	2,773,263
Jefferies	9	225,462	107,582	271,851	604,895
Davies & Partners	9	2,118,288	246,909	726,375	3,091,572
Thompson Smith & Puxon	9	1,061,294	100,980	401,050	1,563,324
Browell Smith & Co	9	177,063	25,680	223,325	426,068
Royds Withy King	9	3,839,386	185,046	677,697	4,702,129
Coles Miller	8	622,139	129,003	351,544	1,102,686
Graysons	8	289,637	73,574	365,700	728,911
Clarke Willmott	8	1,084,428	88,874	471,323	1,644,625
Nelsons	8	313,470	90,459	461,600	865,529
Fosters	8	1,468,000	97,345	510,384	2,075,729
Oakwood	8	63,500	21,802	168,875	254,177
Moore Barlow	8	3,643,368	318,039	1,248,000	5,209,407
Devonshires	8	430,140	143,776	442,500	1,016,416
Potter Rees Dolan	8	8,562,099	618,727	2,134,701	11,315,527
Anthony Collins	8	12,593,104	622,994	1,970,204	15,186,301
Bond Turner	7	1,395,066	185,541	514,422	2,095,030
Lanyon Bowdler	7	1,703,796	210,287	571,379	2,485,462
Bolt Burdon Kemp	7	2,595,104	478,379	2,236,500	5,309,983
Novum Law	7	795,576	95,332	573,250	1,464,157
Wilson Browne	7	6,721,912	331,813	817,568	7,871,293
Express	7	287,995	41,690	378,750	708,435

Table 11: Number and Cost of CNST Claims Closed (or settled with a periodical payment order) between financial years '2019/20' and '2024/25' with a damages payment, where the Specialty is 'Ophthalmology', 'Otorhinolaryngology/ ENT', 'Oral & Maxillo facial Surgery', 'Neurosurgery' or 'Plastic Surgery'. Broken down by Claimant Solicitor Firm. The data includes the damages and legal costs paid up until 31st March 2025.

ClaimOutcome Closed/Settled	Damages Paid Y				
Claimant Solicitor Firm	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Costs Paid	Total Paid
Moosa Duke	7	1,472,782	225,578	869,800	2,568,161
Holmes & Hills	7	146,871	39,086	186,250	372,207
Ringrose Law	7	309,384	66,749	344,712	720,845
Burnetts	7	4,390,000	345,598	1,844,218	6,579,817
Tollers	7	252,651	39,666	173,973	466,289
Hart Brown	7	328,397	44,343	217,300	590,040
Boyes Turner	7	5,023,450	394,753	915,021	6,333,224
Russell & Russell	7	113,800	21,686	123,779	259,264
Anthony Gold	7	2,875,214	256,117	686,369	3,817,700
TJL	6	129,078	61,625	258,200	448,903
RWK Goodman	6	685,281	144,499	570,000	1,399,780
Resolution Law	6	438,938	92,498	306,076	837,512
Hopkins	6	179,415	16,840	131,100	327,355
PHH	6	758,637	98,190	305,800	1,162,627
Ford	6	95,920	43,724	151,000	290,644
Stanley Tee	6	947,899	126,458	460,100	1,534,457
TG Baynes	6	202,877	41,368	150,000	394,245
True Solicitors LLP	6	71,002	24,329	135,000	230,330
SJP Law	6	4,907,331	156,033	1,037,491	6,100,855
Williamsons	6	1,396,320	157,336	638,200	2,191,856
Nalders	6	297,448	57,434	365,082	719,964
Ramsdens	6	216,750	37,566	210,500	464,816
Medical	6	736,750	200,536	455,740	1,393,025
Mercury Legal	5	219,660	38,415	199,574	457,648
Waldrons	5	651,223	69,011	321,000	1,041,234
Mulderrigs	5	231,500	35,076	192,000	458,576
Miya	5	235,178	71,504	202,250	508,932
Geldards	5	742,250	107,659	398,000	1,247,909
Dale & Newbery	5	142,518	23,453	163,171	329,143
Pickering & Butters	5	218,655	24,081	100,250	342,986
Harrowells	5	2,087,225	97,381	478,500	2,663,106
Birchall Blackburn	5	261,930	52,133	281,075	595,138
Forbes	5	1,054,846	45,387	110,000	1,210,233
Curtis Law	5	77,720	36,354	129,048	243,122
Barratts	5	388,126	22,182	112,453	522,761
Irvingslaw	5	199,768	34,787	179,320	413,875
Shaw & Co	5	31,115	16,306	82,387	129,808
MTA Personal Injury	5	272,739	86,769	251,000	610,508
Mark Reynolds	5	2,554,374	145,715	446,250	3,146,339
Curtis Legal	#	#	#	#	#
Barcan & Kirby	#	#	#	#	#
Wright Hassall	#	#	#	#	#
Davis Blank Furniss	#	#	#	#	#
Lester Aldridge	#	#	#	#	#
Moore Blatch	#	#	#	#	#
BRR Law	#	#	#	#	#
Gregory Abrams Davidson	#	#	#	#	#
Augustines Injury Law	#	#	#	#	#
Morgan Jones & Pett	#	#	#	#	#
Atha & Co	#	#	#	#	#
Handley Law	#	#	#	#	#
BL Claims	#	#	#	#	#
Dean Wilson	#	#	#	#	#
Universa Law	#	#	#	#	#
Admiral Insurance	#	#	#	#	#
Goodlaw	#	#	#	#	#
Dicksons	#	#	#	#	#
Your Lawyers	#	#	#	#	#
Atherton Godfrey	#	#	#	#	#
Kingsley Napley	#	#	#	#	#
OH Parsons	#	#	#	#	#
Stamp Jackson & Procter	#	#	#	#	#
HCB	#	#	#	#	#
Stone Rowe Brewer	#	#	#	#	#
HH Legal	#	#	#	#	#
Blythe Liggins	#	#	#	#	#
Higgs & Sons	#	#	#	#	#
Garratts	#	#	#	#	#
Pearson and Financial Advisers	#	#	#	#	#
Mayo Wynne Baxter	#	#	#	#	#
Pearson Hinchliffe	#	#	#	#	#
Wake Smith	#	#	#	#	#
Hodgkinsons	#	#	#	#	#
Ward & Rider	#	#	#	#	#
Butcher & Barlow	#	#	#	#	#
Medical Specialists	#	#	#	#	#
Armstrong Foulkes	#	#	#	#	#
Michael W Halsall	#	#	#	#	#
Minton Morrill (part of Fletchers Group)	#	#	#	#	#
Clarkson Wright & Jakes	#	#	#	#	#
Attwood	#	#	#	#	#
Howell Jones & Partners.	#	#	#	#	#
Osborne Morris & Morgan	#	#	#	#	#
WBW	#	#	#	#	#

Table 11: Number and Cost of CNST Claims Closed (or settled with a periodical payment order) between financial years '2019/20' and '2024/25' with a damages payment, where the Specialty is 'Ophthalmology', 'Otorhinolaryngology/ ENT', 'Oral & Maxillo facial Surgery', 'Neurosurgery' or 'Plastic Surgery'. Broken down by Claimant Solicitor Firm. The data includes the damages and legal costs paid up until 31st March 2025.

ClaimOutcome Closed/Settled	Damages Paid Y					
Claimant Solicitor Firm	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Costs Paid	Total Paid	
Savas & Savage	#	#	#	#	#	#
Lysander Law	#	#	#	#	#	#
Osbornes	#	#	#	#	#	#
Ralli	#	#	#	#	#	#
Serious Accident Lawyers	#	#	#	#	#	#
BHP Law	#	#	#	#	#	#
Pabla & Pabla	#	#	#	#	#	#
Thompson & Co	#	#	#	#	#	#
Affinity Law	#	#	#	#	#	#
Thornycroft	#	#	#	#	#	#
Hatch Brenner	#	#	#	#	#	#
McHale & Company	#	#	#	#	#	#
Clear Law	#	#	#	#	#	#
Recovery First	#	#	#	#	#	#
Sills & Betteridge	#	#	#	#	#	#
Ross Aldridge	#	#	#	#	#	#
AWH Legal	#	#	#	#	#	#
Irvings	#	#	#	#	#	#
Donald Race & Newton	#	#	#	#	#	#
Gaby Hardwicke	#	#	#	#	#	#
Brayfords	#	#	#	#	#	#
Powell & Co	#	#	#	#	#	#
Slee Blackwell	#	#	#	#	#	#
M R Law	#	#	#	#	#	#
Kiteleys	#	#	#	#	#	#
PR Scully	#	#	#	#	#	#
Specter Partnership	#	#	#	#	#	#
Attwaters Jameson Hill	#	#	#	#	#	#
Dutton Gregory	#	#	#	#	#	#
UnionLine	#	#	#	#	#	#
Cleary & Co	#	#	#	#	#	#
Camps	#	#	#	#	#	#
Coffin Mew	#	#	#	#	#	#
Farleys	#	#	#	#	#	#
BTMK	#	#	#	#	#	#
Biscoes	#	#	#	#	#	#
Aegis Legal	#	#	#	#	#	#
Gotelee	#	#	#	#	#	#
Pinney Talfourd	#	#	#	#	#	#
Ince Metcalfe	#	#	#	#	#	#
Freeth	#	#	#	#	#	#
FDR Law	#	#	#	#	#	#
Hansells	#	#	#	#	#	#
Linder Myers	#	#	#	#	#	#
Kundert	#	#	#	#	#	#
Taylor Rose TTKW	#	#	#	#	#	#
Serious Law	#	#	#	#	#	#
Chris Kallis	#	#	#	#	#	#
Beecham Peacock	#	#	#	#	#	#
Good & Co	#	#	#	#	#	#
Bell Lax	#	#	#	#	#	#
Chadwick Lawrence	#	#	#	#	#	#
Ben Hoare Bell	#	#	#	#	#	#
Roythornes	#	#	#	#	#	#
Humphries Kirk	#	#	#	#	#	#
GHP Legal	#	#	#	#	#	#
Cohen Cramer	#	#	#	#	#	#
Gordon Dean	#	#	#	#	#	#
Coodes	#	#	#	#	#	#
Timms	#	#	#	#	#	#
Addies	#	#	#	#	#	#
William Graham Law	#	#	#	#	#	#
Laker Legal	#	#	#	#	#	#
RM Legal	#	#	#	#	#	#
Langleys	#	#	#	#	#	#
Scott-Moncrieff & Associates	#	#	#	#	#	#
Alsters Kelley	#	#	#	#	#	#
Sheldon Davidson	#	#	#	#	#	#
Law Lane	#	#	#	#	#	#
Barlow Robbins	#	#	#	#	#	#
Bindmans	#	#	#	#	#	#
SSB Law	#	#	#	#	#	#
Levi	#	#	#	#	#	#
Taylor Rose MW	#	#	#	#	#	#
Lexadeen	#	#	#	#	#	#
Gullands	#	#	#	#	#	#
Ashtons-Suffolk	#	#	#	#	#	#
Tylers	#	#	#	#	#	#
Daniel Clifford	#	#	#	#	#	#
Waring & Co	#	#	#	#	#	#
Aspire Law	#	#	#	#	#	#
Wollens	#	#	#	#	#	#
McKeag & Co	#	#	#	#	#	#
Hilary Meredith	#	#	#	#	#	#

Table 11: Number and Cost of CNST Claims Closed (or settled with a periodical payment order) between financial years '2019/20' and '2024/25' with a damages payment, where the Specialty is 'Ophthalmology', 'Otorhinolaryngology/ ENT', 'Oral & Maxillo facial Surgery', 'Neurosurgery' or 'Plastic Surgery'. Broken down by Claimant Solicitor Firm. The data includes the damages and legal costs paid up until 31st March 2025.

ClaimOutcome Closed/Settled	Damages Paid Y					
Claimant Solicitor Firm	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Costs Paid	Total Paid	
McMillan Williams	#	#	#	#	#	#
Roland Partnership	#	#	#	#	#	#
Medilaw	#	#	#	#	#	#
Satchell Moran	#	#	#	#	#	#
MFG	#	#	#	#	#	#
Scrivenger Seabrook	#	#	#	#	#	#
Michael Jefferies Accident	#	#	#	#	#	#
Setfords Guildford	#	#	#	#	#	#
Moore & Blatch	#	#	#	#	#	#
Brockbanks	#	#	#	#	#	#
Duffy & Co	#	#	#	#	#	#
Simpsons	#	#	#	#	#	#
Duncan Lewis	#	#	#	#	#	#
Smith & Graham	#	#	#	#	#	#
MR Law	#	#	#	#	#	#
Southerns	#	#	#	#	#	#
EAD	#	#	#	#	#	#
St Helens Law	#	#	#	#	#	#
Ellis Hass & Co	#	#	#	#	#	#
Sternberg Reed	#	#	#	#	#	#
Nash & Co	#	#	#	#	#	#
Taylor Rose MW Wallington	#	#	#	#	#	#
Ersan & Co	#	#	#	#	#	#
Bury & Walkers	#	#	#	#	#	#
Bonallack & Bishop	#	#	#	#	#	#
The Smith Partnership	#	#	#	#	#	#
Paul Crowley & Co	#	#	#	#	#	#
Hart Jackson & Sons	#	#	#	#	#	#
Applebys	#	#	#	#	#	#
Vincent's	#	#	#	#	#	#
Percy Hughes & Roberts	#	#	#	#	#	#
Ward Gethin Archer	#	#	#	#	#	#
Ardent Law	#	#	#	#	#	#
HDP	#	#	#	#	#	#
Boys & Maughan	#	#	#	#	#	#
Wixted & Co	#	#	#	#	#	#
Brachers	#	#	#	#	#	#
Woodcocks Haworth and Nuttall	#	#	#	#	#	#
Proximo	#	#	#	#	#	#
City Lawyers	#	#	#	#	#	#
Quality	#	#	#	#	#	#
Hill & Abbott	#	#	#	#	#	#
Fraser Dawbarns	#	#	#	#	#	#
Fieldings Porter	#	#	#	#	#	#
CLP Lawyers	#	#	#	#	#	#
DMH Stallard	#	#	#	#	#	#
Tinsdills	#	#	#	#	#	#
Millgate Woodbridge	#	#	#	#	#	#
Gilbert Stephens	#	#	#	#	#	#
BLB	#	#	#	#	#	#
Battens	#	#	#	#	#	#
Douglas Wemyss	#	#	#	#	#	#
Bentley	#	#	#	#	#	#
MJP	#	#	#	#	#	#
Michelmores	#	#	#	#	#	#
MOH Law	#	#	#	#	#	#
Smith Jones	#	#	#	#	#	#
Connaughts Law	#	#	#	#	#	#
Graham M Riley & Co	#	#	#	#	#	#
DP Bridge	#	#	#	#	#	#
Hallett & Co	#	#	#	#	#	#
JF Law	#	#	#	#	#	#
Co	#	#	#	#	#	#
JMP	#	#	#	#	#	#
Blaser Mills	#	#	#	#	#	#
Morecrofts	#	#	#	#	#	#
Metamorph Law	#	#	#	#	#	#
Morgan Elis	#	#	#	#	#	#
Immisol	#	#	#	#	#	#
BLM	#	#	#	#	#	#
Glanvilles Damant	#	#	#	#	#	#
Morr & Co LLP	#	#	#	#	#	#
Specters	#	#	#	#	#	#
DWF	#	#	#	#	#	#
Step Legal	#	#	#	#	#	#
HPA	#	#	#	#	#	#
Buckles	#	#	#	#	#	#
Jobling Gowler	#	#	#	#	#	#
Maxwell	#	#	#	#	#	#
Mulcahy Smith	#	#	#	#	#	#
Campbell & Co	#	#	#	#	#	#
ebi miller rosenfalk	#	#	#	#	#	#
TPF Law	#	#	#	#	#	#
Mulderrigs Rawtenstall	#	#	#	#	#	#

Table 11: Number and Cost of CNST Claims Closed (or settled with a periodical payment order) between financial years '2019/20' and '2024/25' with a damages payment, where the Specialty is 'Ophthalmology', 'Otorhinolaryngology/ ENT', 'Oral & Maxillo facial Surgery', 'Neurosurgery' or 'Plastic Surgery'. Broken down by Claimant Solicitor Firm. The data includes the damages and legal costs paid up until 31st March 2025.

ClaimOutcome Closed/Settled	Damages Paid Y				
Claimant Solicitor Firm	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Costs Paid	Total Paid
Hartley & Worstenholme	#	#	#	#	#
Mullis & Peake	#	#	#	#	#
Hatchers	#	#	#	#	#
MW	#	#	#	#	#
Wellers	#	#	#	#	#
John Donkin & Co	#	#	#	#	#
Wiseman Wingate	#	#	#	#	#
Jones & Co	#	#	#	#	#
Berlad Graham	#	#	#	#	#
National Law Partners	#	#	#	#	#
IBB Law	#	#	#	#	#
Naughtons	#	#	#	#	#
Lime	#	#	#	#	#
Ellis Jones	#	#	#	#	#
Davey Law	#	#	#	#	#
Aston Knight	#	#	#	#	#
Goldman Knightley	#	#	#	#	#
Equity Law	#	#	#	#	#
David Stinson & Co	#	#	#	#	#
Noor Law	#	#	#	#	#
Spire	#	#	#	#	#
Josiah Hincks	#	#	#	#	#
Arthur Jackson & Co	#	#	#	#	#
O H Parsons	#	#	#	#	#
Macks	#	#	#	#	#
Esquire	#	#	#	#	#
Susan Hall & Co	#	#	#	#	#
Evans Derry	#	#	#	#	#
T.Rees & Co	#	#	#	#	#
Eversheds	#	#	#	#	#
Blacks	#	#	#	#	#
Andrew & Andrew	#	#	#	#	#
Blake Laphorn	#	#	#	#	#
Optima Law	#	#	#	#	#
Bawtrees LLP	#	#	#	#	#
Express Solicitors	#	#	#	#	#
Tilly Bailey & Irvine	#	#	#	#	#
Fabio Santoro	#	#	#	#	#
BBS Law	#	#	#	#	#
Adlams	#	#	#	#	#
Carter Rose	#	#	#	#	#
Palmer Hodgson & Heyes	#	#	#	#	#
McKie Legal	#	#	#	#	#
Parkview	#	#	#	#	#
Vanquish Law	#	#	#	#	#
Parnalls	#	#	#	#	#
Wace Morgan	#	#	#	#	#
Patersons	#	#	#	#	#
Walker Wise	#	#	#	#	#
JWK	#	#	#	#	#
Medical Negligence Team Law	#	#	#	#	#
Kidd Rapinet	#	#	#	#	#
Whiting & Mason	#	#	#	#	#
Alison Law	#	#	#	#	#
Healys	#	#	#	#	#
Coops Law	#	#	#	#	#
Henshaw Pratt	#	#	#	#	#
Pearsons	#	#	#	#	#
Ison Harrison	#	#	#	#	#
Peasegoods	#	#	#	#	#
Your Legal Friend	#	#	#	#	#
Festival Law	#	#	#	#	#
Broad Yorkshire Law	#	#	#	#	#
Pepperells	#	#	#	#	#
SheridanLaw	#	#	#	#	#
Kirwans	#	#	#	#	#
Geoffrey Leaver	#	#	#	#	#
Petherbridge Bassra	#	#	#	#	#
Silverdale	#	#	#	#	#
Field Fisher Waterhouse	#	#	#	#	#
Ince	#	#	#	#	#
Phoenix Legal	#	#	#	#	#
Sketchley Solicitors	#	#	#	#	#
Pi Law Direct	#	#	#	#	#
Slater Heelis	#	#	#	#	#
Field Overell	#	#	#	#	#
Liver Law	#	#	#	#	#
Pilgrim Hope	#	#	#	#	#
Livingstons	#	#	#	#	#
Cordell & Co	#	#	#	#	#
Goodge Law	#	#	#	#	#
PM Law	#	#	#	#	#
Spencers	#	#	#	#	#
Potter Rees	#	#	#	#	#

Table 11: Number and Cost of CNST Claims Closed (or settled with a periodical payment order) between financial years '2019/20' and '2024/25' with a damages payment, where the Specialty is 'Ophthalmology', 'Otorhinolaryngology/ ENT', 'Oral & Maxillo facial Surgery', 'Neurosurgery' or 'Plastic Surgery'. Broken down by Claimant Solicitor Firm. The data includes the damages and legal costs paid up until 31st March 2025.

ClaimOutcome Closed/Settled	Damages Paid Y					
Claimant Solicitor Firm	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Costs Paid	Total Paid	
Asons	#	#	#	#	#	#
Claim Time	#	#	#	#	#	#
St John Legal	#	#	#	#	#	#
Knights Professional Services	#	#	#	#	#	#
Dawson Hart	#	#	#	#	#	#
Powell Spencer & Partners	#	#	#	#	#	#
Bartletts Cheshire	#	#	#	#	#	#
Brabners	#	#	#	#	#	#
Goughs	#	#	#	#	#	#
Knightsbridge	#	#	#	#	#	#
Stonehewer Moss Limited	#	#	#	#	#	#
HSR Law	#	#	#	#	#	#
Swain & Co Solicitors (Young & Co)	#	#	#	#	#	#
Forster Dean	#	#	#	#	#	#
Sydney Mitchell	#	#	#	#	#	#
Cleaver Thompson	#	#	#	#	#	#
Talbots Law	#	#	#	#	#	#
Fortitude Law	#	#	#	#	#	#
Maria LB	#	#	#	#	#	#
Foster & Coleman	#	#	#	#	#	#
Marlow Braide	#	#	#	#	#	#
Rapid	#	#	#	#	#	#
Grieves	#	#	#	#	#	#
Bradbury Roberts & Raby	#	#	#	#	#	#
Blake Morgan	#	#	#	#	#	#
Fountain	#	#	#	#	#	#
Hampson Hughes	#	#	#	#	#	#
Crosse & Crosse	#	#	#	#	#	#
Butterworths	#	#	#	#	#	#
CLMedilaw	#	#	#	#	#	#
Tierney & Co	#	#	#	#	#	#
Roberts Jackson	#	#	#	#	#	#
Devonshires Claims	#	#	#	#	#	#
Robinsons	#	#	#	#	#	#
Campbell Courtney & Cooney	#	#	#	#	#	#
Hugh Jones	#	#	#	#	#	#
Tozers	#	#	#	#	#	#
Rose & Rose	#	#	#	#	#	#
Treadstone Law	#	#	#	#	#	#
Freemans	#	#	#	#	#	#
True Personal Injury	#	#	#	#	#	#
Alkers	#	#	#	#	#	#
TWM	#	#	#	#	#	#
Hughes Jenkins	#	#	#	#	#	#
Umbrella Legal	#	#	#	#	#	#
RPM Legal	#	#	#	#	#	#
CEL	#	#	#	#	#	#
Ruben Lewis O'Brien	#	#	#	#	#	#
Veritas	#	#	#	#	#	#
Rudzki & Jones	#	#	#	#	#	#
VLS	#	#	#	#	#	#
Brethertons	#	#	#	#	#	#
Wadsworths	#	#	#	#	#	#
Fylde Law	#	#	#	#	#	#
Havard Law	#	#	#	#	#	#
G&D	#	#	#	#	#	#
Wannops	#	#	#	#	#	#
RWK Goodman-Bath	#	#	#	#	#	#
Dillex	#	#	#	#	#	#
S J Edney	#	#	#	#	#	#
Charles Gregory	#	#	#	#	#	#
Samuels Law	#	#	#	#	#	#
Whitestone	#	#	#	#	#	#
Lee Syms T/A Swain & Co	#	#	#	#	#	#
Wildwood Legal	#	#	#	#	#	#
Armstrong Luty	#	#	#	#	#	#
Bennett Griffin	#	#	#	#	#	#
Scott Duff & Co	#	#	#	#	#	#
Hempsons	#	#	#	#	#	#
Barings	#	#	#	#	#	#
Dominic & Co	#	#	#	#	#	#
Claremont Legal	#	#	#	#	#	#
Merritt & Co	#	#	#	#	#	#
Lenbons	#	#	#	#	#	#
Woodfines	#	#	#	#	#	#
Gardner Iliff & Dowding	#	#	#	#	#	#
Wrigleys	#	#	#	#	#	#
D J Quelch	#	#	#	#	#	#
Dominic Thompson & Co	#	#	#	#	#	#
Setfords	#	#	#	#	#	#
Zenith Lawyers	#	#	#	#	#	#
Hutchinson & Buchanan	#	#	#	#	#	#
Middleton Law	#	#	#	#	#	#
Gardner Leader	#	#	#	#	#	#

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ClaimOutcome Closed/Settled	Damages Paid				
	Y				
Claimant Solicitor Firm	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Costs Paid	Total Paid
Grand Total	2,900	553,926,082	52,462,325	194,519,010	800,907,416