



# Resolution

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151 Buckingham Palace Road  
London  
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**Telephone:** 020 7811 2700

March 2019  
FOI\_3618

The following information was requested on 8 February 2019:

*In accordance with the Freedom of Information Act 2000 I would like to formally request that you provide specific information regarding the IT software estate currently in place.*

*We work with organisations such as yours to establish significant savings for your IT expenditure through the provision of our compliant pre-owned Microsoft software licences.*

*I would specifically like to request the following information in electronic format:*

- 1. What is the current number of staff who use a PC or a laptop within your organisation?*
- 2. Which Microsoft products (server and desktop) are you currently licensed to use?*
- 3. What is your annual IT spend on Microsoft licences?*
- 4. Has your organisation moved, or is it planning to move, to the Cloud in the next 12 months?*
- 5. Are you due to undertake a review of your Microsoft software licensing estate in the next 12 months?*
- 6. What is the name and contact details of the decision maker for IT spend in your organisation?*
- 7. What is the name and contact details for the person responsible for the renewal of Microsoft licences?*
- 8. What is your current process for the procurement of Microsoft software licences?*
- 9. What is the end date of your current Microsoft Enterprise Agreement or Enterprise Subscription Agreement?*

## **Our Response**

Please note you do not have our permission to use the personal details provided below for marketing purposes. We explicitly object to this usage.

1. Approx. 300 staff.
2. Windows 10 and Windows server environment.
3. £335,282.
4. Yes.
5. The next Microsoft licensing is due to take place in November 2019.
6. Amit Panchal, [amit.panchal@resolution.nhs.uk](mailto:amit.panchal@resolution.nhs.uk)
7. Terry Weekes, [terry.weekes@resolution.nhs.uk](mailto:terry.weekes@resolution.nhs.uk)
8. In-line with Department of Health and Social Care procurement guidelines.

9. January 2020.

**This concludes our response to your request.**

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Tinku Mitra](#), Head of Corporate and Information Governance for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF