

July 2026
FOI_7950

The following information was requested on the 22 June 2026:

This request is a follow up to [FOI 7861 claims-relating-to-plastic-and-orthopaedic-surgery.pdf](#)

Thank you so much for sharing this data with me - I am super grateful!

I promise it is my last request and if it can be possible, I would really appreciate it. I wondered whether it would be possible to provide the same tables separately for Orthopaedic Surgery and Plastic Surgery, rather than as a combined dataset.

Specifically, I would be grateful if the information already provided could be presented separately for:

*Orthopaedic Surgery
Plastic Surgery*

across the same time period (2006/07–2024/25) and using the same breakdowns by claim numbers, causes, injuries and costs.

Our Response

Please find attached the information requested. Please note we only hold information for England and not for the rest of the UK. The dataset presented in the response below cover:

- In respect of tables 1-5, 'Orthopaedic Surgery' and 'Plastic Surgery' CNST claims notified to NHS Resolution between 2006/07 – 2024/25.
- In respect of tables 6-15 'Orthopaedic Surgery' and 'Plastic Surgery' CNST claims closed (or settled as a PPO) between 2006/07 – 2024/25.

NB: We have recently changed the way we report on our FOIs to align better with our published documents. Streamlining our reporting on FOIs with our annual published reports may mean a variation in snapshot dates. This means this data may not align with previous similar requests and it may not be possible for you to compare this information with a previous request. For further information, please refer to [Understanding NHS Resolution data - NHS Resolution](#).

Claims notified/received in any given year will often relate to incidents that have occurred many years prior. Due to the nature of clinical negligence claims and the level of investigation needed to bring them to a resolution, claims received and notified in a specific year may take years to settle and close. **They are not guaranteed to be settled and closed in the same year.** As such, there will be a time gap between incident and claim closure. Not all claims received will result in an award of compensation.

The data shows variation in numbers of claims received, closed per year and costs attributed to those claims. This is a reflection of the nature of individual claims received and resolved by NHS Resolution, which can vary significantly. As such, these fluctuations cannot be interpreted as trends.

Due to the way in which data is extracted, it is also possible that the same claim may appear more than once in a dataset, across different year groups e.g. where the case has been closed (as nil damages payment), challenged, reopened, and closed again at conclusion.

The data provided covers our Clinical Negligence Scheme for Trusts (CNST). For further information about the CNST, please visit our website here: [Clinical Negligence Scheme for Trusts - NHS Resolution](#). Please note: cover under the CNST has also been available to independent sector providers (ISPs) of NHS care since 1st April 2013, but data relating to these ISPs has not been included in our response, as the request was in relation to NHS Trusts.

Please find attached the following tables:

Table 1 shows: - Number of CNST Claims and Incidents received between financial years '2006/07' and '2024/25', where the Specialty is **Orthopaedic Surgery** or **Plastic Surgery**. Broken down by **Specialty** and **Year**.

Table 2 shows: - Number of CNST Claims and Incidents received between financial years '2006/07' and '2024/25', where the Specialty is **Orthopaedic Surgery**. Broken down by **Primary Cause**.

Table 3 shows: - Number of CNST Claims and Incidents received between financial years '2006/07' and '2024/25', where the Specialty is **Plastic Surgery**. Broken down by **Primary Cause**.

Table 4 shows: - Number of CNST Claims and Incidents received between financial years '2006/07' and '2024/25', where the Specialty is **Orthopaedic Surgery**. Broken down by **Primary Injury**.

Table 5 shows: - Number of CNST Claims and Incidents received between financial years '2006/07' and '2024/25', where the Specialty is **Plastic Surgery**. Broken down by **Primary Injury**.

Table 6 shows: - Number and cost of CNST Claims Closed (or settled with a periodical payment order) between financial years '**2006/07**' and '**2024/25**', with a damages payment, where the Specialty is **Orthopaedic Surgery** or **Plastic Surgery**. Broken down by **Specialty** and **Year**. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

Table 7 shows: - Number and cost of CNST Claims Closed (or settled with a periodical payment order) between financial years '**2006/07**' and '**2024/25**', with a damages payment, where the Specialty is **Orthopaedic Surgery**. Broken down by **Primary Cause**. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

Table 8 shows: - Number and cost of CNST Claims Closed (or settled with a periodical payment order) between financial years '**2006/07**' and '**2024/25**', with a damages payment, where the Specialty is **Plastic Surgery**. Broken down by **Primary Cause**. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement

Table 9 shows: - Number and cost of CNST Claims Closed (or settled with a periodical payment order) between financial years '**2006/07**' and '**2024/25**', with a damages payment, where the Specialty is **Orthopaedic Surgery**. Broken down by **Primary Injury**. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

Table 10 shows: - Number and cost of CNST Claims Closed (or settled with a periodical payment order) between financial years '**2006/07**' and '**2024/25**', with a damages payment, where the Specialty is **Plastic Surgery**. Broken down by **Primary Injury**. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

Table 11 shows: - Number and cost of CNST Claims Closed between financial years '**2006/07**' and '**2024/25**' with **Nil** Damages, where the Specialty is **Orthopaedic Surgery** or **Plastic Surgery**. Broken down by **Specialty** and **Year**. The data includes the legal costs paid up until the end of each relevant financial year of closure.

Table 12 shows: - Number and cost of CNST Claims Closed between financial years '**2006/07**' and '**2024/25**' with **Nil** Damages, where the Specialty is **Orthopaedic Surgery**. Broken down by **Primary Cause**. The data includes the legal costs paid up until the end of each relevant financial year of closure.

Table 13 shows: - Number and cost of CNST Claims Closed between financial years '**2006/07**' and '**2024/25**' with **Nil** Damages, where the Specialty is **Plastic Surgery**. Broken down by **Primary Cause**. The data includes the legal costs paid up until the end of each relevant financial year of closure.

Table 14 shows: - Number and cost of CNST Claims Closed between financial years '2006/07' and '2024/25' with **Nil** Damages, where the Specialty is **Orthopaedic Surgery**. Broken down by **Primary Injury**. The data includes the legal costs paid up until the end of each relevant financial year of closure.

Table 15 shows: - Number and cost of CNST Claims Closed between financial years '2006/07' and '2024/25' with **Nil** Damages, where the Specialty is **Plastic Surgery**. Broken down by **Primary Injury**. The data includes the legal costs paid up until the end of each relevant financial year of closure.

PPOs

The information disclosed includes damages paid up to the end of the settlement year (in Periodical payment order (PPO) cases) and up to the end of the closure year in non-PPO cases.

PPOs are an agreement between the parties, to pay an initial lump sum and regular future payments (PPO damages) related to the injured party's ongoing needs, usually care for life i.e., a percentage of the full value of the claim is paid at the point of settlement (lump sum damages) with the balance paid at regular intervals over subsequent years. The information disclosed includes lump sum damages and any PPO damages paid up to the end of the year of settlement. It does not include PPO damages, which have been committed to but due to be paid after the settlement year.

Low figures

We have not provided the information for low figures involved (and high numbers that could give out low numbers), as we believe that disclosure of information with this level of granularity is exempt under Section 40(2) by virtue of section 40(3A) (a) of the FOI Act, where disclosure to a member of the public would contravene one or more of the data protection principles. The data protection principles are set out in Article 5 of the General Data Protection Regulation. We take the view that it would not be fair or lawful (given the sensitive and confidential nature of the information held) to disclose such information, and any disclosure would therefore contravene the first data protection principle.

In some instances, the low numbers of claims (fewer than 5) in each category, the likelihood exists that individuals who are the subject of this information may be identified either from this information alone, or in combination with other available information. In addition to this, as this information is considered to be sensitive personal data (the data subjects' medical condition); NHS Resolution believes it has a greater responsibility to protect those individuals' identities, as disclosure could potentially cause damage and/or distress to those involved.

Further to our obligations to provide advice and assistance, you may find it helpful to review the work of the [Getting It Right First Time team](#) with whom NHS Resolution has been working with to undertake in-depth analysis of our claims data. They have produced several [reports](#) from analysing our claims data which has been shared following approval of the confidentiality advisory group to the use of confidential patient information for this purpose.

Please refer to [Understanding NHS Resolution data](#) guidance for further details on how our Claims database is categorised.

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Joanne Appleby](#), Deputy Data Protection Officer for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

<https://ico.org.uk/>

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NB: Number of claims fewer than 5 (and any associated values, within the same row) are masked with a "#" (in accordance with Data Protection guidelines). Accordingly, some total values may also be approximated to prevent masked values to be deduced through reverse calculation.

[Table 1: Number of CNST Claims and Incidents received between financial years '2006/07' and '2024/25', where the Specialty is Orthopaedic Surgery or Plastic Surgery. Broken down by Specialty and Year.](#)

[Table 2: Number of CNST Claims and Incidents received between financial years '2006/07' and '2024/25', where the Specialty is Orthopaedic Surgery. Broken down by Primary Cause.](#)

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[Table 6: Number and cost of CNST Claims Closed \(or settled with a periodical payment order\) between financial years '2006/07' and '2024/25', with a damages payment, where the Specialty is Orthopaedic Surgery or Plastic Surgery. Broken down by Specialty and Year. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.](#)

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Table 12: Number and cost of CNST Claims Closed between financial years '2006/07' and '2024/25' with Nil Damages, where the Specialty is Orthopaedic Surgery. Broken down by Primary Cause. The data includes the legal costs paid up until the end of each relevant financial year of closure.

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Table 14: Number and cost of CNST Claims Closed between financial years '2006/07' and '2024/25' with Nil Damages, where the Specialty is Orthopaedic Surgery. Broken down by Primary Injury. The data includes the legal costs paid up until the end of each relevant financial year of closure.

Table 15: Number and cost of CNST Claims Closed between financial years '2006/07' and '2024/25' with Nil Damages, where the Specialty is Plastic Surgery. Broken down by Primary Injury. The data includes the legal costs paid up until the end of each relevant financial year of closure.

Table 1: Number of CNST Claims and Incidents received between financial years '2006/07' and '2024/25', where the Specialty is Orthopaedic Surgery or Plastic Surgery. Broken down by Specialty and Year.

Notified Scheme	Y CNST
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Specialty ---Year of Notification	No. of Claims
Orthopaedic Surgery	22,581
2006/07	808
2007/08	897
2008/09	937
2009/10	930
2010/11	1,163
2011/12	1,426
2012/13	1,572
2013/14	1,651
2014/15	1,593
2015/16	1,437
2016/17	1,278
2017/18	1,181
2018/19	1,140
2019/20	1,219
2020/21	1,077
2021/22	1,027
2022/23	967
2023/24	1,053
2024/25	1,225
Plastic Surgery	1,455
2006/07	60
2007/08	67
2008/09	68
2009/10	59
2010/11	56
2011/12	60
2012/13	85
2013/14	97
2014/15	102
2015/16	102
2016/17	98
2017/18	86
2018/19	83
2019/20	97
2020/21	74
2021/22	73
2022/23	61
2023/24	53
2024/25	74
Grand Total	24,036

Table 2: Number of CNST Claims and Incidents received between financial years '2006/07' and '2024/25', where the Specialty is Orthopaedic Surgery. Broken down by Primary Cause.

Notified Scheme Specialty1L1ARA	Y CNST Orthopaedic Surgery
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Primary Cause	No. of Claims
Causes with less than 5 Claims (10 causes)	19
Fail / Delay Treatment	5,218
Failure/Delay Diagnosis	3,098
Intra-Op Problems	2,665
Inappropriate Treatment	2,076
Operator Error	1,268
Fail To Warn-Informed Consent	960
Inadequate Nursing Care	843
Fail To Recog. Complication Of	816
Failure To Interpret X-Ray	505
Delay In Performing Operation	488
Fail To Follow-Up Arrangements	347
Failure To X-Ray	332
Failure To Perform Operation	296
Foreign Body Left In Situ	248
Medication Errors	241
Perform. Of Op. Not Indicated	226
Lack Of Assistance/Care	218
Failure To Perform Tests	216
Fail To Supervise	209
Bacterial Infection	198
Other	197
Equipment Malfunction	142
Inappropriate Discharge	135
Poor Application Of Plstr Cast	123
Inadequate Monitoring Intra-Op	112
Wrong Diagnosis	108
Lack Of Pre-Op Evaluation	107
Fail To Act On Abnorm Test Res	103
Diathermy Burns/react. To Prep	98
Wrong Site Surgery	92
Err With Agnt/Dose/Route/Selec	89
Fail To Carry Out PO Observs.	86
Assault, Etc By Hospital Staff	81
Failed Infection Control Policy/Hospital Hygiene	65
Fail/Delay Referring To Hosp.	63
Lack Of Facilities/Equipment	57
Cross Infection	51
Not Specified	40
Application Of Excess Force	38
Inapprop. Case Selection	35
Op. On Wrong Patient/Body Part	30
Retained Instrument Post-Operation	28
Unknown	28
Fail/Delay Admitting To Hosp.	26
Incorrect Injection Site	22
Unexpected Death	21
Fail To Infrm Test Rslts	17
Surg Foreign Body Left In Situ	17
Premature Ceasure Of Treatment	15
Re-Canalisation	10
Improp. Delegation To Junior	10

Table 2: Number of CNST Claims and Incidents received between financial years '2006/07' and '2024/25', where the Specialty is Orthopaedic Surgery. Broken down by Primary Cause.

Notified	Y
Scheme	CNST
Specialty1L1ARA	Orthopaedic Surgery

Primary Cause	No. of Claims
Injured By Another Patient	8
Inadqte Monitor In Recov Room	8
Infusion Problems	7
Fail To Interpret USS	7
Intubation Problems	6
Probs With Medical Records	6
Fail/Delay Avail Op Thtre	6
Grand Total	22,581

Table 3: Number of CNST Claims and Incidents received between financial years '2006/07' and '2024/25', where the Specialty is Plastic Surgery. Broken down by Primary Cause.

Notified Scheme Specialty1L1ARA	Y CNST Plastic Surgery
------------------------------------	------------------------------

Primary Cause	No. of Claims
Causes with less than 5 Claims (11 causes)	47
Fail / Delay Treatment	310
Fail To Warn-Informed Consent	157
Intra-Op Problems	135
Inappropriate Treatment	121
Failure/Delay Diagnosis	103
Operator Error	93
Foreign Body Left In Situ	65
Fail To Recog. Complication Of	51
Fail To Follow-Up Arrangements	38
Inadequate Nursing Care	35
Delay In Performing Operation	31
Wrong Site Surgery	26
Bacterial Infection	24
Failure To Perform Tests	22
Failure To Perform Operation	20
Perform. Of Op. Not Indicated	17
Other	17
Err With Agnt/Dose/Route/Selec	15
Diathermy Burns/react. To Prep	14
Wrong Diagnosis	12
Medication Errors	12
Lack Of Pre-Op Evaluation	11
Inappropriate Discharge	10
Lack Of Assistance/Care	9
Failure To Interpret X-Ray	8
Equipment Malfunction	8
Fail To Carry Out PO Observs.	6
Fail To Act On Abnorm Test Res	6
Fail To Infrm Test Rslts	6
Inadequate Monitoring Intra-Op	6
Fail/Delay Referring To Hosp.	5
Failed Infection Control Policy/Hospital Hygiene	5
Unknown	5
Fail To Supervise	5
Grand Total	1,455

Table 4: Number of CNST Claims and Incidents received between financial years '2006/07' and '2024/25', where the Specialty is Orthopaedic Surgery. Broken down by Primary Injury.

Notified Scheme Specialty1L1ARA	Y CNST Orthopaedic Surgery
------------------------------------	----------------------------------

Primary Injury	No. of Claims
Injuries with less than 5 Claims (30 Injuries)	64
Unnecessary Pain	4,504
Adtnl/unnecessary Operation(s)	4,188
Poor Outcome - Fractures Etc.	2,837
Fracture	1,720
Nerve Damage	1,343
Joint Damage	1,281
Fatality	639
Pressure Sores	600
Amputation - Lower	527
Thrombosis/Embolism	362
Limb Deformity	362
Spinal Damage	348
Tendon Damage	347
Other Infection	292
Other	262
Foot Drop	251
Scarring	231
Dislocation	201
Burn(s)	195
Psychiatric/Psychological Dmge	190
Infection (bacterial)	138
Amputation - Upper	138
Compartment Syndrome	125
Hospital Acquired Infection	123
Tissue Damage	119
Bowel Damage/ Dysfunction	72
Bladder Damage	69
Paraplegia	69
Partial Paralysis	65
Not Specified	64
Advanced Stage Cancer	52
Cardiac Arrest	52
Cancer	50
Rupture	49
Unknown	45
Arterial Damage	45
Multiple Injuries	45
Infectious Diseases	43
Bruising/ Extravasation	39
Stroke	38
Respiratory Disorder/ Failure	37
Incontinence	37
Cosmetic Disfigurement	35
Renal Damage/ Failure	33
Brain Damage	33
Sepsis	29
Multiple Disabilities	25
Anaphylact Shock/Allergic Shock/allergy	25
Tetraplegia/ Quadriplegia	20
Dental Damage	14
Anaesthetic	13
Cardiovascular Condition	12
Perforation	12

Table 4: Number of CNST Claims and Incidents received between financial years '2006/07' and '2024/25', where the Specialty is Orthopaedic Surgery. Broken down by Primary Injury.

Notified	Y
Scheme	CNST
Specialty	Orthopaedic Surgery

Primary Injury	No. of Claims
Osteoporosis	12
Blindness	10
Malignant Tumour	9
Aneurysm	8
Benign Tumour	7
Loss Of Sexual Function	7
Decompression Illness	7
Oedema	6
Other Visual Problems	6
Grand Total	22,581

Table 5: Number of CNST Claims and Incidents received between financial years '2006/07' and '2024/25', where the Specialty is Plastic Surgery. Broken down by Primary Injury.

Notified Scheme Specialty1L1ARA	Y CNST Plastic Surgery
------------------------------------	------------------------------

Primary Injury	No. of Claims
Injuries with less than 5 Claims (30 Injuries)	58
Adtnl/unnecessary Operation(s)	322
Unnecessary Pain	185
Scarring	172
Cosmetic Disfigurement	98
Nerve Damage	94
Poor Outcome - Fractures Etc.	69
Amputation - Upper	52
Other Infection	47
Psychiatric/Psychological Dmge	32
Cancer	32
Burn(s)	28
Fatality	28
Other	25
Tissue Damage	23
Tendon Damage	22
Amputation - Lower	21
Infection (bacterial)	19
Loss Of/Damage To Breast	17
Joint Damage	17
Pressure Sores	13
Advanced Stage Cancer	12
Fracture	9
Compartment Syndrome	9
Hospital Acquired Infection	8
Bruising/ Extravasation	8
Unknown	7
Infectious Diseases	6
Limb Deformity	6
Multiple Injuries	6
Thrombosis/Embolism	5
Not Specified	5
Grand Total	1,455

Table 6: Number and cost of CNST Claims Closed (or settled with a periodical payment order) between financial years '2006/07' and '2024/25', with a damages payment, where the Specialty is Orthopaedic Surgery or Plastic Surgery. Broken down by Specialty and Year. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

ClosedSettled ClaimOutcome Scheme	Y Damages Paid CNST
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Specialty ---Year of Closure (Settlement Year for PPOs)	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid	Total Paid
Orthopaedic Surgery	14,575	1,362,032,905	183,520,060	715,580,344	2,261,133,308
2006/07	480	27,016,767	4,901,279	10,559,864	42,477,910
2007/08	475	28,162,328	4,656,040	11,889,680	44,708,047
2008/09	447	28,209,772	4,999,304	13,792,355	47,001,431
2009/10	561	44,797,930	6,190,667	19,553,229	70,541,826
2010/11	843	68,939,110	8,971,256	29,938,504	107,848,870
2011/12	847	74,725,746	7,856,666	30,904,487	113,486,899
2012/13	835	62,456,930	7,058,226	31,805,468	101,320,624
2013/14	818	69,480,364	8,494,748	37,577,112	115,552,224
2014/15	863	71,774,087	8,921,623	39,664,272	120,359,982
2015/16	876	72,279,506	10,222,078	47,368,641	129,870,225
2016/17	1,051	83,537,988	13,224,882	59,121,380	155,884,249
2017/18	964	91,472,097	13,330,420	56,765,212	161,567,729
2018/19	811	77,043,852	11,079,627	45,060,785	133,184,264
2019/20	925	93,464,384	13,713,703	50,361,985	157,540,072
2020/21	800	88,122,513	11,990,662	43,772,534	143,885,708
2021/22	857	112,069,809	13,917,716	52,947,315	178,934,840
2022/23	728	72,031,987	10,922,022	40,954,907	123,908,915
2023/24	700	89,287,673	10,456,852	43,698,034	143,442,559
2024/25	694	107,160,062	12,612,292	49,844,580	169,616,933
Plastic Surgery	933	40,326,471	7,802,973	34,270,879	82,400,323
2006/07	50	1,474,669	281,641	788,161	2,544,470
2007/08	44	839,733	226,214	689,438	1,755,385
2008/09	34	1,166,340	256,636	913,342	2,336,319
2009/10	40	1,196,724	193,548	968,781	2,359,053
2010/11	42	1,399,586	251,516	1,015,429	2,666,531
2011/12	49	1,682,118	399,777	1,382,383	3,464,278
2012/13	44	1,706,430	344,137	1,677,828	3,728,395
2013/14	43	1,849,861	456,816	1,829,175	4,135,852
2014/15	47	826,462	252,521	1,050,239	2,129,222
2015/16	55	2,595,953	533,800	2,745,325	5,875,078
2016/17	56	3,155,537	491,282	2,839,451	6,486,271
2017/18	56	1,886,066	384,353	2,388,661	4,659,080
2018/19	60	2,744,915	413,550	2,529,715	5,688,180
2019/20	65	2,813,271	676,058	2,672,354	6,161,683
2020/21	49	2,227,102	472,583	1,858,343	4,558,028
2021/22	64	4,551,074	721,190	2,684,371	7,956,634
2022/23	46	2,522,410	413,159	1,699,067	4,634,636
2023/24	43	1,465,956	317,154	1,821,359	3,604,469
2024/25	46	4,222,264	717,038	2,717,456	7,656,759
Grand Total	15,508	1,402,359,375	191,323,033	749,851,223	2,343,533,631

Table 7: Number and cost of CNST Claims Closed (or settled with a periodical payment order) between financial years '2006/07' and '2024/25', with a damages payment, where the Specialty is Orthopaedic Surgery. Broken down by Primary Cause. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

ClosedSettled	Y
ClaimOutcome	Damages Paid
Specialty1L1ARA	Orthopaedic Surgery
Scheme	CNST

Primary Cause	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs paid	Total Paid
Causes with less than 5 Claims (11 Causes)	21	1,404,454	111,807	673,651	2,189,911
Fail / Delay Treatment	3,143	292,311,547	40,436,395	159,084,561	491,832,503
Failure/Delay Diagnosis	2,121	227,413,693	28,985,268	112,012,618	368,411,579
Intra-Op Problems	1,885	225,091,261	27,880,180	105,471,029	358,442,470
Inappropriate Treatment	1,283	130,320,515	18,511,829	69,959,982	218,792,326
Operator Error	714	59,016,162	7,454,681	31,969,767	98,440,610
Inadequate Nursing Care	652	27,912,662	3,905,882	19,819,388	51,637,932
Fail To Recog. Complication Of	603	80,372,601	10,849,357	39,884,295	131,106,252
Fail To Warn-Informed Consent	563	56,885,960	9,473,295	33,279,144	99,638,399
Failure To Interpret X-Ray	377	21,082,027	2,901,594	13,895,498	37,879,119
Delay In Performing Operation	298	33,156,483	3,758,739	14,601,938	51,517,159
Failure To X-Ray	242	14,669,250	2,465,420	9,600,272	26,734,942
Fail To Follow-Up Arrangements	190	8,120,717	1,465,600	6,276,118	15,862,434
Failure To Perform Operation	178	10,777,729	1,827,403	7,485,946	20,091,078
Lack Of Assistance/Care	171	5,723,658	1,094,619	4,798,253	11,616,530
Foreign Body Left In Situ	169	4,723,781	831,901	4,023,228	9,578,910
Medication Errors	147	7,035,451	1,156,788	4,694,355	12,886,594
Fail To Supervise	141	9,792,824	1,173,066	4,564,938	15,530,828
Perform. Of Op. Not Indicated	133	9,189,127	1,616,689	6,225,859	17,031,675
Failure To Perform Tests	124	19,715,988	2,055,726	7,747,800	29,519,513
Bacterial Infection	106	14,767,167	2,362,929	7,830,660	24,960,757
Wrong Site Surgery	94	6,747,394	728,275	2,581,837	10,057,505
Poor Application Of Plstr Cast	89	2,134,223	488,024	2,188,262	4,810,509
Diathermy Burns/react. To Prep	89	1,696,153	289,173	1,486,750	3,472,076
Equipment Malfunction	85	7,836,966	822,523	3,535,969	12,195,458
Lack Of Pre-Op Evaluation	81	7,890,613	975,995	3,349,483	12,216,091
Fail To Carry Out PO Observs.	80	9,353,235	1,019,312	3,892,381	14,264,928
Wrong Diagnosis	79	7,464,787	1,088,580	3,826,783	12,380,149
Inappropriate Discharge	79	6,136,322	811,164	3,387,880	10,335,366
Inadequate Monitoring Intra-Op	75	6,798,164	876,482	4,117,375	11,792,021
Err With Agnt/Dose/Route/Selec	73	5,056,559	556,152	2,483,907	8,096,618
Other	68	3,470,938	461,404	2,299,553	6,231,894
Fail To Act On Abnorm Test Res	65	7,633,161	983,710	3,205,673	11,722,544
Lack Of Facilities/Equipment	46	913,032	114,233	729,184	1,756,449
Op. On Wrong Patient/Body Part	35	394,948	46,731	255,293	696,973
Failed Infection Control Policy/Hospital Hygiene	29	4,940,105	477,270	1,737,733	7,155,108
Fail/Delay Referring To Hosp.	27	4,485,834	549,905	2,247,620	7,283,358
Cross Infection	26	1,070,983	301,137	948,285	2,320,404
Application Of Excess Force	23	1,737,440	288,492	1,079,395	3,105,327
Retained Instrument Post-Operation	22	317,686	44,254	400,107	762,047
Inapprop. Case Selection	22	6,709,197	628,004	2,323,587	9,660,787
Fail/Delay Admitting To Hosp.	15	2,519,535	248,527	786,302	3,554,365
Incorrect Injection Site	14	383,365	84,995	335,594	803,954
Surg Foreign Body Left In Situ	13	288,658	52,112	135,374	476,144
Premature Ceasure Of Treatment	12	1,115,905	356,174	1,333,305	2,805,384
Not Specified	9	503,047	57,072	283,533	843,652
Improp. Delegation To Junior	8	652,326	95,332	495,750	1,243,408
Unexpected Death	8	472,956	132,472	512,610	1,118,039
Infusion Problems	7	82,800	27,690	95,220	205,710
Re-Canalisation	7	314,500	40,540	211,000	566,040
Fail To Infrm Test Rsults	7	191,904	31,311	223,499	446,713
Unknown	6	98,253	56,188	199,500	353,941
Inadqte Monitor In Recov Room	6	294,984	78,127	215,950	589,061
Injured By Another Patient	5	62,276	44,623	139,500	246,399
Fail/Delay Avail Op Thtre	5	287,100	140,992	262,100	690,192
Fail To Interpret USS	5	2,494,499	303,922	374,750	3,173,171
Grand Total	14,575	1,362,032,905	183,520,060	715,580,344	2,261,133,308

Table 8: Number and cost of CNST Claims Closed (or settled with a periodical payment order) between financial years '2006/07' and '2024/25', with a damages payment, where the Specialty is Plastic Surgery. Broken down by Primary Cause. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement

ClosedSettled	Y
ClaimOutcome	Damages Paid
Specialty1L1ARA	Plastic Surgery
Scheme	CNST

Primary Cause	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs paid	Total Paid
Causes with less than 5 Claims (20 Causes)	47	1,642,812	230,992	1,517,379	3,391,182
Fail / Delay Treatment	177	5,795,681	1,386,499	6,332,187	13,514,367
Fail To Warn-Informed Consent	105	7,125,178	1,731,117	6,164,570	15,020,865
Intra-Op Problems	103	4,109,217	723,277	3,724,733	8,557,227
Inappropriate Treatment	71	3,033,596	711,920	2,796,191	6,541,707
Operator Error	69	1,582,746	294,554	1,852,312	3,729,612
Failure/Delay Diagnosis	66	4,149,399	563,808	2,920,413	7,633,620
Foreign Body Left In Situ	40	423,044	159,784	674,996	1,257,824
Fail To Recog. Complication Of	29	4,526,459	476,212	1,761,450	6,764,120
Wrong Site Surgery	24	239,811	28,968	275,833	544,612
Inadequate Nursing Care	22	572,653	93,416	569,931	1,236,001
Fail To Follow-Up Arrangements	21	834,235	119,739	445,988	1,399,961
Perform. Of Op. Not Indicated	15	959,262	203,386	767,524	1,930,172
Diathermy Burns/react. To Prep	13	214,394	29,726	262,385	506,505
Failure To Perform Tests	12	305,425	40,348	313,875	659,648
Delay In Performing Operation	12	472,097	62,971	341,552	876,620
Bacterial Infection	10	155,577	113,952	104,267	373,796
Err With Agnt/Dose/Route/Selec	10	266,039	55,414	286,316	607,768
Lack Of Pre-Op Evaluation	10	1,714,375	225,259	912,955	2,852,590
Failure To Perform Operation	9	127,878	31,695	156,871	316,444
Wrong Diagnosis	8	848,000	90,033	404,750	1,342,783
Lack Of Assistance/Care	8	171,750	68,606	271,250	511,606
Inadequate Monitoring Intra-Op	8	315,000	60,917	370,920	746,837
Medication Errors	7	101,894	34,920	161,400	298,214
Fail To Carry Out PO Observs.	7	94,900	104,513	93,844	293,257
Failure To Interpret X-Ray	7	146,035	44,626	143,926	334,587
Other	6	69,637	48,398	204,137	322,172
Fail To Act On Abnorm Test Res	6	120,127	32,276	202,300	354,703
Equipment Malfunction	6	58,250	3,481	113,198	174,929
Inappropriate Discharge	5	151,000	32,167	123,427	306,593
Grand Total	933	40,326,471	7,802,973	34,270,879	82,400,323

Table 9: Number and cost of CNST Claims Closed (or settled with a periodical payment order) between financial years '2006/07' and '2024/25's, with a damages payment, where the Specialty is Orthopaedic Surgery. Broken down by Primary Injury. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

ClosedSettled ClaimOutcome Specialty1L1ARA Scheme	Y Damages Paid Orthopaedic Surgery CNST				
Primary Injury	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid	Total Paid
Injuries with less than 5 Claims (22 Injuries)	47	10,953,863	1,095,933	4,151,386	16,201,182
Adtnl/unnecessary Operation(s)	2,969	196,738,165	30,584,468	127,866,681	355,189,314
Unnecessary Pain	2,636	125,255,181	21,826,172	92,748,731	239,830,085
Poor Outcome - Fractures Etc.	1,918	127,004,842	21,240,867	84,461,647	232,707,356
Fracture	1,135	45,166,475	7,969,539	36,814,582	89,950,596
Nerve Damage	854	127,785,162	17,986,017	64,978,065	210,749,244
Joint Damage	780	80,943,271	11,671,236	40,180,801	132,795,308
Pressure Sores	499	16,302,557	2,588,638	14,698,647	33,589,841
Fatality	404	30,748,145	3,954,600	18,097,333	52,800,078
Amputation - Lower	379	153,707,200	13,479,274	45,125,156	212,311,631
Tendon Damage	233	10,852,317	1,930,823	8,722,299	21,505,439
Thrombosis/Embolism	224	11,482,595	2,003,842	8,612,830	22,099,267
Spinal Damage	212	100,818,470	8,713,802	30,895,768	140,428,039
Limb Deformity	208	20,233,961	3,151,923	10,874,439	34,260,323
Burn(s)	182	2,757,089	493,975	2,823,925	6,074,989
Other Infection	179	28,130,362	2,951,533	11,241,823	42,323,718
Scarring	178	1,804,348	511,236	3,034,295	5,349,879
Foot Drop	161	23,479,878	3,894,135	12,798,380	40,172,392
Dislocation	145	11,607,848	1,334,724	5,959,208	18,901,780
Other	108	2,985,004	772,722	3,449,949	7,207,674
Amputation - Upper	87	13,842,251	1,382,854	5,909,227	21,134,332
Compartment Syndrome	78	13,890,975	1,895,824	5,891,231	21,678,030
Psychiatric/Psychological Dmge	69	2,531,066	422,282	2,021,465	4,974,812
Hospital Acquired Infection	69	9,569,693	1,357,989	4,410,747	15,338,429
Tissue Damage	69	4,597,108	667,427	2,471,853	7,736,388
Bladder Damage	52	11,374,390	1,500,203	5,388,072	18,262,665
Bowel Damage/ Dysfunction	46	9,110,561	1,312,127	4,321,719	14,744,407
Paraplegia	46	39,293,630	3,639,472	9,788,725	52,721,827
Partial Paralysis	44	28,525,710	2,650,981	8,938,966	40,115,657
Infection (bacterial)	40	4,757,416	504,983	2,217,516	7,479,916
Incontinence	35	11,461,672	1,470,220	5,479,539	18,411,430
Advanced Stage Cancer	34	3,891,114	527,112	2,185,199	6,603,424
Cosmetic Disfigurement	31	1,892,889	442,727	1,719,133	4,054,748
Rupture	31	810,387	147,155	808,540	1,766,082
Cancer	30	5,733,214	481,786	1,695,636	7,910,636
Infectious Diseases	26	2,181,133	375,391	1,326,584	3,883,109
Multiple Injuries	24	1,289,181	225,800	1,200,582	2,715,563
Arterial Damage	24	3,366,881	404,079	1,733,619	5,504,579
Cardiac Arrest	24	1,736,390	298,792	1,164,454	3,199,636
Bruising/ Extravasation	22	176,025	37,253	267,056	480,334
Renal Damage/ Failure	21	1,355,269	214,523	914,850	2,484,642
Respiratory Disorder/ Failure	21	877,053	123,235	666,596	1,666,884
Not Specified	20	911,895	154,250	729,530	1,795,675
Brain Damage	20	17,233,246	1,491,826	4,160,878	22,885,950
Tetraplegia/ Quadriplegia	18	19,361,920	1,205,142	4,266,112	24,833,173
Stroke	17	4,343,109	509,162	1,646,530	6,498,800
Multiple Disabilities	15	5,262,592	551,594	1,777,891	7,592,078
Anaphylact Shock/Allergic Shock/allergy	15	69,716	21,556	201,860	293,132
Sepsis	12	562,149	100,887	309,590	972,626
Dental Damage	12	84,416	17,503	115,420	217,339
Unknown	11	400,737	87,515	240,959	729,211
Anaesthetic	10	195,000	29,156	269,650	493,806
Cardiovascular Condition	8	408,603	113,247	326,000	847,850
Perforation	8	966,381	128,627	464,500	1,559,508
Blindness	7	989,224	80,645	298,864	1,368,733
Oedema	6	139,621	147,121	342,736	629,479
Osteoporosis	6	1,169,162	171,939	716,531	2,057,632
Malignant Tumour	6	202,573	56,097	182,039	440,709
Loss Of Sexual Function	5	3,438,716	246,415	1,032,500	4,717,631
Impotence	5	5,273,105	169,704	441,503	5,884,312
Grand Total	14,575	1,362,032,905	183,520,060	715,580,344	2,261,133,308

Table 10: Number and cost of CNST Claims Closed (or settled with a periodical payment order) between financial years '2006/07' and '2024/25', with a damages payment, where the Specialty is Plastic Surgery. Broken down by Primary Injury. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure, or for PPO matters, year of settlement.

ClosedSettled	Y
ClaimOutcome	Damages Paid
Specialty1L1ARA	Plastic Surgery
Scheme	CNST

Primary Injury	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid	Total Paid
Injuries with less than 5 Claims (28 Injuries)	49	3,471,898	547,831	2,312,601	6,332,330
Adtnl/unnecessary Operation(s)	241	6,913,143	1,808,409	7,628,148	16,349,700
Scarring	111	2,321,397	443,315	2,627,260	5,391,972
Unnecessary Pain	102	1,878,886	536,145	2,576,136	4,991,166
Cosmetic Disfigurement	79	2,210,212	524,459	2,347,362	5,082,032
Nerve Damage	63	4,702,279	779,572	3,267,369	8,749,219
Poor Outcome - Fractures Etc.	48	1,239,256	379,525	1,631,852	3,250,633
Other Infection	26	534,381	190,235	745,492	1,470,109
Burn(s)	25	561,002	82,060	538,602	1,181,664
Psychiatric/Psychological Dmge	25	1,625,747	463,590	1,517,521	3,606,858
Amputation - Upper	23	1,862,494	311,715	1,098,115	3,272,324
Fatality	16	1,862,930	195,233	977,483	3,035,646
Tendon Damage	14	712,639	99,269	788,173	1,600,081
Cancer	13	215,946	142,263	557,915	916,124
Other	12	542,000	92,898	768,051	1,402,949
Tissue Damage	12	261,000	115,219	402,773	778,992
Loss Of/Damage To Breast	12	638,500	186,180	619,225	1,443,904
Joint Damage	12	186,030	43,465	271,368	500,863
Amputation - Lower	10	6,819,694	544,129	2,274,234	9,638,057
Pressure Sores	10	263,120	42,938	257,395	563,454
Fracture	8	88,901	20,701	163,575	273,178
Compartment Syndrome	6	492,500	171,732	296,000	960,232
Advanced Stage Cancer	6	667,168	40,234	267,879	975,281
Infection (bacterial)	5	107,376	23,928	162,601	293,904
Bruising/ Extravasation	5	147,972	17,929	173,750	339,651
Grand Total	933	40,326,471	7,802,973	34,270,879	82,400,323

Table 11: Number and cost of CNST Claims Closed between financial years '2006/07' and '2024/25' with Nil Damages, where the Specialty is Orthopaedic Surgery or Plastic Surgery. Broken down by Specialty and Year. The data includes the legal costs paid up until the end of each relevant financial year of closure.

ClosedSettled	Y
Scheme	CNST
ClaimOutcome	Nil Damages

Specialty ---Year of Closure	No. of Claims	NHS Legal Costs Paid	Claimant Legal Costs Paid
Orthopaedic Surgery	9,323	31,085,374	1,082,988
2006/07	464	1,168,297	10,932
2007/08	432	972,433	141,350
2008/09	385	709,803	#
2009/10	387	647,076	5,212
2010/11	412	1,170,409	#
2011/12	442	800,855	#
2012/13	563	1,142,913	47,750
2013/14	640	1,296,299	79,550
2014/15	705	1,752,231	112,450
2015/16	688	1,925,812	107,201
2016/17	654	2,313,526	95,484
2017/18	572	1,990,342	13,663
2018/19	521	2,357,934	42,135
2019/20	468	1,884,630	56,603
2020/21	399	1,665,768	62,200
2021/22	441	2,666,122	121,885
2022/23	392	2,417,317	39,250
2023/24	371	2,274,399	64,020
2024/25	387	1,929,206	81,554
Plastic Surgery	695	1,847,150	31,139
2006/07	45	17,028	0
2007/08	32	38,919	#
2008/09	31	39,540	#
2009/10	30	64,089	0
2010/11	26	104,155	0
2011/12	37	137,456	0
2012/13	46	168,263	0
2013/14	42	43,656	0
2014/15	42	52,562	0
2015/16	47	100,310	0
2016/17	42	63,125	18,000
2017/18	53	124,197	#
2018/19	34	115,225	0
2019/20	31	82,667	0
2020/21	36	154,107	0
2021/22	37	230,016	13,675
2022/23	27	149,470	0
2023/24	33	98,530	0
2024/25	24	63,834	0
Grand Total	10,018	32,932,525	1,114,127

Table 12: Number and cost of CNST Claims Closed between financial years '2006/07' and '2024/25' with Nil Damages, where the Specialty is Orthopaedic Surgery. Broken down by Primary Cause. The data includes the legal costs paid up until the end of each relevant financial year of closure.

ClosedSettled	Y
ClinicalNonClinical	Clinical
Specialty1L1ARA	Orthopaedic Surgery
ClaimOutcome	Nil Damages

Primary Cause	No. of Claims	NHS Legal Costs Paid	Claimant Legal Costs Paid
Causes with less than 5 Claims (13 causes)	32	114,759	6,085
Fail / Delay Treatment	2,314	6,710,121	71,940
Failure/Delay Diagnosis	1,255	4,108,061	305,373
Intra-Op Problems	1,174	3,785,963	356,890
Inappropriate Treatment	893	3,886,380	36,579
Fail To Warn-Informed Consent	462	1,811,519	13,836
Operator Error	383	1,193,373	14,341
Fail To Recog. Complication Of	370	1,026,547	72,633
Inadequate Nursing Care	232	595,770	35,710
Delay In Performing Operation	203	978,828	#
Fail To Follow-Up Arrangements	154	355,327	#
Failure To Interpret X-Ray	144	594,508	0
Failure To Perform Operation	135	349,081	0
Bacterial Infection	135	508,436	#
Failure To X-Ray	111	464,462	0
Perform. Of Op. Not Indicated	101	576,813	#
Foreign Body Left In Situ	101	158,089	#
Lack Of Assistance/Care	93	182,965	#
Medication Errors	85	187,498	30,016
Other	83	257,155	0
Fail To Supervise	77	136,482	0
Failure To Perform Tests	72	479,231	#
Equipment Malfunction	69	153,501	0
Inappropriate Discharge	59	271,244	#
Poor Application Of Plstr Cast	53	91,762	#
Failed Infection Control Policy/Hospital Hygiene	50	266,578	#
Wrong Diagnosis	44	118,242	0
Inadequate Monitoring Intra-Op	40	111,906	25,792
Cross Infection	37	86,226	0
Fail/Delay Referring To Hosp.	36	150,035	0
Lack Of Pre-Op Evaluation	36	232,566	0
Fail To Carry Out PO Observs.	31	61,333	0
Fail To Act On Abnorm Test Res	31	250,437	0
Err With Agnt/Dose/Route/Selec	28	33,171	0
Application Of Excess Force	23	53,322	#
Fail/Delay Admitting To Hosp.	18	287,301	100,000
Not Specified	18	12,973	0
Retained Instrument Post-Operation	17	26,012	#
Unexpected Death	15	234,389	0
Diathermy Burns/react. To Prep	15	21,513	5,104
Surg Foreign Body Left In Situ	12	#	0
Unknown	12	#	0
Incorrect Injection Site	11	16,172	0
Lack Of Facilities/Equipment	11	35,359	0
Inapprop. Case Selection	11	26,247	0
Fail To Infrm Test Rslts	7	12,003	0
Wrong Site Surgery	7	10,073	0
Assault, Etc By Hospital Staff	7	#	0
Intubation Problems	6	24,560	0
Re-Canalisation	5	27,484	0

Table 12: Number and cost of CNST Claims Closed between financial years '2006/07' and '2024/25' with Nil Damages, where the Specialty is Orthopaedic Surgery. Broken down by Primary Cause. The data includes the legal costs paid up until the end of each relevant financial year of closure.

ClosedSettled	Y
ClinicalNonClinical	Clinical
Specialty1L1ARA	Orthopaedic Surgery
ClaimOutcome	Nil Damages

Primary Cause	No. of Claims	NHS Legal Costs Paid	Claimant Legal Costs Paid
Op. On Wrong Patient/Body Part	5	0	0
Grand Total	9,323	31,085,374	1,082,988

Table 13: Number and cost of CNST Claims Closed between financial years '2006/07' and '2024/25' with Nil Damages, where the Specialty is Plastic Surgery. Broken down by Primary Cause. The data includes the legal costs paid up until the end of each relevant financial year of closure.

Specialty1L1ARA	Plastic Surgery
ClosedSettled	Y
ClinicalNonClinical	Clinical
ClaimOutcome	Nil Damages

Primary Cause	No. of Claims	NHS Legal Costs Paid	Claimant Legal Costs Paid
Causes with less than 5 Claims (28 causes)	53	100,499	#
Fail / Delay Treatment	165	413,355	16,881
Fail To Warn-Informed Consent	87	281,437	0
Intra-Op Problems	65	155,204	0
Inappropriate Treatment	56	178,250	0
Fail To Recog. Complication Of	40	204,089	0
Failure/Delay Diagnosis	40	127,497	0
Foreign Body Left In Situ	26	30,215	0
Operator Error	25	27,966	18,000
Bacterial Infection	20	81,535	0
Inadequate Nursing Care	18	15,493	0
Failure To Perform Operation	17	38,918	0
Delay In Performing Operation	17	19,531	0
Failure To Perform Tests	10	24,898	0
Other	10	10,106	0
Fail To Follow-Up Arrangements	10	39,177	0
Wrong Diagnosis	9	30,494	0
Perform. Of Op. Not Indicated	8	39,520	#
Err With Agnt/Dose/Route/Selec	7	0	0
Medication Errors	6	10,136	#
Failed Infection Control Policy/Hospital Hygiene	6	18,831	0
Grand Total	695	1,847,150	31,139

Table 14: Number and cost of CNST Claims Closed between financial years '2006/07' and '2024/25' with Nil Damages, where the Specialty is Orthopaedic Surgery. Broken down by Primary Injury. The data includes the legal costs paid up until the end of each relevant financial year of closure.

ClosedSettled	Y
Scheme	CNST
Specialty1L1ARA	Orthopaedic Surgery
ClaimOutcome	Nil Damages

Primary Injury	No. of Claims	NHS Legal Costs Paid	Claimant Legal Costs Paid
Injuries with less than 5 Claims (28 Injuries)	54	163,439	#
Unnecessary Pain	2,034	4,431,953	112,118
Adtnl/unnecessary Operation(s)	1,559	4,737,776	81,744
Poor Outcome - Fractures Etc.	1,201	3,218,492	155,458
Fracture	676	1,809,266	40,867
Nerve Damage	629	3,553,893	186,784
Joint Damage	574	2,242,743	273,756
Fatality	290	1,094,525	#
Amputation - Lower	210	1,437,551	61,485
Other Infection	184	568,040	13,351
Thrombosis/Embolism	161	396,109	15,012
Tendon Damage	132	243,083	#
Foot Drop	131	849,677	64,000
Limb Deformity	129	484,586	#
Spinal Damage	118	1,143,388	#
Other	109	291,946	#
Pressure Sores	105	136,206	10,205
Scarring	90	127,676	0
Dislocation	86	101,461	#
Hospital Acquired Infection	85	384,393	12,546
Amputation - Upper	64	240,509	0
Tissue Damage	59	98,309	0
Psychiatric/Psychological Dmge	53	225,334	0
Infection (bacterial)	45	89,791	0
Compartment Syndrome	43	353,211	11,500
Not Specified	37	51,686	0
Bladder Damage	28	91,062	0
Partial Paralysis	26	486,073	0
Paraplegia	25	111,747	0
Bowel Damage/ Dysfunction	25	269,442	0
Burn(s)	25	34,615	6,804
Cancer	24	133,306	0
Cardiac Arrest	24	209,670	0
Infectious Diseases	24	137,506	0
Stroke	21	172,223	0
Advanced Stage Cancer	21	43,330	0
Arterial Damage	20	76,576	0
Rupture	16	35,042	0
Bruising/ Extravasation	16	31,494	0
Brain Damage	16	305,486	0
Incontinence	16	49,790	0
Respiratory Disorder/ Failure	15	22,147	0
Cosmetic Disfigurement	15	31,373	#
Unknown	14	9,200	0
Multiple Injuries	14	29,042	0
Renal Damage/ Failure	14	25,242	30,000
Anaphylact Shock/Allergic Shock/allergy	12	11,924	0
Multiple Disabilities	11	109,066	0
Sepsis	10	21,938	0
Tetraplegia/ Quadriplegia	7	92,746	0
Dental Damage	6	#	0
Perforation	5	13,595	0
Blindness	5	#	0
Osteoporosis	5	8,769	0
Malignant Tumour	5	45,324	0
Grand Total	9,323	31,085,374	1,082,988

Table 15: Number and cost of CNST Claims Closed between financial years '2006/07' and '2024/25' with Nil Damages, where the Specialty is Plastic Surgery. Broken down by Primary Injury. The data includes the legal costs paid up until the end of each relevant financial year of closure.

Closed/Settled	Y
Scheme	CNST
Specialty	Plastic Surgery
Claim Outcome	Nil Damages

Primary Injury	No. of Claims	NHS Legal Costs Paid	Claimant Legal Costs Paid
Injuries with less than 5 Claims (28 Injuries)	49	284,971	0
Adtnl/unnecessary Operation(s)	145	334,051	18,006
Unnecessary Pain	103	120,152	0
Scarring	85	164,065	0
Cosmetic Disfigurement	46	141,343	0
Nerve Damage	43	235,965	0
Amputation - Upper	31	90,478	16,875
Poor Outcome - Fractures Etc.	25	22,493	0
Other Infection	24	94,409	0
Psychiatric/Psychological Dmge	19	55,409	#
Cancer	14	36,260	0
Other	13	20,941	0
Fatality	13	51,245	#
Tissue Damage	11	28,275	0
Hospital Acquired Infection	10	7,656	0
Tendon Damage	9	36,067	#
Loss Of/Damage To Breast	9	14,522	0
Not Specified	8	33,972	0
Amputation - Lower	8	30,957	0
Infection (bacterial)	7	12,164	0
Burn(s)	6	5,881	0
Limb Deformity	6	6,842	0
Joint Damage	6	9,820	0
Infectious Diseases	5	9,211	0
Grand Total	695	1,847,150	31,139