

# Resolution

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Telephone: 020 7811 2700

October 2018  
FOI\_3505

The following information was requested on 10 October 2018:

*For each of the different types of cyber security services can you please provide me with:*

1. *Who is the existing supplier for this contract?*
2. *What does the organisation spend for each of contract?*
3. *What is the description of the services provided for each contract? Please do not just state firewall.*
4. *Primary Brand (ONLY APPLIES TO CONTRACT 1&2)*
5. *What is the expiry date of each contract?*
6. *What is the start date of each contract?*
7. *What is the contract duration of contract?*
8. *The responsible contract officer for each of the contracts above? Full name, job title, contact number and direct email address.*
9. *Number of License (ONLY APPLIES TO CONTRACT 3)*

## Our Response

1. *Who is the existing supplier for this contract?*
  1. Bytes SP
  2. No contract just supplier "Cellar Systems", managed internally
2. *What does the organisation spend for each of contract?*
  1. Approx. £120,000
  2. 9,500
3. *What is the description of the services provided for each contract? Please do not just state firewall. Firewall Support*
  1. Licences and Support
  2. Licence procurement
4. *Primary Brand (ONLY APPLIES TO CONTRACT 1&2)*
  - 1 & 2. Withheld for crime prevention reasons. Section 31 of the FOI Act is applicable. Please see the refusal notice below.
5. *What is the expiry date of each contract?*
  1. Feb 2019
  2. Aug 2019
6. *What is the start date of each contract?*
  1. Feb 2018
  2. Aug 2018
7. *What is the contract duration of contract?*
  1. 12 Months
  2. 12 Months

8. *The responsible contract officer for each of the contracts above? Full name, job title, contact number and direct email address.*

Amit Panchal, Deputy Head of IT & Facilities, [amit.panchal@resolution.nhs.uk](mailto:amit.panchal@resolution.nhs.uk),  
020 7811 2820

9. *Number of License (ONLY APPLIES TO CONTRACT 3)*

We have access to NHS Enterprise Agreement with a variety of licences that cannot be individually counted.

#### **Q4 – Refusal Notice - Section 31 – Law Enforcement**

*31(1) Information which is not exempt information by virtue of section 30 is exempt information if its disclosure under this Act would, or would be likely to, prejudice –  
(a) the prevention or detection of crime*

#### **Public Interest Test –**

##### *Public Interest considerations in disclosing the information*

There is a general public interest in openness and transparency in public sector bodies which can help to maintain public trust. We recognise that there is a legitimate interest in knowing what systems we utilise, which helps to promote public confidence that the organisation maintains high levels of security.

##### *Public interest considerations in favour of maintaining the exemption*

NHS Resolution recognises its duty to protect personal data and confidential information held on our systems, as disclosure will, in our opinion, weaken our ability to protect our stakeholders & perform our functions.

Disclosing the information requested would mean releasing details about our systems and their security into the public domain. This could make the information accessible to criminals, by enhancing criminals' abilities to carry out cyber-attacks. It also follows that a risk to our systems will also constitute a risk to both the general public and NHS Resolution staff whose information we hold.

By withholding this information, criminals will be prevented from exploiting such information in order to target our systems or individuals.

##### *Balance of Public Interest Test (PIT)*

NHS Resolution acknowledges that there is an interest in the public knowing that the organisation has adequate levels of protection in place for its IT systems, to ensure that we mitigate any risks befalling our systems on which we rely to run the organisation. We believe that ensuring the safety of our systems is paramount and on the balance of the PIT, we believe that there would be a clear causative link in disclosing the information you have requested which could expose the organisation to the risk of crime and subsequently endanger or cause harm to those whose data we hold.

NHS Resolution therefore believes that the greater public interest is in withholding this information.

**This concludes our response to your request.**

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Tinku Mitra](#), Head of Corporate and Information Governance for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF