



Resolution

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10 South Colonnade
Canary Wharf
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Telephone: 020 7811 2700

September 2026
FOI_8010

The following information was requested on 5 August 2026 and clarified on 6 August 2026:

[On the 5 August, you requested]

I am writing to request information under the Freedom of Information Act 2000. Please could you provide the following information regarding claims against NHS Trusts for Dermatology.

I note the response to FOI_7798 (19 March 2026), which contains information relevant to this request. We are seeking a more detailed breakdown, particularly regarding the diagnosis involved and the point within the dermatology pathway at which the incident occurred. If possible, we would be grateful to receive the underlying data in its raw format.

1. Dermatology litigation claims

Please provide details of clinical negligence claims relating to dermatology and skin lesions for each financial year from 2018 onwards, including, where available:

- NHS trust or organisation against which the claim was made.*
- Financial year of the incident and/or claim.*
- Brief description of the incident or claim category.*
- Diagnosis or condition involved (where recorded), for example melanoma, squamous cell carcinoma, basal cell carcinoma, benign skin lesion or inflammatory skin disease.*
- The stage of the patient pathway to which the claim relates (where recorded), for example referral, Advice and Guidance, triage, outpatient assessment, biopsy, surgery, histopathology, follow-up or discharge.*
- Whether the claim related to diagnosis, delayed diagnosis, misdiagnosis, treatment, follow-up, surgery, pathology, communication or another category (where recorded).*
- Current status of the claim (open or closed).*
- Outcome of the claim.*
- Damages paid.*
- Defence costs.*
- Claimant costs.*
- Total cost of the claim.*

2. Independent sector providers

Where held, please provide the same information for independent sector providers covered by NHS Resolution schemes.

3. Raw data

Where possible, we would appreciate receiving the information in Excel or CSV format rather than PDF, so that we can undertake our own analysis.

We would also appreciate any coding or categorisation used to classify dermatology or skin lesion claims, that would assist interpretation of the data.

[On the 6 August, we responded with]

Thank you for your request to NHS Resolution. Before we can respond, I would like to clarify what information we hold and are able to provide.

Please refer to our publication: [Guidance-note-Understanding-NHS-Resolution-data-updated](#) and a set of codes against which claims are logged: [CNST-Codes.xlsx](#) (see the three tabs in the spreadsheet).

We do not hold codes for some of the information you requested, such as the diagnosis involved or the stage of the patient pathway.

In relation to the incident description, we do not use the incident description field when responding to FOI requests, as the information recorded in this field may be unreliable and inaccurate.

However, we could provide the number of claims received within the Dermatology specialty, including the number closed with nil damages paid, the number closed with a damages payment and associated costs, together with a breakdown by primary cause, primary injury, and Trust involved.

Would you be interested in this information?

[You replied with]

Thank you for your prompt response, and for confirming what information you are able to share.

Yes, please could you kindly provide the number of claims received within the Dermatology specialty, including the number closed with nil damages paid, the number closed with a damage's payment and associated costs, together with a breakdown by primary cause, primary injury, and Trust involved.

Would you be able to share this data in its raw format, or can you only provide it as a PDF?

Our Response

Please find attached the requested information we are able to provide. This information only covers England and not the rest of the UK. The datasets presented in the response below cover:

- In respect of tables 1-4, 'Dermatology' CNST claims and incidents notified to NHS Resolution between 2006/07 and 2024/25.
- In respect of tables 5-8, 'Dermatology' CNST claims closed between 2006/07 and 2024/25.
- In respect of tables 9-12, 'Dermatology' CNST claims closed with NIL damages between 2006/07 and 2024/25.

Please note that claims data for 2025/26 financial year will be available upon request from September 2026.

Please note: We have recently changed the way we report on our FOIs to align better with our published documents. Streamlining our reporting on FOIs with our annual published reports may mean a variation in snapshot dates. **This means this data may not align with previous similar requests and it may not be possible for you to compare this information with a previous request.** For further information, please refer to <https://resolution.nhs.uk/resources/understanding-nhs-resolution-data>.

Claims notified/received in any given year will often relate to incidents that have occurred many years prior. Due to the nature of clinical negligence claims and the level of investigation needed to bring them to a resolution, claims received and notified in a specific year may take years to settle and close. They are not guaranteed to be settled and closed in the same year. As such, there will be a time gap between incident and claim closure. Not all claims received will result in an award of compensation.

Due to the way in which data is extracted, it is also possible that the same claim may appear more than once in a dataset, across different year groups e.g. where the case has been closed (as nil damages payment), challenged, reopened, and closed again at conclusion.

Please also note that the data shows a variation in the number of claims received and closed during this period. This is a reflection of the nature of individual claims received by NHS Resolution, which can vary significantly. As such, these fluctuations cannot be interpreted as trends.

The data provided covers our [Clinical Negligence Scheme for Trusts - NHS Resolution](#).

Please note: the tables broken down by Trusts should not be interpreted as a league table. Larger member organisations and those which provide more complex treatments may receive more claims than smaller organisations or those providing low risk care. Inevitably, different institutions face different levels of risk because of the variations in the nature and complexity of the procedures they perform. In some circumstances, volumes of reported cases may be impacted by multiple claims notified in relation to one cause of action.

Please find attached the following tables:

Table 1 shows: - Number of CNST Claims and Incidents received between financial years '2006/07' and '2024/25' where the Specialty is 'Dermatology'. Broken down by Member Type and Year.

Table 2 shows: - Number of CNST Claims and Incidents received between financial years '2006/07' and '2024/25' where the Specialty is 'Dermatology'. Broken down by Member Type and Member.

Due to low volumes, we have aggregated the data for the years requested rather than breakdown by year, in order to provide meaningful data.

Table 3 shows: - Number of CNST Claims and Incidents received between financial years '2006/07' and '2024/25' where the Specialty is 'Dermatology'. Broken down by Member Type and Primary Cause.

Table 4 shows: - Number of CNST Claims and Incidents received between financial years '2006/07' and '2024/25' where the Specialty is 'Dermatology'. Broken down by Member Type and Primary Injury.

Table 5 shows: - Number and Cost of CNST Claims Closed between financial years '2006/07' and '2024/25' with a damages payment, where the Specialty is 'Dermatology'. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure. Broken down by Member Type and Year.

Table 6 shows: - Number and Cost of CNST Claims Closed between financial years '2006/07' and '2024/25' with a damages payment, where the Specialty is 'Dermatology'. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure. Broken down by Member Type and Member.

Due to low volumes, we have aggregated the data for the years requested rather than breakdown by year, in order to provide meaningful data.

Table 7 shows: - Number and Cost of CNST Claims Closed between financial years '2006/07' and '2024/25' with a damages payment, where the Specialty is 'Dermatology'. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure. Broken down by Member Type and Primary Cause.

Table 8 shows: - Number and Cost of CNST Claims Closed between financial years '2006/07' and '2024/25' with a damages payment, where the Specialty is 'Dermatology'. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure. Broken down by Member Type and Primary Injury.

Table 9 shows: - Number and Cost of CNST Claims Closed between financial years '2006/07' and '2024/25' with NIL damages paid where the Specialty is 'Dermatology'. Broken down by Member Type and Year.

Table 10 shows: - Number and Cost of CNST Claims Closed between financial years '2006/07' and '2024/25' with NIL damages paid where the Specialty is 'Dermatology'. Broken down by Member Type and Member.

Due to low volumes, we have aggregated the data for the years requested rather than breakdown by year, in order to provide meaningful data.

Table 11 shows: - Number and Cost of CNST Claims Closed between financial years '2006/07' and '2024/25' with NIL damages paid where the Specialty is 'Dermatology'. Broken down by Member Type and Primary Cause.

Table 12 shows: - Number and Cost of CNST Claims Closed between financial years '2006/07' and '2024/25' with NIL damages paid where the Specialty is 'Dermatology'. Broken down by Member Type and Primary Injury.

Low figures

We have not provided the information for low figures involved as we believe that disclosure of information with this level of granularity is exempt under Section 40(2) by virtue of section 40(3A) (a) of the FOI Act, where disclosure to a member of the public would contravene one or more of the data protection principles. The data protection principles are set out in Article 5 of the General Data Protection Regulation. We take the view that it would not be fair or lawful (given the sensitive and confidential nature of the information held) to disclose such information and any disclosure would therefore contravene the first data protection principle.

In some instances, the low numbers of claims (fewer than 5) in each category, the likelihood exists that individuals who are the subject of this information may be identified either from this information alone, or in combination with other available information. In addition to this, as this information is considered to be sensitive personal data (the data subjects' medical condition); NHS Resolution believes it has a greater responsibility to protect those individuals' identities, as disclosure could potentially cause damage and/or distress to those involved.

Further to our obligations to provide advice and assistance, you may find it helpful to review the work of the [Getting It Right First Time team](#) with whom NHS Resolution has been working with to undertake in-depth analysis of our claims data. They have produced a number of [reports](#) from analysing our claims data, which has been shared following approval of the confidentiality advisory group to the use of confidential patient information for this purpose.

Please refer to [Understanding NHS Resolution data](#) guidance for further details on how our Claims database is categorised.

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Joanne Appleby](#), Deputy Data Protection Officer for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

<https://ico.org.uk/>

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NB: Number of claims fewer than 5 (and any associated values, within the same row) are masked with a "#" (in accordance with Data Protection guidelines). Accordingly, some total values may also be approximated to prevent masked values to be deduced through reverse calculation.

[Table 1: Number of CNST Claims and Incidents received between financial years '2006/07' and '2024/25' where the Specialty is 'Dermatology'. Broken down by Member Type and Year.](#)

[Table 2: Number of CNST Claims and Incidents received between financial years '2006/07' and '2024/25' where the Specialty is 'Dermatology'. Broken down by Member Type and Member.](#)

[Table 3: Number of CNST Claims and Incidents received between financial years '2006/07' and '2024/25' where the Specialty is 'Dermatology'. Broken down by Member Type and Primary Cause.](#)

[Table 4: Number of CNST Claims and Incidents received between financial years '2006/07' and '2024/25' where the Specialty is 'Dermatology'. Broken down by Member Type and Primary Injury.](#)

[Table 5: Number and Cost of CNST Claims Closed between financial years '2006/07' and '2024/25' with a damages payment, where the Specialty is 'Dermatology'. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure. Broken down by Member Type and Year.](#)

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Table 1: Number of CNST Claims and Incidents received between financial years '2006/07' and '2024/25' where the Specialty is 'Dermatology'. Broken down by Member Type and Year.

Notified	Y
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Member Type -- Year of Notification	No. of Claims
NHS Organisation	995
2006/07	22
2007/08	28
2008/09	31
2009/10	34
2010/11	48
2011/12	43
2012/13	40
2013/14	66
2014/15	74
2015/16	60
2016/17	61
2017/18	57
2018/19	61
2019/20	68
2020/21	50
2021/22	54
2022/23	77
2023/24	52
2024/25	69
ISP	48
2014/15	#
2015/16	#
2017/18	5
2018/19	6
2019/20	#
2020/21	6
2021/22	6
2022/23	10
2023/24	6
2024/25	#
Grand Total	1,043

Please note: the tables broken down by Trusts should not be interpreted as a league table. Larger member organisations and those which provide more complex treatments may receive more claims than smaller organisations or those providing low risk care. Inevitably, different institutions face different levels of risk because of the variations in the nature and complexity of the procedures they perform. In some circumstances, volumes of reported cases may be impacted by multiple claims notified in relation to one cause of action.

Table 2: Number of CNST Claims and Incidents received between financial years '2006/07' and '2024/25' where the Specialty is 'Dermatology'. Broken down by Member Type and Member.

Notified Y

Member Type	No. of Claims
--- Member Name	
NHS Organisation	
NHS Organisations with less than 5 Claims	151
University Hospitals Birmingham NHS Foundation Trust	27
Northern Care Alliance NHS Foundation Trust	26
Liverpool University Hospitals NHS Foundation Trust	24
Norfolk & Norwich University Hospitals NHS Foundation Trust	23
Mersey and West Lancashire Hospitals NHS Trust	21
Newcastle Upon Tyne Hospitals NHS Foundation Trust (The)	21
Mid and South Essex NHS Foundation Trust	20
United Lincolnshire Teaching Hospitals NHS Trust	19
Chelsea & Westminster Hospital NHS Foundation Trust	16
Doncaster and Bassetlaw Teaching Hospitals NHS Foundation Trust	15
Royal Free London NHS Foundation Trust	15
East Suffolk and North Essex NHS Foundation Trust	15
University Hospitals of Leicester NHS Trust	15
Guy's and St Thomas' NHS Foundation Trust	15
Manchester University NHS Foundation Trust	15
Barnsley Hospital NHS Foundation Trust	14
The Leeds Teaching Hospitals NHS Trust	14
South Tees Hospitals NHS Foundation Trust	14
Hull University Teaching Hospitals NHS Trust	13
County Durham and Darlington NHS Foundation Trust	13
University Hospitals of Morecambe Bay NHS Foundation Trust	13
Royal Cornwall Hospitals NHS Trust	13
Medway NHS Foundation Trust	12
University Hospitals of North Midlands NHS Trust	12
Imperial College Healthcare NHS Trust	12
Sandwell & West Birmingham Hospitals NHS Trust	12
Worcestershire Acute Hospitals NHS Trust	11
Buckinghamshire Healthcare NHS Trust	11
Blackpool Teaching Hospitals NHS Foundation Trust	11
Gloucestershire Hospitals NHS Foundation Trust	11
University Hospitals Sussex NHS Foundation Trust	10
University Hospitals of Derby and Burton NHS Foundation Trust	10
Bradford Teaching Hospitals NHS Foundation Trust	10
University Hospitals Dorset NHS Foundation Trust	10
Wrightington, Wigan and Leigh NHS Foundation Trust	9
University Hospitals Plymouth NHS Trust	9
Sherwood Forest Hospitals NHS Foundation Trust	9
Royal Devon University Healthcare NHS Foundation Trust	9
Tameside and Glossop Integrated Care NHS Foundation Trust	9
East Kent Hospitals University NHS Foundation Trust	9
Lancashire Teaching Hospitals NHS Foundation Trust	8
York and Scarborough Teaching Hospitals NHS Foundation Trust	8
Shrewsbury and Telford Hospital NHS Trust	8
Barts Health NHS Trust	8
University Hospitals Bristol & Weston NHS Foundation Trust	8
Epsom and St Helier University Hospitals NHS Trust	8
Mid Cheshire Hospitals NHS Foundation Trust	8
Torbay & South Devon NHS Foundation Trust	8
NHS England	8
Chesterfield Royal Hospital NHS Foundation Trust	7
The Rotherham NHS Foundation Trust	7
East Lancashire Hospitals NHS Trust	7
James Paget University Hospitals NHS Foundation Trust	7
University Hospital Southampton NHS Foundation Trust	7
King's College Hospital NHS Foundation Trust	7
University Hospitals Coventry & Warwickshire NHS Trust	7
Barking, Havering and Redbridge University Hospitals NHS Trust	6
Mid Yorkshire Teaching NHS Trust	6
Kettering General Hospital NHS Foundation Trust	6
Oxford University Hospitals NHS Foundation Trust	6
Sheffield Teaching Hospitals NHS Foundation Trust	6

Please note: the tables broken down by Trusts should not be interpreted as a league table. Larger member organisations and those which provide more complex treatments may receive more claims than smaller organisations or those providing low risk care. Inevitably, different institutions face different levels of risk because of the variations in the nature and complexity of the procedures they perform. In some circumstances, volumes of reported cases may be impacted by multiple claims notified in relation to one cause of action.

Table 2: Number of CNST Claims and Incidents received between financial years '2006/07' and '2024/25' where the Specialty is 'Dermatology'. Broken down by Member Type and Member.

Notified Y

Member Type	
--- Member Name	No. of Claims
Bedfordshire Hospitals NHS Foundation Trust	6
London North West University Healthcare NHS Trust	6
Great Western Hospitals NHS Foundation Trust	6
Frimley Health NHS Foundation Trust	6
West Suffolk NHS Foundation Trust	6
North Bristol NHS Trust	6
Wirral University Teaching Hospital NHS Foundation Trust	6
Portsmouth Hospitals NHS Trust	6
Harrogate & District NHS Foundation Trust	6
Dorset County Hospital NHS Foundation Trust	6
Dudley Group NHS Foundation Trust (The)	6
St George's University Hospitals NHS Foundation Trust	5
Northern Lincolnshire & Goole Hospitals NHS Foundation Trust	5
Hampshire Hospitals NHS Foundation Trust	5
Nottingham University Hospitals NHS Trust	5
Great Ormond Street Hospital for Children NHS Foundation Trust	5
University College London Hospitals NHS Foundation Trust	5
Calderdale & Huddersfield NHS Foundation Trust	5
Milton Keynes Hospital NHS Foundation Trust	5
The Queen Elizabeth Hospital King's Lynn NHS Foundation Trust	5
Lewisham & Greenwich NHS Trust	5
North Cumbria Integrated Care NHS Foundation Trust	5
Royal Wolverhampton NHS Trust (The)	5
ISP	
Independent Sector Providers with less than 5 Claims	17
HCRG Care Services Limited	11
Omnes Group Limited	9
CHG Management Services Limited	6
Ramsay Healthcare	5
Grand Total	1,043

Table 3: Number of CNST Claims and Incidents received between financial years '2006/07' and '2024/25' where the Specialty is 'Dermatology'. Broken down by Member Type and Primary Cause.

Notified	Y
Member Type	No. of Claims
--- Primary Cause	
NHS Organisation	
Causes with less than 5 Claims	39
Fail / Delay Treatment	234
Failure/Delay Diagnosis	208
Inappropriate Treatment	87
Fail To Warn-Informed Consent	61
Wrong Site Surgery	51
Medication Errors	33
Fail To Follow-Up Arrangements	33
Operator Error	30
Wrong Diagnosis	29
Inadequate Nursing Care	25
Failure To Perform Tests	24
Err With Agnt/Dose/Route/Selec	22
Intra-Op Problems	20
Delay In Performing Operation	17
Fail To Recog. Complication Of	15
Fail To Infrm Test Rsults	14
Diathermy Burns/react. To Prep	12
Other	11
Fail To Act On Abnorm Test Res	10
Lack Of Assistance/Care	9
Fail/Delay Referring To Hosp.	6
Equipment Malfunction	5
ISP	
Causes with less than 5 Claims	17
Fail / Delay Treatment	13
Failure/Delay Diagnosis	12
Inappropriate Treatment	6
Grand Total	1,043

Table 4: Number of CNST Claims and Incidents received between financial years '2006/07' and '2024/25' where the Specialty is 'Dermatology'. Broken down by Member Type and Primary Injury.

Notified	Y
Member Type	No. of Claims
--- Primary Injury	
NHS Organisation	
Injuries with less than 5 Claims	57
Scarring	143
Cancer	131
Unnecessary Pain	124
Adtnl/unnecessary Operation(s)	94
Burn(s)	90
Advanced Stage Cancer	65
Fatality	51
Psychiatric/Psychological Dmge	39
Cosmetic Disfigurement	30
Pressure Sores	22
Nerve Damage	19
Other	18
Malignant Tumour	18
Tissue Damage	17
Amputation - Lower	10
Other Infection	9
Scalp Damage	8
Amputation - Upper	8
Anaphylact Shock/Allergic Shock/allergy	8
Reduced Life Expectancy	7
Infectious Diseases	6
Not Specified	6
Bruising/ Extravasation	5
Renal Damage/ Failure	5
Other Visual Problems	5
ISP	
Injuries with less than 5 Claims	15
Unnecessary Pain	11
Adtnl/unnecessary Operation(s)	8
Scarring	8
Cancer	6
Grand Total	1,043

Table 5: Number and Cost of CNST Claims Closed between financial years '2006/07' and '2024/25' with a damages payment, where the Specialty is 'Dermatology'. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure. Broken down by Member Type and Year.

ClaimOutcome ClosedSettled	Damages Paid Y				
Member Type -- Year of Closure	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid	Total Paid
NHS Organisation					
2006/07	13	466,452	85,562	154,610	706,624
2007/08	18	441,275	95,309	254,123	790,707
2008/09	14	215,250	60,996	248,059	524,305
2009/10	21	788,980	129,346	405,433	1,323,759
2010/11	22	405,172	220,926	562,125	1,188,223
2011/12	23	481,716	58,954	393,152	933,823
2012/13	28	951,316	118,440	643,007	1,712,763
2013/14	24	1,412,553	100,257	555,412	2,068,222
2014/15	40	1,404,817	191,730	1,084,298	2,680,845
2015/16	32	1,396,474	204,662	1,076,668	2,677,803
2016/17	42	1,894,236	233,397	1,604,517	3,732,150
2017/18	47	1,572,112	344,326	1,622,083	3,538,521
2018/19	29	1,090,849	164,835	1,004,703	2,260,387
2019/20	52	2,214,711	357,424	1,565,859	4,137,993
2020/21	40	1,457,140	407,388	1,499,969	3,364,497
2021/22	35	2,325,017	314,287	1,245,697	3,885,001
2022/23	34	1,408,101	253,372	1,416,785	3,078,258
2023/24	37	1,444,887	377,738	1,456,900	3,279,525
2024/25	35	4,465,121	343,728	1,695,758	6,504,607
ISP					
2015/16	#	#	#	#	#
2017/18	#	#	#	#	#
2018/19	#	#	#	#	#
2019/20	#	#	#	#	#
2020/21	#	#	#	#	#
2021/22	#	#	#	#	#
2022/23	#	#	#	#	#
2023/24	6	162,944	22,388	181,800	367,132
2024/25	#	#	#	#	#
Grand Total	611	26,460,748	4,128,479	19,007,388	49,596,615

Please note: the tables broken down by Trusts should not be interpreted as a league table. Larger member organisations and those which provide more complex treatments may receive more claims than smaller organisations or those providing low risk care. Inevitably, different institutions face different levels of risk because of the variations in the nature and complexity of the procedures they perform. In some circumstances, volumes of reported cases may be impacted by multiple claims notified in relation to one cause of action.

Table 6: Number and Cost of CNST Claims Closed between financial years '2006/07' and '2024/25' with a damages payment, where the Specialty is 'Dermatology'. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure. Broken down by Member Type and Member.

ClaimOutcome ClosedSettled	Damages Paid Y			
Member Type -- Member Name	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid
NHS Organisation				
NHS Organisations with less than 5 Claims	174	7,760,409	1,213,207	5,922,363
Northern Care Alliance NHS Foundation Trust	18	551,160	121,767	422,085
Newcastle Upon Tyne Hospitals NHS Foundation Trust (The)	17	1,256,265	117,761	628,428
Mid and South Essex NHS Foundation Trust	16	2,150,451	293,534	1,123,050
University Hospitals Birmingham NHS Foundation Trust	15	1,138,940	158,610	818,875
Norfolk & Norwich University Hospitals NHS Foundation Trust	13	277,190	59,493	233,697
Liverpool University Hospitals NHS Foundation Trust	13	240,915	55,886	308,620
Mersey and West Lancashire Hospitals NHS Trust	13	657,133	115,454	469,950
University Hospitals of Leicester NHS Trust	12	580,517	76,703	303,993
The Leeds Teaching Hospitals NHS Trust	11	265,700	24,211	205,500
University Hospitals of Morecambe Bay NHS Foundation Trust	11	299,321	80,411	307,850
East Suffolk and North Essex NHS Foundation Trust	10	145,974	60,142	218,069
South Tees Hospitals NHS Foundation Trust	10	61,750	28,273	162,200
County Durham and Darlington NHS Foundation Trust	9	157,400	52,449	159,554
Medway NHS Foundation Trust	8	381,522	67,780	293,933
United Lincolnshire Teaching Hospitals NHS Trust	8	262,750	38,567	186,150
Sandwell & West Birmingham Hospitals NHS Trust	8	95,900	28,066	108,700
University Hospitals Coventry & Warwickshire NHS Trust	8	120,614	55,729	218,409
University Hospitals Dorset NHS Foundation Trust	8	568,500	84,990	238,154
Royal Free London NHS Foundation Trust	8	567,699	83,903	445,071
Hull University Teaching Hospitals NHS Trust	7	113,300	24,393	173,087
Barnsley Hospital NHS Foundation Trust	7	48,100	20,361	106,250
University Hospitals Bristol & Weston NHS Foundation Trust	7	127,250	15,311	166,151
Royal Cornwall Hospitals NHS Trust	7	873,500	129,352	389,199
Great Western Hospitals NHS Foundation Trust	6	74,500	29,994	127,633
Lancashire Teaching Hospitals NHS Foundation Trust	6	133,537	40,613	192,500
Bradford Teaching Hospitals NHS Foundation Trust	6	2,042,720	47,790	319,485
Blackpool Teaching Hospitals NHS Foundation Trust	6	53,959	84,061	232,919
Dudley Group NHS Foundation Trust (The)	6	222,295	15,931	160,885
Manchester University NHS Foundation Trust	6	706,910	75,082	223,990
Torbay & South Devon NHS Foundation Trust	6	38,000	21,682	167,378
Shrewsbury and Telford Hospital NHS Trust	6	62,000	48,304	165,705
James Paget University Hospitals NHS Foundation Trust	6	75,225	35,314	116,090
Imperial College Healthcare NHS Trust	6	82,150	6,586	94,750
Barking, Havering and Redbridge University Hospitals NHS Trust	6	241,356	49,634	221,660
Stockport NHS Foundation Trust	6	25,297	#	42,580
University Hospitals of Derby and Burton NHS Foundation Trust	6	139,425	34,548	148,100
East Lancashire Hospitals NHS Trust	6	134,979	23,191	104,500
The Rotherham NHS Foundation Trust	6	607,539	165,646	507,850
University Hospitals Plymouth NHS Trust	6	75,250	25,096	191,549
Worcestershire Acute Hospitals NHS Trust	6	377,865	62,985	278,074
Wrightington, Wigan and Leigh NHS Foundation Trust	6	297,500	23,029	126,429
Northern Lincolnshire & Goole Hospitals NHS Foundation Trust	5	89,770	33,783	87,030
London North West University Healthcare NHS Trust	5	78,504	21,980	133,145
University Hospitals Sussex NHS Foundation Trust	5	620,750	31,166	236,115
Guy's and St Thomas' NHS Foundation Trust	5	58,750	24,686	192,800
Gloucestershire Hospitals NHS Foundation Trust	5	367,500	29,795	179,000
Sherwood Forest Hospitals NHS Foundation Trust	5	36,750	5,666	71,835
Doncaster and Bassetlaw Teaching Hospitals NHS Foundation Trust	5	110,500	26,051	130,600
Epsom and St Helier University Hospitals NHS Trust	5	64,272	20,694	38,361
Kettering General Hospital NHS Foundation Trust	5	66,110	14,804	121,300
Mid Yorkshire Teaching NHS Trust	5	190,000	24,675	121,117
Mid Cheshire Hospitals NHS Foundation Trust	5	35,005	8,813	69,400
NHS England	5	25,500	21,757	77,040
ISP				
Independent Sector Providers with less than 5 Claims	13	525,984	50,320	390,305
HCRG Care Services Limited	7	71,938	10,157	87,376
Omnes Group Limited	5	26,647	5,326	40,550

Table 7: Number and Cost of CNST Claims Closed between financial years '2006/07' and '2024/25' with a damages payment, where the Specialty is 'Dermatology'. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure. Broken down by Member Type and Primary Cause.

Claim Outcome	Damages Paid				
Closed/Settled	Y				
Member Type	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid	Total Paid
-- Primary Cause					
NHS Organisation					
Causes with less than 5 Claims	31	655,311	78,418	420,834	1,154,564
Failure/Delay Diagnosis	118	11,383,519	1,437,236	6,578,180	19,398,935
Fail / Delay Treatment	107	4,352,848	919,358	3,875,980	9,148,186
Inappropriate Treatment	52	567,374	235,957	1,171,572	1,974,903
Wrong Site Surgery	37	178,243	37,944	228,806	444,994
Fail To Warn-Informed Consent	33	517,346	127,566	784,115	1,429,027
Operator Error	24	226,650	25,621	272,320	524,591
Medication Errors	21	531,161	134,129	413,433	1,078,724
Fail To Follow-Up Arrangements	21	2,601,864	256,879	1,180,479	4,039,222
Inadequate Nursing Care	18	303,672	144,149	302,989	750,810
Wrong Diagnosis	18	567,986	79,111	402,456	1,049,553
Err With Agnt/Dose/Route/Selec	16	140,667	19,846	205,016	365,529
Failure To Perform Tests	15	554,985	87,084	545,780	1,187,848
Intra-Op Problems	12	203,449	41,547	222,111	467,107
Fail To Infrm Test Rsults	10	159,450	12,657	164,631	336,738
Delay In Performing Operation	10	994,576	80,508	395,625	1,470,709
Diathermy Burns/react. To Prep	9	175,440	14,079	113,500	303,019
Fail To Act On Abnorm Test Res	9	501,550	96,426	395,725	993,701
Fail To Recog. Complication Of	8	754,250	148,381	383,387	1,286,018
Other	6	37,000	12,164	88,885	138,050
Lack Of Assistance/Care	6	35,750	32,889	107,832	176,471
Fail/Delay Referring To Hosp.	5	393,089	40,725	235,500	669,314
ISP					
Causes with less than 5 Claims	13	127,494	26,118	132,025	285,637
Fail / Delay Treatment	7	139,091	22,723	209,755	371,569
Failure/Delay Diagnosis	5	357,984	16,963	176,451	551,397

Table 8: Number and Cost of CNST Claims Closed between financial years '2006/07' and '2024/25' with a damages payment, where the Specialty is 'Dermatology'. The data includes the damages and legal costs paid up until the end of each relevant financial year of closure. Broken down by Member Type and Primary Injury.

ClaimOutcome ClosedSettled	Damages Paid Y			
Member Type -- Primary Injury	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid
NHS Organisation				
Injuries with less than 5 Claims	49	2,665,340	611,864	2,289,177
Scarring	96	1,676,973	423,274	2,117,699
Burn(s)	74	589,854	99,598	770,550
Unnecessary Pain	73	2,388,679	413,719	2,009,345
Cancer	66	3,542,771	476,756	2,679,055
Adtnl/unnecessary Operation(s)	57	2,508,179	133,680	1,133,361
Advanced Stage Cancer	42	3,993,336	446,821	2,297,377
Fatality	29	1,966,904	354,845	1,517,177
Cosmetic Disfigurement	16	293,678	88,622	289,840
Psychiatric/Psychological Dmge	15	92,720	61,788	243,741
Nerve Damage	13	2,165,013	254,786	820,495
Tissue Damage	12	267,645	25,586	185,614
Pressure Sores	12	698,764	179,234	443,700
Malignant Tumour	12	1,754,052	162,435	542,500
Amputation - Lower	10	965,727	296,693	959,614
Reduced Life Expectancy	5	243,000	29,588	154,160
Other	5	23,547	#	35,750
ISP				
Injuries with less than 5 Claims	13	458,734	38,910	280,056
Scarring	7	115,647	14,439	146,175
Unnecessary Pain	5	50,188	12,455	92,000

Table 9: Number and Cost of CNST Claims Closed between financial years '2006/07' and '2024/25' with NIL damages paid where the Specialty is 'Dermatology'. Broken down by Member Type and Year.

ClaimOutcome	Nil Damages
ClosedSettled	Y

Member Type -- Year of Closure	No. of Claims	NHS Legal Costs Paid	Claimant Legal Costs Paid
NHS Organisation			
2006/07	13	9,808	#
2007/08	15	27,447	0
2008/09	7	6,597	0
2009/10	20	16,175	0
2010/11	21	152,508	0
2011/12	15	19,768	0
2012/13	25	33,538	0
2013/14	23	37,175	0
2014/15	26	70,471	0
2015/16	31	97,436	0
2016/17	28	42,896	0
2017/18	35	101,498	0
2018/19	28	121,652	0
2019/20	22	80,315	0
2020/21	21	51,609	0
2021/22	21	53,283	0
2022/23	27	244,351	0
2023/24	35	97,012	0
2024/25	25	66,082	0
ISP			
2016/17	#	#	#
2018/19	#	#	#
2019/20	#	#	#
2021/22	#	#	#
2022/23	#	#	#
2023/24	5	5,560	0
2024/25	#	#	#
Grand Total	457	1,375,931	#

Please note: the tables broken down by Trusts should not be interpreted as a league table. Larger member organisations and those which provide more complex treatments may receive more claims than smaller organisations or those providing low risk care. Inevitably, different institutions face different levels of risk because of the variations in the nature and complexity of the procedures they perform. In some circumstances, volumes of reported cases may be impacted by multiple claims notified in relation to one cause of action.

Table 10: Number and Cost of CNST Claims Closed between financial years '2006/07' and '2024/25' with NIL damages paid where the Specialty is 'Dermatology'. Broken down by Member Type and Member.

ClaimOutcome	Nil Damages		
ClosedSettled	Y		
Member Type	No. of Claims	NHS Legal Costs Paid	Claimant Costs Paid
-- Member Name			
NHS Organisation			
NHS Organisations with less than 5 Claims	193	539,973	#
Norfolk & Norwich University Hospitals NHS Foundation Trust	15	33,790	0
Northern Care Alliance NHS Foundation Trust	13	37,816	0
Liverpool University Hospitals NHS Foundation Trust	12	15,635	0
University Hospitals Birmingham NHS Foundation Trust	12	17,689	0
Guy's and St Thomas' NHS Foundation Trust	11	66,281	0
Chelsea & Westminster Hospital NHS Foundation Trust	9	13,219	0
NHS England	9	14,769	0
Manchester University NHS Foundation Trust	8	51,408	0
Mersey and West Lancashire Hospitals NHS Trust	8	29,399	0
Medway NHS Foundation Trust	8	23,663	0
United Lincolnshire Teaching Hospitals NHS Trust	7	5,380	0
Portsmouth Hospitals NHS Trust	7	#	0
Buckinghamshire Healthcare NHS Trust	7	12,938	0
Barnsley Hospital NHS Foundation Trust	7	9,626	0
Royal Devon University Healthcare NHS Foundation Trust	7	11,570	0
Harrogate & District NHS Foundation Trust	7	28,023	0
University Hospitals of Derby and Burton NHS Foundation Trust	7	13,202	0
Hull University Teaching Hospitals NHS Trust	7	16,686	0
County Durham and Darlington NHS Foundation Trust	7	17,173	0
South Tees Hospitals NHS Foundation Trust	6	18,930	0
Doncaster and Bassetlaw Teaching Hospitals NHS Foundation Trust	6	#	0
Imperial College Healthcare NHS Trust	6	15,184	0
University Hospitals Plymouth NHS Trust	6	6,530	0
University Hospitals of Leicester NHS Trust	6	12,060	0
East Suffolk and North Essex NHS Foundation Trust	6	31,998	0
University Hospitals Sussex NHS Foundation Trust	6	169,334	0
East Kent Hospitals University NHS Foundation Trust	5	6,421	0
University Hospitals of North Midlands NHS Trust	5	49,508	0
Tameside and Glossop Integrated Care NHS Foundation Trust	5	5,095	0
Mid and South Essex NHS Foundation Trust	5	#	0
Royal Free London NHS Foundation Trust	5	16,629	0
Chesterfield Royal Hospital NHS Foundation Trust	5	5,300	0
Northampton General Hospital NHS Trust	5	24,012	0
ISP			
Independent Sector Providers with less than 5 Claims	14	39,640	0
CHG Management Services Limited	5	6,670	0
Grand Total	457	1,375,931	#

Table 11: Number and Cost of CNST Claims Closed between financial years '2006/07' and '2024/25' with NIL damages paid where the Specialty is 'Dermatology'.
Broken down by Member Type and Primary Cause.

ClaimOutcome ClosedSettled	Nil Damages Y		
Member Type -- Primary Cause	No. of Claims	NHS Legal Costs Paid	Claimant Legal Costs Paid
NHS Organisation			
Causes with less than 5 Claims	38	69,415	0
Fail / Delay Treatment	120	470,802	0
Failure/Delay Diagnosis	92	271,613	#
Inappropriate Treatment	44	90,861	0
Fail To Warn-Informed Consent	36	238,307	0
Medication Errors	15	31,089	0
Wrong Diagnosis	14	21,932	0
Err With Agnt/Dose/Route/Selec	12	28,294	0
Intra-Op Problems	11	18,546	0
Fail To Follow-Up Arrangements	10	16,614	0
Failure To Perform Tests	10	36,043	0
Other	8	#	0
Delay In Performing Operation	8	11,860	0
Inadequate Nursing Care	8	7,285	0
Fail To Recog. Complication Of	7	8,599	0
Lack Of Assistance/Care	5	#	0
ISP			
Independent Sector Providers with less than 5 Claims	9	32,930	0
Failure/Delay Diagnosis	5	5,290	0
Fail / Delay Treatment	5	8,090	0
Grand Total	457	1,375,931	#

Table 12: Number and Cost of CNST Claims Closed between financial years '2006/07' and '2024/25' with NIL damages paid where the Specialty is 'Dermatology'. Broken down by Member Type and Primary Injury.

ClaimOutcome ClosedSettled	Nil Damages Y		
Member Type -- Primary Injury	No. of Claims	NHS Legal Costs Paid	Claimant Costs Paid
NHS Organisation			
Injuries with less than 5 Claims	59	325,956	0
Scarring	68	161,479	#
Unnecessary Pain	66	136,154	0
Cancer	51	138,012	0
Adtnl/unnecessary Operation(s)	32	77,646	0
Advanced Stage Cancer	31	100,168	0
Fatality	29	238,724	0
Burn(s)	23	25,956	0
Psychiatric/Psychological Dmge	20	37,625	0
Cosmetic Disfigurement	16	19,533	0
Other	12	27,153	0
Malignant Tumour	8	14,990	0
Anaphylact Shock/Allergic Shock/allergy	7	#	0
Other Infection	6	5,204	0
Tissue Damage	5	10,725	0
Scalp Damage	5	5,890	0
ISP			
Injuries with less than 5 Claims	13	39,370	0
Unnecessary Pain	6	6,940	0
Grand Total	457	1,375,931	#