



Resolution

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December 2018
FOI_3539

Freedom of Information Request 3539

The following information was requested on 22 November 2018:

- 1. What has been the annual cost of claims to NHS resolutions over the past 5 years?*
- 2. What is the breakdown in reasons behind claims over the past 5 years, and the value of each category of claim?*
- 3. Specifically, could you provide the numbers, and costs, of claims relating to poor informed consent being provided over the last 5 years?*

[On 12 December 2018 you clarified this to mean the following]

I can confirm that a search on the term "Fail To Warn - Informed Consent" would be perfect. Is there any extra detail provided along with these codes by any chance?

The information I would like from this code is the amount paid out by NHS resolution for the above reason.

Our Response

Please find attached the requested information.

Please note we are unable to provide you with a breakdown of individual claims, or data for categories with fewer than 5 claims, as this information is exempt under Section 40(2) by virtue of section 40(3A)(a) of the Freedom of Information Act, where disclosure to a member of the public would contravene one or more of the data protection principles, in particular that personal data should be processed fairly. The data protection principles are set out in Article 5 of the General Data Protection Regulation.

As the information provided in response to your FOI request is made publically available, we have a duty to balance the individuals' right to confidentiality against our duty to be open and transparent. Where individual claims are concerned, or where there are such low numbers of claims (fewer than 5), the likelihood exists that individuals who are the subject of this information may be identified either from this information alone, or in combination with other information which may be held by members of the public. In addition to this, some information relates to sensitive personal data (the data subjects' medical condition); NHS Resolution believes it has a greater responsibility to protect the identities of the individuals concerned, as disclosure could potentially cause damage and/or distress to those involved.

Data in respect of categories with fewer than 5 claims has therefore been marked with a '#' symbol in the relevant field. You should still be able to see aggregate/total details for higher-level fields containing this data.

If you would like to know how data is categorised in our Claims database please see the following link: [Glossary](#)

This concludes our response to your request.

I hope this information is helpful but if you are unhappy with our response, or the way in which your request has been handled, you may request an independent internal review. If you choose to do this, you should write to [Tinku Mitra](#), Head of Corporate and Information Governance for NHS Resolution, within 28 days of your receipt of this reply.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

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Table 1: Number of Claims received between financial years 2013/14 to 2017/18

Notifications	Y
Clinical_NonClinical	Clinical

All Claims			
Notification Year	No. of claims for all other causes	No. of claims where primary cause is 'Fail to warn - informed consent'	Grand Total
2013/14	11,588	342	11,930
2014/15	11,155	341	11,496
2015/16	10,623	343	10,966
2016/17	10,246	443	10,689
2017/18	10,638	442	11,080
Grand Total	54,250	1,911	56,161

Table 2: Number and Cost of Claims Closed/Settled with damages paid between financial years 2013/14 to 2017/18

Closed_Settled	Y
Clinical_NonClinical	Clinical
Claim_Outcome	Damages Paid

Year of Closure (Settlement Year for PPOs)	No. of Claims	Damages Paid	Defence Costs Paid	Claimant Costs Paid	Total Paid
All Other Claims	29,980	4,388,853,336	391,943,903	1,731,432,098	6,512,229,337
2013/14	5,211	813,617,598	59,951,542	256,494,272	1,130,063,411
2014/15	5,614	781,223,104	67,044,211	301,062,602	1,149,329,917
2015/16	5,658	733,631,710	71,953,558	335,266,401	1,140,851,670
2016/17	6,762	903,564,971	91,695,223	409,416,490	1,404,676,684
2017/18	6,735	1,156,815,954	101,299,370	429,192,333	1,687,307,656
Claims where primary cause is 'Fail to warn - informed consent'	799	75,046,383	10,769,994	48,530,178	134,346,555
2013/14	135	15,023,846	1,912,682	7,960,619	24,897,147
2014/15	149	14,137,045	1,730,509	7,766,209	23,633,764
2015/16	138	11,109,429	1,849,977	9,274,734	22,234,141
2016/17	165	11,653,291	2,385,956	11,059,828	25,099,074
2017/18	212	23,122,773	2,890,869	12,468,787	38,482,430
Grand Total	30,779	4,463,899,719	402,713,897	1,779,962,276	6,646,575,892

Table 3: Number of Claims Closed without damages paid between financial years 2013/14 to 2017/18

Closed_Settled	Y
Clinical_NonClinical	Clinical
Claim_Outcome	NIL Damages

Year of Closure (Settlement Year for PPOs)	No. of Claims	Damages Paid	Defence Costs Paid	Claimant Costs Paid	Total Paid
All Other Claims	19,227	0	68,396,343	3,347,520	71,743,863
2013/14	3,248	0	8,962,401	415,601	9,378,002
2014/15	3,820	0	11,155,976	925,026	12,081,002
2015/16	3,820	0	12,972,748	749,722	13,722,470
2016/17	4,008	0	17,631,530	667,435	18,298,965
2017/18	4,331	0	17,673,688	589,736	18,263,424
Claims where primary cause is 'Fail to warn - informed consent'	684	0	2,130,775	28,453	2,159,228
2013/14	101	0	258,040	9,655	267,696
2014/15	141	0	330,444	12,041	342,485
2015/16	135	0	381,050	6,757	387,807
2016/17	150	0	452,810	0	452,810
2017/18	157	0	708,431	0	708,431
Grand Total	19,911	0	70,527,119	3,375,973	73,903,092

Table 4: Analysis of Specialties for Claims Closed/Settled with damages paid between financial years 2013/14 to 2017/18

Closed_Settled	Y
Clinical_NonClinical	Clinical
Claim_Outcome	Damages Paid

Year of Closure (Settlement Year for PPOs) -- Specialties	No. of Claims	Damages Paid	Defence Costs Paid	Claimant Costs Paid	Total Paid
All Other Claims	29,754	4,367,077,385	388,930,975	1,719,492,548	6,475,500,908
2013/14	5,194	808,091,189	59,636,210	255,454,116	1,123,181,516
Casualty / A & E	775	68,247,163	6,094,562	28,906,279	103,248,004
Orthopaedic Surgery	772	65,493,625	7,513,896	34,500,877	107,508,398
Obstetrics	638	363,985,013	16,386,892	58,926,395	439,298,300
General Surgery	560	42,345,952	4,807,557	22,846,489	69,999,997
General Medicine	342	32,669,322	2,706,901	14,157,475	49,533,698
Gynaecology	271	11,710,226	1,567,716	8,656,547	21,934,489
Paediatrics	149	49,849,908	3,711,721	10,489,556	64,051,185
Radiology	111	19,405,109	1,239,438	6,507,596	27,152,143
Urology	105	5,004,376	800,884	3,936,984	9,742,243
Ophthalmology	101	7,842,524	643,040	3,104,829	11,590,393
Psychiatry/ Mental Health	98	12,653,324	1,467,341	6,980,345	21,101,010
Cardiology	87	7,205,804	807,975	3,506,624	11,520,403
Anaesthesia	83	15,110,004	849,922	3,489,571	19,449,496
Gastroenterology	78	7,069,649	820,181	4,097,125	11,986,955
Oncology	76	3,131,406	495,325	2,648,025	6,274,755
Geriatric Medicine	72	965,657	145,266	1,155,792	2,266,715
Otorhinolaryngology/ ENT	59	3,411,021	515,566	1,882,901	5,809,488
Ambulance	55	4,785,361	422,175	2,062,813	7,270,349
Vascular Surgery	51	9,312,534	737,654	2,712,190	12,762,378
Oral & Maxillo Facial Surgery	50	1,587,115	694,345	3,255,955	5,537,415
Dentistry	49	332,400	65,842	583,477	981,719
Neurosurgery	48	19,095,732	1,278,992	5,385,420	25,760,144
Neurology	43	18,225,913	1,381,986	4,558,428	24,166,326
Surgical Speciality - Other	42	3,343,779	377,747	2,106,615	5,828,140
District Nursing	40	1,199,434	183,593	1,112,355	2,495,382
Plastic Surgery	31	1,288,677	291,144	1,316,677	2,896,498
Cardio Surgery	31	2,857,987	334,562	1,741,019	4,933,568
Haematology	28	2,190,553	367,471	1,413,757	3,971,781
Respiratory Medicine/ Thoracic Medic	24	1,093,457	185,463	860,575	2,139,494
General Practice	23	916,221	150,544	801,627	1,868,392
Renal Medicine	23	801,716	92,533	520,955	1,415,204
Intensive Care Medicine	23	4,438,589	334,622	1,334,614	6,107,825
Dermatology	22	1,398,501	98,728	511,662	2,008,890
Physiotherapy	20	1,653,761	126,939	605,845	2,386,544
Histopathology	19	2,884,373	177,024	1,177,550	4,238,947
Other	19	956,619	41,373	325,500	1,323,492
Rheumatology	16	1,289,973	185,618	720,388	2,195,980
HM Prison Medical/dental	16	369,061	69,514	414,735	853,310
Podiatry	15	934,772	171,966	566,170	1,672,908
Paediatric Surgery	15	3,665,372	240,848	771,690	4,677,911
Endocrinology	13	509,750	68,721	293,789	872,260
Rehabilitation	11	402,850	84,498	380,469	867,817
Psychology	10	553,500	65,466	540,545	1,159,511
Genito-Urinary Medicine	9	552,987	75,755	493,241	1,121,983
Pharmacy	9	82,783	7,384	67,143	157,311
Comm Mental Servs	8	1,364,330	159,355	609,504	2,133,188
Chemical Pathology/ Biochemistry	8	749,450	67,650	454,764	1,271,864
Non-Clinical Staff	8	638,670	73,852	272,977	985,499

Table 4: Analysis of Specialties for Claims Closed/Settled with damages paid between financial years 2013/14 to 2017/18

Closed_Settled	Y
Clinical_NonClinical	Clinical
Claim_Outcome	Damages Paid

Year of Closure (Settlement Year for PPOs) -- Specialties	No. of Claims	Damages Paid	Defence Costs Paid	Claimant Costs Paid	Total Paid
Microbiology/ Virology	7	307,217	121,011	264,700	692,928
Community Medicine/ Public Health	7	303,500	81,775	430,132	815,407
Radiotherapy	5	83,618	9,206	139,921	232,745
Genetics	#	#	#	#	#
Occupational Therapy	#	#	#	#	#
Palliative Medicine	#	#	#	#	#
NHS Direct Services	#	#	#	#	#
Forensic Pathology	#	#	#	#	#
Infectious Diseases	#	#	#	#	#
(blank)	#	#	#	#	#
Chiropody	#	#	#	#	#
Not Specified	#	#	#	#	#
Blood Transfusion	#	#	#	#	#
Audiological Medicine	#	#	#	#	#
2014/15	5,588	779,383,074	66,668,891	299,488,548	1,145,540,512
Orthopaedic Surgery	858	74,309,287	8,768,591	41,505,760	124,583,638
Casualty / A & E	825	74,538,253	7,077,264	34,903,743	116,519,261
Obstetrics	675	305,530,169	18,386,562	71,069,441	394,986,173
General Surgery	535	38,873,434	4,594,979	24,497,216	67,965,629
General Medicine	346	22,933,880	3,057,595	12,880,921	38,872,396
Gynaecology	320	13,660,379	1,692,648	10,530,493	25,883,520
Paediatrics	161	87,109,166	5,729,399	17,683,229	110,521,793
Urology	132	6,093,312	859,356	5,229,501	12,182,168
Radiology	128	13,005,616	891,150	4,815,645	18,712,411
Ophthalmology	119	9,551,780	1,116,932	5,293,411	15,962,123
Psychiatry/ Mental Health	104	10,111,512	1,280,570	5,953,100	17,345,182
Gastroenterology	93	7,996,936	959,820	5,131,198	14,087,954
Oncology	91	9,155,729	928,684	5,302,403	15,386,815
Geriatric Medicine	88	1,571,470	259,234	2,181,545	4,012,249
Anaesthesia	84	3,358,178	361,323	2,700,934	6,420,435
Cardiology	72	5,971,826	647,755	3,239,805	9,859,386
Ambulance	55	7,294,975	619,907	3,363,352	11,278,235
District Nursing	54	1,281,383	303,079	1,222,917	2,807,378
Surgical Speciality - Other	53	4,422,689	479,364	2,421,478	7,323,530
Vascular Surgery	53	9,004,210	1,043,528	3,964,552	14,012,289
Otorhinolaryngology/ ENT	53	3,648,804	456,511	2,102,235	6,207,550
Neurosurgery	51	16,014,834	1,483,542	7,254,991	24,753,367
Dentistry	48	347,025	82,799	674,939	1,104,763
Neurology	41	15,814,462	992,444	3,700,316	20,507,222
Respiratory Medicine/ Thoracic Medic	41	3,198,814	274,260	1,538,866	5,011,940
Oral & Maxillo Facial Surgery	37	436,944	101,296	574,770	1,113,010
Plastic Surgery	36	557,105	148,333	710,639	1,416,077
Dermatology	36	1,374,817	167,689	889,248	2,431,754
Cardio Surgery	33	5,451,654	532,966	2,238,970	8,223,590
Renal Medicine	33	2,429,352	327,797	1,471,386	4,228,535
Haematology	29	2,305,190	335,624	1,200,290	3,841,104
HM Prison Medical/dental	26	147,668	155,349	372,790	675,807
Other	26	796,524	86,123	615,941	1,498,588
Histopathology	24	2,364,670	173,047	1,151,093	3,688,810
Intensive Care Medicine	23	2,755,918	368,171	2,010,375	5,134,464

Table 4: Analysis of Specialties for Claims Closed/Settled with damages paid between financial years 2013/14 to 2017/18

Closed_Settled	Y
Clinical_NonClinical	Clinical
Claim_Outcome	Damages Paid

Year of Closure (Settlement Year for PPOs) -- Specialties	No. of Claims	Damages Paid	Defence Costs Paid	Claimant Costs Paid	Total Paid
Community Medicine/ Public Health	19	286,733	85,394	426,392	798,518
General Practice	18	1,047,382	148,767	644,322	1,840,471
Comm Mental Servs	15	579,480	130,899	666,341	1,376,719
Physiotherapy	15	2,118,153	144,724	821,715	3,084,592
Paediatric Surgery	14	444,849	78,139	447,950	970,938
Podiatry	14	1,249,419	212,543	881,196	2,343,159
Microbiology/ Virology	12	2,969,900	253,265	927,952	4,151,117
Genito-Urinary Medicine	10	399,160	72,900	401,447	873,506
Endocrinology	10	694,451	119,653	638,500	1,452,604
Non-Clinical Staff	9	73,000	58,557	86,262	217,818
Rheumatology	9	3,097,240	297,533	1,403,825	4,798,598
Pharmacy	8	48,383	15,582	68,358	132,323
Palliative Medicine	6	49,833	8,270	78,440	136,543
Not Specified	6	51,600	16,807	95,723	164,131
NHS Direct Services	5	1,285,609	75,741	371,347	1,732,696
Infectious Diseases	5	198,893	60,187	293,500	552,580
Miscellaneous	5	85,652	18,736	131,850	236,238
Chemical Pathology/ Biochemistry	5	311,500	39,516	232,560	583,577
Rehabilitation	#	#	#	#	#
Occupational Therapy	#	#	#	#	#
Audiological Medicine	#	#	#	#	#
Forensic Pathology	#	#	#	#	#
Radiotherapy	#	#	#	#	#
Psychology	#	#	#	#	#
(blank)	#	#	#	#	#
Nuclear Medicine	#	#	#	#	#
2015/16	5,617	731,378,594	71,578,202	333,267,197	1,136,223,993
Orthopaedic Surgery	868	75,557,236	10,331,279	49,639,297	135,527,811
Casualty / A & E	777	52,473,628	7,227,612	34,973,003	94,674,243
Obstetrics	595	292,770,368	17,820,240	69,189,442	379,780,051
General Surgery	568	37,001,595	5,513,448	28,830,804	71,345,847
General Medicine	380	19,698,868	2,783,157	14,244,868	36,726,893
Gynaecology	319	22,828,337	2,809,698	15,378,377	41,016,411
Radiology	163	12,823,296	1,383,163	7,405,915	21,612,374
Urology	118	5,495,716	1,057,414	5,596,200	12,149,331
Paediatrics	116	39,818,439	3,214,258	11,363,320	54,396,017
Geriatric Medicine	116	1,726,750	423,021	2,567,426	4,717,197
Ophthalmology	115	6,931,114	801,169	4,549,665	12,281,948
Psychiatry/ Mental Health	100	7,859,195	1,082,649	6,471,031	15,412,875
Cardiology	99	12,415,378	1,437,068	7,700,985	21,553,431
Gastroenterology	90	3,966,144	666,103	3,882,626	8,514,873
Anaesthesia	89	14,510,666	1,481,170	7,067,632	23,059,467
Oncology	77	5,120,183	711,004	4,577,917	10,409,104
Neurosurgery	68	31,585,811	2,336,494	9,891,316	43,813,621
Otorhinolaryngology/ ENT	67	9,511,428	854,889	4,358,724	14,725,041
District Nursing	65	1,240,779	156,007	1,203,255	2,600,041
Dentistry	54	414,496	81,686	664,358	1,160,541
Surgical Speciality - Other	52	1,273,059	264,624	1,806,239	3,343,922
Vascular Surgery	51	6,986,066	935,990	3,865,587	11,787,643
Plastic Surgery	48	2,095,472	403,660	2,091,806	4,590,939

Table 4: Analysis of Specialties for Claims Closed/Settled with damages paid between financial years 2013/14 to 2017/18

Closed_Settled	Y
Clinical_NonClinical	Clinical
Claim_Outcome	Damages Paid

Year of Closure (Settlement Year for PPOs) -- Specialties	No. of Claims	Damages Paid	Defence Costs Paid	Claimant Costs Paid	Total Paid
Oral & Maxillo Facial Surgery	48	1,868,386	264,348	1,430,312	3,563,046
Neurology	46	9,130,670	1,031,943	4,626,735	14,789,348
Ambulance	44	8,876,411	746,142	3,304,401	12,926,954
Cardio Surgery	39	3,705,014	529,050	2,454,422	6,688,486
Respiratory Medicine/ Thoracic Medic	37	2,124,462	297,527	1,675,742	4,097,732
Dermatology	34	1,407,906	216,059	1,164,690	2,788,655
Haematology	33	2,628,016	337,618	1,382,399	4,348,033
Intensive Care Medicine	27	7,733,956	587,272	1,918,983	10,240,210
Histopathology	26	4,794,300	360,995	1,910,729	7,066,025
Other	26	461,054	75,751	847,604	1,384,408
Physiotherapy	25	762,247	287,270	1,261,201	2,310,718
Renal Medicine	23	3,830,822	269,996	1,805,815	5,906,633
HM Prison Medical/dental	22	852,844	159,784	439,245	1,451,873
Endocrinology	19	2,403,236	324,334	1,863,127	4,590,696
General Practice	19	789,692	137,857	795,748	1,723,297
Paediatric Surgery	17	3,669,899	494,738	1,951,250	6,115,887
Comm Mental Servs	15	1,054,765	122,153	843,054	2,019,971
Pharmacy	13	128,950	18,149	200,967	348,065
Rehabilitation	12	1,403,502	191,909	507,433	2,102,844
Podiatry	11	381,135	84,128	432,839	898,101
Community Medicine/ Public Health	10	355,778	45,885	243,719	645,382
Rheumatology	10	917,681	120,127	497,631	1,535,439
Microbiology/ Virology	9	1,688,778	302,265	1,081,395	3,072,439
Genito-Urinary Medicine	8	678,119	108,596	530,641	1,317,356
Not Specified	6	58,250	12,932	107,808	178,990
Chemical Pathology/ Biochemistry	5	2,380,562	172,229	704,807	3,257,597
Non-Clinical Staff	5	18,000	10,358	35,334	63,692
Palliative Medicine	#	#	#	#	#
Radiotherapy	#	#	#	#	#
Miscellaneous	#	#	#	#	#
NHS Direct Services	#	#	#	#	#
Forensic Pathology	#	#	#	#	#
Infectious Diseases	#	#	#	#	#
Occupational Therapy	#	#	#	#	#
Genetics	#	#	#	#	#
Psychology	#	#	#	#	#
Audiological Medicine	#	#	#	#	#
Blood Transfusion	#	#	#	#	#
Chiropody	#	#	#	#	#
Nuclear Medicine	#	#	#	#	#
2016/17	6,704	900,349,026	90,958,892	406,203,004	1,397,510,921
Orthopaedic Surgery	999	84,517,270	12,821,432	57,936,226	155,274,928
Casualty / A & E	942	74,089,443	9,889,939	44,488,213	128,467,595
Obstetrics	710	373,092,293	21,640,432	79,623,342	474,356,066
General Surgery	686	58,397,667	8,562,114	45,468,599	112,428,380
Gynaecology	380	18,489,311	3,511,428	17,179,231	39,179,971
General Medicine	376	19,132,005	3,100,545	14,273,185	36,505,735
Radiology	217	16,894,295	2,101,395	10,477,735	29,473,425
Geriatric Medicine	163	2,884,541	592,844	3,342,980	6,820,364
Urology	159	6,615,416	1,098,593	5,596,546	13,310,555

Table 4: Analysis of Specialties for Claims Closed/Settled with damages paid between financial years 2013/14 to 2017/18

Closed_Settled	Y
Clinical_NonClinical	Clinical
Claim_Outcome	Damages Paid

Year of Closure (Settlement Year for PPOs) -- Specialties	No. of Claims	Damages Paid	Defence Costs Paid	Claimant Costs Paid	Total Paid
Ophthalmology	155	11,629,803	1,584,226	7,950,397	21,164,426
Paediatrics	142	63,646,183	3,973,550	13,573,674	81,193,407
Gastroenterology	141	8,572,163	1,359,650	6,551,307	16,483,120
Psychiatry/ Mental Health	129	8,832,275	1,721,329	7,739,347	18,292,951
Oncology	113	6,239,367	1,078,307	5,568,902	12,886,577
Cardiology	105	10,816,185	1,337,521	6,775,011	18,928,717
Anaesthesia	86	11,880,767	1,002,674	4,068,928	16,952,368
Vascular Surgery	73	4,565,983	1,107,152	4,050,558	9,723,694
Neurosurgery	73	25,025,404	1,965,494	9,970,085	36,960,983
Otorhinolaryngology/ ENT	68	3,766,196	704,982	3,122,176	7,593,355
District Nursing	67	2,687,189	639,546	3,498,780	6,825,515
Respiratory Medicine/ Thoracic Medic	64	3,632,153	584,141	3,454,007	7,670,302
Neurology	59	16,965,781	1,785,541	7,360,986	26,112,308
Ambulance	58	7,719,785	913,056	4,521,263	13,154,104
Dentistry	57	539,789	183,012	1,042,425	1,765,225
Surgical Speciality - Other	56	4,949,073	650,047	3,739,765	9,338,885
Oral & Maxillo Facial Surgery	55	1,577,476	465,646	1,814,951	3,858,073
Plastic Surgery	48	2,885,697	407,702	2,608,518	5,901,918
Dermatology	40	2,028,736	237,210	1,655,152	3,921,097
Cardio Surgery	36	7,044,361	651,631	2,987,263	10,683,255
General Practice	35	4,434,580	475,573	2,425,492	7,335,645
Haematology	34	3,059,609	324,501	1,910,010	5,294,119
Renal Medicine	33	1,897,877	382,815	1,838,145	4,118,837
HM Prison Medical/dental	31	191,043	93,963	326,396	611,402
Endocrinology	29	3,644,875	667,331	2,194,917	6,507,122
Histopathology	27	4,848,067	422,963	2,218,764	7,489,793
Comm Mental Servs	26	586,675	174,958	846,763	1,608,395
Intensive Care Medicine	23	2,934,446	396,964	3,075,183	6,406,593
Other	22	511,123	151,150	734,019	1,396,291
Community Medicine/ Public Health	21	1,137,835	153,318	840,369	2,131,522
Podiatry	21	1,417,216	192,414	897,330	2,506,959
Rheumatology	20	4,841,045	357,618	2,049,682	7,248,346
Rehabilitation	20	711,977	150,298	767,703	1,629,977
Physiotherapy	17	523,883	196,582	606,217	1,326,682
Microbiology/ Virology	14	6,381,382	486,705	2,137,521	9,005,608
Paediatric Surgery	12	819,250	161,354	645,884	1,626,488
Pharmacy	11	115,428	26,430	195,576	337,433
Chemical Pathology/ Biochemistry	9	1,370,000	163,383	613,300	2,146,683
Not Specified	7	56,943	14,498	117,916	189,357
Non-Clinical Staff	6	126,038	19,962	98,502	244,503
Genito-Urinary Medicine	6	509,298	64,833	209,105	783,236
Infectious Diseases	#	#	#	#	#
NHS Direct Services	#	#	#	#	#
Miscellaneous	#	#	#	#	#
Occupational Therapy	#	#	#	#	#
Forensic Pathology	#	#	#	#	#
Blood Transfusion	#	#	#	#	#
Audiological Medicine	#	#	#	#	#
Occupational Physician	#	#	#	#	#
Psychology	#	#	#	#	#

Table 4: Analysis of Specialties for Claims Closed/Settled with damages paid between financial years 2013/14 to 2017/18

Closed_Settled	Y
Clinical_NonClinical	Clinical
Claim_Outcome	Damages Paid

Year of Closure (Settlement Year for PPOs) -- Specialties	No. of Claims	Damages Paid	Defence Costs Paid	Claimant Costs Paid	Total Paid
(blank)	#	#	#	#	#
Palliative Medicine	#	#	#	#	#
Genetics	#	#	#	#	#
2017/18	6,651	1,147,875,502	100,088,781	425,079,683	1,673,043,966
Orthopaedic Surgery	922	90,185,940	12,638,218	55,217,657	158,041,815
Casualty / A & E	884	99,076,927	11,703,520	52,349,556	163,130,003
Obstetrics	731	500,045,649	22,957,511	84,867,066	607,870,226
General Surgery	673	53,543,473	7,940,705	37,196,285	98,680,463
Gynaecology	435	26,949,199	4,055,166	18,742,247	49,746,612
General Medicine	364	35,067,271	3,988,361	18,067,523	57,123,155
Radiology	222	22,912,421	2,153,684	9,631,996	34,698,101
Urology	174	8,108,817	1,424,615	7,426,408	16,959,840
Gastroenterology	158	11,881,295	1,863,750	9,082,107	22,827,151
Ophthalmology	151	14,413,031	1,472,697	6,741,810	22,627,539
Geriatric Medicine	142	3,478,392	528,212	3,191,836	7,198,441
Psychiatry/ Mental Health	137	13,090,274	1,978,159	10,169,281	25,237,715
Paediatrics	129	68,589,385	3,697,694	12,498,189	84,785,267
Neurosurgery	107	49,397,494	4,063,857	16,100,383	69,561,734
Cardiology	103	6,795,390	2,109,197	8,463,001	17,367,588
Oncology	101	9,351,613	969,099	5,887,441	16,208,152
Anaesthesia	94	24,212,685	1,813,811	8,274,815	34,301,311
District Nursing	71	2,586,140	568,135	2,660,992	5,815,267
Otorhinolaryngology/ ENT	67	7,601,508	962,882	3,797,130	12,361,520
Vascular Surgery	61	11,620,729	1,596,146	6,624,384	19,841,258
Neurology	60	15,211,815	1,746,937	5,994,385	22,953,137
Surgical Speciality - Other	57	5,086,827	849,130	3,145,645	9,081,602
Respiratory Medicine/ Thoracic Medic	56	3,899,655	609,440	2,039,578	6,548,673
Oral & Maxillo Facial Surgery	54	1,292,310	345,349	1,593,614	3,231,273
Dentistry	53	736,100	232,056	1,291,929	2,260,085
Ambulance	53	3,987,927	558,887	2,186,872	6,733,687
Cardio Surgery	46	13,038,258	745,005	3,047,110	16,830,372
Plastic Surgery	45	1,315,301	309,116	1,856,608	3,481,025
Dermatology	44	1,449,747	337,009	1,557,358	3,344,115
Intensive Care Medicine	44	2,076,334	418,603	2,082,978	4,577,915
Renal Medicine	38	3,482,297	525,204	1,973,956	5,981,457
HM Prison Medical/dental	36	355,550	191,551	615,529	1,162,630
Haematology	34	9,024,682	563,229	3,056,281	12,644,192
Histopathology	28	2,898,433	342,235	1,716,513	4,957,181
Other	27	935,400	209,439	749,972	1,894,811
Podiatry	26	1,579,478	364,716	1,584,389	3,528,583
General Practice	23	1,064,915	286,729	1,147,494	2,499,138
Rehabilitation	18	1,190,799	153,274	628,150	1,972,223
Comm Mental Servs	18	3,117,473	455,703	1,945,517	5,518,693
Physiotherapy	17	820,549	281,331	1,410,946	2,512,827
Community Medicine/ Public Health	17	208,997	74,787	355,513	639,297
Paediatric Surgery	16	2,367,460	306,881	1,116,762	3,791,103
Rheumatology	15	979,035	215,606	1,048,700	2,243,341
Endocrinology	14	2,293,360	336,729	907,530	3,537,618
Radiotherapy	11	5,430,564	269,056	921,450	6,621,070
Not Specified	9	134,322	24,731	232,307	391,360

Table 4: Analysis of Specialties for Claims Closed/Settled with damages paid between financial years 2013/14 to 2017/18

Closed_Settled	Y
Clinical_NonClinical	Clinical
Claim_Outcome	Damages Paid

Year of Closure (Settlement Year for PPOs) -- Specialties	No. of Claims	Damages Paid	Defence Costs Paid	Claimant Costs Paid	Total Paid
Chemical Pathology/ Biochemistry	8	629,566	155,915	685,428	1,470,909
Non-Clinical Staff	7	207,550	87,162	336,173	630,884
NHS Direct Services	7	1,889,848	234,188	1,070,836	3,194,872
Genito-Urinary Medicine	7	79,500	18,919	143,202	241,621
Infectious Diseases	6	536,804	84,631	566,423	1,187,858
Pharmacy	6	12,427	12,291	46,716	71,434
Audiological Medicine	5	124,262	36,505	205,000	365,767
Microbiology/ Virology	5	440,324	76,195	219,750	736,268
Miscellaneous	#	#	#	#	#
Occupational Therapy	#	#	#	#	#
Genetics	#	#	#	#	#
Speech Therapy	#	#	#	#	#
Nuclear Medicine	#	#	#	#	#
Psychology	#	#	#	#	#
Blood Transfusion	#	#	#	#	#
Palliative Medicine	#	#	#	#	#
Claims where primary cause is 'Fail to warn - informed consent'	1,025	96,822,334	13,782,922	60,469,728	171,074,984
2013/14	152	20,550,254	2,228,013	9,000,775	31,779,042
Orthopaedic Surgery	32	2,524,715	413,136	1,691,085	4,628,936
Gynaecology	21	911,655	147,646	896,135	1,955,436
General Surgery	16	1,085,168	167,071	861,173	2,113,411
Plastic Surgery	10	523,183	118,897	493,360	1,135,441
Urology	9	269,500	40,260	268,750	578,510
Obstetrics	9	4,793,412	195,782	507,318	5,496,512
Dentistry	6	100,750	18,392	111,518	230,660
Otorhinolaryngology/ ENT	6	95,390	42,897	129,875	268,162
Ophthalmology	6	451,000	31,723	172,250	654,973
Cardiology	#	#	#	#	#
Gastroenterology	#	#	#	#	#
Psychiatry/ Mental Health	#	#	#	#	#
General Medicine	#	#	#	#	#
Cardio Surgery	#	#	#	#	#
Neurosurgery	#	#	#	#	#
Dermatology	#	#	#	#	#
Surgical Speciality - Other	#	#	#	#	#
Oral & Maxillo Facial Surgery	#	#	#	#	#
Vascular Surgery	#	#	#	#	#
Casualty / A & E	#	#	#	#	#
Respiratory Medicine/ Thoracic Medic	#	#	#	#	#
Radiology	#	#	#	#	#
Other	#	#	#	#	#
Genito-Urinary Medicine	#	#	#	#	#
Ambulance	#	#	#	#	#
Podiatry	#	#	#	#	#
Physiotherapy	#	#	#	#	#
2014/15	175	15,977,075	2,105,830	9,340,263	27,423,168
Orthopaedic Surgery	35	3,396,185	385,110	2,001,327	5,782,622
Gynaecology	27	778,195	109,199	605,528	1,492,922
General Surgery	22	1,444,789	169,526	875,594	2,489,910

Table 4: Analysis of Specialties for Claims Closed/Settled with damages paid between financial years 2013/14 to 2017/18

Closed_Settled	Y
Clinical_NonClinical	Clinical
Claim_Outcome	Damages Paid

Year of Closure (Settlement Year for PPOs) -- Specialties	No. of Claims	Damages Paid	Defence Costs Paid	Claimant Costs Paid	Total Paid
Plastic Surgery	10	244,907	100,941	346,450	692,298
Urology	9	430,239	73,357	509,625	1,013,221
Oral & Maxillo Facial Surgery	8	125,610	42,924	274,384	442,918
Ophthalmology	8	1,400,851	116,651	527,100	2,044,602
Dentistry	7	144,219	14,571	145,259	304,049
Obstetrics	7	2,954,500	171,731	662,859	3,789,090
Anaesthesia	6	72,943	20,543	88,181	181,667
General Medicine	5	1,179,416	152,371	668,799	2,000,586
Otorhinolaryngology/ ENT	5	211,000	92,676	380,250	683,926
Vascular Surgery	5	321,184	58,253	339,447	718,884
Oncology	#	#	#	#	#
Podiatry	#	#	#	#	#
Gastroenterology	#	#	#	#	#
Cardio Surgery	#	#	#	#	#
Dermatology	#	#	#	#	#
Neurosurgery	#	#	#	#	#
Surgical Speciality - Other	#	#	#	#	#
Ambulance	#	#	#	#	#
Paediatrics	#	#	#	#	#
Haematology	#	#	#	#	#
Casualty / A & E	#	#	#	#	#
Forensic Pathology	#	#	#	#	#
Chemical Pathology/ Biochemistry	#	#	#	#	#
Radiology	#	#	#	#	#
2015/16	179	13,362,545	2,225,334	11,273,939	26,861,818
Gynaecology	31	1,988,144	201,784	1,476,709	3,666,638
Orthopaedic Surgery	30	3,255,790	409,967	2,230,816	5,896,573
General Surgery	28	2,807,114	571,707	2,187,485	5,566,306
Urology	13	503,519	78,389	834,922	1,416,830
Oral & Maxillo Facial Surgery	10	168,719	37,186	212,950	418,855
Obstetrics	10	224,447	119,259	505,305	849,011
Otorhinolaryngology/ ENT	8	381,007	92,745	525,000	998,752
Plastic Surgery	7	499,481	127,588	630,669	1,257,738
Dentistry	7	79,933	21,732	161,284	262,949
Gastroenterology	7	381,230	81,545	310,000	772,775
Ophthalmology	5	406,000	99,919	557,611	1,063,530
Neurology	#	#	#	#	#
Vascular Surgery	#	#	#	#	#
Podiatry	#	#	#	#	#
Respiratory Medicine/ Thoracic Medic	#	#	#	#	#
Oncology	#	#	#	#	#
Anaesthesia	#	#	#	#	#
Cardio Surgery	#	#	#	#	#
Genito-Urinary Medicine	#	#	#	#	#
Radiology	#	#	#	#	#
Casualty / A & E	#	#	#	#	#
Surgical Speciality - Other	#	#	#	#	#
General Medicine	#	#	#	#	#
Dermatology	#	#	#	#	#
Community Medicine/ Public Health	#	#	#	#	#

Table 4: Analysis of Specialties for Claims Closed/Settled with damages paid between financial years 2013/14 to 2017/18

Closed_Settled	Y
Clinical_NonClinical	Clinical
Claim_Outcome	Damages Paid

Year of Closure (Settlement Year for PPOs) -- Specialties	No. of Claims	Damages Paid	Defence Costs Paid	Claimant Costs Paid	Total Paid
	#	#	#	#	#
2016/17	223	14,869,235	3,122,287	14,273,314	32,264,837
Neurosurgery					
Orthopaedic Surgery	42	2,972,178	747,703	2,791,561	6,511,442
Gynaecology	39	2,120,896	382,273	2,815,705	5,318,874
General Surgery	32	2,804,774	527,198	2,582,683	5,914,655
Oral & Maxillo Facial Surgery	18	413,350	104,647	467,222	985,219
Obstetrics	14	1,214,474	223,549	650,215	2,088,237
Urology	11	815,633	147,567	572,341	1,535,541
Vascular Surgery	7	869,880	161,219	582,919	1,614,018
Ophthalmology	7	175,600	39,095	238,856	453,552
Plastic Surgery	5	106,474	83,587	196,770	386,831
Surgical Speciality - Other	5	429,379	41,193	248,500	719,072
Otorhinolaryngology/ ENT	5	52,100	23,587	206,093	281,781
Radiology	#	#	#	#	#
Cardiology	#	#	#	#	#
Dentistry	#	#	#	#	#
Neurosurgery	#	#	#	#	#
Dermatology	#	#	#	#	#
General Medicine	#	#	#	#	#
Gastroenterology	#	#	#	#	#
Neurology	#	#	#	#	#
Oncology	#	#	#	#	#
Podiatry	#	#	#	#	#
Endocrinology	#	#	#	#	#
Other	#	#	#	#	#
Rheumatology	#	#	#	#	#
Cardio Surgery	#	#	#	#	#
Casualty / A & E	#	#	#	#	#
Renal Medicine	#	#	#	#	#
Respiratory Medicine/ Thoracic Medic	#	#	#	#	#
Physiotherapy	#	#	#	#	#
2017/18	296	32,063,225	4,101,458	16,581,437	52,746,119
Orthopaedic Surgery	72	5,854,300	1,282,732	5,137,890	12,274,922
Gynaecology	57	3,668,178	624,486	2,556,975	6,849,639
General Surgery	32	1,835,436	350,304	1,593,734	3,779,475
Oral & Maxillo Facial Surgery	23	586,177	119,523	535,328	1,241,028
Obstetrics	20	14,261,718	739,345	2,110,671	17,111,733
Urology	12	190,495	47,099	294,598	532,192
Otorhinolaryngology/ ENT	12	254,237	106,934	480,805	841,975
Plastic Surgery	9	505,260	68,625	464,403	1,038,288
Dentistry	8	141,149	58,033	253,549	452,732
Gastroenterology	7	488,877	115,341	360,890	965,108
Vascular Surgery	6	1,488,361	222,118	900,153	2,610,633
Ophthalmology	5	99,764	9,107	65,889	174,760
General Medicine	#	#	#	#	#
Radiology	#	#	#	#	#
Dermatology	#	#	#	#	#
Podiatry	#	#	#	#	#
Anaesthesia	#	#	#	#	#
Cardiology	#	#	#	#	#

Table 4: Analysis of Specialties for Claims Closed/Settled with damages paid between financial years 2013/14 to 2017/18

Closed_Settled	Y
Clinical_NonClinical	Clinical
Claim_Outcome	Damages Paid

Year of Closure (Settlement Year for PPOs) -- Specialties	No. of Claims	Damages Paid	Defence Costs Paid	Claimant Costs Paid	Total Paid
Surgical Speciality - Other	#	#	#	#	#
Cardio Surgery	#	#	#	#	#
Neurosurgery	#	#	#	#	#
Oncology	#	#	#	#	#
Rheumatology	#	#	#	#	#
Geriatric Medicine	#	#	#	#	#
Neurology	#	#	#	#	#
Grand Total	30,779	4,463,899,719	402,713,897	1,779,962,276	6,646,575,892

Table 5: Analysis of Primary Injuries for Claims Closed/Settled with damages paid between financial years 2013/14 to 2017/18

Closed_Settled	Y
Clinical_NonClinical	Clinical
Claim_Outcome	Damages Paid

Year of Closure (Settlement Year for PPOs) ----- Primary Injury Types	No. of Claims	Damages Paid	Defence Costs Paid	Claimant Costs Paid	Total Paid
All Other Claims					
2013/14	5,194	808,091,189	59,636,210	255,454,116	1,123,181,516
Unnecessary Pain	894	24,857,915	4,381,448	21,169,612	50,408,974
Adtnl/unnecessary Operation(s)	601	34,751,989	4,441,458	23,727,574	62,921,021
Fatality	559	48,180,648	5,964,572	32,163,942	86,309,163
Fracture	317	8,079,213	1,319,969	7,206,848	16,606,030
Poor Outcome - Fractures Etc.	232	21,909,420	2,320,573	9,374,522	33,604,514
Psychiatric/Psychological Dmge	192	5,206,494	709,537	5,080,032	10,996,063
Nerve Damage	144	16,975,049	1,644,749	7,789,212	26,409,010
Pressure Sores	114	2,848,063	469,802	3,048,379	6,366,243
Brain Damage	108	161,970,095	7,349,721	24,192,493	193,512,309
Bowel Damage/ Dysfunction	102	11,214,497	1,476,685	7,231,487	19,922,669
Cerebral Palsy	97	246,609,723	9,121,915	27,265,597	282,997,235
Cancer	97	7,970,958	784,764	4,736,634	13,492,356
Amputation - Lower	95	28,538,936	2,310,253	7,154,655	38,003,843
Scarring	91	1,596,449	281,626	2,186,808	4,064,883
Bladder Damage	89	4,046,009	616,411	3,202,197	7,864,617
Burn(s)	80	1,123,359	146,290	1,216,396	2,486,045
Other Visual Problems	64	3,132,354	475,457	2,288,986	5,896,797
Other	64	3,217,492	376,857	1,697,310	5,291,659
Joint Damage	62	5,315,433	732,308	2,814,932	8,862,673
Other Infection	61	1,578,933	260,402	1,684,243	3,523,579
Advanced Stage Cancer	57	4,699,116	364,693	2,260,385	7,324,193
Stillborn	52	1,953,013	222,115	2,169,798	4,344,926
Tendon Damage	48	1,303,646	239,529	1,372,740	2,915,915
Dental Damage	46	295,986	71,938	488,860	856,784
Blindness	36	11,399,407	463,160	2,016,986	13,879,552
Hospital Acquired Infection	34	3,132,286	464,747	1,556,329	5,153,363
Perforation	34	1,845,060	236,649	1,416,824	3,498,533
Bruising/ Extravasation	32	432,076	79,456	455,698	967,231
Tissue Damage	32	1,287,416	211,131	879,219	2,377,766
Thrombosis/Embolism	31	924,834	188,451	1,070,836	2,184,122
Unwanted Pregnancy	30	654,503	82,389	595,892	1,332,784
Stroke	29	6,458,825	691,310	2,160,141	9,310,276
Erb's Palsy	27	7,676,380	1,000,034	2,573,854	11,250,268
Dislocation	27	1,729,033	214,066	949,586	2,892,684
Renal Damage/ Failure	24	1,858,423	287,631	1,271,087	3,417,142
Bile Duct Damage	24	2,128,434	173,186	1,170,187	3,471,807
Loss Of Baby	24	831,662	131,178	944,832	1,907,672
Cosmetic Disfigurement	23	710,387	148,549	961,853	1,820,789
Cardiac Arrest	22	970,414	119,281	910,047	1,999,741
Incontinence	22	5,946,600	490,922	1,539,716	7,977,238
Anaphylact Shock/Allergic Shock/allergy	22	2,623,444	96,692	595,222	3,315,357
Spinal Damage	19	7,107,408	590,058	2,960,021	10,657,487
Multiple Injuries	19	1,429,019	241,902	1,087,710	2,758,631
Peritonitis	18	1,295,161	137,556	651,769	2,084,486
Compartment Syndrome	17	2,567,946	252,448	1,012,115	3,832,508
Amputation - Upper	17	3,992,919	424,847	1,415,533	5,833,299
Paraplegia	16	13,815,737	799,558	3,081,860	17,697,155
Removal Of Testicle	16	407,703	57,190	440,950	905,844
Rupture	16	367,007	51,844	352,550	771,401
Infectious Diseases	16	1,041,552	204,952	786,612	2,033,116

Table 5: Analysis of Primary Injuries for Claims Closed/Settled with damages paid between financial years 2013/14 to 2017/18

Closed_Settled	Y
Clinical_NonClinical	Clinical
Claim_Outcome	Damages Paid

Year of Closure (Settlement Year for PPOs) ----- Primary Injury Types	No. of Claims	Damages Paid	Defence Costs Paid	Claimant Costs Paid	Total Paid
Respiratory Disorder/ Failure	15	471,797	92,052	577,596	1,141,445
Multiple Disabilities	14	6,269,830	623,638	1,623,971	8,517,440
Limb Deformity	14	1,295,186	155,907	586,244	2,037,337
Hernia	14	743,801	173,899	625,315	1,543,014
Foot Drop	13	3,192,113	383,849	1,166,788	4,742,750
Deafness	11	720,500	141,056	509,210	1,370,766
Infertility	11	498,626	74,809	486,037	1,059,472
Wrongful Birth	10	11,193,946	451,539	1,526,512	13,171,998
Arterial Damage	10	714,517	71,890	281,013	1,067,420
Partial Paralysis	10	5,581,886	389,429	1,349,696	7,321,011
Removal Of Fallopian Tube	9	190,350	22,961	162,640	375,951
Reduced Life Expectancy	9	306,578	31,415	259,300	597,293
Loss Of Kidney	8	480,972	44,014	360,500	885,486
Epilepsy	8	3,358,605	173,172	958,800	4,490,577
Malignant Tumour	8	648,591	91,447	278,950	1,018,988
Loss Of/Damage To Breast	8	316,000	41,782	264,737	622,519
Anaesthetic	8	110,500	39,722	216,415	366,637
Tetraplegia/ Quadraplegia	7	11,097,706	442,899	1,920,100	13,460,705
Cardiovascular Condition	7	305,238	47,372	302,750	655,360
Developmental Delay	7	5,322,126	312,272	683,113	6,317,511
Aneurysm	6	1,013,563	134,382	485,710	1,633,654
Oedema	6	57,267	7,157	74,450	138,874
Not Specified	6	25,000	5,051	78,677	108,728
Fistula	5	529,502	86,061	405,000	1,020,563
Liver Damage	5	299,991	40,232	180,289	520,512
Partial Hearing Loss	5	462,935	60,606	310,500	834,041
Failed Sterilization	#	#	#	#	#
Meningitis	#	#	#	#	#
Loss Of Sexual Function	#	#	#	#	#
Lung Disease	#	#	#	#	#
Tuberculosis	#	#	#	#	#
Impotence	#	#	#	#	#
Anal Fissure	#	#	#	#	#
Thyroid Condition	#	#	#	#	#
Scalp Damage	#	#	#	#	#
Vocal Cord Damage	#	#	#	#	#
Foetal Abnormality	#	#	#	#	#
Cystic Growth	#	#	#	#	#
Psychiatric Damage	#	#	#	#	#
Radiation Exposure	#	#	#	#	#
Sexual Abuse	#	#	#	#	#
Orthopaedic Injuries	#	#	#	#	#
Hemiparesis	#	#	#	#	#
Spinabifida	#	#	#	#	#
Pacemaker Installation	#	#	#	#	#
Viral Infection	#	#	#	#	#
Unknown	#	#	#	#	#
Head Injuries	#	#	#	#	#
Downs Syndrome	#	#	#	#	#
Osteoporosis	#	#	#	#	#
Addiction/Dependency	#	#	#	#	#
Malnutrition	#	#	#	#	#

Table 5: Analysis of Primary Injuries for Claims Closed/Settled with damages paid between financial years 2013/14 to 2017/18

Closed_Settled	Y
Clinical_NonClinical	Clinical
Claim_Outcome	Damages Paid

Year of Closure (Settlement Year for PPOs) ----- Primary Injury Types	No. of Claims	Damages Paid	Defence Costs Paid	Claimant Costs Paid	Total Paid
Pierced Ear Drum	#	#	#	#	#
Sickness/Disease	#	#	#	#	#
Bodily Harm/Murder	#	#	#	#	#
Learning Difficulties	#	#	#	#	#
2014/15	5,588	779,383,074	66,668,891	299,488,548	1,145,540,512
Unnecessary Pain	913	29,510,486	5,329,312	25,348,751	60,188,548
Fatality	663	49,516,490	5,936,255	35,404,645	90,857,389
Adtnl/unnecessary Operation(s)	618	34,169,120	4,551,161	25,875,601	64,595,882
Fracture	302	8,629,826	1,162,356	7,550,995	17,343,177
Poor Outcome - Fractures Etc.	248	14,644,854	2,111,015	9,477,249	26,233,119
Psychiatric/Psychological Dmge	196	5,547,316	993,439	6,217,355	12,758,111
Pressure Sores	145	4,672,001	652,004	4,504,545	9,828,550
Nerve Damage	143	23,592,933	2,160,773	10,637,692	36,391,398
Bladder Damage	127	11,017,826	1,124,018	5,699,455	17,841,299
Bowel Damage/ Dysfunction	112	16,929,926	1,901,280	9,537,420	28,368,626
Brain Damage	105	148,373,704	7,982,506	26,866,631	183,222,842
Scarring	98	1,182,480	228,513	1,603,401	3,014,394
Joint Damage	91	5,025,922	690,201	3,047,247	8,763,370
Cancer	85	8,018,807	693,342	4,481,790	13,193,938
Other Infection	85	4,674,096	525,616	2,573,541	7,773,253
Burn(s)	85	880,090	109,101	1,180,428	2,169,619
Cerebral Palsy	84	189,005,887	9,305,234	27,931,028	226,242,149
Other Visual Problems	83	5,153,795	766,249	3,381,126	9,301,171
Amputation - Lower	81	33,855,554	2,673,773	10,124,096	46,653,423
Other	72	1,687,659	250,381	1,434,771	3,372,810
Advanced Stage Cancer	71	8,899,636	684,635	3,514,500	13,098,770
Stillborn	59	2,226,912	263,043	2,370,101	4,860,056
Tendon Damage	55	1,104,958	203,931	1,391,388	2,700,277
Bruising/ Extravasation	53	493,005	124,398	885,746	1,503,149
Dental Damage	52	433,056	92,214	719,213	1,244,483
Thrombosis/Embolism	43	1,019,226	199,371	1,326,645	2,545,243
Blindness	40	13,475,811	1,212,749	4,499,292	19,187,851
Perforation	37	1,687,690	258,331	1,709,131	3,655,152
Tissue Damage	36	593,800	112,136	813,364	1,519,300
Incontinence	36	5,423,275	678,445	2,988,087	9,089,807
Bile Duct Damage	30	3,568,187	268,178	1,671,518	5,507,883
Respiratory Disorder/ Failure	28	600,484	115,085	621,771	1,337,340
Cardiac Arrest	28	1,471,333	203,620	1,186,751	2,861,704
Renal Damage/ Failure	25	2,445,845	324,735	1,618,294	4,388,874
Limb Deformity	25	800,954	110,093	687,348	1,598,395
Erb's Palsy	24	7,603,960	1,253,803	3,099,922	11,957,686
Cosmetic Disfigurement	24	318,981	55,567	568,114	942,662
Anaphylact Shock/Allergic Shock/allergy	23	258,100	64,603	298,307	621,010
Stroke	23	6,119,975	554,931	2,275,737	8,950,643
Unwanted Pregnancy	22	372,893	60,897	474,282	908,073
Removal Of Testicle	22	387,198	59,111	661,477	1,107,786
Hospital Acquired Infection	22	1,467,175	276,281	1,230,005	2,973,462
Peritonitis	21	2,390,100	228,863	1,487,898	4,106,861
Rupture	20	1,924,738	153,665	833,860	2,912,263
Dislocation	19	442,253	65,576	460,780	968,608
Loss Of Baby	18	714,350	69,929	694,505	1,478,784
Spinal Damage	18	4,834,994	547,385	2,846,124	8,228,503

Table 5: Analysis of Primary Injuries for Claims Closed/Settled with damages paid between financial years 2013/14 to 2017/18

Closed_Settled	Y
Clinical_NonClinical	Clinical
Claim_Outcome	Damages Paid

Year of Closure (Settlement Year for PPOs) ----- Primary Injury Types	No. of Claims	Damages Paid	Defence Costs Paid	Claimant Costs Paid	Total Paid
Paraplegia	18	25,016,435	1,860,414	7,132,514	34,009,362
Foot Drop	17	1,628,486	408,779	1,382,857	3,420,122
Cardiovascular Condition	16	542,519	55,562	386,200	984,281
Fistula	16	1,234,594	162,771	1,074,589	2,471,954
Infertility	16	649,547	139,321	804,630	1,593,497
Deafness	15	4,294,689	267,402	996,642	5,558,733
Amputation - Upper	15	6,042,243	447,981	1,448,066	7,938,289
Multiple Injuries	14	696,792	61,738	458,575	1,217,105
Loss Of/Damage To Breast	13	521,000	89,897	402,392	1,013,289
Reduced Life Expectancy	13	511,799	70,415	402,644	984,858
Multiple Disabilities	12	15,030,558	676,409	2,617,194	18,324,162
Partial Paralysis	12	11,788,322	666,805	2,335,991	14,791,118
Not Specified	11	45,859	14,886	98,308	159,053
Infectious Diseases	11	721,418	77,362	460,309	1,259,089
Malignant Tumour	11	224,246	46,310	315,450	586,006
Arterial Damage	10	486,000	82,931	546,500	1,115,431
Hernia	10	310,267	72,906	388,301	771,474
Loss Of Kidney	9	3,479,938	261,837	1,029,144	4,770,919
Removal Of Fallopian Tube	9	169,000	24,404	200,633	394,037
Compartment Syndrome	9	1,997,137	172,685	576,392	2,746,214
Liver Damage	8	1,266,376	368,716	583,309	2,218,401
Meningitis	8	11,762,351	813,264	2,095,750	14,671,365
Wrongful Birth	7	8,179,352	698,714	3,017,822	11,895,888
Aneurysm	7	143,835	18,137	130,471	292,443
Developmental Delay	6	1,734,121	172,810	701,697	2,608,628
Failed Sterilization	6	111,509	15,606	108,544	235,658
Lung Disease	5	235,750	35,330	184,678	455,758
Benign Tumour	5	409,121	54,673	234,200	697,994
Tetraplegia/ Quadraplegia	5	5,695,866	426,409	1,488,013	7,610,288
Foetal Abnormality	#	#	#	#	#
Anal Fissure	#	#	#	#	#
Osteoporosis	#	#	#	#	#
Anaesthetic	#	#	#	#	#
Oedema	#	#	#	#	#
Loss Of Sexual Function	#	#	#	#	#
Cystic Growth	#	#	#	#	#
Scalp Damage	#	#	#	#	#
Sexual Abuse	#	#	#	#	#
Vocal Cord Damage	#	#	#	#	#
Pacemaker Installation	#	#	#	#	#
Learning Difficulties	#	#	#	#	#
Partial Hearing Loss	#	#	#	#	#
Addiction/Dependency	#	#	#	#	#
Bodily Harm/Murder	#	#	#	#	#
Impotence	#	#	#	#	#
Decompression Illness	#	#	#	#	#
Epilepsy	#	#	#	#	#
H.I.V.	#	#	#	#	#
Malnutrition	#	#	#	#	#
Facial Injuries	#	#	#	#	#
Psychiatric Damage	#	#	#	#	#
Radiation Exposure	#	#	#	#	#

Table 5: Analysis of Primary Injuries for Claims Closed/Settled with damages paid between financial years 2013/14 to 2017/18

Closed_Settled	Y
Clinical_NonClinical	Clinical
Claim_Outcome	Damages Paid

Year of Closure (Settlement Year for PPOs) ---- Primary Injury Types	No. of Claims	Damages Paid	Defence Costs Paid	Claimant Costs Paid	Total Paid
Chromosomal Abnormality	#	#	#	#	#
Liver Transplant	#	#	#	#	#
Tuberculosis	#	#	#	#	#
Tardive Dyskinesia	#	#	#	#	#
Burns	#	#	#	#	#
Unknown	#	#	#	#	#
Downs Syndrome	#	#	#	#	#
Premature Onset Of Menopause	#	#	#	#	#
2015/16	5,617	731,378,594	71,578,202	333,267,197	1,136,223,993
Unnecessary Pain	970	25,569,319	4,844,886	28,520,639	58,934,845
Fatality	656	40,721,498	6,163,074	36,630,125	83,514,696
Adtnl/unnecessary Operation(s)	617	30,542,072	4,984,258	26,737,423	62,263,754
Fracture	313	8,237,185	1,397,366	8,565,970	18,200,521
Poor Outcome - Fractures Etc.	252	10,907,658	1,984,647	10,078,540	22,970,845
Pressure Sores	179	7,159,128	1,078,423	6,427,273	14,664,823
Psychiatric/Psychological Dmge	175	4,295,406	875,226	5,712,747	10,883,378
Nerve Damage	140	18,187,883	2,838,448	12,153,568	33,179,898
Bowel Damage/ Dysfunction	116	13,633,745	2,117,136	9,437,709	25,188,590
Brain Damage	108	139,144,302	8,741,375	31,722,657	179,608,334
Cancer	105	7,744,776	1,103,175	6,641,120	15,489,071
Scarring	93	1,304,885	300,634	2,198,550	3,804,070
Bladder Damage	86	3,917,233	735,701	3,255,271	7,908,204
Advanced Stage Cancer	85	10,675,511	1,034,230	5,696,748	17,406,488
Cerebral Palsy	83	208,389,001	10,219,890	32,481,698	251,090,588
Other	83	2,433,581	370,910	1,975,415	4,779,906
Burn(s)	79	908,349	115,959	1,106,111	2,130,419
Other Visual Problems	72	6,311,136	627,733	3,108,557	10,047,426
Joint Damage	68	5,838,155	804,808	3,852,115	10,495,078
Other Infection	67	2,041,622	421,802	2,243,286	4,706,710
Amputation - Lower	66	24,793,397	2,438,264	8,983,501	36,215,162
Stillborn	63	1,980,062	475,728	3,097,450	5,553,240
Thrombosis/Embolism	61	2,382,747	481,836	2,653,421	5,518,004
Cardiac Arrest	49	2,238,745	354,707	1,985,337	4,578,788
Dental Damage	45	322,857	82,022	599,088	1,003,967
Perforation	44	2,196,445	447,765	2,334,971	4,979,182
Tendon Damage	40	1,227,733	309,379	1,665,487	3,202,598
Bruising/ Extravasation	38	560,899	102,255	672,413	1,335,567
Blindness	36	7,960,979	557,060	2,322,694	10,840,734
Tissue Damage	34	836,800	190,056	1,407,424	2,434,279
Respiratory Disorder/ Failure	33	1,040,761	327,672	1,888,854	3,257,287
Spinal Damage	33	8,821,024	1,046,527	4,231,413	14,098,964
Dislocation	31	1,991,773	254,280	1,333,709	3,579,761
Renal Damage/ Failure	31	4,639,647	642,838	3,337,902	8,620,387
Removal Of Testicle	29	543,247	72,401	695,192	1,310,840
Loss Of Baby	29	936,485	170,821	1,161,172	2,268,477
Stroke	26	7,433,613	927,558	2,832,334	11,193,504
Multiple Injuries	25	2,632,975	610,950	2,084,903	5,328,828
Fistula	25	1,871,106	271,387	1,562,065	3,704,558
Cosmetic Disfigurement	24	543,896	79,409	827,639	1,450,943
Cardiovascular Condition	22	945,511	305,351	1,545,188	2,796,050
Hospital Acquired Infection	22	2,490,393	509,116	1,851,377	4,850,886
Paraplegia	21	22,298,009	1,454,046	6,103,451	29,855,506

Table 5: Analysis of Primary Injuries for Claims Closed/Settled with damages paid between financial years 2013/14 to 2017/18

Closed_Settled	Y
Clinical_NonClinical	Clinical
Claim_Outcome	Damages Paid

Year of Closure (Settlement Year for PPOs) ----- Primary Injury Types	No. of Claims	Damages Paid	Defence Costs Paid	Claimant Costs Paid	Total Paid
Loss Of/Damage To Breast	20	889,868	182,815	652,165	1,724,848
Anaphylact Shock/Allergic Shock/allergy	20	143,981	46,794	306,790	497,565
Bile Duct Damage	19	1,619,938	162,461	1,146,069	2,928,469
Peritonitis	18	768,901	127,892	936,614	1,833,407
Erb's Palsy	16	4,582,640	644,309	2,089,782	7,316,730
Limb Deformity	15	2,108,554	221,395	981,289	3,311,238
Malignant Tumour	15	2,552,480	558,497	1,785,876	4,896,852
Incontinence	15	3,189,351	325,534	1,481,722	4,996,606
Amputation - Upper	15	1,013,073	124,914	934,075	2,072,062
Removal Of Fallopian Tube	14	136,737	43,789	360,641	541,167
Not Specified	13	225,500	69,545	335,481	630,526
Foot Drop	13	1,510,581	420,808	1,387,600	3,318,989
Reduced Life Expectancy	13	493,895	55,035	429,503	978,433
Wrongful Birth	12	16,807,792	867,576	2,950,267	20,625,635
Anaesthetic	11	437,500	98,851	602,400	1,138,751
Infectious Diseases	11	519,935	151,737	562,465	1,234,137
Loss Of Kidney	11	401,844	69,851	596,626	1,068,320
Developmental Delay	10	6,112,556	820,386	3,179,800	10,112,743
Arterial Damage	10	929,255	109,704	705,246	1,744,205
Deafness	10	2,900,024	256,751	1,339,540	4,496,314
Unwanted Pregnancy	10	4,401,853	207,095	1,100,836	5,709,784
Multiple Disabilities	9	3,070,361	362,936	1,768,049	5,201,346
Hernia	9	98,809	31,992	183,450	314,251
Infertility	9	1,064,862	65,223	549,750	1,679,835
Rupture	8	287,835	25,334	270,314	583,483
Compartment Syndrome	8	1,710,980	293,040	1,296,713	3,300,733
Partial Paralysis	7	3,040,412	413,063	2,581,083	6,034,558
Lung Disease	7	170,750	49,925	273,832	494,507
Malnutrition	6	72,750	13,946	137,156	223,852
Scalp Damage	6	89,750	8,587	149,434	247,771
Epilepsy	6	3,784,444	243,016	656,347	4,683,808
Partial Hearing Loss	5	570,876	128,463	686,500	1,385,839
Loss Of Sexual Function	5	105,100	25,290	168,025	298,415
Tetraplegia/ Quadraplegia	5	8,427,045	333,639	1,981,852	10,742,535
Thyroid Condition	5	2,323,324	154,634	600,059	3,078,017
Liver Damage	5	214,341	15,782	186,873	416,996
Foetal Abnormality	#	#	#	#	#
Sexual Abuse	#	#	#	#	#
Tuberculosis	#	#	#	#	#
Failed Sterilization	#	#	#	#	#
Meningitis	#	#	#	#	#
Aneurysm	#	#	#	#	#
Oedema	#	#	#	#	#
H.I.V.	#	#	#	#	#
Anal Fissure	#	#	#	#	#
Viral Infection	#	#	#	#	#
Bodily Harm/Murder	#	#	#	#	#
Removal Of Cervix	#	#	#	#	#
Ulcerative Colitis	#	#	#	#	#
Osteoporosis	#	#	#	#	#
Foetal Anti-Convulsant Syndr.	#	#	#	#	#
Vocal Cord Damage	#	#	#	#	#

Table 5: Analysis of Primary Injuries for Claims Closed/Settled with damages paid between financial years 2013/14 to 2017/18

Closed_Settled	Y
Clinical_NonClinical	Clinical
Claim_Outcome	Damages Paid

Year of Closure (Settlement Year for PPOs) ----- Primary Injury Types	No. of Claims	Damages Paid	Defence Costs Paid	Claimant Costs Paid	Total Paid
Burns	#	#	#	#	#
Liver Transplant	#	#	#	#	#
Spinabifida	#	#	#	#	#
Benign Tumour	#	#	#	#	#
Orthopaedic Injuries	#	#	#	#	#
Cystic Growth	#	#	#	#	#
Impotence	#	#	#	#	#
Stunted Growth	#	#	#	#	#
2016/17	6,704	900,349,026	90,958,892	406,203,004	1,397,510,921
Unnecessary Pain	1,084	27,191,078	6,149,904	30,997,460	64,338,442
Fatality	752	53,285,706	8,771,167	45,829,374	107,886,248
Adtnl/unnecessary Operation(s)	722	37,116,186	6,960,098	34,064,927	78,141,212
Fracture	431	9,993,852	2,291,173	10,582,796	22,867,821
Poor Outcome - Fractures Etc.	278	13,844,140	2,907,796	12,553,318	29,305,253
Psychiatric/Psychological Dmge	229	6,748,859	1,401,201	8,129,803	16,279,862
Pressure Sores	228	8,001,041	1,473,501	8,142,708	17,617,251
Cancer	164	14,227,283	1,971,874	9,646,150	25,845,307
Nerve Damage	160	23,668,905	3,605,081	16,821,595	44,095,581
Brain Damage	152	206,347,686	10,935,115	37,380,113	254,662,914
Bowel Damage/ Dysfunction	132	17,128,523	2,542,375	11,793,794	31,464,692
Other Visual Problems	115	6,230,615	1,126,381	5,486,394	12,843,390
Scarring	109	1,892,802	466,148	2,965,958	5,324,908
Advanced Stage Cancer	97	9,639,267	1,456,548	7,868,259	18,964,075
Bladder Damage	96	8,804,322	1,470,007	6,504,778	16,779,107
Burn(s)	96	1,308,713	217,504	1,404,899	2,931,116
Joint Damage	94	9,331,114	1,364,740	5,369,487	16,065,340
Other Infection	92	2,063,092	587,166	2,874,356	5,524,615
Amputation - Lower	90	18,679,624	2,399,726	8,627,997	29,707,346
Cerebral Palsy	82	223,753,084	10,416,371	29,271,762	263,441,217
Other	80	4,105,046	397,670	2,829,467	7,332,182
Stillborn	74	2,526,211	454,591	3,240,096	6,220,898
Thrombosis/Embolism	68	2,816,142	672,187	3,357,262	6,845,591
Spinal Damage	61	28,614,636	2,182,216	10,179,713	40,976,565
Tendon Damage	59	1,871,735	413,278	2,044,760	4,329,773
Tissue Damage	57	1,175,640	340,690	2,024,096	3,540,426
Perforation	54	4,054,930	563,365	3,411,674	8,029,969
Blindness	53	10,262,953	1,140,374	5,774,609	17,177,936
Cardiac Arrest	52	4,965,325	477,761	2,702,809	8,145,895
Renal Damage/ Failure	45	2,294,249	420,628	2,019,320	4,734,197
Bruising/ Extravasation	42	708,722	167,804	1,094,524	1,971,051
Dental Damage	42	330,516	110,983	680,886	1,122,384
Stroke	40	10,909,959	1,066,554	4,252,550	16,229,063
Bile Duct Damage	33	3,795,822	388,010	1,980,709	6,164,541
Incontinence	31	5,272,257	713,441	3,379,031	9,364,729
Loss Of Baby	30	904,119	245,909	1,327,195	2,477,223
Rupture	29	1,098,697	209,270	1,090,431	2,398,398
Infertility	29	2,237,549	355,033	2,226,742	4,819,324
Removal Of Testicle	28	565,094	84,762	760,257	1,410,113
Fistula	25	3,274,171	505,476	2,129,778	5,909,424
Cardiovascular Condition	25	2,323,866	266,310	1,307,828	3,898,004
Peritonitis	24	2,152,028	340,314	1,718,661	4,211,002
Erb's Palsy	23	7,849,747	844,341	3,129,514	11,823,602

Table 5: Analysis of Primary Injuries for Claims Closed/Settled with damages paid between financial years 2013/14 to 2017/18

Closed_Settled	Y
Clinical_NonClinical	Clinical
Claim_Outcome	Damages Paid

Year of Closure (Settlement Year for PPOs) ----- Primary Injury Types	No. of Claims	Damages Paid	Defence Costs Paid	Claimant Costs Paid	Total Paid
Cosmetic Disfigurement	23	612,042	226,361	991,690	1,830,093
Multiple Injuries	23	2,368,126	275,658	1,232,551	3,876,335
Paraplegia	22	23,630,015	1,855,979	10,946,046	36,432,039
Foot Drop	21	2,621,113	480,465	2,368,121	5,469,699
Respiratory Disorder/ Failure	20	1,635,947	243,900	1,197,848	3,077,696
Anaphylact Shock/Allergic Shock/allergy	20	114,835	38,574	339,621	493,030
Limb Deformity	19	3,818,714	587,295	2,482,328	6,888,338
Infectious Diseases	19	2,377,413	359,751	1,512,374	4,249,538
Dislocation	16	2,368,317	230,620	888,922	3,487,858
Aneurysm	15	464,352	100,678	679,825	1,244,855
Amputation - Upper	14	2,143,272	276,361	1,183,209	3,602,842
Removal Of Fallopian Tube	14	119,918	60,180	339,258	519,356
Loss Of Kidney	13	1,378,295	175,734	1,007,112	2,561,141
Hernia	13	829,758	218,336	823,348	1,871,441
Unwanted Pregnancy	13	243,455	49,113	215,609	508,177
Liver Damage	13	1,236,645	150,925	760,796	2,148,366
Arterial Damage	12	1,550,073	205,406	904,928	2,660,407
Partial Paralysis	12	5,152,959	438,409	1,569,448	7,160,815
Compartment Syndrome	12	2,526,086	298,586	990,614	3,815,287
Loss Of/Damage To Breast	11	771,308	109,021	392,020	1,272,349
Hospital Acquired Infection	11	641,338	160,528	784,249	1,586,115
Malignant Tumour	11	480,297	101,897	370,338	952,532
Wrongful Birth	10	11,806,949	411,003	1,641,351	13,859,304
Reduced Life Expectancy	10	692,482	92,090	682,329	1,466,901
Meningitis	9	5,329,349	510,979	2,100,506	7,940,834
Sexual Abuse	8	124,500	20,818	112,850	258,168
Deafness	8	5,801,437	298,992	1,164,273	7,264,702
H.I.V.	7	313,358	74,543	393,421	781,323
Anaesthetic	7	174,046	37,762	252,089	463,897
Failed Sterilization	6	127,821	11,455	149,429	288,705
Not Specified	6	227,023	34,478	196,416	457,917
Tuberculosis	6	130,987	36,548	212,415	379,950
Loss Of Sexual Function	5	375,715	101,507	660,000	1,137,222
Cystic Growth	5	378,844	74,340	514,489	967,673
Impotence	#	#	#	#	#
Scalp Damage	#	#	#	#	#
Multiple Disabilities	#	#	#	#	#
Addiction/Dependency	#	#	#	#	#
Partial Hearing Loss	#	#	#	#	#
Epilepsy	#	#	#	#	#
Vocal Cord Damage	#	#	#	#	#
Malnutrition	#	#	#	#	#
Loss Of Lung	#	#	#	#	#
Osteoporosis	#	#	#	#	#
Foetal Abnormality	#	#	#	#	#
Lung Disease	#	#	#	#	#
Hemiparesis	#	#	#	#	#
Benign Tumour	#	#	#	#	#
Thyroid Condition	#	#	#	#	#
Tetraplegia/ Quadraplegia	#	#	#	#	#
Chronic Fatigue Syndrome	#	#	#	#	#
Labial Fusion	#	#	#	#	#

Table 5: Analysis of Primary Injuries for Claims Closed/Settled with damages paid between financial years 2013/14 to 2017/18

Closed_Settled	Y
Clinical_NonClinical	Clinical
Claim_Outcome	Damages Paid

Year of Closure (Settlement Year for PPOs) ----- Primary Injury Types	No. of Claims	Damages Paid	Defence Costs Paid	Claimant Costs Paid	Total Paid
Developmental Delay	#	#	#	#	#
Spinabifida	#	#	#	#	#
Anal Fissure	#	#	#	#	#
Removal Of Cervix	#	#	#	#	#
Liver Transplant	#	#	#	#	#
Chromosomal Abnormality	#	#	#	#	#
Learning Difficulties	#	#	#	#	#
Bodily Harm/Murder	#	#	#	#	#
Viral Infection	#	#	#	#	#
2017/18	6,651	1,147,875,502	100,088,781	425,079,683	1,673,043,966
Unnecessary Pain	1,142	33,803,525	6,773,898	33,237,662	73,815,085
Fatality	764	63,370,243	9,618,787	46,797,836	119,786,865
Adtnl/unnecessary Operation(s)	714	42,455,563	7,414,494	35,122,659	84,992,717
Fracture	335	7,152,178	1,737,196	9,133,932	18,023,306
Psychiatric/Psychological Dmge	266	11,898,180	1,652,351	8,308,730	21,859,261
Pressure Sores	256	6,882,706	1,250,944	6,449,160	14,582,810
Poor Outcome - Fractures Etc.	222	14,441,275	2,372,284	11,739,036	28,552,596
Cancer	192	14,729,920	2,395,479	10,455,493	27,580,892
Nerve Damage	174	31,951,611	4,642,516	16,556,706	53,150,833
Bowel Damage/ Dysfunction	161	29,426,207	3,403,498	16,194,166	49,023,872
Brain Damage	151	250,291,077	12,018,921	39,912,690	302,222,688
Bladder Damage	129	8,474,308	1,675,852	7,417,688	17,567,847
Cerebral Palsy	100	341,313,783	11,270,678	37,229,081	389,813,542
Advanced Stage Cancer	97	7,967,227	1,185,933	5,357,692	14,510,852
Other Visual Problems	95	9,506,659	1,006,016	4,530,009	15,042,685
Scarring	92	1,811,439	590,039	3,075,626	5,477,103
Amputation - Lower	84	25,081,507	3,237,489	11,476,817	39,795,813
Stillborn	83	3,113,443	563,586	3,673,409	7,350,438
Other Infection	80	3,394,625	871,285	3,902,937	8,168,847
Other	72	3,534,942	552,195	2,045,887	6,133,024
Joint Damage	67	10,157,019	1,103,663	4,847,510	16,108,192
Thrombosis/Embolism	66	3,652,035	674,304	3,063,017	7,389,356
Cardiac Arrest	65	5,866,306	1,304,538	5,663,971	12,834,814
Burn(s)	61	585,268	135,324	811,989	1,532,580
Perforation	52	4,211,295	613,603	3,182,739	8,007,637
Tendon Damage	50	1,517,565	374,949	1,759,594	3,652,107
Blindness	50	12,749,502	1,048,006	3,701,905	17,499,413
Tissue Damage	43	3,854,227	454,751	1,682,595	5,991,572
Renal Damage/ Failure	42	4,064,126	571,006	2,757,138	7,392,269
Stroke	41	11,351,233	1,497,141	5,088,312	17,936,685
Spinal Damage	39	16,270,396	1,635,206	6,635,934	24,541,536
Loss Of Baby	37	1,175,698	266,819	1,381,022	2,823,539
Incontinence	37	2,882,030	551,642	2,392,014	5,825,686
Bile Duct Damage	32	4,599,795	505,951	2,520,146	7,625,892
Dental Damage	32	247,289	81,527	323,451	652,267
Multiple Injuries	30	5,813,918	685,928	2,972,145	9,471,992
Bruising/ Extravasation	29	324,400	108,162	674,339	1,106,902
Erb's Palsy	27	9,731,030	1,126,026	3,579,550	14,436,606
Peritonitis	26	2,592,142	344,022	2,089,526	5,025,690
Removal Of Testicle	25	483,759	137,230	837,442	1,458,431
Cardiovascular Condition	25	1,979,998	372,858	2,057,527	4,410,382
Limb Deformity	24	2,211,500	347,454	1,407,635	3,966,589

Table 5: Analysis of Primary Injuries for Claims Closed/Settled with damages paid between financial years 2013/14 to 2017/18

Closed_Settled	Y
Clinical_NonClinical	Clinical
Claim_Outcome	Damages Paid

Year of Closure (Settlement Year for PPOs) ----- Primary Injury Types	No. of Claims	Damages Paid	Defence Costs Paid	Claimant Costs Paid	Total Paid
Paraplegia	23	18,892,146	1,366,945	6,041,308	26,300,399
Anaphylact Shock/Allergic Shock/allergy	23	181,905	106,656	574,655	863,217
Rupture	22	4,145,959	305,648	1,331,376	5,782,984
Compartment Syndrome	22	4,045,897	651,790	2,648,450	7,346,137
Dislocation	21	918,311	89,573	637,681	1,645,564
Infertility	21	1,251,966	303,681	1,465,719	3,021,366
Partial Paralysis	21	10,913,967	1,167,078	5,922,025	18,003,070
Infectious Diseases	18	2,232,488	222,536	847,521	3,302,544
Removal Of Fallopian Tube	18	247,361	84,944	393,735	726,040
Cosmetic Disfigurement	18	326,605	73,314	491,102	891,021
Amputation - Upper	18	3,638,511	305,347	835,075	4,778,933
Respiratory Disorder/ Failure	15	507,561	136,770	760,974	1,405,305
Deafness	15	1,086,185	227,342	873,482	2,187,008
Reduced Life Expectancy	15	410,202	85,874	763,172	1,259,248
Malignant Tumour	14	1,538,750	206,421	787,028	2,532,199
Wrongful Birth	13	7,143,869	450,211	1,710,050	9,304,130
Hospital Acquired Infection	13	1,276,997	258,807	1,010,467	2,546,271
Hernia	13	487,404	72,181	346,980	906,564
Fistula	13	1,254,416	268,732	1,346,192	2,869,340
Multiple Disabilities	12	9,016,362	643,455	2,196,358	11,856,175
Tetraplegia/ Quadraplegia	12	17,442,085	966,954	4,854,041	23,263,080
Loss Of Kidney	12	2,549,531	234,668	901,607	3,685,806
Aneurysm	12	1,363,840	292,045	1,291,120	2,947,004
Foot Drop	11	1,111,612	286,911	1,022,864	2,421,387
Liver Damage	10	1,671,031	194,197	538,500	2,403,728
Unwanted Pregnancy	9	122,402	13,776	151,372	287,549
Partial Hearing Loss	8	4,365,859	168,435	890,407	5,424,700
Arterial Damage	8	967,626	84,944	698,064	1,750,633
Meningitis	7	11,985,760	592,280	2,492,646	15,070,685
Loss Of/Damage To Breast	7	548,374	103,447	478,000	1,129,821
Anal Fissure	7	1,158,141	178,280	713,777	2,050,198
Sexual Abuse	7	197,875	30,070	195,928	423,873
Epilepsy	7	327,194	102,368	522,233	951,795
Vocal Cord Damage	6	1,824,452	229,862	1,117,160	3,171,474
Scalp Damage	6	64,750	10,358	98,100	173,208
Anaesthetic	5	85,600	6,493	110,718	202,811
Foetal Abnormality	5	4,599,741	91,013	488,671	5,179,425
Not Specified	5	74,875	6,389	107,596	188,860
Addiction/Dependency	#	#	#	#	#
Loss Of Sexual Function	#	#	#	#	#
Thyroid Condition	#	#	#	#	#
Cystic Growth	#	#	#	#	#
Lung Disease	#	#	#	#	#
H.I.V.	#	#	#	#	#
Bodily Harm/Murder	#	#	#	#	#
Failed Sterilization	#	#	#	#	#
Developmental Delay	#	#	#	#	#
Swine Flu	#	#	#	#	#
Hemiparesis	#	#	#	#	#
Oedema	#	#	#	#	#
Tuberculosis	#	#	#	#	#
Ulcerative Colitis	#	#	#	#	#

Table 5: Analysis of Primary Injuries for Claims Closed/Settled with damages paid between financial years 2013/14 to 2017/18

Closed_Settled	Y
Clinical_NonClinical	Clinical
Claim_Outcome	Damages Paid

Year of Closure (Settlement Year for PPOs) ----- Primary Injury Types	No. of Claims	Damages Paid	Defence Costs Paid	Claimant Costs Paid	Total Paid
Decompression Illness	#	#	#	#	#
Labial Fusion	#	#	#	#	#
Tardive Dyskinesia	#	#	#	#	#
Viral Infection	#	#	#	#	#
Malnutrition	#	#	#	#	#
Loss Of Lung	#	#	#	#	#
Liver Transplant	#	#	#	#	#
Impotence	#	#	#	#	#
Premature Onset Of Menopause	#	#	#	#	#
Spinabifida	#	#	#	#	#
Claims where primary cause is 'Fail to warn - informed consent'					
2013/14	152	20,550,254	2,228,013	9,000,775	31,779,042
Adtn/unnecessary Operation(s)	31	1,170,976	215,523	1,178,389	2,564,887
Unnecessary Pain	19	1,956,705	146,173	788,450	2,891,328
Nerve Damage	13	1,421,395	257,256	968,868	2,647,519
Psychiatric/Psychological Dmge	9	536,592	186,932	523,315	1,246,839
Scarring	6	93,085	17,284	140,750	251,119
Bladder Damage	6	264,318	23,546	145,000	432,864
Perforation	5	170,837	38,826	273,575	483,238
Infertility	5	235,300	19,641	123,600	378,541
Fatality	#	#	#	#	#
Brain Damage	#	#	#	#	#
Poor Outcome - Fractures Etc.	#	#	#	#	#
Cosmetic Disfigurement	#	#	#	#	#
Dental Damage	#	#	#	#	#
Fracture	#	#	#	#	#
Blindness	#	#	#	#	#
Other Visual Problems	#	#	#	#	#
Tissue Damage	#	#	#	#	#
Other Infection	#	#	#	#	#
Amputation - Lower	#	#	#	#	#
Stroke	#	#	#	#	#
Loss Of Sexual Function	#	#	#	#	#
Compartment Syndrome	#	#	#	#	#
Paraplegia	#	#	#	#	#
Deafness	#	#	#	#	#
Pacemaker Installation	#	#	#	#	#
Bruising/ Extravasation	#	#	#	#	#
Wrongful Birth	#	#	#	#	#
Developmental Delay	#	#	#	#	#
Other	#	#	#	#	#
Vocal Cord Damage	#	#	#	#	#
Aneurysm	#	#	#	#	#
Foot Drop	#	#	#	#	#
Incontinence	#	#	#	#	#
Arterial Damage	#	#	#	#	#
Spinal Damage	#	#	#	#	#
Joint Damage	#	#	#	#	#
Bile Duct Damage	#	#	#	#	#
Burn(s)	#	#	#	#	#
Failed Sterilization	#	#	#	#	#

Table 5: Analysis of Primary Injuries for Claims Closed/Settled with damages paid between financial years 2013/14 to 2017/18

Closed_Settled	Y
Clinical_NonClinical	Clinical
Claim_Outcome	Damages Paid

Year of Closure (Settlement Year for PPOs) ----- Primary Injury Types	No. of Claims	Damages Paid	Defence Costs Paid	Claimant Costs Paid	Total Paid
Cardiovascular Condition	#	#	#	#	#
Cancer	#	#	#	#	#
Hospital Acquired Infection	#	#	#	#	#
2014/15	175	15,977,075	2,105,830	9,340,263	27,423,168
Adtnl/unnecessary Operation(s)	35	3,977,769	475,208	2,444,117	6,897,094
Unnecessary Pain	20	465,948	83,205	595,665	1,144,818
Nerve Damage	19	746,774	129,562	641,135	1,517,471
Bladder Damage	10	395,000	15,797	136,228	547,025
Fatality	8	315,907	128,780	366,948	811,635
Psychiatric/Psychological Dmge	8	487,000	166,095	630,850	1,283,945
Scarring	6	69,750	30,832	138,300	238,882
Poor Outcome - Fractures Etc.	6	345,000	54,112	343,032	742,145
Dental Damage	6	67,344	12,194	152,504	232,042
Other Visual Problems	5	484,601	40,321	218,750	743,672
Cosmetic Disfigurement	#	#	#	#	#
Incontinence	#	#	#	#	#
Joint Damage	#	#	#	#	#
Brain Damage	#	#	#	#	#
Bowel Damage/ Dysfunction	#	#	#	#	#
Anaphylact Shock/Allergic Shock/allergy	#	#	#	#	#
Removal Of Fallopian Tube	#	#	#	#	#
Foot Drop	#	#	#	#	#
Infertility	#	#	#	#	#
Respiratory Disorder/ Failure	#	#	#	#	#
Other	#	#	#	#	#
Removal Of Testicle	#	#	#	#	#
Spinal Damage	#	#	#	#	#
Thrombosis/Embolism	#	#	#	#	#
Multiple Disabilities	#	#	#	#	#
Addiction/Dependency	#	#	#	#	#
Cancer	#	#	#	#	#
Fistula	#	#	#	#	#
Blindness	#	#	#	#	#
Developmental Delay	#	#	#	#	#
Arterial Damage	#	#	#	#	#
Cardiac Arrest	#	#	#	#	#
Oedema	#	#	#	#	#
Deafness	#	#	#	#	#
Cerebral Palsy	#	#	#	#	#
Fracture	#	#	#	#	#
Renal Damage/ Failure	#	#	#	#	#
Pressure Sores	#	#	#	#	#
Loss Of/Damage To Breast	#	#	#	#	#
Burn(s)	#	#	#	#	#
2015/16	179	13,362,545	2,225,334	11,273,939	26,861,818
Adtnl/unnecessary Operation(s)	35	1,725,314	307,012	1,842,234	3,874,560
Unnecessary Pain	20	1,466,192	268,013	1,448,179	3,182,383
Bladder Damage	14	557,219	52,259	425,790	1,035,268
Nerve Damage	14	845,629	198,832	716,380	1,760,841
Poor Outcome - Fractures Etc.	9	596,169	137,651	669,715	1,403,535
Psychiatric/Psychological Dmge	8	124,500	14,680	215,555	354,735
Scarring	7	306,128	51,375	301,321	658,824

Table 5: Analysis of Primary Injuries for Claims Closed/Settled with damages paid between financial years 2013/14 to 2017/18

Closed_Settled	Y
Clinical_NonClinical	Clinical
Claim_Outcome	Damages Paid

Year of Closure (Settlement Year for PPOs) ----- Primary Injury Types	No. of Claims	Damages Paid	Defence Costs Paid	Claimant Costs Paid	Total Paid
Fatality	5	544,390	156,186	362,129	1,062,706
Dental Damage	5	85,719	23,469	88,950	198,138
Cosmetic Disfigurement	5	111,000	17,478	171,342	299,821
Perforation	#	#	#	#	#
Bowel Damage/ Dysfunction	#	#	#	#	#
Joint Damage	#	#	#	#	#
Incontinence	#	#	#	#	#
Other	#	#	#	#	#
Foot Drop	#	#	#	#	#
Fistula	#	#	#	#	#
Infertility	#	#	#	#	#
Bruising/ Extravasation	#	#	#	#	#
Other Infection	#	#	#	#	#
Thrombosis/Embolism	#	#	#	#	#
Other Visual Problems	#	#	#	#	#
Blindness	#	#	#	#	#
Unwanted Pregnancy	#	#	#	#	#
Burn(s)	#	#	#	#	#
Brain Damage	#	#	#	#	#
Cardiovascular Condition	#	#	#	#	#
Loss Of Sexual Function	#	#	#	#	#
Multiple Injuries	#	#	#	#	#
Removal Of Testicle	#	#	#	#	#
Spinal Damage	#	#	#	#	#
Partial Paralysis	#	#	#	#	#
Tetraplegia/ Quadraplegia	#	#	#	#	#
Loss Of Baby	#	#	#	#	#
Viral Infection	#	#	#	#	#
Addiction/Dependency	#	#	#	#	#
Renal Damage/ Failure	#	#	#	#	#
Removal Of Fallopian Tube	#	#	#	#	#
Tissue Damage	#	#	#	#	#
Fracture	#	#	#	#	#
Vocal Cord Damage	#	#	#	#	#
Removal Of Cervix	#	#	#	#	#
Rupture	#	#	#	#	#
Deafness	#	#	#	#	#
2016/17	223	14,869,235	3,122,287	14,273,314	32,264,837
Adtnl/unnecessary Operation(s)	49	1,943,681	518,666	2,354,756	4,817,103
Unnecessary Pain	34	1,967,409	386,357	1,686,291	4,040,057
Nerve Damage	14	1,205,266	221,598	918,671	2,345,535
Psychiatric/Psychological Dmge	13	541,837	131,573	656,925	1,330,336
Bowel Damage/ Dysfunction	13	2,557,504	482,551	2,245,911	5,285,967
Fatality	11	656,119	102,851	787,620	1,546,591
Incontinence	8	1,100,435	158,281	868,238	2,126,955
Poor Outcome - Fractures Etc.	8	167,741	42,452	244,890	455,083
Scarring	7	106,000	38,453	291,295	435,748
Bladder Damage	5	229,000	15,060	115,844	359,904
Tissue Damage	#	#	#	#	#
Dental Damage	#	#	#	#	#
Other Visual Problems	#	#	#	#	#
Cosmetic Disfigurement	#	#	#	#	#

Table 5: Analysis of Primary Injuries for Claims Closed/Settled with damages paid between financial years 2013/14 to 2017/18

Closed_Settled	Y
Clinical_NonClinical	Clinical
Claim_Outcome	Damages Paid

Year of Closure (Settlement Year for PPOs) ----- Primary Injury Types	No. of Claims	Damages Paid	Defence Costs Paid	Claimant Costs Paid	Total Paid
Vocal Cord Damage	#	#	#	#	#
Loss Of Sexual Function	#	#	#	#	#
Fracture	#	#	#	#	#
Infertility	#	#	#	#	#
Unwanted Pregnancy	#	#	#	#	#
Loss Of Kidney	#	#	#	#	#
Stillborn	#	#	#	#	#
Joint Damage	#	#	#	#	#
Deafness	#	#	#	#	#
Partial Paralysis	#	#	#	#	#
Spinal Damage	#	#	#	#	#
Cancer	#	#	#	#	#
Thrombosis/Embolism	#	#	#	#	#
Arterial Damage	#	#	#	#	#
Brain Damage	#	#	#	#	#
Fistula	#	#	#	#	#
Burn(s)	#	#	#	#	#
Rupture	#	#	#	#	#
Removal Of Fallopian Tube	#	#	#	#	#
Multiple Injuries	#	#	#	#	#
Premature Onset Of Menopause	#	#	#	#	#
Anaphylact Shock/Allergic Shock/allergy	#	#	#	#	#
Loss Of Baby	#	#	#	#	#
Hemiparesis	#	#	#	#	#
Impotence	#	#	#	#	#
Blindness	#	#	#	#	#
Paraplegia	#	#	#	#	#
Renal Damage/ Failure	#	#	#	#	#
Bile Duct Damage	#	#	#	#	#
Perforation	#	#	#	#	#
Other	#	#	#	#	#
Not Specified	#	#	#	#	#
Tendon Damage	#	#	#	#	#
Other Infection	#	#	#	#	#
2017/18	296	32,063,225	4,101,458	16,581,437	52,746,119
Adtnl/unnecessary Operation(s)	56	2,651,630	471,226	2,037,399	5,160,255
Unnecessary Pain	45	1,109,627	407,320	1,607,851	3,124,798
Nerve Damage	28	3,556,489	566,049	2,836,470	6,959,009
Scarring	13	220,500	47,253	312,222	579,975
Poor Outcome - Fractures Etc.	12	1,793,928	271,827	955,874	3,021,630
Bowel Damage/ Dysfunction	12	882,412	148,097	715,676	1,746,184
Joint Damage	11	401,127	175,729	656,110	1,232,966
Psychiatric/Psychological Dmge	11	529,000	168,878	464,360	1,162,238
Bladder Damage	9	305,181	43,093	250,622	598,896
Perforation	8	766,115	141,714	494,130	1,401,959
Fatality	7	1,065,294	80,374	751,250	1,896,918
Incontinence	7	209,091	56,346	268,850	534,287
Thrombosis/Embolism	6	175,000	37,504	173,375	385,879
Infertility	5	427,615	85,408	542,398	1,055,421
Dental Damage	5	110,800	56,230	280,000	447,030
Foot Drop	#	#	#	#	#
Removal Of Fallopian Tube	#	#	#	#	#

Table 5: Analysis of Primary Injuries for Claims Closed/Settled with damages paid between financial years 2013/14 to 2017/18

Closed_Settled	Y
Clinical_NonClinical	Clinical
Claim_Outcome	Damages Paid

Year of Closure (Settlement Year for PPOs) ----- Primary Injury Types	No. of Claims	Damages Paid	Defence Costs Paid	Claimant Costs Paid	Total Paid
Loss Of Baby	#	#	#	#	#
Cerebral Palsy	#	#	#	#	#
Spinal Damage	#	#	#	#	#
Other Visual Problems	#	#	#	#	#
Wrongful Birth	#	#	#	#	#
Cosmetic Disfigurement	#	#	#	#	#
Other	#	#	#	#	#
Infectious Diseases	#	#	#	#	#
Removal Of Testicle	#	#	#	#	#
Amputation - Lower	#	#	#	#	#
Partial Hearing Loss	#	#	#	#	#
Fistula	#	#	#	#	#
Arterial Damage	#	#	#	#	#
Fracture	#	#	#	#	#
Compartment Syndrome	#	#	#	#	#
Premature Onset Of Menopause	#	#	#	#	#
Cardiac Arrest	#	#	#	#	#
Unwanted Pregnancy	#	#	#	#	#
Anaphylact Shock/Allergic Shock/allergy	#	#	#	#	#
Partial Paralysis	#	#	#	#	#
Erb's Palsy	#	#	#	#	#
Loss Of/Damage To Breast	#	#	#	#	#
Blindness	#	#	#	#	#
Reduced Life Expectancy	#	#	#	#	#
Bruising/ Extravasation	#	#	#	#	#
Renal Damage/ Failure	#	#	#	#	#
Burn(s)	#	#	#	#	#
Tendon Damage	#	#	#	#	#
Other Infection	#	#	#	#	#
Anal Fissure	#	#	#	#	#
Respiratory Disorder/ Failure	#	#	#	#	#
Amputation - Upper	#	#	#	#	#
Hernia	#	#	#	#	#
Thyroid Condition	#	#	#	#	#
Loss Of Sexual Function	#	#	#	#	#
Pacemaker Installation	#	#	#	#	#
Grand Total	30,779	4,463,899,719	402,713,897	1,779,962,276	6,646,575,892

Table 6: Analysis of Primary Causes for Claims Closed/Settled with damages paid between financial years 2013/14 to 2017/18

Closed_Settled	Y
Clinical_NonClinical	Clinical
Claim_Outcome	Damages Paid

Year of Closure (Settlement Year for PPOs)	No. of Claims	Damages Paid	Defence Costs Paid	Claimant Costs Paid	Total Paid
All Other Claims	29,980	4,388,853,336	391,943,903	1,731,432,098	6,512,229,337
2013/14	5,211	813,617,598	59,951,542	256,494,272	1,130,063,411
Fail / Delay Treatment	981	145,323,402	11,531,788	49,556,771	206,411,961
Failure/Delay Diagnosis	946	149,056,025	13,222,491	55,409,062	217,687,577
Intra-Op Problems	408	42,467,100	4,525,516	20,706,790	67,699,407
Inappropriate Treatment	395	25,968,390	3,580,575	15,907,245	45,456,210
Inadequate Nursing Care	313	7,982,707	1,091,929	7,245,373	16,320,009
Fail To Recog. Complication Of	187	35,027,473	2,965,061	13,250,823	51,243,357
Operator Error	159	8,842,344	828,178	4,643,677	14,314,199
Failure To Interpret X-Ray	130	8,748,986	590,778	3,914,101	13,253,865
Foreign Body Left In Situ	125	2,875,140	298,233	2,067,073	5,240,446
Medication Errors	106	8,122,403	508,993	2,701,259	11,332,655
Wrong Diagnosis	104	4,007,078	587,822	2,969,987	7,564,888
Err With Agnt/Dose/Route/Selec	80	8,032,827	552,457	2,965,764	11,551,048
Fail To Supervise	78	7,616,314	653,249	3,595,489	11,865,052
Failure To X-Ray	78	3,256,249	389,056	2,186,534	5,831,839
Lack Of Assistance/Care	73	9,599,030	461,594	2,509,629	12,570,252
Delay In Performing Operation	68	23,772,517	1,466,513	4,587,389	29,826,418
Fail To Act On Abnorm Test Res	62	8,953,915	839,401	3,278,569	13,071,886
Failure To Perform Tests	55	6,811,769	478,091	2,853,533	10,143,393
Fail To Make Resp To Abnorm FHR	52	109,828,605	4,020,763	12,480,194	126,329,562
Fail To Monitor 2nd Stg Labour	47	62,201,603	2,130,844	6,852,942	71,185,389
Fail To Follow-Up Arrangements	44	2,590,625	266,480	1,312,956	4,170,061
Equipment Malfunction	37	1,104,445	112,800	667,871	1,885,117
Other	35	1,276,700	111,837	783,413	2,171,950
Inappropriate Discharge	34	2,990,586	889,659	3,570,824	7,451,068
Diathermy Burns/react. To Prep	32	1,192,251	105,504	719,860	2,017,615
Failure To Perform Operation	30	7,368,928	350,321	1,672,196	9,391,445
Perform. Of Op. Not Indicated	29	1,502,891	127,792	792,937	2,423,621
Inadequate Monitoring Intra-Op	28	1,764,280	280,524	1,023,256	3,068,060
Failed Infection Control Policy/Hospital Hygiene	27	2,073,911	347,890	1,429,420	3,851,221
Application Of Excess Force	25	7,284,069	588,225	1,741,282	9,613,575
Fail/Delay Referring To Hosp.	25	2,511,183	190,077	1,127,477	3,828,737
Fail To Carry Out PO Observs.	24	1,691,242	260,266	1,059,960	3,011,468
Fail Antenatal Screening	23	15,940,082	555,603	2,199,723	18,695,408
Fail To Monitor 1st Stg Labour	23	26,186,352	1,012,730	3,667,100	30,866,182
Failed Sterilisation	22	343,484	68,112	431,669	843,264
Bacterial Infection	22	1,720,898	271,330	892,417	2,884,645
Fail/Delay Admitting To Hosp.	19	3,148,009	197,502	1,042,395	4,387,906
Wrong Site Surgery	18	1,657,988	92,234	530,845	2,281,068
Incorrect Injection Site	17	5,637,862	322,126	1,126,767	7,086,754
Self Harm	16	1,596,954	88,269	704,839	2,390,062
Lack Of Pre-Op Evaluation	14	2,805,086	252,955	865,730	3,923,771
Infusion Problems	14	646,442	67,181	358,950	1,072,573
Retained Instrument Post-Operation	13	151,550	14,829	187,260	353,639
Sexual Abuse	12	264,485	42,925	260,050	567,460
Assault, Etc By Hospital Staff	12	308,632	46,512	183,443	538,587
Perineal Tear-1st,2nd,3rd Deg	12	1,367,774	100,984	511,375	1,980,133
Fail To Infrm Test Rslts	12	978,540	61,421	300,626	1,340,586
Intubation Problems	10	4,047,948	188,456	607,103	4,843,507
Lack Of Facilities/Equipment	9	99,631	6,527	114,022	220,180
Birth Defects	8	8,399,342	402,631	1,337,985	10,139,958
Cross Infection	8	188,500	74,167	252,437	515,104
Problem Blood Fluids	8	759,272	129,595	360,062	1,248,929
Injured By Another Patient	7	3,076,314	99,991	257,116	3,433,421
Poor Application Of Plstr Cast	7	147,717	19,738	122,500	289,955

Table 6: Analysis of Primary Causes for Claims Closed/Settled with damages paid between financial years 2013/14 to 2017/18

Closed_Settled	Y
Clinical_NonClinical	Clinical
Claim_Outcome	Damages Paid

Year of Closure (Settlement Year for PPOs)	No. of Claims	Damages Paid	Defence Costs Paid	Claimant Costs Paid	Total Paid
----- Primary Causes					
Fail To Interpret USS	7	2,463,685	169,601	502,113	3,135,399
Fail To Diag Pre-Eclampsia	6	2,070,577	154,768	420,750	2,646,096
Inadqte Monitor In Recov Room	6	1,913,347	133,308	363,375	2,410,030
Tooth Inj & Patient Posit Prob	6	38,204	11,085	35,006	84,295
Labial Tear	5	112,302	33,005	306,185	451,492
Improp. Delegation To Junior	5	329,499	31,983	181,000	542,482
Inapprop. Case Selection	#	#	#	#	#
Fail/Delay Resus By Paediatric	#	#	#	#	#
Repeat Attempt Forcep/Ventouse	#	#	#	#	#
Unexpected Death	#	#	#	#	#
Fail Mon Dose/rate Syntocinon	#	#	#	#	#
Not Specified	#	#	#	#	#
Fail To Correctly Apply Forcep	#	#	#	#	#
Forceps Delivery	#	#	#	#	#
Probs With Medical Records	#	#	#	#	#
Wrong Site Surgery	#	#	#	#	#
Inapp Use Of Forceps/Ventouse	#	#	#	#	#
Fail/Delay Of Avail Emgy Anaes	#	#	#	#	#
MisplacedNaso/OrogastricTubeNotDet	#	#	#	#	#
Re-Canalisation	#	#	#	#	#
Removal & Retention Of Organs	#	#	#	#	#
Premature Ceasure Of Treatment	#	#	#	#	#
Slip or Trip	#	#	#	#	#
Fell into From Object	#	#	#	#	#
Fail/Delay Avail Op Thtre	#	#	#	#	#
Food Poisoning	#	#	#	#	#
Assault	#	#	#	#	#
Sharps Injury	#	#	#	#	#
2014/15	5,614	781,223,104	67,044,211	301,062,602	1,149,329,917
Fail / Delay Treatment	1,070	152,958,959	13,029,890	59,370,363	225,359,212
Failure/Delay Diagnosis	989	138,424,761	13,104,732	56,692,113	208,221,606
Inappropriate Treatment	433	23,865,050	3,283,956	15,786,086	42,935,092
Intra-Op Problems	411	45,251,790	5,241,571	25,163,292	75,656,653
Inadequate Nursing Care	307	10,461,509	1,585,202	9,509,188	21,555,900
Operator Error	205	11,601,138	1,071,926	6,200,216	18,873,280
Fail To Recog. Complication Of	203	55,613,795	4,483,206	18,278,684	78,375,684
Medication Errors	139	8,828,946	995,545	5,355,697	15,180,188
Failure To Interpret X-Ray	135	3,832,443	484,492	3,311,508	7,628,443
Wrong Diagnosis	124	10,542,221	855,435	3,704,774	15,102,430
Foreign Body Left In Situ	107	1,153,420	159,139	1,500,943	2,813,502
Delay In Performing Operation	86	16,335,373	1,354,272	6,072,578	23,762,224
Lack Of Assistance/Care	82	1,806,637	271,867	1,983,235	4,061,740
Fail To Supervise	77	3,416,716	463,463	2,265,405	6,145,584
Fail To Follow-Up Arrangements	76	4,537,351	446,383	2,892,129	7,875,863
Err With Agnt/Dose/Route/Selec	75	7,988,943	682,729	2,967,932	11,639,603
Failure To X-Ray	74	4,438,046	461,925	2,576,311	7,476,282
Fail To Act On Abnorm Test Res	70	19,959,117	1,438,055	6,096,325	27,493,497
Fail To Monitor 2nd Stg Labour	69	67,598,106	3,481,266	12,363,285	83,442,657
Failure To Perform Tests	66	12,182,670	825,499	4,521,451	17,529,621
Fail To Make Resp To Abnorm FHR	41	55,293,443	2,591,187	7,827,644	65,712,274
Failure To Perform Operation	40	6,247,527	622,493	3,049,555	9,919,576
Other	40	2,200,193	296,055	1,221,474	3,717,722
Fail/Delay Admitting To Hosp.	38	15,441,612	862,654	3,870,728	20,174,994
Inappropriate Discharge	35	1,906,609	214,275	1,167,382	3,288,266
Equipment Malfunction	34	1,249,808	225,631	1,156,378	2,631,818
Diathermy Burns/react. To Prep	33	436,137	49,321	512,170	997,628

Table 6: Analysis of Primary Causes for Claims Closed/Settled with damages paid between financial years 2013/14 to 2017/18

Closed_Settled	Y
Clinical_NonClinical	Clinical
Claim_Outcome	Damages Paid

Year of Closure (Settlement Year for PPOs) ----- Primary Causes	No. of Claims	Damages Paid	Defence Costs Paid	Claimant Costs Paid	Total Paid
Application Of Excess Force	31	4,154,979	814,606	2,091,753	7,061,337
Perineal Tear-1st,2nd,3rd Deg	29	2,573,153	342,389	2,103,028	5,018,571
Perform. Of Op. Not Indicated	28	1,666,708	287,530	1,517,308	3,471,546
Fail/Delay Referring To Hosp.	27	1,933,184	283,873	1,265,599	3,482,656
Bacterial Infection	26	5,839,108	361,976	1,821,642	8,022,725
Inadequate Monitoring Intra-Op	25	1,330,474	308,932	1,494,944	3,134,349
Lack Of Pre-Op Evaluation	23	1,045,693	164,885	917,713	2,128,291
Failed Sterilisation	23	529,302	90,167	544,044	1,163,514
Self Harm	22	2,493,040	362,828	1,969,547	4,825,415
Fail To Carry Out PO Observs.	22	6,214,430	461,875	1,423,617	8,099,922
Fail To Monitor 1st Stg Labour	21	19,895,825	994,111	3,582,075	24,472,011
Fail To Infrm Test Rslts	20	4,744,367	198,928	959,284	5,902,579
Fail To Interpret USS	18	302,050	48,817	450,255	801,122
Intubation Problems	17	1,803,878	106,918	788,941	2,699,737
Wrong Site Surgery	17	625,892	103,381	528,247	1,257,520
Fail Antenatal Screening	16	4,317,117	229,766	1,065,800	5,612,683
Failed Infection Control Policy/Hospital Hygiene	14	1,441,950	284,395	1,227,732	2,954,078
Cross Infection	14	675,751	93,336	460,174	1,229,262
Infusion Problems	12	2,128,725	129,687	754,376	3,012,788
Unexpected Death	12	722,935	109,291	565,823	1,398,049
Poor Application Of Plstr Cast	11	278,316	50,915	244,396	573,627
Inapprop. Case Selection	10	427,005	126,264	329,926	883,195
Tooth Inj & Patient Posit Prob	9	64,500	11,960	108,073	184,534
Assault, Etc By Hospital Staff	8	207,982	28,792	72,500	309,274
Incorrect Injection Site	8	95,637	38,454	286,250	420,341
Labial Tear	8	168,000	22,461	248,250	438,711
Sexual Abuse	7	192,111	42,300	195,045	429,455
Birth Defects	7	9,968,289	927,531	3,235,890	14,131,710
Injured By Another Patient	6	88,866	36,060	114,026	238,952
Fail Mon Dose/rate Syntocinon	6	5,780,929	216,145	594,676	6,591,750
Improp. Delegation To Junior	6	371,062	85,396	636,547	1,093,005
Inapp Use Of Forceps/Ventouse	6	3,775,495	209,021	790,011	4,774,527
Retained Instrument Post-Operation	#	#	#	#	#
Injury To Others By Patient	#	#	#	#	#
Lack Of Facilities/Equipment	#	#	#	#	#
Fail To Diag Pre-Eclampsia	#	#	#	#	#
Fail/Delay Avail Op Thtre	#	#	#	#	#
Re-Canalisation	#	#	#	#	#
Forceps Delivery	#	#	#	#	#
Fail/Delay Of Avail Emgy Anaes	#	#	#	#	#
Wrong Route Admin of Chemotherapy	#	#	#	#	#
Problem Blood Fluids	#	#	#	#	#
InPatientSuicide- NonCollapsible Rails	#	#	#	#	#
Premature Ceasure Of Treatment	#	#	#	#	#
Probs With Medical Records	#	#	#	#	#
EscapeSecurePrm byMHPtsTransfPrisoners	#	#	#	#	#
Unknown	#	#	#	#	#
Breach of HRA	#	#	#	#	#
Inadqte Monitor In Recov Room	#	#	#	#	#
Not Specified	#	#	#	#	#
Fire	#	#	#	#	#
Clinical Trial	#	#	#	#	#
Fail To Correctly Apply Forcep	#	#	#	#	#
Burns/Scalds	#	#	#	#	#
MisplacedNaso/OrogastricTubeNotDet	#	#	#	#	#
Fail/Delay Resus By Paediatric	#	#	#	#	#

Table 6: Analysis of Primary Causes for Claims Closed/Settled with damages paid between financial years 2013/14 to 2017/18

Closed_Settled	Y
Clinical_NonClinical	Clinical
Claim_Outcome	Damages Paid

Year of Closure (Settlement Year for PPOs) ----- Primary Causes	No. of Claims	Damages Paid	Defence Costs Paid	Claimant Costs Paid	Total Paid
2015/16	5,658	733,631,710	71,953,558	335,266,401	1,140,851,670
Fail / Delay Treatment	1,112	109,823,965	12,592,367	64,538,268	186,954,601
Failure/Delay Diagnosis	960	123,506,494	14,281,984	63,503,697	201,292,175
Inappropriate Treatment	468	30,594,912	5,071,848	24,427,883	60,094,643
Intra-Op Problems	384	45,402,189	4,800,731	25,437,163	75,640,082
Inadequate Nursing Care	368	11,439,414	1,865,770	10,551,247	23,856,432
Operator Error	223	14,728,186	1,843,755	10,005,248	26,577,190
Fail To Recog. Complication Of	172	34,129,057	3,064,810	14,904,888	52,098,756
Failure To Interpret X-Ray	160	10,712,043	1,134,686	5,628,742	17,475,471
Medication Errors	125	5,138,287	818,299	3,343,568	9,300,154
Foreign Body Left In Situ	111	1,495,603	293,136	2,373,438	4,162,177
Fail To Act On Abnorm Test Res	94	13,356,687	1,225,094	6,375,934	20,957,715
Wrong Diagnosis	87	7,191,806	628,916	3,489,370	11,310,092
Failure To X-Ray	79	4,089,135	559,274	3,047,300	7,695,709
Fail To Supervise	78	1,841,178	375,159	2,365,047	4,581,384
Lack Of Assistance/Care	78	5,757,866	510,550	2,712,434	8,980,850
Failure To Perform Tests	73	4,969,196	806,483	3,922,211	9,697,890
Fail To Follow-Up Arrangements	68	5,223,521	576,947	2,868,325	8,668,794
Fail To Make Resp To Abnorm FHR	64	102,664,880	5,119,225	16,709,152	124,493,257
Delay In Performing Operation	63	12,004,411	948,132	4,553,716	17,506,260
Err With Agnt/Dose/Route/Selec	58	4,024,590	384,630	2,211,311	6,620,532
Fail To Monitor 2nd Stg Labour	53	60,590,801	3,238,269	11,579,307	75,408,377
Inappropriate Discharge	45	8,021,513	630,976	3,166,365	11,818,854
Failure To Perform Operation	43	1,717,581	333,528	1,691,698	3,742,807
Other	41	1,516,087	229,282	1,349,630	3,095,000
Bacterial Infection	40	3,717,143	718,587	2,370,320	6,806,050
Fail/Delay Referring To Hosp.	37	7,584,296	709,843	3,003,661	11,297,801
Wrong Site Surgery	36	5,222,422	306,534	1,549,351	7,078,307
Fail/Delay Admitting To Hosp.	33	5,193,192	470,948	2,412,943	8,077,083
Diathermy Burns/react. To Prep	31	413,152	49,718	444,633	907,503
Perform. Of Op. Not Indicated	31	5,124,168	551,052	2,382,921	8,058,141
Fail Antenatal Screening	27	10,316,673	683,812	2,751,314	13,751,798
Equipment Malfunction	26	376,742	73,355	432,222	882,319
Fail To Monitor 1st Stg Labour	26	29,884,968	2,062,852	5,760,342	37,708,162
Inadequate Monitoring Intra-Op	25	10,019,784	831,845	3,730,197	14,581,825
Self Harm	22	1,495,238	246,043	1,135,079	2,876,360
Lack Of Pre-Op Evaluation	21	2,063,414	221,220	1,065,290	3,349,924
Application Of Excess Force	21	1,548,383	217,768	874,921	2,641,072
Fail To Carry Out PO Observs.	20	2,930,097	408,149	1,567,633	4,905,879
Failed Sterilisation	19	279,510	55,876	276,767	612,152
Infusion Problems	15	312,286	34,763	324,700	671,749
Assault, Etc By Hospital Staff	14	274,151	45,451	237,800	557,401
Unexpected Death	14	891,750	172,810	1,076,610	2,141,170
Failed Infection Control Policy/Hospital Hygiene	13	1,945,179	219,942	901,500	3,066,621
Fail To Infrm Test Rsults	13	291,890	62,190	393,661	747,741
Perineal Tear-1st,2nd,3rd Deg	12	824,030	187,034	985,400	1,996,464
Lack Of Facilities/Equipment	11	2,015,821	148,092	664,217	2,828,129
Incorrect Injection Site	9	695,055	85,870	445,794	1,226,718
Retained Instrument Post-Operation	9	528,533	27,729	300,088	856,350
Intubation Problems	9	129,627	30,323	226,670	386,620
Injured By Another Patient	8	225,572	31,845	246,384	503,801
Sexual Abuse	8	133,573	18,963	98,450	250,986
Inapp Use Of Forceps/Ventouse	8	3,118,736	330,885	1,309,850	4,759,471
Inapprop. Case Selection	7	194,187	37,105	307,600	538,892
Fail To Interpret USS	6	119,366	19,305	235,611	374,282
Re-Canalisation	6	48,192	11,992	72,750	132,934

Table 6: Analysis of Primary Causes for Claims Closed/Settled with damages paid between financial years 2013/14 to 2017/18

Closed_Settled	Y
Clinical_NonClinical	Clinical
Claim_Outcome	Damages Paid

Year of Closure (Settlement Year for PPOs)	No. of Claims	Damages Paid	Defence Costs Paid	Claimant Costs Paid	Total Paid
----- Primary Causes					
Tooth Inj & Patient Posit Prob	6	49,850	13,208	108,600	171,658
Poor Application Of Plstr Cast	5	153,500	26,553	109,164	289,216
Cross Infection	5	636,016	87,024	426,999	1,150,040
Probs With Medical Records	5	177,000	36,403	116,560	329,963
Fail Mon Dose/rate Syntocinon	5	2,650,957	204,044	590,130	3,445,131
Forceps Delivery	#	#	#	#	#
Fail To Diag Pre-Eclampsia	#	#	#	#	#
Inadqte Monitor In Recov Room	#	#	#	#	#
Birth Defects	#	#	#	#	#
Labial Tear	#	#	#	#	#
InPatientSuicide- NonCollapsible Rails	#	#	#	#	#
Premature Ceasure Of Treatment	#	#	#	#	#
Not Specified	#	#	#	#	#
EscapeSecurePrm byMHPtsTransfPrisoners	#	#	#	#	#
MisplacedNaso/OrogastricTubeNotDet	#	#	#	#	#
Fail To Correctly Apply Forcep	#	#	#	#	#
Problem Blood Fluids	#	#	#	#	#
Fail/Delay Resus By Paediatric	#	#	#	#	#
Inc In Comm By Absc/disch Pat	#	#	#	#	#
Assault	#	#	#	#	#
Improp. Delegation To Junior	#	#	#	#	#
Manual Handling	#	#	#	#	#
Wrong Route Admin of Chemotherapy	#	#	#	#	#
Fail/Delay Avail Op Thtre	#	#	#	#	#
Fail/Delay Of Avail Emgy Anaes	#	#	#	#	#
Burns/Scalds	#	#	#	#	#
2016/17	6,762	903,564,971	91,695,223	409,416,490	1,404,676,684
Fail / Delay Treatment	1,408	176,998,847	18,800,766	89,861,918	285,661,532
Failure/Delay Diagnosis	1,188	139,027,081	17,789,091	81,259,217	238,075,389
Inappropriate Treatment	456	28,148,891	5,449,693	24,156,401	57,754,984
Intra-Op Problems	442	51,133,222	6,726,717	31,783,456	89,643,395
Inadequate Nursing Care	431	22,917,755	3,047,398	14,319,667	40,284,821
Operator Error	257	14,266,553	2,138,324	11,088,294	27,493,171
Fail To Recog. Complication Of	187	45,577,447	3,882,637	17,116,364	66,576,447
Medication Errors	179	9,119,962	1,007,709	5,165,659	15,293,329
Failure To Interpret X-Ray	175	12,045,958	1,491,733	7,669,694	21,207,385
Wrong Diagnosis	125	6,734,997	854,223	4,677,738	12,266,958
Foreign Body Left In Situ	120	1,765,486	494,272	2,334,199	4,593,956
Lack Of Assistance/Care	116	3,262,135	615,971	3,466,880	7,344,986
Fail To Supervise	104	4,435,408	696,518	3,772,834	8,904,760
Delay In Performing Operation	104	10,692,169	1,313,709	5,784,133	17,790,011
Failure To Perform Tests	101	9,521,150	1,265,804	6,388,123	17,175,076
Err With Agnt/Dose/Route/Selec	92	6,594,858	888,409	3,585,204	11,068,471
Fail To Act On Abnorm Test Res	87	15,818,072	1,400,981	6,151,811	23,370,864
Fail To Follow-Up Arrangements	76	12,008,639	934,032	3,590,582	16,533,253
Failure To X-Ray	73	1,428,749	399,152	1,968,327	3,796,228
Inappropriate Discharge	65	8,485,235	856,876	4,485,337	13,827,448
Failure To Perform Operation	52	5,024,489	684,704	3,032,894	8,742,088
Fail To Make Resp To Abnorm FHR	50	79,897,498	4,210,237	11,723,141	95,830,876
Fail To Monitor 2nd Stg Labour	50	73,682,341	3,668,897	11,749,043	89,100,280
Other	49	787,037	226,096	1,330,646	2,343,779
Diathermy Burns/react. To Prep	48	633,050	90,102	822,228	1,545,380
Equipment Malfunction	47	1,926,971	229,605	1,233,044	3,389,620
Perform. Of Op. Not Indicated	45	3,583,240	547,489	2,410,133	6,540,862
Fail To Carry Out PO Observs.	37	9,433,578	658,974	3,692,819	13,785,370
Fail/Delay Admitting To Hosp.	37	14,983,006	952,858	3,723,791	19,659,654

Table 6: Analysis of Primary Causes for Claims Closed/Settled with damages paid between financial years 2013/14 to 2017/18

Closed_Settled	Y
Clinical_NonClinical	Clinical
Claim_Outcome	Damages Paid

Year of Closure (Settlement Year for PPOs) ----- Primary Causes	No. of Claims	Damages Paid	Defence Costs Paid	Claimant Costs Paid	Total Paid
Wrong Site Surgery	36	688,599	51,583	358,831	1,099,013
Unexpected Death	33	1,380,882	342,959	2,220,140	3,943,981
Fail To Monitor 1st Stg Labour	29	26,125,129	1,128,996	4,304,644	31,558,769
Fail/Delay Referring To Hosp.	29	3,590,290	447,845	2,088,058	6,126,194
Inadequate Monitoring Intra-Op	28	2,114,719	557,990	1,848,346	4,521,055
Fail Antenatal Screening	25	9,708,528	605,016	3,015,504	13,329,047
Self Harm	25	2,077,308	540,045	1,667,015	4,284,368
Bacterial Infection	23	17,848,404	1,029,929	3,821,652	22,699,985
Lack Of Pre-Op Evaluation	22	2,439,175	423,598	1,783,190	4,645,963
Infusion Problems	21	2,342,772	241,144	1,223,753	3,807,669
Assault, Etc By Hospital Staff	21	529,800	105,824	303,528	939,152
Application Of Excess Force	18	2,164,103	304,446	1,176,241	3,644,791
Incorrect Injection Site	18	284,123	58,075	343,391	685,589
Fail To Infrm Test Rslts	18	1,789,147	263,264	1,347,562	3,399,972
Perineal Tear-1st,2nd,3rd Deg	18	2,371,317	539,892	2,384,078	5,295,286
Fail To Interpret USS	17	6,357,787	363,200	1,255,259	7,976,246
Failed Sterilisation	16	275,276	54,059	293,425	622,760
Failed Infection Control Policy/Hospital Hygiene	12	349,800	39,798	298,529	688,127
Poor Application Of Plstr Cast	11	155,456	49,970	407,428	612,854
Sexual Abuse	11	215,600	28,844	243,615	488,059
Forceps Delivery	11	5,823,012	333,626	1,329,500	7,486,138
Retained Instrument Post-Operation	10	136,823	25,574	155,136	317,533
Tooth Inj & Patient Posit Prob	9	93,938	13,658	165,414	273,010
Birth Defects	9	16,597,888	716,019	2,040,661	19,354,568
Lack Of Facilities/Equipment	9	145,869	64,742	276,079	486,690
Inapp Use Of Forceps/Ventouse	9	6,580,770	444,787	1,219,750	8,245,307
Probs With Medical Records	8	64,050	25,394	105,700	195,144
Cross Infection	7	370,950	101,560	160,000	632,510
Intubation Problems	6	739,485	121,894	383,205	1,244,584
Fail Mon Dose/rate Syntocinon	6	6,301,869	442,549	1,364,876	8,109,294
Re-Canalisation	5	57,100	16,657	113,625	187,382
Inapprop. Case Selection	5	5,338,135	296,275	1,049,852	6,684,261
Fail To Correctly Apply Forcep	#	#	#	#	#
Labial Tear	#	#	#	#	#
Improp. Delegation To Junior	#	#	#	#	#
Problem Blood Fluids	#	#	#	#	#
Fail/Delay Resus By Paediatric	#	#	#	#	#
Inadqte Monitor In Recov Room	#	#	#	#	#
Fail To Diag Pre-Eclampsia	#	#	#	#	#
Premature Ceasure Of Treatment	#	#	#	#	#
MisplacedNaso/OrogasticTubeNotDet	#	#	#	#	#
Injured By Another Patient	#	#	#	#	#
Not Specified	#	#	#	#	#
Inc In Comm By Absc/disch Pat	#	#	#	#	#
Injury To Others By Patient	#	#	#	#	#
Fail/Delay Of Avail Emgy Anaes	#	#	#	#	#
2017/18	6,735	1,156,815,954	101,299,370	429,192,333	1,687,307,656
Fail / Delay Treatment	1,384	235,732,686	21,218,316	93,994,847	350,945,849
Failure/Delay Diagnosis	1,162	161,348,513	19,219,879	83,981,007	264,549,399
Inappropriate Treatment	489	35,372,161	6,139,851	25,115,910	66,627,922
Inadequate Nursing Care	477	21,539,066	2,714,592	13,158,102	37,411,761
Intra-Op Problems	465	45,288,142	7,048,844	30,553,023	82,890,009
Operator Error	252	14,865,405	2,322,193	10,161,576	27,349,175
Fail To Recog. Complication Of	202	69,054,013	5,548,898	20,878,878	95,481,789
Failure To Interpret X-Ray	189	18,354,091	1,805,024	8,530,417	28,689,532
Medication Errors	167	10,152,984	1,270,082	6,427,138	17,850,203

Table 6: Analysis of Primary Causes for Claims Closed/Settled with damages paid between financial years 2013/14 to 2017/18

Closed_Settled	Y
Clinical_NonClinical	Clinical
Claim_Outcome	Damages Paid

Year of Closure (Settlement Year for PPOs)	No. of Claims	Damages Paid	Defence Costs Paid	Claimant Costs Paid	Total Paid
----- Primary Causes					
Wrong Diagnosis	118	6,078,683	995,324	4,721,367	11,795,374
Failure To Perform Tests	114	33,011,702	2,774,342	11,395,584	47,181,628
Foreign Body Left In Situ	102	1,474,184	269,356	1,680,116	3,423,656
Fail To Supervise	97	5,435,211	794,360	4,328,870	10,558,442
Delay In Performing Operation	93	14,243,239	1,635,408	7,484,166	23,362,814
Fail To Act On Abnorm Test Res	89	13,803,940	1,180,891	5,251,732	20,236,564
Fail To Follow-Up Arrangements	88	10,690,165	997,969	5,187,335	16,875,469
Lack Of Assistance/Care	86	8,799,133	662,656	3,086,268	12,548,057
Failed Infection Control Policy/Hospital Hygiene	84	1,994,665	209,181	1,183,500	3,387,346
Failure To X-Ray	72	3,715,536	701,016	2,485,436	6,901,988
Fail To Monitor 2nd Stg Labour	57	97,918,876	3,098,093	11,793,548	112,810,517
Fail To Make Resp To Abnorm FHR	55	124,106,156	4,409,215	13,755,593	142,270,964
Inappropriate Discharge	54	11,953,305	1,086,155	3,755,049	16,794,510
Perform. Of Op. Not Indicated	53	4,760,859	620,287	2,810,208	8,191,354
Err With Agnt/Dose/Route/Selec	53	9,256,389	753,893	3,778,904	13,789,186
Wrong Site Surgery	41	661,322	100,020	596,411	1,357,754
Failure To Perform Operation	41	4,944,733	555,850	2,051,411	7,551,994
Other	37	2,219,247	331,002	1,389,922	3,940,171
Fail/Delay Admitting To Hosp.	37	12,656,744	1,027,416	3,603,166	17,287,327
Fail Antenatal Screening	36	17,765,578	1,008,014	4,033,875	22,807,467
Fail/Delay Referring To Hosp.	34	7,182,563	773,917	2,434,044	10,390,524
Unexpected Death	32	3,968,971	682,432	3,248,176	7,899,580
Fail To Monitor 1st Stg Labour	30	37,118,674	1,638,370	5,327,628	44,084,671
Diathermy Burns/react. To Prep	28	651,263	154,307	886,987	1,692,556
Equipment Malfunction	27	2,099,310	412,504	1,235,828	3,747,642
Inadequate Monitoring Intra-Op	26	7,791,831	601,525	2,438,132	10,831,488
Self Harm	25	5,823,927	566,272	2,454,950	8,845,150
Bacterial Infection	24	1,963,439	386,881	1,681,787	4,032,106
Lack Of Pre-Op Evaluation	22	2,524,776	219,461	959,653	3,703,889
Perineal Tear-1st,2nd,3rd Deg	20	3,142,751	370,800	1,958,567	5,472,118
Application Of Excess Force	19	2,555,352	368,225	1,163,656	4,087,233
Fail To Carry Out PO Observs.	19	4,944,059	307,474	1,788,581	7,040,114
Retained Instrument Post-Operation	17	233,415	14,942	198,927	447,285
Incorrect Injection Site	15	555,010	184,480	714,970	1,454,461
Sexual Abuse	15	421,500	60,818	345,678	827,995
Inapp Use Of Forceps/Ventouse	14	8,846,212	717,703	1,865,756	11,429,670
Infusion Problems	13	6,259,391	233,107	947,598	7,440,096
Failed Sterilisation	12	232,521	32,417	271,732	536,670
Cross Infection	11	3,878,100	269,347	681,633	4,829,081
Inapprop. Case Selection	9	756,311	281,738	841,653	1,879,702
Fail To Infrm Test Rslts	8	437,375	43,518	294,403	775,296
Intubation Problems	8	502,493	116,805	618,750	1,238,048
Poor Application Of Plstr Cast	8	71,866	21,538	126,550	219,954
Fail To Interpret USS	8	10,539,996	349,218	1,304,569	12,193,783
Fail To Diag Pre-Eclampsia	8	129,061	29,259	180,447	338,767
Assault, Etc By Hospital Staff	7	657,750	49,915	358,543	1,066,208
Fail Mon Dose/rate Syntocinon	6	3,346,500	140,547	382,705	3,869,752
Inadqte Monitor In Recov Room	6	1,084,994	253,299	833,750	2,172,043
Forceps Delivery	6	790,250	72,701	515,122	1,378,074
Fail To Correctly Apply Forcep	6	12,637,615	372,960	1,243,763	14,254,338
Tooth Inj & Patient Posit Prob	6	79,547	10,895	64,050	154,492
Improp. Delegation To Junior	5	72,000	10,021	59,650	141,671
Injured By Another Patient	5	63,000	17,745	148,300	229,045
Repeat Attempt Forcep/Ventouse	5	3,006,956	220,154	1,031,254	4,258,363
Lack Of Facilities/Equipment	#	#	#	#	#
Inc In Comm By Absc/disch Pat	#	#	#	#	#

Table 6: Analysis of Primary Causes for Claims Closed/Settled with damages paid between financial years 2013/14 to 2017/18

Closed_Settled	Y
Clinical_NonClinical	Clinical
Claim_Outcome	Damages Paid

Year of Closure (Settlement Year for PPOs)	No. of Claims	Damages Paid	Defence Costs Paid	Claimant Costs Paid	Total Paid
----- Primary Causes					
Fail/Delay Avail Op Thtre	#	#	#	#	#
Birth Defects	#	#	#	#	#
Labial Tear	#	#	#	#	#
Fail/Delay Of Avail Emgy Anaes	#	#	#	#	#
Fail/Delay Resus By Paediatric	#	#	#	#	#
MisplacedNaso/OrogastricTubeNotDet	#	#	#	#	#
Probs With Medical Records	#	#	#	#	#
Problem Blood Fluids	#	#	#	#	#
Re-Canalisation	#	#	#	#	#
Premature Ceasure Of Treatment	#	#	#	#	#
Injury To Others By Patient	#	#	#	#	#
EscapeSecurePrm byMHPtsTransfPrisoners	#	#	#	#	#
Removal & Retention Of Organs	#	#	#	#	#
Workplace (Health, Safety and Welfare) Regulat	#	#	#	#	#
Claims where primary cause is 'Fail to warn - informed consent'	799	75,046,383	10,769,994	48,530,178	134,346,555
2013/14	135	15,023,846	1,912,682	7,960,619	24,897,147
Fail To Warn-Informed Consent	135	15,023,846	1,912,682	7,960,619	24,897,147
2014/15	149	14,137,045	1,730,509	7,766,209	23,633,764
Fail To Warn-Informed Consent	149	14,137,045	1,730,509	7,766,209	23,633,764
2015/16	138	11,109,429	1,849,977	9,274,734	22,234,141
Fail To Warn-Informed Consent	138	11,109,429	1,849,977	9,274,734	22,234,141
2016/17	165	11,653,291	2,385,956	11,059,828	25,099,074
Fail To Warn-Informed Consent	165	11,653,291	2,385,956	11,059,828	25,099,074
2017/18	212	23,122,773	2,890,869	12,468,787	38,482,430
Fail To Warn-Informed Consent	212	23,122,773	2,890,869	12,468,787	38,482,430
Grand Total	30,779	4,463,899,719	402,713,897	1,779,962,276	6,646,575,892