



Resolution

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February 2019
FOI_3624

The following information was requested on 12 February 2019:

1. *Should Sofradex or Otomize be used in the presence of a damaged tympanic membrane?*
2. *Should both these prescribed drugs be used in conjunction and in the same time scale as each other for a treatment of Otitis Media?*
3. *Would it be possible to see the safety and learning use of the reported adverse side effects you have on both Sofradex and Otomize please.*

Our Response:-

1 and 2 - We do not offer clinical advice. Please refer to: <https://www.nhs.uk/>

3 - This is not an area we have looked at any stage and we do not have any plans to do so.

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Tinku Mitra](#), Head of Corporate and Information Governance for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF