



Resolution

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August 2026
FOI_7962

The following information was requested on 30 June 2026:

[This request is a follow up request to [FOI 7470 Average-time-to-settle-CNST-claims-with-damages-paid.pdf](#)]

NHSR previously provided the attached information [reference to [FOI 7470](#)] about the average time it takes to settle clinical negligence claims in days, in successful claims broken down by value band.

*Under the Freedom of Information Act, could you please provide an updated version of this table which includes this data **only for maternity claims** for 2024/25. For clarity, maternity claims include both obstetrics claims and neo-natal claims.*

Our Response

Please find attached the requested information. This information only covers England and not the rest of the UK.

The data covers the [CNST](#) data for the Obstetrics and Neonatology claims settled with a damages payment and the average number of days to settle these claims.

Please note: We have recently changed the way we report on our FOIs to align better with our published documents. Streamlining our reporting on FOIs with our annual published reports may mean a variation in snapshot dates. This means this data may not align with previous similar requests and it may not be possible for you to compare this information with a previous request. We strongly recommend exercising caution when trying to compare previous similar requests to establish any trend patterns, such as increase or decreases in volumes and values. For further information, please refer to <https://resolution.nhs.uk/resources/understanding-nhs-resolution-data>.

For this request we have used our Supplementary Annual Statistics (SAS) dataset to ensure the data represent the most up to date information. For further information about our SAS dataset please see: [Annual statistics \(including Factsheet 5\) - NHS Resolution](#). Therefore, our response to this request may not align with other publications on our website.

Claims notified/received in any given year will often relate to incidents that have occurred many years prior. Due to the nature of clinical negligence claims and the level of investigation needed to bring them to a resolution, claims received and notified in a specific year may take years to settle and close. They are not guaranteed to be settled and closed in the same year. As such there will be a time gap between incident and claim closure.

Please find attached the following table:

Table 1 shows: - Average number of days from NHS Notification Year to Settlement Year, for CNST claims by damages value band, where the Specialty is "Obstetrics" or "Neonatology".

Further to our obligations to provide advice and assistance, you may find it helpful to review the work of the [Getting It Right First Time team](#) with whom NHS Resolution has been working with to undertake in-depth analysis of our claims data. They have produced a number of [reports](#) from analysing our claims data which has been shared following approval of the confidentiality advisory group to the use of confidential patient information for this purpose.

If you would like to know how data is categorised in our Claims database please see the following link: [Glossary](#)

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Joanne Appleby](#), Deputy Data Protection Officer for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

<https://ico.org.uk/>

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NB: Number of claims fewer than 5 (and any associated values, within the same row) are masked with a "#" (in accordance with Data Protection guidelines). Accordingly, some total values may also be approximated to prevent masked values to be deduced through reverse calculation.

Table 1: Average number of days from NHS Notification Year to Settlement Year, for CNST claims by damages value band, where the Specialty is "Obstetrics" or "Neonatology"



Table 1: Average number of days from NHS Notification Year to Settlement Year, for CNST claims by damages value band, where the Specialty is "Obstetrics" or "Neonatology"

Scheme		CNST																		
Average days from Notification to Settlement Damages Value Band	Year of Settlement 2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23	2023/24	2024/25	
£1-£1,500	205	117	164	202	179	270	126	273	262	284	459	256	321	380	410	558	572	247	521	
£1,501-£25,000	421	411	446	383	307	296	361	378	422	479	525	528	575	555	487	510	539	605	545	
£25,001-£50,000	708	723	631	598	420	480	459	460	540	632	716	645	636	678	608	603	615	647	708	
£50,001-£100,000		1,176	1,044	845	949	609	644	650	688	741	1,010	871	806	704	816	852	721	795	754	824
£100,001-£250,000		1,503	1,515	1,572	1,404	1,234	1,133	918	816	988	1,343	1,084	1,060	1,086	1,002	1,286	990	1,015	1,048	1,069
£250,001-£500,000		1,420	1,576	2,311	2,191	1,809	1,836	1,841	1,542	1,412	1,692	1,573	1,195	1,169	1,411	1,799	1,433	1,869	1,241	1,432
£500,001-£1,000,000		2,427	1,547	1,983	1,755	2,180	2,010	1,301	1,801	2,056	2,041	3,154	2,056	2,142	2,002	1,369	1,874	2,474	1,934	2,322
£1,000,001-£2,000,000		1,929	2,068	2,528	2,286	1,714	2,115	2,301	2,394	1,724	1,513	1,960	2,009	1,781	1,669	2,170	2,249	3,036	2,558	2,433
£2,000,001-£4,249,999		2,362	2,415	2,176	2,298	1,909	2,364	2,186	2,290	2,312	2,934	2,313	2,286	2,520	2,384	2,440	2,135	2,901	2,040	2,293
£4,250,000+		2,027	2,137	2,488	2,349	2,607	2,511	2,458	2,353	2,468	2,448	2,228	2,586	2,707	2,718	2,714	2,507	2,606	2,783	3,041