



Resolution

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September 2026
FOI_8014

The following information was requested on 9 August 2026:

Under the Freedom of Information Act, I would like to request the following information:

An organisation chart that stems from the Director of Corporate Affairs at the top, which outlines every role title within the Corporate Affairs Directorate, which roles connect to one another in reporting structure etc., and each role's band.

Our Response

Thank you for your request for information. Please find attached a copy of the organisation chart for NHS Resolution's Corporate Affairs Directorate. The attached chart reflects the information held at the time your request was received.

The chart provides the role titles within the directorate and shows the reporting relationships between those roles.

We do not hold a recorded version of the organisation chart that includes the NHS band assigned to each role. We also do not hold other recorded information that directly matches every role shown in the chart to its corresponding band.

To provide the information in the precise format requested would require us to manually create a new set of data.

According to the ICO guidance [Determining whether we hold information | ICO](#), the FOIA 2000 gives a right of access to recorded information that is held and does not require public authorities to create new information in response to a request as highlighted below:

“If you don’t hold a particular piece of information that someone has asked for, you don’t have to create it.....”

However, we have provided the existing organisation chart, which contains the role titles and reporting structure that we hold.

This concludes our response to your request.

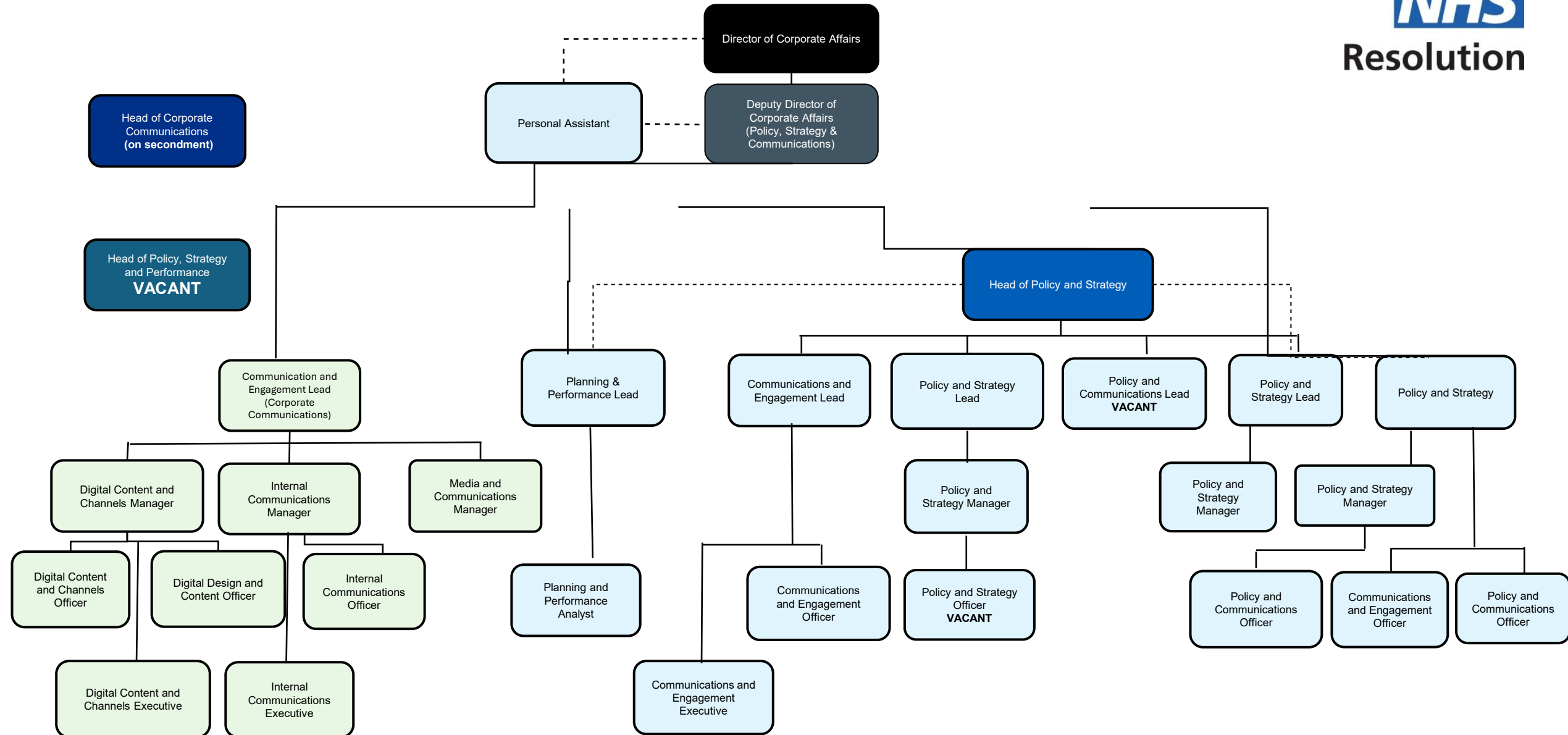
If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Joanne Appleby](#), Deputy Data Protection Officer for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

<https://ico.org.uk/>

Corporate Affairs – Policy Strategy & Communication



Corporate Affairs - Corporate Governance and KIM

