

# Clinical Claims Staff Structure Chart

## February 2019



## Resolution

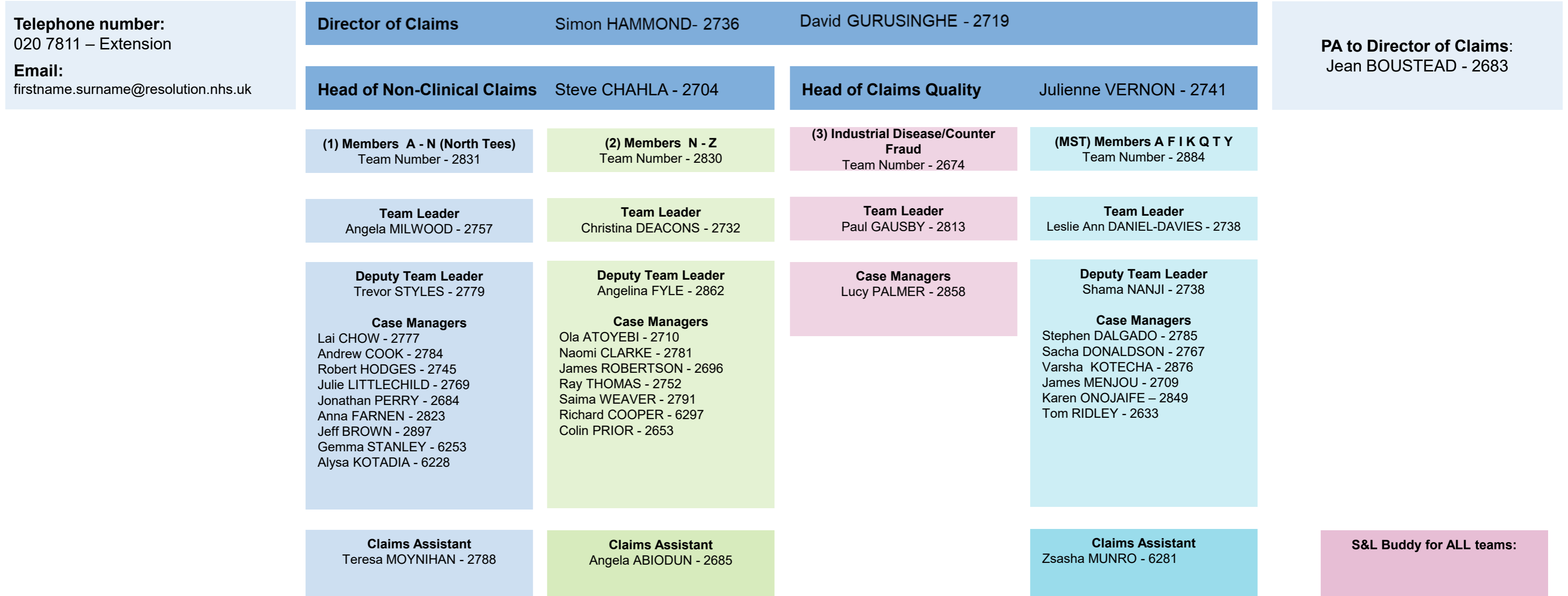
<b>Telephone number:</b> 020 7811 – Extension  <b>Email:</b> firstname.surname@resolution.nhs.uk	<b>Director of Claims</b> Simon HAMMOND- 2736 David GURUSINGHE - 2719				<b>PA to Director of Claims:</b> Jean BOUSTEAD - 2683		
	<b>Head of Clinical Claims</b> Dominic HADFIELD - 2718		<b>Head of Claims Quality</b> Julienne VERNON - 2741				
<b>(1) Members B D</b> Team Number - 2832	<b>(2) Members G N</b> Team Number - 2833	<b>(3) Members J S</b> Team Number - 2834	<b>(4) Members E H V</b> Team Number - 2883	<b>(5) Members O U 2 5</b> Team Number - 2835	<b>(6) Members L R</b> Team Number - 2882	<b>(7) Members M W</b> Team number - 2662	<b>(8) Members C P</b> Team number - 2663
<b>Team Leader</b> Lee ADAMS - 2725	<b>Team Leader</b> Fareeha Durrani - 2886	<b>Team Leader</b> Mark DUBEY - 2758	<b>Team Leader</b> Richard TOPLIS - 2712	<b>Team Leader</b> Rishipal Singh – 2754	<b>Team Leader</b> Karen DELBOST - 2734	<b>Team Leader</b> Tasleem AMIN - 2863	<b>Team Leader</b> Surinder MANDAIR - 2774
<b>Deputy Team Leader</b> Hatice BALLIKAYA - 2850  <b>Case Managers</b> Alan WILLIAMS - 2772 Bettelyn POWELL - 2762 Lily KINSELLA - 2742 Clair SAUNDERS - 2807 Bernard WISNIEWSKI - 2671 Daniella MICHAEL - 6290 Laura SANDOW - 2651 Cathal DUNNE - 2630 Michael DURBAN - 2677	<b>Deputy Team Leader</b> Richard STONER - 2749  <b>Case Managers</b> Odene HIGGINS - 2748 Glen UPTON - 2632 Sarah Papps - 2755 Sam BERRY - 2790 Anneli STAMMERS - 2608 Victoria RYAN - 2720	<b>Deputy Team Leader</b> Angela ISLAM - 2760  <b>Case Managers</b> Simon MILLER - 2733 Ulrike DARBON - 2751 Mark SMITHERAM - 2819 Nick ROGERS - 2679 Asha VEKARIA - 6286 Judith FARROW - 6273 Jacky O'MALLEY - 6219	<b>Deputy Team Leader</b> Nigel HUNT - 2722  <b>Case Managers</b> Claire TURK - 2717 Alma RAHMAN - 2673 Anna LAU - 6259 Chris LIVINGSTON - 6258 Shannon MURPHY - 2682	<b>Deputy Team Leader</b> Sarah JARVIS - 2828  <b>Case Managers</b> Samiya NAQVI - 2842 Anne MAGNER - 2739 Amanda WINTON - 2623 Funmi OLADIMEJI - 2715 James PARSONAGE - 2665 Alistair DOLLING - 6269 Kate COSTIN - 2859 Syria ARCHER - 6278	<b>Deputy Team Leader</b> Sheryl GATWARD - 2680  <b>Case Managers</b> Debbie SCARTH - 2795 Paula MIDDLEWICK - 2872 Danielle NEWSON - 2697 Matthew WAITE - 6299 Jennie HENDERSON - 6241 Susan GEORGIADES - 2724 Sandeep SIAN - 6240	<b>Deputy Team Leader</b> Paul WALLER – 2728  <b>Case Managers</b> Mario ANZALONE - 2773 Donna JANKOVIC - 2737 Michelle RABONE - 2894 Deidre DOWER - 2787 Adrian ROE - 2797 Oliver CARSON - 2687 Emma GROSE-MCCALL - 2874	<b>Deputy Team Leader</b> Sarah WARD - 2667  <b>Case Managers</b> Mandy HARWOOD - 2822 Evonne WILLIAMS - 2664 Olushola IGBINEHI - 2871 Jayne OWEN - 2740 Arthur KEITCH - 2759 Jaspreet RIYAT - 6260 Naila MUSTAFA - 2681
<b>S&amp;L Buddy</b>	<b>Claims Assistant</b> James MARDELL - 2816 <b>(Members B G N T W)</b>  <b>S&amp;L Buddy</b> Jeanette BEER - 2839	<b>Claims Assistant</b> Gary EDWARDS - 2714 <b>(Members C I J P S R)</b>  <b>S&amp;L Buddy</b> Justine Sharpe - 2702	<b>Claims Assistant</b> Adriana LOAIZA – VILLAGOMEZ - 2750 <b>(Members A E H L M W)</b>  <b>S&amp;L Buddy</b> Jeanette BEER-2839	<b>Claims Assistant</b> Selda DUZGUN - 2846 <b>(Members D F K O Q U Y 2 7 5 &amp; HoE Group Action)</b>  <b>S&amp;L Buddy</b>	<b>S&amp;L Buddy</b> Justine Sharpe - 2702	<b>S&amp;L Buddy</b>	<b>S&amp;L Buddy</b> Justine Sharpe - 2702

# Non-Clinical Claims Staff Structure Chart

## February 2019



**Resolution**



# Claims Staff Structure Chart

## February 2019



**Resolution**

**Telephone number:**  
020 7811 – Extension

**Email:**  
firstname.surname@resolution.nhs.uk

**Director of Claims**

Simon HAMMOND - 2736

David GURUSINGHE - 2719

**PA to Director of Claims:**  
Jean BOUSTEAD - 2683

**Head of Non-Clinical Claims**

Steve CHAHLA - 2704

**Head of Claims Quality**

Julienne VERNON - 2741

**Change Manager**

Kevin THOMPSON - 2768

**Audit Team**

John WALKER – 2821  
Sairah ARSHAD - 6261

# Technical Claims Unit (TCU)

## February 2019



# Resolution

**Telephone number:**

020 7811 – Extension

**Email:** [firstname.surname@resolution.nhs.uk](mailto:firstname.surname@resolution.nhs.uk)

**Technical Claims Director** John MEAD - 2744

**PA to Technical Claims Director :**  
Jean BOUSTEAD - 2683

**TCU Team**  
Team number - 2836

**Assistant Technical Claims Director**  
Fiona FRANCE - 2775

**Assistant Technical Claims Director**  
Carole YOUNG - 2721

**Technical Claims Managers**  
Chris KING - 2747  
Bob ARNDTZ - 2776  
Rose-Anna LIDIARD - 2692  
Sejal MEHTA – 2727  
Kevin MOSS - 2824

**Technical Claims Managers**  
Sally CHAPMAN - 2763  
Stefania WALTER - 2875  
Roy TAYLOR – 2691  
Carlotta PIDGEON - 2770

**S&L Buddy**  
Jeanette BEER - 2839

**Claims Assistant**  
Paul OWEN - 2848

**S&L Buddy**  
Jeanette BEER - 2839

# Safety and Learning / Early Notification (EN) Staff Structure Chart

## February 2019



Resolution

**Telephone number:**

020 7811 – Extension

**Email:** firstname.surname@resolution.nhs.uk

**Safety and Learning Director** Denise CHAFFER - 2843

**PA to Safety and Learning**

**Director:**

Donna POOL - 2766

**Safety and Learning team**

**EN Team**  
Team number - 6263

**Safety and Learning Lead**

Jeanette BEER - 2839  
Justine SHARPE - 2702  
Beverley HUNT - 6232  
Tim SHURLOCK - 2844

**Team Leader**  
Kamalpreet BEDI - 2678

**Associate Safety and Learning Lead**

Martin GRANT - 6244

**EN Case Manager**  
Leah MCSTAY - 2729  
Guido MASCOLO - 2731  
Amuthan RAMA - 2708  
Charlotte AUSTIN - 2814  
Amy PICKVANCE – 2686  
Dee DAVIES - 6237

**Project Manager**

Fatuma HASSAN - 6291

**S&L Clinical Advisors**  
Rebecca WILSON-CRELLIN - 6264  
Tim DRAYCOTT - 2803  
Annette ANDERSON - 6236  
Samantha STEELE - 2628

**Safety and Learning Project Co-ordinator**

Nofisat ADEBANWO - 6268