



Resolution

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March 2019
FOI_3623

The following information was requested on 11 February 2019:

Below and attached is a response provided to me in 2017 [FOI_3032] in relation to a question I asked NHS Resolution about compensation in relation to bedsores.

Could you now provide me with data in a similar format and calculated in the same way but this time for claims paid out in the 2017/18 financial year?

[FOI 3032](#) - 1. In the 2016/17 financial year how many patients successfully claimed damages after claiming that they suffered bedsores as a result of negligent treatment at the hands of the NHS?

2. What was the total amount of damages paid as a result of these claims?

3. How many patients who successfully claimed for bedsores also claimed for an amputation as a result of a consequence of suffering bedsores?

Please note the question relates to the year the payment was made irrespective of when the incident happened or when the claim was lodged.

Our Response

Please find attached the information held in relation to pressure sores (also known as pressure ulcers or bedsores).

By way of advice and assistance (and further to our duties under s. 16 FOIA): Our overarching claims management system (CMS) databases are currently set up to primarily record numerical and pre-defined field-based data, rather than free text (which is contained within the individual case files). We do not have specific coding for: *bedsores*. Rather we have a defined injury code for pressure sores. However, pressure sores are often referred to as bedsores.

If you would like to know how data is categorised in our Claims database please see the following link: [Glossary](#)

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Tinku Mitra](#), Head of Corporate and Information Governance for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information

Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

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NB: Number of claims fewer than 5 (and any associated values, within the same row) are masked with a "#" (in accordance with Data Protection guidelines). Accordingly, some total values may also be approximated to prevent masked values to be deduced through reverse calculation.

[Table 1: Number and Cost of Claims Closed/Settled with damages paid between financial years 2017/18 where injury code is pressure sores with a sub-analysis of any resultant amputation.](#)

Table 1: Number and Cost of Claims Closed/Settled with damages paid between financial years 2017/18 where injury code is pressure sores with a sub-analysis of any resultant amputation.

Closed_Settled	Y
Clinical_NonClinical	Clinical
Claim_Outcome_FOI	Damages Paid

Year of Closure (Settlement Year for PPOs)	No_of_Claims	Damages Paid	Defence Costs Paid	Claimant Costs Paid	Total Paid
2017/18					
No Amputation	269	9,646,809	1,625,203	7,994,329	19,266,341
Amputation	10	690,985	165,879	705,463	1,562,328
Grand Total	279	10,337,794	1,791,083	8,699,792	20,828,669