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September 2026
FOI_8044

The following information was requested on 31 August 2026:

I am writing to make a request under the Freedom of Information Act 2000.

*Please provide, in relation to **University Hospitals Coventry and Warwickshire NHS Trust**, for the period 1 January 2016 to the present:*

1. *The number of clinical negligence claims notified to NHS Resolution where:*
 - a. *Cauda Equina Syndrome (CES) is identified within the claim description, incident description, allegation, case summary, or other searchable case record; or*
 - b. *The primary allegation relates to delayed diagnosis, delayed MRI imaging, delayed referral, delayed treatment, or delayed decompression surgery for suspected or confirmed CES.*
2. *Of those claims:*
 - c. *The number that have closed with damages paid.*
 - d. *The number that have closed without damages paid.*
 - e. *The number that remain open.*
3. *The total value of damages paid in settled claims.*
4. *The total claimant legal costs paid in settled claims.*
5. *The total defense legal costs paid in settled claims.*
6. *Any anonymised thematic reviews, learning reports, case reviews, or safety publications produced by NHS Resolution that specifically reference CES claims involving University Hospitals Coventry and Warwickshire NHS Trust.*

Where exact figures are exempt from disclosure due to low numbers, please provide the nearest available aggregated figures or apply standard NHS suppression methods.

Our Response

We only hold **claims** data for England (our schemes only cover England), not the UK.

Although NHS Resolution may hold some information relating to claims such as what you have requested, due to the way claims are recorded on our claims database, we will not be able to identify such specific cases. It might be helpful to explain that when claims are notified to NHS

Resolution, they are categorised against pre-defined cause, injury and speciality [codes](#). Unfortunately, we do not have a code for *Cauda Equina*. Therefore, while there may be information held in our records, we are not readily able to identify the relevant files by searching the database. To do so would involve a manual review of University Hospitals Coventry and Warwickshire NHS Trust cases to identify which ones relate to claims involving *Cauda Equina*. For the time period specified in your request there are over 300 claims for University Hospitals Coventry and Warwickshire NHS Trust.

Therefore, we estimate that the cost of complying with the request in its entirety would exceed the 'appropriate limit'. Section 12(1) of the FOIA is a provision which allows a public authority to refuse to comply with a request for information where the cost of compliance is estimated to exceed a set limit (known as the 'appropriate limit'). The 'appropriate limit' for NHS Resolution is £450. This equates to 18 hours of work at the rate of £25 per hour set out in the 'Fees Regulations'.

We estimate that it would take on average 20 minutes to locate, retrieve and extract the requested information from an individual file. It may therefore be the case that we would be able to examine only 54 files within 18 hours.

In addition, given the complexity of clinical negligence claims and their litigation, it is possible for a single electronic or paper-based file to contain hundreds of documents in a variety of formats.

Please also note even if we were able to carry out a review of 54 random files we may not be able to provide you with the level of detail you require owing to Data Protection grounds.

We would need to suppress low numbers or any information that could possibly lead to the identification of claimants, patients or individuals where disclosure would breach the General Data Protection Regulation. We would not be able to provide the information in the way you have set out your request.

Please refer to our NHS Resolution leaflet '[Did you know – Cauda Equina Syndrome](#)' the leaflet produced in 2016 [here](#) for some information on this topic. We have also produced an updated version which covers the period from January 2008 to December 2018, please see [here](#).

It may be worthwhile reviewing our pre-defined cause, injury and speciality [codes](#) to see which codes may be relevant to your request.

For details of the claims data that we publish please refer to our [Annual Report Statistics](#).

Further to our obligations to provide advice and assistance, you may find it helpful to review the work of the [Getting It Right First Time](#) team with whom NHS Resolution has been working with to undertake in-depth analysis of our claims data (e.g. on orthopaedic surgery claims). They have produced a number of [reports](#) from analysing our claims data, which has been shared following approval of the confidentiality advisory group to the use of confidential patient information for this purpose.

If you would like to know how data is categorised in our Claims database, please see the following link: [Glossary](#).

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Joanne Appleby](#), Deputy Data Protection Officer for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
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